

## AMI EDWARDS -

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As an accomplished professional, transitioning from a successful career in investigations to web development, I bring a unique blend of analytical, problem-solving, and communication skills to the tech sector. My investigative experience, focused on various types of fraud and complex complaints, has equipped me with meticulous attention to detail and a methodical approach to problem-solving, which are directly applicable to debugging code and developing efficient applications.

Having recently completed an intensive front-end web development bootcamp with a score of 97%, I have gained hands-on experience with JavaScript, React, TDD, OOP, Node.js, and Agile methodologies. My ability to manage individual assignments and collaborate on group projects showcases my versatility in working both independently and as part of a team. I am committed to further developing my coding skills, currently learning Python and SQL, and am eager to contribute to innovative projects.

Balancing full-time work with coding studies and personal responsibilities has honed my time management and prioritisation abilities, ensuring I consistently meet deadlines and deliver high-quality work. My dedication to continuous learning and my passion for creative problem-solving drive my pursuit of a successful career in web development.

I am a strong advocate for equality, inclusion, and diversity, believing that diverse teams drive innovation. With my background and technical expertise, I am excited to bring my skills to the tech sector and contribute to dynamic and inclusive projects.

## EXPERIENCE

### **Software Developer Intern - Zambian Cyber Security Initiative Foundation (ZCSIF)**

*May 2024 - present*

- Complete design and build community forum website to be used by citizens and government. Forum to include user created topics, reply, like and follow features. A space for members of the community to raise issues and start discussions facing their local and national communities. The issues can be reviewed and collated by local and state governments to address the problems faced by their constituents.
- Real-Time Chat Interface, a user-friendly interface with real-time messaging capabilities and customisable features.

- Integration of a Third-Party API, including developing a web application that incorporates real-time weather data from a weather API.
- Creative Content Production, including creating engaging social media posts, designing eye-catching graphics, and producing compelling videos.

### **Onboarding and Induction Coordinator - Community Integrated Care**

*April 2023 - present*

- Provide a friendly and warm welcome to new starters of the charity, ensuring all pre-employment documents are obtained and verified.
- Complete all necessary right to work and criminal history checks are completed. Flagging any issues or discrepancies through the appropriate escalation process.
- Provide updates and manage communications between candidates and management. Ensure all candidates complete the relevant induction and initial training packages.

### **Criminal Fraud Investigator - HMRC**

*Apr 2020 - August 2022*

- Gathering evidence on individuals and organised crime groups.
- Preparing cases for the Crown Prosecutor and attending Court to give evidence, as well as obtaining Court Orders and Warrants. Delivering quality prosecution files underpinning HMRC policy, tackling the most harmful tax cheats.
- Carrying out arrests, searches and interviews under caution. Ensuring compliance with a range of Criminal Justice legislative requirements.
- Delivering quality prosecution files underpinning HMRC policy, tackling the most harmful tax cheats.

### **Investigation Officer - Ombudsman Services**

*April 2015 - April 2020*

- Provided an alternative dispute resolution service for consumer complaints. Investigate and make fair and reasonable decisions to consumer complaints against their energy supplier. Review and analyse evidence, seek out additional evidence needed to make a fair decision.
- Handle difficult conversations and deliver findings and outcomes both in writing and verbally.

- Effectively managed a demanding personal caseload. Consistently exceeded targets and quality standards. Developed effective working relationships with numerous stakeholders.
- Supported and assisted in training new team members. Maintained and continuously developed a thorough knowledge of relevant industry sectors and regulations.

## EDUCATION

March 2024

**Front-end Web Development Bootcamp:** edX - online

Aug 2023

**VTCT Level 2 Nail Technology** Warrington & Vale Royal College | Warrington, CHW

Aug 2007

**Foundation Degree in Science:** Natural Sciences Liverpool John Moores University | Liverpool, LIV

Aug 2005

**Foundation Degree in Arts:** Art & Design  
West Cheshire College | Ellesmere Port, CHW

Aug 2002

**GCSEs:** 9 subjects including English, Maths & Science Ellesmere Port Catholic High School | Ellesmere Port, CHW

## TECHNICAL SKILLS:

- Front-End: React, JavaScript, HTML, CSS, Python
- Back-End: Node.js, SQL
- Testing: Test-driven development (TDD)
- Design: User experience design
- Others: Third-party APIs (jQuery, Bootstrap), Server-side APIs, Fetch API, JSON