كدهاى برنامهنويسى پروژهٔ پايانى دورهٔ «مهندسى نرمافزار»

نرمافزار ارسال گزارش (تیکت) از لایهٔ اول به لایهٔ دوم پشتیبانی (Trouble Ticketing Software)

استاد: جناب آقای دکتر سید امیرهادی مینوفام دانشجو: امیر نورزاده شمارهٔ دانشجویی: ۴۰۰۱۱۵۴۱۰۰۲۰۱۱

زمان برگزاری: پنجشنبهها | ساعت ۱۷:۱۵ الی ۱۹:۳۰

```
UseForm1
Private Sub CommandButton1_Click()
MultiPage1.Value = MultiPage1.Value - 1
Command Button 2. Enabled = True \\
Call EnableNext1
End Sub
Private Sub CommandButton10_Click()
Dim i As Single
  For i = 0 To ListBox4.ListCount - 1
  ListBox4.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton11_Click()
Dim i As Single
  For i = 0 To ListBox5.ListCount - 1
  ListBox5.Selected(i) = True
  Next i
End Sub
Private Sub CommandButton12_Click()
Dim i As Single
  For i = 0 To ListBox5.ListCount - 1
  ListBox5.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton13_Click()
Dim i As Single
  For i = 0 To ListBox6.ListCount - 1
  ListBox6.Selected(i) = True
  Next i
End Sub
Private Sub CommandButton14_Click()
Dim i As Single
  For i = 0 To ListBox6.ListCount - 1
  ListBox6.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton15_Click()
Dim i As Single
  For i = 0 To ListBox7.ListCount - 1
  ListBox7.Selected(i) = True
  Next i
End Sub
Private Sub CommandButton16_Click()
Dim i As Single
  For i = 0 To ListBox7.ListCount - 1
  ListBox7.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton17_Click()
```

Dim i As Single

Dim i As Single

Next i End Sub

For i = 0 To ListBox8.ListCount - 1 ListBox8.Selected(i) = True

Private Sub CommandButton18_Click()

