

Competencies

0 of 9 commented

Manager Rating

Exceeds expectations

Employee Rating

Successfully meets expectations

Manager Comments

Alex has shown tremendous growth over the past year. Seeing him grow from a TSA I to a TSA II was one of my highlights of the year. He has stepped up to learn multiple different troubleshooting techniques, some I was not even aware were possible.

Excellent collaboration with teams both upstream and downstream of us, providing a smooth customer experience

Alex has a significant impact on the team, and this is felt whenever he is OoO for an extended period of time. He is quick and efficient at moving tickets through the queue

Keep up the great work, Alex!