Amy Nguyen

Product Designer | UI/UX Designer

Portfolio: amiai.github.io

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Experience

Product Designer — *Myagi (acquired by Rallyware in March 2023)*

MAR 2022 - SEP 2023

- Improved the end-to-end experience of the Myagi Product using data-driven research to redesign and refactor the platform
- Conducted user research including user interviews and surveys, to identify pain points and opportunities for product improvement
- Designed and executed usability tests to evaluate design concepts, gathering actionable feedback from customers for design iterations
- Translated business requirements and technical constraints into functional and intuitive designs
- Responsible for redesigning a new foundation for the Myagi Design System and building the Myagi Component Library
- Cross-functional collaboration with Engineering, Product, Marketing, and Customer Success, which included facilitating async workshops to ensure alignment across teams
- Effectively communicated and presented user research findings and design rationale to stakeholders, actively seeking feedback and input

UI/UX Designer — *Ezitech*

FEB 2021 - MAY 2021

- Collaborated closely with Engineering team to design and develop a redesigned and responsive website for Ezitech
- Created UI designs and high-fidelity mockups to accurately represent the final product, and to communicate design decisions to stakeholders
- Conducted thorough competitor analysis to identify market trends, best practices, and product opportunities
- Cross-functional collaboration with Engineering and Marketing to align on product requirements and design concepts

Education

RMIT University — *Bachelor of Computer Science*

2019 - 2021

Skills

UI Design • Design Systems • User Research • Usability Testing • Rapid Prototyping • Agile / Scrum • HTML & CSS • JavaScript • React

Tools

Design

Figma • Sketch • InVision • Marvel • Mouseflow • Intercom • Adobe CC (Photoshop, Illustrator, InDesign, XD)

Development

Git • GitHub • VS Code

Documentation

Miro • FigJam • JIRA • Notion • Confluence • Storybook

References

References available upon request