

FAQ: AWS Certified Cloud Practitioner

1. How do I register this training drive?

- Ensure you have an active AWS Partner [Central account](#) (use your UST email Address) if you do not, follow set-up your AWS Partner Central Training account **Question 2.**

2. How do I create AWS partner central account?

- Sign in as APN using your APN email address (use your UST email Address)
- Set up profile using APN email address (use your UST email Address)
- Click on "Training" on the top menu bar Click on "View Instructor-Led Courses" >> under the 'AWS Training' box.
 - You will be directed to the AWS Training and Certification Portal
 - If this is your first time accessing the AWS Training and Certification Portal, you will be prompted to complete your profile and agree to the terms & conditions.

3. I am having some trouble to create APN account; how do I resolve?

Please contact APN support team [here](#)

4. What is the training method?

Training is a mix of self-learning and instructor led sessions. Note that this training will be delivered virtually, via an external platform.

5. How to join the Training Session:

- Go to [Welcome | AWS Training & Certification](https://www.aws.training/)(<https://www.aws.training/>) select SIGN IN in the top right
- Select My Account in the top right, and then select Transcript
- Find the class in your Current list, select the > symbol to expand the course details
- Under Virtual Location, select OPEN

- Note: the course is only available 15 minutes prior to the start time. If you try to join before that, you will encounter a WebEx login error and will need to go back to the Launch page and click Launch again.
- If the OPEN link is not granting access, please right-click, copy the link, and paste it into a new tab or window.
- Be sure to have pop-up blockers disabled.

Best experience tips

- Please be sure speakers are on and microphone is muted
- Assure internet connection is through a hard-wired network or reliable Wi-Fi
- Firefox is the best browser to use
- If you are using a Mac, please disconnect from VPN if possible to reduce lag
 - We've identified some earlier issues specifically with Macs when connected via VPN. Please disconnect from VPN and relaunch the training, you should be able to connect with no issues.
- If you encounter any issues, please email: apntraining-ops@amazon.com

6. What is the duration of training program?

This is a 4-week program, 3 – 4 hours per week during 1st two weeks, and 6-8 hours for week 3 and Week 4, which will run from June 6th to July 1st.

7. What is the cost of training?

This is a free training course, you don't need to pay any money

8. What is the examination cost?

\$100. Participants will have to book and pay for the certification exam slot using the APN portal. Upon successful completion of the Cloud practitioner certification exam the examination cost will get reimbursed.

Please send an email to us at gamahelpdesk@ust.com, if you have any questions about the training.