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For i = 0 To ListBox8.ListCount - 1
           ListBox8.Selected(i) = False
           Next i
 End Sub
 Private Sub CommandButton19_Click()
 Dim i As Single
            For i = 0 To ListBox9.ListCount - 1
           ListBox9.Selected(i) = True
            Next i
 End Sub
 Private Sub CommandButton2_Click()
 MultiPage1.Value = MultiPage1.Value + 1
 CommandButton1.Enabled = True
 TextBox 2. Value = Application. This Workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This Workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("L5"). Value = Application. This workbook. Worksheets ("MainPage"). Range ("Main
Label15.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("Q2").Value
 Call EnableNext1
 End Sub
Private Sub CommandButton20_Click()
Dim i As Single
            For i = 0 To ListBox9.ListCount - 1
           ListBox9.Selected(i) = False
           Next i
 End Sub
 Private Sub CommandButton21_Click()
 Application. This Workbook. Worksheets ("Main Page"). Range ("L5"). Copy
 Private Sub CommandButton22_Click()
 UserForm2.Show
 End Sub
 Private Sub CommandButton23_Click()
 UserForm3.Show
 End Sub
 Private Sub CommandButton24_Click()
 Dim exWB As Workbook
 Dim strFileName As String
 Dim strFileExists As String
 strFileName = "\\172.19.16.10\RighTel\Chief Commercial Officer\Customer Operation-Director\Customer Operation
 Support\Training\ReportProblemsBackEnd.xlsx"
 On Error GoTo errorone
 strFileExists = Dir(strFileName)
            If strFileExists = "" Then
 errorone:
                         UserForm6.Show
           Else
            'Hide action from users
            Application.ScreenUpdating = False
             'Open Workbook -- must be in the same path
             Set exWB = Workbooks.Open("\\172.19.16.10\RighTel\Chief Commercial Officer\Customer Operation-Director\Customer
 Operation Support\Training\ReportProblemsBackEnd.xlsx")
             Application. This Workbook. Worksheets ("MainPage"). Range ("DB2:DG2"). Copy
             Workbooks ("ReportProblems BackEnd.xlsx"). Worksheets ("ReportProblems Table"). Visible = xlSheet Vi
           JobRow = Workbooks ("ReportProblemsBackEnd.xlsx"). Worksheets ("ReportProblemsTable"). [BA1]. Value to be a problem of the problems and the problems and the problems and the problems are problems. The problems are problems and the problems are problems and the problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems. The problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are proble
            Workbooks("ReportProblemsBackEnd.xlsx").Worksheets("ReportProblemsTable").Cells(JobRow + 1, 2).PasteSpecial
 Paste:=xlPasteValues, Operation:=xlNone, SkipBlanks _
                          :=False, Transpose:=False
             Workbooks ("ReportProblemsBackEnd.xlsx"). Worksheets ("ReportProblemsTable"). Cells (JobRow Lorent Lorent
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        1)
 Workbooks ("ReportProblemsBackEnd.xlsx"). Worksheets ("ReportProblemsTable"). [BB1]. Value to the problems and the problems and the problems and the problems are problems as the problems and the problems are problems as the problems are problems. The problems are problems. The problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems. The problems are problems. The problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problems are problems are problems. The problems are problems are problems are problems are problem
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Workbooks("ReportProblemsBackEnd.xlsx").Worksheets("ReportProblemsTable").Range("A1").Select
  'Close Workbook, remove from memory
  exWB.Close True
  Set exWB = Nothing
  'Unhide action from users
  Application.ScreenUpdating = True
  CommandButton 24. Enabled = False \\
  CommandButton25.Enabled = True
  UserForm5.Show
  End If
End Sub
Private Sub CommandButton25_Click()
Me.MultiPage1.Value = 0
Call CommandButton4_Click
Me.ListBox6.Clear
Me.ListBox7.Clear
Me.ListBox8.Clear
Me.ListBox9.Clear
Me.ListBox10.Clear
Application.ScreenUpdating = False
Application.Calculation = xlCalculationManual
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=8
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=7
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=6
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=1
Application.Calculation = xlCalculationAutomatic
Application.ScreenUpdating = True
Call CommandButton6_Click
Call CommandButton8_Click
Call CommandButton10_Click
Call CommandButton12_Click
TextBox2.Value = ""
TextBox3.Value = ""
Application. This Workbook. Worksheets ("Main Page"). Range ("B12:M110"). Clear Contents
CommandButton24.Enabled = True
CommandButton25.Enabled = False
End Sub
Private Sub CommandButton26_Click()
UserForm7.Show
End Sub
Private Sub CommandButton27_Click()
  If TextBox3.Text <> "" And Len(TextBox3.Text) = 9 Then
  'found a match; populate listbox
  ListBox10.AddItem "09" & TextBox3.Text
  duplicateNum = TextBox3.Text
  TextBox3.Text = ""
  End If
'...... Remove duplicate item from listbox
Dim k As Long
Dim j As Long
With ListBox10
  For k = 0 To .ListCount - 1
    For j = .ListCount - 1 To (k + 1) Step -1
      If .List(j) = .List(k) Then
      TextBox3.Text = duplicateNum
       .RemoveItem j
      UserForm9.Show
```

```
End If
    Next
  Next
End With
Call NumberList
End Sub
Private Sub CommandButton28_Click()
Dim i As Long
Dim rowsList As String
  For i = ListBox10.ListCount - 1 To 0 Step -1
    If ListBox10.Selected(i) Then
    ListBox10.RemoveItem i
    'rowsList = rowsList & i + 1 & " " '<-- update the rows to be confirmed
    End If
  Next i
CommandButton28.Enabled = False
Call NumberList
End Sub
Private Sub CommandButton3_Click()
Dim i As Single
  For i = 0 To ListBox1.ListCount - 1
  ListBox1.Selected(i) = True
  Next i
End Sub
Private Sub CommandButton4_Click()
Dim i As Single
  For i = 0 To ListBox1.ListCount - 1
  ListBox1.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton5_Click()
Dim i As Single
  For i = 0 To ListBox2.ListCount - 1
  ListBox2.Selected(i) = True
  Next i
End Sub
Private Sub CommandButton6_Click()
Dim i As Single
  For i = 0 To ListBox2.ListCount - 1
  ListBox2.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton7_Click()
Dim i As Single
  For i = 0 To ListBox3.ListCount - 1
  ListBox3.Selected(i) = True
  Next i
End Sub
Private Sub CommandButton8_Click()
Dim i As Single
  For i = 0 To ListBox3.ListCount - 1
  ListBox3.Selected(i) = False
  Next i
End Sub
Private Sub CommandButton9_Click()
Dim i As Single
```

