

# **TFRS IDIR User Guide v1.3**

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## I. Access & Overview

## Logging In

The TFRS application can be accessed at <a href="https://lowcarbonfuels.gov.bc.ca">https://lowcarbonfuels.gov.bc.ca</a> with your IDIR credentials. It is recommended that you access TFRS using a supported browser, such as Chrome, Firefox or Safari. Internet Explorer is not fully supported; certain features will not function correctly.



## Logging Out

You can find the log out option near the top right of the screen in a dropdown menu where your name is displayed:



### Bugs, Suggestions, and Feedback

The Ministry's web development team has strived to minimize issues in functionality through the extensive testing of newly developed features. However, in new development, there are bound to be some minor bugs and defects discovered by our users.

We are always striving to improve the Transportation Fuels Reporting System. We encourage our users to report bugs, provide suggestions for future development, or any feedback on the system by contacting us at <a href="mailto:lcfrr@gov.bc.ca">lcfrr@gov.bc.ca</a>. If reporting a bug, <a href="mailto:please provide a detailed">please provide a detailed</a> description of the issue so that our web development team can reproduce and fix the bug.



## **II. System Navigation**

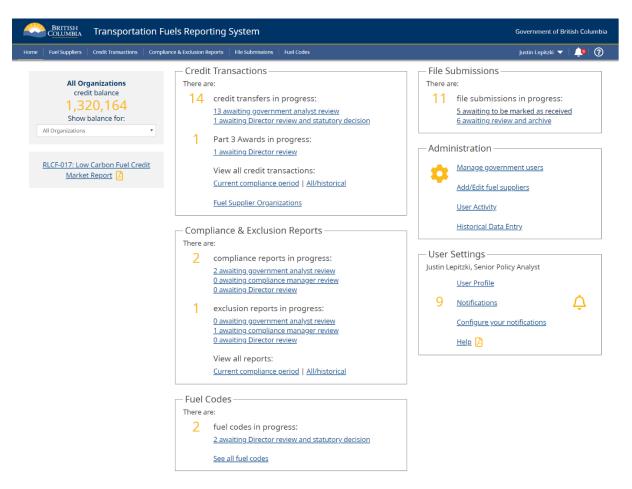
## User name and organization

After logging in, you will see your display name and your organization listed at the top right of the application.



#### Home: Dashboard

The dashboard is the main landing page and provides quick access to the various features in TFRS, including the credit transactions page, compliance & exclusion reporting, file submissions, fuel codes, and user settings. The dashboard also provides information on the number of credit transfers in progress and the status of file submissions, compliance reports, and exclusion reports.





#### Home: Director Dashboard

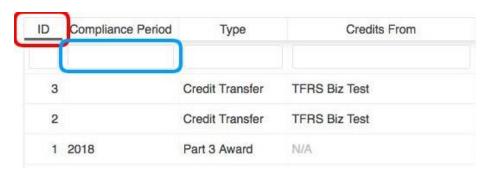
Users with the Director or Deputy Director role see a streamlined version of the dashboard that allows for quick access to outstanding items that are ready for Director review.



## Quick Tip - Tables

Referring to the diagram below, you can sort data in the different tables in TFRS by clicking on the column header (shown in red). A line across the top of the header indicates an ascending list (lowest to highest), while clicking again will show a line across the bottom of the header, indicating the list is sorted descending.

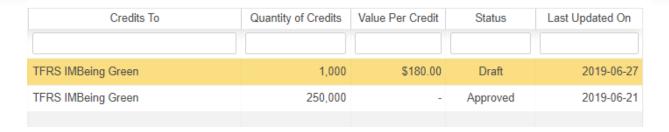
You can also filter the list by typing values into the blank spaces immediately underneath the column headers as pictured (below in blue):



To view additional details about an entry in a table, simply place your mouse over the row and click anywhere within that row.

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## **Fuel Suppliers**

**Fuel Suppliers** 



The Fuel Suppliers page provides the complete list of fuel suppliers. This page contains each organization's credit balance, status, and latest credit transaction (if applicable).

#### + Create Organization $\stackrel{\scriptstyle \bullet}{\mbox{\scriptsize X}}$ Download as .xls Credit Balance Actions Last Transaction Company Name Status Q 327 Company A 9.998 Active Company B 6,706 Inactive 328 8,000 Company C Active 321 Company D 3.555 Active 87 Dr. K's Propene Emporium 90,000 Active 148 Firm A Inactive Firm B 5.435 Active 177 Firm C 141 35,634 Firm D Active 189

## Create Organization

Row 155 US Central Corn Co.

The Create Organization button allows the user to create new fuel supplier organizations in TFRS.

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Page 1

of 6

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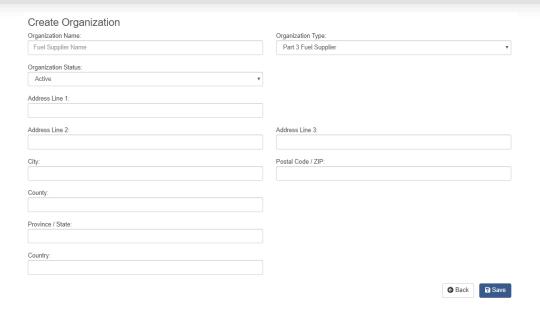
Active

10 rows ▼

97

Next





An organization's status indicates whether the organization is actively supplying fuel to British Columbia (i.e. active or inactive). An organization's status determines the actions that an organization can take within TFRS. An active organization is permitted to buy and sell low carbon fuel credits; an inactive organization is only permitted to sell low carbon fuel credits, assuming the organization has a non-zero credit balance.

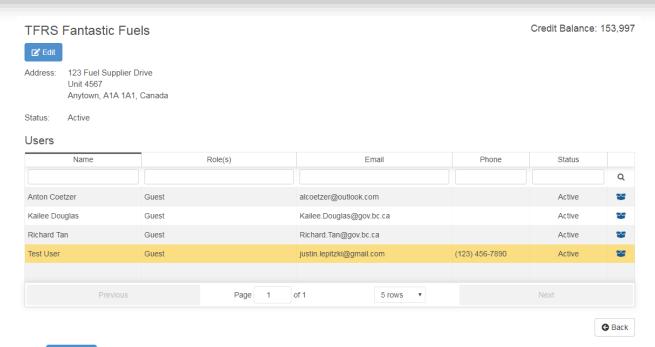
**NOTE:** Organizations that only submit Exclusion Reports (i.e. not Part 3 fuel suppliers) are created with an Organization Type of "Part 3 Fuel Supplier" but with an organization status of **inactive**. This enables them to submit Exclusion Reports while preventing them from taking actions only available to Part 3 fuel suppliers, such as initiating credit transfer proposals.

A future version of TFRS will create a new Organization Type specifically for those that only enter into exclusion agreements and do not actually supply fuel.

#### Organization Details

To view additional information about an organization, click on the organization name within the Fuel Suppliers table. The Organization Details page provides information about an organization's postal address, status, and users.

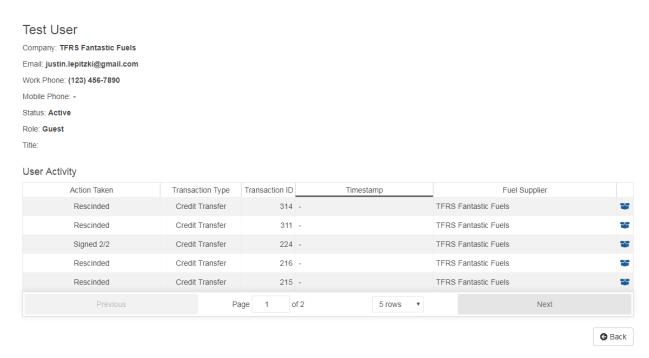
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The Edit button allows the user to edit an organization's details:

- Organization name
- Status
- Postal Address

Clicking on a user from within the Users table provides additional details, including a history of the user's activity within TFRS. The User Activity table tracks and displays major actions that a user has taken within the application.



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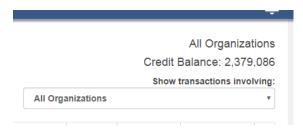
#### **Credit Transactions**



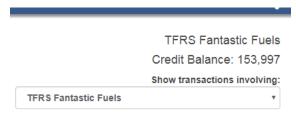
The Credit Transactions page provides an overview of the credit market, including a history of credit transactions: credit transfers, Part 3 awards, validations, and reductions.

#### **Credit Balances**

The credit balance of all organizations (i.e. the entire credit market) is displayed in the top righthand corner of the webpage.

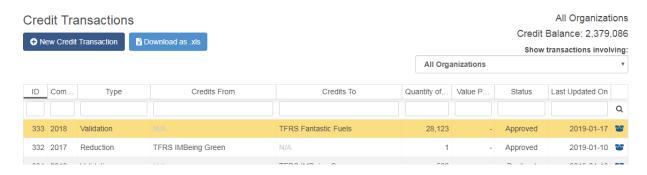


To view a specific organization's credit balance, select the organization from the drop-down menu.



#### Credit Transactions Table

The main credit transactions table displays credit transactions from all organizations. This table will update as new credit transactions are initiated, approved or declined.



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To view the credit transactions that pertain to a single organization, select that organization from the drop-down menu on the top-right side of the page.



#### Columns

This section provides a description of each column in the Credit Transactions table.

The transaction types are:

- Credit Transfer
  - The transfer of validated credits between two Part 3 fuel suppliers.
- Part 3 Award
  - Credits awarded for the completion of designated milestones under a Part 3
     Agreement.
- Validation
  - Validation of credits accrued through the supply of low carbon fuels (e.g. compliance reporting).
- Reduction
  - A reduction in an organization's credit balance from either (1) applying previously validated credits to offset a net debit balance in a compliance period, or (2) revised compliance reporting.

The table below provides a description of the remaining columns based on the type of credit transaction.

