

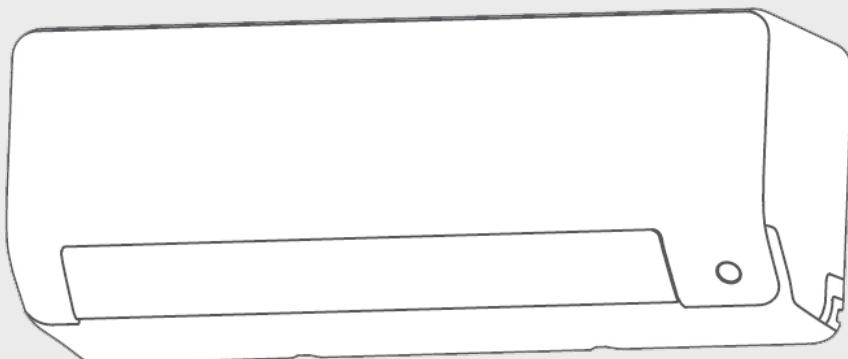


# BOSCH

Service Manual

## Wall Mounted Ductless Split Air Conditioner/ Heat Pump

### Climate 5000 Series



#### ⚠ WARNING:

- ▶ Installation must be performed by a licensed contractor, and per the instructions in the installation manual. Improper installation can cause water leakage, electrical shock, or fire.
- ▶ In North America, installation must be performed in accordance with the requirement of NEC (National Electric Code) and CEC (Canadian Electric Code) by licensed and qualified personnel only.
- ▶ Only contact a licensed contractor for repair or maintenance of this unit.



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## 1 Key to Symbols and Safety Instructions

### 1.1 Key to Symbols

#### Warnings



Warnings in this document are identified by a warning triangle printed against a grey background.  
Keywords at the start of a warning indicate the type and seriousness of the ensuing risk if measures to prevent the risk are not taken.

The following keywords are defined and can be used in this document:

- ▶ DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- ▶ WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- ▶ CAUTION indicates a hazardous situation which, if not avoided, could result in minor to moderate injury.
- ▶ NOTICE is used to address practices not related to personal injury.

#### Important information



This symbol indicates important information where there is no risk to people or property.

### 1.2 Safety

#### Please read safety precautions before installation

Incorrect installation due to ignoring instructions can cause serious damage or injury.



#### WARNING: ELECTRICAL HAZARD

- ▶ Do not modify the length of the power supply cord or use an extension cord to power the unit.
- ▶ Do not share the electrical outlet with other appliances. Improper or insufficient power supply can cause fire or electrical shock.



#### WARNING: INSTALLATION REQUIREMENTS

- ▶ Installation must be performed by a licensed contractor, and per the instructions in the installation manual. Improper installation can cause water leakage, electrical shock, or fire.
- ▶ In North America, installation must be performed in accordance with the requirement of NEC (National Electric Code) and CEC (Canadian Electric Code) by licensed and qualified personnel only.
- ▶ Only contact a licensed contractor for repair or maintenance of this unit.
- ▶ Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
- ▶ Install the unit in a solid location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and/or damage.



#### WARNING:

- ▶ This product can expose you to chemicals including Lead and Lead components, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

**WARNING: ELECTRICAL HAZARD**

- ▶ For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. The power supply to the outdoor unit requires a service disconnect at the unit. Only use a dedicated circuit. Never share a power source connected to this system. Insufficient electrical capacity or defects in electrical work can cause electrical shock or fire.
- ▶ For all electrical work, use the specified cables. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock.
- ▶ All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- ▶ In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.
- ▶ If the power supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons such as a licensed electrician in order to avoid a hazard.
- ▶ The product must be properly grounded at the time of installation, or electrical shock may occur.

**CAUTION: CONTAINS REFRIGERANT**

- ▶ This air-conditioning unit contains fluorinated gases. For specific information on the type of gas and the amount, please refer to the relevant label on the outdoor unit itself.
- ▶ Installation, service, maintenance and repair of this unit must be performed by a certified technician.
- ▶ Product removal and recycling must be performed by a certified technician.
- ▶ If the system has a leak-detection system installed, it must be checked for leaks at least every 12 months.
- ▶ When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

**CAUTION: BURN HAZARD**

- ▶ For units that have an auxiliary electric heater, do not install the unit within 1 meter (3 feet) of any combustible materials.
- ▶ Do not install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
- ▶ Do not operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.

**NOTICE: PROPERTY DAMAGE**

- ▶ Install condensate drainage piping according to the instructions in this manual. Improper condensate drainage may cause water damage to your home and property.

## 2 Part Names and Model Numbers

### 2.1 Model Numbers

Voltage	Indoor Type	Capacity	Indoor Units	Regular Outdoor Units	Max Performance Outdoor Units	Light Commercial Outdoor Units
208-230V	Wall Mounted	115V	BMS500-AAS012-0AHWXC	BMS500-AAS012-0CSXRC		
		6k	BMS500-AAU006-1AHWXC		BMS500-AAS009-1CSXRC	
		9k	BMS500-AAU009-1AHWXC	BMS500-AAS009-1CSXRC	BMS500-AAS009-1CSXHC	
		12k	BMS500-AAU012-1AHWXC	BMS500-AAS012-1CSXRC	BMS500-AAS012-1CSXHC	
		18k	BMS500-AAU018-1AHWXC	BMS500-AAS018-1CSXRC	BMS500-AAS018-1CSXHC	
		24k	BMS500-AAU024-1AHWXC	BMS500-AAS024-1CSXRC	BMS500-AAS024-1CSXHC	
		30k	BMS500-AAS030-1AHWXC			BMS500-AAS030-1CSXRC
		36k	BMS500-AAS036-1AHWXC			BMS500-AAS036-1CSXRC

Table 1

### 3 Dimensions & Clearances

#### 3.1 Wall Mounted Indoor Unit

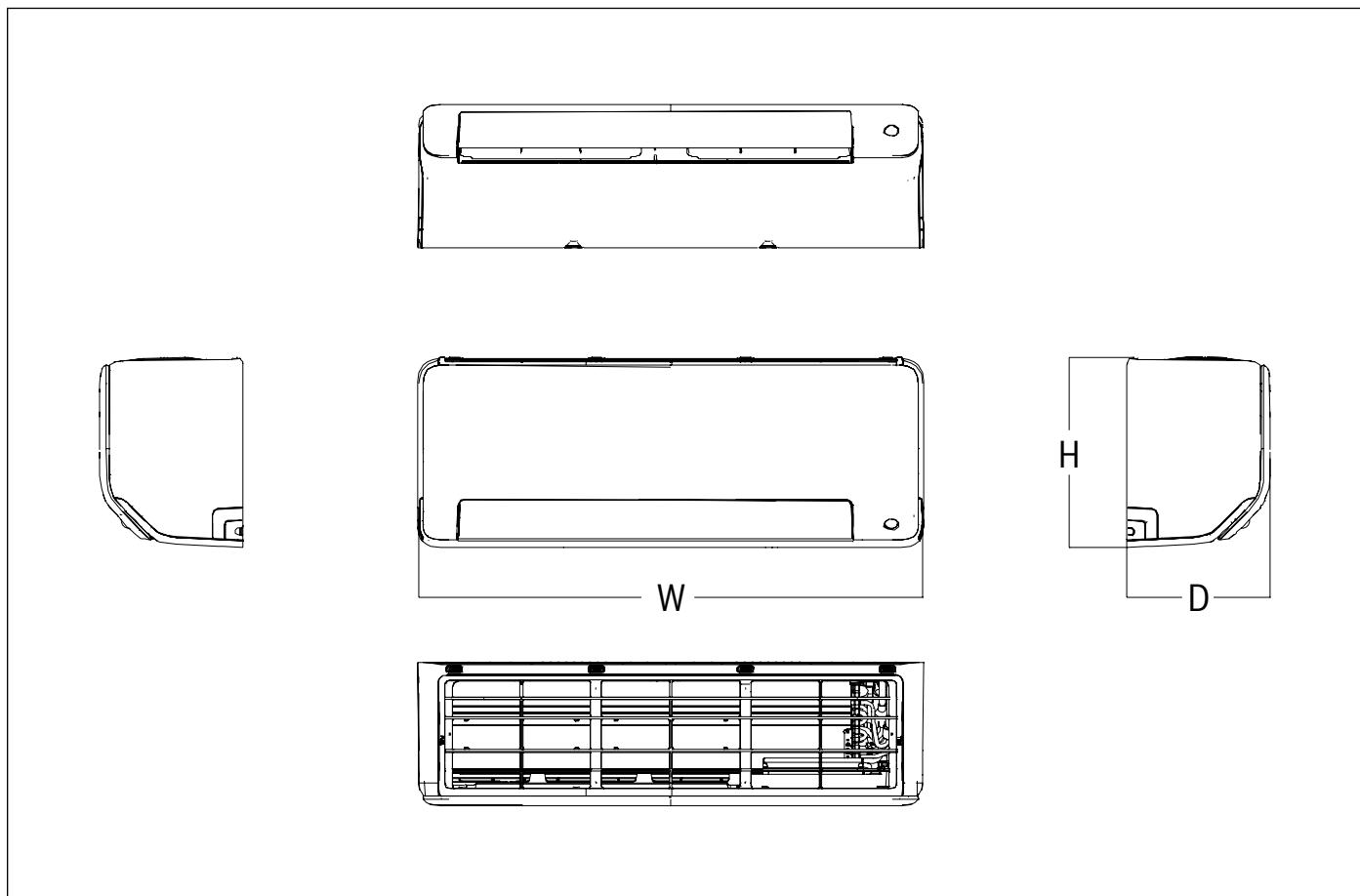


Figure 1

Capacity	Model	WxDxH (in)	WxDxH (mm)
6K	BMS500-AAU006-1AHWXC		
9K	BMS500-AAU009-1AHWXC	33.4 x 9.1 x 11.7	848 x 231 x 297
12k	BMS500-AAS012-0AHWXC BMS500-AAU012-1AHWXC		
18K	BMS500-AAU018-1AHWXC	40 x 9.5 x 12.6	1016 x 241 x 320
24K	BMS500-AAU024-1AHWXC	46.9 x 11 x 14.6	1191 x 279 x 371
30K	BMS500-AAS030-1AHWXC	50.4 x 17.9 x 14.2	1280 x 455 x 361
36K	BMS500-AAS036-1AHWXC		

Table 2

### 3.1.1 Mounting Plates

6K, 9K &amp; 12K Btuh Models

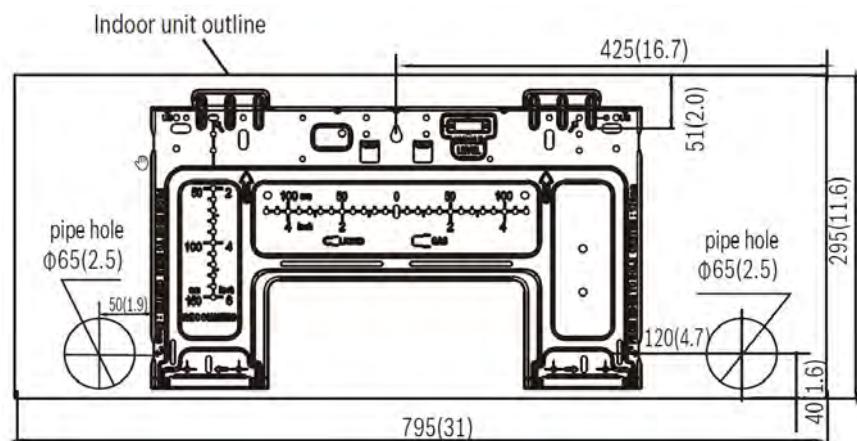


Figure 2

18K Btuh Model

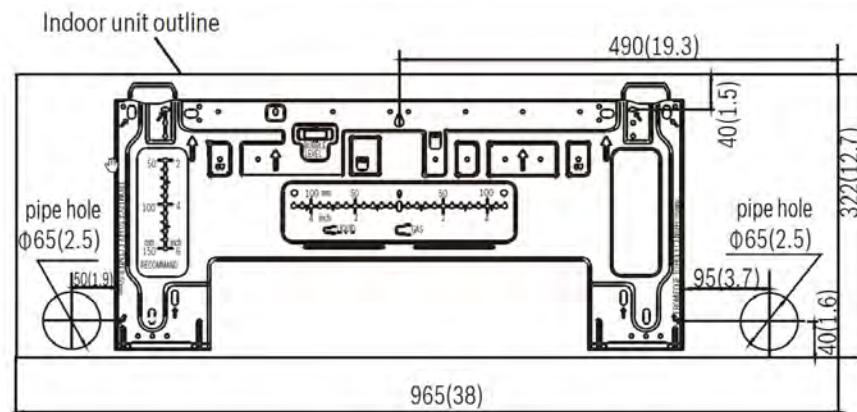


Figure 3

24K, 30K &amp; 36K Btuh Models

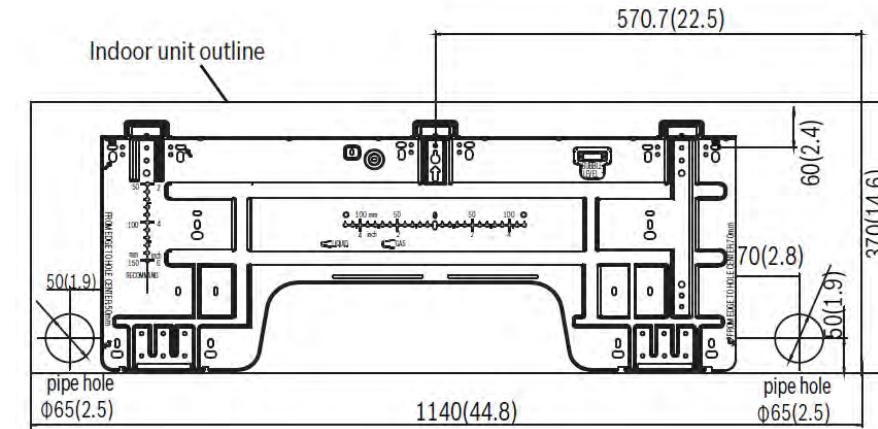


Figure 4

### 3.2 Outdoor Unit

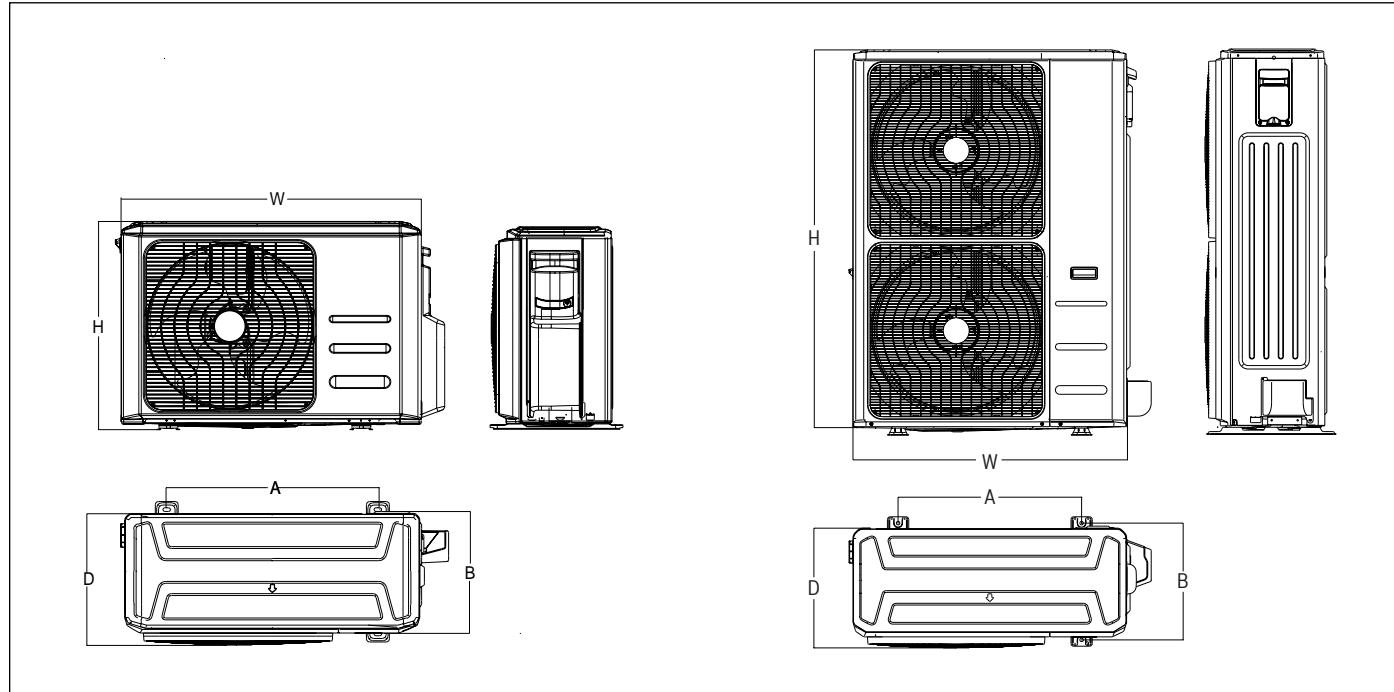


Figure 5

Outdoor Model	Outdoor Unit Dimensions mm (in.)	Mounting Dimensions	
	W x H x D	A mm (in.)	B mm (in.)
BMS500-AAS012-0CSXRC, BMS500-AAS009-1CSXRC, BMS500-AAS012-1CSXRC	765x555x303 (30.1"x 21.8"x 11.9")	454 (17.8")	286(11.3")
BMS500-AAS009-1CSXHC, BMS500-AAS012-1CSXHC	805x554x330 (31.7"x 21.8"x 13.0")	511 (20.1")	317(12.5")
BMS500-AAS018-1CSXRC, BMS500-AAS018-1CSXHC, BMS500-AAM018-1CSXRC	890x673x342 (35.0"x 26.5"x 13.5")	663 (26.1")	348 (13.7")
BMS500-AAS030-1CSXRC, BMS500-AAS036-1CSXLC, BMS500-AAS036-1CSXRC, BMS500-AAS024-1CSXRC, BMS500-AAS024-1CSXHC, BMS500-AAM027-1CSXRC, BMS500-AAM036-1CSXRC, BMS500-AAM018-1CSXHC, BMS500-AAM027-1CSXHC	946x810x410 (37.2"x 31.9"x 16.1")	673 (26.5")	403 (15.9")
BMS500-AAS060-1CSXLC, BMS500-AAS048-1CSXLC, BMS500-AAM048-1CSXRC, BMS500-AAM036-1CSXHC, BMS500-AAM048-1CSXHC	952x1333x415 (37.5"x 52.5"x 16.34")	634 (25.0")	404 (15.9")

Table 3

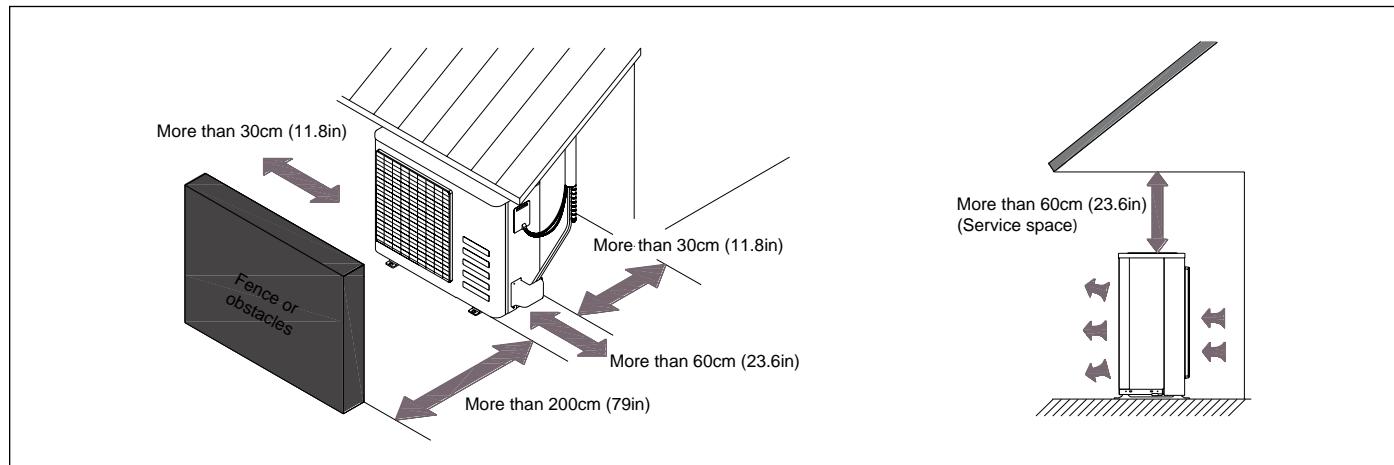


Figure 6 Outdoor Unit Clearances

## 4 Refrigerant Cycle Diagrams

### 4.1 115V 12K System, Regular 9K, 12K Systems, Max Performance 9K, 12K Systems

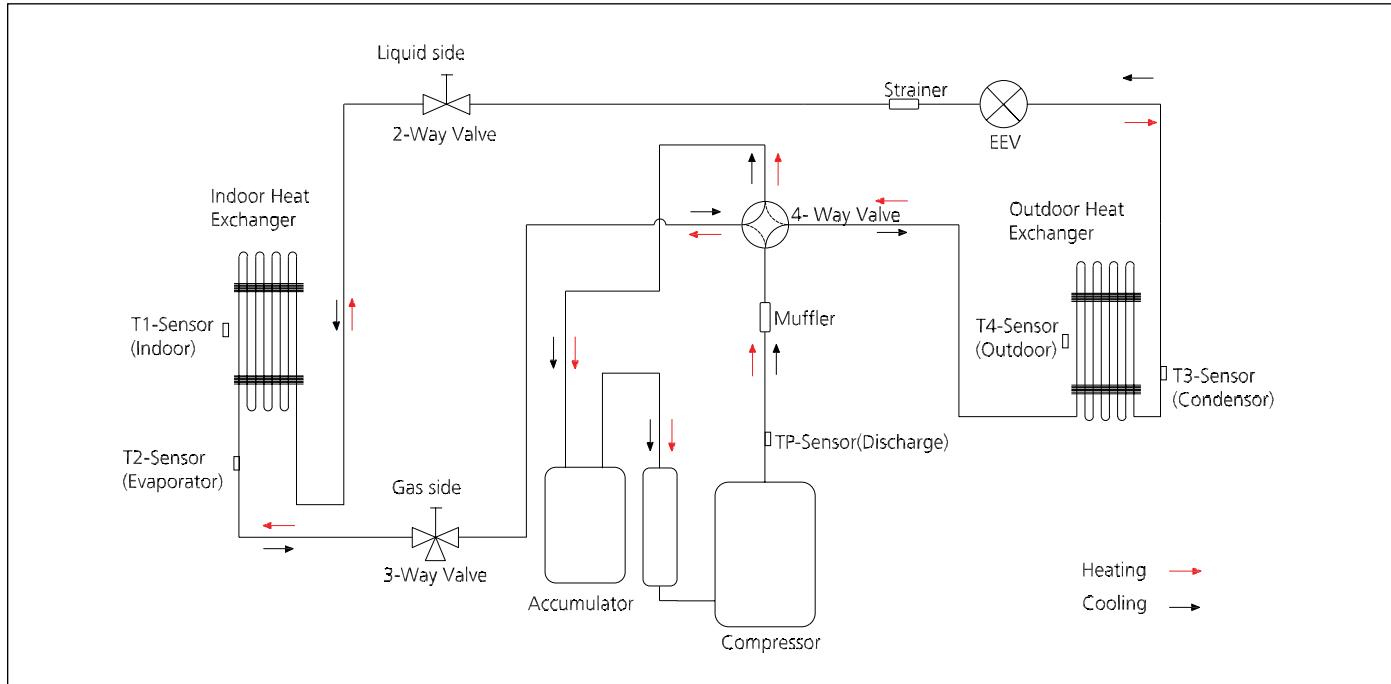


Figure 7

### 4.2 Regular and Max Performance 18K Systems

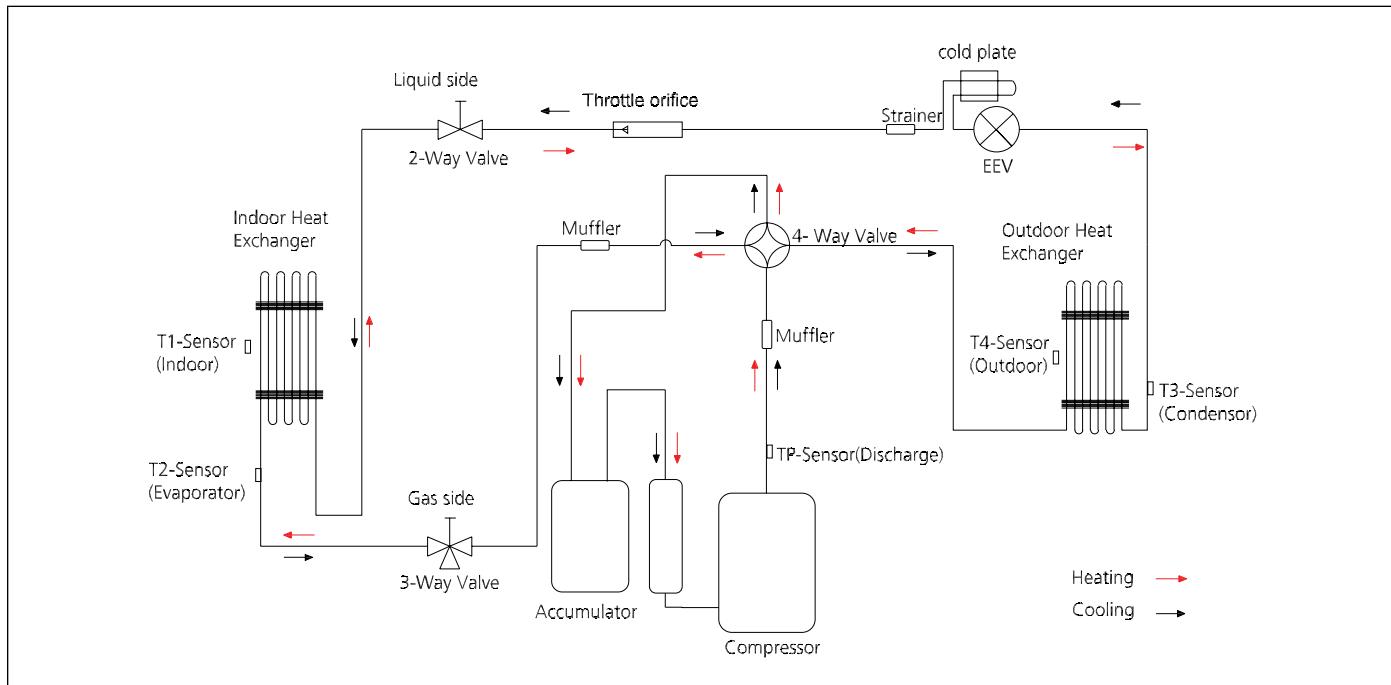


Figure 8



For Max Performance 9K, 12K, 18K System, there is no Accumulator.

#### 4.3 Regular 24K, 30K Systems, Max Performance 24K System

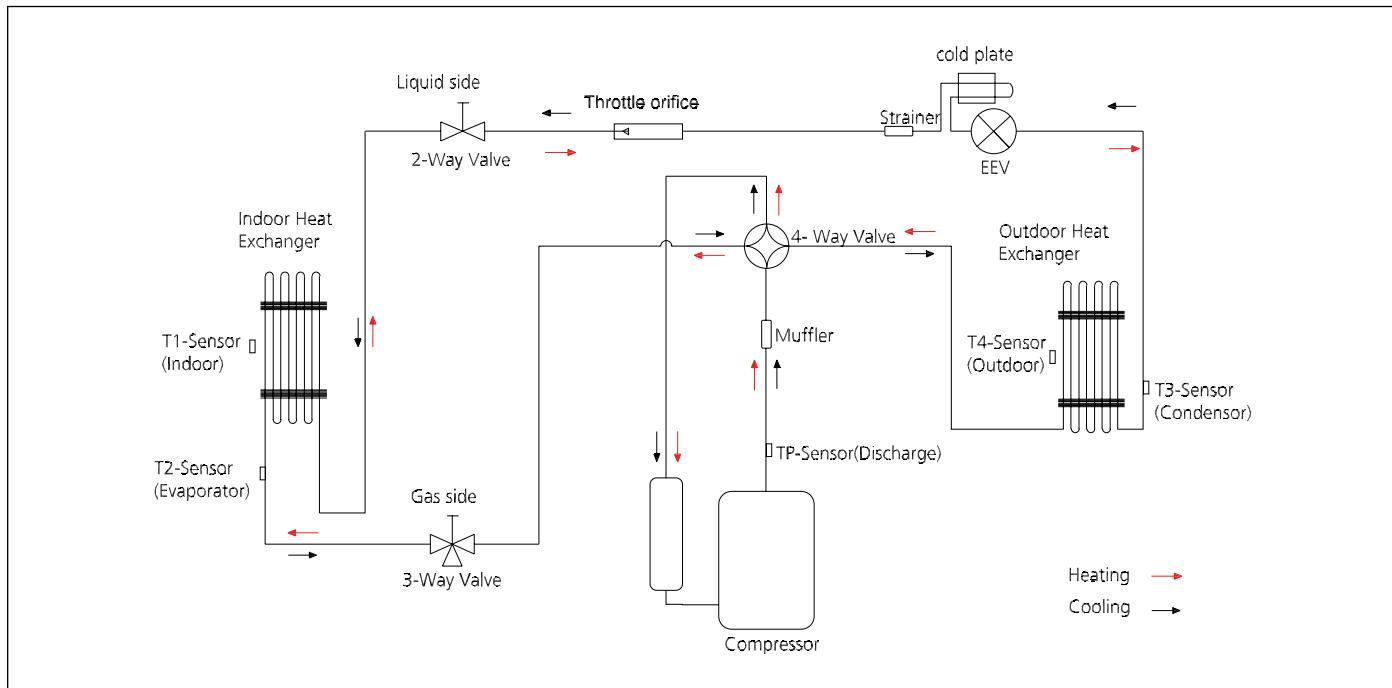


Figure 9

#### 4.4 Regular 36K System

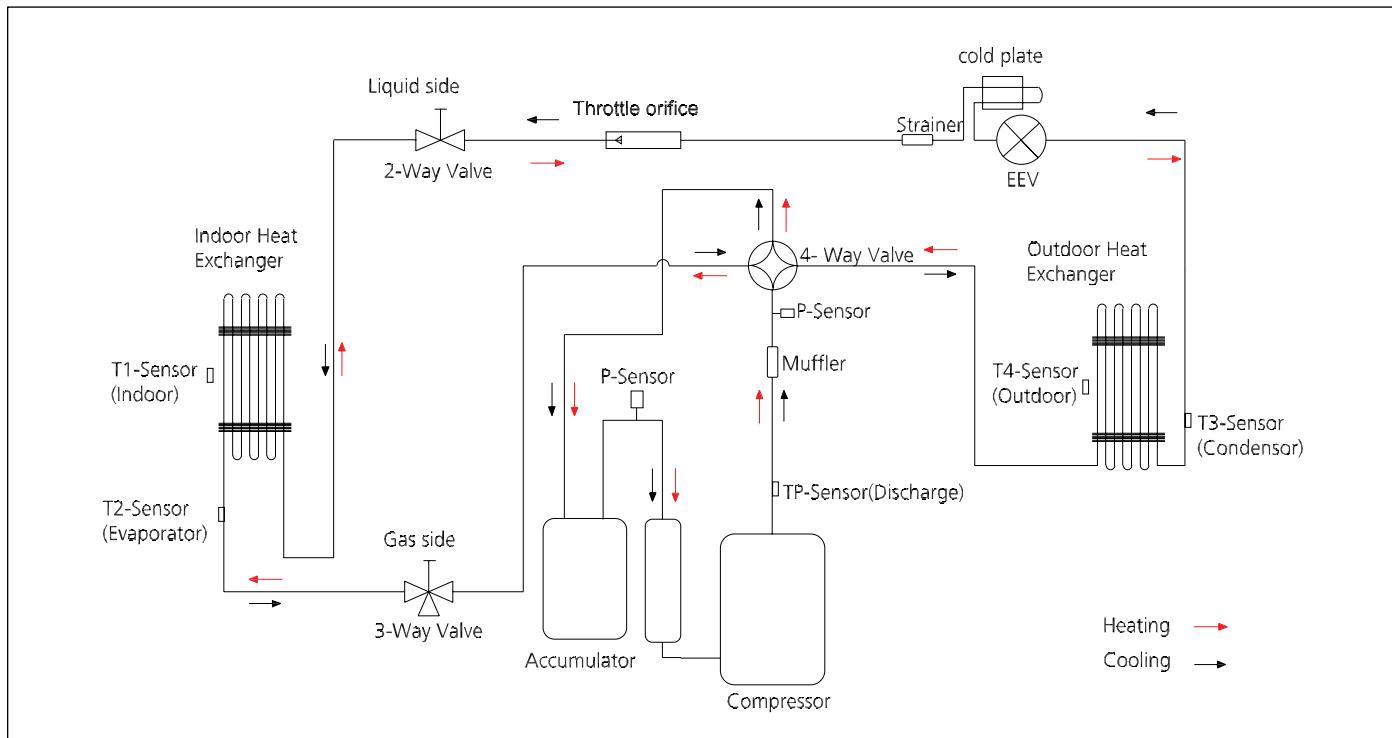


Figure 10

#### 4.5 Light Commercial 36K, 48K, 60K Systems

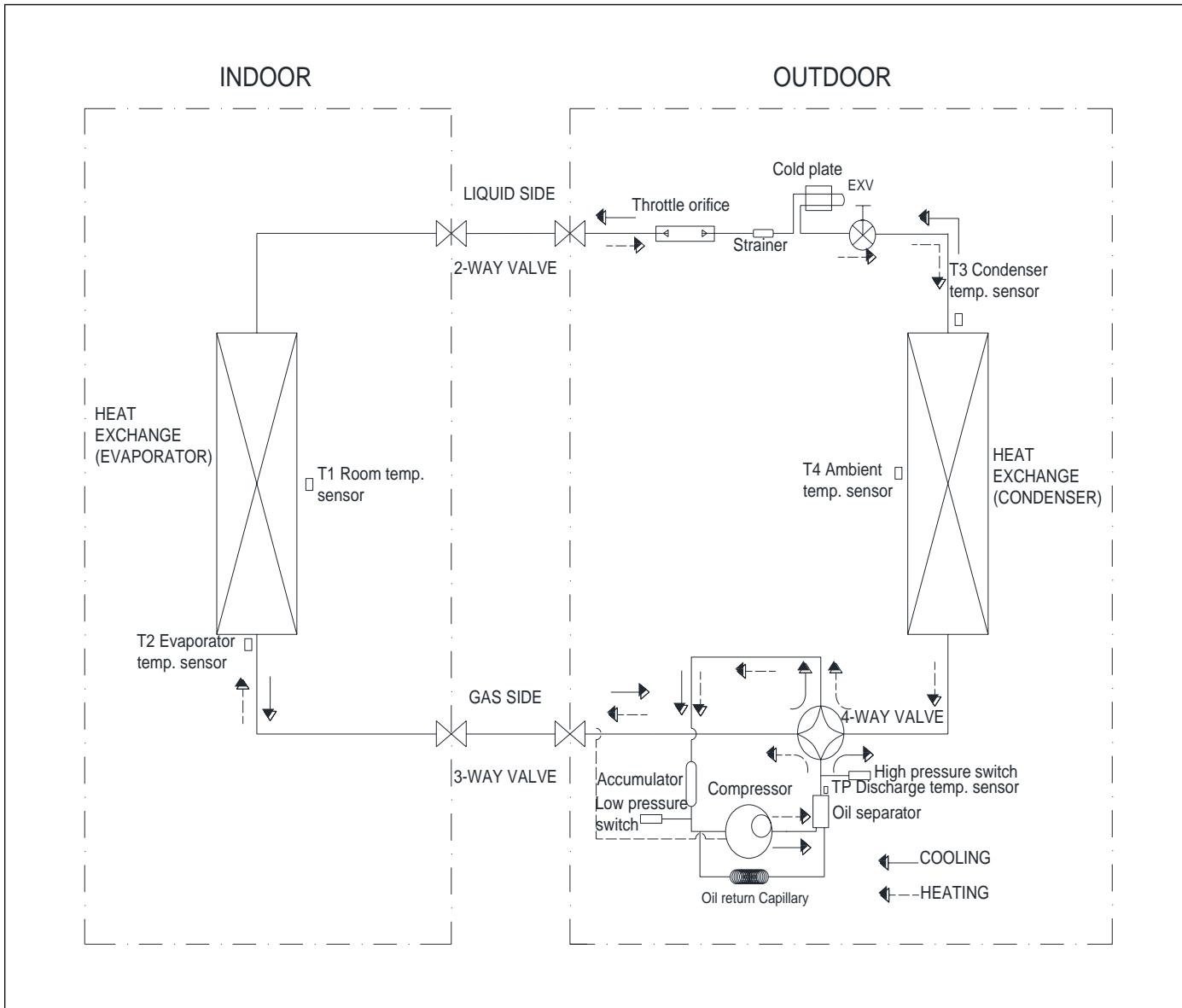


Figure 11

## 5 Installation Details

### 5.1 Torque Requirements

Pipe Diameter inch (mm)	Torque lb·ft (N·m)
1/4 (6.35)	13.3~14.8 (18~20)
3/8 (9.52)	23.6~28.8 (32~39)
1/2 (12.7)	36.1~43.5 (49~59)
5/8 (15.9)	42.0~52.4 (57~71)
3/4 (19)	49.4~74.5 (67~101)
7/8 (22)	62.7~81.1 (85~110)

Table 4

### 5.2 Connecting the Cables

The power cord should be selected according to the following specifications sheet.

- ▶ Cable type: SOOW type

Appliance Amps	AWG Wire Size
10	18
13	16
18	14
25	12
30	10

Table 5

The cable size and the current of the fuse or switch are determined by the maximum current indicated on the nameplate which is located on the side panel of the unit. Please refer to the nameplate before selecting the cable, fuse and switch. Recommended: A means of disconnecting the power, should be within 10 feet of the outdoor unit.

### 5.3 Pipe Length and Elevation

Capacity	Pipe size	
	Liquid side (in / mm)	Gas side (in / mm)
6K, 9K	1/4" / Ø6.35	3/8" / Ø9.52
12K		
18K	1/4" / Ø6.35	1/2" / Ø12.7
24K		
30K		
36K	3/8" / Ø9.52	5/8" / Ø15.9
48K		
60K	3/8" / Ø9.52	3/4" / Ø19

Table 6

Capacity	Precharged length (ft / m)	Max Pipe Length (ft / m)	Max difference in height (ft / m)	Additional charge for each ft (oz)
9K	25 / 7.6			
12K		98 / 30	66 / 20	0.16
18K				
24K		164 / 50	82 / 25	
30K				
36K				
48K		213 / 65	98 / 30	0.32
60K				

Table 7

## 5.4 First Time Installation

### 5.4.1 Air Purging with Vacuum Pump

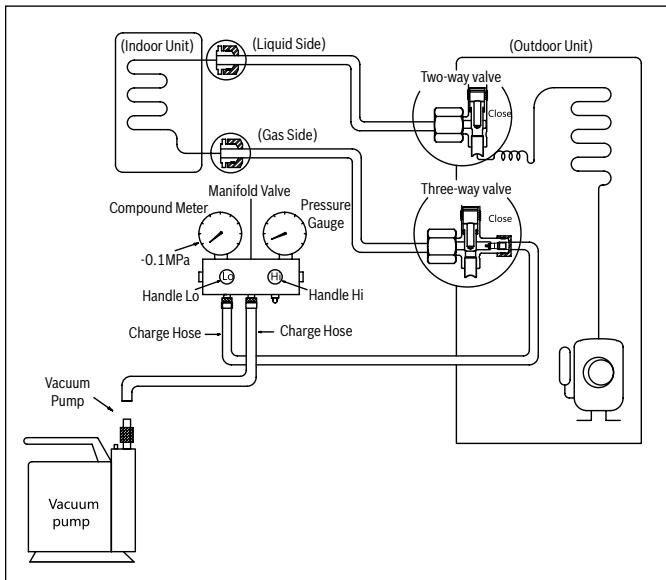


Figure 12

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
  - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
    - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
    - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
    - If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
  - b. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
  - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
  - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.