```
For i = 0 To ListBox4.ListCount - 1
  ListBox4.Selected(i) = True
  Next i
End Sub
Private Sub ListBox1_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("B12", "B110"). Clear Contents
Application. This Workbook. Worksheets ("Main Page"). Range ("G12", "J110"). Clear Contents
Dim i As Integer
  For i = 0 To ListBox1.ListCount - 1
  'Check if the item was selected.
    If ListBox1.Selected(i) Then
    'If here, means this item has been selected.
    'Put all selected items in Column
    Application. This Workbook. Worksheets ("Main Page"). Range ("B"
                                                                              Rows.Count).End(xlUp).Offset(1).Value
ListBox1.List(i)
    End If
  Next i
Dim r() As String
Dim n As Integer
ReDim r(0)
Application.ScreenUpdating = False
Application.Calculation = xlCalculationManual
'reset any pre-existing filters
Application.ThisWorkbook.Worksheets("MainData").Range("A1:L600").AutoFilter field:=8
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=7
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=6
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=1
ReDim r(0)
  For n = 0 To ListBox1.ListCount - 1
    If Me.ListBox1.Selected(n) Then
    r(UBound(r)) = Me.ListBox1.List(n)
    ReDim Preserve r(UBound(r) + 1)
    End If
  Next n
  If UBound(r) <> 0 Then
  ReDim Preserve r(UBound(r) - 1)
  Application. This Workbook. Worksheets ("Main Data"). Range ("A1:L600"). Auto Filter
                                                                                              field:=1,
                                                                                                                Criteria1:=r,
Operator:=xlFilterValues
  End If
Application.Calculation = xlCalculationAutomatic
Application.ScreenUpdating = True
'find lastrow
lastrow = Application. This Workbook. Worksheets ("MainData"). Cells (Rows. Count, 1). End(xlUp). Row
'clear lisbox
Me.ListBox6.Clear
Me.ListBox7.Clear
Me.ListBox8.Clear
Me.ListBox9.Clear
'not just one value, but whichever were selected
  For selItm = LBound(Me.ListBox1.List) To UBound(Me.ListBox1.List)
    If Me.ListBox1.Selected(selItm) = True Then
    'it is selected
    curVal = Me.ListBox1.List(selItm, 0)
       For x = 2 To lastrow
         If\ Application. This Workbook. Worksheets ("MainData"). Rows (x). Hidden = False\ Then
            If Application. This Workbook. Worksheets ("Main Data"). Cells (x, "a") = curVal Then
```

```
'found a match; populate listbox
            Me.ListBox6.AddItem Application.ThisWorkbook.Worksheets("MainData").Cells(x, "f")
            End If
         End If
       Next x
    End If
  Next selItm
'...... Remove duplicate item from listbox
Dim k As Long
Dim j As Long
With ListBox6
  For k = 0 To .ListCount - 1
    For j = .ListCount - 1 To (k + 1) Step -1
       If .List(j) = .List(k) Then
       .RemoveItem j
       End If
    Next
  Next
End With
Call EnableNext1
End Sub
Private Sub ListBox10_Change()
EnableRemove
End Sub
Private Sub ListBox2_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("C12", "C110"). Clear Contents
Dim i As Integer
  For i = 0 To ListBox2.ListCount - 1
  'Check if the item was selected.
    If ListBox2.Selected(i) Then
     'If here, means this item has been selected.
     'Put all selected items in Column
     Application. This Workbook. Worksheets ("Main Page"). Range ("C"
                                                                              Rows.Count).End(xlUp).Offset(1).Value
                                                                       &
ListBox2.List(i)
    End If
  Next i
Call EnableNext1
End Sub
Private Sub ListBox3_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("D12", "D110"). Clear Contents
Dim i As Integer
  For i = 0 To ListBox3.ListCount - 1
  'Check if the item was selected.
     If ListBox3.Selected(i) Then
     'If here, means this item has been selected.
     'Put all selected items in Column
     Application. This Workbook. Worksheets ("Main Page"). Range ("D"
                                                                              Rows.Count).End(xlUp).Offset(1).Value
ListBox3.List(i)
     End If
  Next i
Call EnableNext1
End Sub
Private Sub ListBox4_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("E12", "E110"). Clear Contents
```