Column in TFRS	Credit Transfer	Part 3 Award	Validation	Reduction
ID	A unique ID given to each credit transaction entry			
Compliance Period	The compliance period in which the transfer occurred	The compliance period in which the Part 3 Award was issued	The compliance period in which the validation relates	The compliance period in which the reduction relates
Credits From	The Part 3 fuel supplier who is selling or otherwise transferring credits	N/A	N/A	The Part 3 fuel supplier in which the Reduction pertains



Credits To	The Part 3 fuel supplier who is buying or otherwise acquiring credits	The Part 3 fuel supplier in which the Part 3 Award pertains	The Part 3 fuel supplier in which the validation pertains	N/A	
Quantity of Credits	Number of credits transferred	Number of credits awarded	Number of credits validated	Number of credits reduced	
Value per Credit	Fair market value per credit (\$CAD)	N/A	N/A	N/A	
Last Updated	The date the transaction was last updated.				

#### **Credit Transactions Statuses**

#### Draft

- o Part 3 Awards only
- The Part 3 Award is in a draft state and is only visible to users within government.

### Signed

- Credit Transfers only
- A credit transfer proposal has been submitted to government and is awaiting review by a user with the **Government Analyst role**.

#### Reviewed

- Credit Transfers and Part 3 Awards only
- The credit transaction has been reviewed by the Government Analyst and is awaiting director approval. This status is not visible to fuel suppliers.

#### Rescinded

- Credit Transfers only
- The credit transfer proposal was cancelled by one of the fuel supplier organizations involved in the transfer.

#### Approved

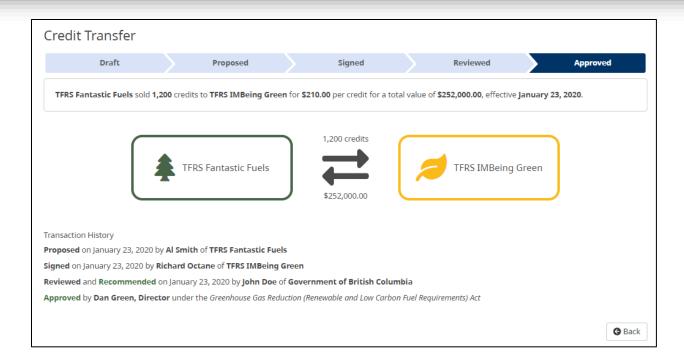
• The credit transaction was approved by the director under the *Greenhouse Gas Reduction (Renewable and Low Carbon Fuel Requirements) Act* (Act).

### Declined

o The director under the Act declined to approve the credit transaction.

#### View Transaction Details

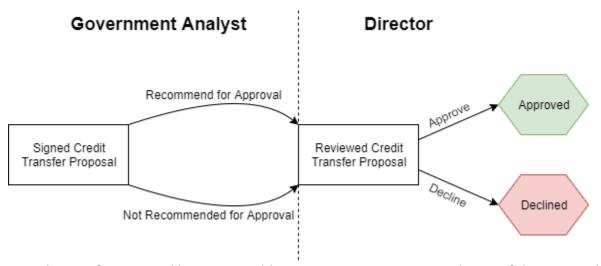
Clicking within the row of a particular transaction will take you to the view transaction details page, where additional information is provided with respect to that transaction.



#### **Credit Transfers**

Fuel suppliers who wish to transfer or acquire validated credits must apply for approval by submitting a completed Credit Transfer Proposal to the Government of British Columbia. For more information regarding credit transfers, please see *Information Bulletin RLCF-013* on our website: gov.bc.ca/lowcarbonfuels.

#### Credit Transfer Government Workflow

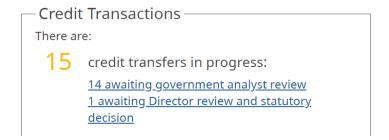


A credit transfer proposal becomes visible to government upon completion of the proposal by both fuel supplier organizations (i.e. status = Signed). Users with the Government Analyst role review and make a recommendation to the Director, who can either approve or decline the transfer proposal.



### Reviewing Credit Transfer Proposals – Government Analyst Role

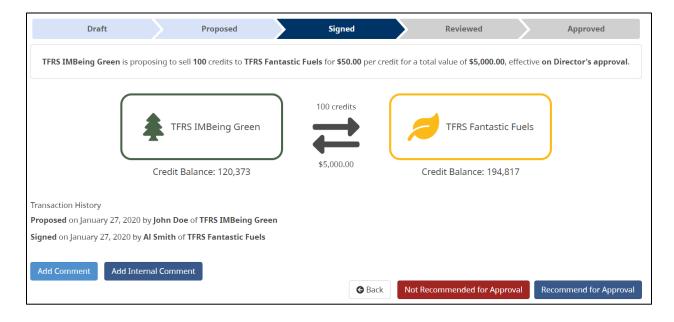
Users with the **Government Analyst role** can review credit transfer proposals and make a recommendation to the director to either approve or decline the transfer. The dashboard displays the quantity of credit transfers in progress, including how many are awaiting review by a government analyst. Clicking on the links will display a filtered view of the pending transfers.



To view the details of a credit transfer proposal, select the proposal from within the Credit Transactions table, as shown in the screenshot below.



The credit transfer details page displays information about the transfer, including the fuel supplier organizations and their respective credit balances, the quantity of credits to be transferred, and the price per credit. The Transaction History section identifies the fuel supplier organization users that signed the proposal.



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The credit transfer feature has a built-in commenting feature that facilitates communication across and within organizations. Comments can be either **external** or **internal**. An **external** or regular comment is visible to both fuel supplier organizations and government and is denoted by a light blue color with an open eye icon; an **internal** comment is only visible to government and is denoted by a dark blue color with a slashed eye icon.

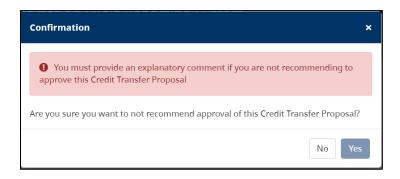


The **Add Comment** button enables the user to leave a comment that is **visible to both fuel supplier organizations and government**; the **Add Internal Comment** button enables the government user to leave a comment that is **only visible to government**.



Government Analysts must use the internal comment feature when making a recommendation to the director. The information contained within a recommendation is intended for internal government use only and should not be made visible to the fuel supplier organizations.

Analysts can make a recommendation to the director by either clicking on the Recommend for Approval or Not Recommended for Approval buttons. If not recommending approval, the analyst must leave an internal comment explaining the rationale behind the recommendation to decline the transfer. If the analyst does not leave a comment, the system will prompt the user to do so upon selection of the not recommended option.



Once a recommendation has been completed, the credit transfer proposal's status will change to **Reviewed** and will appear in the director's dashboard awaiting their review. The **Reviewed** status is not visible to fuel suppliers' users, who will continue to see the **Signed** status. A new entry displaying the recommendation will appear in the transaction history of the transfer proposal; this entry is also not visible to fuel supplier users.

Transaction History

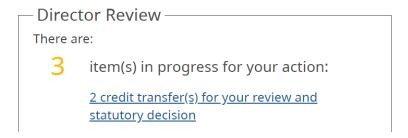
Proposed on January 27, 2020 by John Doe of TFRS IMBeing Green

Signed on January 27, 2020 by Al Smith of TFRS Fantastic Fuels

Reviewed and Recommended on January 27, 2020 by Jane Jones of Government of British Columbia

### Approving Credit Transfer Proposals – (Deputy) Director Role

Users with the **Director or Deputy Director roles** can approve or decline to approve credit transfer proposals. The director dashboard displays the quantity of credit transfer proposals awaiting review and statutory decision. Clicking on the link will display a filtered view of the pending transfers that have been reviewed by a government analyst.

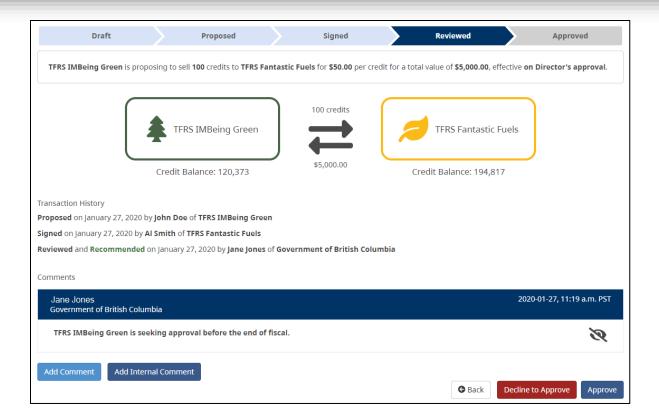


To view the details of a credit transfer proposal, select the proposal from within the Credit Transactions table, as shown in the screenshot below.



The credit transfer details page displays information about the proposed transfer, including the fuel supplier organizations and their respective credit balances, the quantity of credits to be transferred, and the price per credit.

The **Transaction History section** identifies the users from the fuel supplier organizations that signed the proposal as well as the **government analyst's recommendation**, either **Reviewed** and **Recommended** approval or **Reviewed** and **Not Recommended** approval.

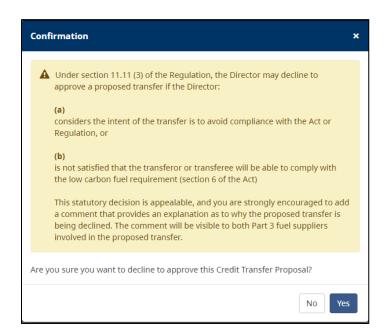


The credit transfer feature has a built-in commenting feature that facilitates communication across and within organizations. **Comments** can be either **external** or **internal**. An **external** or regular comment is visible to both fuel supplier organizations and government and is denoted by a light blue color with an open eye icon; an **internal** comment is only visible to government and is denoted by a dark blue color with a slashed eye icon. The screenshot below demonstrates the visual differences between a regular comment and an internal comment.



