

# SOFTWARE ENGINEERING II PROJECT SAFESTREETS

# Requirements Analysis and Specifications Document

Authors:
Mattia CALABRESE
Federico CAPACCIO
Amedeo CAVALLO

 $\begin{array}{c} \textit{Professor:} \\ \text{Elisabetta DI NITTO} \end{array}$ 

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# 1 Introduction

# 1.1 Purpose of this document

The purpose of a Requirement Analysis and Specifications Document is the process of discovering the purpose for which a software system was intended, by identifying stakeholders and their needs, and documenting these in a form that is amenable to analysis, communication, and subsequent implementation. [1] It is also concerned with the relationship of software's factors such as goals, functions and constrains to precise specifications of software behavior, and to their evolution over time and across software families. [2]

# 1.2 Scope

SafeStreets is a crowd-sourced application that intends to provide users with the possibility to notify authorities when traffic violations occur, and in particular parking violations.

The application allows users to send pictures of violations, including suitable metadata, to authorities. Examples of violations are vehicles parked in the middle of bike lanes or in places reserved for people with disabilities, double parking, and so on. In addition, the application allows both end users and authorities to mine the information that has been received, for example by highlighting the streets (or the areas) with the highest frequency of violations, or the vehicles that commit the most violations. Of course, different levels of visibility are offered to different roles.[3]

#### 1.2.1 Goals

- **G1** Allow guest users to register to the system
- G2 Allow registered users to authenticate to the system
- **G3** Allow users to provide data: upload a picture, specify the type of violation and possibly the street in which the violation occurred
- **G4** Allow users to consult previously received data served with different levels of visibility based on their role
- G5 Cross SafeStreets data with information about the accidents that occur on the territory of the municipalities to identify potentially unsafe areas, and suggest possible interventions
- **G6** Ensure that the chain of custody of the information provided by the users is never broken, and the information is never altered or manipulated
- G7 Access the municipality archives of emitted tickets and build statistics based on the retrieved information

#### 1.3 Glossary

#### 1.3.1 Definitions

**System:** the SafeStreets software we are to develop

Municipality: a city, a town or a village, or a small group of them

Local police: the local police of the municipality

Guest or Guest user: person who access the system as non logged user

**Logged user** or **Authenticated user:** authenticated person who is interfacing with the system

User: guest user or logged user

**Registration:** interaction between a non registered user and the system in which the user, providing all of the information required by the system for the creation of an account, receives from the system the credentials needed to authenticate to the system

**Authentication** *or* **Login:** interaction between guests and the system that grants authenticated user's privileges to a guest user

**Upload procedure:** process which realizes the transfer of data between the user and the system

**Restricted access API:** API that can be used only by authorized person or system through an access token

**GPS Coordinates:** GPS coordinates are a unique identifier of a precise geographic location on the earth

#### 1.3.2 Acronyms

RASD: Requirements Analysis and Specification Document

**API:** Application Programming Interface

**GPS:** Global Position System

**DBMS:** Data Base Management System

FSM: Finite-State Machine

GIS: Geographic Information System

### 1.3.3 Abbreviations

m: meters (with multiples and submultiples)

w.r.t.: with respect to

i.f.f.: if and only if

e.g.: exempli gratia

etc.: et cetera

#### 1.4 Document overview

According to the IEEE standard [4], this document is structured as

- 1. **Introduction**: it provides an overview of this entire document and product goals
- 2. **Overall description**: it describes general factors that affect the product providing the background for system requirements
- 3. **Specific requirements**: it contains all system's functional and non-functional requirements
- 4. Use cases identification: it contains the usage scenarios of the system with the use case diagram, use cases descriptions and other diagrams
- 5. **Appendices**: it contains the Alloy model, software and tools used, hours of work per each team member

# 2 Overall description

# 2.1 Product perspective

#### 2.1.1 System interfaces

The system we are to develop will have some external interfaces (represented in Figure 1) to accomplish the goals stated before.

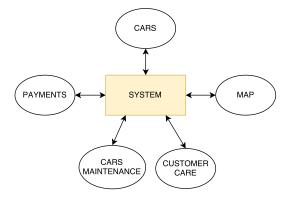


Figure 1: Overview of system interfaces

**Payments** When a payment is required (e.g. when a user ends his rent) the system sends a request with all the details needed to complete the payment (i.d. name and surname of the user, due amount, credit card number etc.) to an external payment handling system. Once the external system completes the payment process, it sends our system the payment outcome so that the system can take appropriate action.

Customer care Every time it is required, a PowerEnJoy customer care service operator can interact with a user. Customer care service operators can request and see all user details, their rents and payments history. Such operators can also mark or unmark users as banned from the system, mark cars as not available and, in general, provide assistance to users.

Maintenance The system will interact with a preexisting car maintenance service which already deals with other car sharing services. Our system will expose to the maintenance service a real time list of all the cars tagged as not available via a restricted access API which will also provides their GPS position and a brief description of their problems. The maintenance service takes care of reaching those cars, unlocks the doors, fixes the fault, locks the doors back and finally tags them as available using the aforementioned API provided by the system. See cars section for more details.

Map GPS position of cars, charging stations position and safe areas are displayed to all users on an up-to-date map which relies on an external GIS.

Cars All cars provided by the customer are equipped with a communication system which ensures a continuous protected communication between the car and the system. All cars also have a module which provides a set of primitives that allow the system to retrieve information and to run commands to take actions on the car. A built-in user interface embedded with the modules shows some relevant information to the user.

Information retrieved by the system from the car include:

- unique car identifier
- GPS position
- engine status (on, off)
- current number of passengers
- maximum number of passengers
- battery level (percentage)
- charging status (in charge, not in charge)
- door locking status (locked, unlocked)
- door closing status (open, closed)

For each of these information the car provides a primitive to instantiate a listener which triggers a notification to the system whenever the observed parameter changes.

Information sent to the car by the system include:

- location of safe areas
- position of charging stations
- current time
- rent cost per hour

Commands runnable by the system include:

- lock doors
- unlock doors
- start rent timer

Information shown to the user by the embedded car interface include:

- current car position (also w.r.t. safe areas and charging stations)
- number of passengers
- battery level (percentage)
- current time

- rent time
- amount owed until now (based upon rent cost per hour)

This system provides, among other functionalities, a secure way to unlock and lock the doors of the car: it has a command which returns a software key which can be sent to the maintenance operators; they are able to unlock and lock the car with a smartphone client of the car's embedded system and the key.

In order to determine which cars are in charge in which charging station the system checks if the charging status of a car is set to *true* and its position is within a small distance from the charging station position.

The maximum number of passengers represents the maximum number of passengers that were detected by the car during its last ride (defined as the last period from engine on to engine off).

#### 2.1.2 User interfaces

Using the interfaces of the system users can:

- 1. Register and log-in to the system
- 2. On the map they can view the position of
  - a) themselves
  - b) safe areas
  - c) available cars (with their current battery level)
  - d) charging stations
- 3. Reserve a car
- 4. View customer care contacts
- 5. Unlock the reserved car
- 6. View and edit personal information
- 7. View rents and payments history

#### 2.1.3 Software interfaces

Databases and DBMSs are clearly required in order to store data about users, cars, charging stations, safe areas etc.

As mentioned before (see system interfaces section) the system needs to use external APIs and to expose interfaces in order to interact with other systems.

All vehicles have an embedded external software system, which is able to display all information described in cars section.