**Gas leak check (Use soap bubble method):**

Apply soapy water or a liquid neutral detergent on the indoor unit connections or outdoor unit connections by a soft brush to check for leakage of the connecting points of the piping. If bubbles come out, the pipes are leaking.

## 5.5 Adding the Refrigerant to an Existing System

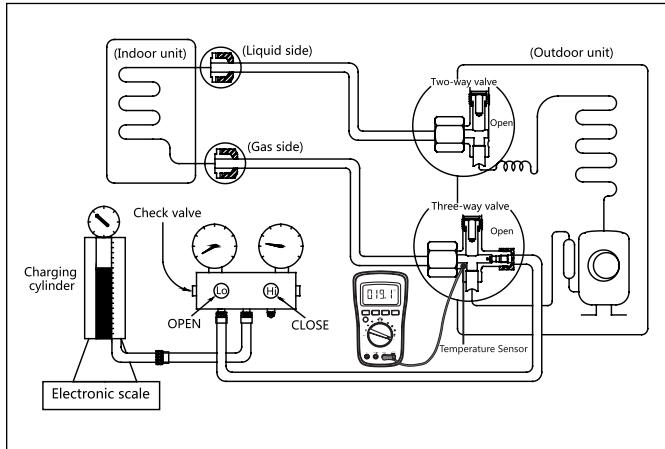


Figure 13

**Procedure**

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A/R32, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve.
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately.
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

## 5.6 Re-Installation / Indoor Unit Needs to be Repaired

### Collecting the refrigerant into the outdoor unit (passive recovery)

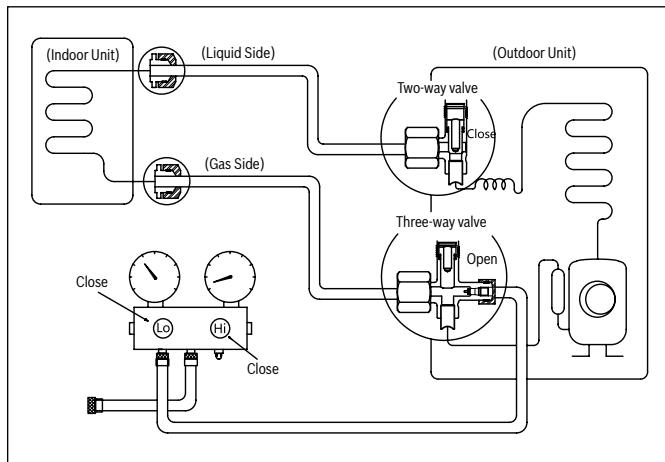


Figure 14

### Procedure

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the charge hose with the push pin of Handle Lo to the 3-way valve's gas service port.
3. Open the Handle Lo manifold valve to purge air from the charge hose for 5 seconds and then close it quickly.
4. Close the 2-way valve.
5. Operate the air conditioner in cooling mode. Cease operations when the gauge reaches 0.1 MPa (14.5 Psi).
6. Close the 3-way valve so that the gauge rests between 0.3 MPa (43.5 Psi) and 0.5 MPa (72.5 Psi).
7. Disconnect the charge set and mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.
9. Check for gas leakage.

## 5.7 Re-Installation While the Outdoor Unit Needs to be Repaired

### Evacuation for the whole system

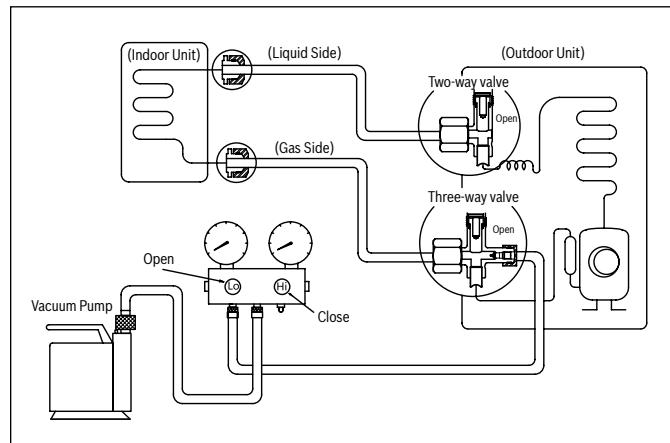


Figure 15

### Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the vacuum pump to the 3-way valve's service port.
3. Evacuate the system for approximately one hour. Confirm that the compound meter indicates -0.1 MPa (14.5Psi).
4. Close the valve (Low side) on the charge set and turn off the vacuum pump.
5. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Disconnect the charge hose from the vacuum pump.
7. Mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.

## 5.8 Operation Characteristics

			COOL operation	HEAT operation	DRY operation
Room Temperature			63°F - 90°F 17°C - 32°C	32°F - 86°F 0°C - 30°C	50°F - 90°F 10°C - 32°C
Outdoor Temperature	Regular	BMS500-AAS012-0CSXRC BMS500-AAS009-1CSXRC BMS500-AAS012-1CSXRC BMS500-AAS018-1CSXRC BMS500-AAS024-1CSXRC	-13°F - 122°F -25°C - 50°C	-13°F - 86°F -25°C - 30°C	32°F - 122°F 0°C - 50°C
	Max Performance	BMS500-AAS006-1CSXHC BMS500-AAS009-1CSXHC BMS500-AAS012-1CSXHC BMS500-AAS018-1CSXHC BMS500-AAS024-1CSXHC	-22°F - 122°F -30°C - 50°C	-22°F - 86°F -30°C - 30°C	32°F - 122°F 0°C - 50°C
	Light Commercial	BMS500-AAS030-1CSXRC BMS500-AAS036-1CSXRC BMS500-AAS036-1CSXLC BMS500-AAS048-1CSXLC BMS500-AAS060-1CSXLC	5°F - 122°F -15°C - 50°C	5°F - 86°F -15°C - 30°C	32°F - 122°F 0°C - 50°C

Table 8

### Equation to convert Celsius to Fahrenheit

$$({}^{\circ}\text{F}) = 1.8 \times ({}^{\circ}\text{C}) + 32$$

**NOTICE:**

- ▶ If the system is used beyond the above conditions, certain safety protection features may come into operation and cause the unit to operate abnormally.
- ▶ The room relative humidity should be less than 80%. If the system operates beyond this figure, the surface of the air conditioner may attract condensation. Please set the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.
- ▶ The optimum performance will be achieved during this operating temperature zone.

## 6 Electronic Functions

### 6.1 Abbreviation

T1: Indoor room temperature  
 T2: Coil temperature of evaporator  
 T3: Coil temperature of condenser  
 T4: Outdoor ambient temperature  
 Tsc: Adjusted setting temperature  
 TP: Compressor discharge temperature

### 6.2 Display Function

#### 6.2.1 Icon explanation on indoor display board.

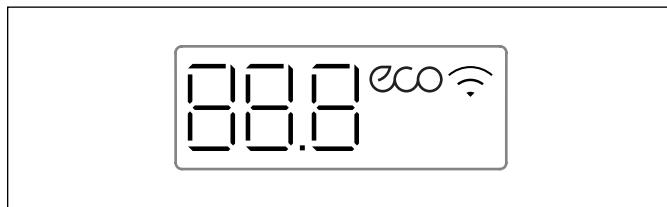


Figure 16

Display	Function
ECO	ECO function (available on select units only)
Temperature value	Temperature
ON	Timer ON is set. Activation of , Fresh, Swing, Turbo, ECO, Breeze away, ECO intelligent or Silence
OF	Timer OFF is set. Cancellation of Fresh, Swing, Turbo, ECO, Breeze away, ECO intelligent or Silent
DF	Defrost
CL	Active Clean (For Inverter split type) or self-cleaning(For Fixedspeed type)
FP	Heating in room temperature under 8°C

Table 9

### 6.3 Main Protection

#### 6.3.1 Compressor three-minute delay at restart

Compressor functions are delayed for up to ten seconds upon the first startup of the unit, and are delayed for up to three minutes upon subsequent unit restarts.

#### 6.3.2 Automatic shutoff based on discharge temperature

If the compressor discharge temperature exceeds a certain level for a period of time, the compressor ceases operation.

#### 6.3.3 Automatic shutoff based on fan speed

If the indoor fan speed registers below 200RPM or over 2100RPM for an extended period of time, the unit ceases operation and the corresponding error code is displayed on the indoor unit.

#### 6.3.4 Inverter module protection

The inverter module has an automatic shutoff mechanism based on the unit's current, voltage, and temperature. If automatic shutoff is initiated, the corresponding error code is displayed on the indoor unit and the unit ceases operation.

#### 6.3.5 Indoor fan delayed operation

- ▶ When the unit starts, the louver is automatically activated and the indoor fan will operate after a period of setting time or the louver is in place.
- ▶ If the unit is in heating mode, the indoor fan is regulated by the anti-cold wind function.

#### 6.3.6 Compressor preheating

Preheating is automatically activated when T4 sensor is lower than setting temperature.

#### 6.3.7 Sensor redundancy and automatic shutoff

- ▶ If one temperature sensor malfunctions, the air conditioner continues operation and displays the corresponding error code, allowing for emergency use.
- ▶ When more than one temperature sensor is malfunctioning, the air conditioner ceases operation.

## 6.4 Operation Modes and Functions

### 6.4.1 Fan mode

1. Outdoor fan and compressor stop.
2. Temperature setting function is disabled and indoor room temperature is displayed.
3. Indoor fan can be set to 1%~100%, or auto.
4. The louver operates same as in cooling mode.
5. Auto fan: In fan-only mode, AC operates the same as auto fan in cooling mode with the temperature set at 24°C.(Tsc =24°C)

## 6.4.2 Cooling mode

### 6.4.2.1 Compressor running rules

Reach the configured temperature:

1. When the compressor runs continuously for within 120 minutes.
  - If the following conditions are satisfied, the compressor ceases operation.
  - Calculated frequency(f<sub>b</sub>) is less than minimum limit frequency (F<sub>minC</sub>).
    - Compressor runs at F<sub>minC</sub> more than 10 minutes
    - T<sub>1</sub> is lower than or equal to (T<sub>sc</sub>-CDIFTEMP-0.5°C)



CDIFTEMP is EEPROM setting parameter. It is 2°C usually.

2. When the compressor runs continuously for more than 120 minutes.
  - If the following conditions are satisfied, the compressor ceases operation.
    - Calculated frequency(f<sub>b</sub>) is less than minimum limit frequency(F<sub>minC</sub>)
      - Compressor runs at F<sub>minC</sub> more than 10 minutes.
      - T<sub>1</sub> is lower than or equal to (T<sub>sc</sub>-CDIFTEMP).
3. If one of the following conditions is satisfied, not judge protective time.
  - Compressor running frequency(fr) is more than test frequency (TestFre).
  - Compressor running frequency is equal to test frequency, T<sub>4</sub> is more than 15°C or T<sub>4</sub> fault.
  - Change setting temperature.
  - Turbo or sleep function on/off
  - Various frequency limit shutdown occurs.

### 6.4.2.2 Outdoor fan running rules

The outdoor unit will run at different fan speeds according to T<sub>4</sub> and compressor running frequency. For different outdoor units, the fan speeds are different.

### 6.4.2.3 Indoor fan running rules

1. In cooling mode, the indoor fan operates continuously. The fan speed can be set to 1%-100%, or auto.

2. Auto fan

For DC fan motor units:

- Descent curve

- When T<sub>1-Tsc</sub> is lower than or equal to 3.5°C, fan speed reduces to 80%;
- When T<sub>1-Tsc</sub> is lower than or equal to 1°C, fan speed reduces to 60%;
- When T<sub>1-Tsc</sub> is lower than or equal to 0.5°C, fan speed reduces to 40%;
- When T<sub>1-Tsc</sub> is lower than or equal to 0°C, fan speed reduces to 20%;
- When T<sub>1-Tsc</sub> is lower than or equal to -0.5°C, fan speed reduces to 1%.

- Rise curve

- When T<sub>1-Tsc</sub> is higher than 0°C, fan speed increases to 20%;
- When T<sub>1-Tsc</sub> is higher than 0.5°C, fan speed increases to 40%;
- When T<sub>1-Tsc</sub> is higher than 1°C, fan speed increases to 60%;
- When T<sub>1-Tsc</sub> is higher than 1.5°C, fan speed increases to 80%;
- When T<sub>1-Tsc</sub> is higher than 4°C, fan speed increases to 100%.

#### 6.4.2.4 Condenser temperature protection

When the condenser temperature exceeds a configured value, the compressor ceases operation.

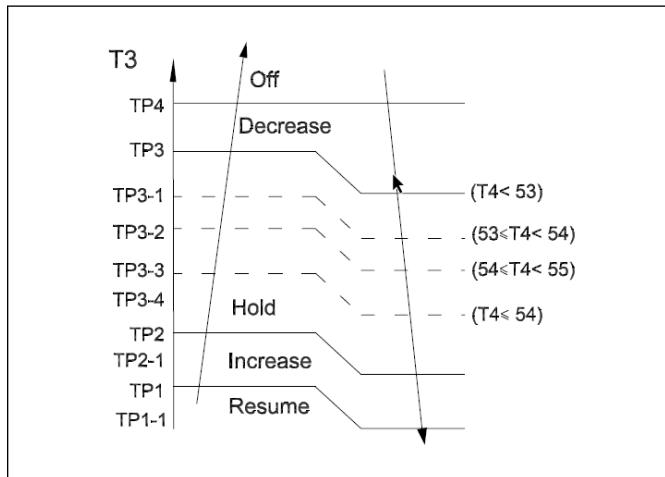


Figure 17

Legend:

TP1 = 54C  
TP2 = 56C  
TP3 = 60C  
TP4 = 65C

#### 6.4.2.5 Evaporator temperature protection

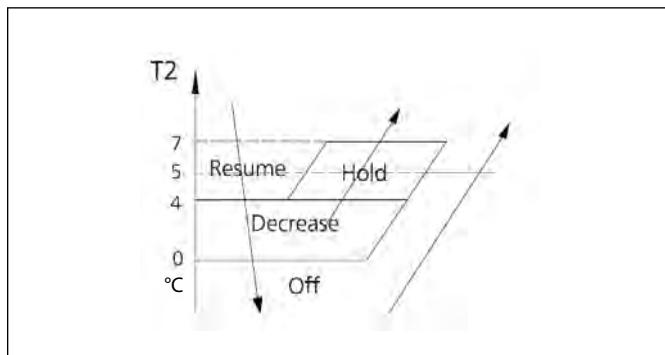


Figure 18

- ▶ Off: Compressor stops.
- ▶ Decrease: Decrease the running frequency to the lower level per 1 minute.
- ▶ Hold: Keep the current frequency.
- ▶ Resume: No limitation for frequency.

#### 6.4.3 Heating mode

##### 6.4.3.1 Compressor operation

###### 1. Reach the configured temperature

- ▶ If the following conditions are satisfied, the compressor ceases operation.
  - Calculated frequency(f<sub>b</sub>) is less than minimum limit frequency(FminH).
  - Compressor runs at FminH more than 10 minutes.
  - T1 is higher than or equal to Tsc+ HDIFTEMP2.



HDIFTEMP2 is EEPROM setting parameter. It is 2°C usually.

- ▶ If one of the following conditions is satisfied, not judge protective time.
  - Compressor running frequency(f<sub>r</sub>) is more than test frequency(TestFre)
  - When compressor running frequency is equal to test frequency, T4 is more than 15°C or T4 fault
  - Change setting temperature
  - Turbo or sleep function on/off

###### 2. When the current is higher than the predefined safe value, surge protection is activated, causing the compressor to cease operations.

##### 6.4.3.2 Outdoor fan operation

The outdoor unit will be run at different fan speed according to T4 and compressor running frequency.

For different outdoor units, the fan speeds are different.

##### 6.4.3.3 Indoor fan operation

- 1. In heating mode, the indoor fan operates continuously. The fan speed can be set to 1%-100%, or mute. The anti-cold wind function has the priority.
- ▶ Anti-cold function : The indoor fan is controlled by the indoor temperature T1 and indoor unit coil temperature T2

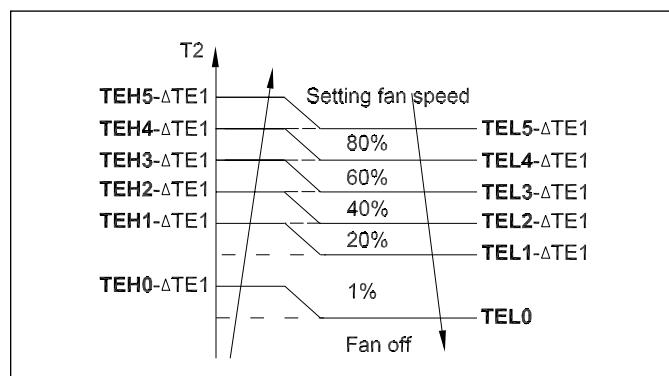


Figure 19

Legend:

TEH0=25C, TEH1=32C, TEH2=33C,

TEH3=34C, TEH4=35C, TEH5=36C

Indoor Room Temp. Condition	Indoor Fan Speed
T1 ≥ 19°C (66.2°F)	ΔTE1=0
15°C (59°F) ≤ T1 ≤ 19°C(66.2°F)	ΔTE1=19°C-T1 (34.2°F-T1)
T1<15°C (59°F)	ΔTE1=4°C (7.2°F)

Table 10

## 2. Auto fan

For DC fan motor units:

- ▶ Rise curve
  - When T1-Tsc is higher than -1.5°C, fan speed reduces to 80%;
  - When T1-Tsc is higher than 0°C, fan speed reduces to 60%;
  - When T1-Tsc is higher than 0.5°C, fan speed reduces to 40%;
  - When T1-Tsc is higher than 1°C, fan speed reduces to 20%.
- ▶ Descent curve
  - When T1-Tsc is lower than or equal to 0.5°C, fan speed increases to 40%;
  - When T1-Tsc is lower than or equal to 0°C, fan speed increases to 60%;
  - When T1-Tsc is lower than or equal to -1.5°C, fan speed increases to 80%;
  - When T1-Tsc is lower than or equal to -3°C, fan speed increases to 100%.

### 6.4.5 Defrost mode

System will enter the defrost mode according to the value of T3 ,T4 and also the compressor running time.

During the defrost mode, the compressor will run, indoor and outdoor motor will stop and defrost indicator lamp of the indoor unit will be lighted

“**DF**” will be displayed.

If any one of the following items is satisfied, the defrost cycle will finish and the system will turn to normal heating mode.

- ▶ T3 rises to be higher than TCDE 33.8°F (1°C).
- ▶ T3 keeps to be higher than TCDE 35.6°F (2°C ) for 80 seconds.
- ▶ The machine has run for 15 minutes in defrosting mode.

If T4 is lower than or equal to -22°C and compressor running time is more than TIMING\_DEFROST\_TIME, if any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:

- ▶ Unit runs for 10 minutes consecutively in defrosting mode.
- ▶ T3 rises above 10°C.

For some models:

- ▶ If T3 is lower than 3°C and compressor running time is more than 120 minutes, at this time, if T3 is lower than TCDI1+4°C(39.2°F) for 3 minutes, the unit enters defrosting mode.

For some models:

- ▶ If any one of the following conditions is satisfied, the unit enters defrosting mode
  - If T3 or T4 is lower than -3°C for 30 seconds, Ts-T1 is lower than 5°C and compressor running time is more than EE\_TIME\_DEFROST7.
  - If T3 or T4 is lower than -3°C for 30 seconds and compressor running time is more than EE\_TIME\_DEFROST7+30.
- ▶ If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
  - T3 rises above TCDE1+4°C. (TCDE1=12C).
  - T3 maintained above TCDE2+4°C for 80 seconds. (TCDE2=2C)
  - Unit runs for 15 minutes consecutively in defrosting mode.

#### 6.4.5.1 Evaporator coil temperature protection

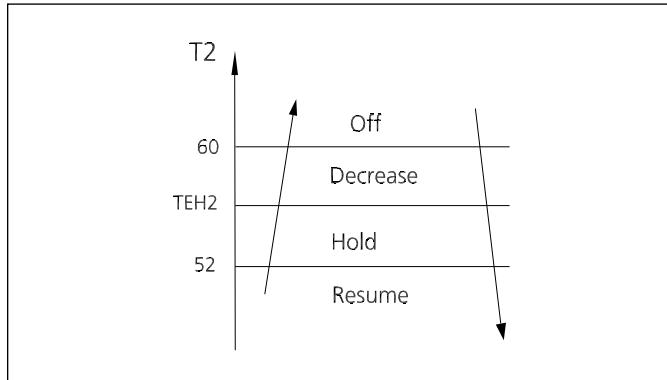


Figure 20

Off: Compressor stops.

Decrease: Decrease the running frequency to the lower level per 20 seconds.

Hold: Keep the current frequency.

Resume: No limitation for frequency.

#### 6.4.6 Auto-mode

This mode can be chosen with the remote controller and the setting temperature can be changed between 61°F~86°F (16°C~30°C)

In auto mode, the machine will choose cooling, heating or fan-only mode according to T1, Ts, T4 and relative humidity.

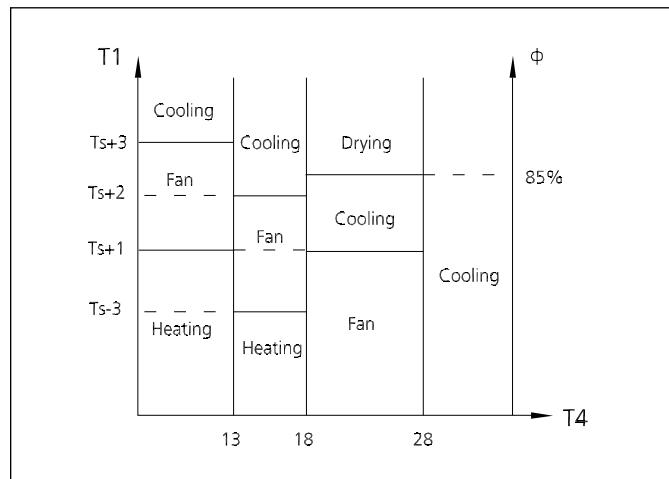


Figure 21

If the setting temperature is modified, the machine selects a new running function.

#### 6.4.7 Dry mode

- ▶ In dry mode, AC operates the same as auto fan in cooling mode.
- ▶ All protections are activated and operate the same as they do that in cooling mode.
- ▶ Low Room Temperature Protection

If the room temperature is lower than 10°C, the compressor ceases operations and does not resume until room temperature exceeds 12°C.

#### 6.4.8 Forced operation function

- ▶ Forced cooling mode: The compressor and outdoor fan continue to run(fixed at rated frequency), and the indoor fan runs at rated speed. After running for 30 minutes, the AC will switch to auto mode with a preset temperature of 24°C.

- ▶ Forced auto mode: Forced auto mode operates the same as normal auto mode with a preset temperature of 24°C.

When AC receives signals, such as switch on, switch off, timer on, timer off, mode setting, temperature setting, fan speed setting, sleeping mode setting, follow me setting, it will quit the forced operation.

- ▶ Forced defrosting mode: Press AUTO/COOL button continuously for 5s under forced cooling mode to enter this mode. Indoor fan will stop, defrosting lamp will light on. Quit this mode and turn off the unit when: either quit normal defrosting, turn off by RC or Press AUTO/COOL button continuously for 5s again.

#### 6.4.9 Timer function

- ▶ Timing range is 24 hours.
- ▶ Timer on. The machine will turn on automatically when reaching the setting time.
- ▶ Timer off. The machine will turn off automatically when reaching the setting time.
- ▶ Timer on/off. The machine will turn on automatically when reaching the setting "on" time, and then turn off automatically when reaching the setting "off" time.
- ▶ Timer off/on. The machine will turn off automatically when reaching the setting "off" time, and then turn on automatically when reaching the setting "on" time.
- ▶ The timer function will not change the system operation mode.
- ▶ The setting time is relative time.
- ▶ The system will quit the timer function when it has malfunction.

#### 6.4.10 Sleep function

- ▶ The sleep function is available in cooling, heating or auto mode.
- ▶ Operation process in sleep mode is as follows:  
When cooling, the setting temperature rises 1.8°F (1°C) (be lower than 86°F (30°C)) every one hour, 2 hours later the setting temperature stops rising and the indoor fan is fixed at low speed.  
When heating, the setting temperature decreases 1.8°F (1°C) (be higher than 62.6°F (17°C)) every one hour, 2 hours later the setting temperature stops rising and indoor fan is fixed at low speed. (Anti-cold wind function has the priority).
- ▶ Operation time in sleep mode is 8 hours. After 8 hours, after which, the unit exits this mode.
- ▶ Timer setting is available

#### 6.4.11 Auto-restart function

The indoor unit has an auto-restart module that allows the unit to restart automatically. The module automatically stores the current settings and, in the case of a sudden power failure, will restore those setting automatically within 3 minutes after power returns.

If there is a power failure while the unit is running, the compressor starts 3 minutes after the unit restarts. If the unit was already off before the power failure, the unit stands by.

#### 6.4.12 Refrigerant leakage detection

The indoor unit will automatically display "ELOC" when it detects refrigerant leakage.

#### 6.4.13 Louver position memory function

When turning on your unit, the louver will automatically resume its former angle.

#### 6.4.14 46.4°F (8°C) heating (optional)

In heating mode, the temperature can be set to as low as 8°C, preventing the indoor area from freezing if unoccupied during severe cold weather.

#### 6.4.15 Active Clean function

The Active Clean Technology washes away dust, mold, and grease that may cause odors when it adheres to the heat exchanger by automatically freezing and then rapidly thawing the frost. The internal wind wheel then keeps operating to blow-dry the evaporator, thus preventing the growth of mold and keeping the inside clean.

When this function is turned on, the indoor unit display window appears "CL", after 20 to 45 minutes, the unit will turn off automatically and cancel Active Clean function.

#### 6.4.16 Follow me (optional)

- ▶ If you press "Follow Me" on the remote, the indoor unit will beep. This indicates the follow me function is active.
- ▶ Once active, the remote control will send a signal every 3 minutes, with no beeps. The unit automatically sets the temperature according to the measurements from the remote control.
- ▶ The unit will only change modes if the information from the remote control makes it necessary, not from the unit's temperature setting.
- ▶ If the unit does not receive a signal for 7 minutes or you press "Follow Me," the function turns off. The unit regulates temperature based on its own sensor and settings.

#### 6.4.17 Silence operation (optional)

Press "Silence" on the remote control to enable the SILENCE function. While this function is active, the indoor unit will run at faint breeze(1% fan speed), which reduces noise to the lowest possible level.

#### 6.4.18 ECO intelligent (single zone only)

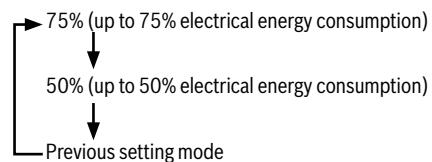
The system is controlled intelligently under Intelligent eye mode. It can detect the people's activities in the room. In cooling/Heating/Auto mode, when you are away for 30 minutes, the unit will automatically lower the frequency to save energy. And the unit will automatically start and resume operation if sensing human activity again.

#### 6.4.19 Humidity control (single zone only)

The unit is able to increase the comfortable level by lowering humidity in your home. The unit offers a better temperature and humidity control solution in the dry mode, the room temperature can be maintained accurately as set temperature while the moisture is being removed.

#### 6.4.20 Electrical energy consumption control function (optional)

Press the "Gear" button on remote controller to enter the energy efficient mode in a sequence of following:



Turn off the unit or activate ECO, sleep, Super cool, 8°C Heating, Silence or self clean function will quit this function.

#### 6.4.21 Breeze away function (optional)

This feature avoids direct airflow on the user by directing airflow to other areas of the space.



This feature is available under cooling mode, fan-only mode and drying mode.

#### 6.4.22 Wireless control (optional)

Wireless control allows you to control your air conditioner using your mobile phone and a wireless connection.

For the USB device access, replacement, maintenance operations must be carried out by professional staff.

#### 6.4.23 Point check function (engineering troubleshooting mode)

To enter engineer mode, in power-on or standby mode, and in non-locked state, press the key combination "ON/OFF + Air Speed" for 7seconds.

After entering the engineer mode, the remote control will display icons of "Auto, Cool, Dry, Heat", and the Battery icon; at the same time, it will also display the numeric code of the current engineer mode (for the initial engineer mode, the numeric code displayed is 0), and all other icons are inactive.

In engineer mode, the value of the current numeric code can be adjusted circularly through the Up/Down key, with the setting range of 0 to 30.

Code	Query Content	Additional Notes
0	Error Code	Refer to error code list
1	Room Temperature	T1 temperature
2	Indoor coil temperature	T2 temperature
3	Outdoor coil temperature	T3 temperature
4	Ambient temperature	T4 temperature
5	Discharge temperature	TP temperature
6	Compressor Target Frequency FT	Targeted Frequency
7	Compressor Running Frequency Fr	Actual Frequency
8	Unit Current dL	N/A
9	Outdoor AC Voltage Uo	N/A
10	Current indoor capacity test state Sn	N/A
11	Reserve	
12	Set Speed Pr of the outdoor fan	Outdoor fan speed=value*8
13	Opening Lr of EEV	EXV opening angle-value*8
14	Actual Running Speed ir of the indoor fan	Indoor fan speed=value*8
15	Indoor Humidity Hu	N/A
16	Set Temperature TT after compensation	N/A
17	Reserve	N/A
18	Reserve	N/A
19	/	N/A
20	Indoor Target Frequency oT	N/A
21		
22		
23		
24		
25		
26	Reserve	
27		
28		
29		
30		

Table 11

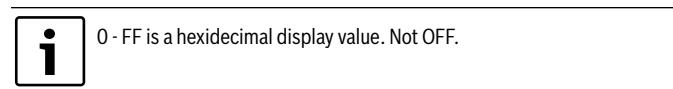
Exit of engineer mode:

1. In engineer mode, press the key combination of "On/Off + Air speed" for 2s;
2. The engineer mode will be exited if there are no valid key operations for continuous 60s.

When the AC enter into information enquiry status, it will display code value in next 25s, the details are as follows:

Enquiry information	Display value	Meaning	Remark
T1,T2,T3,T4, T2B,TP,TH, Targeted Frequency, Actual Frequency	-1F,-1E,-1d,-1c,-1b,-1A	-25,-24,-23,-22,-21,-2,0	1. All the displaying temperature is actual value. 2. All the temperature is °C no matter what kind of remote controller is used. 3. T1,T2,T3,T4,T2B display range:-25~70, TP display range:-20~130. 4. Frequency display range: 0~159HZ. 5. If the actual value exceeds the range, it will display the maximum value or minimum value.
	-19~99	-19~99	
	A0,A1,...A9	100,101,...109	
	b0,b1,...b9	110,111,...119	
	c0,c1,...c9	120,121,...129	
	d0,d1,...d9	130,131,...139	
	E0,E1,...E9	140,141,...149	
Indoor fan speed /Outdoor fan speed	F0,F1,...F9	150,151,...159	
	0	OFF	
	1,2,3,4	Low speed, Medium speed, High speed, Turbo	For some big capacity motors.
EXV opening angle	14-FF	Actual fan speed=Display value turns to decimal value and then multiply 10. The unit is RPM.	For some small capacity motors, display value is from 14-FF(hexadecimal), the corresponding fan speed range is from 200-2550RPM.
	0-FF	Actual EXV opening value=Display value turns to decimal value and then multiply 2.	The min opening angle for the EXV is 0. The max opening angle for EXV are different for different models.
Compressor continuous running time	0-FF	0-255 minutes	If the actual value exceeds the range, it will display the maximum value or minimum value.
Causes of compressor stop	0-99	For detailed meaning please consult with manufacturer	Decimal display
Reserve	0-FF		

Table 12



## 7 Troubleshooting

### Safety



WARNING: ELECTRICAL HAZARD

- ▶ Electricity power is still kept in capacitors even if the power supply is shut off. Do not forget to discharge the electricity power in capacitor before servicing the system.

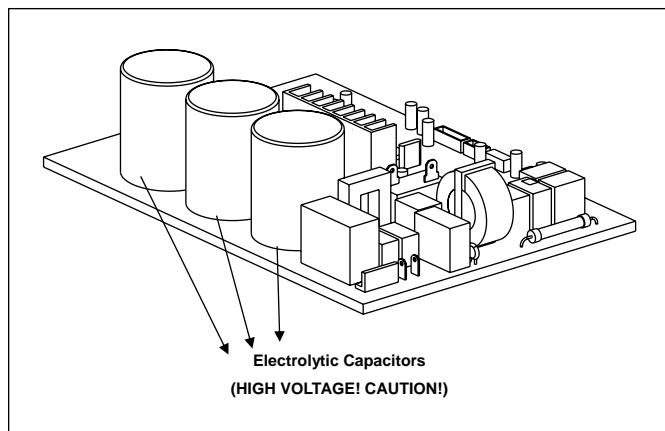


Figure 22

For other models, please connect discharge resistance (approx.  $100\Omega$  40W) between +, - terminals of the electrolytic capacitor on the opposite side of the outdoor PCB. A screwdriver will also work as a resistive element.



For reference the most common error codes are E1, P0, and P3.

## 7.1 Error Codes - Wall Mounted Indoor Unit

Display	Error Information
EH 00/EH 0A	Indoor unit EEPROM parameter error
EL 01	Indoor / outdoor unit communication error
EH 02	Zero-crossing signal detection error
EH 30	Over low voltage protection of indoor external fan
EH 31	Over voltage protection of indoor external fan
EH 03	The indoor fan speed is operating outside of the normal range
EC 51	Outdoor unit EEPROM parameter error
EC 52	Condenser coil temperature sensor T3 is in open circuit or has short circuited
EC 53	Outdoor room temperature sensor T4 is in open circuit or has short circuited
EC 54	Compressor discharge temperature sensor TP is in open circuit or has short circuited
EC 56	Evaporator coil outlet temperature sensor T2B is in open circuit or has short circuited
EH 60	Indoor room temperature sensor T1 is in open circuit or has short circuited
EH 61	Evaporator coil temperature sensor T2 is in open circuit or has short circuited
EC 07	The outdoor fan speed is operating outside of the normal range(
EH 0b	Indoor PCB/Display board communication error
EL 0C	Refrigerant leak detected
PC 00	IPM malfunction or IGBT over-strong current protection
PC 10	Over low voltage protection
PC 11	Over voltage protection
PC 12	DC voltage protection
PC 02	Compressor top high temperature protection (OLP)
PC 03	Pressure protection
PC 40	Communication error between outdoor main chip and compressor driven chip
PC 41	Current Input detection protection
PC 42	Compressor start error
PC 43	Lack of phase (3 phase) protection
PC 44	No speed protection
PC 45	341PWM error
PC 46	Compressor speed malfunction
PC 49	Compressor over current protection
--	Indoor units mode conflict(match with multi outdoor unit)
PC 0A	Condenser high temperature protection
PC 06	Compressor discharge temperature protection
PC 08	Outdoor current protection
PH 09	Anti-cold air in heating mode
PC 0F	PFC module malfunction
pc 0l	Outdoor ambient tempreature too low
PH 90	Evaporator coil temperature over high protection
PH 91	Evaporator coil temperature over low Protection
LC 05	Frequency limit caused by voltage
LC 03	Frequency limit caused by current
LC 02	Frequency limit caused by TP
LC 01	Frequency limit caused by T3
LH 00	Frequency limit caused by T2
LC 06	Frequency limit caused by PFC
LH 07	Frequency limit caused by remote controller
nA	no malfunciton or pretection

Table 13

 If you see an error code not displayed in Table 14, contact the manufacturer as the error displayed is for development purpose only.

## 7.2 Quick Check by Error Code

If you do not have the time to test which specific parts are faulty, you can directly change the required parts according the error code. You can find the parts to replace by error code in the following table.

The table below is applicable for Single Zone system only. For detailed trouble shooting guide, please refer to Diagnosis and Solution section.