```
Dim i As Integer
  For i = 0 To ListBox4.ListCount - 1
  'Check if the item was selected.
     If ListBox4.Selected(i) Then
     'If here, means this item has been selected.
     'Put all selected items in Column
     Application. This Workbook. Worksheets ("Main Page"). Range ("E"
                                                                               Rows.Count).End(xlUp).Offset(1).Value
ListBox4.List(i)
     End If
  Next i
Call EnableNext1
End Sub
Private Sub ListBox5_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("F12", "F110"). Clear Contents
Dim i As Integer
  For i = 0 To ListBox5.ListCount - 1
  'Check if the item was selected.
     If ListBox5.Selected(i) Then
     'If here, means this item has been selected.
     'Put all selected items in Column
     Application. This Workbook. Worksheets ("MainPage"). Range ("F"
                                                                               Rows.Count).End(xlUp).Offset(1).Value
ListBox5.List(i)
    End If
  Next i
Call EnableNext1
End Sub
Private Sub ListBox6_Change()
Application. This Workbook. Worksheets ("Main Page"). Range ("G12", "J110"). Clear Contents
Dim i As Integer
  For i = 0 To ListBox6.ListCount - 1
  'Check if the item was selected.
     If ListBox6.Selected(i) Then
     'If here, means this item has been selected.
     'Put all selected items in Column
     Application. This Workbook. Worksheets ("Main Page"). Range ("G"
                                                                               Rows.Count).End(xlUp).Offset(1).Value
ListBox6.List(i)
    End If
  Next i
Dim r() As String
Dim n As Integer
ReDim r(0)
Application.ScreenUpdating = False
Application.Calculation = xlCalculationManual
'reset any pre-existing filters
Application. This Workbook. Worksheets ("Main Data"). Range ("A1:L600"). Auto Filter field:=8
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=7
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=6
ReDim r(0)
  For n = 0 To ListBox6.ListCount - 1
     If Me.ListBox6.Selected(n) Then
     r(UBound(r)) = Me.ListBox6.List(n)
     ReDim Preserve r(UBound(r) + 1)
    End If
  Next n
  If UBound(r) <> 0 Then
```

```
ReDim Preserve r(UBound(r) - 1)
  Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter
                                                                                              field:=6,
                                                                                                                Criteria1:=r.
Operator:=xlFilterValues
  End If
Application.Calculation = xlCalculationAutomatic
Application.ScreenUpdating = True
'find lastrow
lastrow = Application. This Workbook. Worksheets ("MainData"). Cells (Rows. Count, 6). End(xlUp). Row
'clear lisbox
Me.ListBox7.Clear
Me.ListBox8.Clear
Me.ListBox9.Clear
'not just one value, but whichever were selected
  For selItm = LBound(Me.ListBox6.List) To UBound(Me.ListBox6.List)
     If Me.ListBox6.Selected(selItm) = True Then
     'it is selected
     curVal = Me.ListBox6.List(selItm, 0)
       For x = 2 To lastrow
         If\ Application. This Workbook. Worksheets ("MainData"). Rows (x). Hidden = False\ Then
            If\ Application. This Workbook. Worksheets ("MainData"). Cells (x, "f") = curVal\ Then
            'found a match; populate listbox
            Me.ListBox7.AddItem Application.ThisWorkbook.Worksheets("MainData").Cells(x, "g")
           End If
         End If
       Next x
    End If
  Next selItm
'...... Remove duplicate item from listbox
Dim k As Long
Dim j As Long
With ListBox7
  For k = 0 To .ListCount - 1
    For j = .ListCount - 1 To (k + 1) Step -1
       If .List(j) = .List(k) Then
       .RemoveItem j
       End If
    Next
  Next
End With
Call EnableNext1
End Sub
Private Sub ListBox7_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("H12", "J110"). Clear Contents
Dim i As Integer
  For i = 0 To ListBox7.ListCount - 1
  'Check if the item was selected.
     If ListBox7.Selected(i) Then
     'If here, means this item has been selected.
     'Put all selected items in Column
     Application. This Workbook. Worksheets ("Main Page"). Range ("H"
                                                                              Rows.Count).End(xlUp).Offset(1).Value
                                                                        &
ListBox7.List(i)
    End If
  Next i
Dim r() As String
Dim n As Integer
ReDim r(0)
```

