

## **VoiceOps Pilot Terms**

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Purpose: Evaluation of VoiceOps as a voice-first incident ingestion service.

Duration: 2–3 weeks, non-binding.

Scope: - One team - Real incidents - Voice intake + API/Webhooks

Data & Safety: - No long-term raw audio storage - PII redacted at intake - Customer owns all data

Commercial: - Pilot is free - No obligation to convert