The **Add Comment** button enables the user to leave a comment that is **visible to both fuel supplier organizations and government**; the **Add Internal Comment** button enables the government user to leave a comment that is **only visible to government**.

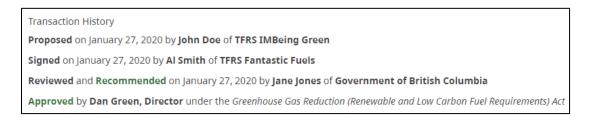
To approve a credit transfer proposal, click on the **Approve** button; to decline to approve a transfer, click on the **Decline to Approve** button. When declining to approve, the director is receives a warning message asking for further confirmation





The director or deputy director is strongly encouraged to provide an explanation as to why the proposed transfer was declined via a regular comment (visible to fuel suppliers and government). Note that this decision is appealable.

Once the director has made a decision, the credit transfer proposal's status will change to either **Approved** or **Declined**. If approved, the credit balances of the two fuel supplier organizations will change accordingly. The status change will be visible to both fuel supplier organizations. A new entry will appear in the transaction history section of the transfer proposal; the effective date of the transfer will also become visible within the details page of the transfer.

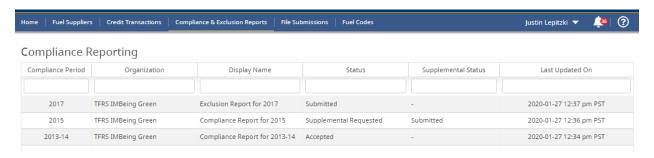




## **Compliance & Exclusion Reports**



The Compliance & Exclusion Reports page provides an overview of compliance and exclusion reporting submissions, including current status and history.



#### Columns

This section provides a description of each column in the Compliance Reporting table.

- Compliance Period
  - o The compliance period in which the report relates.
- Organization
  - The organization that submitted the report.
- Display Name
  - The name of the report, including report type and compliance period.
- Status
  - The status of the report submission.
- Supplemental Status
  - The status of the supplemental report submission (if applicable). In the case of multiple supplemental submissions, this column shows the status for the latest submission.
- Last Updated On
  - The date and time of the last status update. This can be when the report was submitted, reviewed, or accepted.

#### **Report Statuses**

The 'Status' column displays the current status of the compliance or exclusion report; the 'Supplemental Status' column displays the current status of the latest supplemental report submission (if applicable).

## BRITISH COLUMBIA

## Transportation Fuels Reporting System

The following compliance & exclusion reporting statuses are available to government users:

#### Submitted

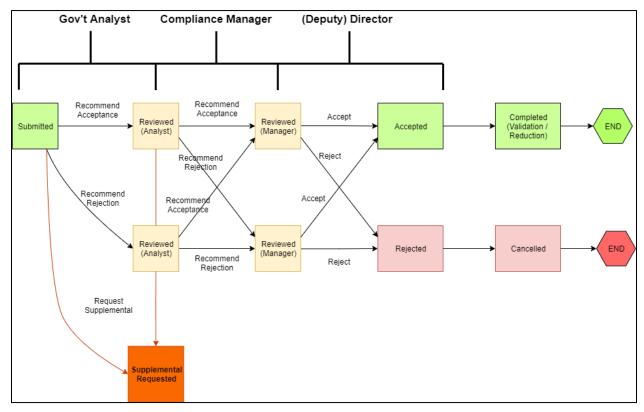
- The report has been submitted to the Government of British Columbia and is awaiting review. The report submission cannot be altered or changed.
- Recommended Acceptance Analyst or Manager
  - The government analyst or compliance manager has recommended the director accept the report. This recommendation and status are not visible to the fuel supplier organization.
- Recommended Rejection Analyst or Manager
  - The government analyst or compliance manager has recommended the director reject the report. This recommendation and status are not visible to the fuel supplier organization.
- Supplemental Requested
  - The director requires the fuel supplier to provide additional information in support of a compliance or exclusion report submission.
- Accepted
  - The report has been accepted by the director. Credits are validated or retired (if applicable).

### Rejected

 The report has been rejected by the director. No change to the organization's credit balance (if applicable).



### Compliance & Exclusion Reporting Government Workflow



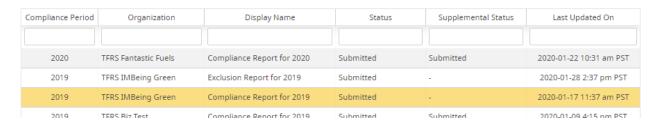
A compliance or exclusion report becomes visible to government upon submission (i.e. status = Submitted). Users with the Government Analyst role review and make a recommendation to accept or reject the report (i.e. status = Recommended Acceptance/Rejection – Analyst); the Compliance Manager then follows the same process of review (i.e. status = Recommended Acceptance/Rejection – Manager). The analyst or manager can also request a supplemental report. The director or deputy director can then either accept or reject the report. Accepting a compliance report will result in a change in the fuel supplier organization's credit balance if they are either in a net credit position or used banked credits to offset a net debit balance within the compliance period.

## Reviewing Reports – Government Analyst and Compliance Manager Roles

Users with the Government Analyst or Compliance Manager roles can review compliance and exclusion reports and make recommendations to the director to either accept or reject the reports. The dashboard displays the number of reports in progress; clicking on the links displays a filtered view of the submitted reports.



To view a report, select the report from within the Compliance Reporting table, as shown in the screenshot below.



The tabs at the top of the report allow for navigation between the pages, including the compliance reporting schedules, summary, exclusion agreements, and report history.



### **Introduction – Compliance & Exclusion Reports**

The introduction section provides general information about the reporting feature and requirements, including the reporting deadline.

### Schedules A, B, C, D - Compliance Reports

Schedule A is used to report notional transfers of renewable fuel, schedule B is used to report the fuel volumes supplied for transportation, schedule C is used to report fuel volumes supplied for purposes other than transportation, and schedule D is used to report a fuel's carbon intensity determined using GHGenius under section 6 (5) (d) (ii) (A) of the Act.

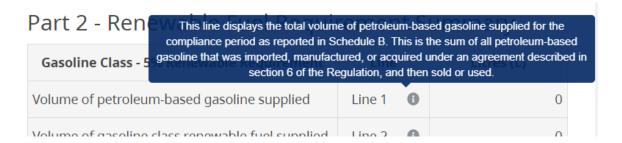
#### Schedule B - Credit and Debit Rounding

For each line entry of fuel supplied within Schedule B, the corresponding credit or debit value is **displayed as a whole number**; however, the system maintains the **fractional values when summing total credits and debits**. The rounding is then done at the end, for the total credit and debit values.



### **Summary & Declaration – Compliance Reports**

The compliance report summary page provides a summary of the Part 2 (renewable fuel requirement) and Part 3 (low carbon fuel requirement) requirements and is based on the data entered into the various schedules within the report. Hovering the mouse over the information icons in the line column provides a description of each line item.



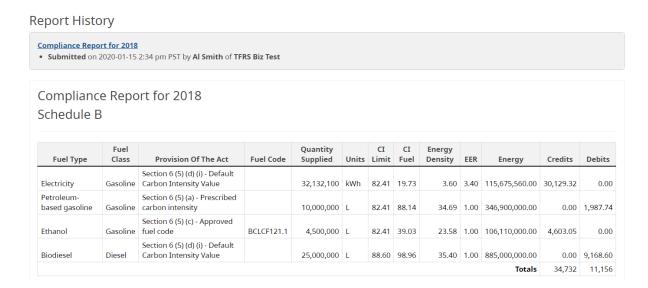
Line 26 enables the fuel supplier to specify the quantity of banked credits used to offset a net debit position in a given compliance period. A fuel supplier can only enter values into this line if they are in a net debit position in the compliance period, as indicated in Line 25 and informed from the data inputted in the various schedules within the report.

### **Exclusion Agreements – Exclusion Reports**

The exclusion agreements tab within the exclusion report is used to report all Part 3 fuels either purchased or sold under an exclusion agreement within the compliance period. The exclusion report does not apply to petroleum-based gasoline or petroleum-based diesel.

### Report History – Compliance & Exclusion Reports

The Report History section provides information on the history of a compliance or exclusion report submission, including when the report was submitted by an organization, by whom, and the director's decision to either accept or reject the report (if applicable). This section also provides a concise summary of the report values at the time of submission.





#### Download as .xls

The download as .xls button on the bottom task bar within the compliance or exclusion report allows the user to download the inputted data into an excel document.



Recommending Acceptance or Rejection – Government Analyst and Compliance Manager Roles

Government Analysts and Compliance Managers can make a recommendation to the director by either clicking on the **Recommend for Acceptance** or **Recommend for Rejection** buttons, located within the reports.



Recall from the <u>Compliance & Exclusion Reporting Government Workflow section</u> that the Government Analyst role reviews the report first followed by the Compliance Manager. After each recommendation, the report's status will change and a new entry documenting the recommendation will appear in the Report History section of the report.

#### Report History

#### **Compliance Report for 2019**

- Accepted on 2019-10-25 1:36 pm PDT by Dan Green, Director under the Greenhouse Gas Reduction (Renewable and Low Carbon Fuel Requirements) Act
- Reviewed and Recommended Acceptance on 2019-10-25 1:36 pm PDT by Jane Smith of Government of British Columbia
   Reviewed and Recommended Acceptance on 2019-10-25 1:35 pm PDT by John Doe of Government of British Columbia
- Submitted on 2019-10-25 1:34 pm PDT by Billy Octane of TFRS IMBeing Green

The **Recommended Acceptance** and **Recommended Rejection** statuses are not visible to fuel suppliers, who will continue to see the **Submitted** status; similarly, the recommendation entries within the Report History section are also not visible to the fuel supplier. Following the Compliance Manager's recommendation, the report will appear in the director's dashboard awaiting their review.

