

**Aaron Hilado**

aaronh1194@gmail.com  
(626) 977-0822

amhilado.github.io/AHiladoSite

## Experience

**Web Admin / Designer /  
Product Photographer**  
JHPUSA

June 2022 - Present  
Rosemead, CA

Managed Shopify store ensuring collections, product descriptions, tags, pricing, and SKU's are accurate and up-to-date. Designed marketing materials for the website, newsletters, and social media that helped boost overall sales by 10-15%. Photographed and edited/retouched photos of new products.

**UX/UI Designer**

Knaq Technologies  
Jan 2021 - June 2022  
Remote

Designed UI wireframes, mockups, and prototypes and conducted user testing of design solutions. Identified user needs and goals and to help make user-centered design decisions. Helped Ideate solutions that focused on a problem/goal while maintaining visual aesthetic.

**Customer Service  
Representative**  
REVOLVE

Dec 2019 - May 2021  
Cerritos, CA

Provide excellent customer service and attend to customer inquiries via live chat, phones, and email. Address customer concerns with a sense of urgency, professionalism, and empathy to ensure customer satisfaction and maintain a strong customer relationship

**Division Advisor**

Uniqlo South Coast Plaza  
Aug 2016 - Sept 2019  
Costa Mesa, CA

Worked as a part of the management team maintaining strong communication with upper management and store associates to collaborate and make sure store operations run smoothly and work efficiency is optimized.

## Education

**University of  
California, Irvine  
Continuing Education**

Nov 2017 - May 2018

Certification, UX/UI Design

**University of  
California, Irvine**

Sept 2013 - June 2017

B.A. Arts  
Minor in Digital Arts

## Skills

Adobe Creative Suite  
Sketch, Figma, Invision  
Basic HTML/CSS

Wireframing  
Prototyping  
UI Design

Style Guides  
Color Theory  
Usability Testing