#### 2.2 User characteristics

Users can use our system when they want to rent a car. Necessary conditions for the user in order to use the system are:

- He must have a smartphone and be able to use it
- He must be in the age of majority
- He must have a proper valid driving license
- He must be able to drive a car (i.d. he must be in both physical and mental health)

The user agrees to these conditions during the registration to the system.

## 2.3 Domain assumption

We assume that these assumptions hold true in the domain of our system

- **DA1** GPS position is supposed to be accurate (max error  $\pm 5$ m)
- DA2 GPS position of all cars is always obtainable
- **DA3** The user who reserves the car will always be the person who drives it
- **DA4** Users are legally allowed to drive cars (i.d. users have a proper driving license)
- **DA5** Charging stations are always working correctly
- DA6 All information provided by users are correct and reliable
- **DA7** All cars provided by the customer are equipped with a module which provides a set of primitives that allow the system to retrieve all the information it needs about the car and to run commands which allow the system to take actions on the car (see cars section for more details)
- DA8 Charging station can exclusively be used by PowerEnJoy cars
- **DA9** The set of safe areas is pre-defined and is provided to our system by the customer
- **DA10** The position of charging station is provided to our system by the customer
- **DA11** All charging station are located inside safe areas
- **DA12** The maps provided by the GIS are always up to date
- DA13 The commands sent to cars by the system are always executed correctly
- DA14 Information provided by the car are always correct and reliable
- DA15 Position of the user is always available when he uses our system
- **DA16** Even if the car is left with no battery left, it is still able to communicate with the system

#### 2.4 The World and the Machine

The world and the machine is a way of thinking about problems and phenomena relevant in the reality of the software system we are to develop. The world contains the phenomena that happens in reality but are not observable by our system; the machine instead contains the phenomena which take place inside the system and are not observable from outside of it. The intersection between these two sets of phenomena is the so called set of shared phenomena, which contains the phenomena that are controlled by the world and observed by the machine or controlled by the machine and observed by the world.

Goals are prescriptive assertions formulated in terms of world phenomena (not necessarily shared); domain properties/assumptions are descriptive assertions assumed to hold in the world; requirements are prescriptive assertions formulated in terms of shared phenomena.[?]

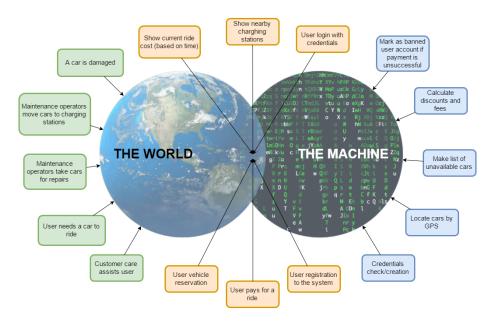


Figure 2: The World and the Machine

# 3 Specific Requirements

# 3.1 Functional Requirements

The following requirements are derived in order to fulfill the specified goals.

#### 3.1.1 Goals

- G1 Allow guest users to register to the system
  - **R1** The system must require the *guest* user to insert a username to identify him
  - **R2** The system must check that the username inserted by the *guest* user doesn't belong to another user already registered to the system
  - **R3** At the end of the registration phase the system must provide the *guest* user with a password bound to the username inserted by the *guest* user that can be used to access the system
  - **R4** The system must require the *guest* user to provide his driving license ID code during the registration phase
  - **R5** The system must check that the driving license ID inserted by the guest user doesn't belong to another user already registered to the system
  - **R6** The system must require the *guest* user to provide payment information during the registration phase
  - ${f R7}$  The system must require the guest user to provide an email address during the registration phase
  - R8 The system must check that the email inserted by the *guest* user doesn't belong to another user already registered to the system
  - ${f R9}$  The system must check that the email inserted by the guest user exists and belongs to him
  - **R10** The system must require the *guest* user to insert his name, surname, birth date and place and current domicile in the registration phase
  - R11 The system offers an interface to allow the user to modify or update his anagraphical information, payment information, driving license information, email and password (username can't be changed)
- **G2** Allow registered users to authenticate to the system
  - R12 The system must require the user to insert his username and password to authenticate to the system
  - R13 The system must be able to check if the username and password pair correspond to a user correctly registered to the system
  - R14 The system must allow access to a user if username and password inserted corresponds to a user correctly registered to the system and if the user has confirmed his own email address
  - R15 The system must allow access to the services provided by the system only to authenticated users

- ?? Provide logged users with the position of available cars
  - R16 The system must be able to identify each car unambiguously
  - R17 The system must be able to retrieve the current position of each car
  - **R18** At each time the system must pair a car with one and only one state; possible states are *Available*, *Not Available*, *Reserved*, *In Use*
  - R19 The system must be aware the current state of each car
  - **R20** The system must be able to know the exact amount of time the car has been in the current state
  - **R21** The system must be able to show a map with the position of *Available* cars within their battery level, charging stations position and safe areas
  - **R22** The system must be able to identify the position of the user and show it on a map
  - **R23** The system must be able to identify a position inserted by the user and show it on the map
  - **R24** The system must be able to calculate the distance of each car from a given position
- ?? Notify maintenance service with a list of not available cars
  - R25 The system must be able to retrieve the current battery level of each car
  - **R26** If the state of a specific car is set to *Not Available* the system must prevent users from reserving or renting the aforementioned car
  - **R27** If the state of a specific car is set to *Not Available*, the car state must be paired with a brief description of why the car is not available
  - **R28** The system must set the state of a car from *Available* to *Not Available* if battery level is critical and the car is not on charge, stating that reason as description
  - **R29** The system must offer a restricted access API to retrieve the list of cars marked as *Not Available* along with the identifier used by the system to identify each car, the description of the problem paired with the current position of each car (*GPS coordinates*) and a software key to access each car
- ?? Provide the maintenance service with a way to notify the system when a car is available again
  - **R30** The system must be able to set a specific car state to *Available* in order to allow users to reserve and rent the aforementioned car
  - R31 The system must offer a restricted access API to set the state of a specific car as Available
  - R32 The system must be able to know if a specific car is locked or unlocked
  - **R33** When the system receives a request to set the state of a car to *Available* through the API, before processing the request the system must check that the car is locked and its state is set to *Not Available*

- ?? Provide users with a way to report a damaged car
  - R34 The system must provide information about how to contact customer care service
  - ${f R35}$  The system must allow the customer service to set the state of a specific car to  $Not\ Available$
- ?? Provide a way to show to each user his rents and payments history
  - R36 The system must log an history of all rents and payments
  - R37 User's rents history must include expired reservations in which the rent was not completed
  - R38 Each record in the payment history of a user, which refers to a ride, must include the ride cost and the discounts or additional fees applied
  - R39 User's payment history must include not completed payment procedures
  - ${f R40}$  The system must be able to show to the user his own history of rents and payments
- ?? Provide customer service with a way to ban registered users in order to prevent them from reserving or using other cars, and enable them to use the service again
  - R41 The system must be able to mark and unmark a user as banned
  - ${f R42}$  The system must require a brief description of the reasons why the user is being marked as banned
  - **R43** The system must not allow a *banned* user to access the system but only provide him information about how to contact customer service
  - R44 The system must allow customer service to access users' information (name, surname, birth date and place, current domicile, driving license information) eventually along with information about the car state the user is actually paired with
  - R45 The system must allow customer service to access users' rents and payments histories
  - **R46** The system must allow the customer service to set the state of a specific user to banned or not banned
- ?? Allow a logged user to reserve a car, if available, and hold that reservation for an hour
  - R47 The system must allow a user to select a specific car in order to reserve it (i.f.f its current state is *Available*), and set to *Reserved* the state of the aforementioned car
  - R48 At each time a user can be paired with one single state of one single car
  - **R49** When the state of a specific car is set to *Reserved*, the car must be uniquely paired with the user who made the reservation for the aforementioned car, for the duration of the reservation

