

Amir Akins

SOFTWARE ENGINEER

Marietta, GA | 678.409.6757 | amir.akins12@yahoo.com

[Portfolio](#) | [GitHub](#) | [LinkedIn](#)

Skills

MongoDB, Express.js, React.js, Node.js, Bootstrap, TailwindCSS, JWT, HTML, CSS, JavaScript, TypeScript, JSON, APIs, Flutter, Dart, Firebase, C#, Java, Python, C++, Kotlin, PHP, MySQL, SQL, NoSQL, GitHub, Agile, Full Stack, Mobile Development, Web Development

Education

Mercer University, BS Software Application Development & HCI, *cum laude* Jan 2022 – Dec 2023

Southern Crescent Technical College, AS Computer Programming May 2018 – May 2021

Experience

Software Engineer | Rau Labs Apr 2022 – Current

- Troubleshoot web-app bugs across the frontend and backend codebase.
- Collaborated closely alongside product managers and designers to meet project deadlines.
- Improved web performance loading time by 33% through strategic optimization initiatives.

Robotics / Coding Instructor | Strem HQ Tech Academy Sep 2023 – Current

- Instructed over 200 students in coding and robotics fundamentals.
- Deliver engaging and comprehensive lessons that ignite students' passion for technology.
- Led lessons incorporating hands-on activities and interactive learning methods, resulting in a 40% improvement in student retention.

Advance Repair Agent | Geek Squad Aug 2021 – Apr 2022

- Provided customer support and resolved 50+ technical issues across various devices and operating systems per week.
- Specialized in intricate repairs, including iPhone displays, rear assemblies, and batteries.
- Achieved a 90% customer satisfaction rating through effective solutions and expert guidance.

Sort Center Staff | Amazon Oct 2020 – Oct 2021

- Enhanced order preparation efficiency by 25%.
- Handled and sorted over 10,000 packages per month, contributing to a smooth workflow.
- Addressed conveyor belt issues promptly, minimizing downtime and ensuring uninterrupted operations.

Shift Lead | Moe's Southwest Grill Aug 2017 – Sep 2020

- Led and motivated the team focused on maintaining high levels of customer satisfaction.
- Enforced company policies and upheld cleanliness standards.
- Demonstrated leadership by motivating and guiding the team, resulting in a 15% increase in customer satisfaction scores.
- Successfully met store goals, resulting in efficient task execution and improved operational performance.