VEENA RAVIKUMAR
SCRUM MASTER

PROFESSIONAL SUMMARY

Certified Scrum Master with hands-on experience in facilitating Agile ceremonies, removing impediments, and driving continuous improvement. Proven track record of leading cross-functional teams, ensuring project transparency, and promoting Agile best practices. Experienced in transitioning legacy systems to modern data and analytics platforms while fostering collaboration and productivity.

EXPERIENCE

SCRUM MASTER – MOLINA HEALTHCARE (JAN 2025 – PRESENT)

• Leading the Medicaid Line of Business (LOB) Provider Data Redesign initiative, modernizing legacy SSIS packages into Azure Data Factory (ADF) and Azure Databricks (ADB) pipelines, integrated with Power BI dashboards to deliver real-time insights and reduce manual reporting.
• Facilitated cross-team collaboration and streamlined sprint execution, improved delivery predictability.
• Conducted sprint reviews and retrospectives that identified key process improvements, increasing team efficiency and morale.
• Proactively removed blockers and optimized workflows, enhancing data accuracy and reducing turnaround time for critical reports.

SCRUM MASTER – MULESOFT TO .NET MIGRATION | LPL FINANCIAL (APR 2024 – DEC 2024)

• Managed and led two Scrum teams for a MuleSoft API to .NET Web API migration project, ensuring seamless integration and improved system performance.
• Spearheaded sprint planning, backlog refinement, and key team ceremonies to maintain clear priorities and consistent delivery.
• Conducted retrospectives that led to measurable process improvements, enhancing sprint velocity and team collaboration.
• Proactively removed roadblocks and strengthened communication across development, QA, and business teams, improving delivery efficiency by 20%.

.NET/SQL DEVELOPER – TRAVELERS INSURANCE (NOV 2017-MAR 2013)

• Developed and enhanced Commercial and Construction Bond Processing applications using the .NET Framework, improving underwriting accuracy and processing speed.
• Designed and optimized T-SQL stored procedures to streamline reporting and analytics, reducing manual effort.
• Refactored legacy code to enhance performance, scalability, and maintainability, resulting in faster release cycles and fewer production issues.

Contact

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About Me:

I am a results-driven Certified Scrum Master with over 7 years of experience guiding teams to deliver value through collaboration, trust, and accountability. I'm passionate about empowering people, fostering open communication, and creating environments where individuals can do their best work. Known for building strong relationships across teams and stakeholders, I help organizations navigate change smoothly while driving continuous improvement and sustainable success.

Education

Master's in Computer Applications

SKILLS:

Framework: NET Core/ Framework,
Languages: C#, VB
Databases: MS SQL Server, Big Query, ADF, ADB
Reporting: Power BI, Tableau
Project Management Tool: JIRA
Domain Knowledge: Financial, Insurance, and Healthcare