Aminata Diallo

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Education

Towson University, B.S Computer Science (Expected Graduation: Fall 2025)

Coursework: Computer Science I & II, Intro to Python, Intro to Java, Intro to Cybersecurity, Discrete Mathematics, Calculus I & II, Ethics and Concerns of Computer Scientists, AML Research, Fund. Of Hardware & Software Management.

Key Skills

- **Programming**: Java, Python, HTML/CSS
- **Tools:** Git, VSCode, ServiceNow, Microsoft 365 (Excel, SharePoint, Word, PowerPoint, Outlook)
- **Soft Skills:** Customer Service, Problem-solving, Collaboration, Time Management, Organization, Fulfillment
- **Google:** AI Essentials, Prompt Essentials

Experience

Pearson VUE *Test Proctor/Admin*   **Windsor Mill, MD**
June '23-Present

- **Technical Support**: Resolved testing hardware/software issues with IT assistance and managed data using SharePoint/Excel.
- **Security Protocols:** Ensured complication with testing standards and security procedures.
- **Communication**: Guide candidates through test protocols efficiently.

TJMaxx *Store Associate*   **Washington, DC**
Mar '22-Jan '23

- **Customer Service:** Meet sales target and assist customers in fast-paced environment.
- Processed transactions and returns.
- **Collaborate** with team members to ensure store accuracy.
- Maintain cleanliness to ensure efficiency.

Nordstrom, Inc *Warehouse Associate*   **Upper Marlboro, MD**
Dec '20 – Sep '21

- **Fulfillment**: Stock item selection to fulfill customer orders.
- Prepare shipments for delivery including scanning, labeling and packing.
- Comply with safety regulations and practices.

Organizations

- **Women in Cybersecurity (WiCyS), General Member**
- **ColorStack:** Engaged in peer coding reviews and interview prep.

Certifications

- **Google AI Essentials**
- **Google Prompt Engineering**