ANTONELLA DI TURRIS

ENGINEERING STUDENT

PROFILE

Engineering student with extensive professional experience in several fields, specialized in carrying out tasks simultaneously, in Spanish, English and Portuguese. Over the years I developed a great capacity for teamwork and effective communication.
I like challenges and I am currently doing IT training, focusing on developing my career in the systems and development area.

SKILLS

Python
Sql
Javascript
Html
CSS
Vue
Looker Studio

CONTACT

Date of Birth: 03/20/1994
Address: Buenos Aires, Argentina
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WORK EXPERIENCE

Assistance Supervisor
ASSIST CARD (04/2022 - 09/2022)
- Virtual supervision in night shift (00:00 to 08:00) to coordinators from Brazil, Peru and Argentina.
- Monitoring and evaluation of the performance of the coordinators, together with periodic feedback in order to improve it.
- Assignment and control of tasks based on the skills and strengths of each coordinator.
- Audit of cases and medical budgets, elevating to management what corresponds.
- Containment and resolution of complaints.

Assistance supervision support
ASSIST CARD (11/2021 - 31-03-2022)
- Supervision support by helping Jr. coordinators in different situations.
- Daily administrative reports.
- Containment of customer complaints.

Assistance Coordinator
ASSIST CARD (09/2019 - 10/2021
-Comprehensive assistance to clients through multiple platforms.
-Medical coordination in Spanish, English and Portuguese all over the world.
-Medical and cost evaluation with the indicated sectors.
-Daily monitoring of hospitalized patients.

Customer Service Representative
Berlitz Argentine (10/2017 - 03/2018)
- Reception, organization and collection at the language study center.

Media Assistance
Mediacom (08/2015 - 08/2016)
- Daily monitoring of the performance of advertising campaigns on various platforms.

Reception and manager
Nobel Salud (02/2013 - 04/2014)
- Administrative and in charge of external clinics.

EDUCATION

100 Days of Code: The Complete Python Pro Bootcamp
Udemy - (08/22 -present)

Big Data
Codo a Codo 4.0 - (08/22 - 12/22)

Full stack - Python
Codo a Codo 4.0 - (02/22 -07/22)

Chemical and Food Engineering
UBA (2015 - present)

Automotive Mechanical and Electrical Technician
ITCA (2014-2016)

LANGUAGES

English Advanced   **Portuguese** Advanced   **Spanish** Native