Hi, I'm Amer, currently pursuing degree in information system at UiTM Shah Alam and I'll be completing my current semester in August.

I'm very interested in QA because I enjoy finding bugs, ensuring quality, and improving systems. That's why I applied for this role at Hilti.

I'll finish my semester in August, so I'm available to start around 15 September. I'm also available for 6 months full-time.

To me, QA is about making sure a system meets the requirements and runs smoothly without issues. It's like the final checkpoint before the product is used by real users.

During my studies, we learned how to conduct testing, mainly focusing on manual testing. We were taught how to write and follow test cases, identify bugs, and report them clearly. I haven't had hands-on experience with automation tools yet, but I'm very open to learning them if needed.

1. **Test Cases**
These are detailed steps written to check if a feature works correctly.

"I understand that test cases help guide what to test, how to test it, and what result to expect."

2. **Bugs**
Bugs are mistakes or problems in the system. QA's job is to find and report them so they can be fixed.

"If something doesn't work as expected, like a button not responding, that's a bug and needs to be reported."

3. **Manual Testing**
Testing the system step-by-step by using it like a real user would.

"In manual testing, we follow test cases or explore the app to check if everything works."

4. **Automation Testing (basic understanding)**
Using tools or scripts to test automatically, especially for repeated tasks.

"I know that automation helps run tests faster and is useful for large systems or when testing often."

- ◆ Will you be staying near the office or working remotely?

"Since the office is in Petaling, that's manageable for me. I'm flexible — whether it's on-site or hybrid, I'm open to the arrangement that fits the team's needs.

Why Hilti

"I applied to Hilti because it's a well-known global company. I believe it's a great place to learn and grow, especially in a team that values good quality work and supports learning."

Question
Is the internship fully on-site, or is there a hybrid/remote option

What kind of tasks or projects would I be helping with in the QA team?

Just to confirm, is the internship based at the Petaling office?
Just wondering, when can I expect to hear back about the result of this interview?

Introduce

My name is Amer, and I'm currently in my final year studying information system at UiTM Shah Alam. I'll be finishing my semester in August, and I'm available to start my internship around mid-September.

Through academic and team-based projects, I've developed a solid understanding of the software development lifecycle, systems analysis, and basic testing methods. I've had experience conducting user interviews, writing requirement specifications, and participating in test planning and execution.

I currently hold a 3.53 CGPA and am looking for an opportunity to apply what I've learned in a real working environment, especially in a role related to my field of study. From the research I've done, I'm genuinely interested in 10 Infinity because it seems like a company that values both growth and innovation, and I'd love to be part of that during my internship.

Why do you apply for this company

I'm genuinely interested in 10 Infinity because it aligns really well with what I've been learning, especially in tech and digital solutions. I had the chance to visit the company last year during an industrial visit organized by UiTM, and honestly, it left a strong impression on me. The environment felt positive and professional, and the team looked passionate about what they were doing. From that visit alone, I could already see myself learning a lot and enjoying being part of the team. That's what made me excited to apply for this internship.

Why software tester

I chose software testing because during my studies, I really enjoyed the parts where we had to test and make sure the system works as expected. I learned how important testing is to catch errors early and to make sure the user gets a good experience. Even though most of my testing experience is manual, it gave me a good base to understand how systems behave. I also find satisfaction in spotting issues and helping improve the quality of a product. That's why I'm interested in software testing — and at the same time, I'm open to explore other IT roles if there's a chance to learn and contribute.

How about developer

I'm also open to being a developer because during my studies, I've worked on a few web development projects and really enjoyed building things from scratch. My FYP was a web-based clothes customization system using Django, where users could design outfits by choosing colors and placing logos. It gave me hands-on experience with both front-end and back-end development, and I really enjoyed the process.

Another role

I'm open to any role as long as it's related to the IT field. I see this as a chance to learn new things and gain experience, so I'm happy to help where needed and give my best in any position I'm assigned.

What your weaknesses

I used to feel nervous speaking up during group discussions, especially when I wasn't completely confident in my answer. I was afraid of saying something wrong. But over time, through class presentations and project meetings, I realized that contributing even when unsure is part of the learning process. I started preparing more beforehand and gradually became more comfortable sharing my thoughts. Now, I see discussions as a space for learning, not just for giving perfect answers.

What do you expect from this company

I hope to gain real-world experience and learn how things work in a professional environment. I'm looking forward to improving my technical skills, understanding how teams collaborate on projects, and getting guidance from experienced people in the company. I also hope to contribute in any way I can and be part of the team.

How can you contribute to this company

I hope to contribute by supporting the team in any way I can — whether it's through testing, assisting with documentation, or helping with development tasks. I'd like to bring what I've learned in my study into a real working environment. Even though I'm still new to the industry, I believe I can help by taking initiative, being dependable, and always ready to improve based on feedback