```
Application.ScreenUpdating = False
Application.Calculation = xlCalculationManual
'reset any pre-existing filters
Application.ThisWorkbook.Worksheets("MainData").Range("A1:L600").AutoFilter field:=8
Application. This Workbook. Worksheets ("Main Data"). Range ("A1:L600"). Auto Filter field:=7
ReDim r(0)
    For n = 0 To ListBox7.ListCount - 1
         If Me.ListBox7.Selected(n) Then
          r(UBound(r)) = Me.ListBox7.List(n)
          ReDim Preserve r(UBound(r) + 1)
          End If
    Next n
    If UBound(r) <> 0 Then
    ReDim Preserve r(UBound(r) - 1)
     Application. This Workbook. Worksheets ("Main Data"). Range ("A1:L600"). Auto Filter
                                                                                                                                                                                                field:=7,
                                                                                                                                                                                                                                    Criteria1:=r,
Operator:=xlFilterValues
Application.Calculation = xlCalculationAutomatic
Application.ScreenUpdating = True
'find lastrow
lastrow = Application. This Workbook. Worksheets ("MainData"). Cells (Rows. Count, 7). End (x IUp). Rown and the property of the property of
'clear lisbox
Me.ListBox8.Clear
Me.ListBox9.Clear
'not just one value, but whichever were selected
    For selItm = LBound(Me.ListBox7.List) To UBound(Me.ListBox7.List)
          If Me.ListBox7.Selected(selItm) = True Then
          'it is selected
          curVal = Me.ListBox7.List(selItm, 0)
              For x = 2 To lastrow
                   If\ Application. This Workbook. Worksheets ("MainData"). Rows (x). Hidden = False\ Then
                         If\ Application. This Workbook. Worksheets ("MainData"). Cells (x,\ "g") = curVal\ Then
                         'found a match; populate listbox
                        Me.ListBox8.AddItem Application.ThisWorkbook.Worksheets("MainData").Cells(x, "h")
                        End If
                   End If
              Next x
         End If
    Next selItm
'...... Remove duplicate item from listbox
Dim k As Long
Dim j As Long
With ListBox8
    For k = 0 To .ListCount - 1
         For j = .ListCount - 1 To (k + 1) Step -1
              If .List(j) = .List(k) Then
              .RemoveItem j
              End If
         Next
    Next
End With
Call EnableNext1
End Sub
Private Sub ListBox8_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("I12", "J110"). Clear Contents
Dim i As Integer
```

```
For i = 0 To ListBox8.ListCount - 1
     'Check if the item was selected.
          If ListBox8.Selected(i) Then
          'If here, means this item has been selected.
          'Put all selected items in Column
          Application.ThisWorkbook.Worksheets("MainPage").Range("I"
                                                                                                                                                               Rows. Count). End (xlUp). Offset (1). Value \\
ListBox8.List(i)
         End If
    Next i
Dim r() As String
Dim n As Integer
ReDim r(0)
Application.ScreenUpdating = False
Application.Calculation = xlCalculationManual
'reset any pre-existing filters
Application. This Workbook. Worksheets ("MainData"). Range ("A1:L600"). AutoFilter field:=8
ReDim r(0)
    For n = 0 To ListBox8.ListCount - 1
          If Me.ListBox8.Selected(n) Then
          r(UBound(r)) = Me.ListBox8.List(n)
          ReDim Preserve r(UBound(r) + 1)
         End If
    Next n
    If UBound(r) <> 0 Then
    ReDim Preserve r(UBound(r) - 1)
     Application. This Workbook. Worksheets ("Main Data"). Range ("A1:L600"). Auto Filter
                                                                                                                                                                                               field:=8.
                                                                                                                                                                                                                                    Criteria1:=r.
Operator:=xlFilterValues
    End If
Application.Calculation = xlCalculationAutomatic
Application.ScreenUpdating = True
'find lastrow
lastrow = Application. This Workbook. Worksheets ("MainData"). Cells (Rows. Count, 8). End (xlUp). Rownian and the property of the property 
'clear lisbox
Me.ListBox9.Clear
'not just one value, but whichever were selected
    For selItm = LBound(Me.ListBox8.List) To UBound(Me.ListBox8.List)
          If Me.ListBox8.Selected(selItm) = True Then
          'it is selected
         curVal = Me.ListBox8.List(selItm, 0)
              For x = 2 To lastrow
                   If Application. This Workbook. Worksheets ("Main Data"). Rows (x). Hidden = False Then
                        If Application. This Workbook. Worksheets ("MainData"). Cells (x, "h") = curVal Then
                         'found a match; populate listbox
                        Me.ListBox9.AddItem Application.ThisWorkbook.Worksheets("MainData").Cells(x, "i")
                        End If
                   End If
              Next x
         End If
    Next selItm
'...... Remove duplicate item from listbox
Dim k As Long
Dim j As Long
With ListBox9
    For k = 0 To .ListCount - 1
         For j = .ListCount - 1 To (k + 1) Step -1
              If .\text{List}(j) = .\text{List}(k) Then
               .RemoveItem j
```

