# What is Social Engineering

Cyberattacks where attackers trick people into divulging sensitive information or performing actions they wouldn't normally do. The success of a social engineering attack depends on the attacker's ability to manipulate the victim's trust and emotions and can have serious consequences such as data breaches, identity theft, and financial loss.



# 4 million

IBM reports in their 2022 Cost of a Data Breach report that the average cost of a data breach with social engineering as the initial attack vector surpassed a cool \$4 million.



### **Types of Social Engineering**



#### **Vishing**

Attackers use telephony to trick people into falling for a scam



#### Phishing



Attackers send malicious emails designed to trick people into falling for a scam.



#### **Shoulder-surfing**

a technique used to obtain information such as personal identification numbers, passwords, and other confidential data by looking over the victim's shoulder

#### Whaling



a highly targeted phishing attack - aimed at senior executives masquerading as a legitimate email.

## Social engineering defenses

# Controls & Policies



Security
Awareness
Training



**Technologies** 



- Time-based account access control (TAAC)
- Role-based access control (RBAC),
- Multi-factor authentication (MFA)

Educate users on types of social engineering methods, train users, and raise awareness on best practices to counter or defend against social engineering

- Spam filters and secure email gateways
- Firewalls

# Free Dedicated phishing simulation tools

- GophishEvilginx
- Social-Engineer Toolkit (SET)
- Phishing Frenzy
- BeEF



### SET

```
The Social-Engineer Toolkit (SET)
            Created by: David Kennedy (ReL1K)
                     Version: 8.0.3
                   Codename: 'Maverick'
            Follow us on Twitter: @TrustedSec
[----]
            Follow me on Twitter: @HackingDave
           Homepage: https://www.trustedsec.com
       Welcome to the Social-Engineer Toolkit (SET).
        The one stop shop for all of your SE needs.
  The Social-Engineer Toolkit is a product of TrustedSec.
          Visit: https://www.trustedsec.com
```

For a cyber range, the Red Team can stimulate social engineering attacks with SET to provide real-life examples of how attackers operate. Clients and organizations can identify behaviors to look out for to mitigate risks.