User and Alexa interaction to build pizza(This will be the basis for intents and utterances)

Simple Questionnaire from Alexa:

Ask for menu

Ask for menu item

Ask for size

Ask for dispatch option : pickup or delivery

Ask for customer info

Tell order description and time for dispatch

Scenario : Simple flow : with menu yes intent

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| Customer | I want to place a pizza order at green apple pizza corner/I want to order pizza from green apple pizza corner |
| Alexa | Welcome to the green apple pizza corner  I am ready to place your order. Do you want to know the menu card? |
| Customer | Yes |
| Alexa | The menu is:  Super Veggie pizza  Pepperoni pizza  Barbeque chicken pizza  Margherita pizza  Which pizza you want to order |
| Customer | Pepperoni/Pepperoni Pizza/I would like to order pepperoni pizza/ I want to order pepperoni pizza/ I would like to order a pepperoni pizza please |
| Alexa | What size do you want small medium or large |
| Customer | Small/Small Pizza/I would like to order a small pizza/ I want to order a small pizza/ I will go for a small pizza/ I will have a small pizza/ |
| Alexa | Is this a pickup or delivery order |
| Customer | Pickup/ It is a pickup/ It is a pickup order/ I will come and pick up the order/ I will come and pick the order/It will be pickup order/ It will be a pickup order/ Its gonna be a pickup order |
| Alexa | Your order has been placed. Please pay the bill when you come for pickup. Thank you for choosing us. |

**Scenario 1: menu-pepperoni-small-pickup**

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| Customer | I want to place a pizza order at green apple pizza corner/I want to order pizza from green apple pizza corner |
| Alexa | Welcome to the green apple pizza corner  Would you like to order from menu or build a custom pizza |
| Customer | I would like to order from menu/What’s in the menu/ What is the menu/Can you tell me the menu/ Tell me the menu/Please tell me the menu/Please tell me what’s in the menu |
| Alexa | The menu is:  Super Veggie pizza  Pepperoni pizza  Barbeque chicken pizza  Margherita pizza  Do you want to order from this |
| Customer | Yes/ Yes I want to order from the menu/ Yes I want to order from this/ Yes I want to order one of these pizza/ Yes I would like to order from this/Yes I would like to order from these |
| Alexa | Which pizza do you want to order |
| Customer | Pepperoni/Pepperoni Pizza/I would like to order pepperoni pizza/ I want to order pepperoni pizza/ I would like to order a pepperoni pizza please |
| Alexa | What size do you want small medium or large |
| Customer | Small/Small Pizza/I would like to order a small pizza/ I want to order a small pizza/ I will go for a small pizza/ I will have a small pizza/ |
| Alexa | Is this a pickup or delivery order |
| Customer | Pickup/ It is a pickup/ It is a pickup order/ I will come and pick up the order/ I will come and pick the order/It will be pickup order/ It will be a pickup order/ Its gonna be a pickup order |
| Alexa | Your order has been placed. Please pay the bill when you come for pickup. Thank you for choosing us. |

**Scenario 2: menu-pepperoni-small-delivery**

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| Customer | I want to place a pizza order at green apple pizza corner/I want to order pizza from green apple pizza corner |
| Alexa | Welcome to the green apple pizza corner  Would you like to order from menu or build a custom pizza |
| Customer | I would like to order from menu/What’s in the menu/ What is the menu/Can you tell me the menu/ Tell me the menu/Please tell me the menu/Please tell me what’s in the menu |
| Alexa | The menu is:  Super Veggie pizza  Pepperoni pizza  Barbeque chicken pizza  Margherita pizza  Do you want to order from this |
| Customer | Yes/ Yes I want to order from the menu/ Yes I want to order from this/ Yes I want to order one of these pizza/ Yes I would like to order from this/Yes I would like to order from these |
| Alexa | Which pizza do you want to order |
| Customer | Pepperoni/Pepperoni Pizza/I would like to order pepperoni pizza/ I want to order pepperoni pizza/ I would like to order a pepperoni pizza please |
| Alexa | What size do you want small medium or large |
| Customer | Small/Small Pizza/I would like to order a small pizza/ I want to order a small pizza/ I will go for a small pizza/ I will have a small pizza/ |
| Alexa | Is this a pickup or delivery order |
| Customer | delivery/ It is a delivery/ It is a delivery order/ It will be delivery order/ It will be a delivery order/ Its gonna be a delivery order/ I want the pizza to be delivered/ Its going to be a delivery order |
| Alexa | Please tell your address |
| Customer | 101 House no, Abc street, CA-900087 |
| Alexa | Your order has been placed. Please pay the cash to the delivery boy when your pizza arrives. Thank you for choosing us. |

