

Mohamed Ahmed Abdullah

Network Engineer / Security Engineer
SOC Analyst T1

Contacts

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Personal Information

Date of birth: 24th of February 1996
Military status: Completed
Nationality: Egyptian

Career Objective

To be a part of an organization where I can fully utilize my skills of Networking, make a significant contribution to the success of the employer, and at the same time my individual growth. In addition, I have the flexibility to adapt to any new environment and work on any project.

Education

- Security Operations Center (SOC) Diploma in iTi (Feb. 2021 to May. 2021)
- Bachelor of computer science: Thebes Academy (Oct. 2014 to May. 2018) with Grade Good.
- Graduation project Real time tracking tool which based on (Arduino -GPS - GPRS - Firebase database – Android application & Web application) with Grade Excellent.

Experiences

- **Technical Support Engineer, ODEC Technology Solution. Cairo, Egypt.**

From 1st of June, 2021 to Present.

Responsibilities:

- provide a professional first technical point of contact for the customer Installation & configuration of computer hardware operating Systems and applications.
- Work closely on troubleshooting analysis and reproductions of customer issues to help drive faster resolution of their technical requests.
- Determine priority levels while negotiating and setting expectations with customers
- Installation & configuration of Windows server & active directory.
- Provide support and management of the local area network within a company.
- Day to day, Network Administration and troubleshooting.
- Install and monitor Backup Veem for backup and restore purposes.

- **IT Support and Helpdesk, B4 Technology Company. Banha.**

From 1st of Feb, 2020 to 1st of Jan. 2021

Responsibilities:

- Maintenance and monitoring of computer network and system.
- Installation & configuration of computer hardware operating Systems and applications.
- troubleshooting Networks and computer problems, supporting laptops, Desktops and printers.
- 2D Designs using Photoshop.

Courses

- **Security Operations Center (SOC) Diploma in iTi.**

Included:

- CCNA 200-301 (80 CREDIT HOURS)
- CCNA Security (40 CREDIT HOURS)
- MCSA 2016 (32 CREDIT HOURS)
- Linux admin 1 (48 CREDIT HOURS)
- Python (32 CREDIT HOURS)
- Certified Ethical Hacker (CEH) v11 (40 CREDIT HOURS)
- EC-council incident handler (ECIH) v2 (32 CREDIT HOURS)
- Computer Hacking forensic investigator (CHFI) v9 (40 CREDIT HOURS)
- IBM QRadar (32 CREDIT HOURS)

- **Cyber Security Diploma in IT Gate Academy** (Cisco, Microsoft, juniper, Oracle, EC-Council) partner in Egypt included:

- CCNA 200-301 (96 CREDIT HOURS)
- MCSA 2016 (48 CREDIT HOURS)
- Linux admin I (48 CREDIT HOURS)
- Python (40 CREDIT HOURS)
- CEH v10 (48 CREDIT HOURS)
- CTF (20 CREDIT HOURS)

Certificates

- **Certified Ethical Hacker (CEH) v11**

Certificate Number: ECC7468590321

- **Computer Hacking forensic investigator (CHFI) v9**

Certificate Number: ECC8416250793

- **EC-council incident handler (ECIH) v2**

Certificate Number: ECC2347590681

- **Sophos Certified Sales Consultant**

Skills

- Analyze security event data from the network (IDS, SIEM).
- Conduct log analysis using IBM Qradar.
- Identify suspicious/malicious activities or codes.
- Monitoring and analysis of security events to determine intrusion and malicious events.
- Search firewall, email, web or DNS logs to identify and mitigate intrusion attempts.
- Installation, maintenance and troubleshooting Networks and computer problems, supporting laptops, desktops, printers and network devices.
- Installing and configuring Windows 7, Windows 8, Windows 10, Windows Server 2012 and Windows Server 2016.
- LAN & WAN installation and configuration.
- Administering and configuring DHCP & Active Directory Controller (Users, Computers, Groups, OU, GPO).
- Managing network security tools like firewall, anti-virus.
- Monitoring network performance, match between Windows Server and CISCO Routing & Switching.
- Decision making, problem solving, planning and collaborative communication skills.

Languages

- Mother tongue Arabic.
- Advanced level in reading, writing, listening and speaking English.
- Moderate level in reading and writing French.
- Beginner level in listening and speaking French.