Part requiring replacement	Error Code									
	EH 00 / EH 0A	EL 01	EH 02	EH 03	EH 60	EH 61	EH 0b	EL 0C	EC 56	PC 08
Indoor PCB	●	●	●	●	●	●	●	●		
Outdoor PCB		●							●	●
Display board							●			
Indoor fan motor				●						
T1 sensor					●					
T2 Sensor						●		●		
T2B Sensor									●	
Reactor		●								
Compressor										●
Additional refrigerant								●		
Part requiring replacement	Error Code									
	EC 53	EC 52	EC 54	EC 51	EC 07	PC 00	PC 01	PC 02	PC 03	PC 04
Outdoor PCB	●	●	●	●	●	●	●	●	●	●
Indoor fan motor										
Outdoor fan motor					●	●		●		●
T3 Sensor		●								
T4 Sensor	●									
TP Sensor				●						
Reactor							●			
Compressor						●				●
IPM module board						●	●	●		●
High pressure protector								●		
Low pressure protector									●	
Additional refrigerant									●	

Table 14



For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

### 7.3 ODU PCB & IPM

#### 7.3.1 PCB: Regular 115V Single Zone 12K

BMS500-AAS012-0CSXRC

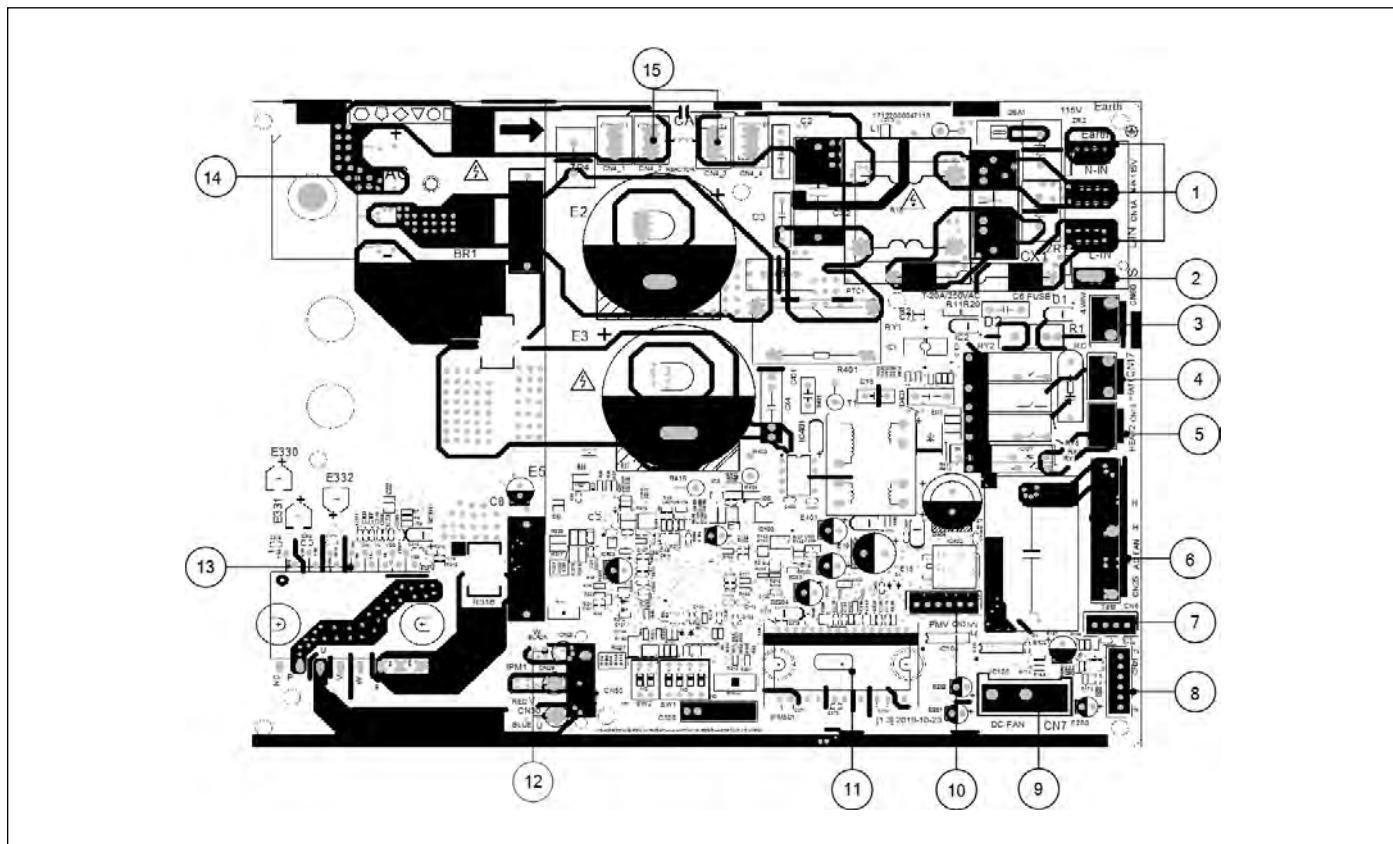


Figure 23

Number	Name	CN#	Description
1	Power Supply	CN3	Earth: connect to Ground
		CN1	N_in: connect to N-line (100-130V AC input)
		CN2	L_in: connect to L-line (100-130V AC input)
2	S	CN16	S: connect to indoor unit communication
3	4-WAY	CN60	connect to 4 way valve, 100-130V AC when is ON.
4	HEAT1	CN17	connect to compressor heater, 100-130V AC when is ON
5	HEAT2	CN15	connect to chassis heater, 100-130V AC when is ON
6	AC-FAN	CN25	connect to AC fan
7	TESTPORT	CN6	used for testing
8	TP T4 T3	CN21	connect to pipe temp. sensor T3, ambient temp. sensor T4, exhaust temp. sensor TP
9	DC-FAN	CN7	connect to DC fan
10	PMV	CN31	connect to Electric Expansion Valve
11	FAN_IPM	IPM 501	IPM for DC fan
		CN28	connect to compressor
12	V	CN29	0V AC (standby)
		CN30	10-230V AC (running)
13	COMP_IPM	IPM1	IPM for compressor
14	BR1	BR1	Bridge
15	CN4	CN4_2	connect to transformer
		CN4_3	

Table 15

### 7.3.2 PCB: Regular and Max Performance Single Zone 9K & 12K

**BMS500-AAS009-1CSXRC, BMS500-AAS009-1CSXHC, BMS500-AAS012-1CSXRC, BMS500-AAS012-1CSXHC**

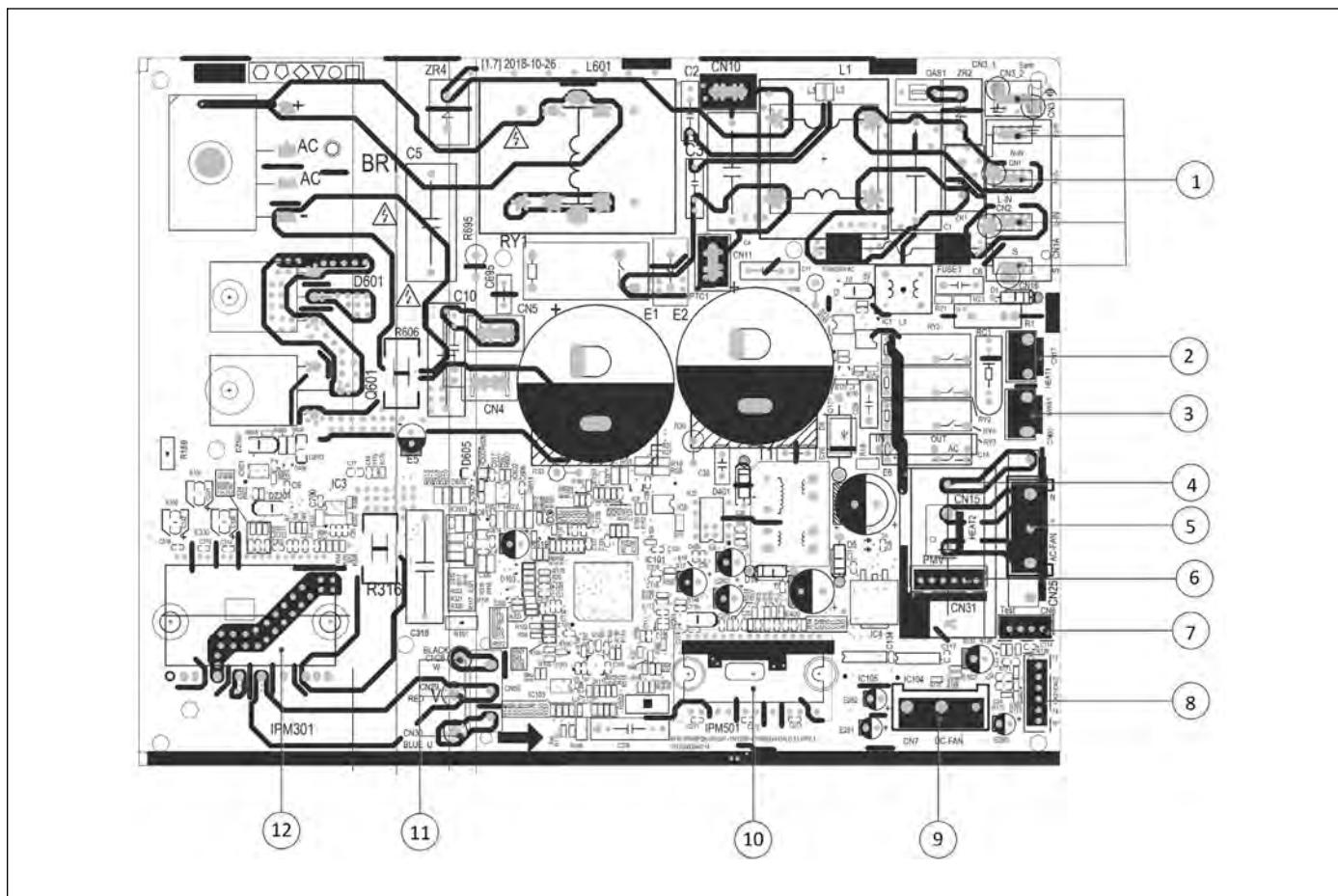


Figure 24

Number	Name	CN#	Description	
1	Power Supply (CN1A)	CN3	Earth: connect to Ground	
		CN1	N_in: connect to N-line (208-230V AC input)	
		CN2	L_in: connect to L-line (208-230V AC input)	
		CN16	S: connect to indoor unit communication	
2	HEAT1	CN17	connect to compressor heater, 208-230V AC when is ON	
3	4-WAY	CN60	connect to 4 way valve, 208-230V AC when is ON.	
4	HEAT2	CN15	connect to chassis heater, 208-230V AC when is ON	
5	AC-FAN	CN25	connect to AC fan	
6	PMV	CN31	connect to Electric Expansion Valve	
7	TESTPORT	CN6	used for testing	
8	T5 T4 T3	CN21/CN22	connect to pipe temp. sensor T3, ambient temp. sensor T4, exhaust temp. sensor T5	
9	DC-FAN	CN7	connect to DC fan	
10	FAN_IPM	IPM 501	IPM for DC fan	
11		W	CN28	connect to compressor
		U	CN29	OV AC (standby)
		V	CN30	10-200V AC (running)
12	COMP_IPM	IPM 301	IPM for compressor	

Table 16

### 7.3.3 PCB: Max Performance Single Zone 18K

BMS500-AAS018-1CSXHC

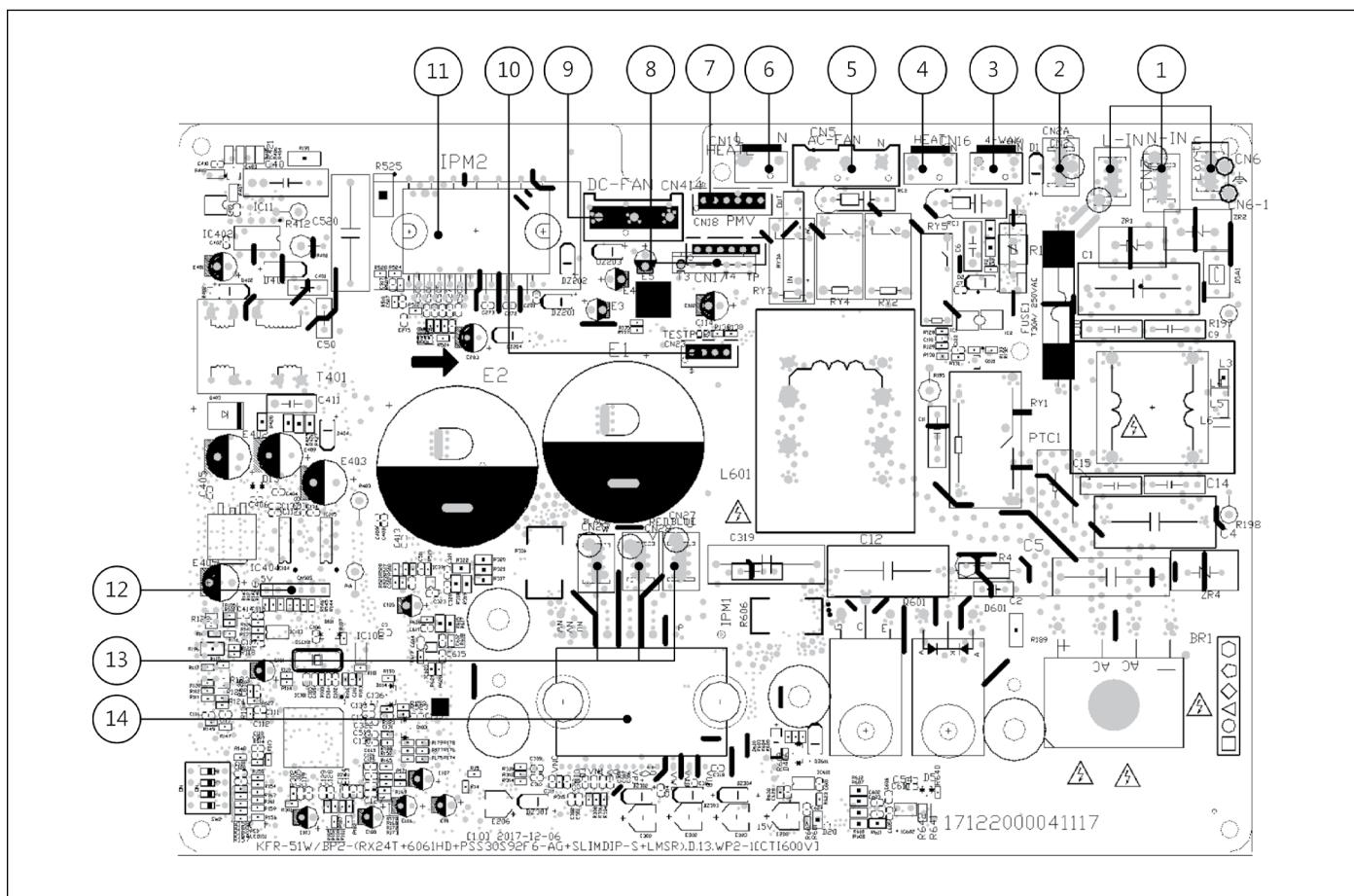


Figure 25

Number	Name	CN#	Description
1	Power Supply (CN3)	CN6	Earth: connect to Ground
		CN7	N_in: connect to N-line (208-230V AC input)
		CN8	L_in: connect to L-line (208-230V AC input)
2	S	CN2	S: connect to indoor unit communication
3	4-WAY	CN60	connect to 4 way valve, 208-230V AC when is ON.
4	HEAT1	CN16	connect to compressor heater, 208-230V AC when is ON
5	AC-FAN	CN5	connect to AC fan
6	HEAT2	CN19	connect to chassis heater, 208-230V AC when is ON
7	PMV	CN18	connect to Electric Expansion Valve
8	T5 T4 T3	CN17	connect to pipe temp. sensor T3, ambient temp. sensor T4, exhaust temp. sensor T5
9	DC-FAN	CN41	connect to DC fan
10	TESTPORT	CN6	used for testing
11	FAN_IPM	IPM2	IPM for DC fan
12	EE_PORT	CN505	EEPROM programmer port
13	U V W	CN28	connect to compressor
		CN29	0V AC (standby)
		CN30	10-200V AC (running)
14	COMP_IPM	IPM 301	IPM for compressor

Table 17

### 7.3.4 PCB: Regular Single Zone 18K & 24K

**BMS500-AAS018-1CSXRC, BMS500-AAS024-1CSXRC**

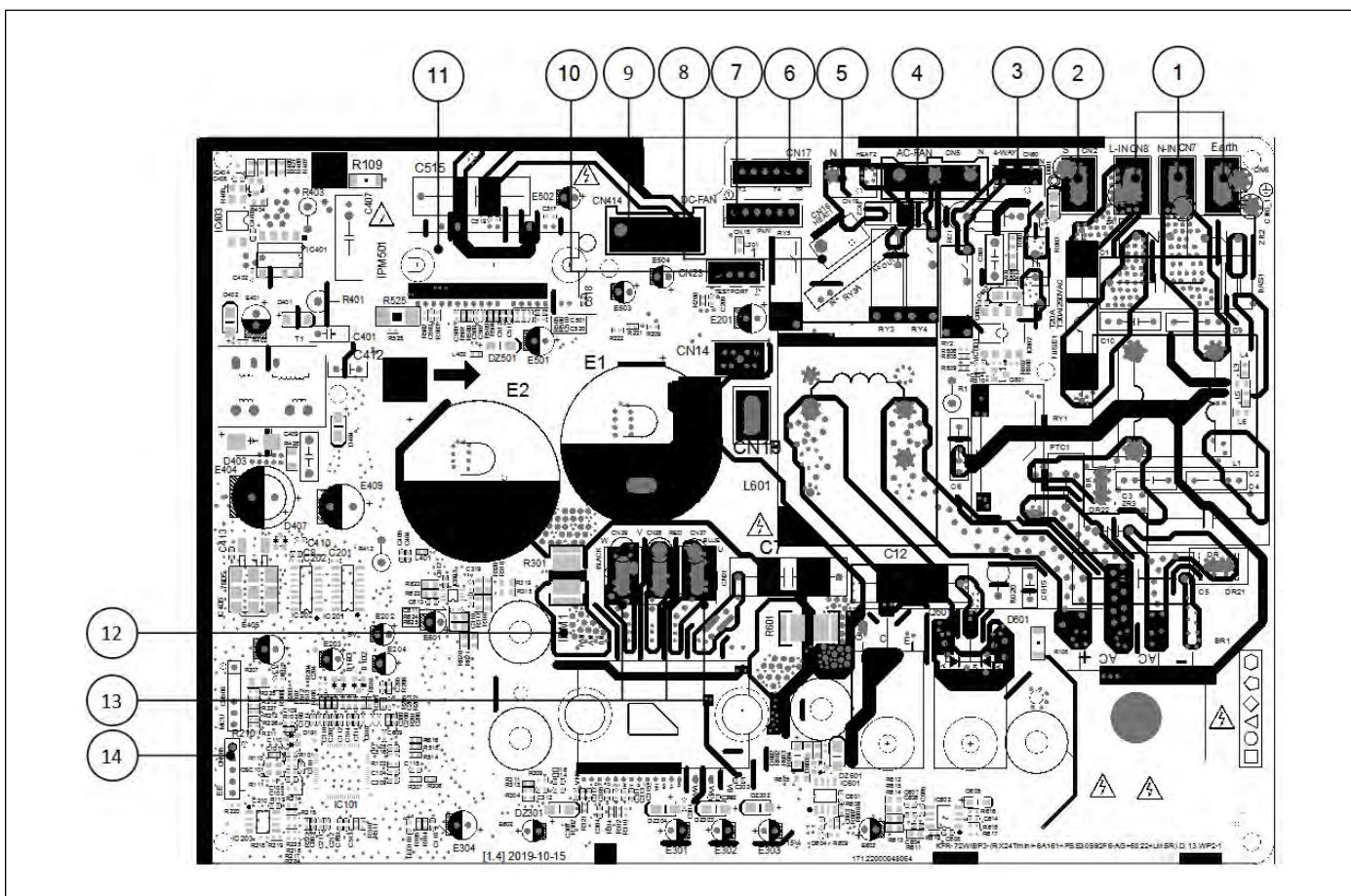


Figure 26

Number	Name	CN#	Description
1	Power Supply (CN3)	CN6	Earth: connect to Ground
		CN7	N_in: connect to N-line (208-230V AC input)
		CN8	L_in: connect to L-line (208-230V AC input)
2	S	CN2	S: connect to indoor unit communication
3	4-WAY	CN60	connect to 4 way valve, 208-230V AC when is ON.
4	AC-FAN	CN5	connect to AC fan
5	HEAT2	CN19	connect to chassis heater, 208-230V AC when is ON
6	T5 T4 T3	CN17	connect to pipe temp. sensor T3, ambient temp. sensor T4, exhaust temp. sensor T5
7	PMV	CN18	connect to Electric Expansion Valve
8	HEAT1	CN16	connect to compressor heater, 208-230V AC when is ON
9	DC-FAN	CN414	connect to DC fan
10	TESTPORT	CN23	used for testing
11	FAN_IPM	IPM501	IPM for DC fan
12	COMP_IPM	IPM1	IPM for compressor
13	U	CN27	connect to compressor
	V	CN28	OV AC (standby)
	W	CN29	10-200V AC (running)
14	EE_PORT	CN505	EEPROM programmer port

Table 18

### 7.3.5 PCB: Max Performance Single Zone 24K

**BMS500-AAS024-1CSXHC**

### 7.3.6 PCB: Regular Single Zone (for Wall Mounted IDU) 30K & 36K

**BMS500-AAS030-1CSXRC, BMS500-AAS036-1CSXRC**

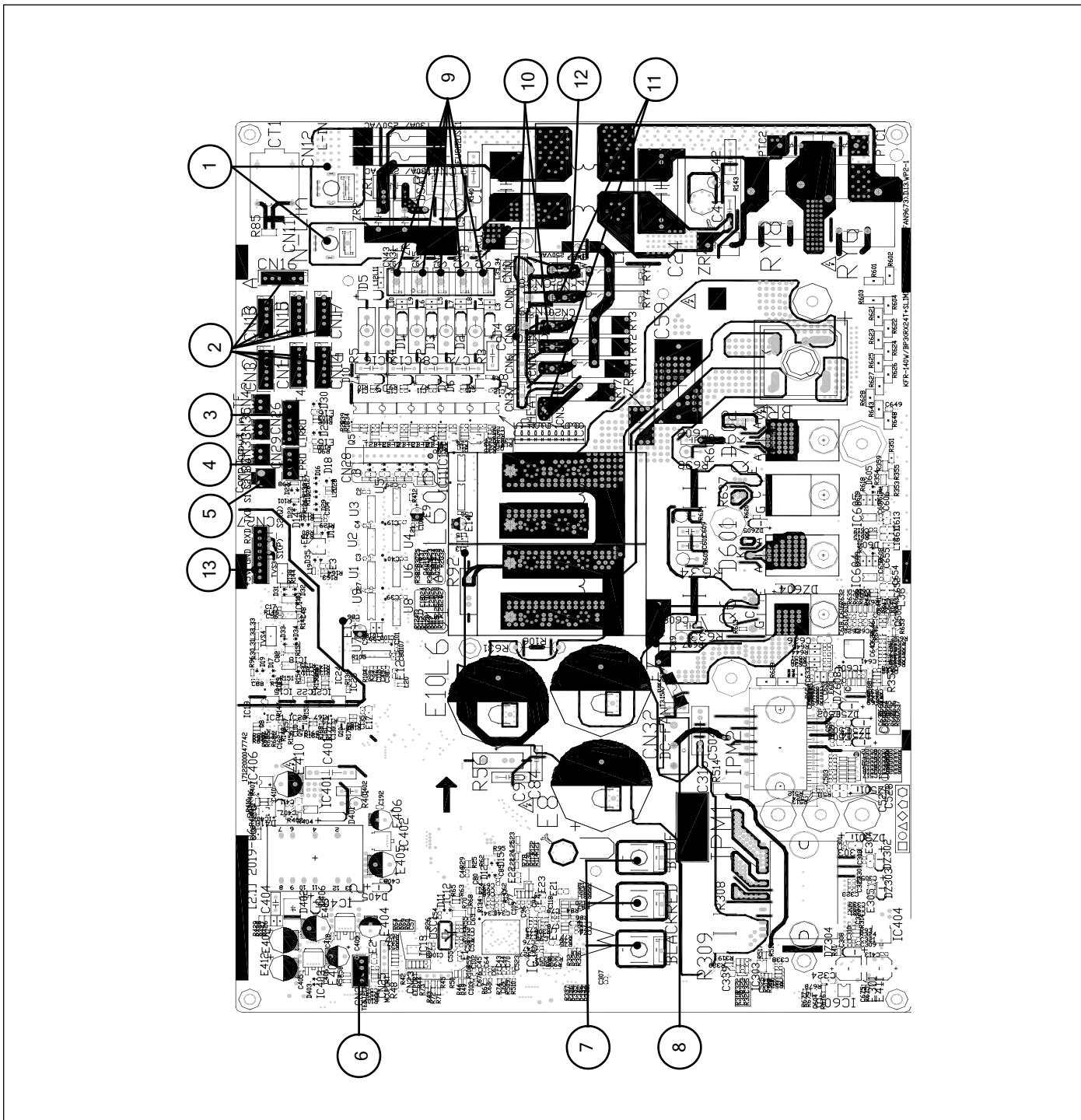


Figure 27

Number	Name	CN#	Description
1	Power Supply	CN11	N_in: connect to N-line (208-230V AC input)
			L_in: connect to L-line (208-230V AC input)
2	EEV-A	CN16	connect to 12V electric expansion valve
	EEV-B	CN13	
	EEV-C	CN3	
	EEV-D	CN15	
	EEV-E	CN1	
	EEV-F	CN17	
	EEV-G	CN14	
3	T3 T4 TP	CN26	connect to pipe temp. sensor T3, ambient temp. sensor T4, exhaust temp. sensor TP
4	H-PRO,L-RPO	CN29	connect to high and low pressure switch(pin1-pin2&pin3-pin4:5VDC pulse wave)
5	OLP TEMP. SENSOR	CN30	connect to compressor top temp. sensor (5VDC Pulse wave)
6	TESTPORT	CN24	used for testing
7	COMPRESSOR	U	connect to compressor
		V	0V AC (standby)
		W	10-200V AC (running)
8	DC-FAN	CN32	connect to DC fan
9	S-E	CN31	S: connect to indoor unit communication(pin1-pin2: 24VDC Pulse wave; pin2-pin3: 208-230V AC input)
		CN5	
		CN34	
		CN2	
		CN4	
10	HEAT_D	CN8	connect to heater, 208-230V AC when is ON
		CN20	
11	HEAT_Y	CN21	connect to heater, 208-230V AC when is ON
		CN36	
12	4-WAY	CN38	connect to 4 way valve, 208-230V AC when is ON.
13	/	CN27	connect to key board CN1