- **R50** A car set to *Reserved* remains in this state exactly one hour after the user made the reservation, if the user doesn't pick it up before; after that time the reservation expires and the system must set the state of the aforementioned car to *Available*
- ?? Charge the user for 1€ in case he hasn't used the car he reserved after an hour from such reservation
  - R51 The system must be able to carry out a payment procedure based on payment information provided by the user and on a specific amount of money
  - **R52** The system must be able to know if a payment procedure is successful or unsuccessful
  - **R53** The system must ban a user (set to *banned* user) if a payment procedure was unsuccessful and notify him that he has to contact customer service
  - **R54** The system must charge the user 1€ (through a payment procedure) if he reserved a car and the state *Reserved* of that car was paired with the aforementioned user for more than one hour and notify the user the reservation has expired
- ?? Allow a logged user to perform a complete rent: reserving a car, using it and leaving it terminating the rent, concluding successfully the payment procedure related to the aforementioned rent
  - R55 The system must be able to lock and unlock each car
  - **R56** The system must be able to know the current engine state of each car (on or off)
  - R57 The system must be able to know the current percentage of battery of each car
  - **R58** The system must be able to compute the distance between the GPS position of the user paired with the *Reserved* state of the car and the GPS position of the aforementioned car
  - **R59** The system must allow the user to ask for the unlocking of the car of the which *Reserved* state he is paired with
  - R60 The system must unlock a car reserved by a user if the distance between the user's GPS position and the car GPS position is less than 5m and the user asks to the system to unlock the car
  - **R61** When the state of a specific car is set to *In Use*, the car must be uniquely paired with the user who is using the car
  - **R62** The system can set the state of a *Reserved* car to *In Use* i.f.f. the user paired with the *Reserved* state of the car has unlocked the car and he has ignited the car engine
  - R63 The system must lock a car if no passengers are detected in the car, the car engine is off and the doors are closed
  - R64 When locking an In Use car, the system must be able to activate a timer; only when that timer expires the system must calculate the cost of the last ride performed by the car and charge the user (through a payment procedure) of the calculated amount

- **R65** When the timer that was activated while locking an  $In\ Use$  car expires the system must set the state of the aforementioned car from  $In\ Use$  to Available
- **R66** The system must calculate the base cost of a ride proportionally to the time the car has been used by the aforementioned user (paired as *In Use* with the user)
- R67 When a car is set to *In Use* in every moment the system must show the current cost via the car display (to be payed by the user paired with the *In Use* state of the aforementioned car)
- R68 The system must be able to identify if a given position is or not inside the sets of safe areas
- R69 The system must be able to send to cars the sets of safe areas
- R70 The system must be able to know the position of all charging stations
- R71 The system must be able to send to cars the position of charging stations
- R72 When a user is paired with a car which is *In Use* in every moment the system must show him, via the car display, if the aforementioned car position is or isn't inside a safe area
- R73 The system must be able to know if a car is plugged in a specific charging station (see cars section for more details)
- ?? Calculate and charge the user for the correct amount of money he has to pay for his last ride, also considering the various discounts and fees applicable based on the ride
  - R74 The system must not cumulate the discounts but must apply only the one with the highest percentage, calculated on the base cost
  - R75 All applicable percentage based fees are calculated by the system on the base cost of the ride and then summed to obtain the total fee the system must add to the base cost
  - R76 The system must be able to know how many passengers are detected on a car during a ride
  - R77 If locking an In Use car the system detects that the car position is not inside a safe area, the system must charge the user paired with the In Use state of the aforementioned car for the cost of the ride plus an additional fee; that fee is composed by a fixed amount plus a variable amount proportional to the distance of the car form the nearest safe area
  - R78 If a car is located outside of set of safe areas and its state is not In

    Use the system must set the car state to Not Available stating that
    reason as description
  - R79 If during the time a car is set as In Use the system detects more than one passengers into the car, the system must apply to the user paired with the In Use state of the aforementioned car a discount of 10% of the cost of the last ride

- **R80** If locking a *In Use* car the system detects a level of battery of the aforementioned car greater than 50%, the system must apply to the user paired with the *In Use* state of the aforementioned car a discount of 20% of the cost of the last ride
- R81 When the timer activated locking a *In Use* car expires if the system detects the car as plugged into the power grid of a charging station, the system must apply to the user paired with the *In Use* state of the aforementioned car a discount of 30% of the cost of the last ride
- R82 When the timer activated locking a *In Use* car expires if the system detects the car position is more than 3 KM away from the nearest charging station or the system detects a critical level of battery of the aforementioned car and the battery is not on charge, the system must charge to the user paired with the *In Use* state of the aforementioned car the 30% more on the last ride.
- ?? Allow a logged user to enable a money saving option which provides him with a charging station as destination of the ride to get a discount on the cost of the aforementioned ride
  - ${f R83}$  The system must know the total number of plugs for each charging station
  - R84 The system must allow the user to enable the money saving option
  - **R85** If the *money saving option* is enabled the system must allow the user to insert his final destination and provide him information about a station where to leave the car to get a discount
  - **R86** The system must be able to determine the station suggested to the user by the *money saving option* in order to ensure a uniform distribution of cars in the city
  - R87 The system must be able to determine the station suggested to the user by the *money saving option* taking into account the destination of the user and the availability of power plugs at the selected charging station
  - R88 When the timer activated locking a *In Use* car expires if the system detects the car as plugged into the power grid of the charging station determined by the *money saving option* the system must apply to the user paired with the *In Use* state of the aforementioned car a discount on the cost of the current ride

# 3.2 Performance Requirements

The system should always respond to each interaction in at most 5 seconds. The system performances must scale w.r.t. the number of cars.

# 3.3 Software System Attributes

#### 3.3.1 Availability

The system must be available 99.9% of the time (up to 8.76 hours per year of downtime). The system should be accessible 24 hours per day.

# 3.3.2 Security

Users personal information and payment information are encrypted and must be protected during transmission. Restricted access APIs must check that who tries to use them is actually allowed to do so.

# 3.3.3 Portability

The system must be also accessible by the most common mobile platforms (iOS and Android devices).

# 4 Use cases identification

#### 4.1 Scenarios

Here are some scenarios that describe the usage of the system.

#### 4.1.1 Scenario 1

Francesco wants to have a beer with his friend Vincenzo so Francesco logs in to system and searches for cars nearby. He notices that there are two cars available next to his house, he decides to reserve the one with more battery and after few minutes he reaches it. He starts to drive until he reaches Vincenzo's house, Vincenzo gets into the car and they arrive to the beer house where they terminate the rent.

#### 4.1.2 Scenario 2

Mirjana has been told by her friend Elisa that a new car sharing service is available in their city and so she decided to give it a try as she wants to go shopping in the city center. She registers to the system providing all information requested, she inserts the destination address and enables the money saving option. She is provided by the system with a charging station not far from the shopping center and, as it is a sunny day, she decided to take that location as destination in order to achieve a discount and reach the shopping center on foot.

