

AMIRIL MUSLIMIN, PMP

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SUMMARY

Experienced Technical Program Manager with 15+ years in strategic planning and execution, resource allocation, and project management. Expertise in delivering projects in Software Development, IT Managed Services, IT Strategic Planning, Hybrid Cloud deployment, Data Centre Construction/Migration/Operations. Proven ability to lead cross-functional teams, manage risks, and ensure projects are completed on time and within budget. Strong skills in both Agile/Scrum and Waterfall project management methodologies, stakeholder engagement, and schedule & cost management.

EXPERIENCE

SEEK Asia

07/2022-Present

Technical Program Manager, Report to CTO

- Led the development and launch of SeekMAX, a video learning and community mobile app, leading 15 cross-functional teams across APAC. Successfully rolled out the app in Indonesia, Singapore, Malaysia, and The Philippines, achieving over 1 million MAUs within the first three months.
- Led 5 cross-functional teams in Indonesia, Malaysia, and Singapore to build and launch the CRM Lite app, automating Hirer Acquisition and Post-Acquisition processes. Improved the productivity of 400+ field agents by 70%.

Amazon Web Services

02/2021-07/2022

Technical Program Manager, Report to VP Data Centre Planning and Delivery

- Led 9 global teams in building infrastructure for the AWS Region launch in Indonesia, constructing 3 Hyperscale Data Centers and expanding the capacity of 3 existing sites.
- Led Country Data Center delivery process, from capacity planning and design to site selection, acquisition, construction, commissioning, then handover to Infra Ops team.
- Managed cloud capacity for the AWS Region in Indonesia, establish baselines, simulate workloads, and forecast short- and long-term needs, translating these into multi-year New Build and Capacity Expansion programs.
- Led a space optimization program that increased Data Center capacity by 20%, resulting in a cost avoidance of \$90 million in expansion cost.
- Award: AWS Services Award (2021)

DigiServe by Telkom Indonesia

05/2017-02/2021

Launch Project Manager, Report to Chief of Product

- Managed end-to-end product operations for 9 product offerings across the Managed Cloud, Security, and SD-WAN portfolios, overseeing all stages from product initiation, design, build, OSS integration, testing, GTM, rollout, and life-cycle management.
- Supported the 2018 Asian Games by deploying a multi-region hybrid cloud solution using Azure and Azure Stack.
- Reduced unbilled accounts by 90% by integrating CRM, ITSM tools, and the billing system.
- Achieved Rp 150 million in annual savings on product operations costs by leveraging partnerships with hardware vendors.

IBM Indonesia

01/2008-04/2017

Advisory IT Specialist, Report to IBM Regional Manager

- Led a multi-year IT Transformation Program at Indosat Ooredoo, modernizing over 120 systems and consolidating legacy Data Centers into 2 modern unified facilities, resulting in a 300% improvement in IT utilization.
- Led a multi-year Data Center Transformation program at Bank Mandiri and its subsidiaries, modernizing and consolidating 7 Disaster Recovery Centers. Improved Critical Systems' Recovery Time Objective (RTO) from 12 hours to 1 hour.
- Led Business Continuity/Disaster Recovery (BC/DR) engagement for Axis Telekom, developing a DR Program Technology Roadmap and Budget that was approved by the CTO, reducing Critical Systems' RTO from 4 months to 2 hours.
- Awards: IBM Manager's Choice, IBM Team Awards, IBM Top Performer (2008-2017)

EDUCATION

Bachelor of Computer Engineering (2002-2006)

Institut Teknologi Sepuluh Nopember, Indonesia

- GPA 3.41 out of 4.00
- 4th Finalist at Microsoft Imagine Cup Software Design Indonesia (2006)
- Lead instructor for a workshop on Oracle Data Warehouse and Business Intelligence for 15 professionals

CERTIFICATIONS

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| • PMP: Project Management Professional | • Fortinet Network Security Associate NSE-2 |
| • PSM-I: Professional Scrum Master | • Palo Alto Cybersecurity Associate |
| • PSPO-I: Professional Product Owner | • Associate Business Continuity Professional |
| • SPS: Scaled Professional Scrum | • AWS Certified Solution Architect Associate |

SKILLS

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| • Project Methodologies: Agile/Scrum, Waterfall (PMI Standard) | • IT Advisory: Business Continuity and Disaster Recovery, IT Strategic Planning |
| • Project Tools: Microsoft Project, Jira Advanced Roadmap | • Cyber Security: Cyber Security Awareness, Managed SOC, Rapid Security Assessment |
| • Business: Capital Budgeting, Business Case, CRM Acquisition & Post Acquisition processes, OKR setup & tracking, Project Cost Control | • Data Center: Construction, Fit Out, Operations, Migration |
| • Product: Product Development processes, Growth Experiments, Go-To-Market for B2B and B2C products, Performance Marketing, Product Analytics | • Managed Services: Hybrid Cloud, Security Services |
| • Analytics Tools: Tableau, Amplitude | • Programming: Python, SQL, OpenAI API |
| | • Automation: Zapier, n8n |
| | • Generative AI: Prompt Engineering, Retrieval Augmented Generation/RAG using Vector DB, LangChain, LLM Agents |

VOLUNTEERING

- Guest Speaker at Universitas Paramadina's half day seminar on "Careers in Tech" (2024).
- Taught a 2-hours Cybersecurity workshop for a school alumni association with 20+ participants (2023)
- Established IBM Toastmasters Club, securing full tuition for 20 participants (2016)
- Secured Rp 40 million donation from PE firm for two "Books for Hope" community libraries (2014)
- Led a 3-day social tourism program in Cilincing with 12 participants from KPMG Singapore (2013)