## Amelia Bates

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https://github.com/ameliabates/AmeliaBatesRepository www.linkedin.com/in/amelia-bates-0a9740174

Dedicated college student seeking internships in order to improve computer science and business skills. Adept in problem-solving and customer service. Able to effectively self-manage during independent projects, as well as collaborate as part of a productive team.

| EDUCATION           |  |  |                                   |  |
|---------------------|--|--|-----------------------------------|--|
| Sep 2021 - Present  | <ul> <li>Computer Science, University of Oregon</li> <li>Major in Computer Science, Minor in Psycho</li> <li>GPA 3.30</li> </ul>   |  | Eugene, OR                        |  |
| EMPLOYMENT HISTO    | RY   |  |                                   |  |
| Sep 2022 - Present  | <ul> <li>Information Support Tech, University of Oregon Eugene, OR</li> <li>Performs technical tasks including troubleshooting, hardware setup, writing documentation, and installing or configuring software</li> <li>Utilizes the internal ticketing systems to manage and monitor active tickets, create new tickets for every service request, and communicate with customers</li> </ul> |  |                                   |  |
| 2016 - Aug 2022     | Caregiver, Self-Employed Portland, OR  • Used effective time management and communication skills to managemultiple long and short-term babysitting, pet sitting, and house sitting jobs  |  |                                   |  |
| Apr 2022 - Jul 2022 | Stable Hand, Private Stable  • Maintained a clean and therapeutic environment for clients  |  | Corvallis, OR or both animals and |  |
| 2017 - 2020         | <ul> <li>Volunteer, Oregon Humane Society</li> <li>Provided a safe environment for adopters, animals, and staff</li> <li>Engaged in extensive training sessions and classes to enhance the car and safety of animals</li> </ul>  |  |                                   |  |
| SKILLS              | Leadership Skills Ability to work with a team Microsoft Office Python  | Customer Service IT Skills Computer Skills C/C++   |                                   |  |
| RELEVANT<br>COURSES | Computer Science I-III Computer Organization C/C++ and Unix Discrete I-II  | Calculus I-II Intermediate Data Structures Elementary Linear Algebra I- Business Communication |                                   |  |