

- I see a lot of opportunities for growth in this company as well as many opportunities for growth in my own knowledge
- I love **cyber security** and dealing with the **cloud** as well which is two newer divisions Cerner is expanding in rapidly.
 - From what I have researched, Cerner is looking to expand their Cyber security department and wants to become more cloud based which is both things I love and have always had an interest in.
- I am a very dedicated person that does not stop until I have a solution to the problem
- I've worked the last 4.5 years putting customers FIRST and addressing their every need

- **Support Analyst**

- **Why my background makes me good for this job**

- I have customer satisfaction as my top priority
- I am very easy going and easy to work with
- Hiring me will give Cerner a long term dedicated employee that will always give 110%
- I have a strong basis knowledge of many different IT aspects such as
 - Some computer languages (JAVA, HTML, Some SQL)
 - Networking
 - Cybersecurity
 - Hands on computer hardware ability
- I love all things IT and am ready to dive into a career where I can learn something new everyday
- **With my 4.5 years of customer service dedication and earning my ITC degree at Missouri state I believe I am ready to be a big help and asset to your team.**
- **Responsibilities**
 - **Giving best cust service**
 - **Reputable work environment**

- **Best work achievement and what made it important**

- My personal best work achievement has been my dedication
 - I have stayed with the same company for almost 5 years now
 - Take pride and care about the company I work for
 - I have now received 17 awards that contribute to over the top customer satisfaction and adding shareholder value to the company.
 - Some of which had been awarded by our district manager and many by the store manager
 - This is important
 - Shows that I focus on our customers needs and make them leave happy
 - I can build strong relationships with my fellow employees and have never had a problem doing so

- **Difficult task and how I addressed it**

- When I started College, I also started working part time.
- Working part time living on my own and going to school full time was very difficult to maintain.

- I made myself set aside time to do certain tasks as well as prioritizing certain tasks over others.
- I have a mindset that wants to get top priority tasks done first and done right.
- Trying to juggle a social life, work life, and keeping school as my top priority was not easy but I have successfully done it and seeing the light at the end of the tunnel has made me that much more excited to dive into a career and expand my knowledge

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Youngest of 6

Building baileys pc

He was getting different beeps on boot