

# Aung Htut

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Recent graduate in software engineering with proficiency in C++. Familiar with web development technologies such as CSS, HTML and JavaScript. Possessing valuable experience in providing technical support and a strong foundation in troubleshooting and technical problem-solving. Eager to apply my skills and continue to grow in a professional setting.

## EDUCATION

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BS in Computer Science and Engineering, Graduation Year 2023  
University of La Verne, La Verne  
GPA: 3.47 / 4.00

## EXPERIENCE

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May Modern, Yangon | Technical Support | 04/2021 – 07/2021

- Provided first-level technical support, swiftly addressing customer inquiries, and resolving issues.
- Diagnosed and resolved technical problems by analyzing issues, identifying root causes, and applying effective solutions.
- Actively pursued ongoing training, staying updated with the latest technologies and industry trends.
- Collaborated with cross-functional teams to improve support processes and enhance the overall customer experience.

University of La Verne, La Verne | Internship | 02/2022 – 06/2022

- Designed and developed a 3D printed maze project utilizing CAD software and 3D printing technology to create a fully functional physical game.
- Collaborated with a student mentor to provide support and assistance in various projects, utilizing strong communication and teamwork skills to effectively contribute to project success.
- Implemented a comprehensive preventive maintenance program for laboratory equipment, resulting in a 30% decrease in equipment breakdowns and a 15% increase in overall productivity.

## PROJECTS

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Discord Music Bot – Co-Creator

- Created a cross-platform music bot for Discord using C#, allowing for users to play music on private servers enhancing the user experience through its functionalities.

Fire Monitor System – Co-Creator

- Demonstrated strong project management skills by leading the planning, development, and implementation of a software system designed to detect and monitor wildfires in high-risk environments. The project included defining the iteration plan, scope, business requirements, operating environments, and multiple use cases, as well as assessing and mitigating potential business risks/opportunity throughout the project lifecycle.

Health Clinic Database - Creator

- Implemented a comprehensive database management system for a healthcare clinic utilizing SQL to efficiently track and manage appointments, treatments, and patient/employee information.

Inventory Management - Creator

- Created a highly functional and responsive database utilizing HTML, CSS, JavaScript, and PHP, enabling the recording, updating, deletion, and display of inventory items and transactions while ensuring data accuracy and integrity.

Personal Portfolio Website - Creator

- Developed a responsive personal portfolio website using HTML, CSS, and JavaScript to showcase my skills and projects, employing modern design principles and interactive features.

## ADDITIONAL

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Technical Skills: C++ | C# | Python | HTML | CSS | JavaScript | SQL | PHP | Blender  
Languages: English (fluent) | Burmese (Fluent)