

AMINE ELGUATE



CONTACT

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SKILLS

Fluent in English
Intermediate in french.
Active listening.
Problem solving.
Time management.
Familiar with Python and C.

OBJECTIVE

Motivated and enthusiastic individual eager to begin a rewarding career at Intelcia's call center. Possessing strong communication skills, attention to detail, and a commitment to delivering exceptional customer service, I am dedicated to contributing to the success of the team.

EXPERIENCE

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A dedicated and proactive individual currently advancing my knowledge in computer networking and programming through focused studies and specialized online courses. Although I am at the beginning of my professional journey with no formal experience, I possess a strong foundation in technical skills and a keen enthusiasm for continuous learning and development. I am eager to apply my academic knowledge and adaptability to a dynamic call center environment, where I can contribute positively while further honing my abilities.

EDUCATION

*OFPPT-NTIC2.

2021-2023

•Computer Networking.

I pursued an in-depth curriculum focused on the principles of computer networking, including hands-on experience with network configuration and troubleshooting.

*edx.

2024

•CS50x: introduction to computer science.

Completed a rigorous introduction to the intellectual enterprises of computer science and the art of programming.

*Coursera.

2024

•Upcoming course - CVS Health Call Center Customer Service Professional Certificate.

Scheduled to begin a specialized course aimed at developing skills essential for providing exceptional customer service in a call center environment.