Requesting a Supplemental Report – Government Analyst and Compliance Manager Roles

The director has authority to require the fuel supplier to provide additional information in support of a compliance or exclusion report submission. In TFRS, the **Government Analyst** and/or **Compliance Manager** can request a supplemental report by clicking on the Request Supplemental button in the task bar at the bottom of the compliance or exclusion report. Upon completion, the status of the report will change to **Supplemental Requested**.

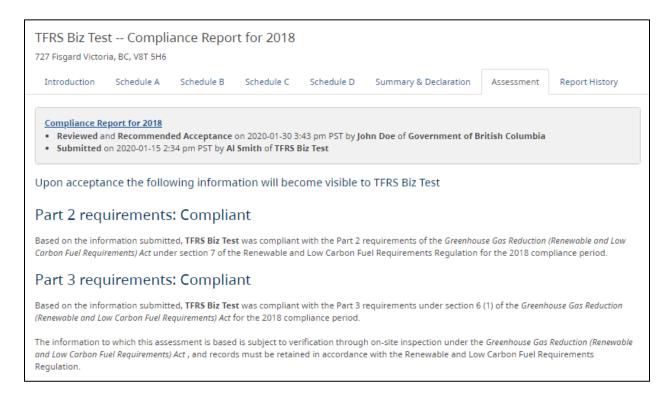




In this version of TFRS, **government users** are only able to change the status of the report to Supplemental Requested. Users are **not able to provide any details or explanation for the request** within the system; it is recommended that users contact the fuel supplier organization outside of TFRS to provide the details of the request (if necessary).

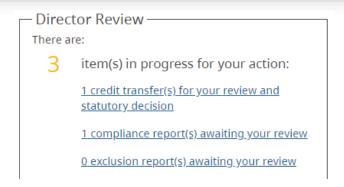
### Compliance Assessment

Upon the Government Analyst's recommendation to accept a report, a new compliance assessment tab will appear within the report. This section provides an assessment of the organization's compliance with either the Part 2 and/or Part 3 requirements (compliance report) or the exclusion reporting requirements (exclusion report). This section is only visible to government users until the director accepts the report, at which point it will become visible to the fuel supplier as well. The assessment section in TFRS replaces the physical compliance assessment letters that were previously mailed to fuel suppliers following acceptance of their compliance and/or exclusion report submissions; this section contains similar language as the physical assessment letters.

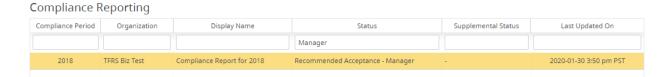


## Accepting a Compliance or Exclusion Report – (Deputy) Director Role

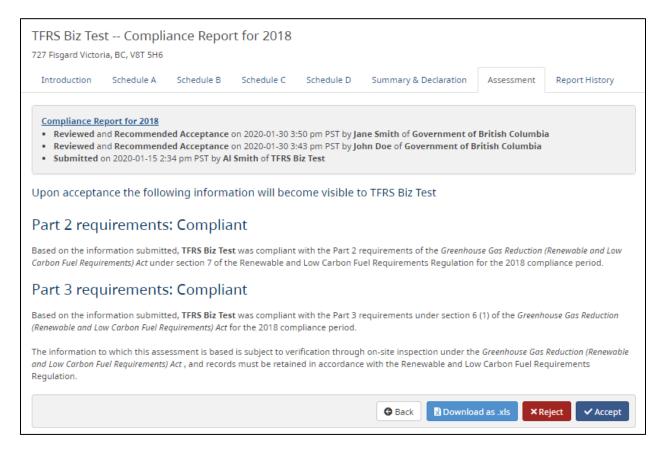
Users with the **Director or Deputy Director roles** can approve or decline to approve credit transfer proposals. The director dashboard displays the quantity of credit transfer proposals awaiting review and statutory decision. Clicking on the link will display a filtered view of the pending transfers that have been reviewed by a government analyst.



To view the report, select the report entry from within the Compliance Reporting table, as shown in the screenshot below.



The report will display the compliance assessment section. This section is only visible to government users until the director accepts the report, at which point it will become visible to the fuel supplier as well. The assessment section in TFRS replaces the physical compliance assessment letters that were previously mailed to fuel suppliers following acceptance of their compliance and/or exclusion report submissions.





The top of the assessment section identifies the fuel supplier user that submitted the report as well as the recommendations of the **Government Analyst** and the **Compliance Manager**, either **Reviewed** and **Recommended Acceptance** or **Reviewed** and **Recommended Rejection**. To accept a report, click on the **Accept** button; to reject a report, click on the **Reject** button.



The **rejection** of a compliance or exclusion report is intended for situations where the **director** or deputy director does not accept the claim that the organization is a fuel supplier (compliance reporting) or that they entered into one or more exclusion agreements (exclusion report). If the **director requires additional or revised information**, then the report **should not be rejected**, but rather a supplemental report requested. For more information, please see the <u>Supplemental Reporting section</u>.

Once the director has made a decision, the report's status will change to either **Accepted** or **Rejected**. If a compliance report is accepted, the fuel supplier's credit balance will also change, either validating credits or reducing the credit balance as a result of applying previously validated credits to offset a net debit balance in the compliance period.

A new entry will appear in the report history section of the assessment tab, including the date of acceptance or rejection.

#### Compliance Report for 2018

- Accepted on 2020-01-30 4:08 pm PST by Dan Green, Director under the Greenhouse Gas Reduction (Renewable and Low Carbon Fuel Requirements) Act
- Reviewed and Recommended Acceptance on 2020-01-30 3:50 pm PST by Jane Smith of Government of British Columbia
- Reviewed and Recommended Acceptance on 2020-01-30 3:43 pm PST by John Doe of Government of British Columbia
- Submitted on 2020-01-15 2:34 pm PST by Al Smith of TFRS Biz Test

In addition, a new credit validation or reduction entry will become visible within the Credit Transactions table on the Credit Transactions page.



## Supplemental Compliance & Exclusion Reports

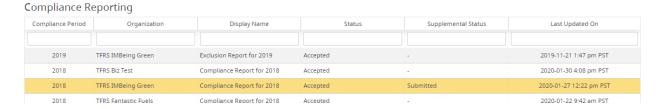
Under section 3 (2) and 7 (2) of the *Greenhouse Gas Reduction (Renewable and Low Carbon Fuel Requirements) Act* (Act), fuel suppliers are required to submit a supplementary report when either (1) information in a previous report does not completely and accurately disclose the required information, or (2) the information required to be reported in a previous report has changed. In addition, under section 7 (4) (b) of the Act, the director may require a fuel supplier to provide additional information in support of a report.

A supplemental report can only be created by a fuel supplier after the submission of a compliance or exclusion report. This includes reports that have been submitted but not yet

accepted or rejected by the director. In addition, a supplemental report can be requested during the review process by users with the **Government Analyst or Compliance Manager roles**. For more information, refer to the Requesting a Supplemental Report section.

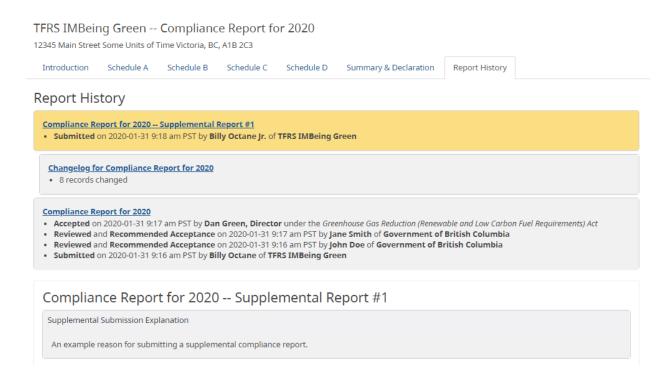
### Reviewing a Supplemental Report

Upon submission of a supplemental report, the supplemental status column for the report entry will change to **Submitted**, as shown in the Compliance & Exclusion Reports page screenshot below. The user will receive a notification if they are enabled for submitting Compliance & Exclusion Reports. For more information, refer to the <u>Notifications Settings section</u>.



If previous report submissions were accepted by the director, then opening the supplemental report entry will display the <u>Compliance Assessment section</u>. If previous report submissions were still under review, then opening the supplemental report entry will display the introduction page.

A new report entry will be visible in the Report History section and the Compliance Assessment section (if applicable).





An explanation for the supplemental submission will also be displayed, as shown in the screenshot above. Fuel suppliers are required to provide a brief explanation prior to submitting a supplemental report. Below the explanation is a concise view of the complete report, including the latest supplemental information. This updated report can also be viewed by clicking on the various schedule tabs and the summary tab.

The system also provides a **changelog** so that government users can better understand the changes between the supplemental report and the previous submission. To view the changelog, click on the changelog entry banner in the report history section.

## Report History

#### Compliance Report for 2020 -- Supplemental Report #1

• Submitted on 2020-01-31 9:18 am PST by Billy Octane Jr. of TFRS IMBeing Green

#### **Changelog for Compliance Report for 2020**

· 8 records changed

If you wish to view the previous submissions, click on their respective banners from within the Report History section.

#### Report History

#### Compliance Report for 2020 -- Supplemental Report #1

Submitted on 2020-01-31 9:18 am PST by Billy Octane Jr. of TFRS IMBeing Green

#### Changelog for Compliance Report for 2020

8 records changed

#### Compliance Report for 2020

- Accepted on 2020-01-31 9:17 am PST by Dan Green, Director under the Greenhouse Gas Reduction (Renewable and Low Carbon Fuel Requirements) Act
- Reviewed and Recommended Acceptance on 2020-01-31 9:17 am PST by Jane Smith of Government of British Columbia
   Reviewed and Recommended Acceptance on 2020-01-31 9:16 am PST by John Doe of Government of British Columbia
- Reviewed and Recommended Acceptance on 2020-01-31 9:16 am PST by John Doe of Go
   Submitted on 2020-01-31 9:16 am PST by Billy Octane of TFRS IMBeing Green

### Recommending Acceptance or Rejection of a Supplemental Report

The government workflow for processing supplemental report submissions is the same as for the initial report submission. For more information, refer to the <u>Recommending Acceptance or Rejection section</u> of this guide.

