

PERKHIDMATAN PENGINAPAN ACCOMMODATION SERVICES

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Jawatan

Designation

SULIT SELEPAS DATA DIISI CONFIDENTIAL WHEN FILLED WITH DATA

SURVEI PERKHIDMATAN SUKU TAHUNAN QUARTERLY SURVEY OF SERVICES

SUKU TAHUN PERTAMA 2018 FIRST QUARTER 2018

RESPON F2	

F0002

	a nama dan alamat di bawah tidak tepat, sil ailing address below is incorrect, please amen			tap dan kembalikan kepada: mplete and return to:
				arang pertanyaan, sila hubungi : ries, please contact :
	nombor rujukan pertubuhan ini dalam sem the reference number of this establishment in			
	apkan dan dikembalikan tidak lewat dari / d return not later than			
Objektif / Object	tive			
Malaysia. Maklumat		eluas untuk mengeluarkan	n indikator ek	ital dalam pelbagai industri sektor perkhidmatan di onomi seperti Keluaran Dalam Negeri Kasar (KDNK). ncang dan membuat keputusan.
used extensively in		ators such as Gross Dome		industries in services sector. The information collected is (GDP). These statistics help the government and other
Kuasa Perunda	ngan / Legal Authority			
mana pertubuhan kandungan soal sel	yang beroperasi di Malaysia untuk mem lidik pertubuhan / individu yang diterima a ntara itu, Seksyen 7 di bawah Akta yang	berikan maklumat sebe dalah SULIT dan tidak b	nar atau ang oleh dihebahl	989). Seksyen 5 di bawah Akta ini menghendaki mana- ggaran terbaik kepada Jabatan. Mengikut Akta ini, kan kepada sesiapa atau mana-mana institusi di luar n boleh dikenakan denda sekiranya gagal memberi
provide actual inform	ation or best estimates to the Department. The to any person or institution outside this Depar	e Act stipulates that the co	ntents of the e	s Act requires all establishments operating in Malaysia to stablishment / individual returns are CONFIDENTIAL and a Act provides a penalty should the respondent failed to
a				
DATO' SRI DR. MOH KETUA PERANGKA CHIEF STATISTICIA	WAN MALAYSIA			
		Pengakuan / Declarat	ion	
	Penyata ini adalah lengkap o This return is complet	dan betul sepanjang peng e and correct to the best of		
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Nama Name			Laman web Website	

Kerjasama tuan dalam menjayakan survei ini amatlah dihargai. TERIMA KASIH. Your co-operation in ensuring the success of this survey is very much appreciated. THANK YOU.

		NN A: HASIL (Tidak ter A: REVENUE (Exclusiv						
		ST4 2017) / QUARTER		SUKU TAHUN (ST1 2018) / QUARTER (Q1 2018) 1 Januari - 31 Mac 2018				
1. HASIL REVENUE	Okt 2017	Nov 2017	Dis 2017 RM	Jan 2018	Feb 2018	Mac 2018 RM		
1.1 Hasil kendalian / Perolehan / Jualan Operating revenue / Turnover / Sales								
1.1.1 Jualan kasar hasil bilik *** Gross sales of room revenue ***	F0007a	F0007b	F0007c	F0008a	F0008b	F0008c		
1.2 Hasil lain	F0619a	F0619b	F0619c	F0620a	F0620b	F0620c		
Other income	F0009a	F0009b	F0009c	F0010a	F0010b	F0010c		
1.3 Jumlah hasil bulanan [1.1 + 1.2] Total monthly revenue [1.1 + 1.2]	F0011a	F0011b	F0011c	F0012a	F0012b	F0012c		
1.4 Jumlah hasil suku tahun [1.3 (a+b+c)] Total quarterly revenue [1.3 (a+b+c)]			F0011d			F0012d		
1.5 Jika jumlah hasil untuk suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.								
If total revenue for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.								
		PERBELANJAAN (Tid EXPENDITURE (Exclu						
	SUKU TAHUN (ST4 2017) / QUARTER (Q4 2017) SUKU TAHUN (ST1 2018) / QUARTER (Q1 2018)							
		ST4 2017) / QUARTER ber - 31 Disember 201			N (ST1 2018) / QUART I Januari - 31 Mac 201			
2. PERBELANJAAN EXPENDITURE			7 Dis 2017			8 Mac 2018		
	1 Okto	ber - 31 Disember 201 Nov 2017	7 Dis 2017 RM	Jan 2018	l Januari - 31 Mac 201 Feb 2018	Mac 2018 RM		
EXPENDITURE 2.1 Perbelanjaan kendalian / Kos jualan	1 Okto	ber - 31 Disember 201	7 Dis 2017		I Januari - 31 Mac 201	Mac 2018		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain	1 Okto	ber - 31 Disember 201 Nov 2017	7 Dis 2017 RM	Jan 2018	l Januari - 31 Mac 201 Feb 2018	Mac 2018 RM		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure	Okt 2017	Nov 2017 F0013b	7 Dis 2017 RM F0013c	Jan 2018 F0014a	Feb 2018 F0014b	Mac 2018 RM F0014c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaji & upah	F0017a	Nov 2017 F0013b F0017b	7 Dis 2017 RM F0013c F0015c	F0014a F0016a F0018a	Feb 2018 Fo014b F0016b	Mac 2018 RM F0014c F0016c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaii & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0015a	Nov 2017 F0013b F0015b	7 Dis 2017 RM F0013c F0015c	Jan 2018 F0014a F0016a	Feb 2018 Fo014b F0016b	Mac 2018 RM F0014c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gali & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0017a	Nov 2017 F0013b F0017b	7 Dis 2017 RM F0013c F0015c	F0014a F0016a F0018a	Feb 2018 Fo014b F0016b	Mac 2018 RM F0014c F0016c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaii & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0017a	Nov 2017 F0013b F0017b	7 Dis 2017 RM F0013c F0015c F0017c	F0014a F0016a F0018a	Feb 2018 Fo014b F0016b	Mac 2018 RM F0014c F0016c F0020c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaji & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3] 2.5 Jumlah perbelanjaan suku tahun [2.4 (a+b+c)] Total quarterly expenditure [2.4 (a+b+c)] 2.6 Jika jumlah perbelanjaan untuk suku tahun ini meningkat atau menurun sekuranghya 10% berbanding suku tahun	F0017a	Nov 2017 F0013b F0017b	7 Dis 2017 RM F0013c F0015c F0017c	F0014a F0016a F0018a	Feb 2018 Fo014b F0016b	Mac 2018 RM F0014c F0016c F0018c		

BAHAGIAN C: BILANGAN PEKERJA / GAJI & UPAH PART C: NUMBER OF PERSONS ENGAGED / SALARIES & WAGES									
3. JUMLAH PEKERJA DAN GAJI & UPAH TOTAL NUMBER OF PERSONS ENGAGED AND SALARIES & WAGES	SUKU TAHUN (ST4 2017) / QUARTER 1 Oktober - 31 Disember 201							ST1 2018) / QUAF anuari - 31 Mac 2	
		Okt 2017	Nov 2017		Dis 2017	Jan	2018	Feb 2018	Mac 2018
3.1 Jumlah pekerja Total number of persons engaged									
		F0021a	F002	1b	F002	21c	F0022a	F0022	F0022c
3.2 Jumlah pekerja (pada akhir suku tahun) Total number of persons engaged (as at end of quarter)					F002	21d			F0022d
3.3 Jika jumlah pekerja suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.									
If total number of persons engaged for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.	_								
3.4 Jumlah pekerja dan gaji & upah (pada akhir suku tahun) Total number of persons engaged and		Kategori pekerja			Lelaki <i>Male</i>	Perempuan Female	Jumlah Total		lah Gaji & upah Salaries & wages
salaries & wages (as at end of quarter)		Category of workers /	Salaries & wages		16	17	18		(RM)
	(a)	Pemilik yang bekerja keluarga tidak bergaj Working proprietors ar workers	ji (01	16	17	16		19
	(b)	Pekerja bergaji (sepe Paid employees (full-ti	14	02					
	(c)	Pekerja bergaji (saml Paid employees (part-		03					
	(d)	Jumlah (a+b+c) Total (a+b+c)	!	99					
			GIAN D: MAKLUMA D: ADDITIONAL IN						
4. MAKLUMAT TAMBAHAN ADDITIONAL INFORMATION						SUKU TA		8) / QUARTER (Q: 31 Mac 2018	1 2018)
4.1 Bilangan bilik / Number of rooms					Ja	an 2018		2018	Mac 2018
4.2 Jumlah bilik bermalam dijual / Total rooms night sold						F0601		F0602	F0603
Kadar penginapan / Occupancy rate Jumlah bilik bermalam dijual / Total rooms night	sold	x 100				F0604		F0605	F0606
Bilangan bilik / Number of rooms	<u>30</u> 10	, 100				% F0607		% F0608	% F0609
4.4 Peratusan penginap luar negeri / Percentage of foreign	gn gu	ests				% F0610		% F0611	% F0612
4.5 Sumbangan mengikut segmen pasaran Contribution by market segment								_	
4.5.1 Mesyuarat, Insentif, Konvensyen & Pamerar Meetings, Incentives, Conventions & Exhibition									% F0615
a) Kerajaan / Government								% 0613	
b) Korporat / perniagaan/ Corporate / busine	ess							% 0614	
4.5.2 Pakej pelancongan / Tour package							F	0014	%
4.5.3 Lain-lain (cth: perseorangan) / Others (eg: in	divid	ual)							F0616
									F0617