#### 4.1.3 Scenario 3

Giovanni is really interested in electric cars so he decides to use the PowerEnJoy system. He wants to go to the museum in the afternoon so he reserves a car. After one hour he is notified by the system that his reservation is expired and he is charged of a 1€ fee. When he is ready to exit his house he notices that the same car is still available so he reserves it again, reaches it and starts driving. When he arrives at the destination he sees a charging station next to the museum so he decides to leave the car there plugging the charging cable in order to get a discount.

## 4.1.4 Scenario 4

Dino reserves a car, he reaches it and unlock the doors. He starts driving but after few minutes the engine stops and a warning icon lights up in the dashboard. He contacts the customer care service that suggests him to reserve a different car which is nearby, the customer care operator then tags the first car as not available specifying a brief description of the fault. The maintenance service is now aware of the problem and they take care of resolving the issue: a maintenance operator is sent to the car, he unlocks it and fixes it. When the car is fully functional he tags it as available using a restricted access API of our system.

#### 4.1.5 Scenario 5

Stefania often uses PowerEnJoy service when she is coming back home after work. Before finish her work schedule she checks with the map if there are cars nearby in order to reserve one of them: today she can see one from the window that is not present in the map because its battery is empty. After a while she checks again the map and she notices that the car is now located in a charging station nearby and it is available for a reservation.

#### 4.1.6 Scenario 6

Lorenzo is driving a PowerEnJoy car in order to reach Dino's house outside the safe area. As soon as he exists the safe area the car system notifies him with a message. When he is arrived he terminates the rent, the payment is executed with an extra fee and the car is tagged as not available.

# 4.2 Use case diagram

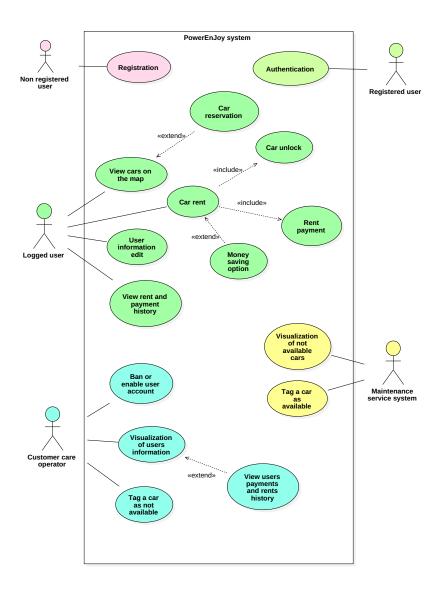


Figure 3: Use case diagram

Notes to read the diagram The use case diagram represents the possible interactions of actors with the system and the different use cases in which the actors are involved.

The "Maintenance service system" is an external software which the system-to-be needs to interact with.

We do not consider the external payment handling system an actor since it does not start any interaction with our system, it simply reacts when our system requests its services; this interaction is encapsulated as sub-procedure in the flow of events of the "Rent payment" use case.

We do not consider the car an actor for the same reason, moreover the only interactions started by the car are trigger events which are very simple interactions, which we do not consider use cases.

# 4.3 Use cases description

# 4.3.1 Registration

Name	Registration
Actors	Non registered user
Entry conditions	
Flow of events	
	1. The user asks the system to register to its services
	2. The system shows the appropriate form to fill to register to the system
	3. The user inserts an username to be uniquely identified by the system
	4. The user inserts his own email address
	5. The user inserts his name, surname, birth date and place and current domicile
	6. The user inserts his driving license ID code
	7. The user inserts payment information
	8. The user confirms data inserted are correct e submit the form
	9. The system checks the username to be unique
	10. The system checks the email to be unique
	11. The system checks the driving license ID to be unique
	12. The system sends an email to the user with a unique link to verify the email address inserted by the user really belongs to him
	13. The user clicking on the link received confirms his email address
	14. The user is notified by mail the registration procedure is correctly completed and provided with a password bound to his username to access the system
Exit conditions	The user is able to authenticate to the system as registered user with its own credentials

# Exceptions

- If the username inserted by the user is already used by another user, the system displays an error message asking the user to insert another username
- If the mail inserted by the user is already used by another user, the system displays an error message asking the user to insert another mail
- If the user notices to have entered wrong informations he could edit them at the end of the process of registration in his personal page

Table 1: Registration use case description



Figure 4: Registration sequence diagram

# 4.3.2 Authentication

Name	Authentication
Actors	Registered user
Entry conditions	The user must know his username and password
Flow of events	
	1. The user inserts his username and password in the appropriate form and submit it
	2. The system validates the inserted credentials checking also if the user has confirmed his own email address
	3. The system checks if the user is banned
Exit conditions	If the credential validation is successful and the user is not banned he is granted the proper privileges
Exceptions	
	• If the credential validation failed an error message is displayed
	• If the credential validation is successful and the user is banned a message providing assistance is displayed and the system doesn't allows the user to access to the system

Table 2: Authentication use case description

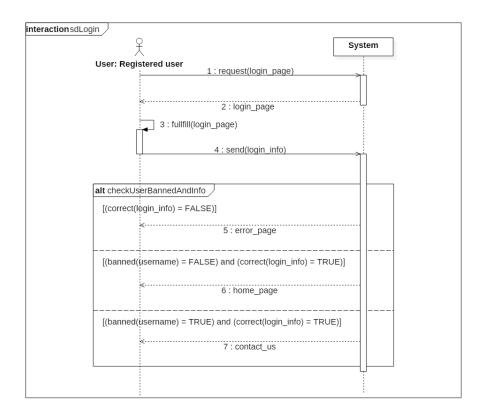


Figure 5: Authentication sequence diagram

# 4.3.3 View cars on the map

Name	View cars on the map
Actors	Logged user
Entry conditions	
Flow of events	
	1. The user chooses if he wants to use his GPS position or insert a different one manually
	<ul><li>a. The system retrieves the user's GPS position</li><li>b. The user inserts a position</li></ul>
	2. The system retrieves the position of all <i>Available</i> cars and their battery level percentage
	3. The system shows a map with all available cars, charging stations position and safe areas near the position indicated
	4. The user can click on a car on the map to see its battery level percentage
Exit conditions	The user can navigate a map with all available cars near the position indicated by him
Exceptions	If the position inserted by the user is not correct an error message is displayed

Table 3: View cars on the map use case description

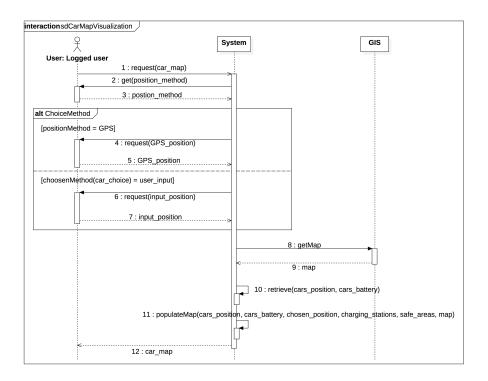


Figure 6: View cars on the map sequence diagram

# 4.3.4 Car reservation

Name	Car reservation
Actors	Logged user
Entry conditions	
Flow of events	
	1. View cars on the map
	2. The user selects the car he wants to reserve
	3. The user confirms he wants to reserve that car
Exit conditions	The system set the state of the chosen car as <i>Reserved</i> paired with the user who made the reservation
Exceptions	If the user has already reserved a car, the system shows an error message and doesn't allow him to reserve another car

