Coverage status ?



Active

Factory warranty

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HP Laptop 15s-fq5112TU (6Q2M3PA)

Serial: 5CD338MM35 Product: 6Q2M3PA

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Additional Information

Coverage type Factory warranty

Service type Warranty Hardware Maintenance Off-Site

Status Active

Start date May 08, 2024
End date May 07, 2025

Time Remaining Months remaining: 11, Days remaining:

29

Service level Geographic Coverage Turn-Around-Time

Duration in Months Offsite Delivery Window Std Transportation to Repair Ctr Transportation to Customer Offsite Material Handling Offsite Usage Limitations

Offsite Parts Logistics

Deliverables Offsite Support & Materials Hardware Problem Diagnosis

Coverage type Bundled warranty

Service type HWM Onsite

Status Active

Start date October 05, 2023

Privacy - Terms

End date October 04, 2024

Time Remaining Months remaining: 4, Days remaining: 26

Service level

Std office hrs std office days Standard Next available tech resource Country Coverage Not Applicable Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Third Coverage Day No Specified Restoration Time

Deliverables HW Problem Diagnosis

Material Onsite Support

Coverage type Factory warranty

Service type Wty: HP Support for Initial Setup

Status Coverage expiring

Start date May 08, 2024

End date August 05, 2024

Time Remaining Months remaining: 2, Days remaining: 27

Service level

Named Callers Remote Response Method Duration in Days Coverage Window Std Days Remote Response Time

Deliverables Initial Setup Assistance

HP has checked your product information, including the product and serial numbers, to determine your results.