

## FY23 KEY PERFORMANCE INDICATORS:

FY23 Closes: 1506\*

FY23 Closes/Day: 5.91\*

FY23 SMEs: 12

FY23 SMEs/Day: 0.05

Outbound Communications: 6612\*

Outbound Comms/Day: 26.13\*

24hr Initial Comm: 75.13%\*

- Highest month was May at 92.11%

Inbound to Outbound Comm: 73.61%\*

- Highest month was May at 88.19%!

Outbound to Outbound Comm:

- %14D Make: 97.70%\*
- %21D Make: 99.36%\*
- %30D Make: 99.59%\*

*\* Indicates Team High*