Table 4: Car reservation use case description

# 4.3.5 Car unlock

Name	Car unlock
Actors	Logged user
Entry conditions	The user reserved car
Flow of events	
	1. The user asks the system to unlock the car he reserved
	2. The system checks if the user's position is at most 5 meters away from the position of the car he reserved
	3. The system unlocks the car with the state set as $Reserved$ paired with the aforementioned user
	4. The system sends a message to the user, confirming that the car is unlocked
Exit conditions	The car is unlocked and the user can pick it up
Exceptions	
	• If the position of the user is not at most 5 meters away from the position of the car he reserved the system displays an error message

Table 5: Car unlock use case description

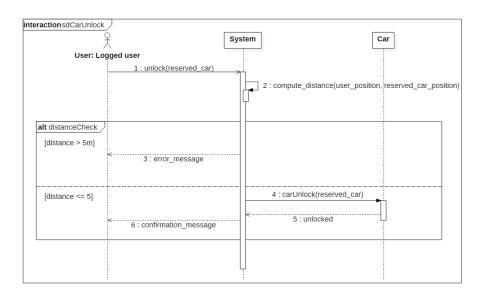


Figure 7:  $Car \ unlock$  sequence diagram

# 4.3.6 Car rent

Name	Car rent
Actors	Logged user
Entry conditions	The user is paired with the $Reserved$ state of a car
Flow of events	
	1. Car unlock
	2. The user ignites the car engine
	3. The system sets the state of the $Reserved$ car to $In$ $Use$ paired with the same user
	4. During the rent the user is informed about the current charge and whether he is or not inside a safe area
	5. The user leaves the car turning off the engine and closing the doors
	6. The system locks the car
	7. The system activates a timer to allow the user to plug the car into a charging station if it is near one of them
	8. When the timer expires:
	8.1 The system retrieves informations about the ride from the car: number of passengers detected dur- ing the ride, position of the car and battery level at the end of the ride and if the car is or not on charge
	8.2 The system sets the car as $Available$
	9. Rent payment
Exit conditions	The user is charged of the correct amount for the ride and at anytime could perform another rent, the car is available again
Exceptions	
	• If the user doesn't start the engine up to one hour after the reservation, he is charged of 1€(through a payment procedure), the car state is set as <i>Available</i> and the user is notified his reservation is expired

Table 6: Car rent use case description

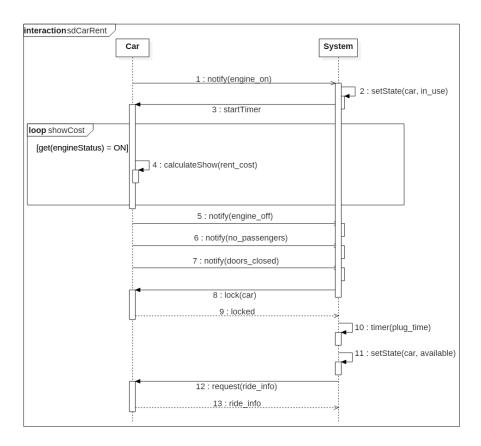


Figure 8: Car rent sequence diagram

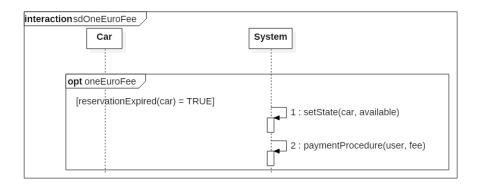


Figure 9: One Euro fee sequence diagram

Failure occurs

Failure occurs

Failure occurs

War1 reach the car and starts the rent

User1 does not reach the car until 1 hour

User1 ends the rent

Failure occurs

Not available

Failure fixed

The overall status of a car can be represented by the FSM in Figure 10

Figure 10: Car status FSM

**Notes to read the diagram** The *Not Available* state includes the cases in which the car is either broken or a user left it with a critical battery level and not on charge.

The system changes the state of a car from *Available* to *Not Available* when its battery level is critical and the car is not on charge (see **R28**).

Even if the car is left with no battery left, it is still able to communicate with the system, so the rent can end normally and the maintenance service will take care the car (see  $\mathbf{DA16}$ ).

# 4.3.7 Rent payment

Name	Rent payment
Actors	Logged user
Entry conditions	The user must have completed a rent shutting off the engine and exiting the car. The system has retrieved information about the ride from the car.
Flow of events	
	1. The system checks if the car position is or is not inside a safe area
	2. The system checks if the car has detected more than one passenger during the rent
	3. The system checks the car battery percentage
	4. The system checks if the car is plugged on a charging station
	5. The system checks the distance of the car from the nearest charging station
	6. The system calculates the cost of the ride based on the rent time
	7. The system determines the applicable discounts/extra fee applying it to the cost of the ride
	8. The system starts a payment procedure with user's payment information using an external service
	9. The system waits a response from the external payment service
	10. The system logs data about the rent and the payment
	11. The system notifies the user about the result of the payment procedure and on discount/extra fees applied

### Alternative flow Flow of events as specified upon from 1 to 78 a. The system detects the user has enabled the money saving option 8 b. The system checks if the car is currently on charge on the charge station determined by the system at the begin of the rent 8 c. The system determines the applicable discounts/extra fee applying it to the cost of the ride eventually also taking in account the money saving option discount if the car is currently on charge on the charge station determined by the system at the begin of the rent Flow of events as specified upon from 9 to 12Exit conditions The user is charged of the correct amount for the ride Exceptions • If the payment procedure is not correctly completed the user is banned, rent information is stored, the payment suspended and the user is informed to contact the customer service.

Table 7: Rent payment use case description

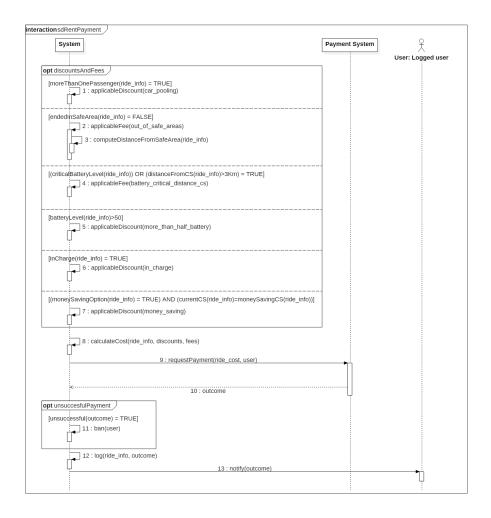


Figure 11:  $Rent\ payment\ sequence\ diagram$ 

### 4.3.8 Money saving option

Name	Money saving option
Actors	Logged user
Entry conditions	The user should have enabled the money saving option
Flow of events	
	1. Car Reservation
	2. The system asks the user to insert his destination
	3. The user inserts his destination
	4. The system searches for charging stations near the destination position inserted by the user with available plugs
	5. The system chooses a charging station in order to ensure a uniform distribution of cars in the city and taking in account the destination of the user
	6. The system informs the user about the charging station to reach in order to obtain the discount
	7. Car Rent (Car Reservation already done)
Exit conditions	
	• If the user has left the car plugged in the charging station suggested by the <i>money saving option</i> he has obtained the correct discount
	• The user can any time perform another rent
	• Car is again available
Exceptions	
	• If the user doesn't leave the car in the charging station suggested by the <i>money saving option</i> he doesn't obtain the related discount