#### Accepting a Supplemental Compliance or Exclusion Report – (Deputy) Director Role

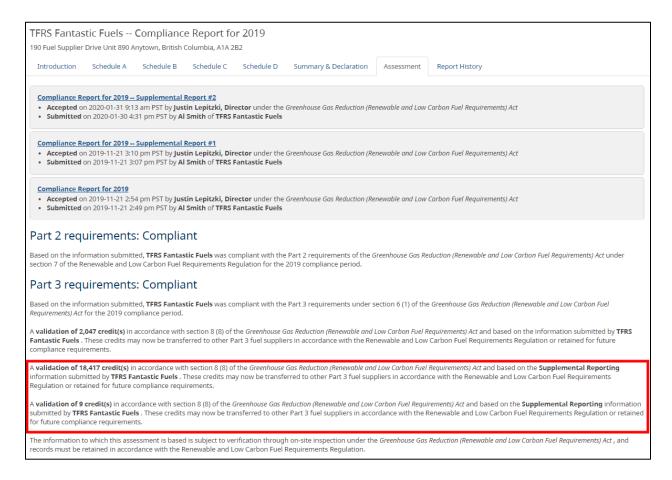
The process for accepting a supplemental compliance or exclusion report is the same as for the intital report submission. For more information, refer to the <u>Accepting a Compliance or Exclusion Report section</u> of this guide.



### Compliance Assessment for Supplemental Compliance Reports

Upon the Government Analyst's recommendation to accept a **supplemental** report, the compliance assessment section will re-run the check for compliance with the Part 2 and Part 3 requirements. This is done as an organization's compliance standing may change as a result of the supplemental information. Recall that the **assessment section in TFRS replaces the physical compliance assessment letters** that were previously mailed to fuel suppliers following acceptance of their compliance and/or exclusion report submissions.

In most cases, the acceptance of a supplemental compliance report will lead to an incremental change in a fuel supplier's credit balance. For example, if volumes of low carbon fuel were increased in the supplemental report the fuel supplier will receive additional validated credits. When the director accepts a supplemental compliance report, the system will automatically compare the supplemental report to the previous report and validate or reduce a fuel supplier's credit balance based on the delta change in net credits or debits. An additional entry will appear in the compliance assessment section, as shown in the screenshot below. In the case of multiple supplemental compliance report submissions, the system will continue to add new entries accordingly.



In addition, multiple credit validation or reduction entries will appear in the credit transactions table.







#### File Submissions



The Secure File Submissions feature enables fuel suppliers to securely submit files to the Government of British Columbia, including Part 3 Agreement applications and evidence of completion of designated actions (i.e. Part 3 Agreement milestone evidence). The Government Analyst, Compliance Manager, or File Submission (Government) roles are required to access this feature.



## Columns and Descriptions

This section provides a description of each column in the Secure File Submissions table.

#### ID

A unique ID identifier is assigned to each submission across all organizations.

### Organization

The fuel supplier organization that submitted the files.

#### **Attachment Type**

The attachment types are:

- P3A Application for submitting Part 3 Agreement applications when applying for support for new projects and initiatives.
- P3A Milestone Evidence for submitting evidence of completion of designated actions for milestones within an existing Part 3 Agreement.
- Other a generic category for submitting other types of documents as needed.

#### **Status**

This column indicates the statuses of a secure file submission available to government users:

- Submitted
  - The submission has been successfully submitted to the Government of British Columbia.

- Received
  - The submission has been marked as received by the Government of British Columbia.
- Archived
  - The submission has been processed and archived. At this point, the documents will be removed from online storage within TFRS.

#### Title

The title of the submission, as inputted by the user.

#### **Credit Transaction ID**

The associated credit transaction ID that resulted from the submission. This column is only applicable to "P3A Milestone Evidence" submissions. If credits are awarded as a result of submitting evidence, this column will provide a link to the corresponding credit transaction (i.e. Part 3 Award).

#### Submitted on

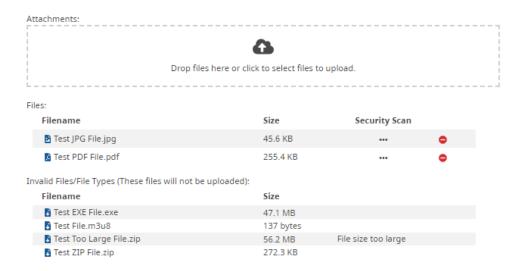
The date that the submission was submitted to the Government of British Columbia.

#### File Submission Attachment Restrictions

To align with existing government security protocols and guidelines, the Secure File Submissions feature restricts the submission of certain file types and sizes.

### **File Types**

The file submission feature will prevent the submission of certain file types, such as zip and exe. When a fuel supplier attempts to upload a file, an **invalid** file type will appear in the invalid file type list, as shown below, and will not be uploaded with the submission. **Valid** files will appear under the "Files" list, as shown in the screenshot below.



#### File size limit

The file submission feature prevents the submission of individual files that are larger than 50mb. A file that is greater than 50mb will appear in the invalid file type list when attempting to upload to a submission.

### Retract or Change a Submission

Upon successful submission, the status of a File Submission will change to Submitted and will become visible to government. A submission that has a status of Submitted can be retracted or adjusted by the fuel supplier by having them click on the submission from the main Secure File Submission (Part 3 Agreements) page and then clicking on the Rescind as Draft button. This will change the status of the submission back to draft and it will no longer be visible to the Government of British Columbia. Files can then be added or removed, descriptions changed, and then re-submitted.



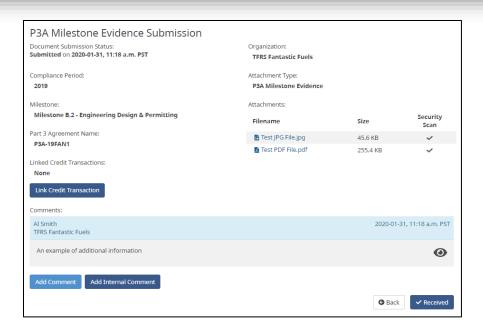
The ability to retract or change a submission is only available while the status is Submitted. Once the submission is marked as **Received** by the Government of British Columbia, it can no longer be retracted or changed.

#### Government Review of Submissions – Mark as Received

Once submitted, a submission will become visible to government users with either the **Government Analyst, Compliance Manager, or File Submission (Government) role**. Government users can confirm receipt of a submission by marking it as **Received**. From the File Submissions page, click on the submission from within the main table.



Next click on the Received button located on the bottom right-hand side of the submission details page.



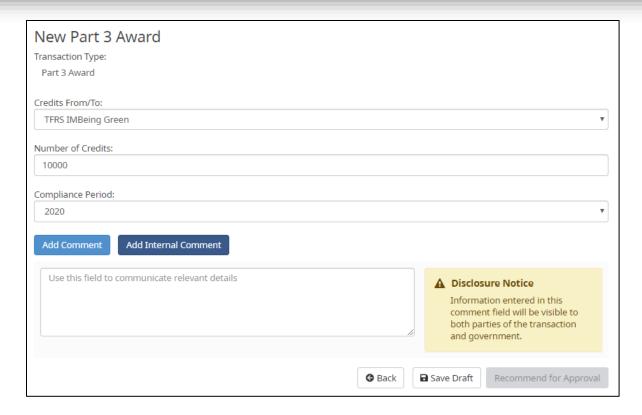
Part 3 Awards & Milestone Evidence Submissions

If the submission includes evidence of completion of designated actions under a Part 3 Agreement (i.e. Part 3 Agreement milestone evidence), the Government Analyst needs to review the evidence to determine if it satisfies the requirements of the Part 3 Agreement milestone(s). If satisfactory, the analyst needs to recommend that the director issue credits in accordance with section 8.01 of the Act and the terms of the Part 3 Agreement.

To create a new Part 3 Award, click on the **New Part 3 Award** button located at the top of the File Submissions page.



Once on the New Part 3 Award page, input the details of the transaction, including the name of the organization, the number of credits, and the compliance period.



A **comment** is also required before proceeding with the recommendation. **Comments** can be either **external** or **internal**. An **external** or regular comment is visible to both fuel supplier organizations and government and is denoted by a light blue color with an open eye icon; an **internal** comment is only visible to government and is denoted by a dark blue color with a slashed eye icon. The screenshot below demonstrates the visual differences between a regular comment and an internal comment.

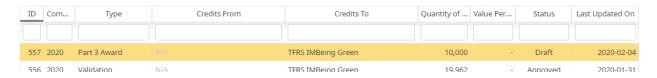


The **Add Comment** button enables the user to leave a comment that is **visible to both fuel supplier organizations and government**; the **Add Internal Comment** button enables the government user to leave a comment that is **only visible to government**.



Government users should use the internal comment feature when making a recommendation to the director for the issuance of credits under a Part 3 Agreement. This allows the user to provide their rationale for the recommendation while ensuring that this information is not visible to the fuel supplier organization.

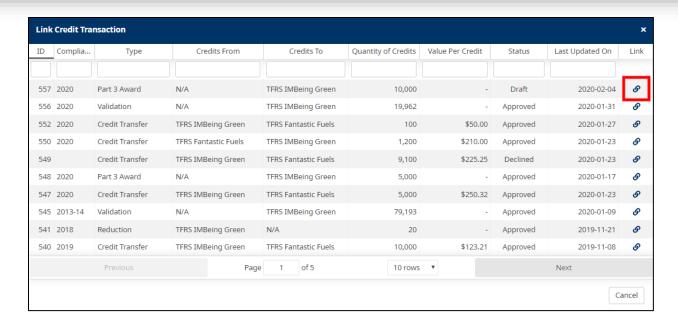
After adding an **internal comment** providing the rationale for the recommendation, click on **Save Draft** button. You will then be taken to the Credit Transactions page and a new Part 3 Award entry will appear at the top of the main Credit Transactions table, as shown below. Note that this entry is not visible to the fuel supplier organization at this time.