Table 19

## 7.4 Indoor Wiring Diagram

### 7.4.1 Indoor Wiring Diagram\_Wall Mounted Unit

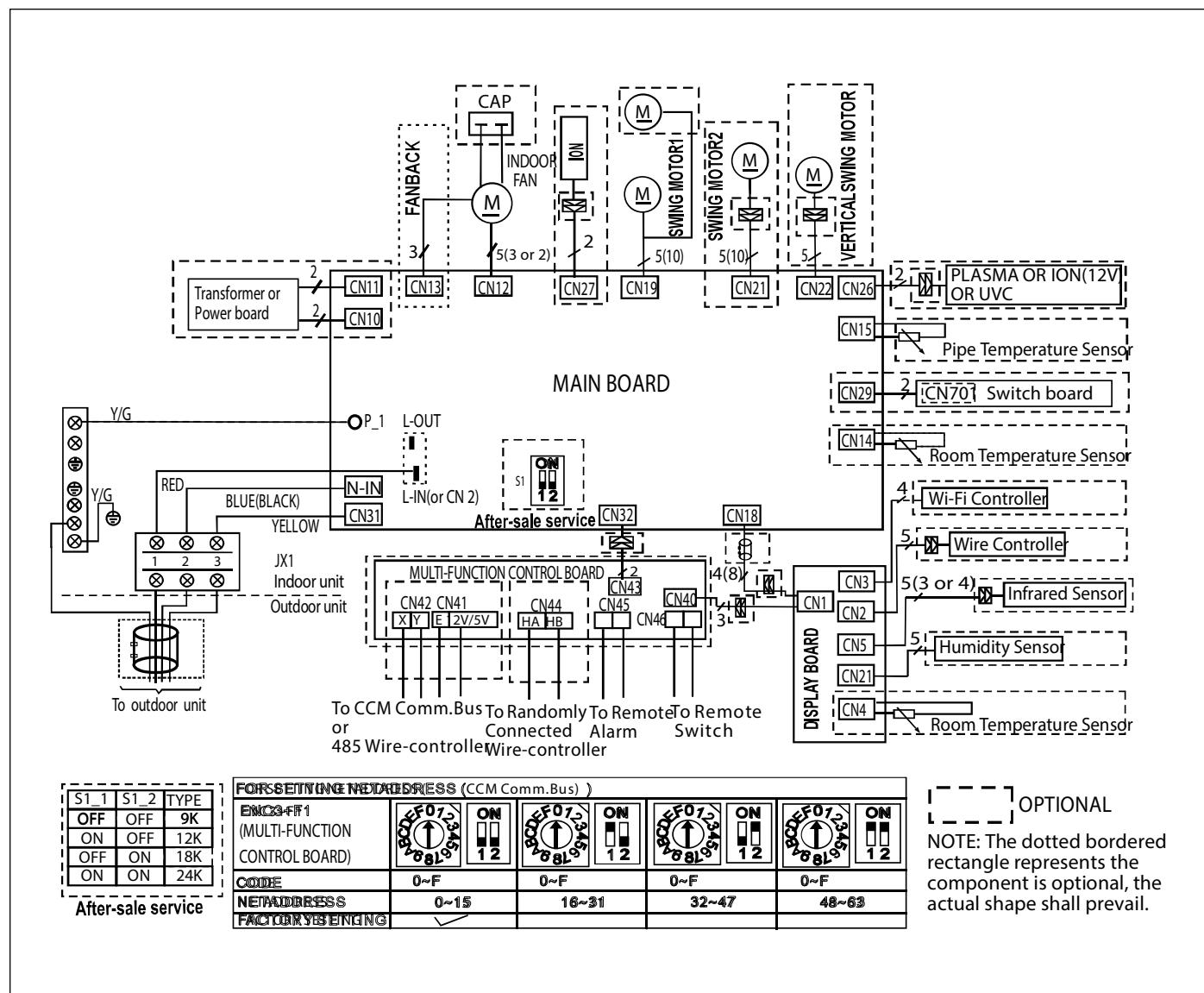


Figure 28

## 7.5 Outdoor Wiring Diagram

### 7.5.1 Regular Single Zone (115V 12K)

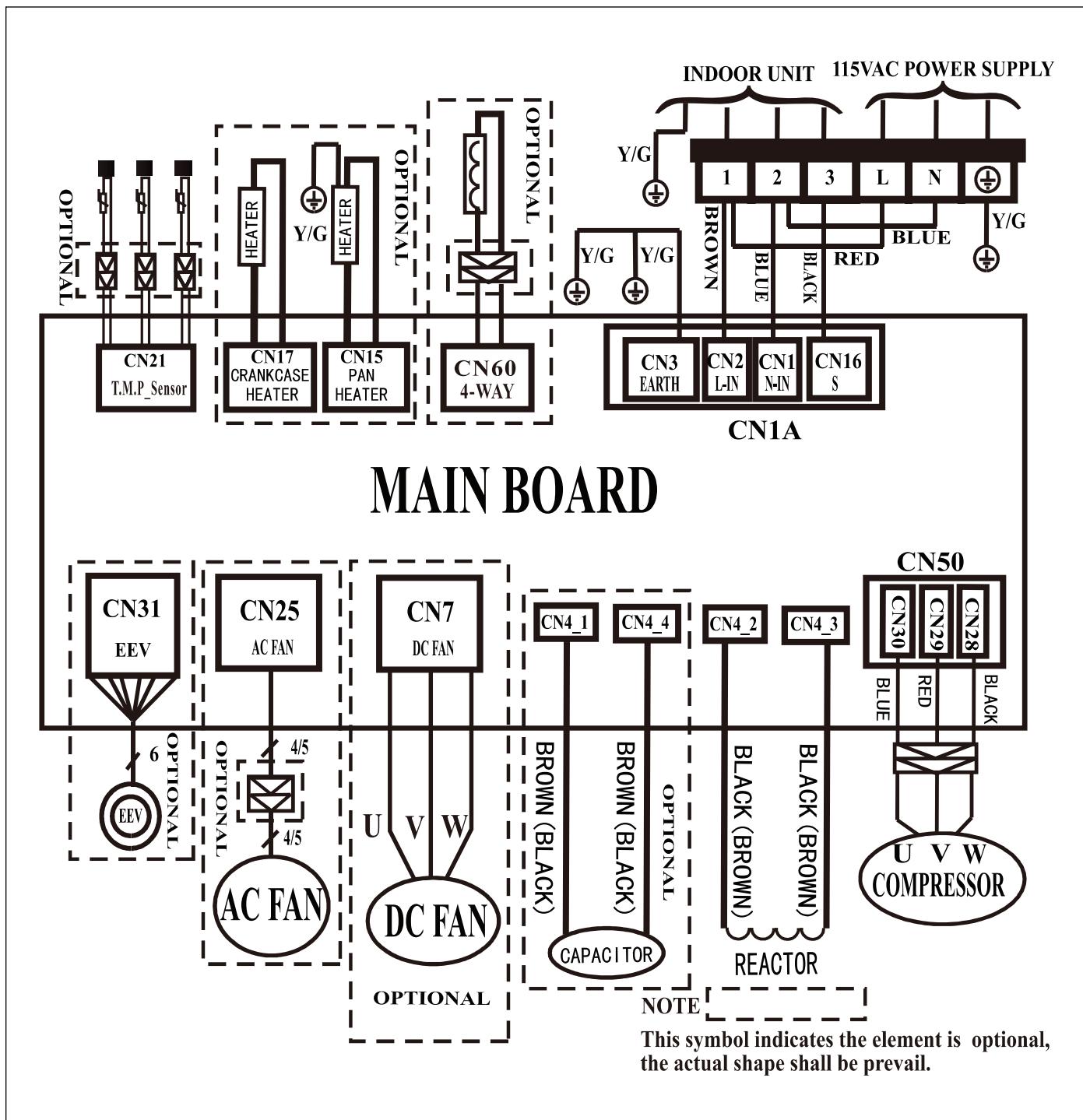


Figure 29

### 7.5.2 Regular & Max Performance Single Zone (9K & 12K)

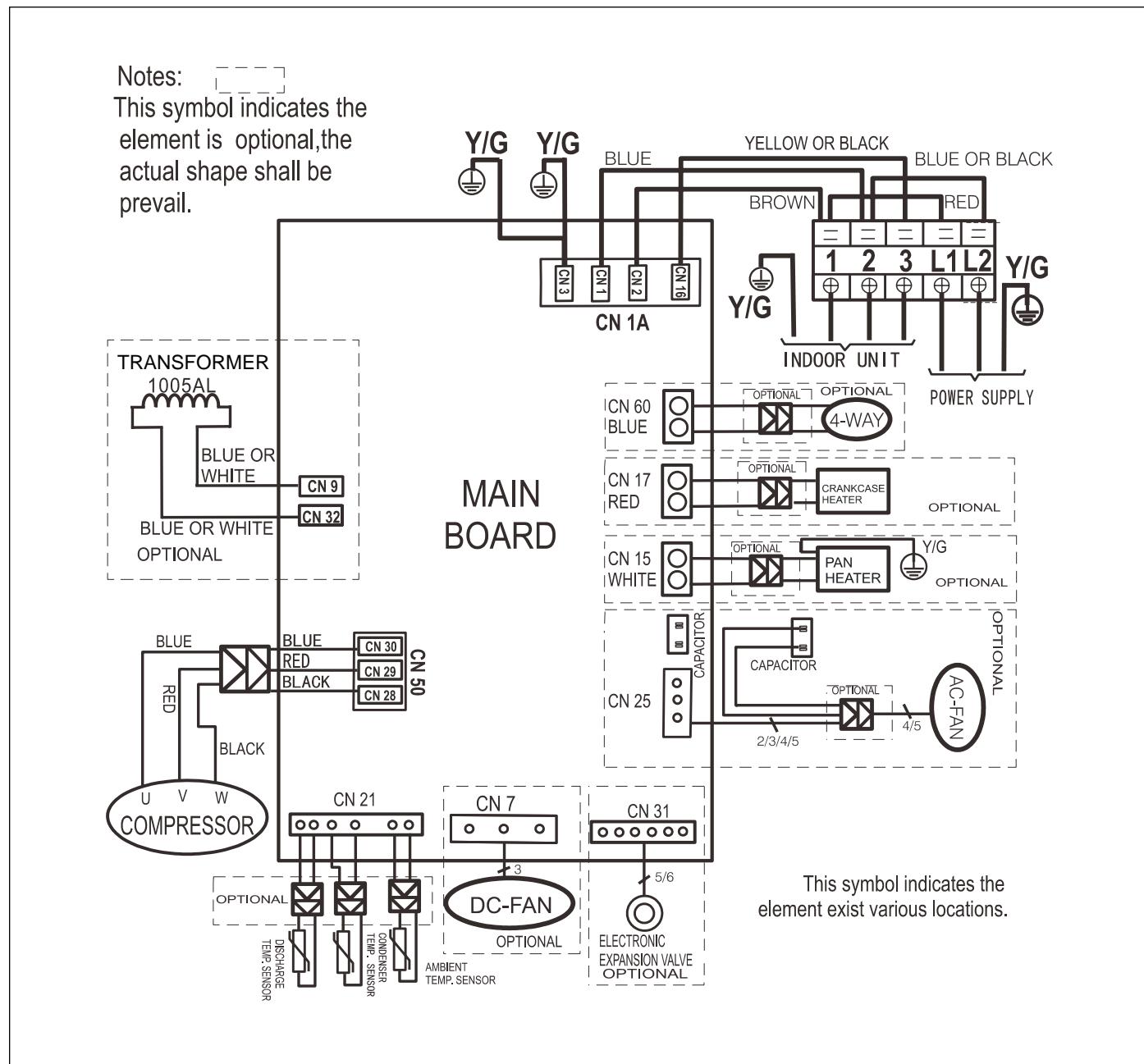


Figure 30

**7.5.3 Regular Single Zone (18K & 24K) &  
Max Performance Single Zone (18K)**

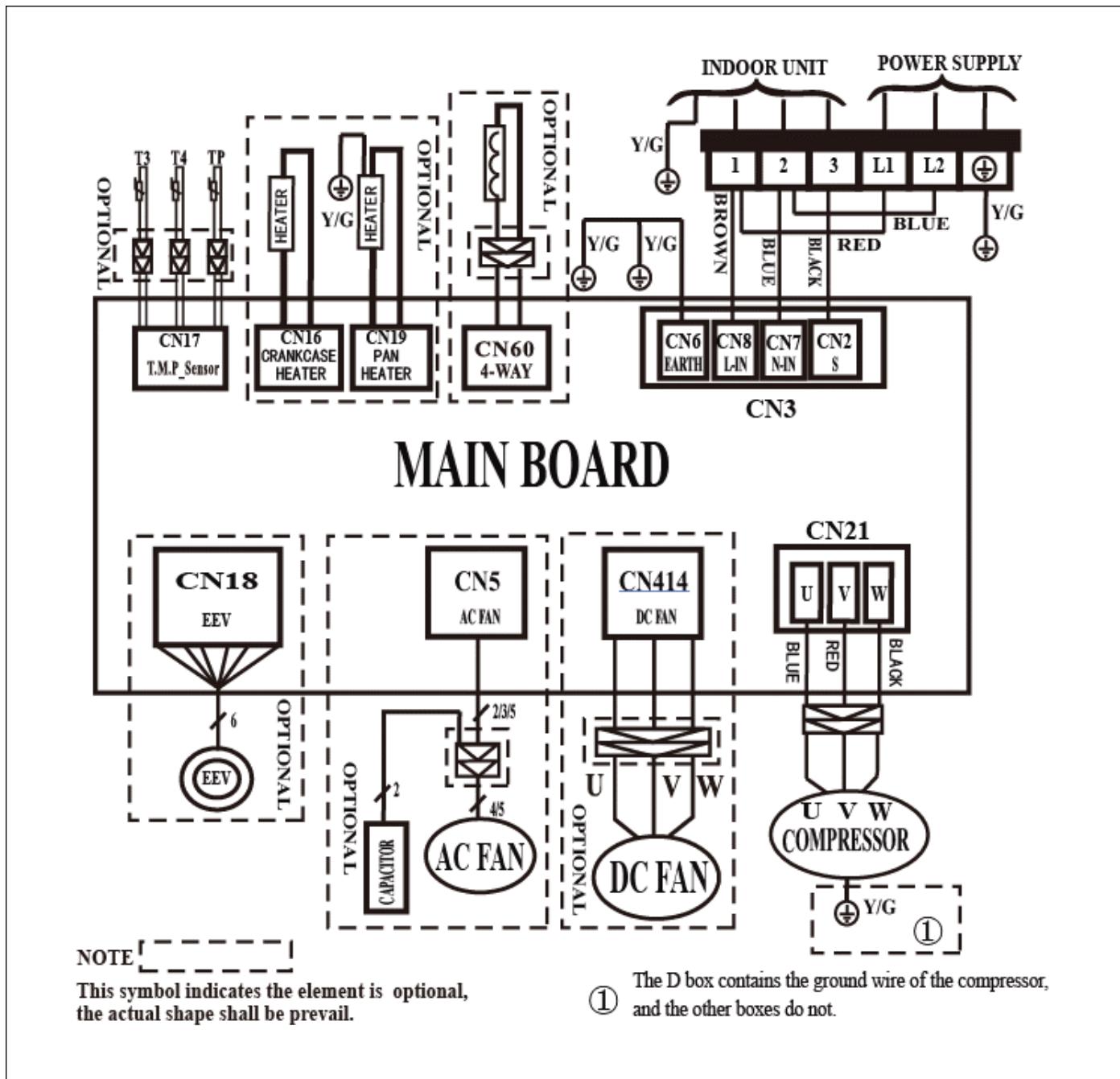


Figure 31

### 7.5.4 Max Performance Single Zone (24K)

#### Regular Single Zone (30K & 36K)

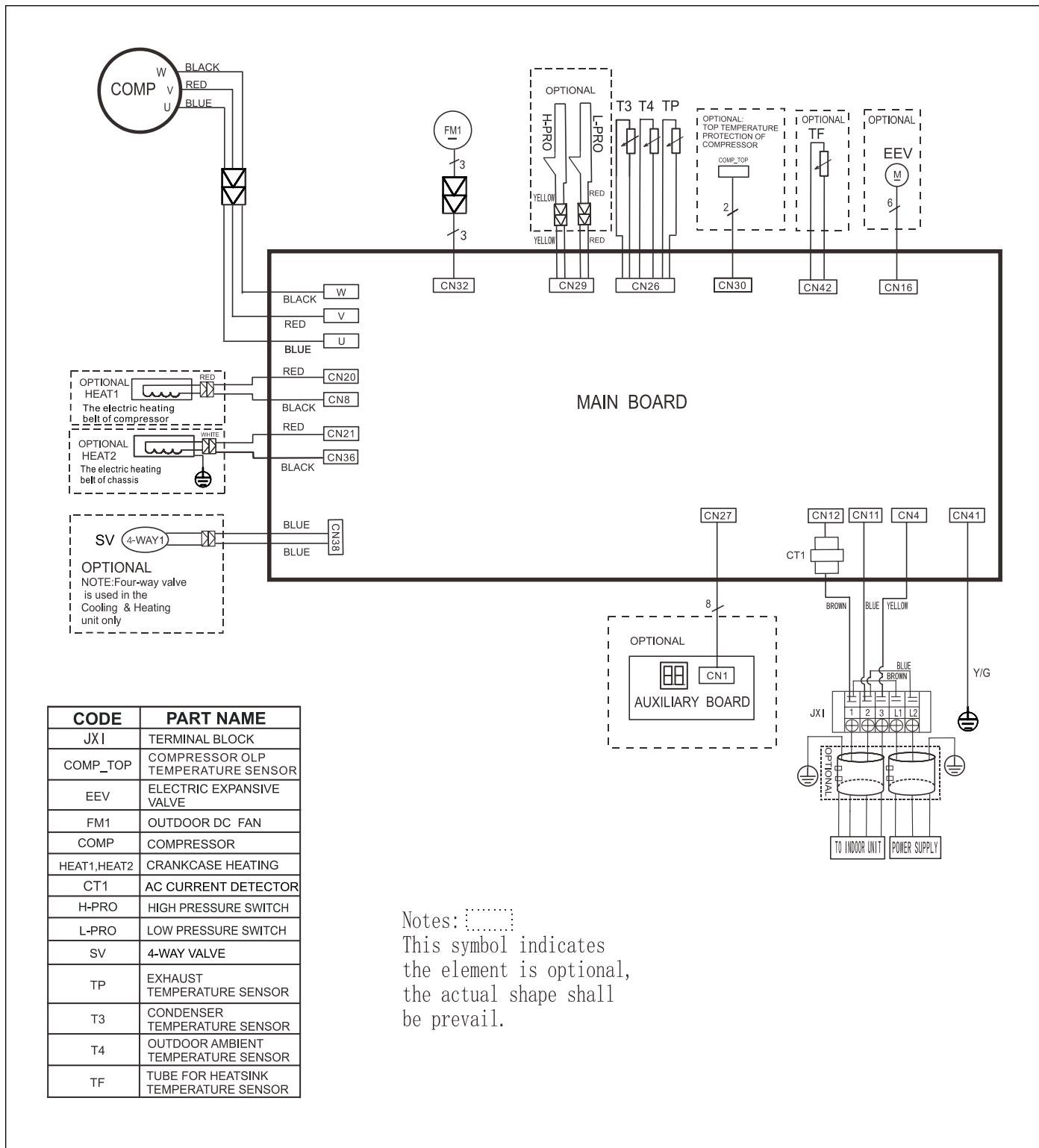


Figure 32

### 7.5.5 Light Commercial Single Zone (36K for Cassette and Ducted IDU)

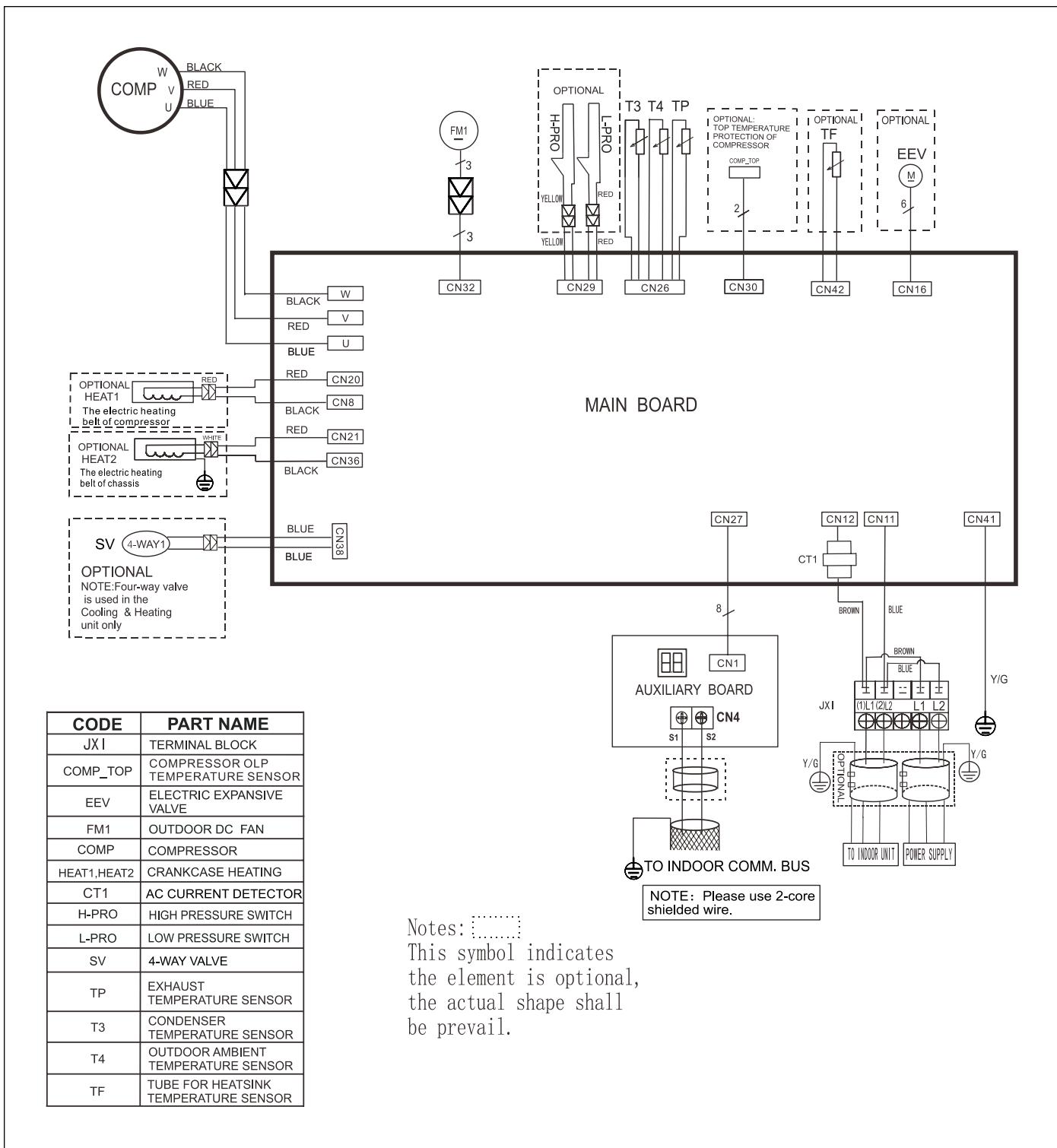


Figure 33

### 7.5.6 Light Commercial Single Zone (48K & 60K)

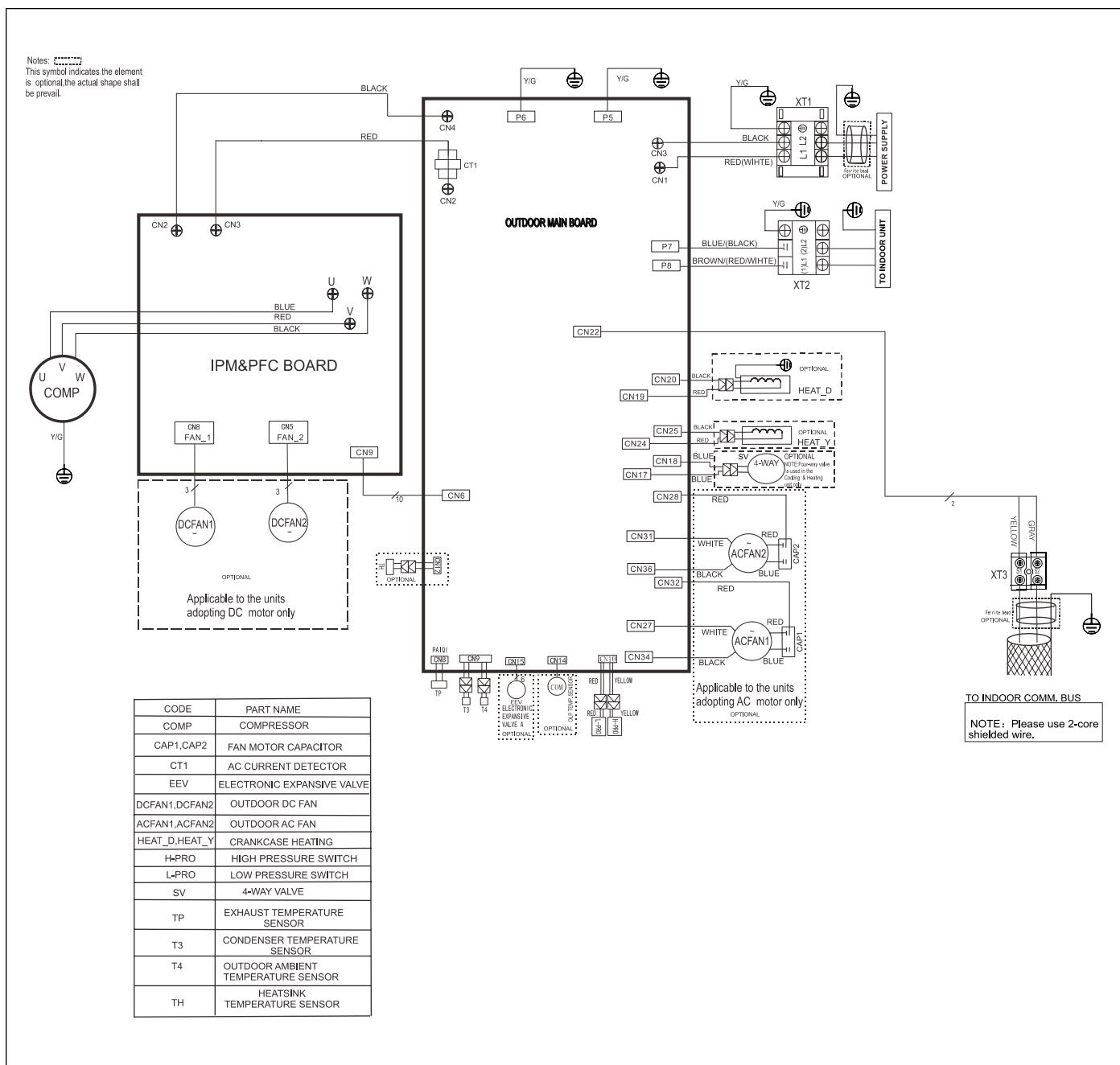


Figure 34

## 7.6 Wall Mounted Unit (IDU & ODU) Error Code Diagnosis and Solution

Running Lamp	Timer Lamp	Display	Information	Solution
--	--	dF	Defrost	
--	--	CL	Filter cleaning reminder(power on display for 15 seconds)	
--	--	CL	Active clean	
--	--	F	Filter replacement reminder(power on display for 15 seconds)	
--	--	FP	Heating in room temperature under 8°C	
--	--	FC	Forced cooling	
--	--	AP	AP mode of WIFI connection	
--	--	CP	Remote switched off	
1 time	OFF	EH 00/EH 0A	Indoor unit EEPROM parameter error	TS01-IDU
2 times	OFF	EL 01	Indoor/outdoor unit communication error	TS02-S-INV
3 times	OFF	EH 02	Zero-crossing signal detection error	TS03
4 times	OFF	EH 03	The indoor fan speed is operating outside of the normal range	TS04-S-IDU
5 times	OFF	EC 51	Outdoor unit EEPROM parameter error	TS01-ODU
5 times	OFF	EC 52	Condenser coil temperature sensor T3 is in open circuit or has short circuited	TS05-ODU
5 times	OFF	EC 53	Outdoor room temperature sensor T4 is in open circuit or has short circuited	TS05-ODU
5 times	OFF	EC 54	Compressor discharge temperature sensor TP is in open circuit or has short circuited	TS05-ODU
5 times	OFF	EC 56	Evaporator coil outlet temperature sensor T2B is in open circuit or has short circuited (for free-match indoor units)	TS05-ODU
6 times	OFF	EH 60	Indoor room temperature sensor T1 is in open circuit or has short circuited	TS05-IDU
6 times	OFF	EH 61	Evaporator coil middle temperature sensor T2 is in open circuit or has short circuited	TS05-IDU
12 times	OFF	EC 07	The outdoor fan speed is operating outside of the normal range	TS04-ODU
9 times	OFF	EH b0	Indoor PCB/Display board communication error	TS07
8 times	OFF	EL 0C	Refrigerant leakage detection	TS06-INV
7 times	FLASH	PC 00	IPM malfunction or IGBT over-strong current protection	TS09-S
2 times	FLASH	PC 01	Over voltage or over low voltage protection	TS10-S
3 times	FLASH	PC 02	Top temperature protection of compressor or High temperature protection of IPM module or High pressure protection	TS11-S-INV
5 times	FLASH	PC 04	Inverter compressor drive error	TS12-S
1 time	FLASH	PC 08	Current overload protection	TS08-S
6 times	FLASH	PC 40	"Communication error between outdoor main chip and compressor driven chip"	TS33
7 times	FLASH	PC 03	Low pressure protection	TS13-INV
1 times	ON	--	Indoor units mode conflict(match with multi outdoor unit)	TS14

Table 20

### 7.6.1 EEPROM parameter error diagnosis and solution (EH 00/EH OR/EC 51)

Error Code	EH 00/EH OR (Indoor) EC 51 (Outdoor)
Malfunction decision conditions	Indoor or outdoor PCB main chip does not receive feedback from EEPROM chip.
Supposed causes	<ul style="list-style-type: none"> <li>► Incorrect installation of indoor to outdoor control wire or line voltage wiring</li> <li>► PCB faulty</li> </ul>

Table 21

Troubleshooting:

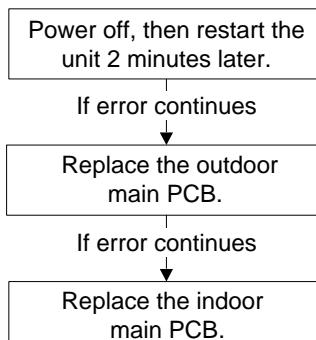


Figure 35

EEPROM: a read-only memory whose contents can be erased and reprogrammed using a pulsed voltage. For the location of EEPROM chip, please refer to the below photos.

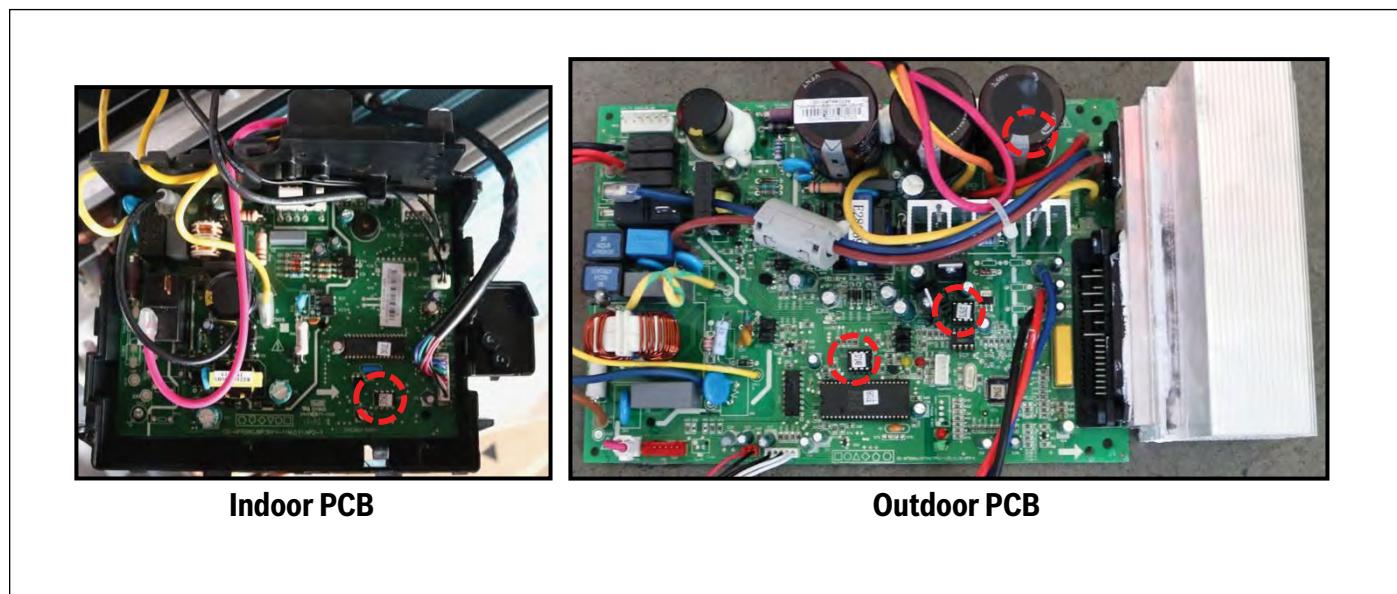


Figure 36



The two photos above are for reference only, they may not be identical to the PCBs shipped with your equipment.

### 7.6.2 Indoor / outdoor unit's communication diagnosis and solution (EL 01)

Error Code	EL 01
Malfunction decision conditions	Indoor unit does not receive the feedback from outdoor unit during 110 seconds and this condition happens four times continuously.
Supposed causes	<ul style="list-style-type: none"> <li>► Incorrect installation of indoor to outdoor control wire</li> <li>► Electromagnetic interference</li> <li>► Indoor or outdoor PCB faulty</li> </ul>

Table 22

Troubleshooting:

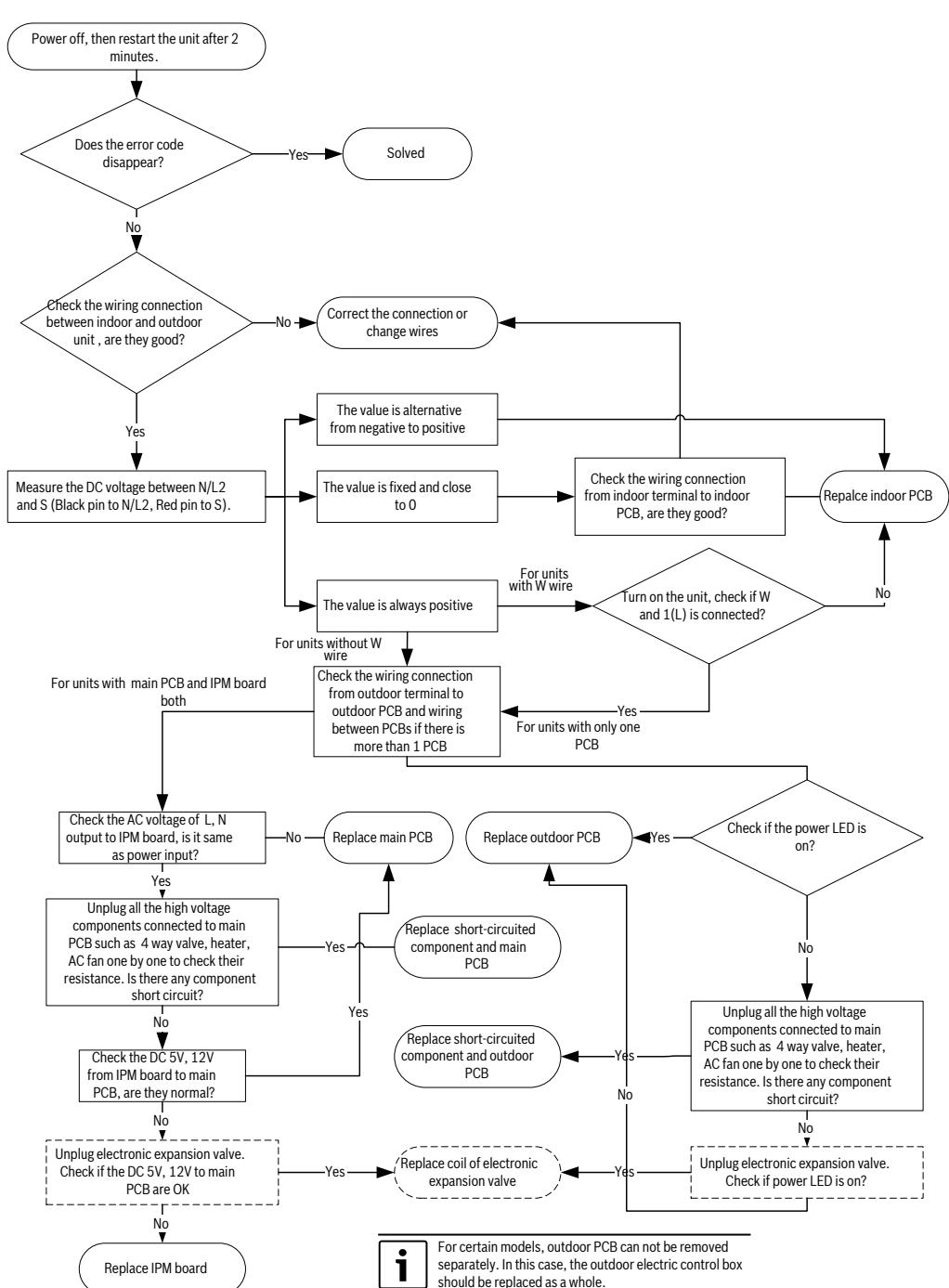


Figure 37

## Remark:

- ▶ Use a multimeter to test the DC voltage between 2 port and 3 port of outdoor unit. The red pin of multimeter connects with 2 port while the black pin is for 3 port.
- ▶ When AC is normal running, the voltage will move alternately between -25VDC to 25VDC.
- ▶ If the outdoor unit has malfunctioned, the voltage will move alternately with positive value.
- ▶ While if the indoor unit has malfunction, the voltage will be a certain value.

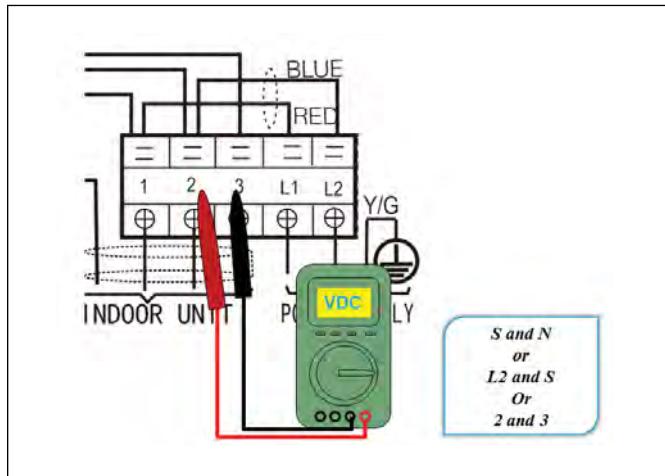


Figure 38

## Remark:

- ▶ Use a multimeter to test the resistance of the transformer which does not connect with capacitor.
- ▶ The normal value should be around zero ohms. Otherwise, the reactor must have malfunctioned and may need to be replaced.

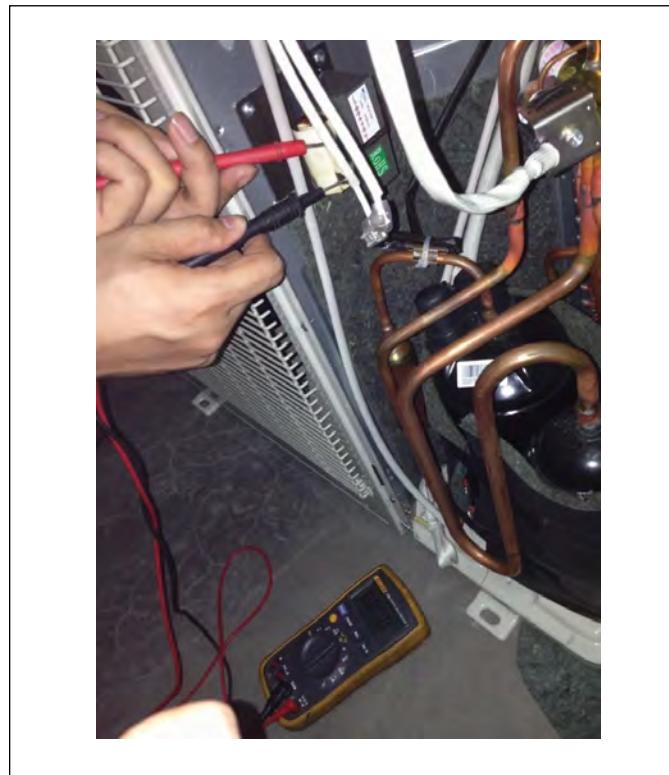


Figure 39

### 7.6.3 Zero crossing detection error diagnosis and solution (EH 02)

Error Code	EH 02
Malfunction decision conditions	When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.
Supposed causes	<ul style="list-style-type: none"><li>▶ Connection mistake</li><li>▶ Indoor PCB faulty</li></ul>

Table 23

Troubleshooting:

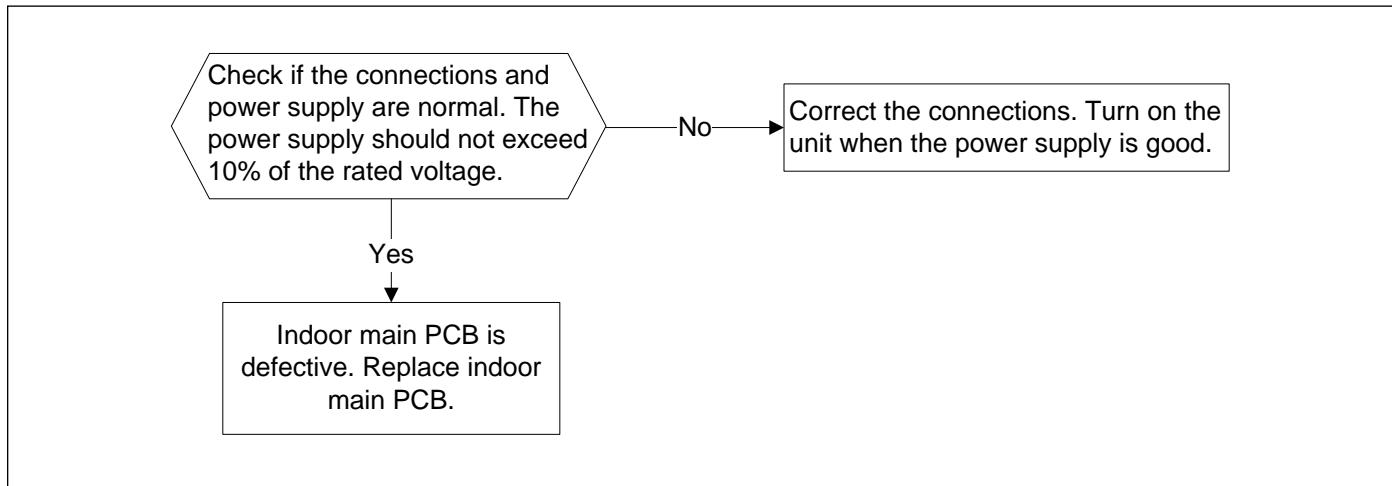


Figure 40



Zero crossing detection error is only valid for the unit with AC fan motor, for other models, this error is invalid.

#### 7.6.4 Fan speed has been out of control diagnosis & solution (EH 03 /EC 07)

Error Code	EH 03 (indoor) / EC 07 (outdoor)
Malfunction decision conditions	When indoor / outdoor fan speed is too low or too high for certain time, the unit will stop and the LED will display the failure.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Wiring mistake</li> <li>▶ Indoor / Outdoor Fan assembly faulty</li> <li>▶ Indoor / Outdoor Fan motor faulty</li> <li>▶ Indoor / Outdoor PCB faulty</li> </ul>

Table 24

Troubleshooting:

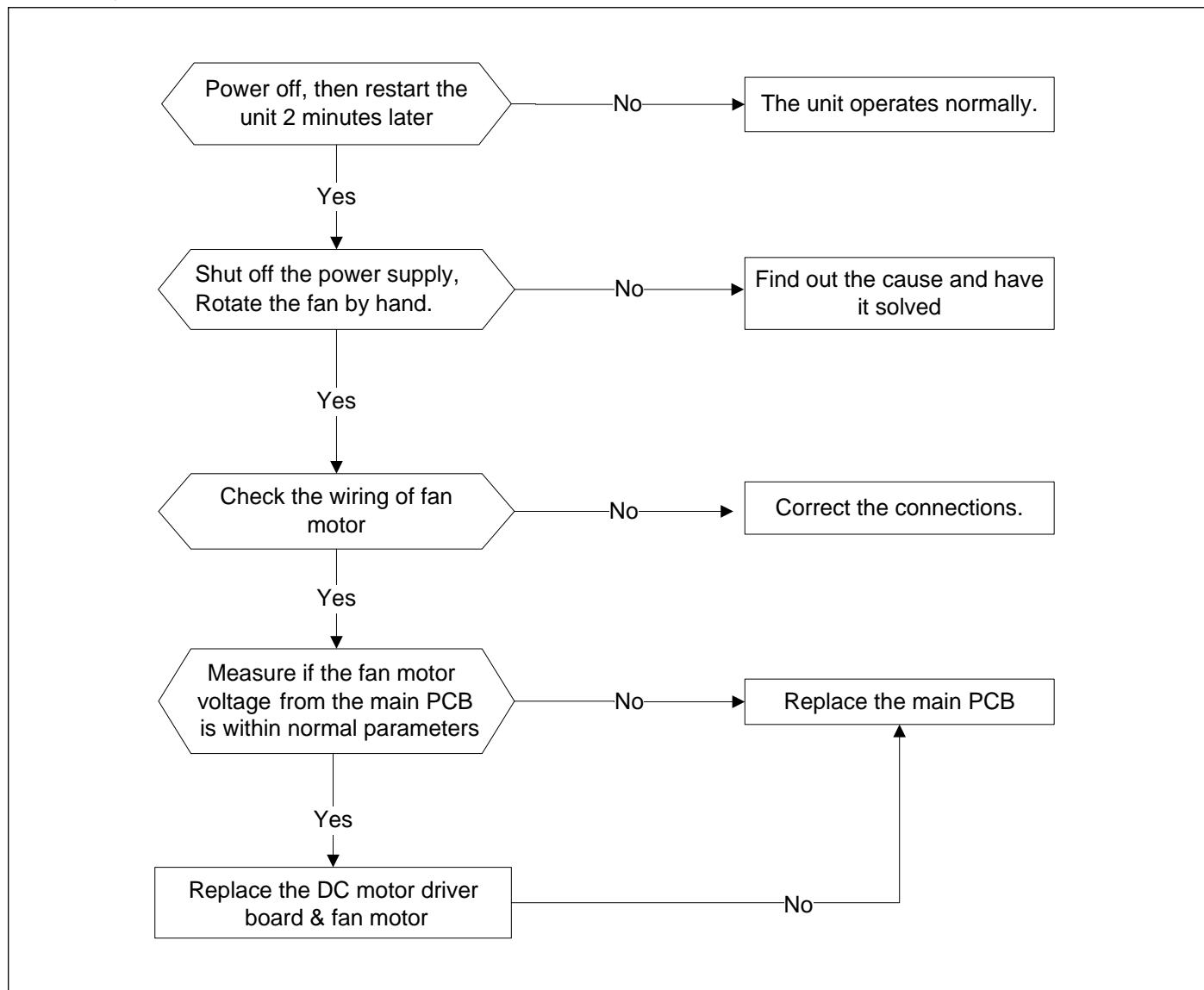


Figure 41



For certain models, outdoor PCB can not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

**Index 1:****1. Indoor or Outdoor DC Fan Motor (control chip is in fan motor)**

Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must have problems and needs to be replaced.

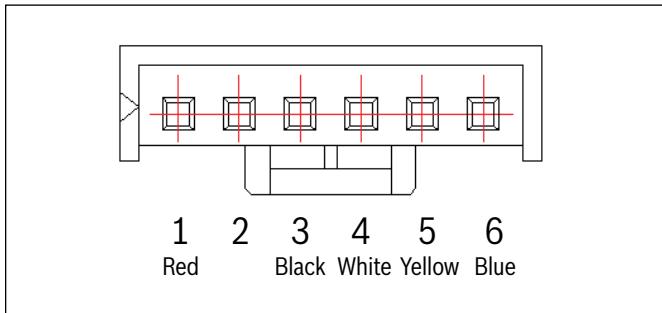


Figure 42

**DC motor voltage input and output (voltage: 220-240V~)**

NO.	Color	Signal	Voltage
1	Red	V <sub>s</sub> /V <sub>m</sub>	280V~380V
2	---	---	---
3	Black	GND	0V
4	White	V <sub>cc</sub>	14-17.5V
5	Yellow	V <sub>sp</sub>	0~5.6V
6	Blue	FG	14-17.5V

Table 25

**DC motor voltage input and output (voltage :115V~)**

NO.	Color	Signal	Voltage
1	Red	V <sub>s</sub> /V <sub>m</sub>	140V~190V
2	---	---	---
3	Black	GND	0V
4	White	V <sub>cc</sub>	14-17.5V
5	Yellow	V <sub>sp</sub>	0~5.6V
6	Blue	FG	14-17.5V

Table 26

**2. Outdoor DC Fan Motor (control chip is in outdoor PCB)**

Release the UVW connector. Measure the resistance of U-V, U-W and V-W. If the three values are not equal, the fan motor has a problem and needs to be replaced.

Otherwise, replace the ODU PCB.

**3. Indoor AC Fan Motor**

- a. Power off and disconnect fan motor power cord from PCB. Measure the resistance value of each winding by using the multi-meter. The normal value show as follows:

Model	YKFG-13-4-38L YKFG-13-4-38L-4	YKFG-15-4-28-1	YKFG-20-4-10L	YKFG-20-4-5-11
Brand	Welling	Welling	Welling	Welling
Black - Red Main	345Ω	75Ω	269Ω	388Ω
Blue - Black AUX	348Ω	150Ω	224Ω	360Ω

Table 27

Model	YKFG-20-4-5-19	YKFG-25-4-6-14	YKFG-28-4-3-7 YKFG-28-4-3-14	YKFG-28-4-6-5
Brand	Welling	Welling	Welling	Welling
Black - Red Main	444Ω	287Ω	231Ω	183.6Ω
Blue - Black AUX	470Ω	409Ω	414Ω	206Ω

Table 28

Model	YKFG-45-4-13	YKFG-45-4-22 YKFG-45-4-22-13	YKFG-60-4-2-6	YKFG-60-4-1
Brand	Dongfang	Welling	Welling	Welling
Black - Red Main	125.2Ω	168Ω	96Ω	68Ω
Blue - Black AUX	83.8Ω	141Ω	96Ω	53Ω

Table 29

Model	YKFG-45-4-13
Brand	Dongfang
Black - Red Main	450Ω
Blue - Black AUX	442Ω

Table 30

- b. Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 1 OOV(208-240V power supply) or 50V (115V power supply), the PCB must has problems and need to be replaced.

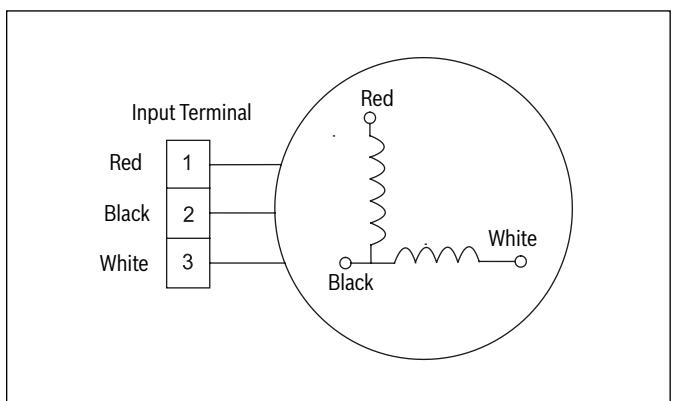


Figure 43

#### 4. DC Fan Motor(for some double fan models)

Power on and when the unit is in standby, measure the voltage of CON1, pin1-pin2 and pin3-pin2 of CN1 in DC motor driver board. If the value of the voltage is not in the range showing in below tables, the outdoor main PCB must has problems and need to be replaced.

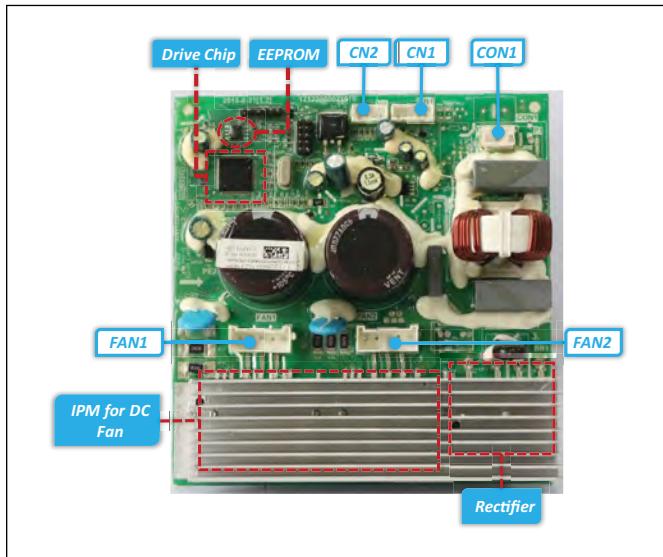


Figure 44

Part	Description	Parameter	Remark
CON1	Power input for the PCB	192-380V/DC	
CN1	Communication with main PCB	DC	
CN2	Test port	5V/DC	For debugging board
FAN1	UVW output for DC fan motor		
FAN2	UVW output for DC fan motor		

Table 31

CN1 Communication with main PCB

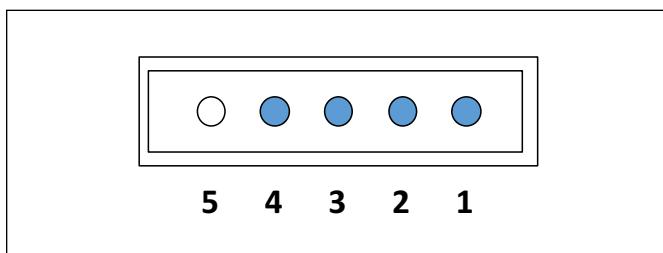


Figure 45

No.	Signal	Voltage
1	Vcc	13.5-16.5V
2	GND	0V
3	Vsp	0~6.5V
4	FG	13.5-16.5V
5	---	---

Table 32

### 7.6.5 Open circuit or short circuit of temperature sensor diagnosis and solution (EC 52/EC 53/EC 54/EC 56/EH 60/EH61)

Error Code	EC 52/EC 53/EC 54/EC 56/EH 60/EH61
Malfunction decision conditions	If the sampling voltage is lower than 0.06V DC or higher than 4.94V DC, the LED will display the failure.
Supposed causes	<ul style="list-style-type: none"> <li>► Wiring mistake</li> <li>► Sensor faulty</li> <li>► Indoor / Outdoor PCB faulty</li> </ul>

Table 33

Troubleshooting:

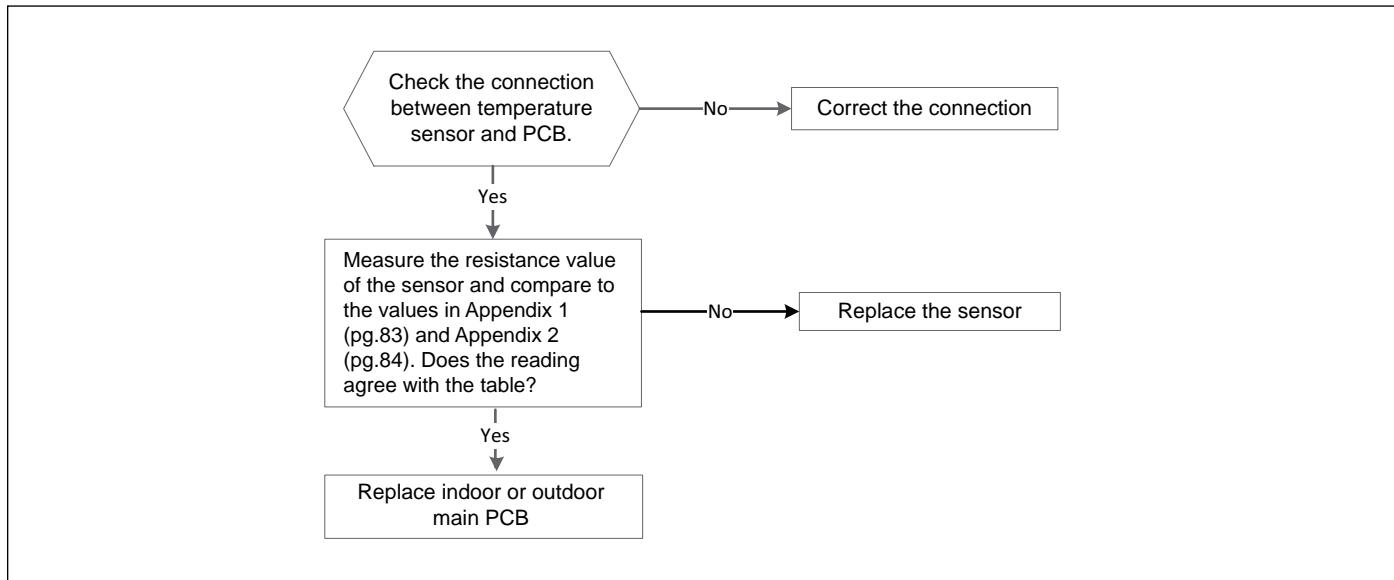


Figure 46

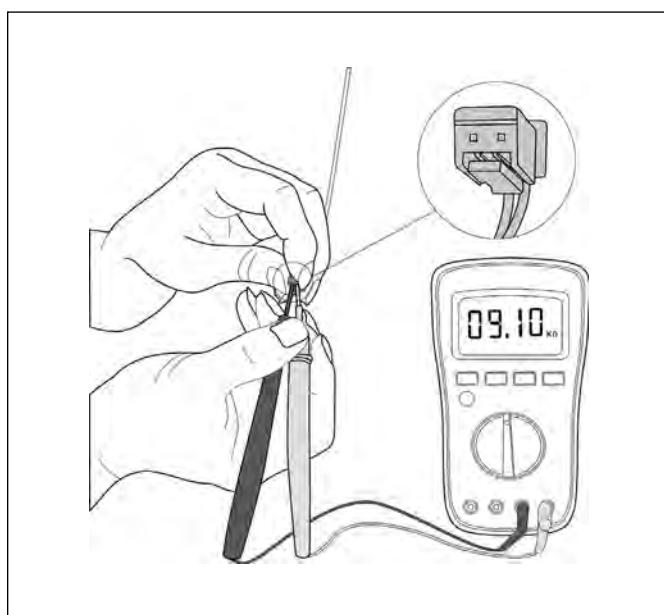


Figure 47



Some models, PCB could not removed separately, then entire outdoor electric control box should be replaced.