```
End If
                      Next
          Next
End With
Call EnableNext1
End Sub
Private Sub ListBox9_Change()
Dim lastrow
Application. This Workbook. Worksheets ("Main Page"). Range ("J12", "J110"). Clear Contents
Dim i As Integer
          For i = 0 To ListBox9.ListCount - 1
           'Check if the item was selected.
                      If ListBox9.Selected(i) Then
                      'If here, means this item has been selected.
                      'Put all selected items in Column
                      Application. This Workbook. Worksheets ("Main Page"). Range ("J"
                                                                                                                                                                                                                                                                                                                                                                  Rows.Count).End(xlUp).Offset(1).Value
ListBox9.List(i)
                      End If
          Next i
Call EnableNext1
End Sub
Private Sub MultiPage1_Change()
          If MultiPage1.Value = 0 Then
          CommandButton1.Enabled = False
          If MultiPage1.Value = 3 Then
          CommandButton2.Enabled = False
TextBox2.Value = Application.ThisWorkbook.Worksheets("MainPage").Range("L5").Value
Label12.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("M2").Value & " "
MultiPage1.Value + 1 & " " & Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("N2").Value & " " & 4
End Sub
Private Sub TextBox1_Change()
Application. This Workbook. Worksheets ("Main Page"). Range ("K12", "K110"). Clear Contents
Application. This Workbook. Worksheets ("Main Page"). Range ("K"
                                                                                                                                                                                                                                                                                                                                                           Rows.Count).End(xlUp).Offset(1).Value
                                                                                                                                                                                                                                                                                                                        &
TextBox1.Value
End Sub
Private Sub TextBox3_Change()
          If Len(TextBox3.Text) = 9 Then
          CommandButton27.Enabled = True
                     Else
                      CommandButton27.Enabled = False
          End If
End Sub
Private Sub TextBox3_KeyPress(ByVal KeyAscii As MSForms.ReturnInteger)
          If Not (KeyAscii >= 48 And KeyAscii <= 57) Then
          KevAscii = 0
          End If
End Sub
Private Sub UserForm_Initialize()
Me.MultiPage1.Value = 0
MultiPage1.Style = fmTabStyleNone
Label 1. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("B2"). Value to the property of the pr
Label 2. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("C2"). Value to the control of the con
Label 3. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("D2"). Value to the property of the pr
Label4.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("E2").Value
Label 5. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("F2"). Value to the property of the pr
```