BAHAGIAN E: PERKHIDMATAN ATAS TALIAN DAN e-DAGANG PART E: ONLINE SERVICES AND e-COMMERCE 5. PERKHIDMATAN ATAS TALIAN DAN e-DAGANG ONLINE SERVICES AND e-COMMERCE 5.1 Adakah pertubuhan tuan melakukan transaksi (jualan / pembelian) atas talian? Did your establishment conduct online transactions (sales / purchase): F1501 YA / YES F1502 TIDAK / NO Jika YA, sila ke Soalan 5.2 / If YES, please go to Question 5.2 Jika TIDAK, TAMAT di sini. / If NO, END here 5.2 Sila nyatakan jenis platform yang digunakan oleh pertubuhan tuan untuk transaksi (jualan / pembelian) atas talian. (Boleh pilih lebih daripada satu) Please indicate the type pf platform on that your establishment use for online transactions (sales / purchase). (May choose more than one) Media social (cth: Facebook, Instagram dan blogs) F1503 Social media (e.g. Facebook, Instagram and blogs) F1504 Laman web kepunyaan sendiri Website owned by your establishment F1505 Pasaran e-Dagang atas talian (cth: Lazada, Zalora, Jom makan, Foodpanda) Online e-Commerce marketplace (e.g.: Lazada, Zalora, Jom makan, Foodpanda) Rangkaian persendirian yang ditetapkan (cth: extranet, EDI) Designated private network (e.g.: extranet, EDI) F1507 Aplikasi mudah alih (cth: Uber app, Lazada mobile app, Dah Makan app) Mobile app (e.g.: Uber app, Lazada mobile app, Dah Makan app) Perkhidmatan pembayaran elektronik (cth.: Perbankan internet (Maybank2u, Interbank GIRO), Kad kredit, Kad Debit, Pembayaran atas talian F1508 (iPay88, Mol Pay, Paypal, dll.)) Payment gateway (e.g.: Internet banking (Maybank2u, Interbank GIRO), Credit card, Debit card, Online payment (iPay88, Mol Pay, Paypal, etc.)) SUKU TAHUN (ST4 2017) / QUARTER (Q4 2017) SUKU TAHUN (ST1 2018) / QUARTER (Q1 2018) 1 Oktober - 31 Disember 2017 1 Januari - 31 Mac 2018 Okt 2017 Nov 2017 Dis 2017 Jan 2018 Feb 2018 Mac 2018 RM 5.3 Jumlah hasil yang diperoleh melalui transaksi e-Dagang Total revenue earned from the F1509a F1509b F1509c F1510a F1510b F1510c RM 5.4 Jumlah hasil transaksi e-Dagang suku tahun [5.3 (a+b+c)] Total quarterly e-Commerce revenue [5.3 (a+b+c)] F1510d F1509d RM 5.5 Jumlah perbelanjaan melalui transaksi e-Dagang Total expenditure through e-Commerce F1511a F1511b F1511c F1512a F1512b F15120 RM RM 5.6 Jumlah perbelanjaan transaksi e-Dagang suku tahun [5.5 (a+b+c)] Total quarterly e-Commerce expenditure [5.5 (a+b+c)] F1512d F1511d SILA JAWAB SOALAN INI PADA SUKU TAHUN KEEMPAT SAHAJA PLEASE ANSWER THIS QUESTION AT THE FOURTH QUARTER ONLY BAHAGIAN F: PERBELANJAAN MODAL DAN NILAI HARTA (Tidak termasuk CBP) PART F: CAPITAL EXPENDITURE AND VALUE OF ASSETS (Exclusive of GST) Perbelanjaan modal pada akhir tahun 2018 Capital expenditure as at end of 2018 Belian / Acquisition (RM) Harta yang dijual / ditamatkan Baru termasuk import (baru & terpakai) New include imported (new & used) Aset terpakai Malaysia Used Malaysia' s assets mbuat / Membina sendi Assets sold / discarded Item Self-produced / Built (RM) 01 02 03 04 (a) Tanah Bangunan dan pembinaan lain Buildings and other construction (b) 02 (c) Pembangunan tanah Land improvement 03 (d) Alat pengangkutan 04 Transport equipment (e) Komputer (termasuk perkakasan & perisian) Computer (include hardware & software) 05 Jentera dan kelengkapan (f) 06 Machinery and equipment

(g)

(h)

Perabot dan pemasangan

Harta-harta lain / Other asset

iii. Kerja dalam proses / Work-in progress

Jumlah (a hingga h) Total (a to h)

Furniture and fittings

i. Paten / Patent

07

80

09

10



PERKHIDMATAN PENGINAPAN ACCOMMODATION SERVICES

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SURVEI PERKHIDMATAN SUKU TAHUNAN

QUARTERLY SURVEY OF SERVICES

SUKU TAHUN KEDUA 2018 SECOND QUARTER 2018

RESPON F2
F0002

	ka nama dan alamat di bawah tidak tepat, sila pinda nailing address below is incorrect, please amend accordingly			ap dan kembalikan kepada: mplete and return to:
				arang pertanyaan, sila hubungi : ries, please contact :
	n nombor rujukan pertubuhan ini dalam semua surat-menyurat e the reference number of this establishment in all correspondence			
	kapkan dan dikembalikan tidak lewat dari / nd return not later than			
Objektif / Object	ctive			
Malaysia. Makluma Statistik ini memba The purpose of this used extensively in organisations as we Kuasa Perunda Maklumat yang dik mana pertubuhan kandungan soal se Jabatan ini. Seme	dilaksanakan adalah untuk mendapatkan statistik perniagaan at yang dikumpul akan digunakan secara meluas untuk mengelua antu pihak kerajaan dan organisasi lain termasuk komuniti pernia survey is to obtain statistics of Malaysia businesses and digital econa the production of a range of economic indicators such as Gross all as business community in planning and decision making. angan / Legal Authority kumpul adalah mengikut peruntukan di bawah Akta Perangkaan yang beroperasi di Malaysia untuk memberikan maklumat selidik pertubuhan / individu yang diterima adalah SULIT dan tidentara itu, Seksyen 7 di bawah Akta yang sama menyatakan lagarukan perangangan perangangan perangangan menyatakan lagarukan perangangan menyatakan lagarukan perangangan perangan perangangan perangan perangangan perangangan perangan perangangan perangan	arkan ii agaan c omy in a Domesi 1965 (D sebena ak bole	ndikator ek dalam mera a variety of dic Product disemak - 19 r atau ang dh dihebahl	onomi seperti Keluaran Dalam Negeri Kasar (KDNK). Incang dan membuat keputusan. Industries in services sector. The information collected is (GDP). These statistics help the government and other (BP). Seksyen 5 di bawah Akta ini menghendaki mana ingaran terbaik kepada Jabatan. Mengikut Akta ini kan kepada sesiapa atau mana-mana institusi di luar
provide actual inform	nathered under the provisions of the Statistics Act 1965 (Revised - 1965 mation or best estimates to the Department. The Act stipulates that the to any person or institution outside this Department. Meanwhile, Se	e conte	nts of the e	stablishment / individual returns are CONFIDENTIAL and
2	>			
DATO' SRI DR. MO KETUA PERANGKA CHIEF STATISTICA	AWAN MALAYSIA			
	Pengakuan / Dec	laratio	n	
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Name			ebsite	

Kerjasama tuan dalam menjayakan survei ini amatlah dihargai. TERIMA KASIH. Your co-operation in ensuring the success of this survey is very much appreciated. THANK YOU.

