

I'd like to recognize all of our team members for the continued focus on responsiveness for our clients. Special recognition goes out to the below individuals who have exceeded the metrics set forth. Thanks for your continued work and effort on this metric.

February 2025



Responsiveness Champions – Inbound to Outbound

The below team members attained Above 90% responsiveness metric. (Minimum 30 inbound emails)

Ashley Johnson
Joe Sinek
Jennifer O'Neill
Keaton Vander Laan
Shane Guyette
Aaron Whaley
Jose Torres Villalobos
Angelica Gajo
Tommy Elmeer

The below team members were top five in responsiveness using a scoring model to account for responsiveness and volume of inbound emails received or maintained a 95% response rate with greater than 30 inbound emails.

Erica Parker
Alex Meacham
Judy Wagner
Trevor Coria
Robert Dettenwanger

Glen Sanborn
Elliott Tuttle

*Achieved 95%+ and had greater than 100 inbound emails received (Erica was also had the highest inbound emails and attainment % last month)!

The below team members attained an 80% responsiveness metric. (minimum 30 inbound emails)

Gracelov Simons
Jasmine Ross
Racheal Loveall
Aaron Derry
Kevin Weisgerber
Trisha Cody
Ghislaine Fumey
James Wright
Isidro Medina
Heywad Lundy
Adam Kopp
James Riker

David Powell
Preston Conner
Jose Martinez
Chris Luckenbill
Ashley Jones
Michael Hazelton
James Isakov
Jhalak Patel
Asheley Danielsen
Tiffany Tran
Amanda Gilliam
Michael Todd

Banti Kiahoun
Valerie Martinez
Sumo Mulbah
Daniel Perez
Kelsey Flanegin