

SOFTWARE DEVELOPMENT ENGINEER

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CONTACT

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- Tlajomulco de Zúñiga, Jalisco
- MyDevPort

HARD SKILLS

- Mobile Development
- Web Programming
- C++
- C#
- Kotlin
- Python
- Java
- HTML
- CSS
- JavaScript
- MySQL
- PostgreSQL
- Swift
- Figma

SOFT SKILLS

- Adaptability
- Team Work
- Communication
- Problem - Solving
- Organizational

TOOLS AND VERSION CONTROL

- NetBeans
- Visual Studio
- GitHub
- Git

EDUCATION

Software Engineer Bachelor Degree

Currently on my 6th Semester
Aug 2022 - Jun 2026

Tecmilenio Guadalajara

LANGUAGES

- English C2
- Spanish Native

PROFILE

Software Developer with a strong foundation in design and programming. Passionate about solving complex problems with attention to detail. Committed to continuous learning and staying updated with industry trends. Strong collaborator with excellent communication skills. Seeking an internship opportunity in Guadalajara or remotely.

WORK EXPERIENCE

Web Developer | Guadalajara, Jalisco

Cáritas de Guadalajara A. C.

Aug 2023 - May 2024

- Developed a new interactive website for the association with colleagues.
- Designed the website to inform users of all ages about the association's purpose, vision, and mission.
- Used **Visual Studio** as the programming environment for development.
- Used **HTML** to structure the website content.
- Used **CSS** to style the website and enhance user experience.
- Used **JavaScript** to implement interactivity and dynamic features.

Retention Agent | Zapopan, Jalisco

Teleperformance, Zapopan

May 2023 - July 2023

- Member of the retention team, focusing on client retention efforts.
- Analyzed clients' situations to understand their needs and concerns regarding leaving the company.
- Worked to find tailored offers that aligned with clients' current needs.
- Utilized **effective communication skills** to engage with clients.
- Applied **problem-solving** and **negotiation skills** to retain clients.

ONGOING CERTIFICATES

Mobile App Development

- Android Studio (Kotlin/Java)
- Xcode (iOS Development)

Devops

- IaC & Security
- Kubernetes and Monitoring

Big Data

- Big Data Infrastructure
- AWS Academy Data Engineering