		AN A: HASIL (Tidak ter A: REVENUE (Exclusiv						
		ST1 2018) / QUARTER anuari - 31 Mac 2018	? (Q1 2018)	SUKU TAHUN (ST2 2018) / QUARTER (Q2 2018) 1 April - 30 Jun 2018				
1. HASIL REVENUE	Jan 2018	Feb 2018	Mac 2018 RM	April 2018	Mei 2018	Jun 2018 RM		
1.1 Hasil kendalian / Perolehan / Jualan Operating revenue / Turnover / Sales								
1.1.1 Jualan kasar hasil bilik *** Gross sales of room revenue ***	F0007a	F0007b	F0007c	F0008a	F0008b	F0008c		
1.2 Hasil lain Other income	F0619a	F0619b	F0619c	F0620a	F0620b	F0620c		
	F0009a	F0009b	F0009c	F0010a	F0010b	F0010c		
1.3 Jumlah hasil bulanan [1.1 + 1.2] Total monthly revenue [1.1 + 1.2]	F0011a	F0011b	F0011c	F0012a	F0012b	F0012c		
1.4 Jumlah hasil suku tahun [1.3 (a+b+c)] Total quarterly revenue [1.3 (a+b+c)]			F0011d			F0012d		
1.5 Jika jumlah hasil untuk suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.								
If total revenue for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.								
		PERBELANJAAN (Tid EXPENDITURE (Exclu						
	SUKU TAHUN (ST1 2018) / QUARTER (Q1 2018) SUKU TAHUN (ST2 2018) / QUARTER (Q2 2018)							
		ST1 2018) / QUARTER anuari - 31 Mac 2018	! (Q1 2018)	SUKU TAHU	N (ST2 2018) / QUART 1 April - 30 Jun 2018			
2. PERBELANJAAN EXPENDITURE		•	Mac 2018	SUKU TAHU April 2018		3 Jun 2018		
	Jan 2018	anuari - 31 Mac 2018 Feb 2018	Mac 2018 RM	April 2018	1 April - 30 Jun 2018 Mei 2018	Jun 2018 RM		
EXPENDITURE 2.1 Perbelanjaan kendalian / Kos jualan	1 J	anuari - 31 Mac 2018	Mac 2018		1 April - 30 Jun 2018	3 Jun 2018		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain	Jan 2018	anuari - 31 Mac 2018 Feb 2018	Mac 2018 RM	April 2018	1 April - 30 Jun 2018 Mei 2018	Jun 2018 RM		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure	Jan 2018 F0013a	Feb 2018 Fo013b	Mac 2018 RM F0013c	April 2018 F0014a	1 April - 30 Jun 2018 Mei 2018 F0014b	Jun 2018 RM F0014c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaji & upah	F0017a	Feb 2018 Feb 2018 F0013b F0015b	Mac 2018 RM F0013c F0015c F0017c	F0014a F0016a F0018a	1 April - 30 Jun 2018 Mei 2018 F0014b F0016b	F0014c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaii & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0015a	Feb 2018 Feb 2018 F0013b	Mac 2018 RM F0013c F0015c	April 2018 F0014a F0016a	1 April - 30 Jun 2018 Mei 2018 F0014b	Jun 2018 RM F0014c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gali & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0017a	Feb 2018 Feb 2018 F0013b F0015b	Mac 2018 RM F0013c F0015c F0017c	F0014a F0016a F0018a	1 April - 30 Jun 2018 Mei 2018 F0014b F0016b	F0018c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaii & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0017a	Feb 2018 Feb 2018 F0013b F0015b	F0015c F0017c F0019c	F0014a F0016a F0018a	1 April - 30 Jun 2018 Mei 2018 F0014b F0016b	F0014c F0018c F0020c		
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaji & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3] 2.5 Jumlah perbelanjaan suku tahun [2.4 (a+b+c)] Total quarterly expenditure [2.4 (a+b+c)] 2.6 Jika jumlah perbelanjaan untuk suku tahun ini meningkat atau menurun sekuranghya 10% berbanding suku tahun	F0017a	Feb 2018 Feb 2018 F0013b F0015b	F0015c F0017c F0019c	F0014a F0016a F0018a	1 April - 30 Jun 2018 Mei 2018 F0014b F0016b	F0014c F0018c F0020c		

BAHAGIAN C: BILANGAN PEKERJA / GAJI & UPAH PART C: NUMBER OF PERSONS ENGAGED / SALARIES & WAGES								
3. JUMLAH PEKERJA DAN GAJI & UPAH TOTAL NUMBER OF PERSONS ENGAGED AND SALARIES & WAGES	SUKU TAHUN (i (ST2 2018) / QUARTER (Q2 2018) 1 April - 30 Jun 2018		
	Jan 2018	Feb 2018		Mac 2018	April	2018	Mei 2018	Jun 2018
3.1 Jumlah pekerja Total number of persons engaged								
	F0021a	F002	21b	F002	21c	F0022a	F0022	b F0022c
3.2 Jumlah pekerja (pada akhir suku tahun) Total number of persons engaged (as at end of quarter)				F002	21d			F0022d
3.3 Jika jumlah pekerja suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.								
If total number of persons engaged for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.								
3.4 Jumlah pekerja dan gaji & upah (pada akhir suku tahun)							.lur	nlah Gaji & upah
Total number of persons engaged and salaries & wages (as at end of quarter)	Kategori pekerja Category of workers /	/ Gaji & upah Salaries & wages		Lelaki <i>Male</i>	Perempuan Female	Jumla Total	In Tota	l Salaries & wages (RM)
				16	17	18		19
	(a) Pemilik yang bekerja keluarga tidak berga Working proprietors ai	ji	01					
	(b) Pekerja bergaji (sepe Paid employees (full-t		02					
	(c) Pekerja bergaji (sam Paid employees (part-		03					
	(d) Jumlah (a+b+c)							
	Total (a+b+c)		99					
		GIAN D: MAKLUMA D: ADDITIONAL IN						
4. MAKLUMAT TAMBAHAN ADDITIONAL INFORMATION					SUKU TA		:018) / QUARTER (G - 30 Jun 2018	2 2018)
4.1 Bilangan bilik / Number of rooms				Ap	pril 2018	-	/lei 2018	Jun 2018
42 hamlah hiili kamadan dibad (Tata) asam sisht sald					F0601		F0602	F0603
4.2 Jumlah bilik bermalam dijual / Total rooms night sold 4.3 Kadar penginapan / Occupancy rate					F0604		F0605	F0606
Jumlah bilik bermalam dijual / Total rooms night Bilangan bilik / Number of rooms	<u>so</u> ld x 100				%		%	%
4.4 Peratusan penginap luar negeri / Percentage of foreign	gn guests				F0607		F0608	F0609
4.5 Sumbangan mengikut segmen pasaran Contribution by market segment					F0610		F0611	F0612
4.5.1 Mesyuarat, Insentif, Konvensyen & Pameral Meetings, Incentives, Conventions & Exhibition								%
a) Kerajaan / Government							%	F0615
b) Korporat / perniagaan/ Corporate / busin	ess						F0613	
4.5.2 Pakej pelancongan / Tour package							F0614	%
4.5.3 Lain-lain (cth: perseorangan) / Others (eg: ir	ndividual)							F0616
								F0617