Table 8: Money saving option use case description

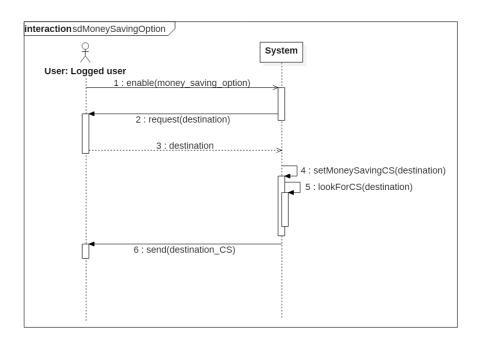


Figure 12: Money saving option sequence diagram

### 4.3.9 Visualization of not available cars

Name	Visualization of not available cars
Actors	Maintenance service system
Entry conditions	Maintenance service system must know the access token to be identified by the system
Flow of events	
	1. The maintenance service system asks for the list of car with state set as <i>Not Available</i> sending the request paired with the access token
	2. The system checks the access token
	3. The system retrieves the list of car with state set as <i>Not Available</i> along with the identifier used by the system to identify each car, the GPS position of each car, the description of the problem of each car and the software key to access each car
	4. The system sends the information to the maintenance service system
Exit conditions	The maintenance service system receives the list of cars with state set as $Not\ Available$
Exceptions	
	• If the access token sent by the maintenance service system is not recognized, the system sent to the maintenance service system an error message

Table 9: Visualization of not available cars use case description



Figure 13: Visualization of not available cars sequence diagram

### 4.3.10 Tag a car as available

Name	Tag a car as available
Actors	Maintenance service system
Entry conditions	Maintenance service system must know the access token to be identified by the system
Flow of events	
	1. The maintenance service system asks to tag a car as Available sending the car identifier paired with the ac- cess token
	2. The system checks the access token sent by the maintenance service
	3. The system checks the identifier received corresponds to a car with state set as $Not\ Available$
	4. The system checks if the car identified by the identifier received is locked
	5. The system set the state of the car identified by the aforementioned identifier as $Available$
	6. The system sends to the maintenance service system a confirmation message the car state has been set as <i>Available</i>
Exit conditions	The car state is set as Available
Exceptions	
	• If the access token sent by the maintenance service system is not recognized, the system sends to the maintenance service system an error message
	• If the car identifier sent by the maintenance service system is not recognized or doesn't correspond to a car set as <i>Not Available</i> , the system sends to the maintenance service system an error message
	• If the car identifier sent by the maintenance service system corresponds to a car not locked, the system sends to the maintenance service system an error message

Table 10: Tag a car as not available use case description

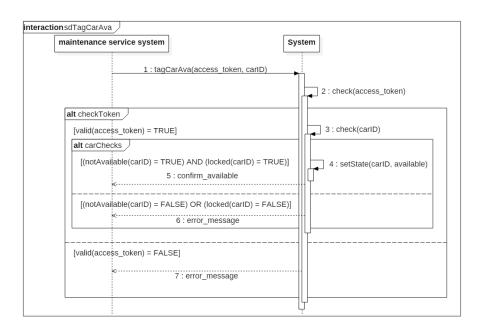


Figure 14:  $Tag\ a\ car\ as\ available\ sequence\ diagram$ 

### 4.3.11 Visualization of users information

Name	Visualization of users information
Actors	Customer care operator
Entry conditions	
Flow of events	
	1. The customer care operator inserts the username or the mail of a registered user
	2. The system checks if the username or the mail correspond to a user registered to the system
	3. The system retrieves user's data (name, surname, birth date and place, current domicile and driving license information) along with information about the car state the user is actually paired with
	4. The system shows to the customer care operator the info about the user
Exit conditions	The customer care operator can view the information required about the user
Exceptions	
	• If no users are found according to the parameters inserted by the customer care operator the system shows an error message

Table 11: Visualization of users information use case description

### 4.3.12 View users payments and rents history

Name	View users payments and rents history
Actors	Customer care operator
Entry conditions	
Flow of events	
	1. Visualization of users information
	2. The customer care operator asks to view user's payments and rents history
	3. The system retrieves the list of user's payments (successful and unsuccessful)
	4. The system retrieves the list of user's rents
	5. The system shows to the customer care operator user's payments and rents history
Exit conditions	The customer care operator can view the information required about the user
Exceptions	

Table 12: View users payments and rents history use case description

### 4.3.13 Mark or unmark a user as banned

Name	Mark or unmark a user as banned
Actors	Customer care operator
Entry conditions	
Flow of events	
	1. The customer care operator inserts the username of a registered user
	2. The customer care operator asks to ban or to enable the registered user paired with the inserted username
	• If the operator wants to mark a user as banned he must insert a brief description of reasons why
	3. The system checks if the username corresponds to a user registered to the system
	4. The system marks or unmarks the user paired with the username as $banned$
Exit conditions	The state of the user is updated
Exceptions	
	• If the username inserted by the customer car operator is not recognized, the system shows an error message

Table 13: Mark or unmark a user as banned use case description

### 4.3.14 Tag a car as not available

Name	Tag a car as not available
Actors	Customer care operator
Entry conditions	
Flow of events	
	1. The customer care operator inserts the identifier of the car
	2. The customer care operator asks to mark the car as $Not\ Available$
	3. The customer care operator inserts a brief description of why the car state must be set as $Not\ Available$
	4. The system checks the car identifier
	5. The system set the state of the car identified by the aforementioned identifier as <i>Not Available</i> paired with the description
	6. The system shows a confirmation message the car has been tagged as $Not\ Available$
Exit conditions	The state of the car is setted as Not Available
Exceptions	
	• If car identifier sent by the customer care operator is not recognized, the system displays an error message
TD 11 14	Tag a same as mot quallable use case description

Table 14: Tag a car as not available use case description



Figure 15: Tag a car as Not Available sequence diagram

### 4.4 UML class diagram

Based on collected scenarios and on the identified use cases we have developed the following requirements-level class diagram[?]. To ensure a better readability class attributes are not represented.