**Scenario 3: custom pizza**

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| Customer | I want to place a pizza order at green apple pizza corner/I want to order pizza from green apple pizza corner |
| Alexa | Welcome to the green apple pizza corner  Would you like to order from menu or build a custom pizza |
| Customer | I would like to order from menu/What’s in the menu/ What is the menu/Can you tell me the menu/ Tell me the menu/Please tell me the menu/Please tell me what’s in the menu |
| Alexa | The menu is:  Super Veggie pizza  Pepperoni pizza  Barbeque chicken pizza  Margherita pizza  Do you want to order from this |
| Customer | No/No I don’t want to order from the menu/ No I don’t want to order from this/ No I don’t want to order one of these pizza/ I want to order a custom pizza/ I want a custom pizza/ I would like to order a custom pizza/ I would like a custom pizza/ I don’t want to order from the menu/ I don’t want to order from this/I don’t want to order one of these pizza/ |
| Alexa | Do you want to order a custom pizza? |
| Customer | Yes/ I want to order a custom pizza/ I want a custom pizza/ I would like to order a custom pizza/ I would like a custom pizza/ Yes I want to order a custom pizza/ Yes I want a custom pizza/ Yes I would like to order a custom pizza/ Yes I would like a custom pizza/ |
| Alexa | What size do you want small medium or large |
| Customer | Small/Small Pizza/I would like to order a small pizza/ I want to order a small pizza/ I will go for a small pizza/ I will have a small pizza/ |
| Alexa | What crust do you want thin or regular |
| Customer | Thin/Thin Crust/I would like to order a thin crust pizza/ I want a thin crust pizza/ I will go for thin crust |
| Alexa | Choose a sauce from: Marinara Alfredo |
| Customer | Alfredo/ Alfredo sauce/ I will go for alfredo sauce/ I want alfredo sauce |
| Alexa | Do you want normal or extra cheese |
| Customer | Normal/ Normal Cheese/ I want normal cheese/ Normal please/Normal cheese please/I want normal cheese please/Can i have normal cheese please |
| Alexa | Choose from these toppings: onion,pepper,olives,tomatoes,salami,ham, |
| Customer | Onion and pepper/onion and pepper please/ I will go for onion and pepper/ I am going to take onion and pepper/ Can I get onion and pepper/ Can i have onion and pepper |
| Alexa | Is this a pickup or delivery order |
| Customer | delivery/ It is a delivery/ It is a delivery order/ It will be delivery order/ It will be a delivery order/ Its gonna be a delivery order/ I want the pizza to be delivered/ |
| Alexa | Please tell your address |
| Customer | 101 House no, Abc street, CA-900087 |
| Alexa | Your order has been placed. Please pay the cash to the delivery boy when your pizza arrives. Thank you for choosing us. |

**Scenario 4:No for both orders**

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| Customer | I want to place a pizza order at green apple pizza corner/I want to order pizza from green apple pizza corner |
| Alexa | Welcome to the green apple pizza corner  Would you like to order from menu or build a custom pizza |
| Customer | I would like to order from menu/What’s in the menu/ What is the menu/Can you tell me the menu/ Tell me the menu/Please tell me the menu/Please tell me what’s in the menu |
| Alexa | The menu is:  Super Veggie pizza  Pepperoni pizza  Barbeque chicken pizza  Margherita pizza  Do you want to order from this |
| Customer | No/No I don’t want to order from the menu/ No I don’t want to order from this/ No I don’t want to order one of these pizza/ I want to order a custom pizza/ I want a custom pizza/ I would like to order a custom pizza/ I would like a custom pizza/ I don’t want to order from the menu/ I don’t want to order from this/I don’t want to order one of these pizza/ |
| Alexa | Do you want to order a custom pizza? |
| Customer | No/ I don’t want to order a custom pizza/ I don’t want a custom pizza/ No I don’t want to order a custom pizza/ |
| Alexa | Thank you for choosing us.Hope to see you soon |