```
Label6.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("G2").Value
Label 7. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("H2"). Value to the property of the pr
Label8.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("I2").Value
Label9.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("J2").Value
Label10.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("K2").Value
Label 11. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("L2"). Value to the property of the p
Label12.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("M2").Value
MultiPage1. Value + 1 & " " & Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("N2"). Value & " " & 4
Label13.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("O2").Value
Label14.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("P2").Value
Label15.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("Q2").Value
Label16.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("R2").Value
Label18.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("T2").Value
Label 20. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("U2"). Value to the properties of the properties 
Command Button 1. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AA2"). Value to the property of the property
Command Button 2. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AB2"). Value and the command Button 2. Caption is a common for the common formula of the common form
Command Button 3. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AC2"). Value and the command of the common properties of the common prope
Command Button 4. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value to the property of the property
Command Button 5. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AC2"). Value to the property of the property
Command Button 6. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value and the command Button 6. Caption and Caption ("AD2"). Value and Caption
CommandButton7.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AC2").Value
Command Button 8. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value and the properties of the p
Command Button 9. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AC2"). Value and the properties of the p
CommandButton10.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AD2").Value
CommandButton11.Caption = Application.ThisWorkbook,Worksheets("ToUseInUserForm").Range("AC2").Value
Command Button 12. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value and the command Button 12. Caption is a common property of the common p
CommandButton13.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AC2").Value
Command Button 14. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value to the property of the propert
CommandButton15.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AC2").Value
Command Button 16. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value to the command of the common properties of the common prope
Command Button 17. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AC2"). Value to the command of the common properties of the common prope
Command Button 18. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value to the property of the propert
CommandButton19.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AC2").Value
Command Button 20. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AD2"). Value to the property of the propert
Command Button 21. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AE2"). Value and the command Button 21. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AE2"). Value and the command Button 21. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AE2"). Value and the command Button 21. Caption = Application. This workbook is a command button 21. Caption = Application. This workbook is a command button 21. Caption = Application. This workbook is a command button 21. Caption = Application. This workbook is a command button 21. Caption = Application. This workbook is a command button 21. Caption = Application 
CommandButton24.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AH2").Value
Command Button 25. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AI2"). Value and the command Button 25. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AI2"). Value and the command Button 25. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AI2"). Value and the command Button 25. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AI2"). Value and the command Button 25. Caption = Application. This workbook is the common part of the command Button 25. Caption = Application. This workbook is the common part of the co
CommandButton27.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AK2").Value
Command Button 28. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("AL2"). Value and the command Button 28. Caption is a command button 28. Caption and the caption and caption and the caption and the caption and the caption and capt
CommandButton1.Enabled = False
Dim ComputerName, UserName As String
'Getting computer name
ComputerName = Environ("computername")
'Getting user name
UserName = Environ("username")
Label17.Caption = UserName
Application. This Workbook. Worksheets ("Main Page"). Range ("DD2"). Value = UserName
End Sub
Private Sub UserForm_QueryClose(Cancel As Integer, CloseMode As Integer)
                   If CloseMode = 0 Then
                   Cancel = True
                   UserForm4.Show
                   End If
End Sub
Public Function EnableNext1()
Application.Calculate
                     If Application. This Workbook. Worksheets ("MainPage"). Range ("CA2"). Value = 4 And MultiPage 1. Value = 0 Then
```

```
CommandButton2.Enabled = True
                      If Application. This Workbook. Worksheets ("MainPage"). Range ("CB2"). Value = 3 \ And \ MultiPage 1. Value = 1 \ Then \ Application ("CB2"). Value = 3 \ And \ MultiPage 1. Value = 1 \ Then \ Application ("CB2"). Value = 3 \ And \ MultiPage 1. Value = 1 \ Then \ Application ("CB2"). Value = 3 \ And \ MultiPage 1. Value = 3 \ Application ("CB2"). Value = 4 \ Application ("CB2"). Value ("CB2")
                      CommandButton 2. Enabled = True \\
                                 If\ Application. This Workbook. Worksheets ("MainPage"). Range ("CC2"). Value = 2\ And\ MultiPage 1. Value = 2\ Then the following of the properties of th
                                 CommandButton 2. Enabled = True
                                             CommandButton2.Enabled = False
                                 End If
                      End If
          End If
End Function
Public Function EnableRemove()
          For i = 0 To ListBox10.ListCount - 1
                      If ListBox 10.Selected(i) = True Then
                      Numselections = Numselections + 1
                      End If
          Next i
          If Numselections >= 1 Then
          CommandButton28.Enabled = True
                      CommandButton28.Enabled = False
          End If
End Function
Public Function NumberList()
Application. This Workbook. Worksheets ("Main Page"). Range ("M12", "M110"). Clear Contents
Dim i As Integer
          For i = 0 To ListBox10.ListCount - 1
           'Put all selected items in Column
           Application. This Workbook. Worksheets ("Main Page"). Range ("M") \\
                                                                                                                                                                                                                                                                                                                                                                                 Rows. Count). End (xlUp). Off set (1). Value \\
                                                                                                                                                                                                                                                                                                                                                 &
ListBox10.List(i)
          Next i
End Function
```

UseForm2

Private Sub UserForm_Initialize()

 $Label 50. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("BA2"). Value \\ Label 51. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("BB2"). Value \\ Label 52. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("BC2"). Value \\ Label 53. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("BD2"). Value \\ End Sub$

UseForm3

Private Sub UserForm_Initialize()

 $\label{look-worksheets} Label 100. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("DA2"). Value \\ Label 101. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("DB2"). Value \\ Label 102. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("DC2"). Value \\ Label 103. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("DD2"). Value \\ Label 104. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("DE2"). Value \\ End Sub$

UseForm4

Private Sub CommandButton150_Click()
Application.ThisWorkbook.Close savechanges:=False
End Sub
Private Sub CommandButton151_Click()

Load UserForm1 Unload UserForm4

End Sub

Private Sub UserForm_Initialize()

 $Label 150. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("EA2"). Value \\ Label 151. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("EB2"). Value \\ Command Button 150. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("EC2"). Value \\ Command Button 151. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("ED2"). Value \\ End Sub$

End Sub		seInUserForm").Ranş	