BAHAGIAN E: PERKHIDMATAN ATAS TALIAN DAN e-DAGANG PART E: ONLINE SERVICES AND e-COMMERCE 5. PERKHIDMATAN ATAS TALIAN DAN e-DAGANG ONLINE SERVICES AND e-COMMERCE 5.1 Adakah pertubuhan tuan melakukan transaksi (jualan / pembelian) atas talian? Did your establishment conduct online transactions (sales / purchase): F1501 YA / YES F1502 TIDAK / NO Jika YA, sila ke Soalan 5.2 / If YES, please go to Question 5.2 Jika TIDAK, TAMAT di sini. / If NO, END here 5.2 Sila nyatakan jenis platform yang digunakan oleh pertubuhan tuan untuk transaksi (jualan / pembelian) atas talian. (Boleh pilih lebih daripada satu) Please indicate the type pf platform on that your establishment use for online transactions (sales / purchase). (May choose more than one) Media social (cth: Facebook, Instagram dan blogs) F1503 Social media (e.g. Facebook, Instagram and blogs) F1504 Laman web kepunyaan sendiri Website owned by your establishment F1505 Pasaran e-Dagang atas talian (cth: Lazada, Zalora, Jom makan, Foodpanda) Online e-Commerce marketplace (e.g.: Lazada, Zalora, Jom makan, Foodpanda) Rangkaian persendirian yang ditetapkan (cth: extranet, EDI) Designated private network (e.g.: extranet, EDI) F1507 Aplikasi mudah alih (cth: Uber app, Lazada mobile app, Dah Makan app) Mobile app (e.g.: Uber app, Lazada mobile app, Dah Makan app) F1508 Perkhidmatan pembayaran elektronik (cth.: Perbankan internet (Maybank2u, Interbank GIRO), Kad kredit, Kad Debit, Pembayaran atas talian (iPay88, Mol Pay, Paypal, dll.)) Payment gateway (e.g.: Internet banking (Maybank2u, Interbank GIRO), Credit card, Debit card, Online payment (iPay88, Mol Pay, Paypal, etc.)) SUKU TAHUN (ST1 2018) / QUARTER (Q1 2018) SUKU TAHUN (ST2 2018) / QUARTER (Q2 2018) 1 April - 30 Jun 2018 1 Januari - 31 Mac 2018 Jan 2018 Feb 2018 Mac 2018 April 2018 Mei 2018 Jun 2018 RM 5.3 Jumlah hasil yang diperoleh melalui transaksi e-Dagang Total revenue earned from the F1509a F1509b F1509c F1510a F1510b F1510c RM 5.4 Jumlah hasil transaksi e-Dagang suku tahun [5.3 (a+b+c)] Total quarterly e-Commerce revenue [5.3 (a+b+c)] F1510d F1509d RM 5.5 Jumlah perbelanjaan melalui transaksi e-Dagang Total expenditure through e-Commerce F1511a F1511b F1511c F1512a F1512b F15120 RM RM 5.6 Jumlah perbelanjaan transaksi e-Dagang suku tahun [5.5 (a+b+c)] Total quarterly e-Commerce expenditure [5.5 (a+b+c)] F1512d F1511d SILA JAWAB SOALAN INI PADA SUKU TAHUN KEEMPAT SAHAJA PLEASE ANSWER THIS QUESTION AT THE FOURTH QUARTER ONLY BAHAGIAN F: PERBELANJAAN MODAL DAN NILAI HARTA (Tidak termasuk CBP) PART F: CAPITAL EXPENDITURE AND VALUE OF ASSETS (Exclusive of GST) Perbelanjaan modal pada akhir tahun 2018 Capital expenditure as at end of 2018 Belian / Acquisition (RM) Harta yang dijual / ditamatkan Baru termasuk import (baru & terpakai) New include imported (new & used) Aset terpakai Malaysia Used Malaysia' s assets mbuat / Membina sendi Assets sold / discarded Item Self-produced / Built (RM) 01 02 03 04 (a) Tanah Bangunan dan pembinaan lain Buildings and other construction (b) 02 (c) Pembangunan tanah Land improvement 03 (d) Alat pengangkutan 04 Transport equipment (e) Komputer (termasuk perkakasan & perisian) Computer (include hardware & software) 05 Jentera dan kelengkapan (f) 06 Machinery and equipment (g) Perabot dan pemasangan 07 Furniture and fittings (h) Harta-harta lain / Other asset 80 i. Paten / Patent

ii Muhihah / Goodwill

iii. Kerja dalam proses / Work-in progress

Jumlah (a hingga h) Total (a to h) 09

10



PERKHIDMATAN PENGINAPAN ACCOMMODATION SERVICES

Sila buat satu salinan untuk rekod tuan Please make a copy for your record

Jawatan

Designation

SULIT SELEPAS DATA DIISI CONFIDENTIAL WHEN FILLED WITH DATA

SURVEI PERKHIDMATAN SUKU TAHUNAN

QUARTERLY SURVEY OF SERVICES

SUKU TAHUN KETIGA 2018 THIRD QUARTER 2018

RESPON F2
F0002

	ka nama dan alamat di bawah tidak tepat, sila ailing address below is incorrect, please amend		Sila lengkap dar Please complete	kembalikan kepada: and return to:
			Bagi sebarang p	pertanyaan, sila hubungi : pase contact :
	n nombor rujukan pertubuhan ini dalam semu the reference number of this establishment in a			
	kapkan dan dikembalikan tidak lewat dari / nd return not later than			
Objektif / Object	etive			
Malaysia. Makluma Statistik ini memba The purpose of this sused extensively in organisations as wel Kuasa Perunda Maklumat yang dik mana pertubuhan kandungan soal se Jabatan ini. Seme	t yang dikumpul akan digunakan secara mel ntu pihak kerajaan dan organisasi lain terma survey is to obtain statistics of Malaysia busines the production of a range of economic indical as business community in planning and decision to the production of a range of economic indical as business community in planning and decision to the production of a range of economic indicating and the planning and decision to the production of the production	luas untuk mengeluarkan i asuk komuniti perniagaan asses and digital economy in tors such as Gross Domes on making. h Akta Perangkaan 1965 (I berikan maklumat sebena dalah SULIT dan tidak bol	ndikator ekonomi dalam merancang a variety of industri tic Product (GDP). Disemak - 1989). So ar atau anggaran eh dihebahkan kej	am pelbagai industri sektor perkhidmatan di seperti Keluaran Dalam Negeri Kasar (KDNK). dan membuat keputusan. es in services sector. The information collected is These statistics help the government and other seksyen 5 di bawah Akta ini menghendaki mana terbaik kepada Jabatan. Mengikut Akta ini, bada sesiapa atau mana-mana institusi di luar h dikenakan denda sekiranya gagal memberi
provide actual inform	athered under the provisions of the Statistics Ac nation or best estimates to the Department. The to any person or institution outside this Depart information.	Act stipulates that the conte	ents of the establish	quires all establishments operating in Malaysia to ment / individual returns are CONFIDENTIAL and ovides a penalty should the respondent failed to
KETUA PERANGKA	AWAN MALAYSIA			
CHIEF STATISTICIA	•	Pengakuan / Declaratio		
	Penyata ini adalah lengkap d			ayaan saya.
	This return is complete	and correct to the best of n	ny knowledge and b	elief.
Tandatangan Signature			-mel mail	
		т	elefon	
			elephone	
Nama Name			aman web	

Kerjasama tuan dalam menjayakan survei ini amatlah dihargai. TERIMA KASIH. Your co-operation in ensuring the success of this survey is very much appreciated. THANK YOU.

		AN A: HASIL (Tidak tel A: REVENUE (Exclusiv					
		ST2 2018) / QUARTER April - 30 Jun 2018	R (Q2 2018)	SUKU TAHUN (ST3 2018) / QUARTER (Q3 2018) 1 Julai - 30 September 2018			
1. HASIL REVENUE	April 2018	Mei 2018	Jun 2018 RM	Julai 2018	Ogos 2018	Sept 2018 RM	
1.1 Hasil kendalian / Perolehan / Jualan Operating revenue / Turnover / Sales							
1.1.1 Jualan kasar hasil bilik *** Gross sales of room revenue ***	F0007a	F0007b	F0007c	F0008a	F0008b	F0620c	
1.2 Hasil lain Other income				. 55250	. 33233	. 55255	
1.3 Jumlah hasil bulanan [1.1 + 1.2] Total monthly revenue [1.1 + 1.2]	F0009a	F0009b	F0009c	F0010a	F0010b	F0010c	
1.4 Jumlah hasil suku tahun [1.3 (a+b+c)] Total quarterly revenue [1.3 (a+b+c)]			F0011d			F0012d	
1.5 Jika jumlah hasil untuk suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.							
If total revenue for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.							
		PERBELANJAAN (Tic					
		ST2 2018) / QUARTEF April - 30 Jun 2018	R (Q2 2018)		N (ST3 2018) / QUART Julai - 30 September 2		
2. PERBELANJAAN EXPENDITURE	April 2018	Mei 2018	Jun 2018	Julai 2018	Ogos 2018	Sept 2018	
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales		F20.10	RM			RM	
2.2 Perbelanjaan lain Other expenditure	F0013a	F0013b	F0013c	F0014a	F0014b	F0014c	
2.3 Jumlah Gaji & upah Total Salaries & wages							
2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0017a	F0017b	F0017c	F0018a	F0018b	F0018c	
2.5 Jumlah perbelanjaan suku tahun [2.4 (a+b+c)]	F0019a	F0019b	F0019c	F0020a	F0020b	F0020c	
Total quarterly expenditure [2.4 (a+b+c)]		[F0019d		[F0020d	
2.6 Jika jumlah perbelanjaan untuk suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.							
If total expenditure for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.							

