



Amilcar Angeles

Cloud Administrator Passaic, New Jersey | aangeles@students.edu | +973 563 1234 | [LinkedIn](#)

Experience

IT Project Manager Senior at Angeles Media *Santo Domingo, R.D. | December 2017 – Present | 9 year 6 months*

- Led entire lifecycle of IT projects valued at over \$200K, from initiation to closure, ensuring alignment with PMO standards and driving a 25% increase in delivery efficiency through Agile and PMI-based methodologies.
- Supervised and coordinated cross-functional teams of up to 45 staff members, fostering a proactive and self-managed work culture to ensure on-time project delivery.
- Designed and maintained relational database systems using MySQL/MariaDB and Microsoft SQL Server; implemented DML/DDI scripts to support application development, data integration, and system reporting.

IT Consultant at Rubycom *Santo Domingo, R.D. | August 2016 – December 2017 | 1 year 4 months*

- Assessed IT infrastructures for over 980 enterprise clients, identifying inefficiencies and recommending solutions aligned with business goals and cost-saving strategies.
- Delivered expert guidance on virtualization (VMware, Hyper-V) and VPN implementations, restructuring remote connectivity for a hundred users, and overall infrastructure security.
- Trained client teams in IT best practices, accelerating knowledge transfer and providing long-term support for operational improvements.

Network Administrator at BIONUCLEAR *Santo Domingo, R.D. | March 2010 – August 2016 | 6 years 7 months*

- Engineered and oversaw Layer 3 network infrastructure, including firewalls, managed switches, and edge routers, ensuring secure, low-latency connectivity across 16+ departments.
 - Orchestrated Active Directory services for 367 users, orchestrating 19 Windows Server and 7 Linux environments to maintain infrastructure stability, enforce data protection, and streamline authentication workflows.
 - Provided customer service and technical support to 367 users across 16 departments, resolving complex network issues while upholding a proactive approach to infrastructure management.
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Leadership & Extracurricular Activities

Governor's Eddy Murphy Fellows Program Internship *A task management web app built to help users organize their daily activities efficiently.*

- Collaborated with municipal more than 10 wide-state leaders to research and present community development proposals focused on public health, education, and infrastructure needs.
- Conducted data analysis on 15 different city-wide initiatives, contributing to evidence-based decision-making for local policy improvements.
- Held weekly leadership development sessions with state officials, streamlining civic engagement, policy literacy, and public administration skills.
- Redesigned the Widestate Fellows Program intern portal for the Widestate Chamber of Commerce of New Jersey, restructuring user experience and access to program resources through a modern, mobile-responsive interface.
- Delivered a final capstone project addressing youth outreach strategies, presented to senior city administrators and policy advisors for those 16 leaders.

DevBoard *An open-source project management dashboard application for small teams to track tasks and goals.*

- Built with React, TypeScript, and MaterialUI, providing a seamless experience.
- Integrated Redux for state management and Axios to handle API requests.
- Utilized Jest for unit tests to ensure code quality and reliability.

Skills

Category	Knowledge
Technical	Python, C++, HTML, CSS, JavaScript, PHP, SQL, C#, VPN, FTP, Hosting, Web Server, DNS, IPSec, IMAP, SMTP, POP3, M365, Azure, Google Admin Console, Google Workspace, Routing & Switching, Project Management, PowerShell, Visual Basic Script, Bash Shell, Scripting
Languages	Spanish – Native / Bilingual Proficiency (ILR Level 5)

Education

Degree	School	Location	Year	Notes
Associate in Applied Science - Computer Information Technology	Passaic County Community College	Paterson, NJ	Expected: May 2025	Specialist in Network Administration; Coursework: Software/Hardware Maintenance & Diagnostics, Networking Essentials, Network Infrastructure & Administration, Networking Security
Bachelor of Technology (BTech)	Universidad Nacional Tecnológica	Santo Domingo, D.R.	Dec 2016	Coursework: Operating Systems, Electronic Circuits, Hardware Engineering, Systems Administration, System Analysis & Design, Systems Integration, Telecommunications

Certificates

- **Microsoft Modern Desktop Associate** – Microsoft
 - **Microsoft Solutions Architect** – Microsoft
 - **Microsoft Certified Professional (MCP)** – Microsoft
 - **Microsoft Enterprise Administrator Expert** – Microsoft
 - **Microsoft Certified Solutions Expert (MCSE)** – Microsoft
 - **CompTIA A+** – Certified Professional
 - **CompTIA Network+** – Certified Professional
 - **CompTIA Cloud+** – Certified Professional
 - **CompTIA Server+** – Certified Professional
 - **CompTIA Security+** – Certified Professional
 - **CompTIA IT Fundamentals (Tech+)** – Certified Professional
 - **Certified ISO Auditor** – ISO
 - **Information Security** – ISO
 - **ISO/IEC 20000 IT Service Management Associate** – ISO
 - **GIAC Certified ISO-27000 Specialist** – GIAC
 - **ITIL Foundation Certificate** – ITIL
 - **Project Management Professional (PMP)** – PMI
 - **Networking and Systems Administration** – Independent
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Interests

- **Hobbies:** Exploring Linux distributions and open-source tools, contributing to IT forums and student mentoring, playing classical guitar, and cycling for stress relief.