```
UseForm7
Private Sub CommandButton26_Click()
Dim Pass As String
Pass = "rp06960"
Application. This Workbook. Worksheets ("Main Page"). Range ("EA5"). Copy
Application. This Workbook. Worksheets ("Main Page"). Range ("EA6"). Paste Special Paste: =xl Paste Values, Operation: =xl None,
                     :=False, Transpose:=False
Application.CutCopyMode = False
Dim IntialName As String
IntialName = Application. This Workbook. Worksheets ("MainPage"). Range ("EA6"). Value
          If TextBox4.Value = Pass Then
         Label301.Visible = False
         Dim exWB As Workbook
         Dim strFileName As String
         Dim strFileExists As String
           strFileName = "\\172.19.16.10\RighTel\Chief Commercial Officer\Customer Operation-Director\Customer Operation
Support\Training\ReportProblemsBackEnd.xlsx"
          On Error GoTo errorone
          strFileExists = Dir(strFileName)
                    If strFileExists = "" Then
errorone:
                     UserForm6.Show
                               Application.ScreenUpdating = False
                               Set exWB = Workbooks.Open("\\172.19.16.10\RighTel\Chief Commercial Officer\Customer Operation-
Director\Customer Operation Support\Training\ReportProblemsBackEnd.xlsx")
                               Workbooks ("ReportProblemsBackEnd.xlsx"). Worksheets ("ReportProblemsTable"). Visible = xlSheet Visi
                               Dim sFileSaveName As Variant
                               sFileSaveName = Application.GetSaveAsFilename(InitialFileName:="C:\Documents\Overtime Files\" & IntialName,
fileFilter:="Excel Files (*.xlsx), *.xlsx")
                                         If sFileSaveName <> False Then
                                         Workbooks("ReportProblemsBackEnd.xlsx").SaveAs sFileSaveName
                                         Unload UserForm7
                                         UserForm8.Show
                                         End If
                                         'Close Workbook, remove from memory
                                         exWB.Close True
                                         Set exWB = Nothing
                                         'Unhide action from users
                                         Application.ScreenUpdating = True
                    End If
          ElseIf TextBox4.Value <> Pass And TextBox4.Value <> "" Then
Label301.Visible = True
Label 301. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("HB2"). Value to the properties of the propertie
         ElseIf TextBox4.Value = "" Then
         Label301.Visible = True
         Label 301. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("HC2"). Value to the properties of the propertie
         End If
End Sub
Private Sub UserForm_Initialize()
Label 300. Caption = Application. This Workbook. Worksheets ("ToUseInUserForm"). Range ("HA2"). Value to the properties of the propertie
CommandButton26.Caption = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("AJ2").Value
TextBox4.SetFocus
```

End Sub

Private Sub UserFo Label350.Caption =	rm_Initialize() = Application.ThisWorkbook.Worksheets("ToUseInUserForm").Range("IA	2").Value
End Sub	11 / / / / / / / / / / / / / / / / / /	,