For certain models, outdoor unit uses combination sensor, T3,T4 and TP are the same of sensor.

### 7.6.6 Refrigerant Leakage Detection diagnosis and solution (EL OC)

Error Code	EL OC
Malfunction decision conditions	Judging the abnormality of the refrigeration system according to the number of compressor stops and the changes in operating parameters caused by excessive exhaust temperature.
Supposed causes	<ul style="list-style-type: none"> <li>▶ T1 or T2 sensor faulty</li> <li>▶ Indoor PCB faulty</li> <li>▶ System problems, such as leakage or blocking</li> </ul>

Table 34

Troubleshooting:

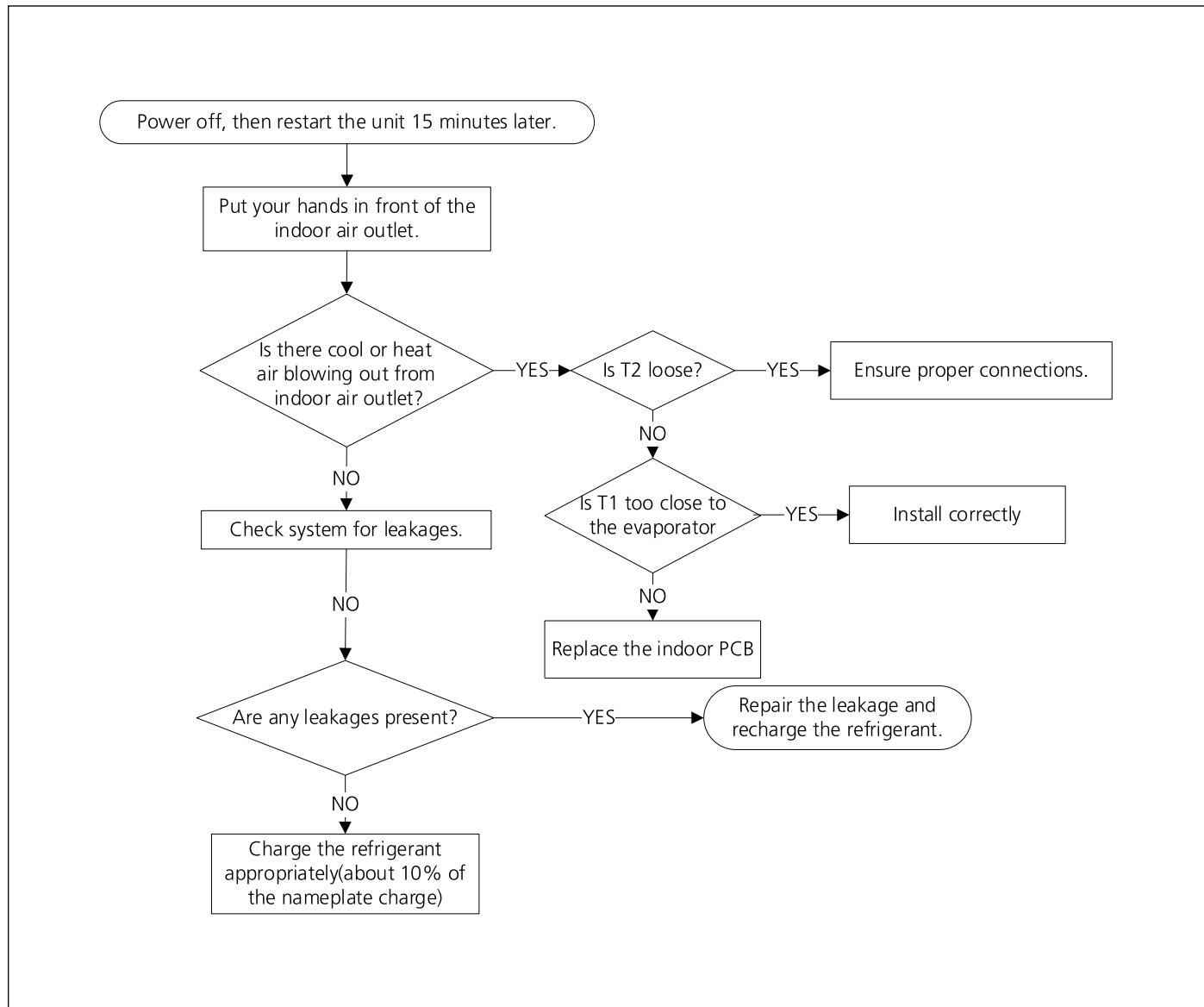


Figure 48

### 7.6.7 Indoor PCB / Display board communication error diagnosis and solution (EH 06)

Error Code	EH 06
Malfunction decision conditions	Indoor PCB does not receive feedback from the display board.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Wiring mistake</li> <li>▶ Display board faulty</li> <li>▶ Indoor PCB faulty</li> </ul>

Table 35

Troubleshooting:

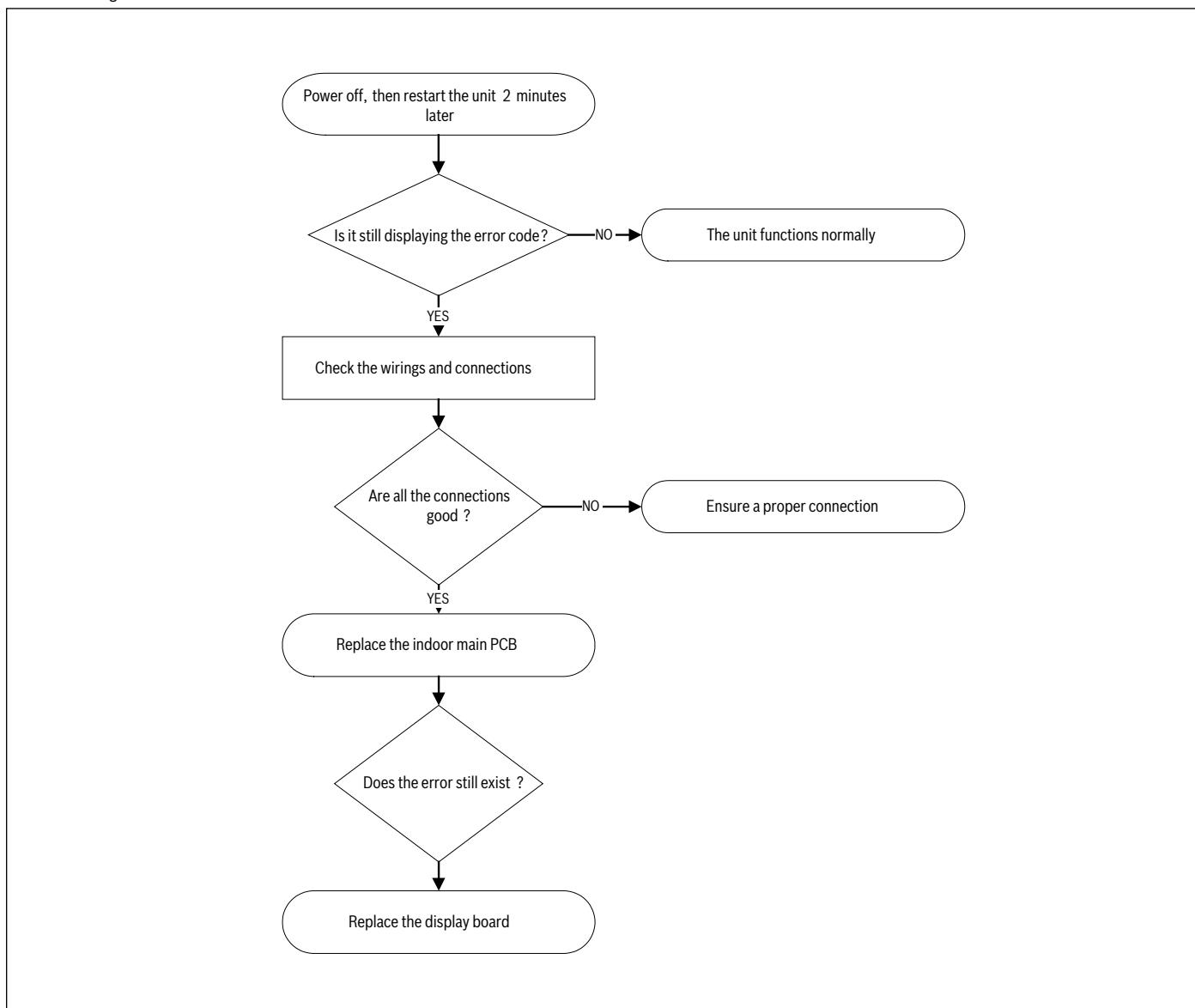


Figure 49

### 7.6.8 Overload current protection diagnosis and solution (PC 08)

Error Code	PC 08
Malfunction decision conditions	An abnormal current rise is detected by checking the specified current detection circuit.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Power supply problems</li> <li>▶ System blockage</li> <li>▶ Outdoor PCB faulty</li> <li>▶ Wiring mistake</li> <li>▶ Compressor malfunction</li> </ul>

Table 36

Troubleshooting:

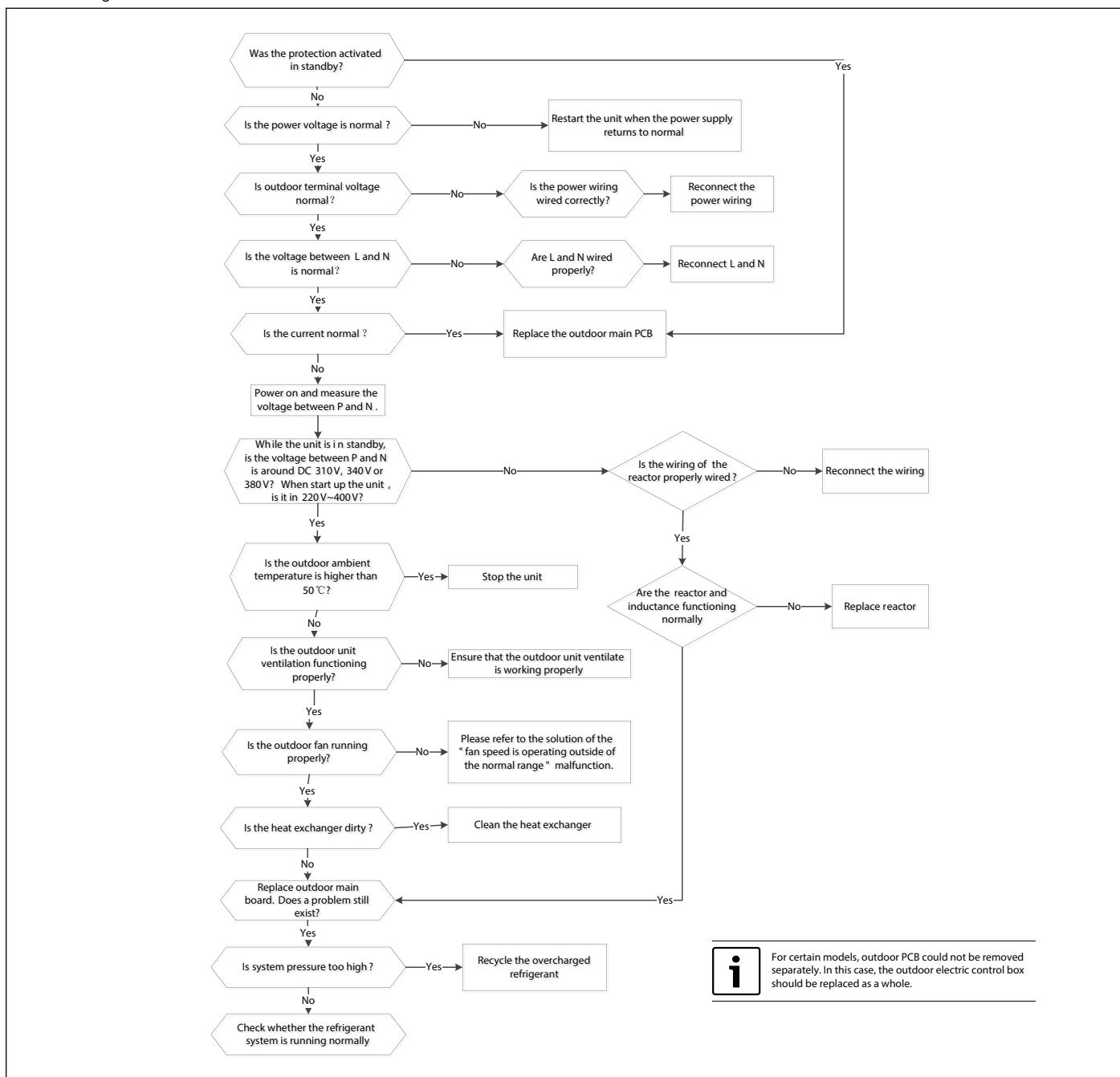


Figure 50

### 7.6.9 IPM malfunction or IGBT over-strong current protection diagnosis and solution (PC 00)

Error Code	PC 00
Malfunction decision conditions	When the voltage signal that IPM send to compressor drive chip is abnormal, the display LED will show the failure code and AC will turn off.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Wiring mistake</li> <li>▶ IPM malfunction</li> <li>▶ Outdoor fan assembly faulty</li> <li>▶ Compressor malfunction</li> <li>▶ Outdoor PCB faulty</li> </ul>

Table 37

Troubleshooting:

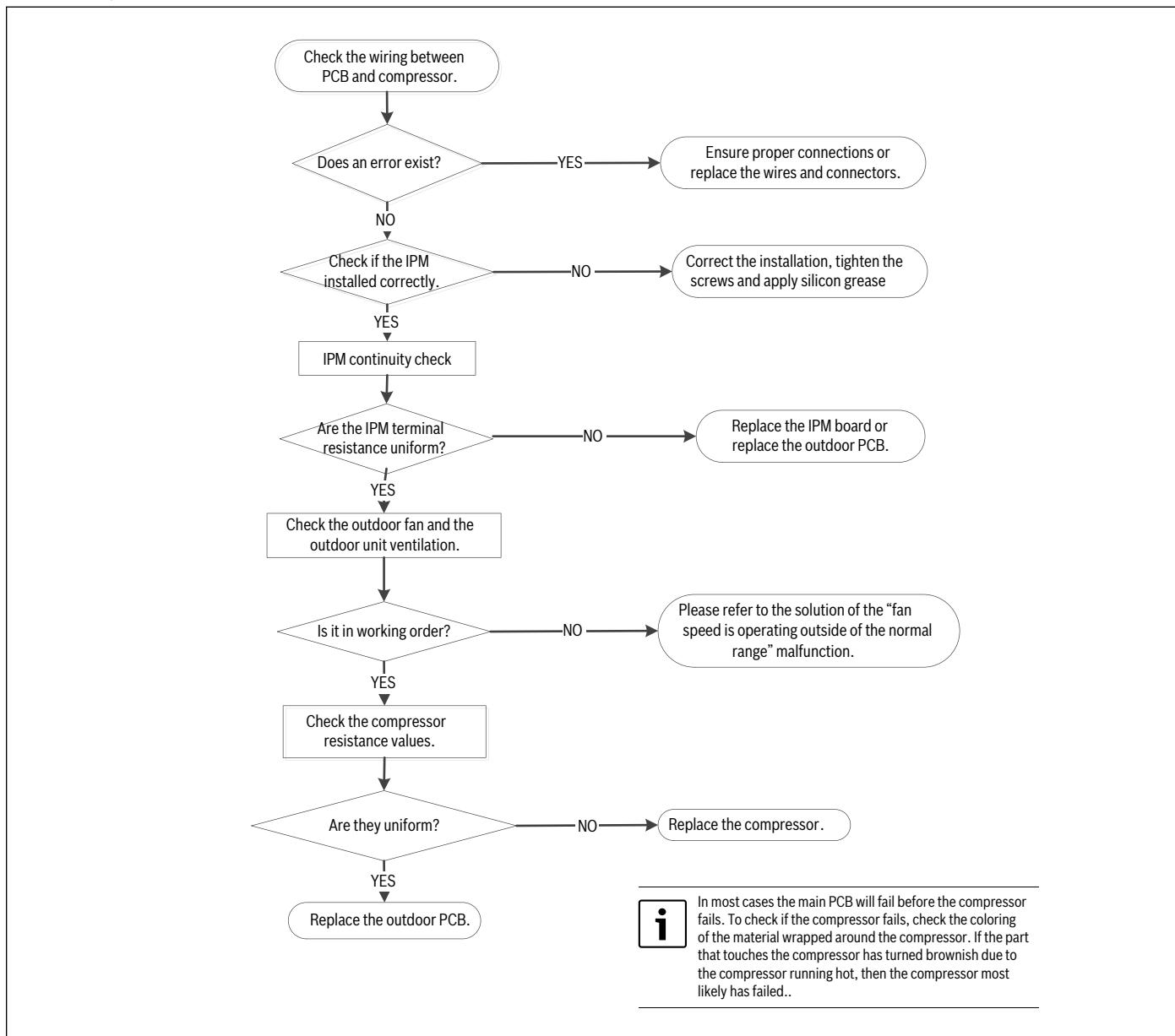


Figure 51

**IPM Continuity Check**

WARNING: ELECTRICAL SHOCK HAZARD

- ▶ Electricity remains in capacitors even when the power supply is off.
- ▶ Ensure the capacitors are fully discharged before troubleshooting.

1. Turn off outdoor unit and disconnect power supply.
2. Discharge electrolytic capacitors and ensure all energy-storage unit has been discharged.
3. Disassemble outdoor PCB or disassemble IPM board.
4. Measure the resistance value between P and U(V, W, N); U(V, W) and N.

Digital tester		Resistance value	Digital tester		Resistance value
(+)Red	(-)Black		(+)Red	(-)Black	
P	N		U		$\infty$
	U	$\infty$ (Several MΩ)	V		
	V		W		
	W		-		

Table 38

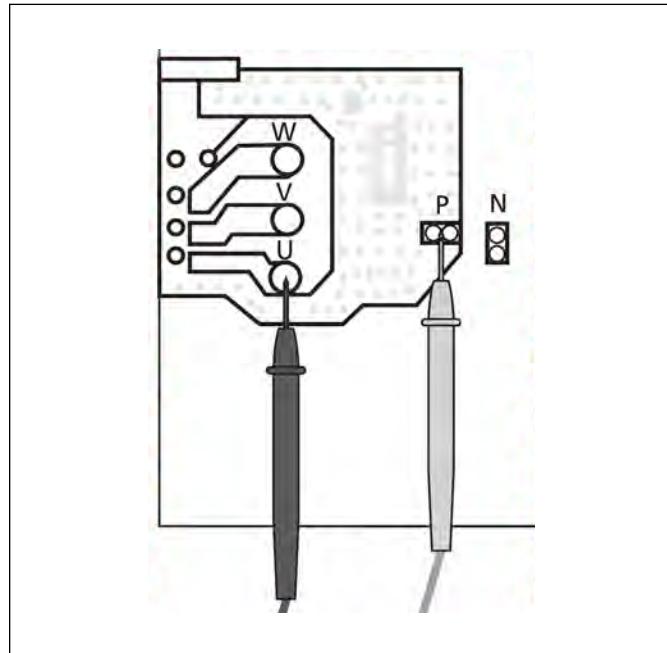


Figure 52

**Compressor check**

Disconnect the compressor and check the resistance between U-V, V-W and U-W, and all 3 values should be equal. If not, the compressor is faulty and should be replaced.

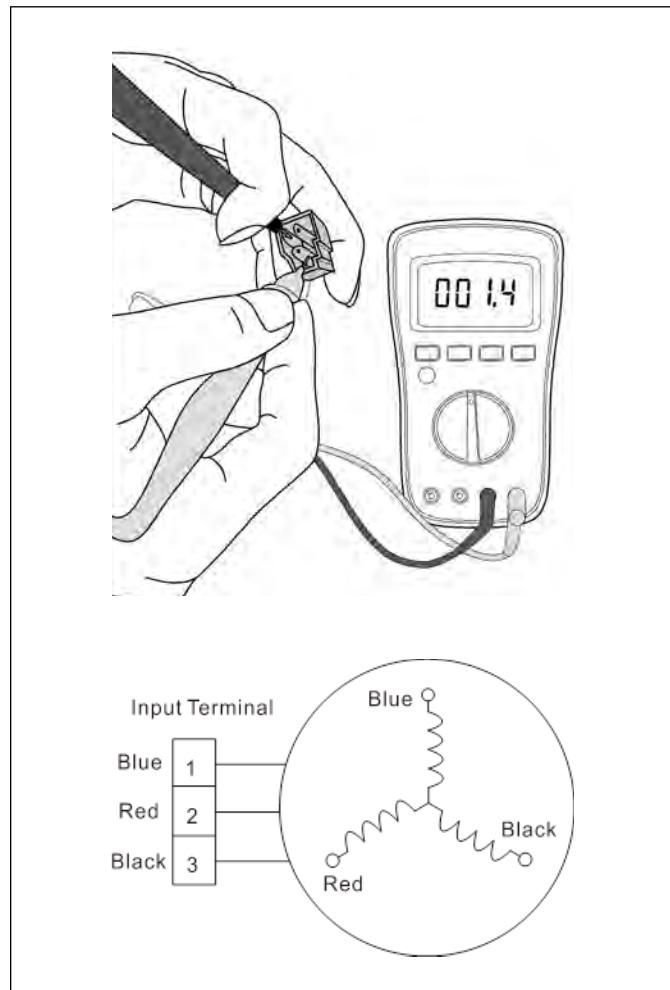


Figure 53

### 7.6.10 Over voltage or too low voltage protection diagnosis and solution (PC 01)

Error Code	PC 01
Malfunction decision conditions	An abnormal voltage rise or drop is detected by checking the specified voltage detection circuit.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Power supply problems</li> <li>▶ System leakage or block</li> <li>▶ Outdoor PCB faulty</li> <li>▶ Transformer</li> </ul>

Table 39

Troubleshooting:

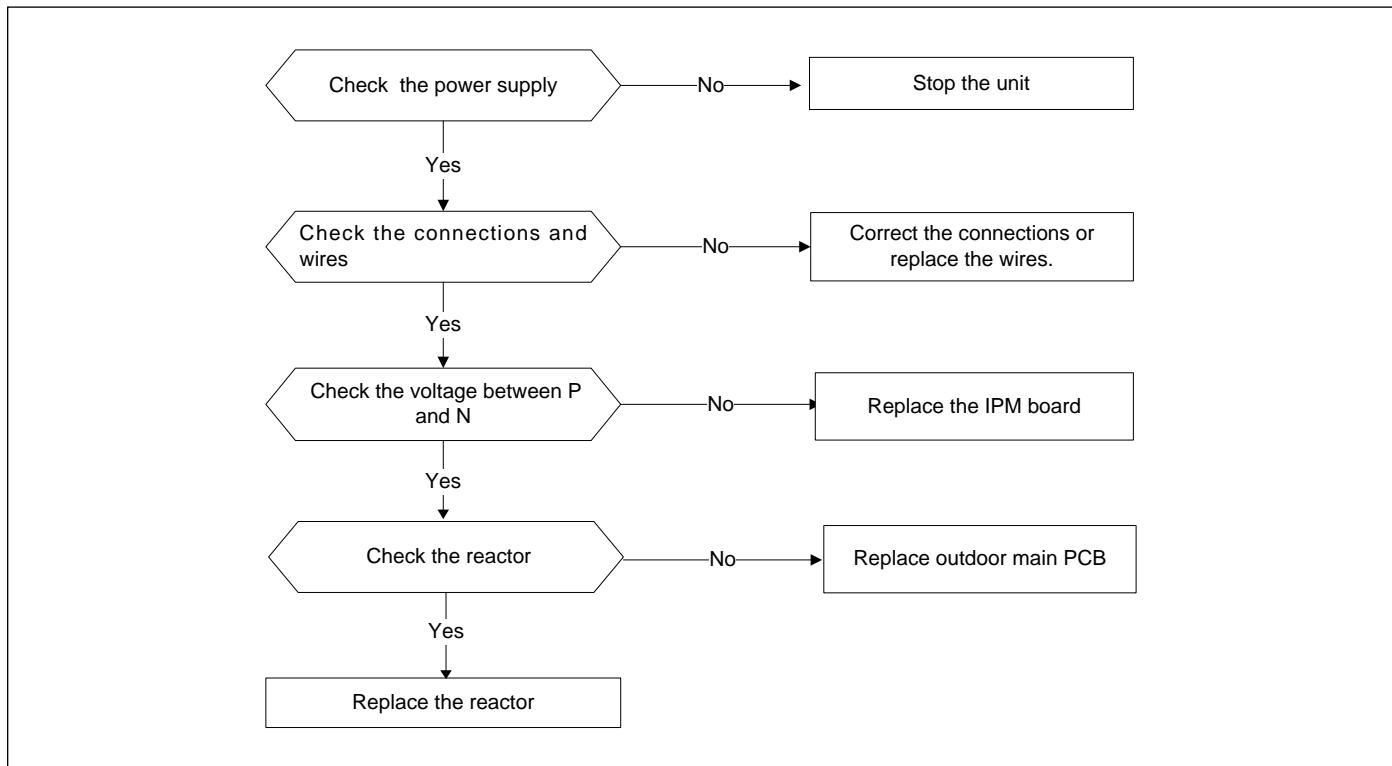


Figure 54



Measure the DC voltage between P and N port (Fig. 99). The normal value should be as shown below.

- When starting up the system, it is in 220V ~ 400V.
- When the system is in standby, 310V, 340V or 380V.



For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

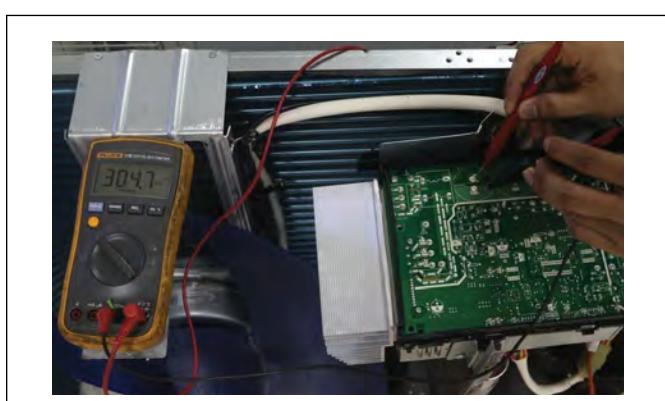


Figure 55

### 7.6.11 Top temperature protection of compressor or High temperature protection of IPM module or High pressure protection diagnosis and solution(PC 02)

Error Code	PC 02
Malfunction decision conditions	<p>For some models with overload protection, If the sampling voltage is not 5V, the LED will display the failure.</p> <p>If the temperature of IPM module is higher than a certain value, the LED displays the failure code.</p> <p>For some models with high pressure switch, outdoor pressure switch cut off the system because high pressure is higher than 4.4 MPa, the LED displays the failure code.</p>
Supposed causes	<ul style="list-style-type: none"> <li>▶ Installation mistake</li> <li>▶ Power supply problems</li> <li>▶ System leakage or block</li> <li>▶ Outdoor PCB faulty</li> <li>▶ Over load protector (OLP) faulty</li> </ul>

Table 40

Troubleshooting:

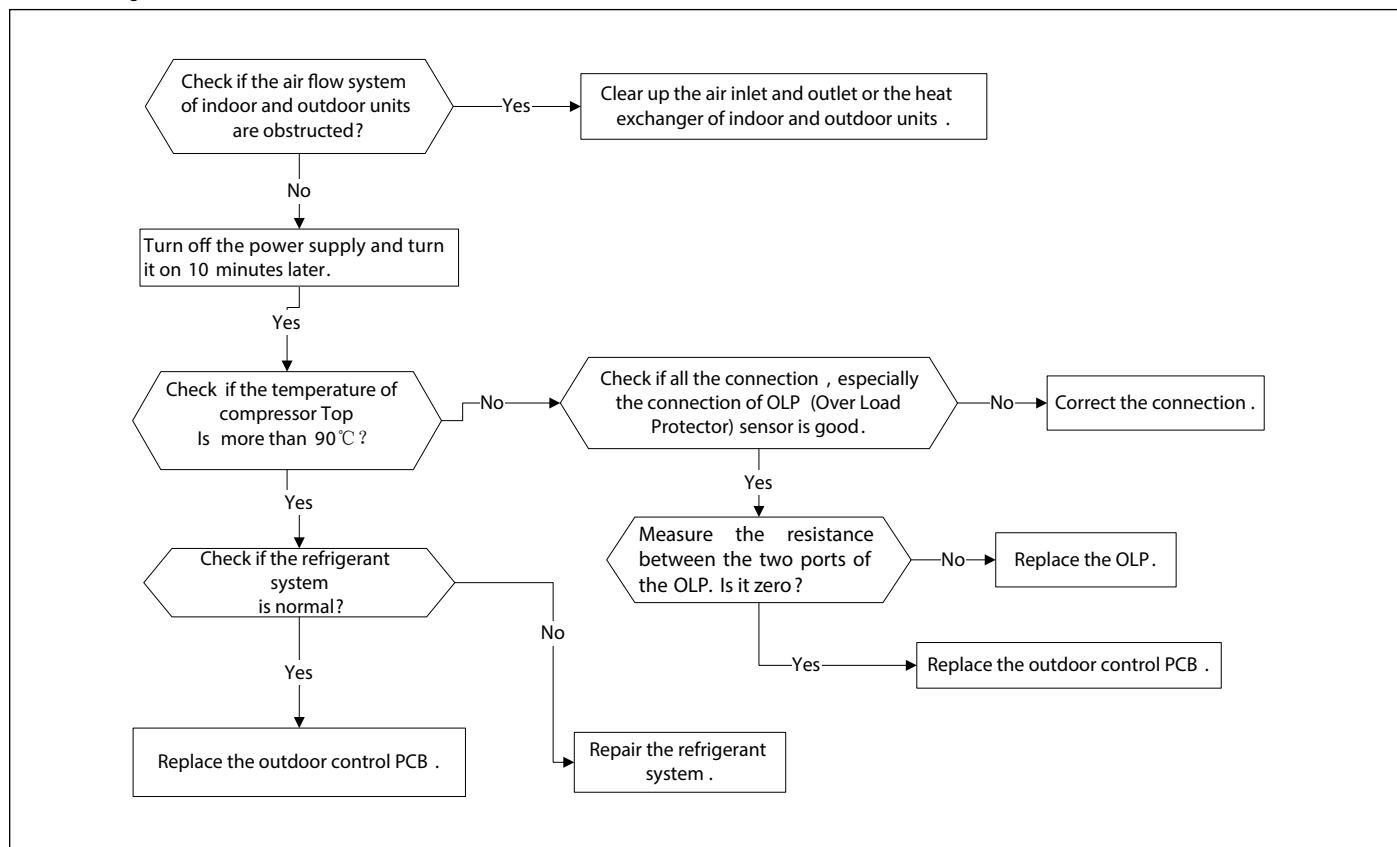


Figure 56

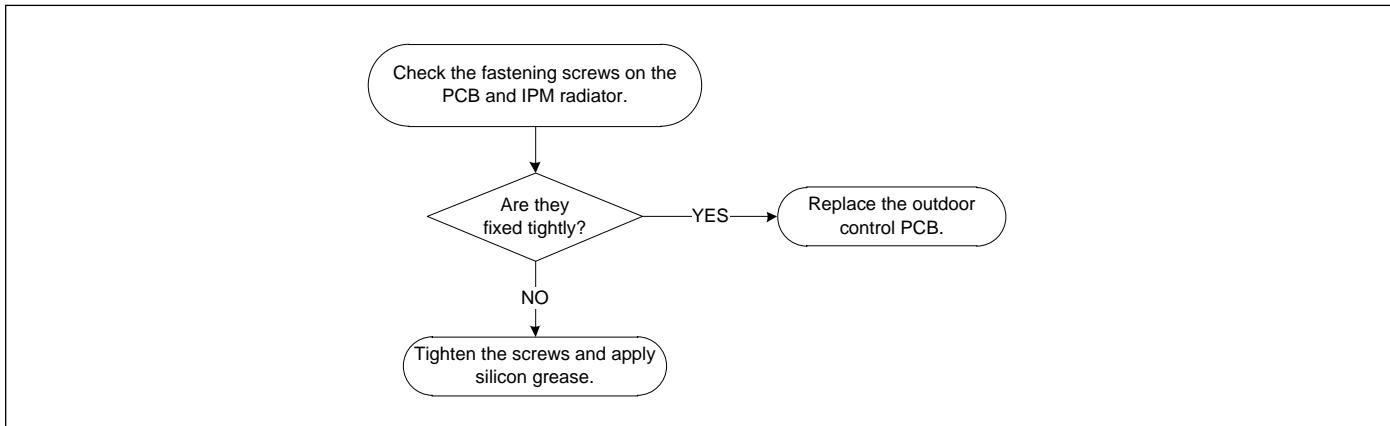


Figure 57

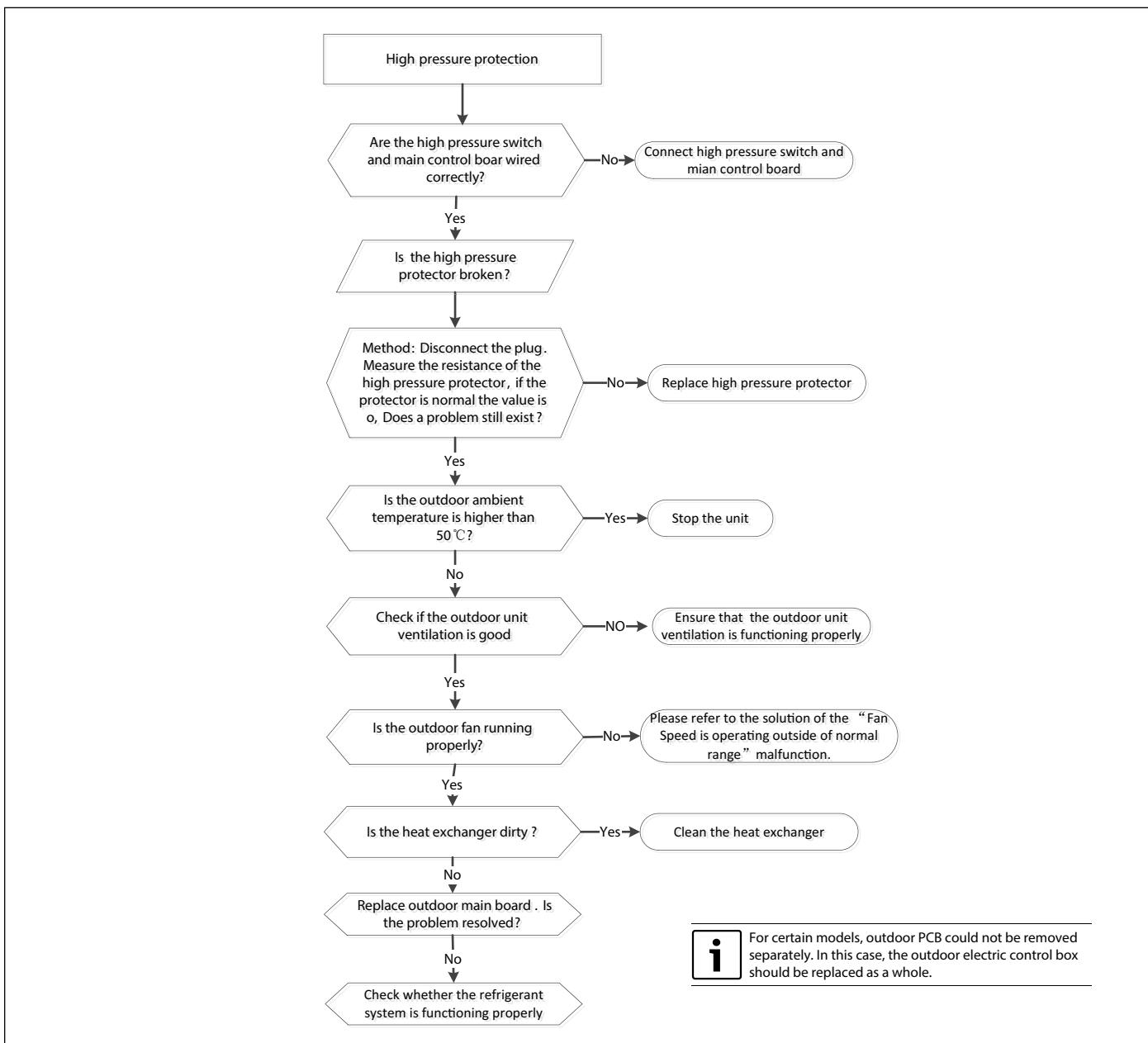


Figure 58

### 7.6.12 Inverter compressor drive error diagnosis and solution (PC 04)

Error Code	PC 04
Malfunction decision conditions	An abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation speed signal detection and so on.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Wiring mistake</li> <li>▶ IPM malfunction</li> <li>▶ Outdoor fan assembly faulty</li> <li>▶ Compressor malfunction</li> <li>▶ Outdoor PCB faulty</li> </ul>

