# AHMED MAGDY

### Cloud Solution Architect, Consultant, Team Lead and Engineer

Riyadh, Saudi Arabia

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# **Professional Summary**

Self-motivated Architect / Team Lead / Developer with +17 years of experience and a passion for technology. Possesses the ability to be presented with an impossible task and discover the proper technologies to use to accomplish the task in the most frictionless way possible.

Excellent communication skills lend to team leadership and client-facing roles. An adaptive learner who thirsts for knowledge and new, innovative ways to accomplish goals.

### **Specialties**

- Software Engineering
- Cloud & Solution Architecture
- Web Application Development

- Team Leading
- Consulting
- DevOps Engineer

# Skills Summary

#### **Technical Skills**

- Software Engineering, Configuration Management, Cloud Solution Architecture and High Availability Systems.
- Business Process Modelling and Automation.
- Microsoft Azure developer engineer.
- Microsoft ASP.NET & ASP.NET Core Expert.
- Microsoft **Team Foundation Server/Azure DevOps** deployment and customization, VSS and SVN.
- Microsoft Visual Studio, Visual Studio Code Expert.
- Cross-Browser Web applications, JavaScript, jQuery, Html and CSS.
- Azure DevOps Pipeline Engineer.

#### **Functional Skills**

- Able to work efficiently as team leader, part of a team or alone with minimal supervision.
- Able to work under pressure to match the short deadlines.
- Able to learn and evolve without explicit full information support.
- Working with agile scrum methodology.
- Training the new members in the team and getting them productive guickly.

#### Ahmed Magdy's Resume

# Work Experience

## Microsoft - Riyadh, Saudi Arabia

#### Senior Customer Engineer (Jul 2020 – Present)

Senior Customer Engineer – App Innovation

Provides a deep technical support for Enterprise customers to deliver unique value by removing blockers to consumption within their given Solution Area. Also provides technical support including risk assessments and tuning to operate and optimize a customer's cloud or on-premises environment. I cover the following technologies/areas: - Microsoft Azure Platform (PaaS) - DevOps & Secure DevOps - Application Development & Development Tools.

#### Premier Field Engineer (Jan 2016 – Jun 2020)

Premier Field Engineer: Application Development

PFE delivers onsite, remote and dedicated support services for Premier customers around the world to promote health in their IT environments. As part of Customer Support Services, PFE partners with Commercial Technical Support and Enterprise Services to strengthen the Microsoft Services field engineering capability worldwide.

## <u>SURE International Technology</u> – Riyadh, Saudi Arabia

#### Team Leader (Jul 2013 – Dec 2015)

Create and document detail designs that meet the product requirements, implement the design and review designs and implementation with the team and customers for acceptance early in the development process. Ensure that all designs and implementations confirm to both functional and technical design specifications, have highest quality, are well documented and maximize performance, availability and serviceability.

Responsible for managing (Leading, installing, customizing and deploying) the following so far for the past years in the company: +5 SharePoint portals, 1 huge MS CRM instance, +5 E-services and 1 huge E-service for 7 workflows involving using BPM engine like K2.

# ITWORX - Cairo, Egypt

### Senior Software Engineer (Nov 2012 – July 2013)

Responsible for designing, executing, assessing, and troubleshooting SharePoint and .NET applications which include: configuring, analyzing, designing, coding, developing, unit testing and documenting software specifications throughout the project life cycle.

Contributed in the estimates of the project, the quality and timeliness of the deliverables and the project's compliance to the organizational processes and standards.

### <u>Sure International Technology</u> – Cairo, Egypt

### Technical Team Lead (May 2012 – Nov 2012)

Responsible for creating and documenting detail designs that meet the product requirements.

Implemented the design and review designs and implementation with the team and customers for acceptance early in the development process.

Ensure that all designs and implementations confirm to both functional and technical design specifications.

Developing and executing tests that prove that their design and implementation meets the system requirements and to ensure robustness and highest quality, review and test code of software engineers.

Provided technical and career development coaching and mentorship to Software Engineers and Senior Software

Ahmed Magdy's Resume

Engineers.

Helped the company to achieve **CMMI Level 3** by playing a major role in the EPG (Engineering Process Group).

#### Senior Software Engineer (Jun 2011 – Apr 2012)

Developed multiple systems and portals using Microsoft Technologies using (ASP.NET/SharePoint/SQL) starting by the architectural design to the user acceptance test. Contribute in preparing a checklist to help the developers achieve the correctness of written code and provide some useful tools to make easier to check against that checklist.

### Salis IT Services - Cairo, Egypt

#### Senior Web/SharePoint Developer (Jul 2005 – May 2011)

Participate in the development of the two big products of the company in the field farming plus other small web applications.

Build the company internet portal using Microsoft SharePoint along with some workflows to help the departments in the company achieving their tasks easily.

Responsible for the company networks for my first year based on my previous the network administration skills side by side with the development tasks.

## <u>Sekem</u> – Cairo, Egypt

#### Technical Support Engineer (Dec 2004 – Jun 2005)

Responsible for supporting and maintaining internal computer systems, desktops, laptops, servers and peripherals.

#### Certificates

Certificate	License Number
Microsoft Certified: Azure Developer Associate	H241-6924
Microsoft Certified: Azure DevOps Engineer Expert	H241-7009
Microsoft® Certified Solutions Associate: Cloud Platform	G138-9421
Microsoft Specialist: Architecting Microsoft Azure Solutions	G138-9422
Microsoft Specialist: Developing Microsoft Azure Solutions	F829-5364
Microsoft® Certified Solutions Expert: Productivity (Charter)*	F811-4759
Microsoft® Certified Solutions Expert: SharePoint 2013	F134-2027
Microsoft® Certified Solutions Associate: Office 365	F132-0046
K2 blackpearl Core	00001723
K2 smartforms Builder	00001802
Microsoft Dynamics CRM 2011 Installation and Deployment	E549-6163
Microsoft Dynamics Customization and Configuration in CRM 2013 Specialist	E825-2181
Microsoft Dynamics Deployment in CRM 2013 Specialist	E828-4106
Microsoft Certified Professional	E825-2180

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# Community

# Azure Riyadh User Group Co-Lead

Co Leading a local meetup in Saudi Arabia to show the advantage & powerfulness of Microsoft Cloud Platform

# Personal Details

Nationality Egyptian

Residence Riyadh, Saudi Arabia Languages - Arabic: Native - English: Fluent

#### Education

University Zagazig University, Egypt
Degree Bachelor of Science

Major Math and Computer Science

Graduation June 2004

# Projects, Courses and References

Kindly you can find more information about the **projects** I have done, **courses**, **awards** and **recommendations** at my <u>LinkedIn Profile</u>.

- LinkedIn: http://www.linkedin.com/in/ahmedmagdy

- Stack Overflow: http://careers.stackoverflow.com/ahmedmagdy