The next step is to link the Part 3 Agreement milestone evidence submission with the draft Part 3 Award. This will enable the director to easily access the relevant milestone evidence documents when reviewing your recommendation to issue a Part 3 Award. Navigate to the File Submissions page and click on the applicable file submission entry or entries that lead to the creation of the Part 3 Award transaction. From the file submission details page, click on the Link Credit Transaction button.



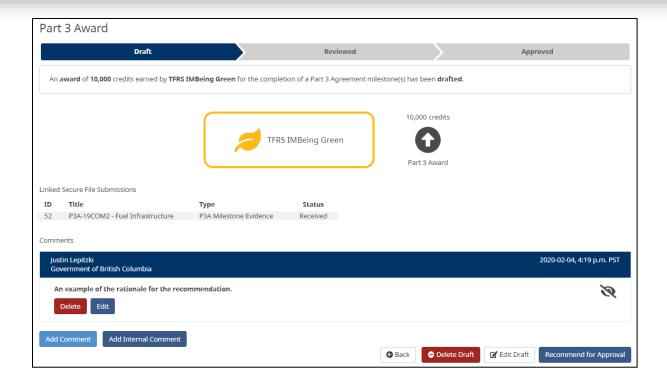
A modal window will appear providing a complete list of the available credit transactions for the fuel supplier organization that submitted the documents. To **link** the file submission to the Part 3 Award, click on the **link icon** on the right-hand side of the modal window within the draft Part 3 Award row entry, as shown in the screenshot below.



The linked credit transactions section within the file submission details page will now display the linked Part 3 Award, as shown in the screenshot below. The linked transaction can also be **unlinked** by clicking on the red unlink icon.



With the file submission now linked to the draft Part 3 Award, the user can complete the process by **recommending approval** of the Part 3 Award. Click on the **ID number** of the Part 3 Award transaction within the linked credit transactions section (see the above screenshot). This takes the user to the draft Part 3 Award entry; the linked file submission is now visible on this page.



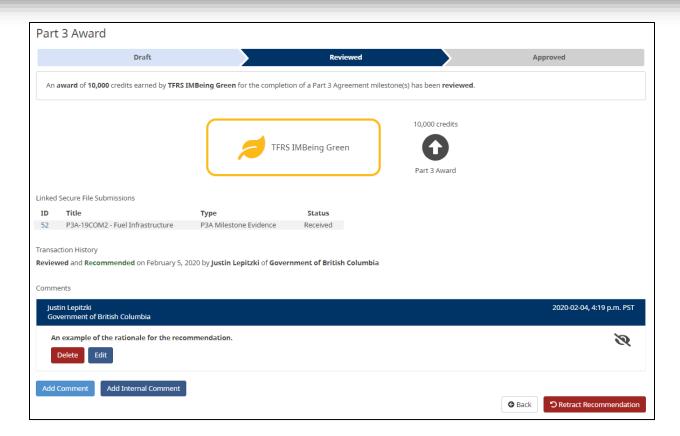
To recommend approval of the Part 3 Award, click on the **Recommend for Approval** button. The status of the Part 3 Award will change to **Reviewed** and will appear on the director's dashboard ready for their review and decision. Your recommendation will also appear within the details page of the transaction within the Transaction History section. Note that the Part 3 Award transaction entry will remain hidden from the fuel supplier organization until the director makes a decision to either approve or decline the transaction.

#### Retract or Cancel a Part 3 Award Recommendation

Users with the **Government Analyst role** or the **Compliance Manager role** have the ability to retract their recommendation to approve a Part 3 Award in the event that the user needs to make an adjustment to the recommendation or cancel it altogether. Navigate to the details page of the transaction by going to the Credit Transactions page and clicking on the transaction entry within the main credit transactions table.



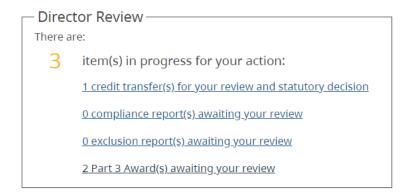
Next click on the **Retract Recommendation button**; this will return the transaction to a **draft** state where it will no longer be visible to the Director.



To cancel or **delete** the Part 3 Award transaction, click on the **delete draft** button within the details page of the transaction. The delete draft button is only visible after retracting your recommendation to approve the transaction.

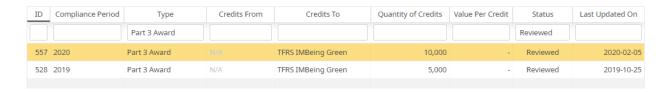
## Approving a Part 3 Award – (Deputy) Director Role

Users with the **Director or Deputy Director roles** can approve or decline to approve a Part 3 Award transaction. The director dashboard displays the number of Part 3 Awards awaiting review and decision. Clicking on the link will display a filtered view of the pending awards that have been reviewed and recommended by a government analyst.

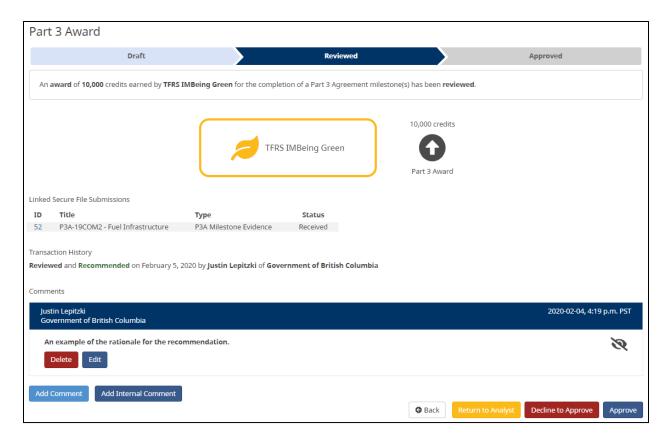


To view the details of a Part 3 Award transaction, select the transaction entry from within the Credit Transactions table, as shown in the screenshot below.

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The Part 3 Award details page displays information about the transaction, including the fuel supplier organization, the quantity of credits to be awarded, and a link to the applicable milestone evidence documents.



The **Linked Secure File Submissions** section provides a link to the relevant milestone evidence documents that support the Part 3 Award issuance. Clicking on the linked transaction **ID** number will take you to the file submission entry that contains the submitted documents. The documents can be downloaded and viewed by clicking on each file listed under the **Attachments** section.

The **Transaction History** section identifies the government user that is recommending the approval of the Part 3 Award. The **Comments** section will display any comments added by government users that are relevant to the recommendation to approve the Part 3 Award. **Comments** can be either **external** or **internal**. An **external** or regular comment is visible to both fuel supplier organizations and government and is denoted by a light blue color with an open eye icon; an **internal** comment is only visible to government and is denoted by a dark blue color

with a slashed eye icon. The screenshot below demonstrates the visual differences between a regular comment and an internal comment.



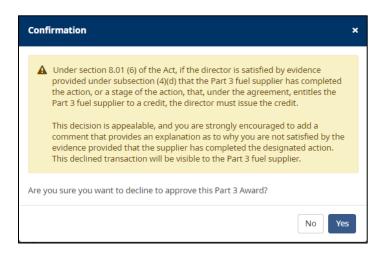
The **Add Comment** button enables the user to leave a comment that is **visible to both fuel supplier organizations and government**; the **Add Internal Comment** button enables the government user to leave a comment that is **only visible to government**.

The director also has the ability to **return the Part 3 Award transaction to the government analyst** by clicking on the **Return to Analyst** button located within the Part 3 Award transaction details page.

# Return to Analyst

This feature will return the transaction back to a **draft** state where the analyst can either make **requested changes to the recommendation** or **cancel** it altogether.

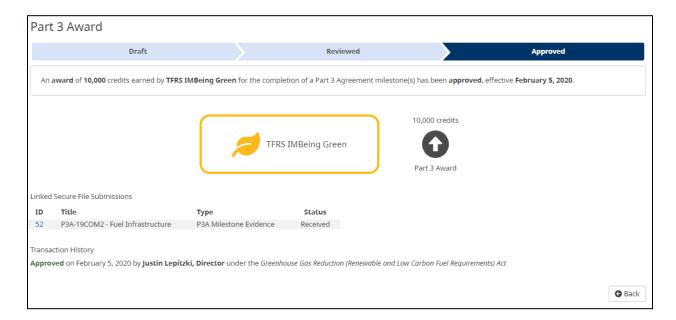
To approve a Part 3 Award transaction, click on the **Approve** button; to decline to approve the transaction, click on the **Decline to Approve** button. When declining to approve, the director will receive a warning message asking for confirmation.





The director or deputy director is strongly encouraged to provide an explanation as to why the transaction was declined via a regular comment (visible to fuel suppliers and government). A declined transaction will be visible to the fuel supplier.

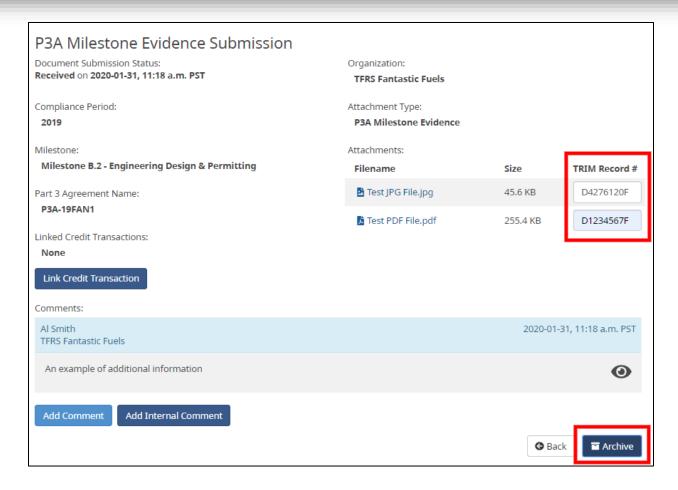
Once the director has made a decision, the Part 3 Award's status will change to either **Approved** or **Declined**; the transaction and the decision will be visible to the fuel supplier organization. A new entry will appear in the transaction history section of the transaction; the effective date of the award will also become visible within the details page of the transaction. An example of the fuel supplier's view of an approved Part 3 Award is shown in the screenshot below.