Table 41

Troubleshooting:

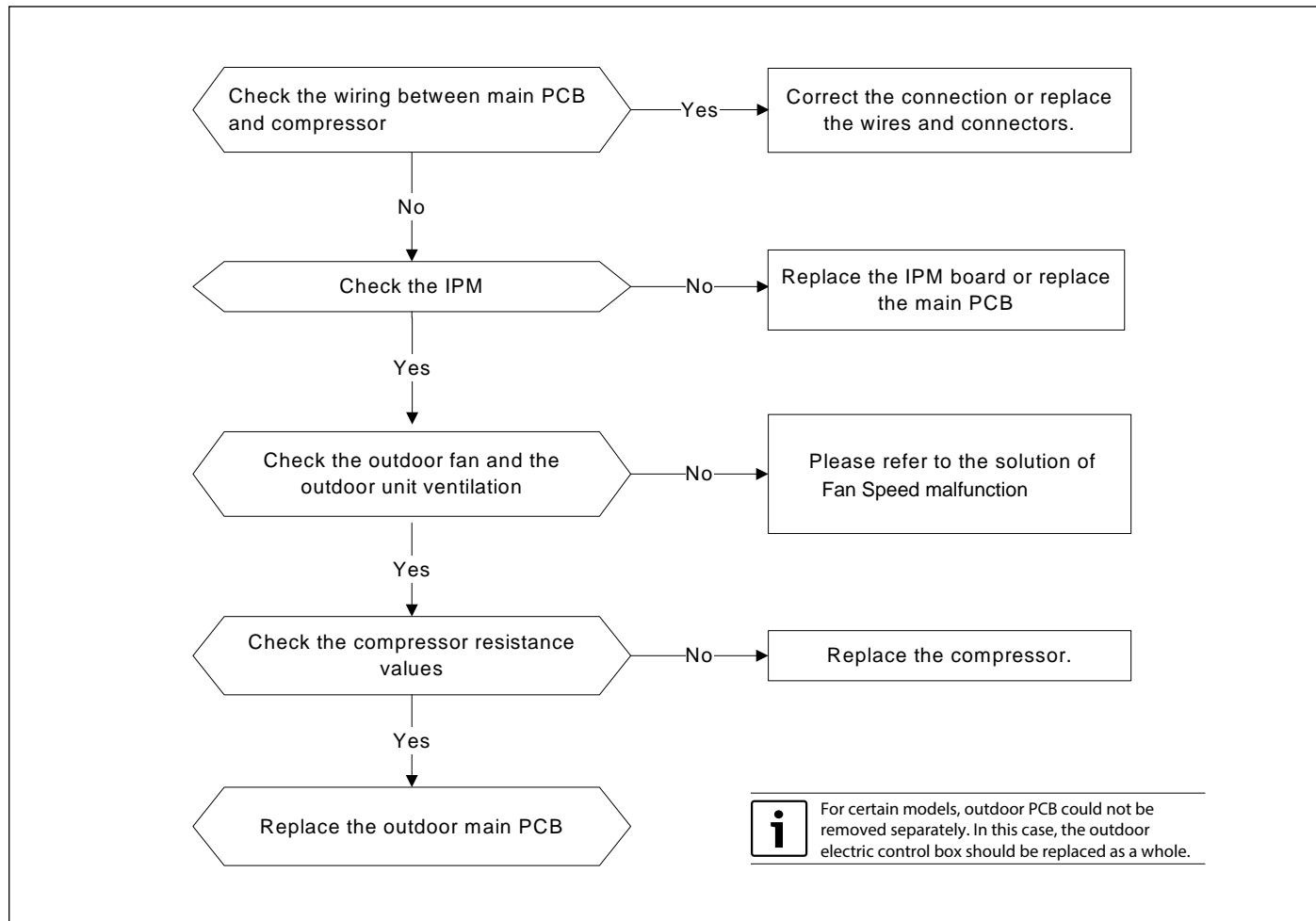


Figure 59

### 7.6.13 Low pressure protection diagnosis and solution (PC 03)

Error Code	PC 03
Malfunction decision conditions	Outdoor pressure switch cut off the system because low pressure is lower than 0.13 MPa, the LED displays the failure code.
Supposed causes	<ul style="list-style-type: none"> <li>▶ Wiring mistake</li> <li>▶ Pressure protector faulty</li> <li>▶ Indoor fan motor faulty</li> <li>▶ Outdoor PCB faulty</li> <li>▶ Refrigerant leak</li> </ul>

Table 42

Troubleshooting:

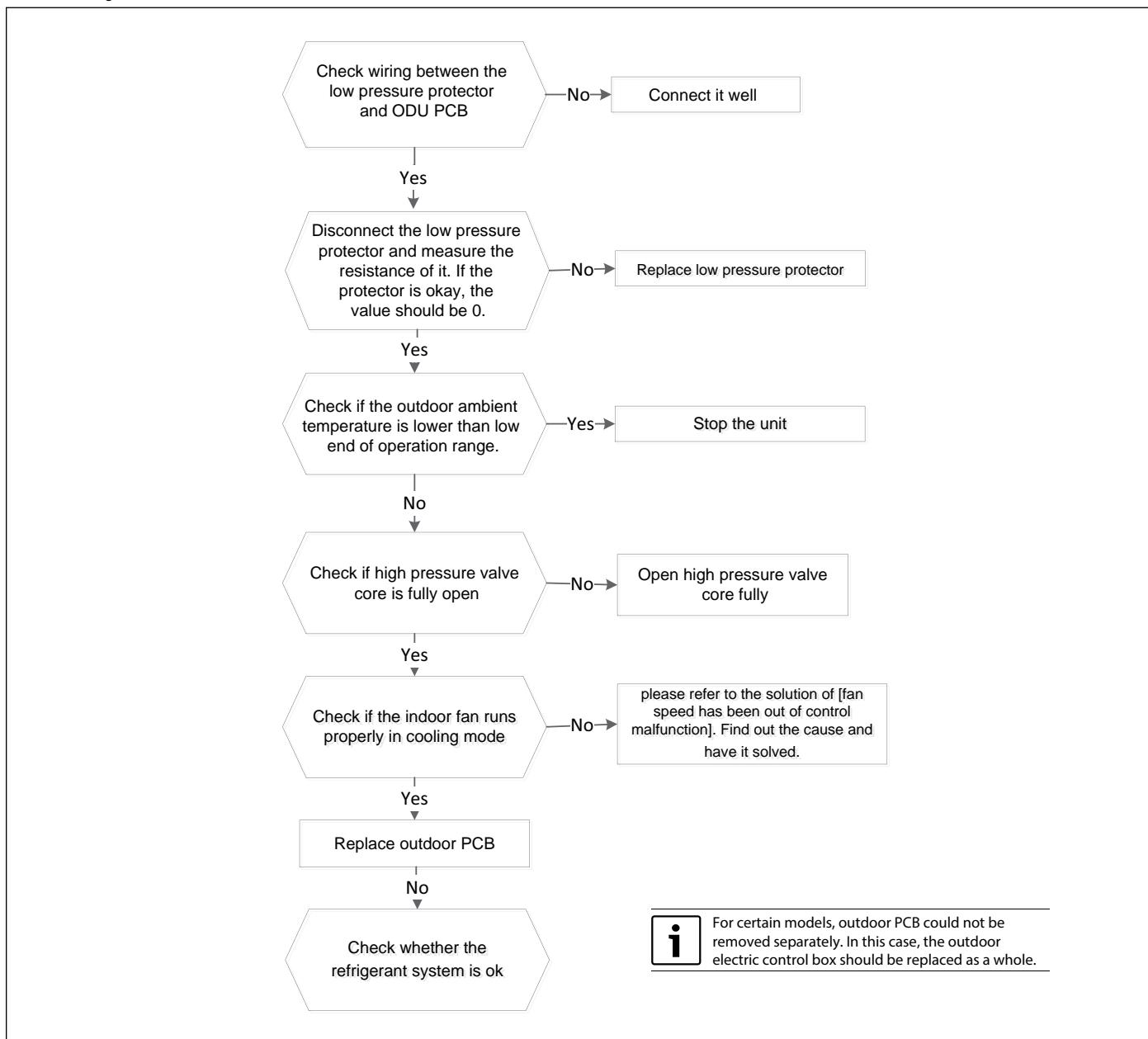


Figure 60

#### 7.6.14 Communication error between outdoor unit main PCB and IPM control (PC 40)

Error Code	PC 40
Malfunction decision conditions	Communication error between outdoor PCB chip and compressor driven chip
Supposed causes	<ul style="list-style-type: none"> <li>▶ Outdoor PCB faulty</li> <li>▶ Outdoor electric control box faulty</li> </ul>

Table 43

Troubleshooting:

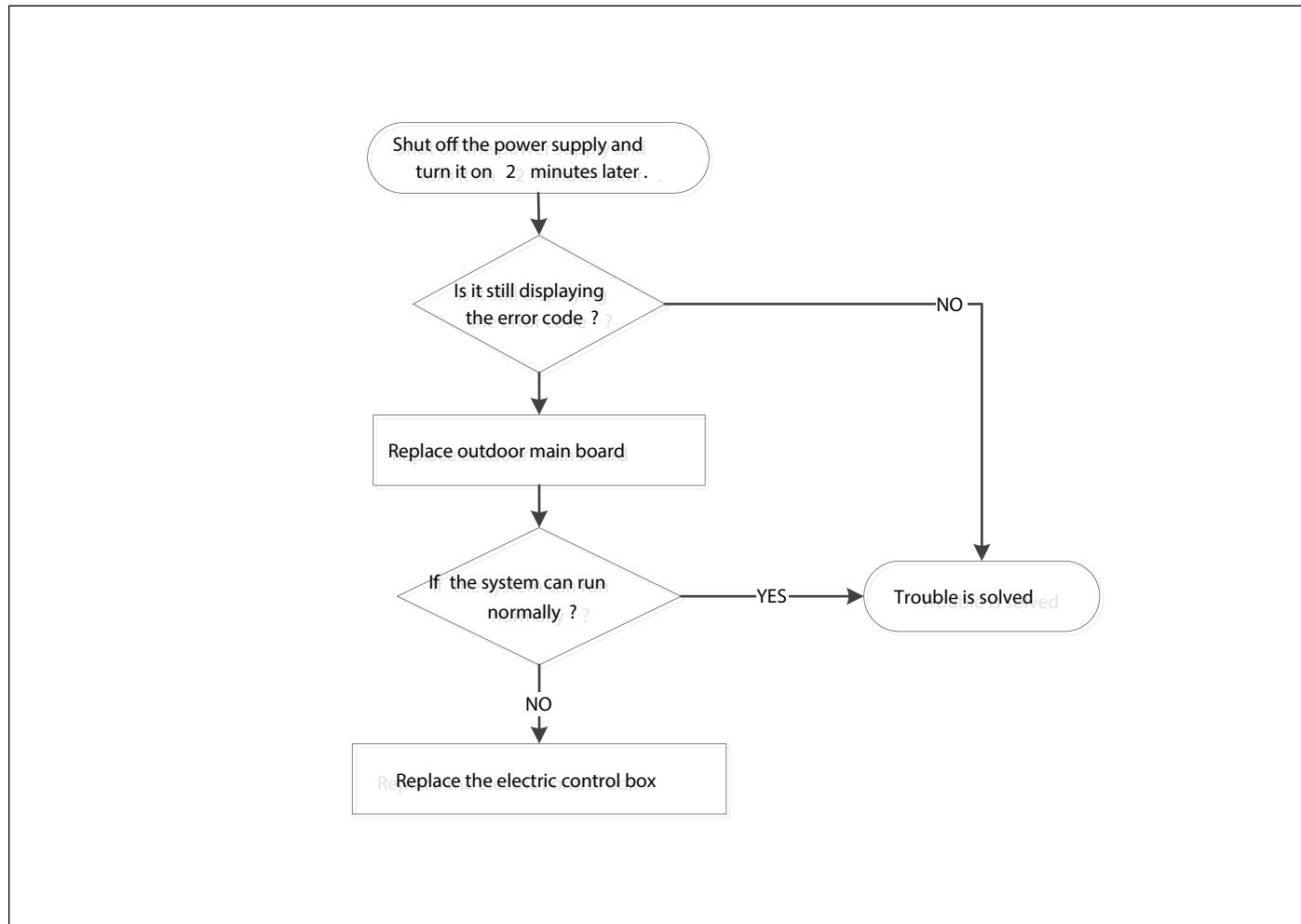


Figure 61

### 7.6.15 Main Parts Check

#### Temperature sensor check



WARNING: ELECTRICAL HAZARD

- ▶ Be sure to turn off all power supplies or disconnect all wires to avoid electric shock.



WARNING: PERSONAL INJURY

- ▶ Operate after compressor and coil have returned to normal temperature in case of injury.

1. Disconnect the temperature sensor from PCB.
2. Measure the resistance value of the sensor using a multi-meter.
3. Check corresponding temperature sensor resistance value table.

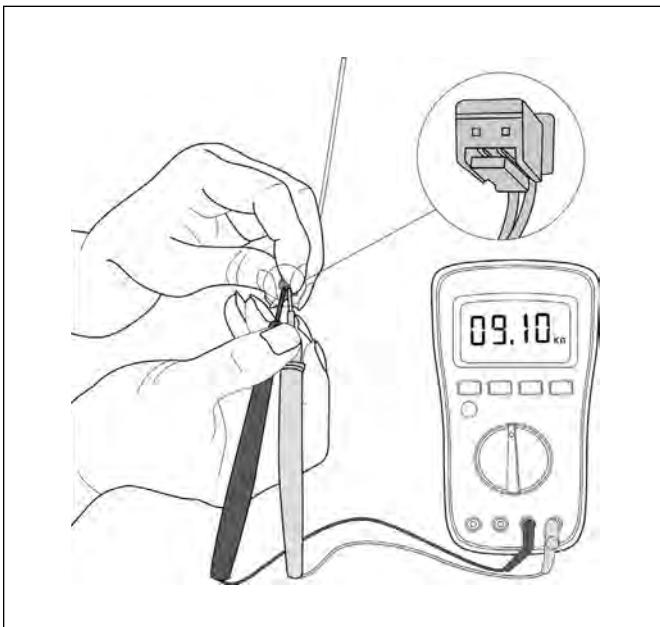


Figure 62



The picture and the value are only for reference, actual condition and specific value may vary.

Appendix 1 Resistance to Temperature value table for resistive sensors:  
T1,T2,T3,T4 (°C/K Ohm)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
-19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
-18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
-17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
-16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
-15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
-14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
-13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
-12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
-11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
-10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.9118	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

Table 44

Appendix 2 Resistance to Temperature value table for resistive sensors: T5 (°C/K Ohm)

°C	°F	KOhm	°C	°F	KOhm	°C	°F	KOhm	°C	°F	KOhm
-20	-4	542.7	20	68	68.66	60	140	13.59	100	212	3.702
-19	-2	511.9	21	70	65.62	61	142	13.11	101	214	3.595
-18	0	483	22	72	62.73	62	144	12.65	102	216	3.492
-17	1	455.9	23	73	59.98	63	145	12.21	103	217	3.392
-16	3	430.5	24	75	57.37	64	147	11.79	104	219	3.296
-15	5	406.7	25	77	54.89	65	149	11.38	105	221	3.203
-14	7	384.3	26	79	52.53	66	151	10.99	106	223	3.113
-13	9	363.3	27	81	50.28	67	153	10.61	107	225	3.025
-12	10	343.6	28	82	48.14	68	154	10.25	108	226	2.941
-11	12	325.1	29	84	46.11	69	156	9.902	109	228	2.86
-10	14	307.7	30	86	44.17	70	158	9.569	110	230	2.781
-9	16	291.3	31	88	42.33	71	160	9.248	111	232	2.704
-8	18	275.9	32	90	40.57	72	162	8.94	112	234	2.63
-7	19	261.4	33	91	38.89	73	163	8.643	113	235	2.559
-6	21	247.8	34	93	37.3	74	165	8.358	114	237	2.489
-5	23	234.9	35	95	35.78	75	167	8.084	115	239	2.422
-4	25	222.8	36	97	34.32	76	169	7.82	116	241	2.357
-3	27	211.4	37	99	32.94	77	171	7.566	117	243	2.294
-2	28	200.7	38	100	31.62	78	172	7.321	118	244	2.233
-1	30	190.5	39	102	30.36	79	174	7.086	119	246	2.174
0	32	180.9	40	104	29.15	80	176	6.859	120	248	2.117
1	34	171.9	41	106	28	81	178	6.641	121	250	2.061
2	36	163.3	42	108	26.9	82	180	6.43	122	252	2.007
3	37	155.2	43	109	25.86	83	181	6.228	123	253	1.955
4	39	147.6	44	111	24.85	84	183	6.033	124	255	1.905
5	41	140.4	45	113	23.89	85	185	5.844	125	257	1.856
6	43	133.5	46	115	22.89	86	187	5.663	126	259	1.808
7	45	127.1	47	117	22.1	87	189	5.488	127	261	1.762
8	46	121	48	118	21.26	88	190	5.32	128	262	1.717
9	48	115.2	49	120	20.46	89	192	5.157	129	264	1.674
10	50	109.8	50	122	19.69	90	194	5	130	266	1.632
11	52	104.6	51	124	18.96	91	196	4.849			
12	54	99.69	52	126	18.26	92	198	4.703			
13	55	95.05	53	127	17.58	93	199	4.562			
14	57	90.66	54	129	16.94	94	201	4.426			
15	59	86.49	55	131	16.32	95	203	4.294			
16	61	82.54	56	133	15.73	96	205	4.167			
17	63	78.79	57	135	15.16	97	207	4.045			
18	64	75.24	58	136	14.62	98	208	3.927			
19	66	71.86	59	138	14.09	99	210	3.812			

Table 45

**Compressor check**

Measure the resistance value of each winding by using the tester.

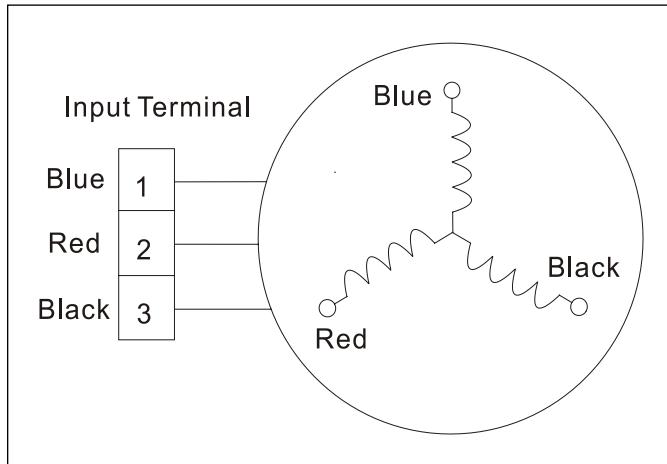


Figure 63

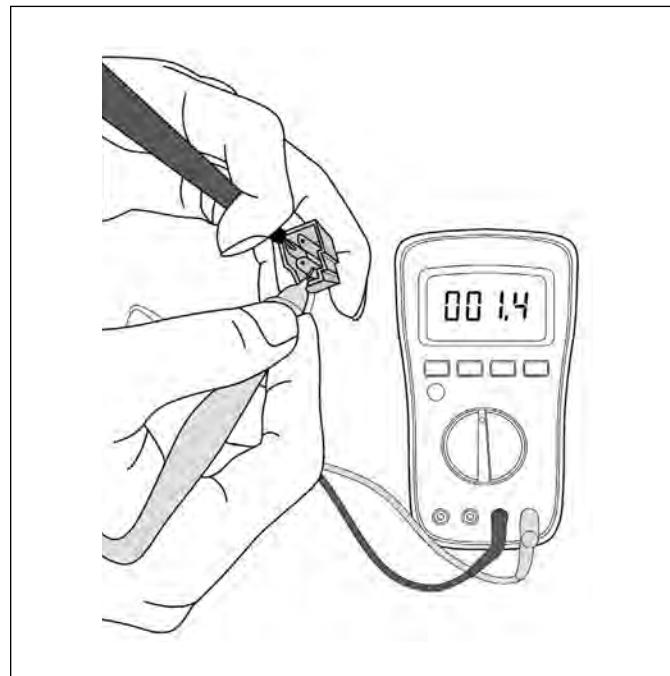


Figure 64

Position	Resistance Value						
	115V - 12K	9K Regular	12K Regular	18K Regular	24K Regular	30K Light Commercial	36K Light Commercial Wall Mounted
Blue - Red							
Blue - Black	2.13Ω	2.13Ω	2.13Ω	1.86Ω	1.03Ω	0.75Ω	0.75Ω
Red - Black							

Table 46

Position	Resistance Value								
	36K Light Commercial Cassette & Ducted	48K Light Commercial	60K Light Commercial	9K Max Performance	12K Max Performance	18K Max Performance	24K Max Performance	36K Max Performance	48K Max Performance
Blue - Red									
Blue - Black	0.65Ω	0.37Ω	0.37Ω	1.82Ω	1.82Ω	1.03Ω	1.03Ω	0.10Ω	0.10Ω
Red - Black									

Table 47

**IPM continuity check****WARNING: ELECTRICAL HAZARD**

- Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before trouble shooting.

Turn off the power, let the large capacity electrolytic capacitors discharge completely, and dismount the IPM. Use a digital tester to measure the resistance between P and UVN; UVW and N.

Digital tester		Normal resistance value $\infty$ (Several MΩ)	Digital tester		Normal resistance value $\infty$ (Several MΩ)	
(+)Red	(-)Black		(+)Red	(-)Black		
P	N		U	N		
	U		V			
	V		W			
	W		(+)Red			

Table 48

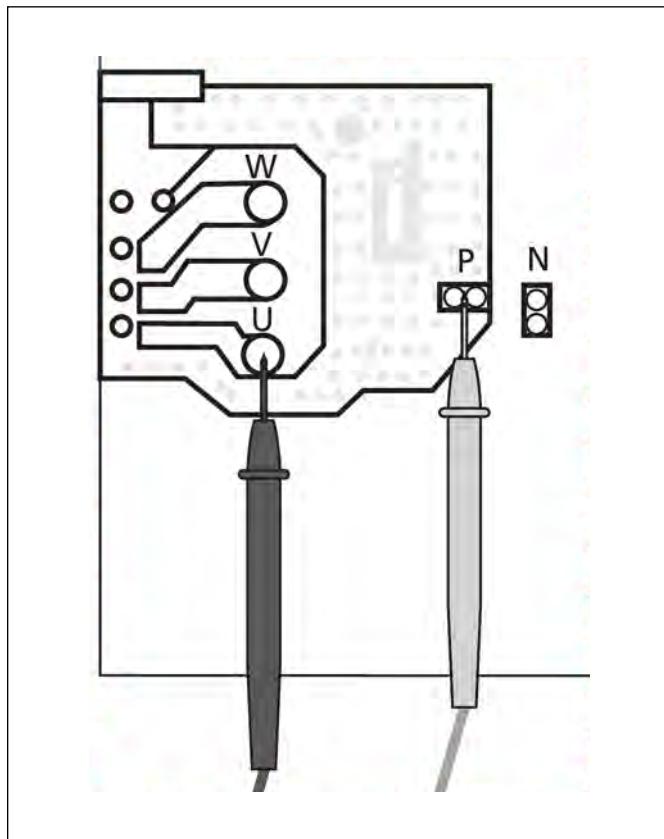


Figure 65

**4-way Valve Check**

1. Power on, use a digital tester to measure the voltage, when the unit operates in cooling, it is 0V. When the unit operates in heating, it is about 230VAC.

If the value of the voltage is not in the range, the PCB must have problems and need to be replaced.

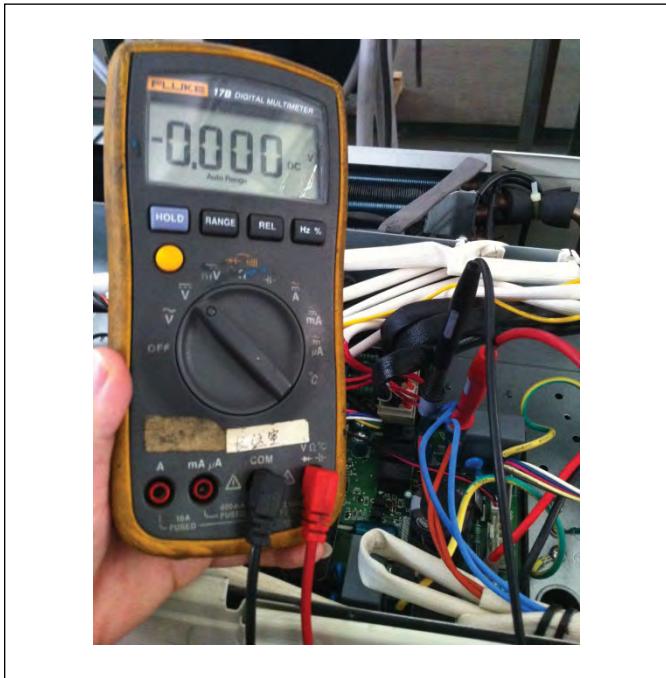


Figure 66

2. Turn off the power, use a digital tester to measure the resistance. The value should be 1.8~2.5 KΩ.

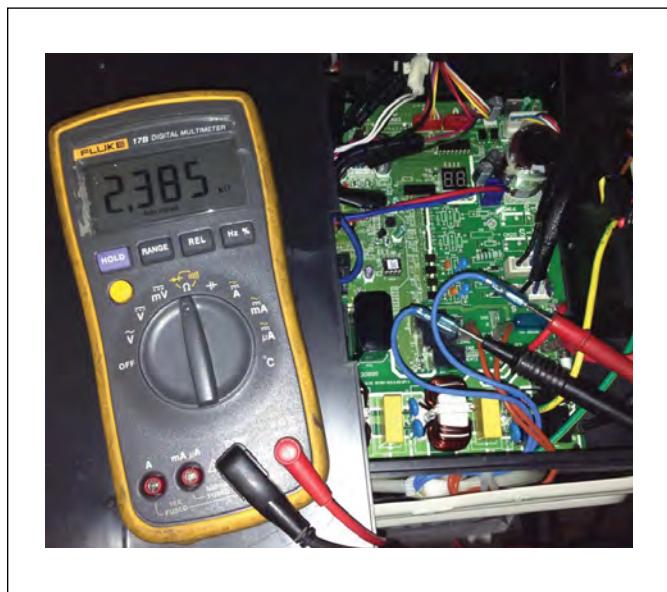


Figure 68

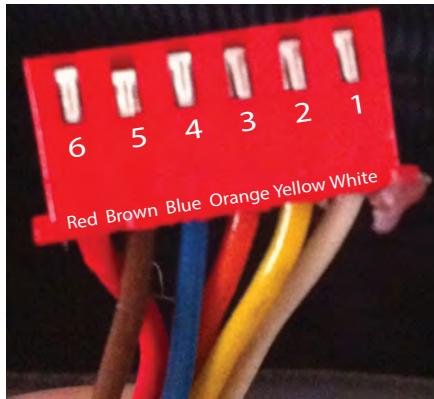


Figure 67

**EXV Check****WARNING: ELECTRICAL SHOCK HAZARD**

- ▶ Electricity remains in capacitors even when the power supply is off.
- ▶ Ensure the capacitors are fully discharged before troubleshooting.

1. Disconnect the connector from outdoor PCB.
2. Measure the resistance value of each winding using a multi-meter.

*Figure 69*

3. Check the resistance value of each winding in the following table.

Color of lead winding	Normal Value
Red - Blue	
Red - Yellow	
Brown - Orange	About 50Ω
Brown - White	

*Table 49*

**Suction pressure at the service port**

Cooling chart:

	Indoor Temp.	Outdoor Temp. °F (°C)				
		75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)
BAR	70	8.2	7.8	8.1	8.6	10.1
BAR	75	8.6	8.3	8.7	9.1	10.7
BAR	80	9.3	8.9	9.1	9.6	11.2
PSI	70	119	113	117	125	147
PSI	75	124	120	126	132	155
PSI	80	135	129	132	140	162
MPA	70	0.82	0.78	0.81	0.86	1.01
MPA	75	0.86	0.83	0.87	0.91	1.07
MPA	80	0.93	0.89	0.91	0.96	1.12

*Table 50*

Heating chart:

	Indoor Temp.	Outdoor Temp. °F (°C)				
		57 (13.89)	47 (8.33)	37 (2.78)	27 (-2.78)	17 (-8.33)
BAR	55	30.3	28.5	25.3	22.8	20.8
BAR	65	32.5	30.0	26.6	25.4	23.3
BAR	75	33.8	31.5	27.8	26.3	24.9
PSI	55	439	413	367	330	302
PSI	65	471	435	386	368	339
PSI	75	489	457	403	381	362
MPA	55	3.03	2.85	2.53	2.28	2.08
MPA	65	3.25	3.00	2.66	2.54	2.33
MPA	75	3.38	3.15	2.78	2.63	2.49

*Table 51*

## 8 Disassembly Guide



This part is for reference, the photos may have slight differences with your machine.

### 8.1 Indoor Unit - Wall Mounted Unit

#### 8.1.1 Front Panel

1. Put your hands at the 2 sides of filter, pull the filter gently along the vertical direction, and then remove it.

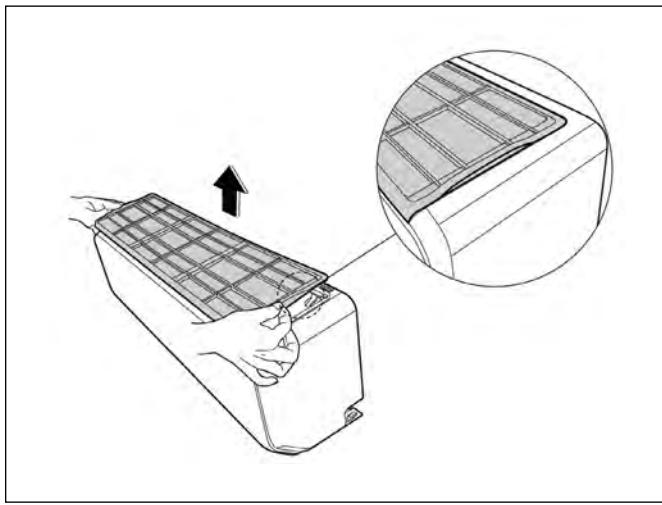


Figure 70

2. Open the horizontal louver and push the locker towards right to open it.
3. Bend the horizontal louver lightly to loosen the hooks, then remove the horizontal louver. (see CJ\_EP\_002)

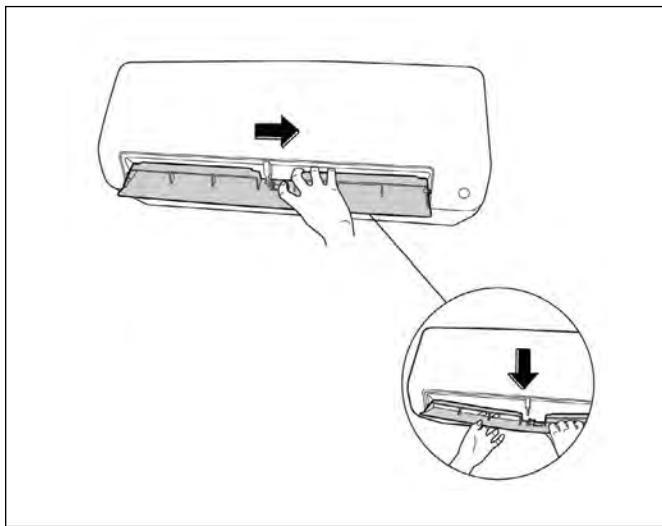


Figure 71

4. Open the panel assembly, move the slider to fix the panel.

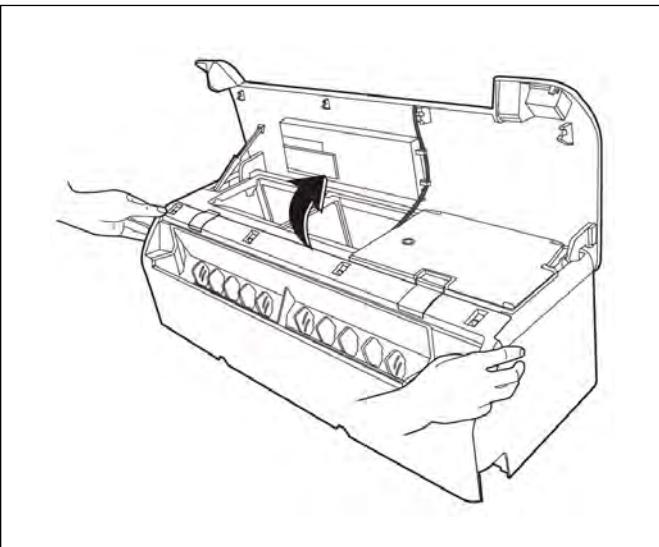


Figure 72

5. Open two stop blocks of panel frame assembly and remove 1 fixing screw in the panel frame.

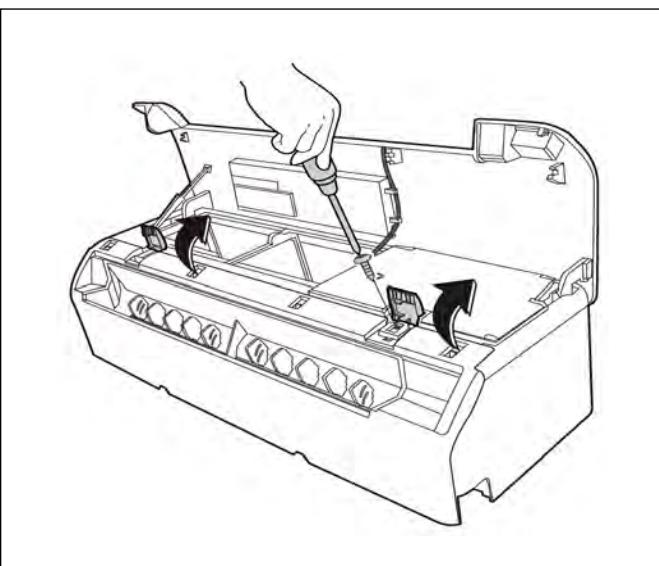


Figure 73

6. Pull two sides of the bottom panel along the direction indicated in right image to remove it.

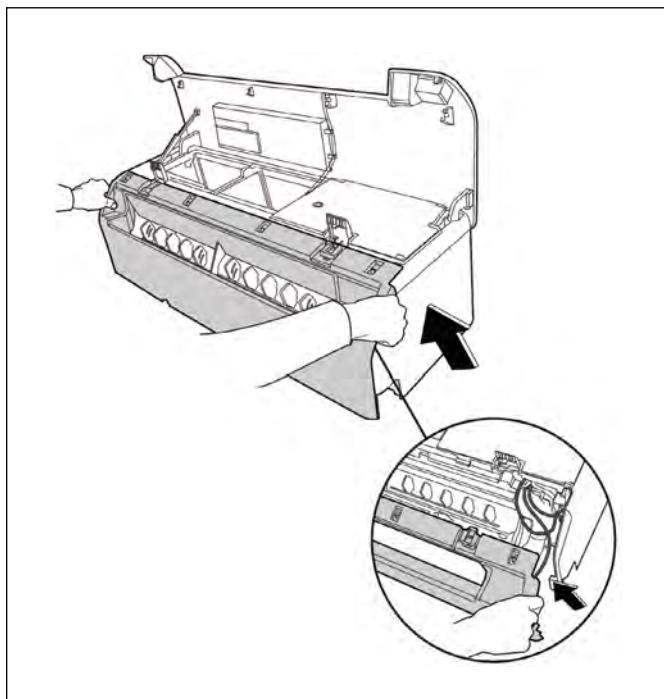


Figure 74

7. Pull the mandril of panel to remove it.  
8. Remove the panel assembly

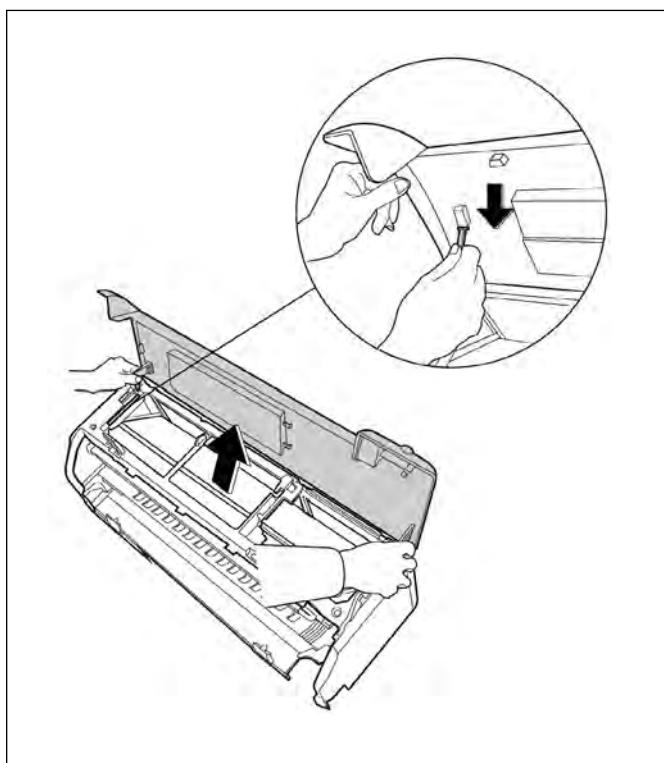


Figure 75

**NOTICE: PRODUCT DAMAGE**

- ▶ If you want to close the panel, you must bend the middle of mandril, otherwise it will break.
- ▶ For 7k~18k models, mandril is located on the left of the machine. For 24k up models, it is located in the middle of the machine.

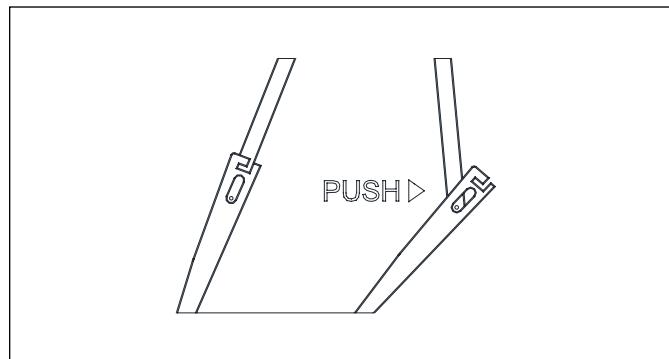


Figure 76

9. Remove 1 screw of the display board.  
10. Rotate the display board subassembly in the direction shown in the right picture.  
11. Pull the four clips to remove the display board.

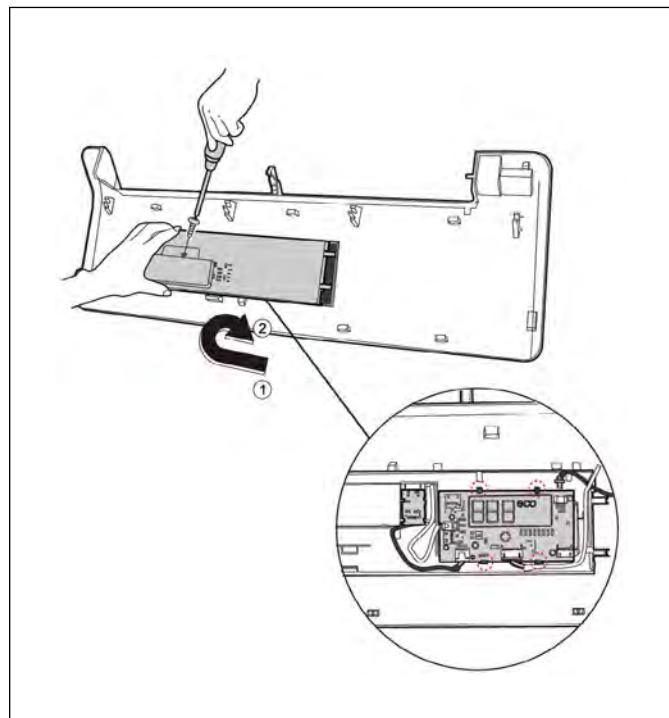


Figure 77

### 8.1.2 Electrical Parts

**NOTICE: PRODUCT DAMAGE**

- Antistatic gloves must be worn.

