

Siti Dzulaikha Binti Johari

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Sri Petaling, Selangor



ABOUT ME

I am fully committed to my development as a dedicated and driven learner, with a strong focus on continually expanding my knowledge and skills. I recognize that expertise is achieved gradually, and I am enthusiastic about embracing this ongoing journey of learning and self-improvement. My ultimate goal is to excel as a skilled cybersecurity professional by immersing myself in hands-on experiences and staying well-informed on the latest industry advancements.

KEY COMPETENCIES

Excellent communication skills
Data-driven strategic planning

Report writing and presenting
Critical thinking skills

Proactive and self-motivated
Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Sena Letrik (M) Sdn. Bhd.

August 2025 - Current

Cybersecurity Governance and Technical Support Executive

- Served as the primary coordinator for cybersecurity governance initiatives, supporting the organisation in strengthening security posture, compliance, and risk management across business units.
- Led and supported cybersecurity incident response activities, including investigation, containment, evidence collection, and reporting for social media account compromise and digital fraud cases, with coordination involving MCMC, telco providers, and internal stakeholders.
- Provided technical support and advisory on cybersecurity remediation measures, including access control hardening, password management, multi-factor authentication (MFA) implementation, vulnerability scanning, and endpoint security validation.
- Assisted business units and subsidiaries in improving data protection practices, including secure data migration, encryption of sensitive documents, and review of cloud storage usage to ensure compliance with governance requirements.
- Supported cybersecurity awareness and training programmes by coordinating sessions, tracking attendance, analysing assessment results, and contributing to reporting and continuous improvement initiatives.
- Maintained proper documentation of cybersecurity activities, incident timelines, forensic artefacts, and governance records to support audits, management reporting, and regulatory engagement.

Kumpulan Wang Persaraan Pekerja (KWSP)

July 2025

KWSP PROTÉGÉ

- Served as a frontliner at the customer service counter, assisting members with their EPF-related inquiries and transactions.
- Helped explain procedures related to EPF contributions, withdrawals, and account updates.
- Supported daily administrative operations and maintained proper documentation of customer service interactions

TM Technology Services Sdn. Bhd.**March 2025 - June 2025****TM PROTÉGÉ RTW**

- Assist in managing key broadcasting and telecommunications clients
- Participate in real-world projects, contributing to both administrative and analytical tasks
- Engage with internal and external stakeholders to facilitate effective communication and project alignment
- Learn and assist in the operational management of broadcasting and telecom services

Nexagate Sdn. Bhd**Sep 2024 - March 2025***Trainee Offensive Security, Cybersecurity Expert Development (CXD) Programme*

- Conduct Host Assessment activities, including Operating System and Database evaluations
- Perform Web Application Penetration Testing using industry-standard tools and methodologies
- Support in drafting security assessment reports and presenting technical findings to supervisors
- Actively involved in Security Posture Assessment projects for government and private-sector clients

SKILLS & EXPERTISE**Expertise:**

- Penetration Testing, Hacking, Cybersecurity
- NMAP, Nessus, Vooki
- Microsoft Office (Word, Excel, PowerPoint)

Skills:

- Time management, Critical thinking, Adaptability, Teamwork, Creativity

Certificate:

- Cybersecurity Analyst (CySA+), CompTIA
- Certified in Cybersecurity, ISC2
- Nexa Certified Cybersecurity Associate Program, Nexagate

Language:

- Excellent in Malay and fluent in English

EDUCATION**Bachelor of Computer Science (Network Security) with Honours (CGPA: 3.6)****Oct 2020 - Oct 2024****International Islamic University Malaysia**

- Specialisation in Network Security
 - Subjects: Hacking, Digital Forensic, Malware Analysis, Artificial Intelligence, Cyber Law
- **Extra-Curricular Activities**
 - Participant in Cisco APJC NetAcad Riders Competition 2023
 - Participant in Malaysia Data Innovation Talent 2023
 - Trainer for Empowering Future Innovators: A Hands-on Internet of Things (IOT) for Students 2023
 - Main Committee for IIUM Student Activity Awards (STEWARDS) 2023
 - Main Committee for Parlimen Mahasiswa Kebangsaan 2023

Centre For Foundation Studies International Islamic University Malaysia**Jun 2019 - Jul 2020**

- Information and Communications Technology (CGPA:3.39)