## Archived Submissions: Document Storage and Security

Following the completion of a secure file submission **and** corresponding credit transaction (if applicable), the government user must close out the file submission by:

- 1. Downloading and storing the submitted files in the appropriate long-term storage location (i.e. EDRMS/TRIM),
- Recording the corresponding EDRMS/TRIM Record Numbers within the details page of the file submission entry in TFRS, and
- 3. Archiving the file submission entry by clicking on the **Archive** button located within the details page of the file submission entry in TFRS.

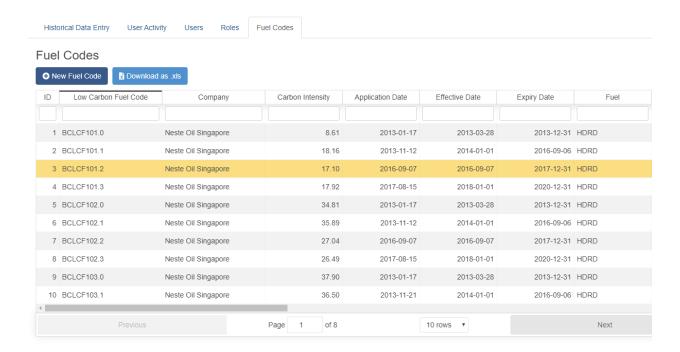


The file submission's status will then change to **Archived**. Within 3-4 weeks, any attached documents will be removed from the online storage and inaccessible within TFRS. The file submission feature was developed as a means for fuel suppliers to securely submit files to the government; it is **not intended to be used as a long-term storage** of documents. Therefore, when a submission is archived the attached documents will be removed from the online storage within one month.



## **Fuel Codes**

The Fuel Codes feature enables the management of B.C. low carbon fuel codes, including adding and updating fuel codes. Fuel code management has been developed to enable the compliance reporting feature and fuel supplier access to compliance reports year-round.



#### Add and Update Fuel Codes

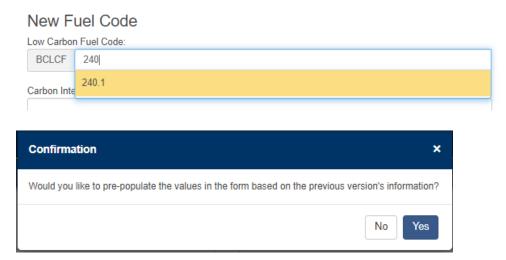
To **add** a new fuel code or fuel code version, click on the "New Fuel Code" button and enter the fuel pathway's information into the form. The user can either save a draft version or add the new code. **Saving a draft fuel code** is used when the fuel pathway has not yet received approval from the director; draft fuel codes will not be available for selection within a compliance report. The **Add** button is used once the director has approved the fuel pathway; approved fuel codes will be selectable within a compliance report (if applicable).

To **edit** an existing fuel code, select the fuel code entry from within the main fuel code table and then click on the edit button from within the fuel code details page.

#### **Fuel Code Versions**

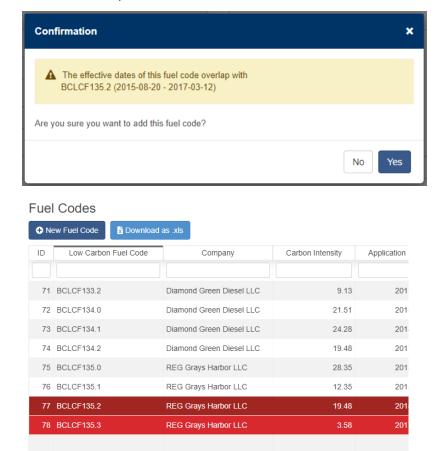
When creating a new fuel code, the analyst must assign the code a fuel code number. For new pathways, this will be the next fuel code number available, determined by looking at the main fuel code table and last code used. For an update to an existing fuel pathway, TFRS will suggest the next fuel code version once the user has entered in the fuel code number (see the screenshot below). TFRS also prevents the user from deviating from the next version of the

code in order to avoid gaps in data; the user is also given the option of prepopulating a portion of the fuel code data from the previous fuel code version.



#### Fuel Code Effective Dates

In the event that the effective date of a new fuel code version overlaps with the previous version, TFRS will alert the user by providing a warning message when the fuel code is saved as a draft or added. The two overlapping fuel codes will also be highlighted in red within the main fuel code table, as shown below.





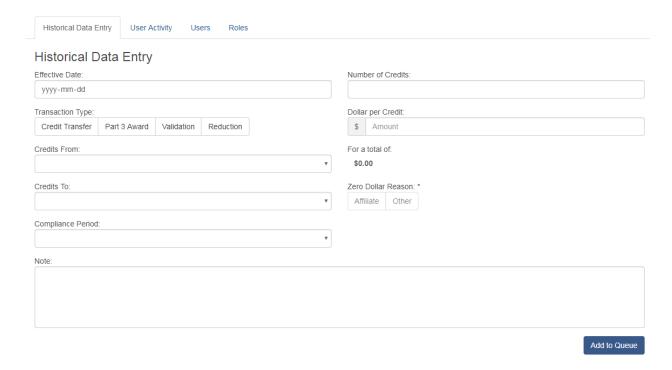
## Administration

The Administration panel enables IDIR users to view/manage government users, add/edit fuel supplier organizations, view IDIR user activity, and record historical credit transactions using the Historical Data Entry feature.



## Historical Data Entry

The Historical Data Entry feature allows users to "manually" enter credit transactions (credit transfers, Part 3 awards, validations, and reductions) that have been approved outside of the TFRS application.



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To record a credit transaction that has been approved by the director outside of TFRS, enter the details of the transaction within the Historical Data Entry page. The table below provides additional information with respect to the different input fields.

	Credit Transfer	Part 3 Award	Validation	Reduction
Effective Date	Director's approval or Requested approval date	Director's approval	Director's approval	Director's approval
Transfer Type	Credit Transfer	Part 3 Award	Validation	Reduction
Credits From	The Part 3 fuel supplier who is selling or otherwise transferring credits	N/A	N/A	The Part 3 fuel supplier in which the Reduction pertains
Credits To	The Part 3 fuel supplier who is buying or otherwise acquiring credits	The Part 3 fuel supplier in which the Part 3 Award pertains	The Part 3 fuel supplier in which the Validation pertains	N/A
Compliance Period	The compliance period in which the transfer occurred (was approved)	The compliance period in which the Part 3 Award was issued	The compliance period in which the Validation relates †	The compliance period in which the Reduction relates
Number of Credits	Number of credits transferred	Number of credits awarded	Number of credits validated	Number of credits reduced
Dollar per Credit	Fair market value per credit (\$CAD)	N/A	N/A	N/A
Zero Dollar Reason	If a zero dollar transfer, select reason: affiliate <i>or</i> other	N/A	N/A	N/A
Note	Ref #: XXXXXXX.  If a zero dollar transfer, and the reason selected is 'other', enter rationale for the zero dollar price (e.g. correcting fuel delivery error, etc.)	Ref #: XXXXXXX. Awarded for the completion of Schedule B1 milestone under YYYY P3A-18COM1.	Ref #: XXXXXXX. Validated based on compliance reporting for the YYYY compliance period.	Ref #: XXXXXXX. A reduction from applying previously validated credits to offset a net debit balance in the YYYY compliance period. or  Ref #: XXXXXXX. A reduction from the correction of an error in the

<sup>†</sup> If a credit validation letter refers to more than one compliance period (i.e. a multi-year validation letter) then enter one transaction for each compliance period

Once the details of a transaction have been entered into the relevant input fields, click on the

Add to Queue

button. The transaction will then be added into the queue table at the bottom of

the page. Queued transactions are **not visible to fuel suppliers** and can be edited or deleted by clicking on the corresponding icons on the right-hand side of the transaction entry within the queue table.

Once you have added the transaction(s) to the queue, click on the bottom of the page to complete the transaction. Once committed, the transaction will be visible to fuel suppliers. Exercise caution when committing transactions as this action cannot be undone by a government user; only a developer can remove a transaction once it has been committed using this feature.

It is strongly recommended not to leave transactions in the queue for an extended period of time. The queue is designed to allow transactions to be reviewed to ensure that there are no errors, and not to store "upcoming" transactions.

Once a transaction has been successfully committed, the new transaction will appear in the Credit Transactions table on the Credit Transactions page.

## **User Activity**

The User Activity page tracks major actions taken by government users in TFRS. This feature ensures a level of accountability and assists in auditing.

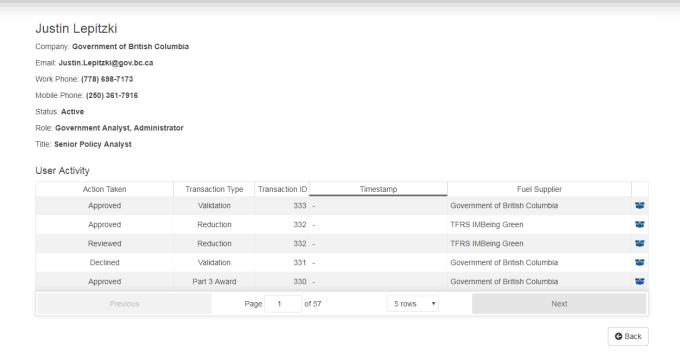


#### Users

The Users table lists all the government users that have, or had, access to TFRS. A user with an **active status** is able to login to TFRS whereas a user with an **inactive status** will not be able to login to TFRS. The inactive status is used to restrict access to TFRS if a user leaves the organization or otherwise no longer requires access to TFRS. Only a government user with the Administrator role can change user status (see the <u>Administrator section of this guide</u>).

