# Use-case descriptions of team A(travel insurance):

Use Case Name: Login	ID: 1	Importance Level: High	
Primary Actor: Old User		Use Case Type: Detail, Essential	
Stakeholders and Interests: Old user - wants to log in			
Brief Description: This use case describes how a user login and goes to the main page.			
Trigger: Users click on the login button			
Type: External			
Relationships: Association: Old user Include: - Extend: retrieve password Generalization: -			
Normal Flow of Events:  1. The user enters the username.  2. The user enters the password.  3. Click the login button.  4. If the username and password are correct, go to the main page.			
SubFlows:			

# Alternate/Exceptional Flows:

N-2. The user chooses the proposed way and retrieves the password.

Use Case Name: Retrieve Password	ID: 2	Importance Level: Medium
Primary Actor: Old user		Use Case Type: Detail, Essential

Old user - wants to retrieve password

Brief Description: This use case describes how a user retrieves his/her password.

Trigger: Users click on retrieve password button

Type: External

# Relationships:

Association: Old user

Include: -Extend: -Generalization: -

#### Normal Flow of Events:

1. The user enters his/her phone number.

- 2. If the phone number is correct, sending a code to the user via SMS for retrieving his/her password.
- 3. The user enters the code.
- 4. If the code is correct, the user chooses a new password.
- 5. The site goes to the Login page.

### SubFlows:

# Alternate/Exceptional Flows:

- N-2. The user needs to go to the Login page.
- N-4. The user needs to enter the phone number again.

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Use Case Name: Logout	ID: 3	Importance Level: Low
Primary Actor: Old user		Use Case Type: Detail, Essential
Stakeholders and Interests: Old user - wants to Logout		
Brief Description: This use case describes how a user Logout from the site.		
Trigger: Users click on the Logout button.		
Type: External		
Relationships: Association: Old user Include: - Extend: - Generalization: -		
Normal Flow of Events:  1. The users click on the logout button 2. Logout from the main page of the site.		
SubFlows:		
Alternate/Exceptional Flows:		

Use Case Name: Insuring	ID: 4	Importance Level: High
Primary Actor: Airline system		Use Case Type: Detail, Essential

Airline: Send users' information to the insurance site.

Old user: Inform about the new insured ticket.

New user: Inform about the account in the insurance site and new insured ticket.

Brief Description: This use case describes how to connect airline sites to our site and inform users about signing up and new insured trips.

Trigger: Signal from the airline site which is caused by clicking the insure button on the

airline's site. Type: External

# Relationships:

Association: Old user, New user, Airline system

Include: -Extend: -

Generalization: -

#### Normal Flow of Events:

- 1. Give the user information from the Airline system.
- 2. If the passenger is a new user:
  - a. Create an account for her/him.
  - b. Send an SMS to inform her/him about membership in our site.
- 3. Add the information about her/his new insured trip to her/his account.
- 4. Send an SMS to inform the passenger about her/his new insured trip.

#### SubFlows:-

Alternate/Exceptional Flows:-

Use Case Name: Cancel-trip	ID: 5	Importance Level: High
Primary Actor: Old User		Use Case Type: Detail, Essential

Old User: Wants to cancel his/her trip

Insurance Company System: Wants to get the necessary info of the user in order to return the

money

Airline System: Should be informed of the canceled trip

Brief Description: The use case describes how a user cancels his/her trip.

Trigger: Old user applies his/her request in order to cancel his/her trip.

Type: External

### Relationships:

Association: Old user, Insurance Company System, Airline System

Include: -Extend: -

Generalization: -

#### Normal Flow of Events:

- 1. System Asks for user verification after receiving the request.
- 2. After the user verifies his/her request, The system asks him/her to enter some information.
- 3. After the users enter his/her info (like card num, etc), The information is saved into the database.
- 4. User info (such as Card num, ...) will be sent to the insurance company system while the airline system is being informed of the canceled trip.

# SubFlows:-

#### Alternate/Exceptional Flows:

- 1, a1: If The user doesn't verify his/her request in 120 seconds, or cancels this operation, he/she will be forwarded to his/her user panel.
- 2, a2: If The user doesn't enter his/here info(like card num, etc) in 120 seconds or cancels his/her operation, The A-2 alternative flow will be performed.

Use Case Name: Change-trip	ID: 6	Importance Level: High
Primary Actor: Old user		Use Case Type: Detail, Essential

Old user: wants to change his/her trip

Insurance Company System: should get the necessary info of the user in order to return the

money

Airline System: Should be informed of the changed trip

Brief Description: The use case describes how a user changes his/her trip for another

Trigger: Old user applies his/her request in order to change his/her current trip for another

Type: External

### Relationships:

Association: Old user, Insurance Company System, Airline System

Include: -Extend: -

Generalization: -

#### Normal Flow of Events:

- 1. The user is asked for verification by the system.
- 2. After verifying the request, the user is asked to enter the required information (card number,..)
- 3. After the user enters his/her info (like card num, etc), The information is saved into the database.
- 4. User info (such as Card num, ...) will be sent to the insurance company system, while the airline is being informed of the changing trip.
- 5. The user is redirected to the airline system website in order to choose a new trip.

#### SubFlows: -

# Alternate/Exceptional Flows:

- 1, a1: If The user doesn't verify his/her request in 120 seconds, or cancels this operation, he/she will be forwarded to his/her user panel.
- 2, a2: If The user doesn't enter his/here info(like card num, etc) in 120 seconds or cancels his/her operation, The A-2 alternative flow will be performed.