BAHAGIAN C: BILANGAN PEKERJA / GAJI & UPAH PART C: NUMBER OF PERSONS ENGAGED / SALARIES & WAGES								
3. JUMLAH PEKERJA DAN GAJI & UPAH TOTAL NUMBER OF PERSONS ENGAGED AND SALARIES & WAGES		(ST2 2018) / QUARTE April - 30 Jun 2018				ST3 2018) / QUARTER (Q3 2018) ai - 30 September 2018		
	April 2018	Mei 2018	Jun 2018	Julai	2018	Ogos 2018	Sept 2018	
3.1 Jumlah pekerja Total number of persons engaged	F0021a	F0021b	F002	21c	F0022a	F0022b	F0022c	
3.2 Jumlah pekerja (pada akhir suku tahun) Total number of persons engaged (as at end of quarter)			F002	21d			F0022d	
3.3 Jika jumlah pekerja suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.								
If total number of persons engaged for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.								
3.4 Jumlah pekerja dan gaji & upah (pada akhir suku tahun)			Lelaki	Perempuan	Jumlah		ah Gaji & upah	
Total number of persons engaged and salaries & wages (as at end of quarter)	Kategori pekerja Category of workers /	/ Gaji & upah Salaries & wages	Male	Female	Total	Total	Salaries & wages (RM)	
	(a) Pemilik yang bekerja keluarga tidak bergaj Working proprietors ar workers	ji 01	16	17	18		19	
	(b) Pekerja bergaji (sepe Paid employees (full-ti	ມດວ						
	(c) Pekerja bergaji (saml	l n s						
	(d) Jumlah (a+b+c) Total (a+b+c)	99						
		GIAN D: MAKLUMAT TO ADDITIONAL INFO						
4. MAKLUMAT TAMBAHAN ADDITIONAL INFORMATION					N (ST3 2018) / Q <i>U</i> 1 Julai - 30 Septe		(8)	
4.1 Bilangan bilik / Number of rooms			Ju	rai 2018 F0601	Ogos 20	F0602	Sept 2018 F0603	
4.2 Jumlah bilik bermalam dijual / Total rooms night sold								
Kadar penginapan / Occupancy rate Jumlah bilik bermalam dijual / Total rooms night:	sold x 100			F0604		F0605	F0606	
Bilangan bilik / Number of rooms	<u>so</u> u x 100			% F0607		% F0608	% F0609	
4.4 Peratusan penginap luar negeri / Percentage of foreig	gn guests			%		%	%	
4.5 Sumbangan mengikut segmen pasaran Contribution by market segment				F0610		F0611	F0612	
4.5.1 Mesyuarat, Insentif, Konvensyen & Pamerar Meetings, Incentives, Conventions & Exhibition							%	
a) Kerajaan / Government					%		F0615	
b) Korporat / perniagaan/ Corporate / busine	ess				F061:			
4.5.2 Pakej pelancongan / Tour package					F0614	4	%	
4.5.3 Lain-lain (cth: perseorangan) / Others (eg: in	dividual)						F0616 % F0617 100 %	

BAHAGIAN E: PERKHIDMATAN ATAS TALIAN DAN e-DAGANG PART E: ONLINE SERVICES AND e-COMMERCE 5. PERKHIDMATAN ATAS TALIAN DAN e-DAGANG ONLINE SERVICES AND e-COMMERCE 5.1 Adakah pertubuhan tuan melakukan transaksi (jualan / pembelian) atas talian? Did your establishment conduct online transactions (sales / purchase): F1501 YA / YES F1502 TIDAK / NO Jika YA, sila ke Soalan 5.2 / If YES, please go to Question 5.2 Jika TIDAK, TAMAT di sini. / If NO, END here 5.2 Sila nyatakan jenis platform yang digunakan oleh pertubuhan tuan untuk transaksi (jualan / pembelian) atas talian. (Boleh pilih lebih daripada satu) Please indicate the type pf platform on that your establishment use for online transactions (sales / purchase). (May choose more than one) Media social (cth: Facebook, Instagram dan blogs) F1503 Social media (e.g. Facebook, Instagram and blogs) F1504 Laman web kepunyaan sendiri Website owned by your establishment F1505 Pasaran e-Dagang atas talian (cth: Lazada, Zalora, Jom makan, Foodpanda) Online e-Commerce marketplace (e.g.: Lazada, Zalora, Jom makan, Foodpanda) Rangkaian persendirian yang ditetapkan (cth: extranet, EDI) Designated private network (e.g.: extranet, EDI) F1507 Aplikasi mudah alih (cth: Uber app, Lazada mobile app, Dah Makan app) Mobile app (e.g.: Uber app, Lazada mobile app, Dah Makan app) F1508 Perkhidmatan pembayaran elektronik (cth.: Perbankan internet (Maybank2u, Interbank GIRO), Kad kredit, Kad Debit, Pembayaran atas talian (iPay88, Mol Pay, Paypal, dll.)) Payment gateway (e.g.: Internet banking (Maybank2u, Interbank GIRO), Credit card, Debit card, Online payment (iPay88, Mol Pay, Paypal, etc.)) SUKU TAHUN (ST3 2018) / QUARTER (Q3 2018) SUKU TAHUN (ST2 2018) / QUARTER (Q2 2018) 1 April - 30 Jun 2018 1 Julai - 30 September 2018 April 2018 Mei 2018 Jun 2018 Julai 2018 Ogos 2018 Sept 2018 RM 5.3 Jumlah hasil yang diperoleh melalui transaksi e-Dagang Total revenue earned from the F1509a F1509b F1509c F1510a F1510b F1510c RM 5.4 Jumlah hasil transaksi e-Dagang suku tahun [5.3 (a+b+c)] Total quarterly e-Commerce revenue [5.3 (a+b+c)] F1510d F1509d RM 5.5 Jumlah perbelanjaan melalui transaksi e-Dagang Total expenditure through e-Commerce F1511a F1511b F1511c F1512a F1512b F15120 RM RM 5.6 Jumlah perbelanjaan transaksi e-Dagang suku tahun [5.5 (a+b+c)] Total quarterly e-Commerce expenditure [5.5 (a+b+c)] F1512d F1511d SILA JAWAB SOALAN INI PADA SUKU TAHUN KEEMPAT SAHAJA PLEASE ANSWER THIS QUESTION AT THE FOURTH QUARTER ONLY BAHAGIAN F: PERBELANJAAN MODAL DAN NILAI HARTA (Tidak termasuk CBP) PART F: CAPITAL EXPENDITURE AND VALUE OF ASSETS (Exclusive of GST) Perbelanjaan modal pada akhir tahun 2018 Capital expenditure as at end of 2018 Belian / Acquisition (RM) Harta yang dijual / ditamatkan Baru termasuk import (baru & terpakai) New include imported (new & used) Aset terpakai Malaysia Used Malaysia' s assets mbuat / Membina sendi Assets sold / discarded Item Self-produced / Built (RM) 01 02 03 04 (a) Tanah Bangunan dan pembinaan lain Buildings and other construction (b) 02 (c) Pembangunan tanah Land improvement 03 (d) Alat pengangkutan 04 Transport equipment (e) Komputer (termasuk perkakasan & perisian) Computer (include hardware & software) 05 Jentera dan kelengkapan (f)

