

Amir Akins

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[Portfolio](#) | [GitHub](#) | [LinkedIn](#)

SUMMARY

A passionate solution-oriented problem solver with a good work ethic and grasp of multiple programming languages looking for a company that has opportunities for growth and development.

EXPERIENCE

Geek Squad, Newnan, GA — Advance Repair Agent

August 2021 – Present

- Identified and advised customers of technology-related solutions
- Diagnosed technology issues through various troubleshooting activities including the use of specialty software to resolve client issues
- Replaced iPhone displays, rear assembly, and batteries.
- Replaced malfunctioning computer hardware
- Removed malware from client's computers
- Operating System repair and installation
- Data backup and recovery

Amazon, East Point, GA — Sort Center Staff

OCTOBER 2020 – October 2021

- Utilized technology like scanners, computers, and handheld printers to sort, scan, and stack packages onto pallets
- Accelerated the time required to get customer orders ready for delivery
- Transport pallets to a designated area with a pallet jack
- Broke jams and reset conveyor belts
- Unloaded packages onto conveyor belts
- Unloaded pallets from trucks
- Operated gaylord dump

Moe's Southwest Grill, Fayetteville, GA — Shift Leader

AUGUST 2017 – SEPTEMBER 2020

- Ensured store schedules and objectives are met by employees
- Directed staff and motivated them to do their best
- Monitored team performance and ensured duties are performed efficiently
- Trained and guided new staff
- Ensured customer satisfaction
- Verified company policies are followed
- Prepared and cooked food
- Sanitized work area

SKILLS

Object-Oriented
Programming
Java
C#
C++
HTML / CSS
PHP
SQL
Visual Basic
JavaScript
Data Structures

EDUCATION

Mercer University — B.S.

Software Application
Development and HCI

E.G.D. May 2023

Southern Crescent

Technical College — A.A.S.
Computer Programming

GPA: 3.5 May 2021

Martha Ellen Stilwell

School of the Arts — High
School Diploma

GPA: 3.75 May 2018