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Safwa, Saudi Arabia



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#### EDUCATION



#### California State University, Chico / Dec 2013

Bachelor of science in Computer Information Systems Minor in Business Administration

#### PROFESSIONAL CERTIFICATIONS



#### ITIL® 4 (ITSM) / 2021

- Managing Professional
- Strategic Leader

### edx Imperial College Business School / 2021

Essentials for MBA success:

- Accounting
- Finance
- Maths
- Data Analysis



## Hacker Rank (coding) / 2020

Problem Solving (Basic)

## Udemy (iOS Dev.) / 2018

- The Complete iOS App Development Bootcamp
- iOS Game Development with SpriteKit & Swift



#### Oracle (OCI) / 2020

Oracle Cloud Infrastructure Foundations

# **AMERALYUSUF**

IT Compliance Officer, Technical Professional

#### **PROFILE**

6+ years working as an IT professional with strong administrative and technical skills. I consider continual education an essential part in my career development path. Now seeking to contribute my knowledge and experience in a team oriented environment.

#### PROFESSIONAL EXPERIENCE

#### IT Compliance Officer, Technical Administration/ Eastern Cement Co. / 2015 - Present

- IT Compliance / 2020 Present
  - Communicate and report to internal and external auditors.
  - Enforce IT policies and procedures through approved documentation and technical implementation.
- Security Awareness Training / 2020 Present
  - Create annual training plans and approve them by relevant stakeholders.
- Initiate virtual training programs, report to department managers, and regularly create phishing campaigns to monitor progress.
- Project Coordination / 2019 Present
  - Act as the department main contact person for multiple projects.
- Cybersecurity / 2017 Present
  - Configure GroupPolicy objects in the domain controller.
  - Administrative role for all security and patch management applications to implement policies, observe abnormalities, ensure compliance, and generate reports.
- Help Desk, PC support / 2015 2017
  - Provide phone support and keep the ticketing systems updated (MS SharePoint)
  - Configure and troubleshoot PCs and printers

#### Consulting / Alsafa Club (non-profit) / 2015

Surveyed and gave recommendations for purchasing devices and software.

#### Computer Technician / Computers for Classrooms / 2011

Tested faulty machines and made necessary hardware replacement.

#### PERSONAL EXPERIENCE

#### Application Development / 2018

Developed many iOS applications using Xcode/Swift. Two applications are released in the AppStore



Preparation tests of GMAT exam-like questions

