

# Ashlee Grady

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Informatics, Business, Computer Science

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## EDUCATION

**Indiana University**, Bloomington, IN  
**School of Informatics, Computing, and Engineering**  
Bachelor of Science in Informatics, GPA 3.858/4.000,  
Cognate: Business, Minor: Computer Science  
Hutton Honors College

## SKILLS

Languages: Python, JavaScript, SQL, HTML, CSS  
Business: Git, Agile, Public Speaking  
Data Analytics: Data Cleansing, Dashboards  
Optimizations, Modeling  
Other: Leadership, Collaboration, Product Management

## EXPERIENCE

### **Apple – Bloomington, IN**

July 2017 – February 2018

*AppleCare College Advisor*

- Provided technical support for iPhone, iPad, iPod, Apple Watch, and account security
- Multitask across multiple systems and applications to analyze and resolve complex technical issues
- Provided feedback on internal tools and software for employee improvements

### **School of Informatics, Computing, and Engineering - Bloomington, IN**

December 2017 – Present

*Introduction to Informatics & Computing Peer Tutor*

- Promoted the understanding of various concepts and skills relating to different programming languages such as Python and SQL in a 25+ student classroom
- Led and provided support to students seeking extra help in study sessions during the evenings

### **Kelley School of Business- Bloomington, IN**

August 2017 – December 2017

*Computers in Business Peer Tutor*

- Assisted in a 30-student classroom to facilitate questions regarding the use of Microsoft Access and Excel to ensure class time was maximized
- Clarified students understanding of data analysis using technology with a focus in business strategy

### **St. Vincent's Hospital – Carmel, IN**

August 2015 – August 2016

*Student Intern*

- Observed 5+ surgeries a week under the Chief of Anesthesiology, gaining insight into different medical skills
- Developed critical analysis skills while working through various patient cases
- Assigned case studies to develop and improve problem solving skills

## ACTIVITIES

### **Product Management Club at Indiana University – Bloomington, IN**

September 2017 – Present

*Vice President*

- Co-created a community of 30+ IU students to promote communal learning about product management roles/skills
- Lead the development of a product management website to inform non-IU students about product management

### **MEDLIFE at Indiana University – Bloomington, IN**

October 2016 – December 2017

*Student Volunteer*

- Traveled to Lima, Peru to assist doctors in providing medical services to low-income families, 100+ patients/day through general medicine, dentistry, ob/gyn, and pharmacy services
- Learned the importance of a safe evacuation route and provided labor for the construction of a new staircase in order to obtain land rights from the government, running water, and electricity

### **Center of Excellence for Women in Technology - Bloomington, IN**

February 2017 – Present

*Student Member*

- Attended conferences and networking events with potential employers
- Gained insight into the importance of women in technology across all majors, programs, and industries