Action Confusion matrix																	
	action_listen -	16	0	0	0	0	0	0	0	0	0	0	0	0	0		
True label	utter_cheer_up -	0	0	0	0	0	0	0	0	3	0	0	0	0	0		
	utter_did_that_help -	3	0	0	0	0	0	0	0	0	0	0	0	0	0		- 10 ¹
	utter_goodbye -	0	0	0	0	0	0	0	0	0	0	2	0	2	0		
	utter_greet -	0	0	0	0	3	0	0	0	0	0	0	0	0	2		
	utter_happy -	0	0	0	0	0	0	0	0	0	2	0	1	0	0		
	utter_iamabot -	0	0	0	0	0	0	0	1	0	0	0	0	0	0		
True	utter_smalltalk_agent_chatbot -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
	utter_smalltalk_appraisal_bad -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
	utter_smalltalk_appraisal_good -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
	utter_smalltalk_confirmation_no -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
	utter_smalltalk_confirmation_yes -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
	utter_smalltalk_greetings_bye -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utte	er_smalltalk_greetings_goodnight -	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
		action_listen -	utter_cheer_up -	utter_did_that_help -	utter_goodbye -	utter_greet -	utter_happy -	utter_iamabot -	utter_smalltalk_agent_chatbot -	utter_smalltalk_appraisal_bad -	utter_smalltalk_appraisal_good -	utter_smalltalk_confirmation_no -	utter_smalltalk_confirmation_yes -	utter_smalltalk_greetings_bye -	utter_smalltalk_greetings_goodnight -		[⊥] 10°

Predicted label