Lovesh Pandya

DevOps Engineer

Excellent understanding of technical trends, architectures and highly motivated to keep myself updated with current events, technologies in the software industry

✉ lovesh.pandya@gmail.com

☎ +917014425755

📍 Ahmedabad, India

📅 13 September, 1996

SKILLS

Jenkins   Maven

EC2   IAM   EBS

EFS   S3

GLACIER   VPC

ROUTE53

CLOUDWATCH   RDS

AUTOSCALING   ELB

CLOUDFRONT

Docker   Ansible

Docker Hub

Lambda   Github

SES   Kubernetes

Skill

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

Gujarati
Full Professional Proficiency

WORK EXPERIENCE

DevOps Engineer
Hamilton Web Services

01/2023 - Present   *Ahmedabad*
Responsibilty/Tasks

- Led a high-performing DevOps team, overseeing their work, providing guidance, and fostering a collaborative and productive team environment.
- Facilitated effective collaboration and communication between development, operations, and other cross-functional teams, ensuring seamless coordination and alignment of goals
- Implemented and optimized CI/CD pipelines, driving a culture of continuous integration, automated testing, and efficient software deployment.
- Managed and automated infrastructure provisioning and configuration management processes, leveraging infrastructure as code (IaC) principles for scalability and consistency.
- Monitored and optimized software application performance, utilizing real-time monitoring tools and leading performance improvement initiatives to enhance system efficiency and reliability.
- Ensured compliance with security standards and regulations, working closely with security teams to implement robust security practices and conducting regular security audits.
- Evaluated and implemented a comprehensive set of DevOps tools and technologies, optimizing team workflows, and improving overall productivity.
- Acted as a key point of contact for incident management and troubleshooting, leading the team in resolving critical production issues and implementing preventive measures.
- Provided mentorship and professional development opportunities to team members, fostering their growth and ensuring a high level of technical expertise within the team.
- Continuously identified process improvement opportunities, leveraging industry trends and best practices to enhance team performance and drive operational excellence.

Technical Support Engineer
Biomax Security

09/2022 - 01/2023   *Ahmedabad*
Responsibility/Tasks

- Research and identify solutions to software and hardware issues
- Diagnose and troubleshoot technical issues, including account setup and network configuration
- Ask customers targeted questions to quickly understand the root of the problem
- Track computer system issues through to resolution, within agreed time limits
- Talk clients through a series of actions, either via phone, email or chat, until they've solved a technical issue
- Properly escalate unresolved issues to appropriate internal teams (e.g. software developers)
- Prioritize and manage several open issues at one time
- Maintain jovial relationships with clients

AWS DevOps Engineer (Freelancer)
Fiverr.com

04/2021 - 09/2022   *Ahmedabad*
Responsibility/Tasks

- Setup Website on EC2 / lightsail
- Setup Email Forwarding Using SES, S3, SNS and Lambda
- Setup Website on EC2 / lightsail
- Setup VPC
- Setup Autoscaling Servers
- Setup Node Js Application
- Install and Configure Sendy, Mailwizz and other Emailing Tool on AWS
- Setup Simple Notification Service for Error and Alert

CEO
Wagadmart.in

04/2020 - 03/2021   *Partapur*

Responsibility/Tasks

- Launch New Startup
- Develop and Manage Website
- Learn Business Skill

Hardware Network Engineer
Advance IT Solutions

08/2018 - 02/2020   *Banswara*

Responsibility/Tasks

- Solving the regular upcoming Hardware issues
- Evaluating the network issues
- Configuration of the Computers with the internet
- Solving the all kind of technical issues

CERTIFICATES

AWS Solution Architect (03/2021 - 05/2021)
Learned About EC2, IAM, EBS, EFS, S3, GLACIER, VPC, ROUTE53, SNS, CLOUDWATCH, RDS, AUTOSCALING, ELB, CLOUDFRONT

Devops Engineer (03/2021 - 05/2021)
Learned About GIT, GITHUB, Jenkins, Maven, Ansible, Docker, Docker Hub

EDUCATION

BCA - Bachelors in Computer Application
PSP PG College Partapur

2016 - 2018   *Partapur*

Higher Secondary Education
Pioneer Sr. Sec. School Garhi

2014 - 2015   *Partapur*