

## Returns Policy

Returns is a scheme provided by respective sellers directly under this policy in terms of which the option of replacement and/ or refund is offered by the respective sellers to you. All products listed under a particular category may not have the same returns policy. Kindly check the respective item's applicable return policy on the product page for any exceptions to the table below.

Category	Period	Conditions
Lifestyle: Clothing (excluding Lingerie, Innerwear, Socks and Freebies), Footwear, Eyewear, Fashion Accessories	30 days	You may request for a refund /replacement within 30 days of delivery, as long as it is unworn, unwashed, without stains, undamaged and with all original tags & packaging intact.
Lifestyle: Lingerie (top-wear), Sport & Fitness Equipment, Watches, Baby Care, Precious & Non-Precious Jewellery, Footwear Accessories, Travel Accessories Home: Home Decor, Home Furnishing, Home Improvement Tools, Household Items and Pet Supply; Automotive: Auto Accessories, Bike Accessories, Car Accessories, Car and Bike Breakdown Equipment, Car and Bike Care, Car and Bike Lighting, Car and Bike Styling, Car AV Electronics and Accessories, Helmets and Riding Gear, Spare and Performance Parts, Tyres and Alloys Books & More: Books, Music Instruments, Office Supply, School Supply and Toys	10 days	You may request for a refund / replacement within 10 days of delivery, For Lingerie (top-wear), it should be unworn, unwashed, without stains, undamaged and with all original tags & packaging intact.
Electronics: Tablets (except Apple), Laptops (except Apple), Cameras, Consumer Electronics, Entertainment Small, Gaming Hardware, Small Home Appliances, Personal Care Appliances, Personal Care, Health Care Appliances, Small Appliances, Computer Accessories, Mobile Accessories, Camera Accessories, Other Accessories, Computer Peripherals, Smart Home Appliances, Office Equipment, Game and Smart Wearables (except Apple) Home: Furniture	10 days	You may request for a replacement within 10 days of delivery/ installation (as applicable). In certain cases where the seller is unable to process a replacement, the seller will offer a refund to you. We will help you troubleshoot any issues you may have, either through online tools, over the phone, and/or through an in-person technical visit. In the case of tablets, you may also be required to install an application to aid with troubleshooting. For products where installation is provided by Flipkart's service partners, please do not open the product packaging by yourself. Flipkart authorised personnel shall help in unboxing and installation of the product. In this case, the replacement period commences from the date of installation. For Furniture, any product related issues will be checked by an authorised service personnel (free of cost) and attempted to be resolved by replacing the faulty/ defective part of the product. Full replacement will be provided only in cases where the service personnel opines that replacing the faulty/ defective part will not resolve the issue.

<p>Electronics: Mobiles (except Apple, Google) Large Appliances: Air Conditioners, Chimneys, Water Geysers, Microwave Ovens, Televisions, Refrigerators, Dishwashers, Washing Machines, Dryers and OTG</p>	<p>10 days</p>	<p>You may request for a replacement within 10 days of delivery/installation (as applicable). In certain cases where the seller is unable to process a replacement, the seller will offer a refund to you. Assistance shall be provided to troubleshoot any issues that you may face, either through online tools, over the phone, and/or through an in-person technical visit. In the case of smartphones, you may also be required to install an application on the mobile to aid with troubleshooting. If a defect is determined within the 10-day period following delivery/installation, a replacement of the same model will be provided at no additional cost. If no defect is confirmed, the issue is not diagnosed within 10 days of delivery, a troubleshooting step cannot be performed, or if one replacement has already been provided, you will be directed to a brand service centre to resolve any subsequent issues.</p>
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