Clicking on a user within the table will take you to the user's details page, which provides additional information about the user; the User Activity table tracks major actions taken by the user, such as recommending approval of a credit transfer proposal.





#### Roles

Roles are used to grant specific permissions to users in order to manage and control tasks and accessibility within TFRS. Only a government user with the Administrator role can assign roles to government users (see the <u>Administrator section of this guide</u>).

The Roles tab provides a complete list of roles in TFRS, including government and fuel supplier roles. Clicking on a particular role will show you the specific permissions that are associated with that role. A user can be granted one or more roles.



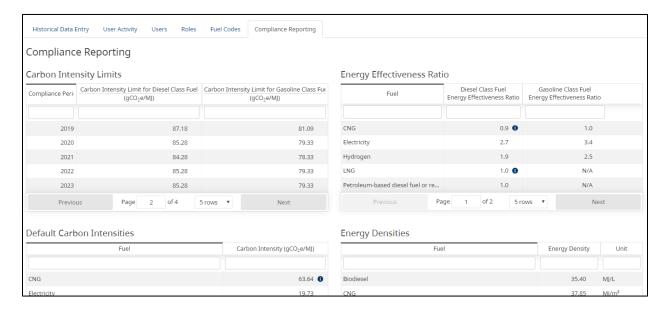
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## Compliance Reporting – Section 6 Credit Formula Input Values

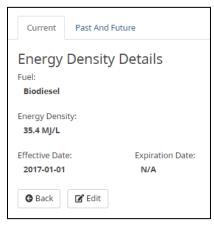
As part of the compliance reporting feature, the system uses the formula in section 6 (4) (2) of the *Greenhouse Gas Reduction (Renewable and Low Carbon Fuel Requirement) Act* to calculate credits generated and debits incurred for each Part 3 fuel supplied in the compliance period. The inputs to this formula are determined by user input (e.g. fuel volumes, fuel type, etc.) and the prescribed values in the legislation. These values can change periodically as a result of legislative amendments, improved understanding and science, and a change in the version of the life cycle assessment model GHGenius.

To view these values, navigate to the administration section from the Dashboard and click on the Compliance Reporting sub-tab. This page displays the carbon intensity limits, energy effectiveness ratios, default carbon intensities, energy densities, petroleum-based carbon intensities, fuel types, and fuel classes.



## Carbon Intensity Limits, EERs, Default Carbon Intensities, and Energy Densities

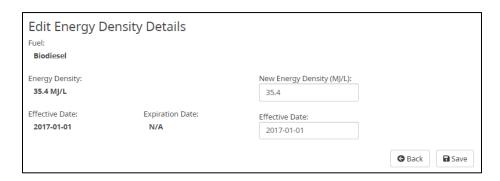
Government users can view and edit these input values by clicking on the corresponding entry row within a specific table.



For example, selecting the biodiesel entry row within the Energy Densities table displays the details of the value. By default, the effective period of the current value does not expire. The Past And Future section displays the history of the value over time, including differing values for future compliance periods (if applicable).

Government users can change these values immediately or set a future date for the value to change. To change a value, either today or in the future, click on the **Edit** button within

the details page of one of the inputs; the Edit details page is then displayed.

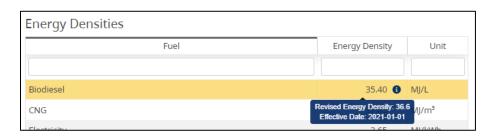


The user can then change the value and the effective date for the change. If the new effective date is in the past or the today's date, then the credit calculation within the compliance reporting feature will update immediately to reflect the new value. If the effective date is in the future, the system will simply save the value; on the future date, the credit/debit formula within the compliance reporting feature will update to reflect the new value.



It is recommended that users set effective dates that align with the compliance periods as the system is not able to recognize more than one value within the same compliance period. When a compliance report is created, the system will use the values that are effective at the time of creation. Input values changed after the creation of a compliance report will update until the report is submitted; after submission, the report will not update input values that change. However, new reports, including supplemental reports, will reflect the new values.

The system displays the current values within the tables on the Compliance Reporting sub-tab within the Administration section. If an input has been assigned a new value for a future effective date, there will be an icon next to value. Hovering over the tooltip will display the new value and its future effective date, as shown below.





## User Management – Administrator role

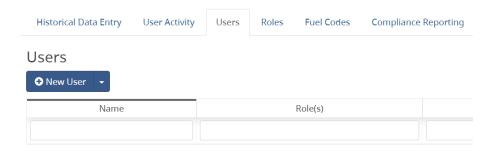
The Administrator role enables the management of both government and fuel supplier users, including creating new users, editing existing user information, assigning roles, and revoking access to TFRS. It is recommended that this role be granted to at least two users within government.

#### Create New Government User

To create a new government user, click on the Manage government users link within the Administration section of the dashboard.



Then click on the New User button directly above the Users table.



Fill out the New User form, including assigning one or more roles, and select Save User.

## **Edit Existing Government Users**

A user with the Administrators role can also edit existing users, including adding or removing roles and revoking access to TFRS. To edit an existing user, click on the Manage government users link within the Administration section of the dashboard. Select the government user from within the Users table and then click the Edit button at the top-right of the User Details page.



On the Edit User page, a user's status controls their access to TFRS. An **active** status means that they can login to TFRS and an **inactive** status means they **cannot login to TFRS**.

## Create New Fuel Supplier User

To create a new user for a fuel supplier organization, navigate to the Fuel Suppliers page and select the appropriate organization name from the Fuel Suppliers table.

#### **Fuel Suppliers** Create Organization x Download as .xls Organization Name Credit Balance Status Actio **Test Fuel Supplier 2** 4,975 Active **TFRS Biz Test** 10,027 **TFRS Fantastic Fuels** 194.817 Active **TFRS IMBeing Green** 120,373 Active **TFRS Test Org Creation** Active Previous 10 of 11 Page 5 rows

Then click on the New User button directly above the Users table.



Fill out the New User form, including assigning one or more roles, and select Save User. A new user must have their own Business BCeID user account prior to adding them in TFRS. For more

information on creating a new Business BCeID user account, please see the Getting Started: BCeID guide on our website.

## Edit Existing Fuel Supplier Users

A government user with the Administrator role can also edit existing users, including adding or removing roles and revoking access to TFRS. To edit an existing user, navigate to the Fuel Suppliers page and click on the appropriate fuel supplier organization name; from the organizations details page, select the user from within the Users table and then click the Edit button at the top-right of the User Details page.

## Kuan Fuels

Organization: TFRS Biz Test

Email: Kuan.Fuels@biztest.ca

Work Phone: -

Mobile Phone: -

Status: Active

Role: Credit Transfers

On the Edit User page, a user's status controls their access to TFRS. An active status means that they can login to TFRS and an inactive status means they cannot login to TFRS.







## Settings

The settings page contains user-specific settings to customize additional features in TFRS.

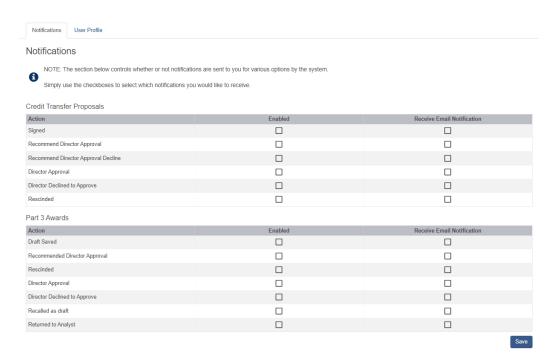


#### **Notifications**

The notifications tab allows you to customize the types of notifications you receive. This feature is user specific; meaning each user from your organization can set their own unique notification preferences.

To customize notification preferences, simply use the checkboxes to select the different actions that you want to trigger a notification. For example, selecting 'Director Approval' under the Credit Transfer Proposals section will trigger a notification when the director approves a credit transfer proposal.

An additional feature allows notifications to be sent via email. To enable this feature, select the checkboxes under the 'Receive Email Notification' column. When triggered, a generic notification will be sent to the email address associated with your account. This email can be changed within the User Profile section of the Settings page (see the <u>User Profile section</u>). Once you have selected the relevant checkboxes, then click the Save button.





## User Profile

The User Profile tab allows the user to add and update relevant contact information, such as phone numbers, email, and job title. To update your information, simply type it in to the relevant field and click Save User.

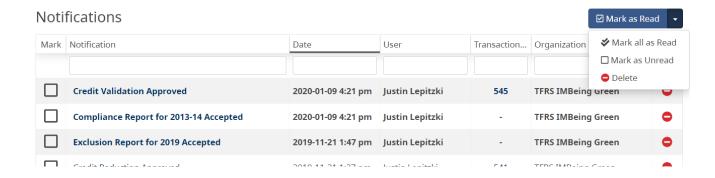
Notifications User Profile				
User Profile				
First Name:	Last Name:			
Test	User			
Title:				
Work Phone:	Mobile Phone:			
Alternate email address (to receive notifications):				
Test.User@email.ca				
Status:				
Active				
	<b>⊘</b> Back			
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## **Notification Centre**

To view your notifications, click on the bell icon in the top right-hand corner of the webpage. The number within the red circle on the bell icon indicates the number of unread notifications.





The notifications page provides a number of options to the user, including marking notifications as read/unread, marking all as read, and deleting. Clicking on a notification, such as "Credit Validation Approved", will take the user to the details page for that particular transaction and mark the notification as read.



# Questions & Feedback?

We are always striving to improve the Transportation Fuels Reporting System. Please send your questions, bugs, and feedback to Justin Lepitzki, Product Owner of TFRS, at Justin.Lepitzki@gov.bc.ca.

## Questions about IDIR?

• Contact the 7-7000 Service Desk at 250.387.7000 or 77000@gov.bc.ca.