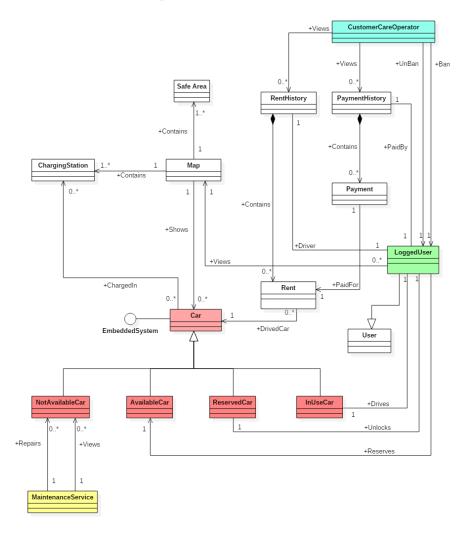


Figure 16: UML class diagram

# Appendices

### A Alloy model

### A.1 Source code

```
open util/boolean
   sig Car{
    batteryLevel: one BatteryLevelPercentage,
    status: one CarStatus,
    usedBy: lone LoggedUser,
    reservedBy: lone LoggedUser,
    numberOfPassengers: NOPType,
     onCharge: one Bool,
     engineOn: one Bool
   //Car statuses
   abstract sig CarStatus{}
   one sig Available extends CarStatus{}
   one sig Reserved extends CarStatus{}
   one sig InUse extends CarStatus{}
   one sig NotAvailable extends CarStatus{}
   //Battery level percentage: should be a percentage 0-100%
  abstract sig BatteryLevelPercentage{}
   one sig Lower20Full extends BatteryLevelPercentage{}
  one sig More50Full extends BatteryLevelPercentage \{\}
  one sig From20to50Full extends BatteryLevelPercentage{}
   //Number of passengers, we assume to deal with 5 passengers
      cars
   abstract sig NOPType{}
   one sig Zero extends NOPType{}
   one sig One extends NOPType{}
  one sig Two extends NOPType{}
   one sig Three extends NOPType{}
   one sig Four extends NOPType{}
   one sig Five extends NOPType{}
   abstract sig User{}
35
   sig LoggedUser extends User{
36
     //personal information
37
     //other parameters
38
     banned: one Bool
39
40
  sig ChargingStation{
     charging: set Car
43
  }
44
```

```
, in the world created
  //the user who made the rent can be banned or the car used
      for the rent can be NotAvailable
48
  //If a RentMade corresponds to a reservation expired the
      corrispondent fee is assigned but
  //others parameters regarding the end of the rent are set to
       default acceptable values
  //leftMSOstation: true iff money saving option enabled and
      auto left on charge
  //in the station determined by {\tt MSO}
53
54
  //Choice of discount to be applied is not modeled
55
  sig RentMade{
56
    userRent: one LoggedUser,
57
     carRent: one Car,
58
     endPosition: one PositionWrtPowerGrid,
59
     endSafeArea: one Bool,
    reservationExpired: one Bool,
     endBatteryLevel: one BatteryLevelPercentage,
62
    onChargeAtTheEnd: one Bool,
63
    passengersDuringTheRide: one NOPType,
64
    discountApplicableRent: set Discount,
65
     additionalFeeRent: set Fee,
66
     leftMSOstation: one Bool
67
  }
68
  abstract sig PositionWrtPowerGrid{}
  one sig More3kmPowerGrid extends PositionWrtPowerGrid{}
  one sig Lower3kmPowerGrid extends PositionWrtPowerGrid{}
  //M1PD = MoreThan1PassengerDiscount
  //BHFD = BatteryHalfFullDiscount
75
  //CCD = CarOnChargeDiscount
76
  //MSOD = MoneySavingOptionDiscount
77
  abstract sig Discount{}
   one sig M1PD extends Discount{}
   one sig BHFD extends Discount{}
  one sig CCD extends Discount{}
  one sig MSOD extends Discount{}
  //REF =ReservationExpiredFee
  //OSAF =OutSafeAreaFee
85
  //A3BCF =Away3kmOrCSBatteryCriticalFee
86
  abstract sig Fee{}
  one sig REF extends Fee{}
  one sig OSAF extends Fee{}
  one sig A3BCF extends Fee{}
  //A user can be only in one car at a given time
{\tt 93} \quad \texttt{fact OneUserCanBeInOneCarAtSameTime} \\ \{
```

```
no disjoint c1,c2:Car | c1.usedBy = c2.usedBy and c1.
       usedBy != none
95
96
   //A user can reserve only one car at a given time
97
   fact ACarReservedByOnlyOneUser{
     no disjoint c1,c2:Car | c1.reservedBy = c2.reservedBy and
       c1.reservedBy != none
101
   //A car in use cannot be reserved
102
   fact ACarInUseCannotBeReserved{
103
       all c:Car | c.usedBy != none implies c.reservedBy = none
104
105
106
   //A user cannot use one car and reserve another car at a
107
       given time
   fact NoUsersCanUseAndReserveDifferentCars{
108
     no disjoint c1,c2:Car | c1.usedBy = c2.reservedBy and c1.
109
       usedBy != none and c2.reservedBy != none
111
   //Cars set as Available cannot be used or reserved at a
112
       given time
   fact AvaialableCarsCantBeReservedOrUsed{
113
     no c:Car | c.status = Available and (c.usedBy != none or c
114
       .reservedBy != none)
115
116
   //Cars set as Not Available cannot be used or reserved at a
       given time
   \verb|fact| NotAvaialableCarsCantBeReservedOrUsed{|}
     no c:Car | c.status = NotAvailable and (c.usedBy != none
       or c.reservedBy != none)
120
121
   //Reserved statuts must be paired with only one user
122
   fact ReservedStatusMustBePairedWithOneUser{
123
     all c:Car | c.status = Reserved implies (c.reservedBy !=
       none and c.usedBy = none)
   //In Use statuts must be paired with only one user
   fact InUseStatusMustBePairedWithOneUser{
128
     all c:Car | c.status = InUse implies (c.reservedBy = none
       and c.usedBy != none)
130
131
   //Car with battery percentage lower than 20 percent full
132
      must be set as Not Available
   fact \ Car \verb|WithBatteryPercentageLower20FullNotAvailable \{
     all c:Car | (c.batteryLevel = Lower20Full and c.onCharge =
        False) implies c.status = NotAvailable
   }
135
```

```
//A car not in use can not detect number of passengers
137
       greater than zero
   fact PassengersOnlyOnInUseCars{
138
     no c:Car | c.status != InUse and c.numberOfPassengers !=
139
       Zero
140
141
   //A car In Use must detect at least one passenger
   fact AtLeastOnePassengerOnInUseCars{
     no c:Car | c.status = InUse and c.numberOfPassengers =
       Zero
145
146
   //A car In Use has the engine turned on
147
   //Note that a In Use car can have the engine turned off
148
   fact OnlyInUseCarEngineOn{
149
     all c:Car | c.engineOn = True implies c.status = InUse
150
151
152
   //A car In Use can not be on charge
   fact InUseCarNotOnCharge{
     all c:Car | c.status = InUse implies c.onCharge = False
155
   }
156
157
   // A car is charging when connected to a charging station
158
   fact CarIsChargingWhenConnected{
159
     all s:ChargingStation, c:Car | c in s.charging implies c.
160
       onCharge = True
     all c:Car | some s:ChargingStation | c.onCharge = True
       implies c in s.charging
162
   }
163
   // At most one charging station connected to a car
164
   fact NoMoreOneCSForOneCar{
165
     all disjoint s1,s2:ChargingStation | s1.charging & s2.
166
       charging = none
167
168
   //Banned users cannot deal with cars
   fact NoBannedUsersDealingWithCars{
     no u:User | some c:Car | u.banned = True and ( c.usedBy =
       u or c.reservedBy = u )
172
173
   //A REF is applicable if the reservation is expired
174
   //No other fee are applicable if the reservation is expired
175
   fact ReservationExpiredFeeApplicable{
176
     all r:RentMade | r.reservationExpired = True iff (REF in r
177
       .additionalFeeRent and #r.additionalFeeRent = 1)
     no r:RentMade | r.reservationExpired = False and REF in r.
       additionalFeeRent
179
   }
180
```

```
//A reservation expired could not be outside safe area
   fact NoReservationExpiredOutsideSafeArea{
     no r:RentMade \mid r.reservationExpired = True and r.
183
       endSafeArea = False
184
185
   //No discount are applicable if a reservation is expired
186
   fact NoDiscountOrFeeIfReservationExpires{
187
     all r:RentMade | r.reservationExpired = True implies r.
       discountApplicableRent = none
189
190
   //No passengers can be detected during the ride if the
191
       reservation is expired
   fact NoPassengersIfReservationExpires{
192
     all r:RentMade | r.reservationExpired = True iff r.
193
       passengersDuringTheRide = Zero
194
195
   //M2P discount must be applied iff there are at least two
       passengers detected during the ride
   fact M1PDiscountAppliable{
197
     all r:RentMade |( r.passengersDuringTheRide != Zero and r.
198
       passengersDuringTheRide != One)
       iff M1PD in r.discountApplicableRent
199
200
201
   //BHF discount must be applied iff the car is left with more
202
        than 50 percent of battery
   //at the end of the rent
   fact BHFDiscountAppliable{
     all r:RentMade | r.endBatteryLevel = More50Full
       iff BHFD in r.discountApplicableRent
206
207
208
   //CC discount must be applied iff the car is left on charge
       at the end of the ride
   fact CCDiscountAppliable{
210
     all r:RentMade | r.onChargeAtTheEnd
211
212
       iff CCD in r.discountApplicableRent
   //{
m If} a car is left on charge at the end of the ride it is
       located inside a safe area
   fact AllCharginStationInSafeArea{
216
     all r:RentMade | r.onChargeAtTheEnd = True implies r.
217
       endSafeArea = True
218
219
   //If a car is left in the charge station determined by the
       MSO at the end of the
   //ride, it is on charge at the end of the ride
222 | fact IfLeftMSOStationIsOnCharge{
```

```
all r:RentMade | r.leftMSOstation = True implies r.
       onChargeAtTheEnd = True
224
225
   //MSO discount must be applied iff the car is left in the
226
       charging station
   //determined by the MSO
227
   fact MSODiscountAppliable{
228
     all r:RentMade | r.leftMSOstation = True iff MSOD in r.
       discountApplicableRent
230
231
   //OSA fee must be applied iff the car is left outside a safe
232
        area at the end of the rent
   fact OSAFeeMustBeAdded{
233
     all r:RentMade | r.endSafeArea = False
234
       iff OSAF in r.additionalFeeRent
235
236
   // {
m A3BC} fee must be applied if the car is left more than 3km
       away from the nearest
   //charging station or with battery percentage lower than 20
       percent
   fact A3BCFeeMustBeAdded{
240
     all r:RentMade | r.endPosition = More3kmPowerGrid
241
       implies A3BCF in r.additionalFeeRent
242
     all r:RentMade | r.endBatteryLevel = Lower20Full
243
       implies A3BCF in r.additionalFeeRent
244
     all r:RentMade | A3BCF in r.additionalFeeRent
245
       implies (r.endPosition = More3kmPowerGrid or r.
       endBatteryLevel = Lower20Full)
247
   }
248
   //{\rm A3BC} fee cannot be applied if the car is left on charge
249
   fact NoA3BCFeeIfOnCharge{
250
       no r:RentMade | r.onChargeAtTheEnd = True and A3BCF in
251
       r.additionalFeeRent
252
253
   //If CC discount is applied the end car position can not be
       more than 3km away
   //from the nearest power grid
   fact NoCCDMoreThan3km{
     no r:RentMade | CCD in r.discountApplicableRent and r.
257
       endPosition = More3kmPowerGrid
   }
258
259
   // Assertions
   //Can not exists reserved car with engine turned on
261
   assert NoReservedCarWithEngineOn{
262
     no c:Car | c.engineOn = True and c.status = Reserved
264
   }
   \verb|check| NoReservedCarWithEngineOn|
265
266
```

```
//Can not exists a car in charge with engine turned on
   assert NoCarInChargeWithEngineOn{
     no c:Car | c.engineOn = True and c.onCharge = True
269
270
   check NoCarInChargeWithEngineOn
271
272
   //If a car is left on charge at the end of the rent the
273
       outside safe area fee (OSAF)
   //can not be applied because alla charging stations are
       inside a safe area
   assert NoOSAFIfOnChargeAtTheEndRent{
275
     no r:RentMade | r.onChargeAtTheEnd = True and OSAF in r.
       additionalFeeRent
277
   check NoOSAFIfOnChargeAtTheEndRent
278
279
   //If CCD is applied A3BCF can not be applicable and
280
       viceversa
   assert NoCCDAndA3BCF{
     no r:RentMade | CCD in r.discountApplicableRent and A3BCF
       in r.additionalFeeRent
283
   check NoCCDAndA3BCF
284
285
   //If CC discount is applied the end car position can not be
286
       more than 3km away
   //from the nearest power grid
287
   assert NoMSODMoreThan3km{
288
     no r:RentMade | MSOD in r.discountApplicableRent and r.
289
       endPosition = More3kmPowerGrid
   check NoMSODMoreThan3km
291
292
   //If MSOD is applied A3BCF can not be applicable and
293
       viceversa
   assert NoMSODAndA3BCF{
294
     no r:RentMade | MSOD in r.discountApplicableRent and A3BCF
295
        in r.additionalFeeRent
296
   check NoMSODAndA3BCF
   pred show{#charging > 2 some u:LoggedUser | u.banned = True}
   run show for 10 but exactly 2 ChargingStation, exactly 4 Car
       , exactly 4 LoggedUser, exactly 2 RentMade
```

