

Amir Akins

Marietta, GA | (678) 409-6757 | amir.akins12@yahoo.com | [LinkedIn](#) | [Portfolio](#)

Skills

MongoDB, Express.js, React.js, Node.js, Bootstrap, TailwindCSS, JWT, HTML, CSS, JavaScript, TypeScript, JSON, APIs, Flutter, Dart, Firebase, C#, Java, Python, C++, Kotlin, PHP, MySQL, SQL, NoSQL, GitHub, Agile, Full Stack, Mobile Development, Web Development

Education

Mercer University | Bachelor of Science in Software Application Development & HCI GPA 3.7 | December 2023

Southern Crescent Technical College | Associate of Applied Science in Computer Programming GPA 3.6 | May 2021

Work Experience

Rau Labs | Software Engineer Apr 2022 – Current

- Troubleshoot web-app bugs across the frontend and backend codebase
- Collaborated closely alongside product managers and designers to meet project deadlines
- Improved web performance loading time by 33% through strategic optimization initiatives

Strem HQ Tech Academy | Robotics / Coding Instructor Sep 2023 – Apr 2024

- Instructed over 200 students in coding and robotics fundamentals
- Deliver engaging and comprehensive lessons that ignite students' passion for technology
- Led lessons incorporating hands-on activities and interactive learning methods, resulting in a 40% improvement in student retention

Geek Squad | Advance Repair Agent Aug 2021 – Apr 2022

- Provided customer support and resolved 50+ technical issues across various devices and operating systems per week
- Specialized in intricate repairs, including iPhone displays, rear assemblies, and batteries
- Achieved a 90% customer satisfaction rating through effective solutions and expert guidance

Amazon | Sort Center Staff Oct 2020 – Oct 2021

- Enhanced order preparation efficiency by 25%
- Handled and sorted over 10,000 packages per month, contributing to a smooth workflow
- Addressed conveyor belt issues promptly, minimizing downtime and ensuring uninterrupted operations

Moe's Southwest Grill | Shift Lead Aug 2017 – Sep 2020

- Led and motivated the team focused on maintaining high levels of customer satisfaction
- Enforced company policies and upheld cleanliness standards
- Demonstrated leadership by motivating and guiding the team, resulting in a 15% increase in customer satisfaction scores
- Successfully met store goals, resulting in efficient task execution and improved operational performance