1. Pull the two lifts of the cover of electronic control box with thumbs and then open it.
2. Raise the mandrel to fix the cover.

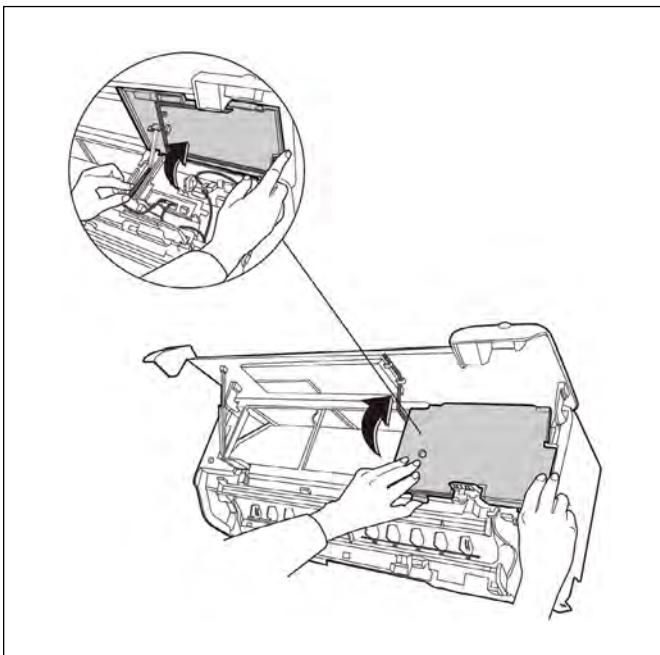


Figure 78

3. Pull the electrical control box holder to remove it.

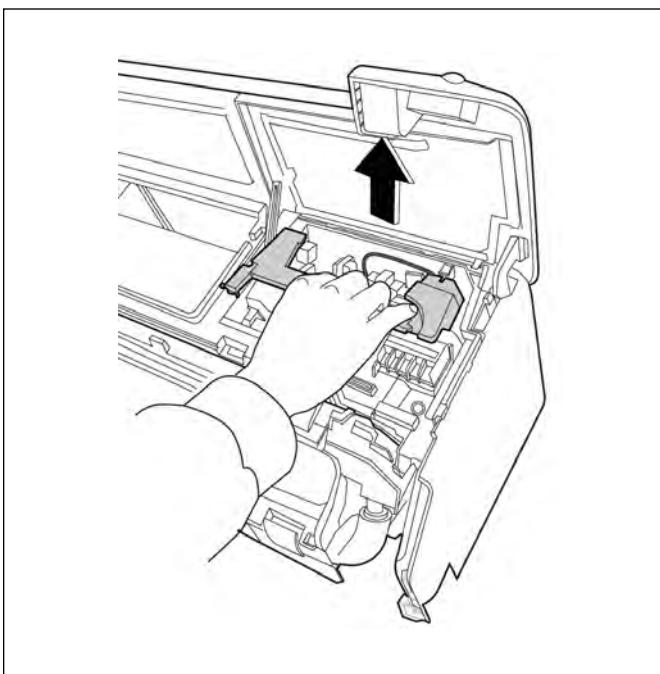


Figure 79

4. Disconnect the wires.

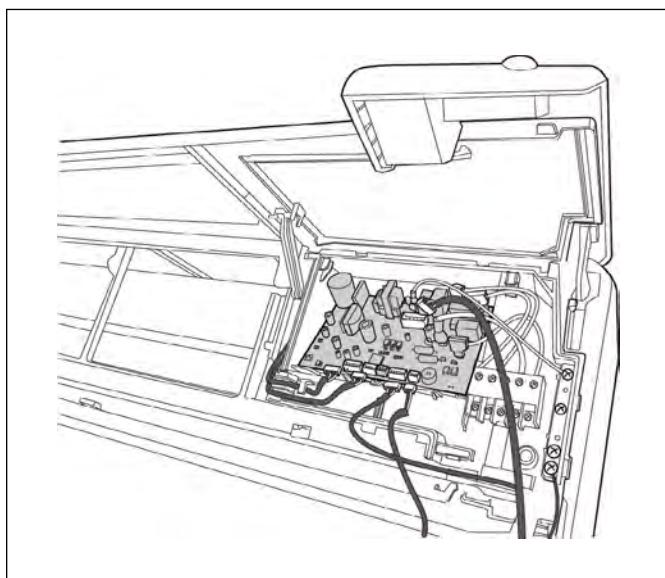


Figure 80

5. Remove one screw used for the ground connection.
6. Pull two clips of the electronic control box along the direction shown in the right picture to remove the main control board.

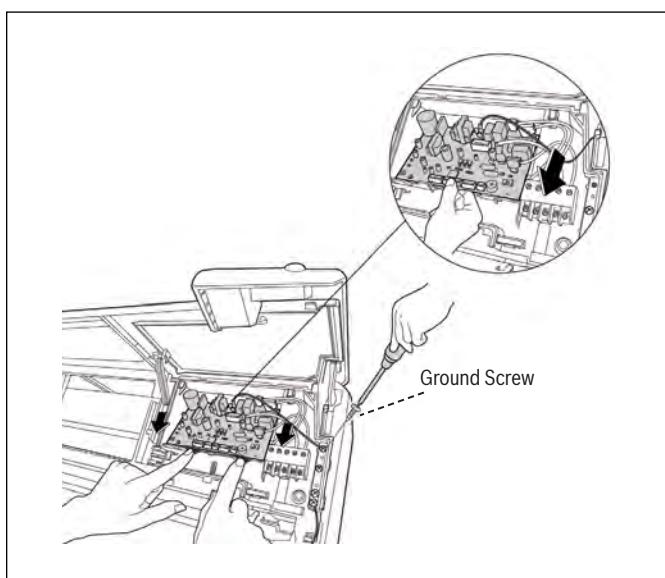


Figure 81



If you want to repair the main control board assembly, perform step 1 to step 6.; If you want to repair the electrical control box subassembly, perform the following steps.

7. Remove the other screw used for the ground connection.
8. Collapse the mandril.
9. Pull the cover of electronic control box along the direction indicated in right image to remove it.

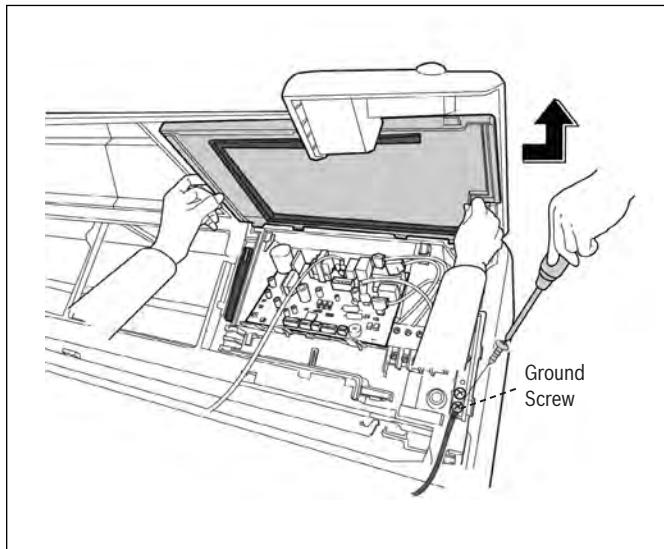


Figure 82

10. Remove one fixing screw then pull out the electronic control box subassembly.

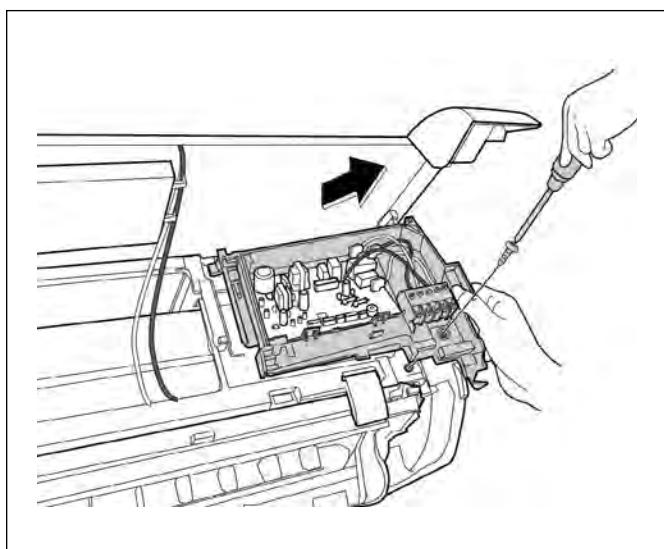


Figure 83

### 8.1.3 Fan Motor and Fan



Remove the front panel (refer to 9.1.1 Front panel) before disassembling fan motor and fan.

1. Open two stop blocks of chassis assembly.
2. Remove chassis assembly along the direction shown below

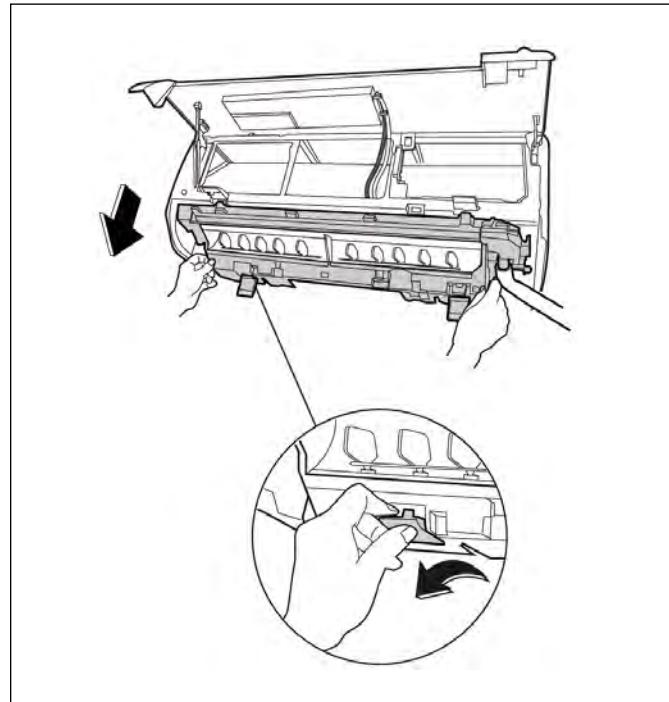


Figure 84

3. Remove the two screws and remove the fixing board of the fan motor

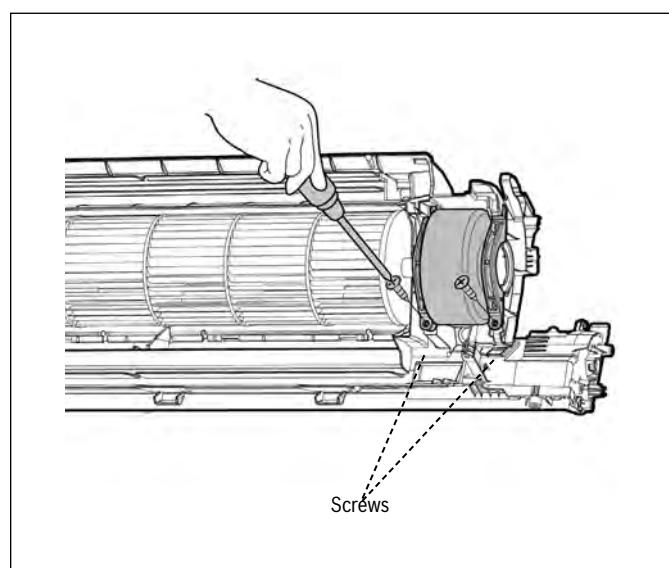


Figure 85

4. Remove the bearing sleeve.

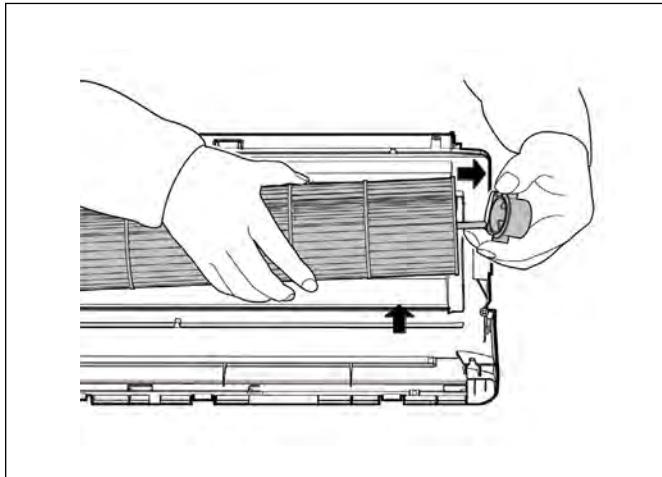
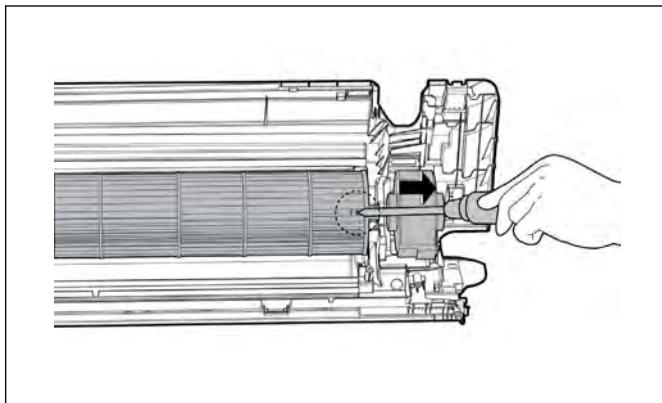


Figure 86

5. Remove the fixing screw.



6. Pull out the fan motor and fan assembly from the side.

#### 8.1.4 Step Motor



Remove the front panel and chassis assembly (refer to 9.1.1 Front Panel and 9.1.3 Fan Motor and Fan) before disassembling step motor.

1. Remove one screw to remove cover of louver motor (for some units).

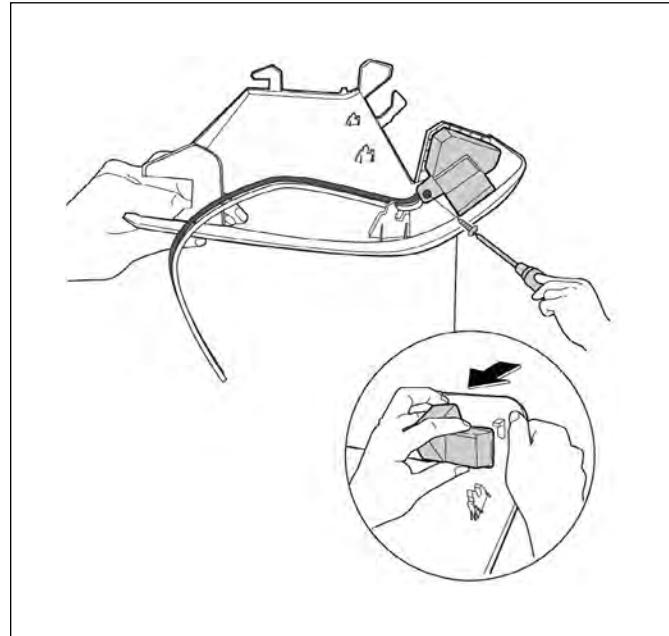


Figure 87

2. Open the cover of louver motor, pull out intelligent eye subassembly.

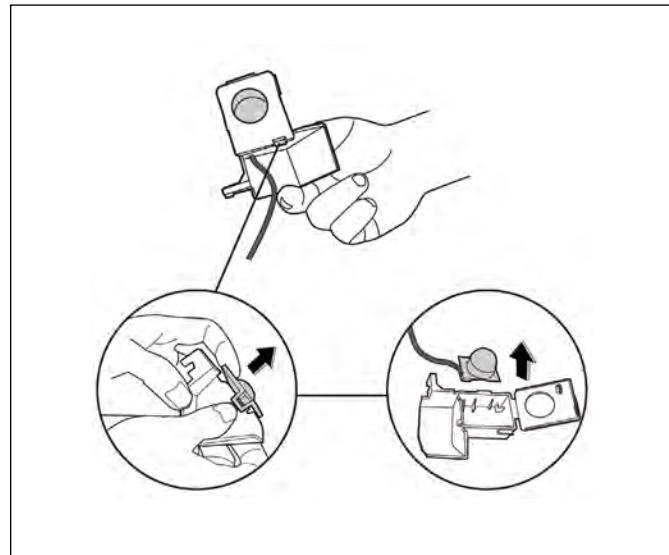


Figure 88

3. Remove the two screws, then remove the horizontal swing motor (see Figure 143).



The horizontal swing motor is located in panel assembly.

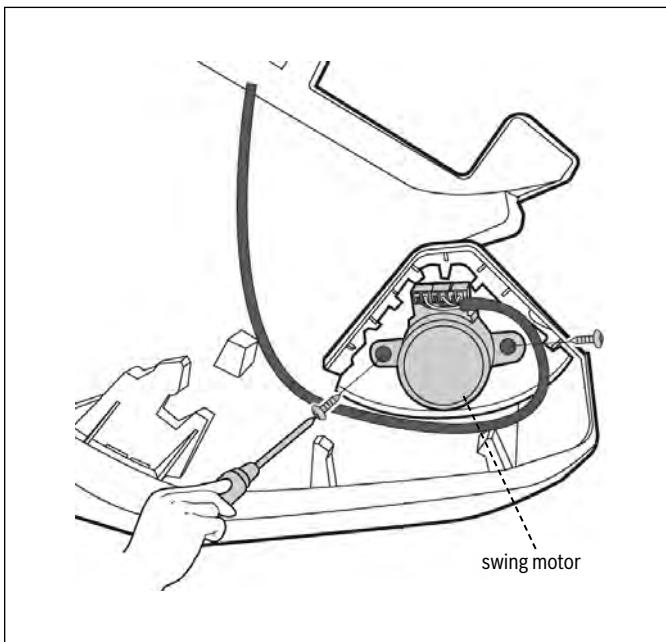


Figure 89

4. Remove 2 screws, then remove the vertical swing motor (for some units).
5. Remove 1 screw, then remove the ionizer generator (for some units).



The vertical swing motor and ionizer generator are located in chassis assembly.

### 8.1.5 Drain Hose

1. Rotate the fixed wire clockwise indicated in the image below.
2. Pull up the drain hose to remove it.

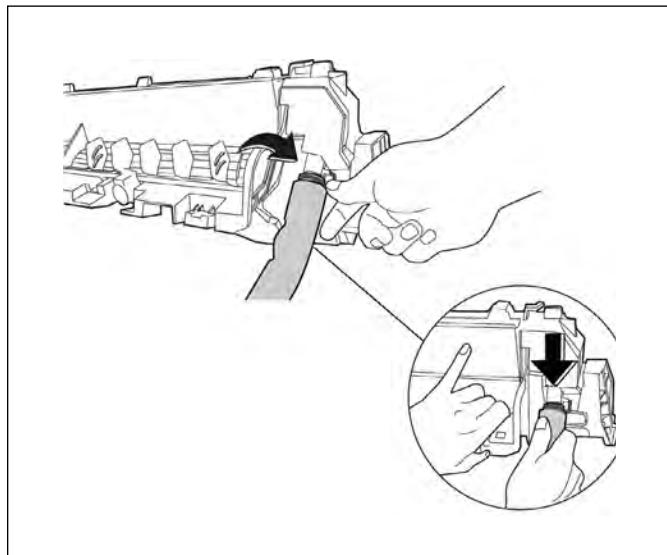


Figure 91

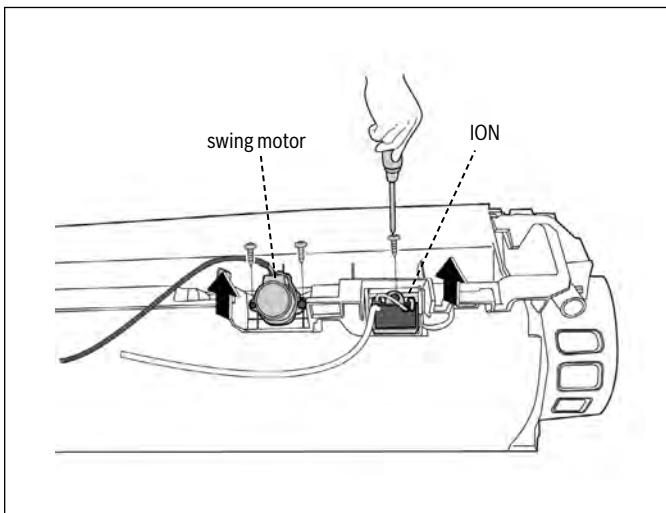


Figure 90

### 8.1.6 Evaporator

**i** Remove the front panel, electrical parts and fan (refer to 9.1.1 Front Panel, 9.1.2 Electrical Parts and 9.1.3 Fan Motor and Fan) before disassembling evaporator.

1. Remove the 2 screws then remove the panel frame assembly.

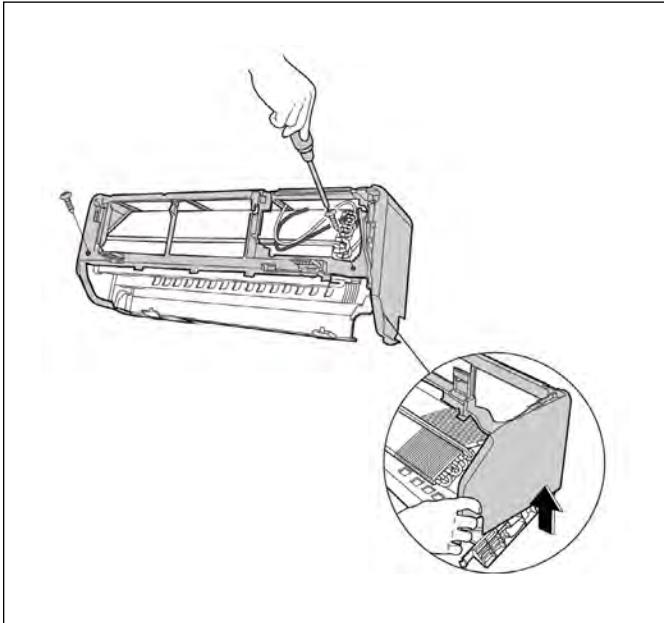


Figure 92

2. Disassemble the pipe clamp board.

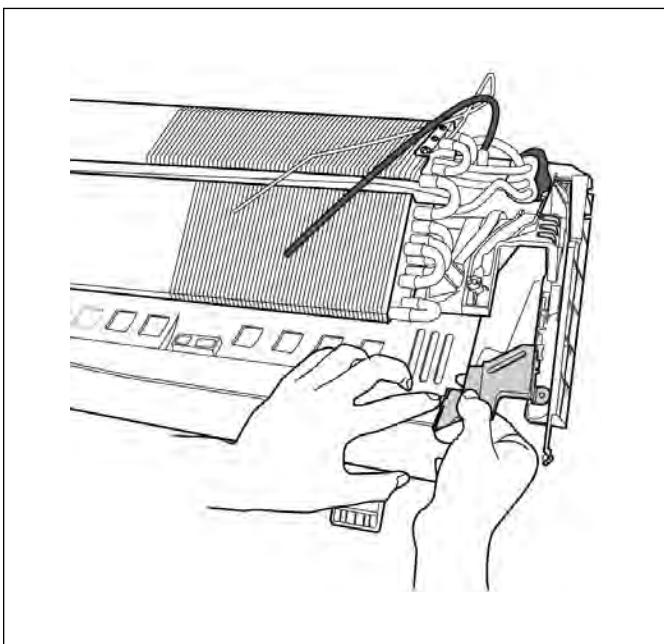


Figure 93

3. Remove the 1 screw on the evaporator located at the left fixed plate.
4. Remove the 1 screw on the evaporator located on the right side.

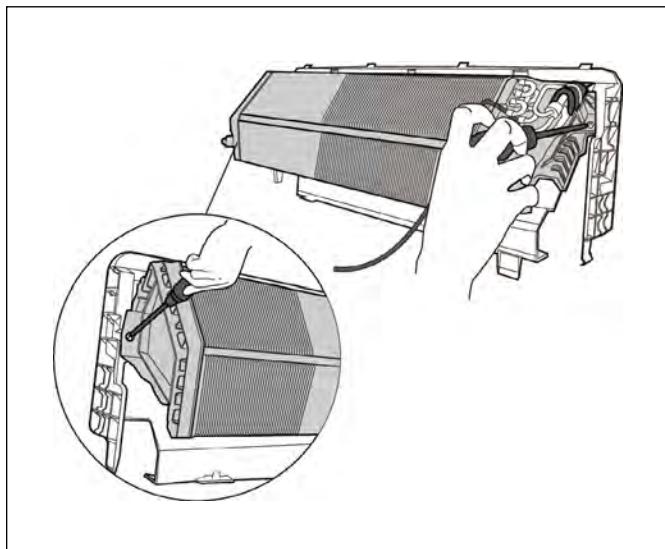


Figure 94

5. Bend the piping carefully, separate the chassis assembly (above) and the evaporator then take the evaporator out.

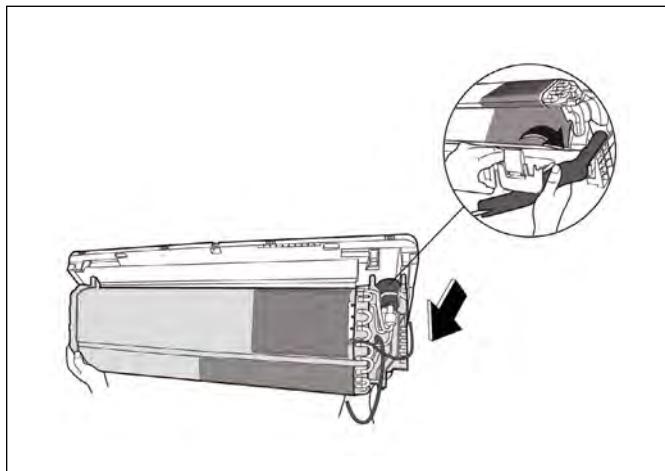


Figure 95

## 8.2 Outdoor Unit

Several outdoor unit parts are specific to individual models. Please see the following table to reference which part applies to which specific outdoor unit.

Outdoor Unit Model	Description	Panel Plate	PCB Board
BMS500-AAS012-0CSXRC	Minisplit 12kBTU Single Zone Condensing Section Regular 115V	X230	PCB Board 11
BMS500-AAS009-1CSXHC	Minisplit 9kBTU Single Zone Condensing Section Max Performance 230V	X330	PCB Board 9
BMS500-AAS009-1CSXRC	Minisplit 9kBTU Single Zone Condensing Section Regular 230V	X230	PCB Board 9
BMS500-AAS012-1CSXHC	Minisplit 12kBTU Single Zone Condensing Section Max Performance 230V	X330	PCB Board 9
BMS500-AAS012-1CSXRC	Minisplit 12kBTU Single Zone Condensing Section Regular 230V	X230	PCB Board 9
BMS500-AAS018-1CSXHC	Minisplit 18kBTU Single Zone Condensing Section Max Performance 230V	X430	PCB Board 6
BMS500-AAS018-1CSXRC	Minisplit 18kBTU Single Zone Condensing Section Regular 230V	X430	PCB Board 6
BMS500-AAS024-1CSXRC	Minisplit 24kBTU Single Zone Condensing Section Regular 230V	D30	PCB Board 6
BMS500-AAS024-1CSXHC	Minisplit 24kBTU Single Zone Condensing Section Max Performance 230V	D30	PCB Board 12
BMS500-AAS030-1CSXRC	Minisplit 30kBTU Single Zone Condensing Section Regular 230V	D30	PCB Board 12
BMS500-AAS036-1CSXRC	Minisplit 36kBTU Single Zone Condensing Section Regular 230V	D30	PCB Board 12

Table 52

### 8.2.1 Panel Plates

#### Panel Plate D30

1. Turn off the air conditioner and the power breaker.
2. Remove the screws of the big handle and then remove the big handle
3. Remove the screws of the top cover and then remove the top cover (4 screws). Two of the screws are located underneath the big handle.

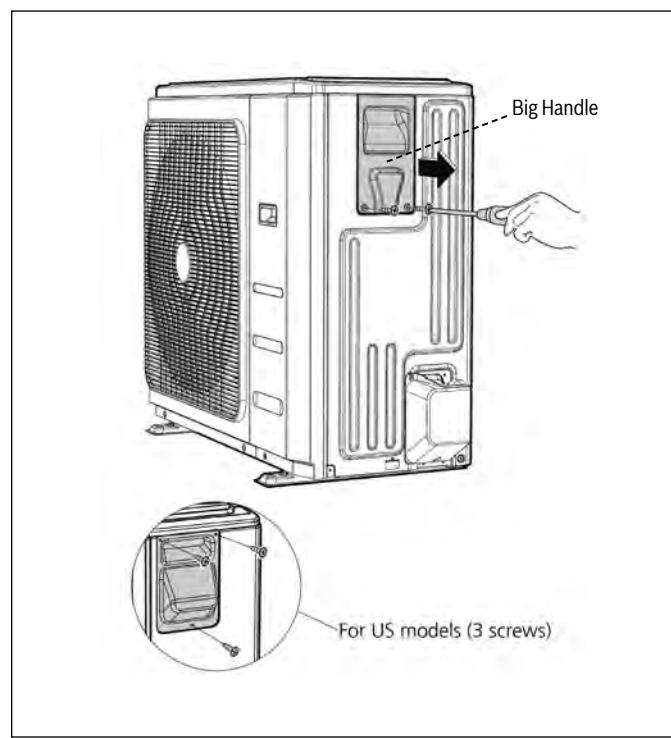


Figure 96

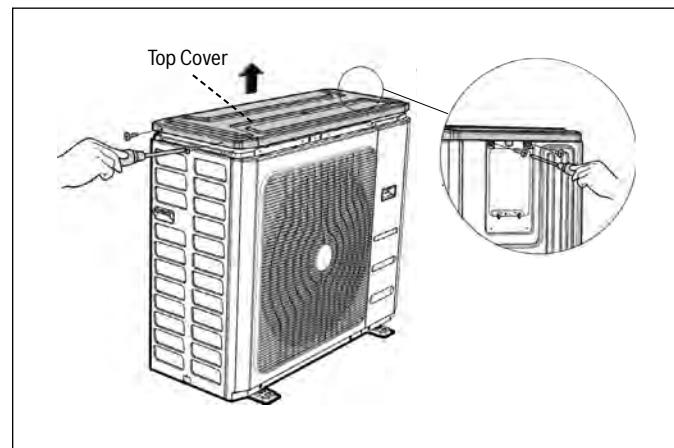


Figure 97

4. Remove the screws of the front right panel and then remove the front right panel (2 screws).

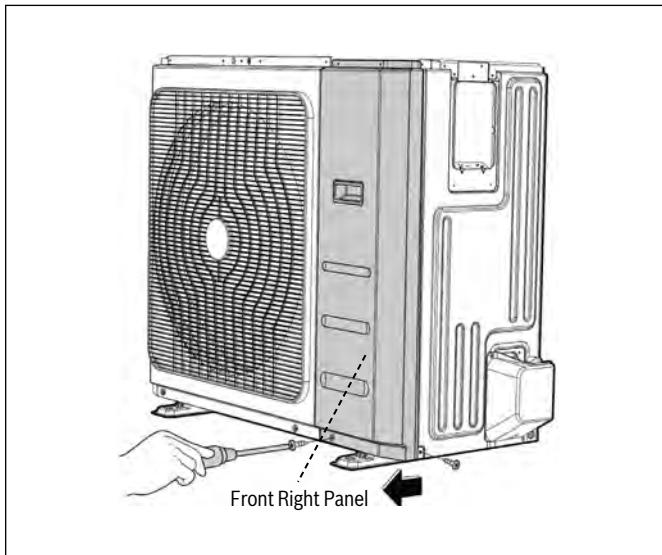


Figure 98

5. Remove the screws of the front panel and then remove the front panel (9 screws).

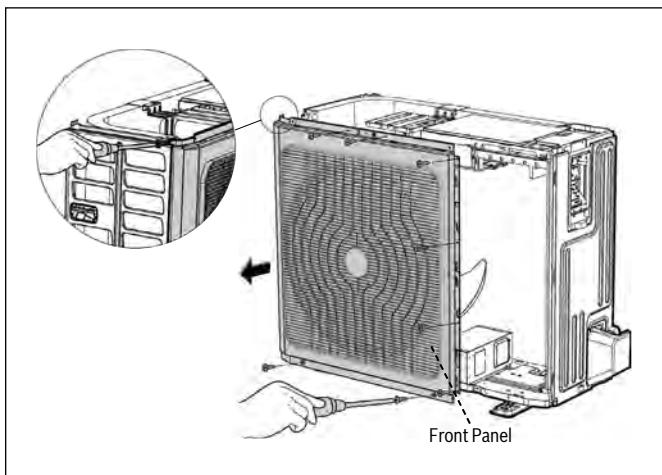


Figure 99

6. Remove the screws of water collecting cover and then remove the water collecting cover.

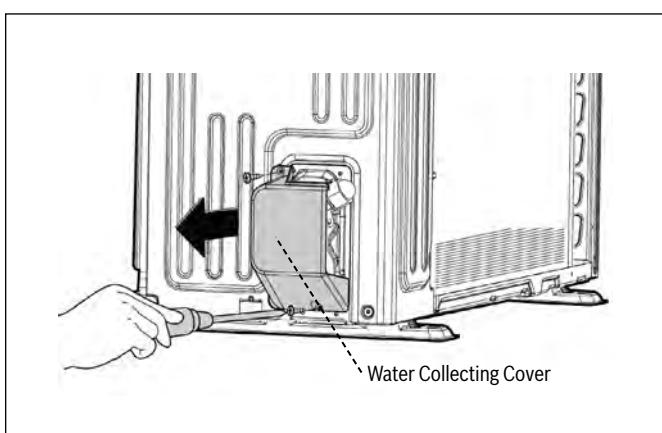


Figure 100

7. Remove the screws of the rear net and then remove the rear net (2 screws).

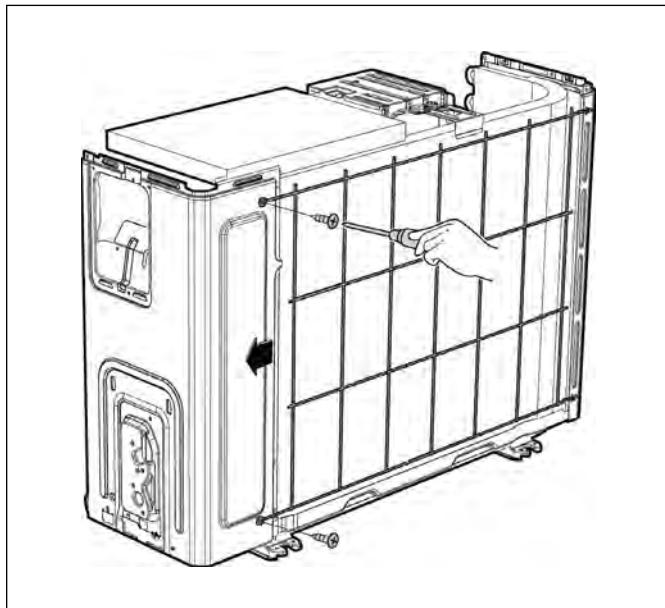


Figure 101

8. Remove the screws of the right panel and then remove the right panel.

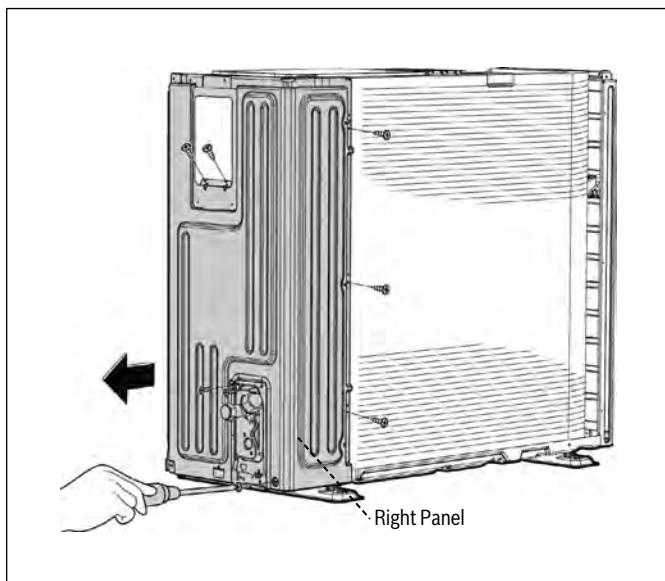


Figure 102

**Panel Plate X230/X330**

1. Turn off the air conditioner and the power breaker.
2. Remove the screw of the big handle and then remove the big handle (1 screws).

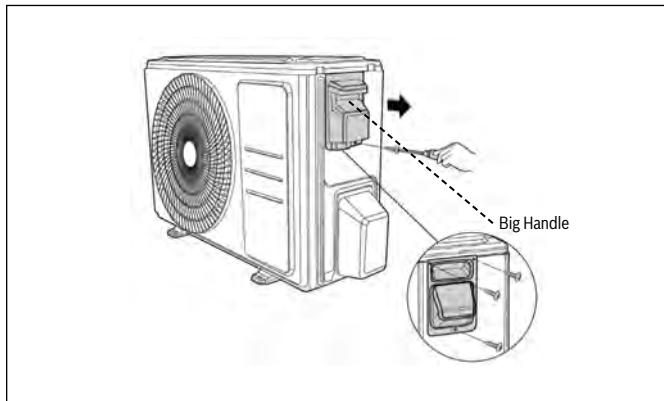


Figure 103

3. Remove the screws of the top cover and then remove the top cover (4 screws). One of the screws is located underneath the big handle.

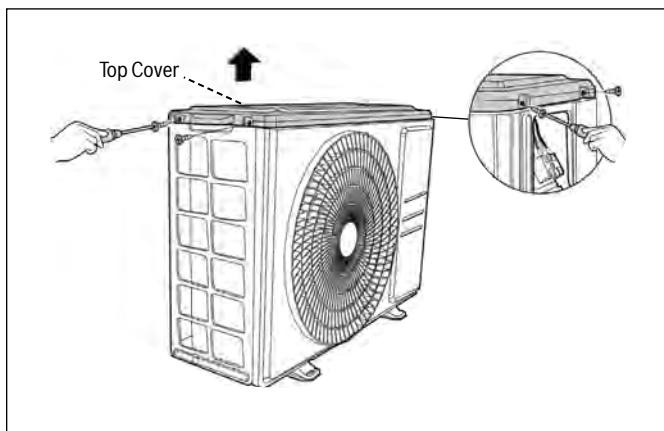


Figure 104

4. Remove the screws of water collecting cover and then remove the water collecting cover (2 screws).

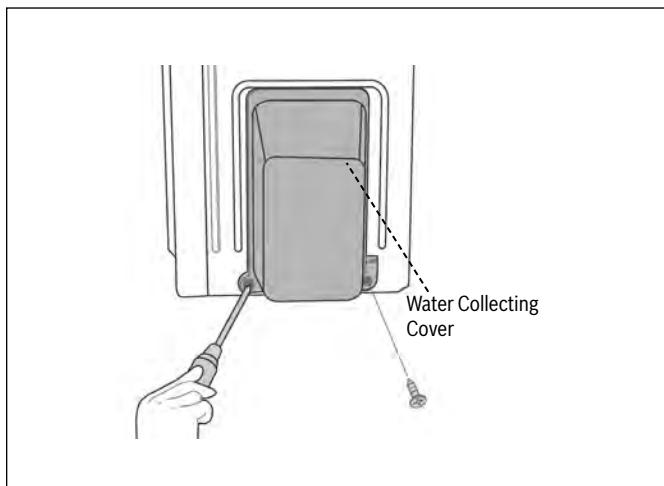


Figure 105

5. Remove the screws of the front panel and then remove the front panel (7 screws(on/off models) or 9 screws(inverter models)).

