

Ameer Rahman

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Hiring Manager

Company

I am thrilled to apply for the _____. I am a sophomore at Rutgers University, majoring in Computer Science and minoring in Critical Intelligence Studies. With hands-on IT support and troubleshooting experience, I can deliver user support and enhance your system.

During my time as an IT Support Specialist at Specific Gravity Group, I managed software and networking troubleshooting. I resolved service tickets efficiently and worked with Active Directory for user security. At Michael Motazed C.P.A., I was able to strengthen those same skills by streamlining IT operations, protecting our user files, and conducting routine checkups on our digital infrastructure. My background in IT, paired with the certifications I recently obtained, such as the CompTIA Network+ and Google Cybersecurity Professional Certificate, can help me to adapt quickly to a new environment like your own.

I have done labs and projects that set me apart from my peers with a File Transfer system where you can directly go into your terminal and transfer files from one place to another, rather than through your Mac OS Finder. I used Python and various imported packages to help support a MacBook that is running on an M3 drive. I also created a Network Packet Analyzer while I was studying for the CompTIA Network+ that can detect different vocabulary patterns, and it can determine whether or not the packet it is analyzing is safe or not.

I am ecstatic to be part of the _____ culture and commitment to empowering women and people in your community. I am excited for the opportunity, and with my experience, I am thrilled I can make a meaningful impact as an IT Specialist at your company.

Sincerely,
Ameer Rahman