06

07

80

09

10

Machinery and equipment

Perabot dan pemasangan

Harta-harta lain / Other asset

iii. Kerja dalam proses / Work-in progress

Jumlah (a hingga h) Total (a to h)

Furniture and fittings

i. Paten / Patent ii Muhihah / Goodwill

(g)

(h)

Nama

Name

Jawatan

Designation



PERKHIDMATAN PENGINAPAN ACCOMMODATION SERVICES

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CONFIDENTIAL

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SURVEI PERKHIDMATAN SUKU TAHUNAN QUARTERLY SURVEY OF SERVICES

SUKU TAHUN KEEMPAT 2018

RESPON F2							

	FOURTH QUART	ER 2018	F0002
Jika nama dan alamat di bawah tida If the mailing address below is incorrect, pi		Sila lengkap dan kei Please complete and	
		Bagi sebarang pert For enquiries, please	anyaan, sila hubungi : e contact :
Sila catatkan nombor rujukan pertubuhan ini Please state the reference number of this estab			
Hendaklah dilengkapkan dan dikembalikan tidak le To be completed and return not later than	wat dari / 10 JA	NUARI 2019	
Objektif / Objective			
Malaysia. Maklumat yang dikumpul akan digunakan Statistik ini membantu pihak kerajaan dan organisas. The purpose of this survey is to obtain statistics of Mala used extensively in the production of a range of ecor organisations as well as business community in planning.	si lain termasuk komuniti perniagaan aysia businesses and digital economy in nomic indicators such as Gross Dome	dalam merancang dan n a variety of industries in	membuat keputusan. n services sector. The information collected is
Kuasa Perundangan I Legal Authority			
Maklumat yang dikumpul adalah mengikut peruntuk mana pertubuhan yang beroperasi di Malaysia u kandungan soal selidik pertubuhan / individu yang Jabatan ini. Sementara itu, Seksyen 7 di bawah maklumat yang diperlukan.	untuk memberikan maklumat seber ı diterima adalah SULIT dan tidak bo	nar atau anggaran ter oleh dihebahkan kepada	baik kepada Jabatan. Mengikut Akta ini, a sesiapa atau mana-mana institusi di luar
The information is gathered under the provisions of the provide actual information or best estimates to the Depwill not be divulged to any person or institution outside furnish the required information.	artment. The Act stipulates that the con	tents of the establishmer	nt / individual returns are CONFIDENTIAL and
a.			
DATO' SRI DR. MOHD UZIR MAHIDIN KETUA PERANGKAWAN MALAYSIA CHIEF STATISTICIAN, MALAYSIA			
	Pengakuan / Declarati	on	
	th lengkap dan betul sepanjang peng n is complete and correct to the best of		
Tandatangan Signature		E-mel Email	
		Telefon	
		Telephone	

Kerjasama tuan dalam menjayakan survei ini amatlah dihargai. TERIMA KASIH. Your co-operation in ensuring the success of this survey is very much appreciated. THANK YOU.

Laman web

Website

		AN A: HASIL (Tidak ter A: REVENUE (Exclusiv					
		ST3 2018) / QUARTER ai - 30 September 2018		SUKU TAHUN (ST4 2018) / QUARTER (Q4 2018) 1 Oktober - 31 Disember 2018			
1. HASIL REVENUE	Julai 2018	Ogos 2018	Sept 2018 RM	Okt 2018	Nov 2018	Dis 2018 RM	
1.1 Hasil kendalian / Perolehan / Jualan Operating revenue / Turnover / Sales							
1.1.1 Jualan kasar hasil bilik *** Gross sales of room revenue ***	F0007a	F0007b	F0007c	F0620a	F0008b	F0620c	
1.2 Hasil lain Other income							
1.3 Jumlah hasil bulanan [1.1 + 1.2] Total monthly revenue [1.1 + 1.2]	F0009a	F0009b	F0009c	F0010a	F0010b	F0010c	
1.4 Jumlah hasil suku tahun [1.3 (a+b+c)] Total quarterly revenue [1.3 (a+b+c)]			F0011d			F0012d	
1.5 Jika jumlah hasil untuk suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.							
If total revenue for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.							
		PERBELANJAAN (Tid EXPENDITURE (Exclu					
	SUKU TAHUN (ST3 2018) / QUARTER (Q3 2018) SUKU TAHUN (ST4 2018) / QUARTER (Q4 2018) 1 Julai - 30 September 2018 1 Oktober - 31 Disember 2018						
2. PERBELANJAAN EXPENDITURE			3 Sept 2018			2018 Dis 2018	
	1 Juli	ai - 30 September 2018 Ogos 2018	Sept 2018 RM	0 Okt 2018	ktober - 31 Disember	Dis 2018 RM	
EXPENDITURE 2.1 Perbelanjaan kendalian / Kos jualan	Julai 2018 F0013a	Ogos 2018 F0013b	Sept 2018 RM F0013c	Okt 2018 F0014a	Nov 2018 F0014b	Dis 2018 RM F0014c	
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain	F0015a	Ogos 2018 F0013b F0015b	Sept 2018 RM F0013c F0015c	F0016a	Nov 2018 F0014b F0016b	Dis 2018 RM F0014c F0016c	
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaji & upah	Julai 2018 F0013a	Ogos 2018 F0013b	Sept 2018 RM F0013c	Okt 2018 F0014a	Nov 2018 F0014b	Dis 2018 RM F0014c	
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaji & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3]	F0015a	Ogos 2018 F0013b F0015b	Sept 2018 RM F0013c F0015c	F0016a	Nov 2018 F0014b F0016b	Dis 2018 RM F0014c F0016c	
2.1 Perbelanjaan kendalian / Kos jualan Operating expenditure / Cost of sales 2.2 Perbelanjaan lain Other expenditure 2.3 Jumlah Gaii & upah Total Salaries & wages 2.4 Jumlah perbelanjaan bulanan [2.1 + 2.2 + 2.3] Total monthly expenditure [2.1 + 2.2 + 2.3]	F0017a	Ogos 2018 F0013b F0017b	Sept 2018 RM F0013c F0015c F0017c	F0014a F0016a F0018a	Nov 2018 F0014b F0018b	Dis 2018 RM F0014c F0016c F0018c	

BAHAGIAN C: BILANGAN PEKERJA / GAJI & UPAH PART C: NUMBER OF PERSONS ENGAGED / SALARIES & WAGES								
3. JUMLAH PEKERJA DAN GAJI & UPAH TOTAL NUMBER OF PERSONS ENGAGED AND SALARIES & WAGES	SUKU TAHUN (ST3 2018) / QUARTER (Q3 1 Julai - 30 September 2018				s	SUKU TAHUN (ST4 2018) / QUARTER (Q4 2018) 1 Oktober - 31 Disember 2018		
	Julai 2018	Ogos 2018		Sept 2018	Okt	2018	Nov 2018	Dis 2018
3.1 Jumlah pekerja Total number of persons engaged								
	F0021a	F002	21b	F00:	21c	F0022a	F002	2b F0022c
Jumlah pekerja (pada akhir suku tahun) Total number of persons engaged (as at end of quarter)				F00:	21d			F0022d
3.3 Jika jumlah pekerja suku tahun ini meningkat atau menurun sekurang- kurangnya 30% berbanding suku tahun sebelumnya, sila nyatakan sebab.								
If total number of persons engaged for this quarter increased or decreased at least 30% from the previous quarter, please provide reason.								
3.4 Jumlah pekerja dan gaji & upah (pada akhir suku tahun)							.lu	mlah Gaji & upah
Total number of persons engaged and salaries & wages (as at end of quarter)	Kategori pekerja Category of workers /	/ Gaji & upah Salaries & wages		Lelaki <i>Male</i>	Perempuan Female	Jumla Total	in _{Tot}	(RM)
				16	17	18		19
	(a) Pemilik yang bekerja keluarga tidak berga Working proprietors ar	ji (01					
	(b) Pekerja bergaji (sepe	14	02					
	(c) Pekerja bergaji (sam	bilan)	03					
	Paid employees (part-	ume)						
	Total (a+b+c)	!	99					
		GIAN D: MAKLUMA D: ADDITIONAL IN						
4. MAKLUMAT TAMBAHAN ADDITIONAL INFORMATION							018) / QUARTER (031 Disember 2018	Q4 2018)
4.1 Bilangan bilik / Number of rooms				0	okt 2018	N	ov 2018	Dis 2018
4.2 Jumlah bilik bermalam dijual / Total rooms night sold					F0601		F0602	F0603
4.3 Kadar penginapan / Occupancy rate	1				F0604		F0605	F0606
<u>Jumlah bilik bermalam dijual / Total rooms night s</u> old x 100 Bilangan bilik / Number of rooms				% % F0607 F0608 F0609				
4.4 Peratusan penginap luar negeri / Percentage of foreign	ign guests				%		%	%
4.5 Sumbangan mengikut segmen pasaran Contribution by market segment					F0610		F0611	F0612
4.5.1 Mesyuarat, Insentif, Konvensyen & Pameral Meetings, Incentives, Conventions & Exhibition								% F0615
a) Kerajaan / Government							%	F0015
b) Korporat / perniagaan/ Corporate / busin	ess						F0613	
4.5.2 Pakej pelancongan / Tour package							F0614	%
4.5.3 Lain-lain (cth: perseorangan) / Others (eg: ir.	ndividual)						[F0616 % F0617
							L	