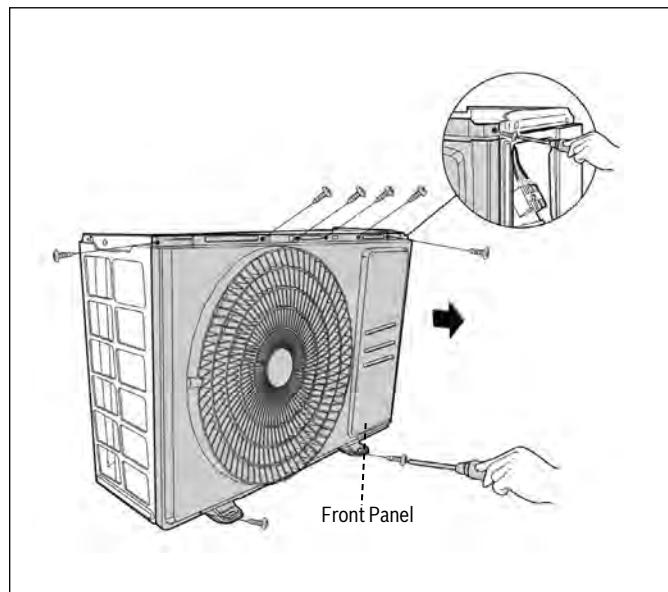


Figure 106

6. Remove the screws of the right panel and then remove the right panel (5 screws).

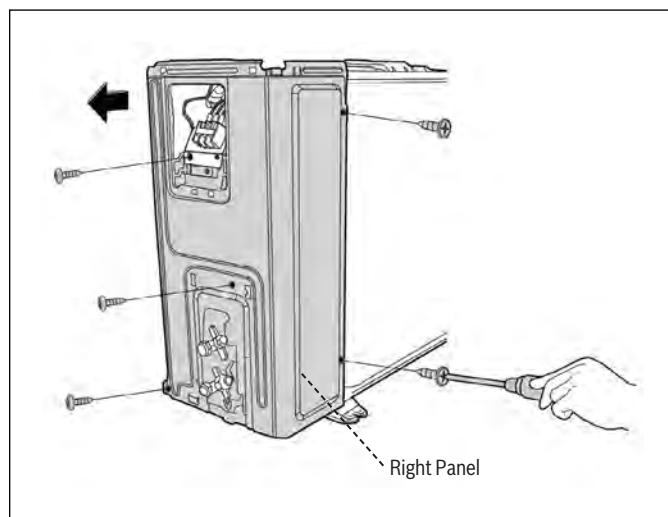


Figure 107

**Panel Plate X430**

1. Turn off the air conditioner and the circuit breaker.
2. Remove the screw of the big handle and then remove the big handle (1 screw).

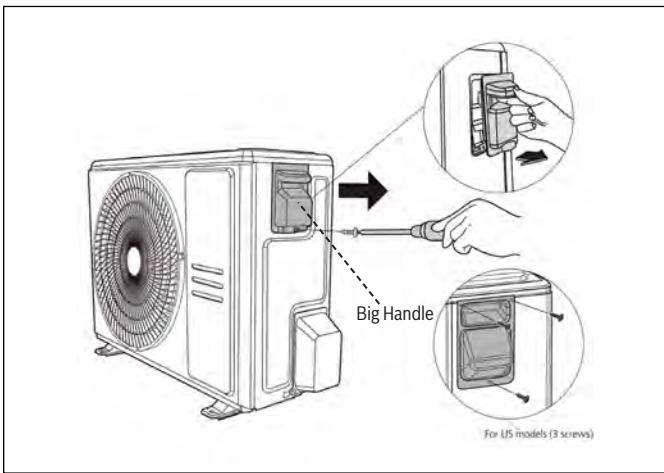


Figure 108

3. Remove the screws of the top cover and then remove the top cover (3 screws). One of the screws is located underneath the big handle.

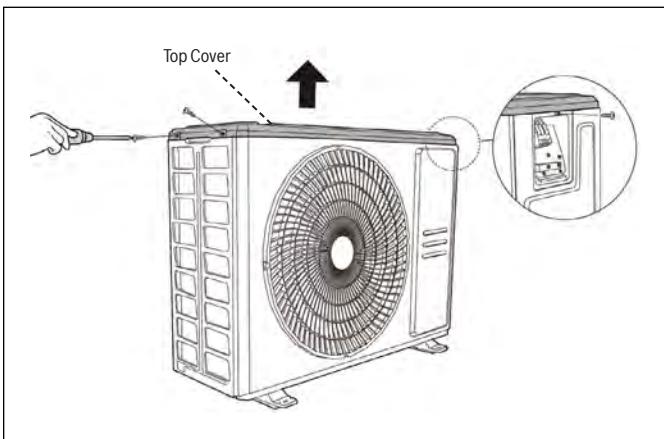


Figure 109

4. Remove the screws of water collecting cover and then remove the water collecting cover (2 screws).

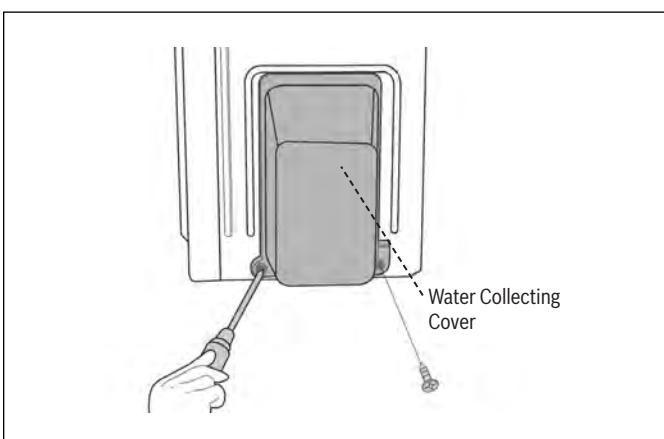


Figure 110

5. Remove the screws of the front panel and then remove the front panel (7

screws(on/off models) or 9 screws(inverter models).

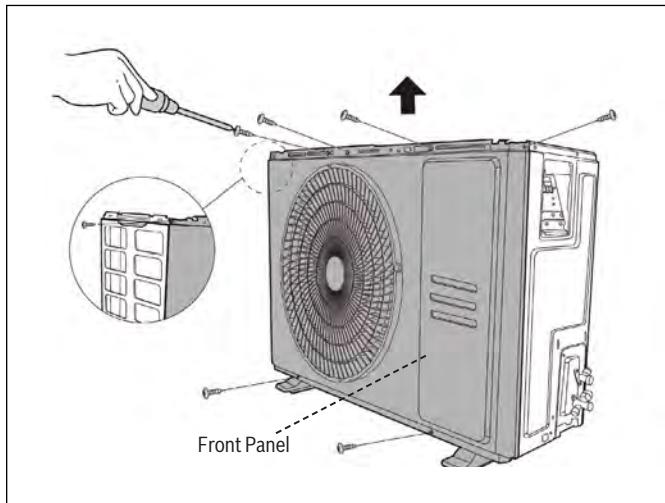


Figure 111

6. Remove the screws of the right panel and then remove the right panel (6 screws).

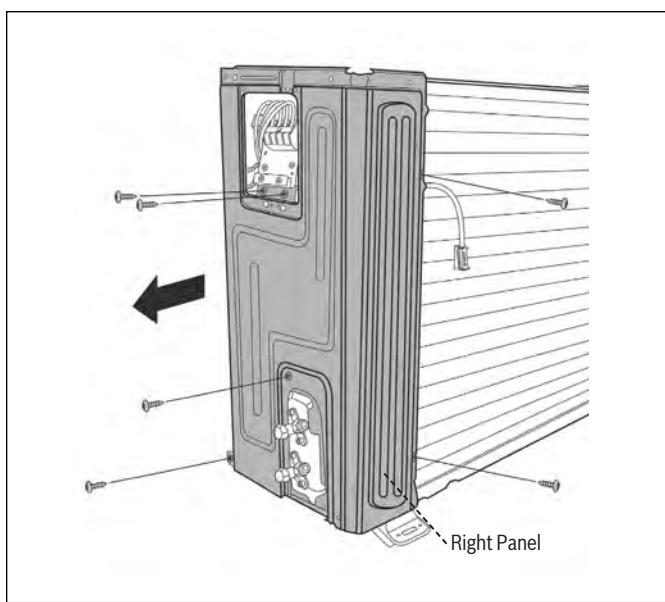


Figure 112

### 8.2.2 Electrical Parts

#### PCB Board 6

1. Remove the screws and unfix the hooks, then open the electronic control box cover (5 screws and 2 hooks ).

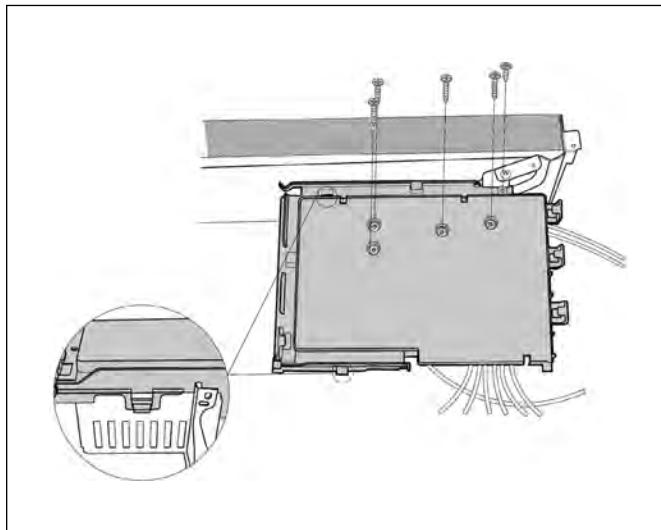


Figure 113

2. Disconnect the connector for fan motor from the electronic control board.
3. Remove the connector for the compressor.
4. Pull out the two blue wires connected with the four way valve.
5. Pull out connectors of the condenser coil temp. sensor(T3),outdoor ambient temp. sensor(T4) and discharge temp. sensor(TP).
6. Disconnect the electronic expansion valve wire.
7. Remove the connector for the DR and reactor.
8. Then remove the electronic control board.

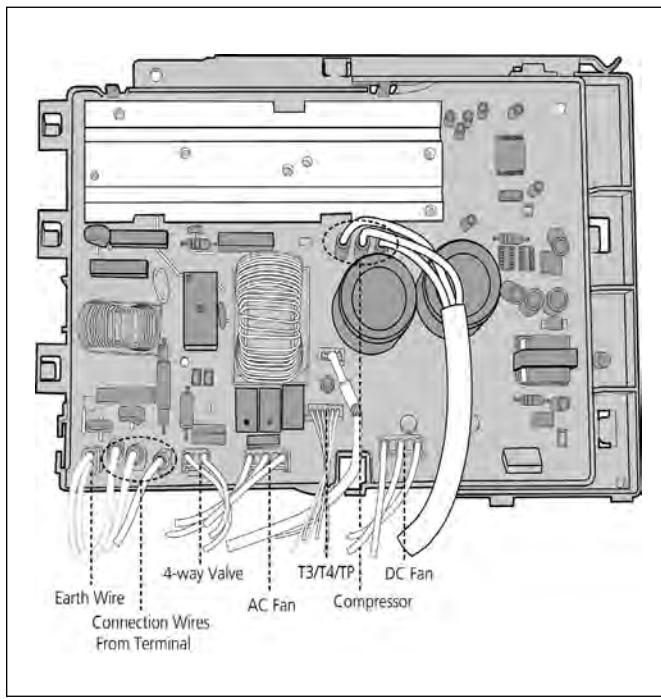


Figure 114

#### PCB Board 9

1. Disconnect the connector for compressor and release the ground wire(1 screw).

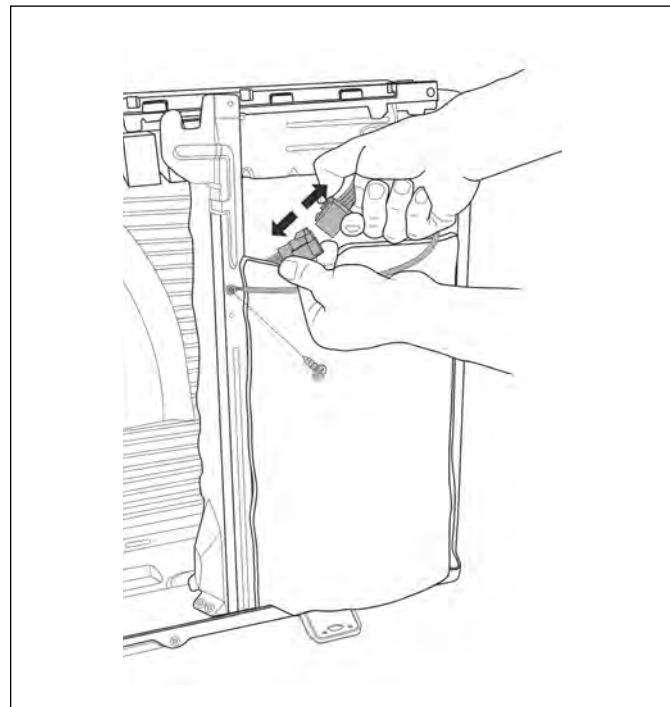


Figure 115

2. Pull out the wires from electrical supporting plate and turn over the electronic control assembly.

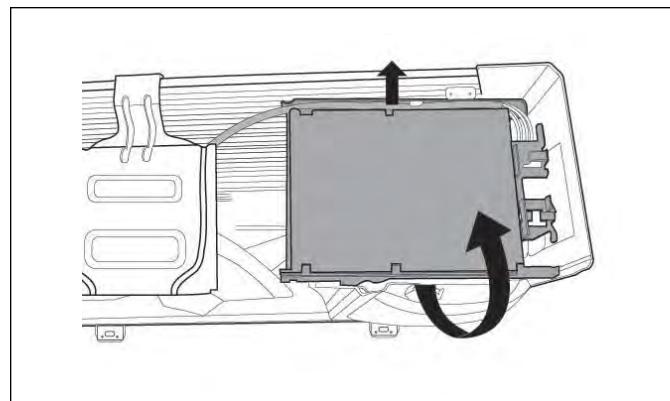


Figure 116

3. Remove the electronic installing box subassembly (4 hooks).

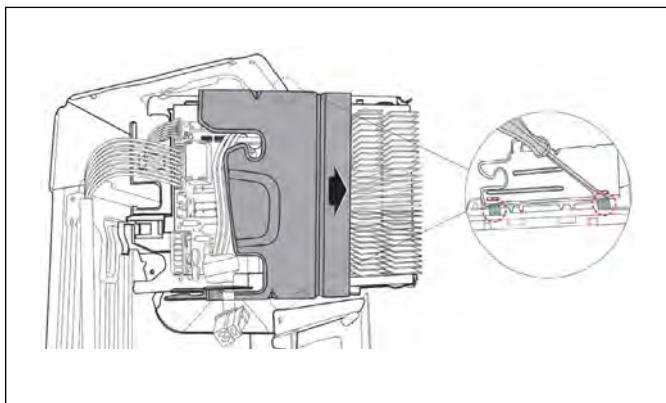


Figure 117

4. Remove the fixing board (2 hooks).

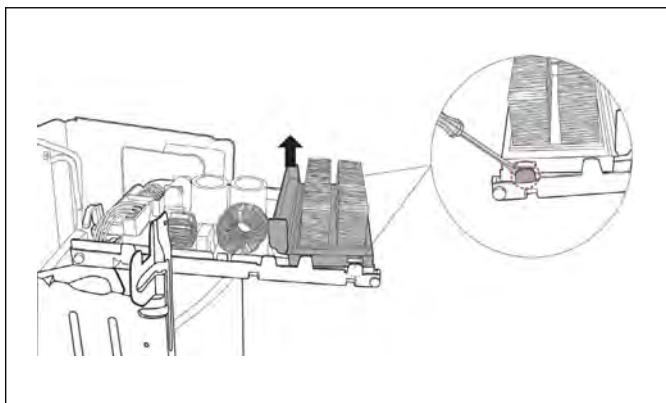


Figure 118

5. Disconnect the connectors from the electronic control board

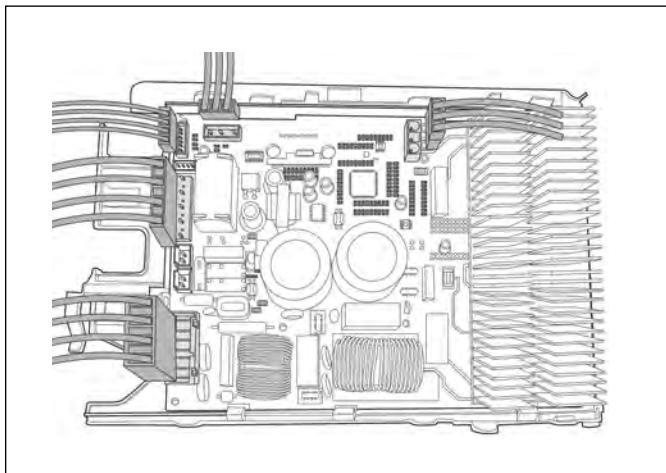


Figure 119

6. Then remove the electronic control board (4 hooks).

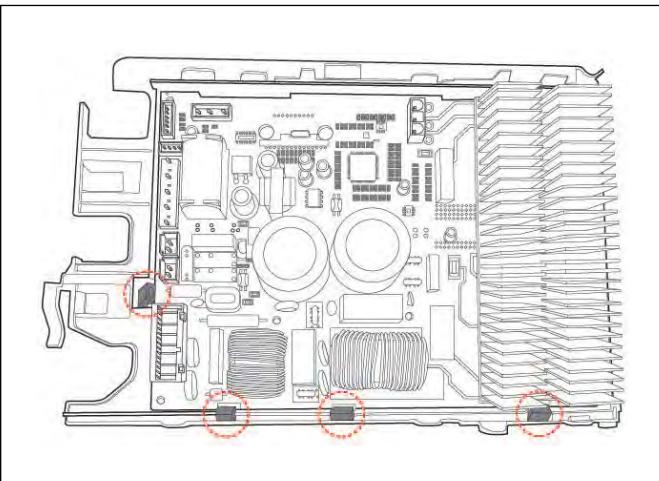


Figure 120

**PCB Board 11**

1. Disconnect the connector for compressor and release the ground wire(1 screw).



Figure 121

2. Pull out the wires from electrical supporting plate and turn over the electronic control assembly.

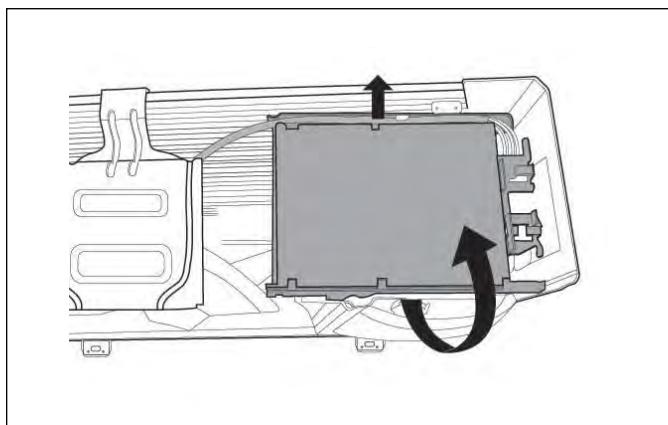


Figure 122

3. Remove the electronic installing box subassembly (4 hooks).

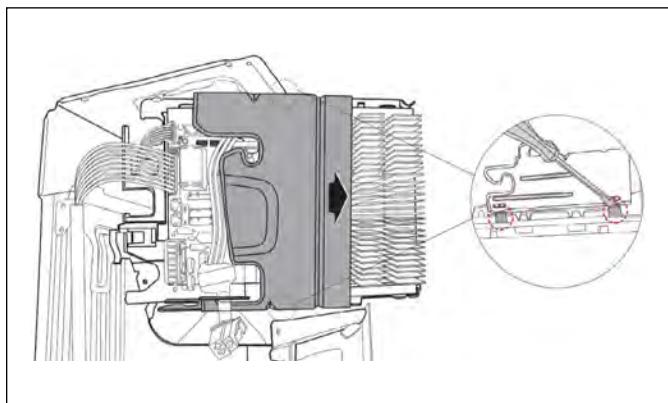


Figure 123

4. Remove the fixing board (2 hooks).

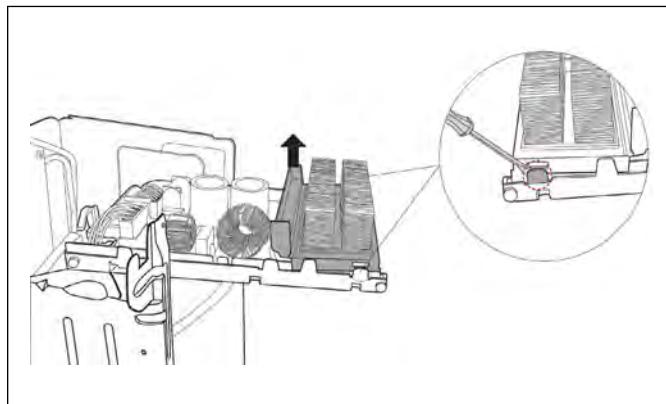


Figure 124

5. Disconnect the connectors from the electronic control board.

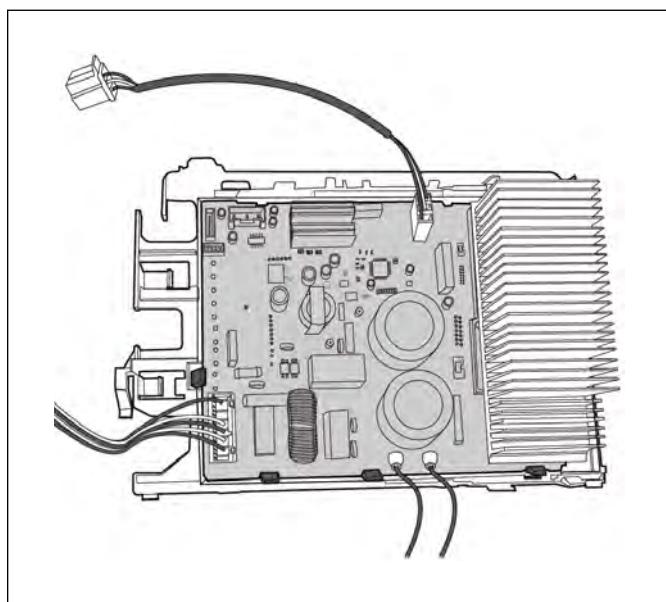


Figure 125

6. Then remove the electronic control board (4 hooks).

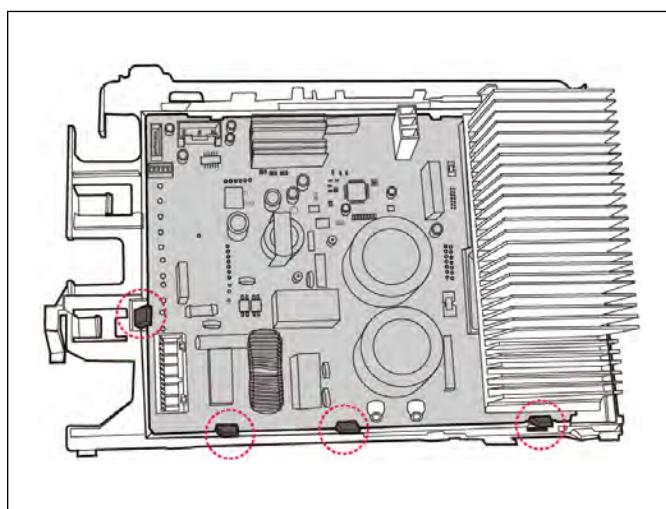


Figure 126

**PCB Board 12**

1. Unfix the hooks and then open the electronic control box cover (4 hooks).

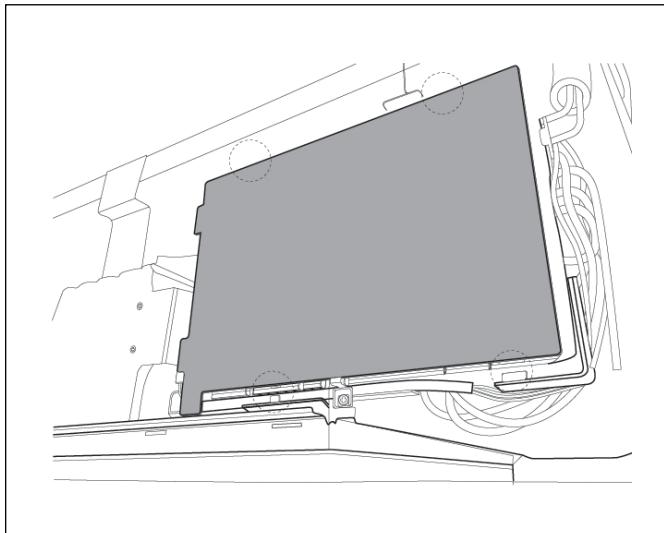


Figure 127

2. Remove 6 screws on the electronic control board and then turn over the electronic control board.

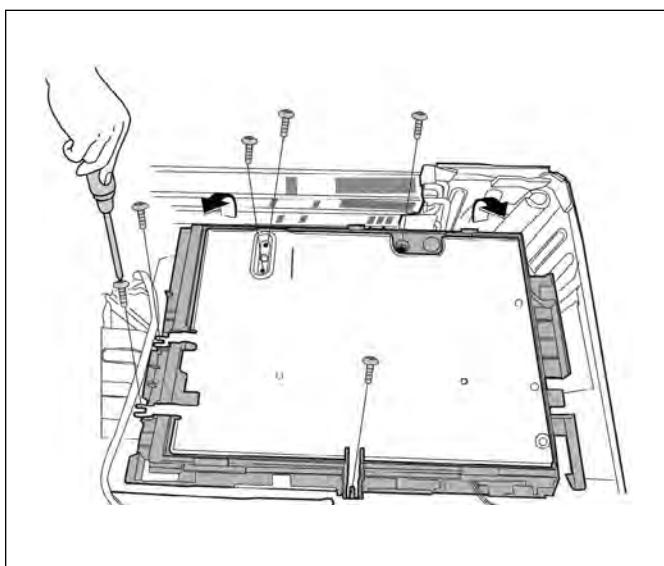


Figure 128

3. Pull out the connectors.

4. Remove the 4 screws and then remove the electronic control board.

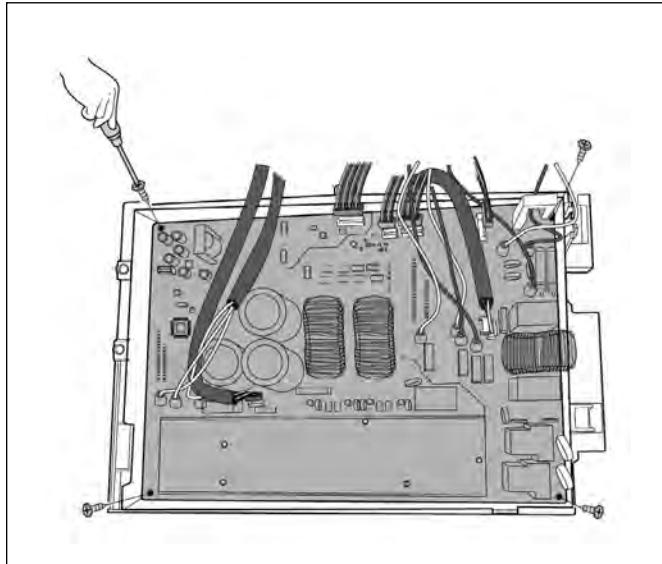


Figure 129

**8.2.3 Fan Assembly**

 Remove the panel plate (refer to 9.4.1 Panel Plate) before disassembling fan.

1. Remove the nut securing the fan with a spanner.
2. Remove the fan.

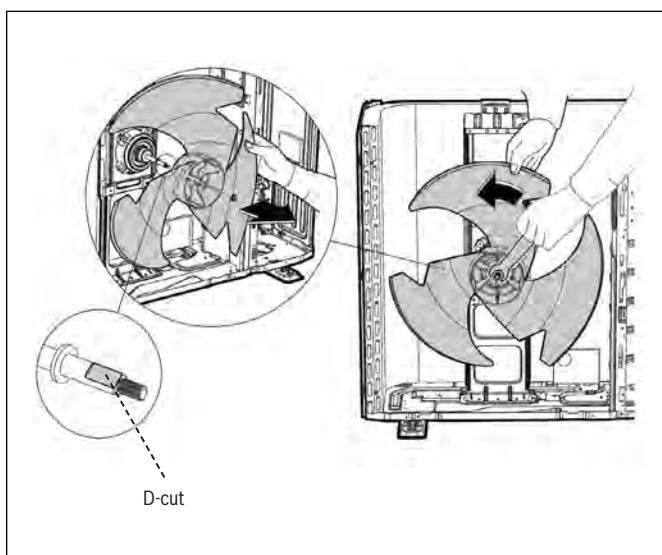


Figure 130

## 8.2.4 Fan Motor



Remove the panel plate, the connection of fan motor on PCB and fan assembly (refer to 9.4.1, 9.4.2 & 9.4.3) before disassembling fan motor.

1. Remove the fixing screws of the fan motor (4 screws).
2. Remove the fan motor.

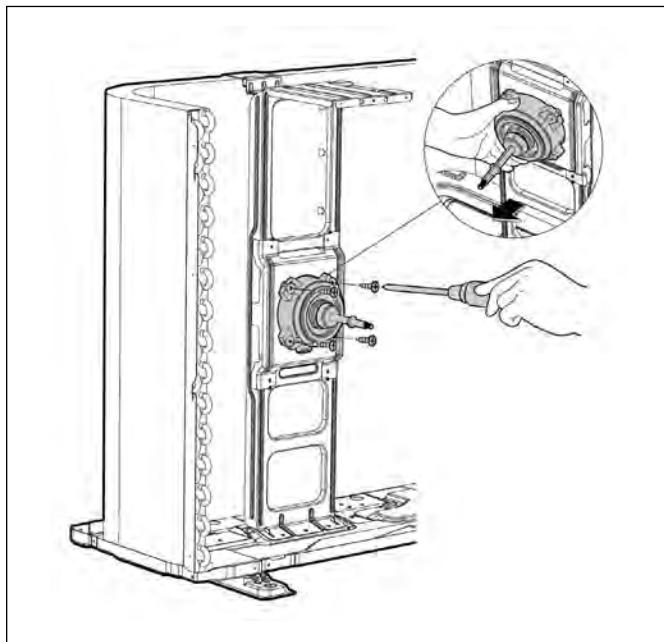


Figure 131

## 8.2.5 Sound Blanket



Remove the panel plate (refer to 9.4.1 Panel plate) before disassembling sound blanket.

1. Remove the sound blanket (side and top)

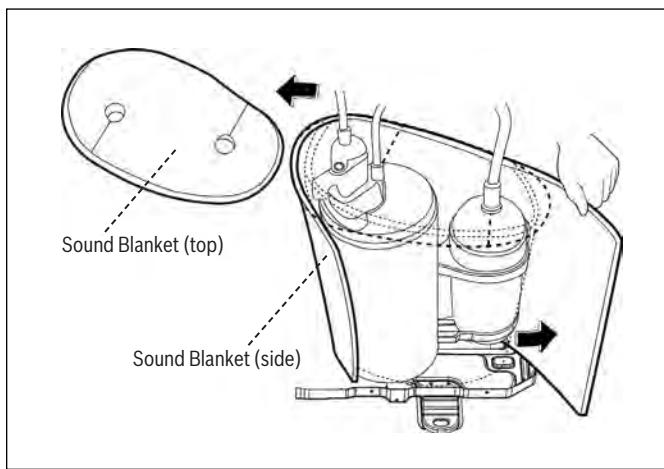


Figure 132

## 8.2.6 Four-Way Valve



**WARNING: CONTAINS REFRIGERANT**

- Evacuate the system and confirm that there is no refrigerant left in the system before removing the four-way valve and the compressor. (For R32 & R290, you should evacuate the system with the vacuum pump; flush the system with nitrogen; then repeat the two steps before heating up the brazed parts. The operations above should be implemented by HVAC professionals.



Remove the panel plate, connection of four-way valve on PCB (refer to 9.4.1 Panel plate and 9.4.2 Electrical parts) before disassembling sound blanket.

1. Heat up the brazed parts and then detach the the four-way valve and the pipe.
2. Remove the four-way valve assembly with pliers.

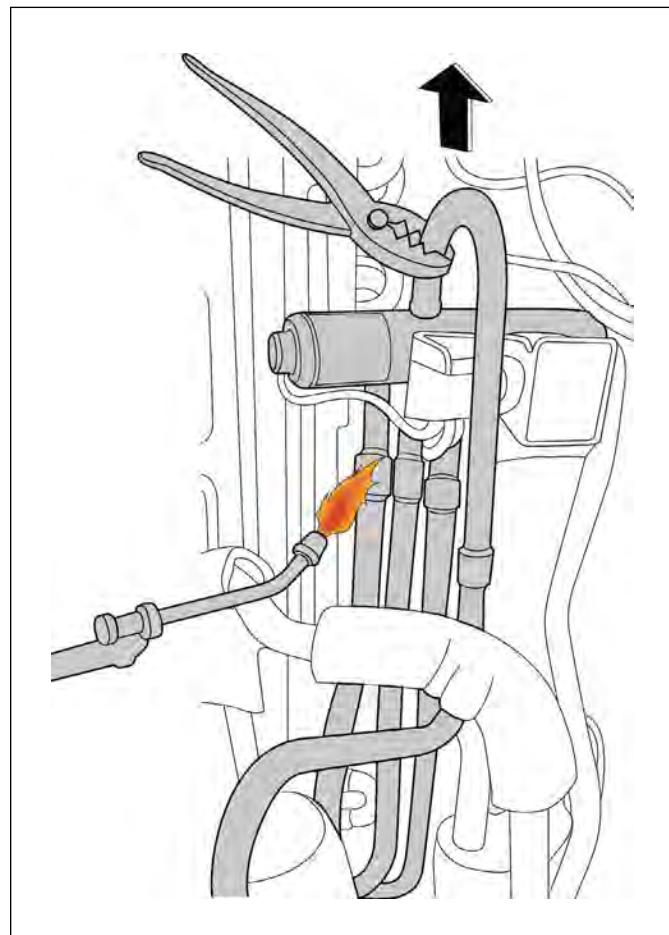


Figure 133

### 8.2.7 Compressor

**WARNING: CONTAINS REFRIGERANT**

- Evacuate the system and confirm that there is no refrigerant left in the system before removing the four-way valve and the compressor. (For R32 & R290, you should evacuate the system with the vacuum pump; flush the system with nitrogen; then repeat the two steps before heating up the brazed parts. The operations above should be implemented by HVAC professionals.)



Remove the panel plate, connection of compressor on PCB (refer to 9.4.1 Panel plate and 9.4.2 Electrical parts) before disassembling sound blanket.

1. Remove the flange nut of terminal cover and remove the terminal cover.

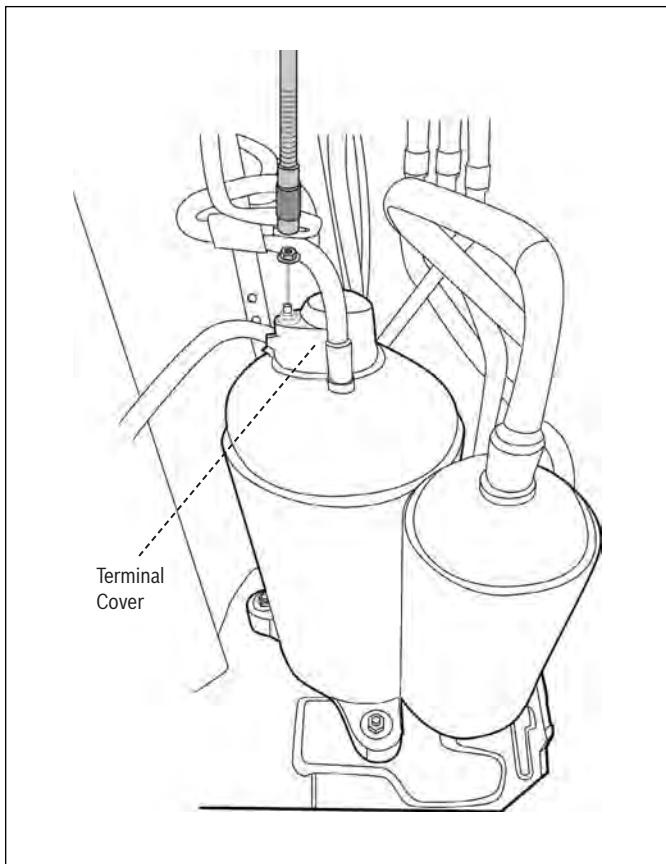


Figure 134

2. Disconnect the connectors.

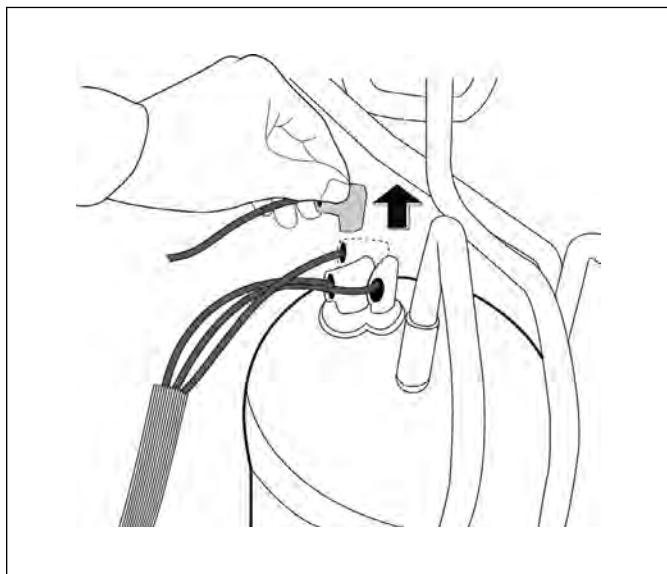


Figure 135

**Online Help Resources**

Alternatively, please visit our Service & Support webpage to find FAQs, videos, service bulletins, and more; [bosch-homecomfort.us/service](http://bosch-homecomfort.us/service) or use your cellphone to scan the code below.

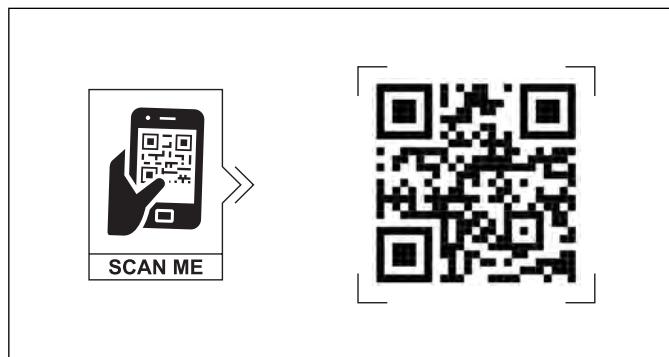


Figure 136

**United States and Canada**  
**Bosch Thermotechnology Corp.**  
**65 Grove St.**  
**Watertown, MA 02472**

Tel: 800-283-3787  
[www.bosch-homecomfort.us](http://www.bosch-homecomfort.us)  
BTC 769102301 C / 05.2025

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