#### 7 commands were executed. The results are:

- #1: No counterexample found. NoReservedCarWithEngineOn may be valid.
- #2: No counterexample found. NoCarInChargeWithEngineOn may be valid.
- #3: No counterexample found. NoOSAFIfOnChargeAtTheEndRent may be valid.
- #4: No counterexample found. NoCCDAndA3BCF may be valid.
- #5: No counterexample found. NoMSODMoreThan3km may be valid.
- #6: No counterexample found. NoMSODAndA3BCF may be valid.
- #7: Instance found. show is consistent.

Figure 17: Alloy execution result

### A.2 Generated worlds

Note that in Figure 18 Logged User3 has been banned  $\it after$  completing Rent-Made 0.

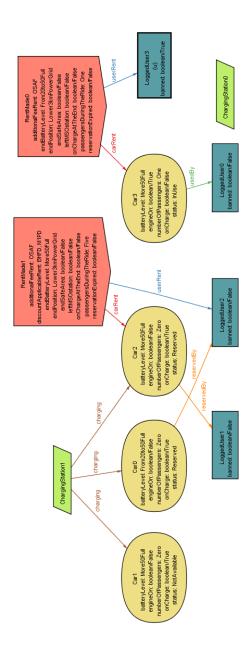


Figure 18: First alloy generated world

Note that in Figure 19 RentMade1 is actually a reservation expired of Car3 made by LoggedUser2. He now has reserved Car1.

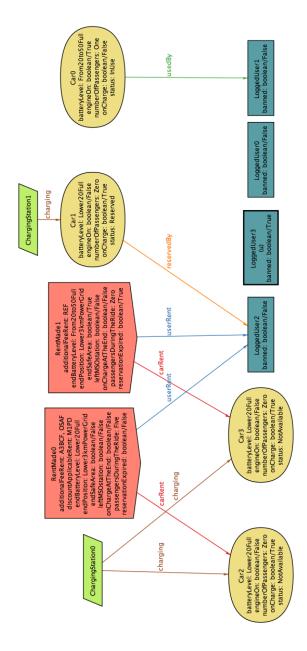


Figure 19: Second alloy generated world

### B Software and tools used

For the development of this document we used

- $\bullet$  IATEX as document preparation system
- GitHub as version control system
- Draw.io for graphs

### C Hours of Work

This is the amount of time spent to redact this document:

- Section 1 Introduction
  - Amedeo Cavallo 2 hours
  - Mattia Calabrese 1 hour
  - Federico Capaccio 1 hour

## D Changelog

- v1.0 October 23, 2019
  - Initial RASD document structuring and redaction
  - Introduction (Purpose and Scope sections)

REFERENCES REFERENCES

### References

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