BAHAGIAN E: PERKHIDMATAN ATAS TALIAN DAN e-DAGANG PART E: ONLINE SERVICES AND e-COMMERCE 5. PERKHIDMATAN ATAS TALIAN DAN e-DAGANG ONLINE SERVICES AND e-COMMERCE 5.1 Adakah pertubuhan tuan melakukan transaksi (jualan / pembelian) atas talian? Did your establishment conduct online transactions (sales / purchase): F1501 YA / YES F1502 TIDAK / NO Jika YA, sila ke Soalan 5.2 / If YES, please go to Question 5.2 Jika TIDAK, TAMAT di sini. / If NO, END here 5.2 Sila nyatakan jenis platform yang digunakan oleh pertubuhan tuan untuk transaksi (jualan / pembelian) atas talian. (Boleh pilih lebih daripada satu) Please indicate the type pf platform on that your establishment use for online transactions (sales / purchase). (May choose more than one) Media social (cth: Facebook, Instagram dan blogs) F1503 Social media (e.g. Facebook, Instagram and blogs) F1504 Laman web kepunyaan sendiri Website owned by your establishment F1505 Pasaran e-Dagang atas talian (cth: Lazada, Zalora, Jom makan, Foodpanda) Online e-Commerce marketplace (e.g.: Lazada, Zalora, Jom makan, Foodpanda) Rangkaian persendirian yang ditetapkan (cth: extranet, EDI) Designated private network (e.g.: extranet, EDI) F1507 Aplikasi mudah alih (cth: Uber app, Lazada mobile app, Dah Makan app) Mobile app (e.g.: Uber app, Lazada mobile app, Dah Makan app) F1508 Perkhidmatan pembayaran elektronik (cth.: Perbankan internet (Maybank2u, Interbank GIRO), Kad kredit, Kad Debit, Pembayaran atas talian (iPay88, Mol Pay, Paypal, dll.)) Payment gateway (e.g.: Internet banking (Maybank2u, Interbank GIRO), Credit card, Debit card, Online payment (iPay88, Mol Pay, Paypal, etc.)) SUKU TAHUN (ST4 2018) / QUARTER (Q4 2018) SUKU TAHUN (ST3 2018) / QUARTER (Q3 2018) 1 Julai - 30 September 2018 1 Oktober - 31 Disember 2018 Julai 2018 Ogos 2018 Sept 2018 Okt 2017 Nov 2017 Dis 2017 RM RM 5.3 Jumlah hasil yang diperoleh melalui transaksi e-Dagang Total revenue earned from the F1509a F1509b F1509c F1510a F1510b F1510c RM 5.4 Jumlah hasil transaksi e-Dagang suku tahun [5.3 (a+b+c)] Total quarterly e-Commerce revenue [5.3 (a+b+c)] F1510d F1509d RM 5.5 Jumlah perbelanjaan melalui transaksi e-Dagang Total expenditure through e-Commerce F1511a F1511b F1511c F1512a F1512b F15120 RM RM 5.6 Jumlah perbelanjaan transaksi e-Dagang suku tahun [5.5 (a+b+c)] Total quarterly e-Commerce expenditure [5.5 (a+b+c)] F1512d F1511d SILA JAWAB SOALAN INI PADA SUKU TAHUN KEEMPAT SAHAJA PLEASE ANSWER THIS QUESTION AT THE FOURTH QUARTER ONLY BAHAGIAN F: PERBELANJAAN MODAL DAN NILAI HARTA (Tidak termasuk CBP) PART F: CAPITAL EXPENDITURE AND VALUE OF ASSETS (Exclusive of GST) Perbelanjaan modal pada akhir tahun 2018 Capital expenditure as at end of 2018 Belian / Acquisition (RM) Harta yang dijual / ditamatkan Assets sold / discarded Baru termasuk import (baru & terpakai) New include imported (new & used) Aset terpakai Malavsia Membuat / Membina sendir Item Used Malaysia' s assets Self-produced / Built (RM) 01 02 04 03 (a) Tanah 01 Bangunan dan pembinaan lain Buildings and other construction (b) 02 (c) Pembangunan tanah Land improvement 03 Alat pengangkutan (d) 04 Transport equipment (e) Komputer (termasuk perkakasan & perisian) Computer (include hardware & software) 05 (f) Jentera dan kelengkapan

06

07

08

09

10

Machinery and equipment Perabot dan pemasangan

Harta-harta lain / Other asset

iii. Kerja dalam proses / Work-in progress

Jumlah (a hingga h) Total (a to h)

Furniture and fittings

i. Paten / Patent ii Muhihah / Goodwill

(g)

(h)

NOTA PENJELASAN EXPLANATORY NOTE

BAHAGIAN A: HASIL (Tidak termasuk CBP) PART A: REVENUE (Exclusive of GST)

1.1 Hasil Kendalian / Perolehan / Jualan

Hasil kendalian termasuk semua pendapatan berkaitan hotel seperti pendapatan dari hasil bilik, makanan dan minuman dan hasil lain yang berkaitan.

1.1.1 Jualan kasar hasil bilik ***

Jumlah pendapatan yang dijana dari jualah bilik sahaja.

1.2 Hasil lain

Perkara-perkara seperti pendapatan daripada faedah, dividen, subsidi, geran kerajaan, derma, pajakan kewangan, pemulihan hutang lapuk, tuntutan insurans, keuntungan dari jualan harta dan transaksi pertukaran wang asing.

1.1 Operating revenue / Turnover / Sales

Operating revenue includes all hotel related income such as income from rooms, food and beverage and other revenue-related.

1.1.1 Gross sales of room revenue***

Total amount of revenue generated by room sales only.

1.2 Other income

Items such as interest income, dividends, subsidies, government grants, donations, financial leasings, bad debts recovered, insurance claims, gain on sales of assets and foreign exchange transactions.

BAHAGIAN B: PERBELANJAAN (Tidak termasuk CBP) PART B: EXPENDITURE (Exclusive of GST)

2.1 Perbelaniaan kendalian / Kos iualan

Kos bahan untuk pembaikan dan penyelenggaraan, perbelanjaan sewa, utiliti, iklan dan perjalanan, bayaran guaman, bayaran profesional dsbnya.

, , ,

Susut nilai, faedah dan cukai, hutang lapuk, kerugian tukaran wang asing dan lain-lain

2.3 Jumlah gaji & upah

2.2 Perbelaniaan lain

Gaji & upah yang dibayar merujuk kepada pembayaran tunai, termasuk yang dibayar bonus, komisen, bayaran lebih masa, elaun kos sara hidup dan elaun-elaun lain yang dibayar kepada semua pekerja bergaji dialam tempoh suku tahun rujukan. Sementara caruman pekerja kepada Kumpulan Wang Simpanan Pekerja (KWSP) dan Pertubuhan Keselamatan Sosial (PERKESO) turut dimasukkan, manakala caruman oleh majikan dikecualikan. Elaun kepada pemilik yang bekerja rakan niaga yang bekerja dan pekerja keluarga didak bergaji juga dikecualikan

2.1 Operating expenditure / Cost of sales

Cost of materials for repairs and maintenance, expenditure on rent, utilities, advertising, travelling, legal fees, professional fees etc.

