

AMIRIL MUSLIMIN, PMP

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SUMMARY

A seasoned Technical Program Manager with over 15 years of experience in managing product operations and leading large-scale technology programs across global corporations and startups. Expertise includes strategic stakeholders' engagement, strategy alignment and execution, delivery excellence, managing cross-functional teams across multiple countries and delivering large scale programs. Experience in delivering programs/projects in software development, product operations, data centre infrastructure, cloud computing, and IT managed services. Skilled in both Agile and Traditional methodologies, consistently delivering projects that drive innovation and operational efficiency.

EXPERIENCE

SEEK Asia

07/2022-Present

Technical Program Manager, Report to CTO

- Led the development and launch of SeekMAX, a video learning and community mobile app, leading 15 cross-functional teams across APAC. Successfully rolled out the app in Indonesia, Singapore, Malaysia, and The Philippines, achieving over 1 million MAUs within the first three months.
- Led 5 cross-functional teams in Indonesia, Malaysia, and Singapore to build and launch the CRM Lite app, automating Hirer Acquisition and Post-Acquisition processes. Improved the productivity of 400+ field agents by 70%.

Amazon Web Services

02/2021-07/2022

Technical Program Manager, Report to VP Data Centre Planning and Delivery

- Led 9 global teams in building infrastructure for the AWS Region launch in Indonesia, constructing 3 Hyperscale Data Centers and expanding the capacity of 3 existing sites.
- Led Country Data Center delivery process, from capacity planning and design to site selection, acquisition, construction, commissioning, then handover to Infra Ops team.
- Managed cloud capacity for the AWS Region in Indonesia, establish baselines, simulate workloads, and forecast short- and long-term needs, translating these into multi-year New Build and Capacity Expansion programs.
- Led a space optimization program that increased Data Center capacity by 20%, resulting in a cost avoidance of \$90 million in expansion cost.
- Award: AWS Services Award (2021)

DigiServe by Telkom Indonesia

05/2017-02/2021

Launch Project Manager, Report to Chief of Product

- Managed end-to-end product operations for 9 product offerings across the Managed Cloud, Security, and SD-WAN portfolios, overseeing all stages from product initiation, design, build, OSS integration, testing, GTM, rollout, and life-cycle management.
- Supported the 2018 Asian Games by deploying a multi-region hybrid cloud solution using Azure and Azure Stack.
- Reduced unbilled accounts by 90% by integrating CRM, ITSM tools, and the billing system.
- Achieved Rp 150 million in annual savings on product operations costs by leveraging partnerships with hardware vendors.

IBM Indonesia

01/2008-04/2017

Advisory IT Specialist, Report to IBM Regional Manager

- Led a multi-year IT Transformation Program at Indosat Ooredoo, modernizing over 120 systems and consolidating legacy Data Centers into 2 modern unified facilities, resulting in a 300% improvement in IT utilization.
- Led a multi-year Data Center Transformation program at Bank Mandiri and its subsidiaries, modernizing and consolidating 7 Disaster Recovery Centers. Improved Critical Systems' Recovery Time Objective (RTO) from 12 hours to 1 hour.
- Led Business Continuity/Disaster Recovery (BC/DR) engagement for Axis Telekom, developing a DR Program Technology Roadmap and Budget that was approved by the CTO, reducing Critical Systems' RTO from 4 months to 2 hours.
- Awards: IBM Manager's Choice, IBM Team Awards, IBM Top Performer (2008-2017)

EDUCATION

Bachelor of Computer Engineering (2002-2006)

Institut Teknologi Sepuluh Nopember, Indonesia

- GPA 3.41 out of 4.00
- 4th Finalist at Microsoft Imagine Cup Software Design Indonesia (2006)
- Led Oracle Business Intelligence workshop attended by 15 IT professionals across East Java

CERTIFICATIONS

- PMP: Project Management Professional
- PSM-I: Professional Scrum Master
- PSPO-I: Professional Product Owner
- SPS: Scaled Professional Scrum
- Fortinet Network Security Associate NSE-2
- Palo Alto Cybersecurity Associate
- Associate Business Continuity Professional
- AWS Certified Solution Architect Associate

SKILLS

- **Project Methodologies:** Agile/Scrum, Waterfall (PMI Standard)
- **Project Tools:** Microsoft Project, Jira Advanced Roadmap
- **Business:** Capital Budgeting, Business Case, CRM Acquisition & Post Acquisition processes, OKR setup & tracking, Project Cost Control
- **Product:** Product Development processes, Growth Experiments, Go-To-Market for B2B and B2C products, Performance Marketing, Product Analytics
- **Analytics Tools:** Tableau, Amplitude
- **IT Advisory:** Business Continuity and Disaster Recovery, IT Strategic Planning
- **Cyber Security:** Cyber Security Awareness, Managed SOC, Rapid Security Assessment
- **Data Center:** Construction, Fit Out, Operations, Migration
- **Managed Services:** Hybrid Cloud, Security Services
- **Programming:** Python, SQL, OpenAI API
- **Automation:** Zapier, n8n
- **Generative AI:** Prompt Engineering, Retrieval Augmented Generation/RAG using Vector DB, LangChain, LLM Agents

VOLUNTEERING

- Guest Speaker at Universitas Paramadina's half day seminar on "Careers in Tech" (2024).
- Taught a 2-hours Cybersecurity workshop for a school alumni association with 20+ participants (2023)
- Established IBM Toastmasters Club, securing full tuition for 20 participants (2016)
- Secured Rp 40 million donation from PE firm for two "Books for Hope" community libraries (2014)
- Led a 3-days social tourism program in Cilincing with 12 participants from KPMG Singapore, raising Rp 100 million for Books for Hope to build 20 community libraries across Indonesia (2013).