School of Mechanical Engineering IT Support

## **Work Request Form**

Au	dvisor Name:				
Contact Name:				Phone:	
GA Tech Email:				ME Tag #:	
PC I	Location (Building, Room i	number	r):		
Computer Name: ME Ticket:					t:
	Install / Update Operating System				
	☐ Check box for permission to FORMAT HARD DRIVE. This cannot be undone. All data				
	drive will be erased. Make sure any data that you need from this drive is backed up before checking the box.				
	Windows 10 Enterprise is the default installaion. Check the box to request another OS.  Requested OS:				
hese so	oftware packages are ava	ilable. P	Please check any that you nee	ed.	
	7-Zip		Dell / Lenovo Tools		Microsoft Teams
	Adobe Acrobat CC		Endnote		Mozilla Firefox
	BlueJeans Desktop App		Google Chrome		Notepad++
	Bomgar		MATLAB		Putty
	Citrix Receiver		ME Branding		Qualys
	Code42		Microsoft OneDrive		WinSCP
	Cortex XDR		Microsoft SCCM (Software Center)		Zoom
Additior	nal Software				NX
	Abaqus		COMSOL		Origin
	ANSYS		EES		SolidEdge
	Aspen		LabView		SolidWorks
	AutoCAD		MathType		TechPlot
	Other:				
					_
nternal	Use Only: Check when sto	ep com	•		
	Add to AD		Admin Account		Inventory
	Add to Bluecat		BIOS Setting		Setup RDP
	Clear OLD FW rules				Bitlocker (Laptop)