2.2 Other expenditure

Depreciation, interest and taxes, bad debts, forex losses and other finance expenses.

2.3 Total salaries & wages

Salaries & wages paid refer to cash payments, including bonuses, commissions, overtime wages, cost of living and allowances made to all employees during the reference quarter. While the employees' contributions to Employees' Provident Fund (EPF) and Social Security Organisation (SOCSO) are included, the employer's contribution are excluded. Allowances to working proprietors, working partners and unpaid family worker are not included.

BAHAGIAN C: BILANGAN PEKERJA / GAJI & UPAH PART C: NUMBER OF PERSONS ENGAGED / SALARIES & WAGES

3.1 Jumlah pekeria

Jumlah pekerja termasuk semua pemilik yang bekerja dan pekerja keluarga tidak bergaji, pekerja bergaji (sepenuh masa) dan pekerja bergaji (sambilan).

3.2 Jumlah pekerja (pada akhir suku tahun)

(a) Pemilik yang bekerja dan pekerja keluarga tidak bergaji

Termasuk semua pemilik perseorangan dan rakan niaga dan pekerja keluarga tidak bergaji iaitu satu pertiga daripada waktu kerja biasa tetapi tidak menerima bayaran,

(b) Pekerja bergaji (sepenuh masa)

la merujuk kepada semua pekerja bergaji yang bekerja sekurang-kurangnya 6 jam sehari dan 20 hari sebulan.

(c) Pekerja bergaji (sambilan)

la merujuk kepada semua pekerja bergaji yang bekerja kurang daripada 6 jam sehari dan/ atau kurang daripada 20 hari sebulan.

3.1 Total number of persons engaged

The total number of persons engaged includes all working proprietors and unpaid family workers, paid employees (full-time) and paid employees (part-time).

3.2 Total number of persons engaged (as at end of quarter)

(a) Working proprietors and unpaid family workers

This category refers to all individual proprietors and partners and work for a minimum of one third of the normal working time but do not receive regular payment.

(b) Paid employees (full-time)

It refers to all paid workers who work for at least 6 hours a day and 20 days a month.

(c) Paid employees (part-time)

It refers to all paid workers who work for less than 6 hours a day/ or less than 20 days a month.

BAHAGIAN E: PERKHIDMATAN ATAS TALIAN DAN e-DAGANG PART E: ONLINE SERVICES AND e-COMMERCE

5.1 Perniagaan atas talian

Perniagaan atas talian adalah istilah yang digunakan untuk apa-apa jenis perniagaan atau transaksi komersial termasuk berkongsi maklumat di internet. Perdagangan merupakan pertukaran produk dan perkhidmatan antara perniagaan, kumpulan dan individu dan dapat dilihat sebagai salah satu kegiatan penting dalam semua perniagaan. Perdagangan elektronik lebih tertumpu kepada penggunaan ICT untuk menghubungkan perniagaan dengan individu, kumpulan dan perniagaan atau perniagaan lain.

e-Dagang

Urusniaga e-Dagang adalah penjualan atau pembelian barangan atau perkhidmatan yang dijalankan melalui rangkaian pengkomputeran / internet dengan kaedah yang direka untuk tujuan menerima atau membuat pesanan (pembelian atau jualan). Urusniaga ini berlaku sama ada antara perniagaan, isi rumah, individu, kerajaan dan organisasi-organisasi awam / swasta lain.

Kaedah pembayaran dan penghantaran barangan atau perkhidmatan urusniaga e-Dagang ini boleh dijalankan melalui atau bukan melalui rangkaian pengkomputeran/internet.

Urusniaga e-Dagang termasuk pesanan yang dibuat di laman web, extranet atau EDI. Walau bagaimanapun, urusniaga yang dibuat melalui panggilan telefon, faks, e-mel dan yang seumpamanya tidak dikategorikan sebagai urusniaga e-Dagang.

5.1 Online business

Online business is a term which can be used for any kind of business or commercial transaction that includes sharing information across the internet. Commerce constitutes the exchange of products and services between businesses, groups and individuals and can be seen as one of the essential activities of any business. Electronic commerce focuses on the use of ICT to enable the external activities and relationships of the business with individuals, groups and other businesses.

e-Commerce

e-Commerce transactions is the sale or purchase of goods or services over the network computing / internet with designed method for the purpose of receive or make a booking (purchase or sale). The transaction is between businesses, households, individuals, governments and organisations of other public / private.

The method of payment and the delivery of goods or services e-commerce transactions can be carried out either through network computing / internet or not.

e-Commerce transactions, including orders placed on the website, extranet or EDI. However, the transactions made by telephone, fax, email and the like are not been categorised as e-commerce transactions.

5.2 Laman web

Laman web adalah koleksi halaman web yang berkaitan, termasuk kandungan multimedia, biasanya dikenali dengan nama domain umum, dan dipaparkan pada sekurang-kurangnya satu pelayar web.

5.2 Website

A website is a collection of related web pages, including multimedia content, typically identified with a common domain name, and published on at least one web server.

Pasaran e-Dagang atas talian

Pasaran e-Dagang atas talian merupakan laman e-Dagang di mana maklumat produk atau perkhidmatan disediakan oleh pelbagai entiti perniagaan, tetapi transaksi diproses oleh operator

Rangkaian persendirian yang ditetapkan Rangkaian komunikasi dalam organisasi atau di antara kumpulan organisasi yang ditetapkan. (cth.: Pertukaran Data Elektronik (EDI)).

Rangkaian komputer untuk pertukaran maklumat perniagaan dalam format standard. Ia mengurangkan kertas kerja yang terlibat dalam prosedur perdagangan dan meningkatkan

Aplikasi Mudah Alih

Aplikasi yang dibangunkan dalam telefon pintar dan peranti mudah alih yang lain. Aplikasi mudah allih biasanya membantu pengguna dengan menyambungkannya ke perkhidmatan internet yang sering diakses melalui desktop komputer atau komputer riba, atau membantu mereka memudahkan penggunaan internet pada peranti mudah alih mereka. (cth.: Uber app, Lazada mobile app, Dah Makan app).

Media Sosial

Media sosial dianggap mereka yang mempunyai profil pengguna, akaun atau lesen pengguna bergantung kepada keperluan dan jenis media sosial. Jenis media sosial adalah rangkaian sosial (cth.: Facebook), blog Enterprise atau microblogs Enterprise (cth.: Twitter) dan laman web perkongsian kandungan multimedia (cth.: YouTube, Flickr, SlideShare).

Perkhidmatan pembayaran elektronik

Perkhidmatan pembayaran elektronik merupakan perkhidmatan perdagangan yang disediakan oleh pembekal perkhidmatan aplikasi e-Dagang yang memberi kuasa kepada kad kredit atau pemprosesan pembayaran langsung untuk e-Dagang, peruncit dalam talian atau perniagaan tradisional.

5.3 Jumlah hasil dan perbelanjaan transaksi e-Dagang Merujuk kepada hasil transaksi e-Dagang dan perbelanjaan hasil transaksi e-Dagang.

Online e-Commerce marketplace

An online marketplace is a type of e-Commerce site where product or service information is provided by multiple third parties, whereas transactions are processed by the

Designated private network

A communications network within an organisation or among a group of designated organisations. (e.g.: Electronic Data Interchange (EDI)).

• EDI

The computer to computer exchange of business information in a standard format. It reduces the paperwork involved in trading procedures and improves efficiency.

Mobile Apps

Mobile Apps
It is term to used to describe application (apps) that run on smartphones and other mobile devices. Mobile applications usually helps users by connecting them to internet services more commonly accessed on desktop or notebook computers, or help them by making it easier to use the internet on their portable devices. (e.g.: Uber app, Lazada mobile app, Dah Makan app).

Social Media

Social media are considered those that have user profile, an account or a user license depending on the requirements and the type of social media. Types of social media are social networks (e.g. Facebook), Enterprise's blog or microblogs (e.g. Twitter) and multimedia content sharing websites (e.g.: YouTube, Flickr, SlideShare).

Payment gateway

A payment gateway is a merchant service provided by an e-commerce application service provider that authorizes credit card or direct payments processing for e-Commerce, online retailers or traditional business.

5.3 Value of income and expenditure through e-Commerce transactions

Refers to the value of income and expenditure of e-Commerce transactions