

Amir Patel

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Software Engineer | Data Analyst | Front-End Developer

Goal-Oriented | Software Development | Collaborative

SUMMARY OF SKILLS

- Current student at Centennial College in the Software Engineering Technician program with a strong interest in Software Development and Data Analytics.
- Familiar with Windows application development and Linux terminal command line.
- Good grasp of programming languages such as C#, HTML, CSS, SQL, and JavaScript.
- Excellent problem-solver with strong analytical skills used to resolve programming problems.
- Computer skills include proficiency in Microsoft Word, Excel, PowerPoint, and Visio.
- Multilingual in English, Hindi, Gujarati, Urdu, and Punjabi.
- Demonstrated strong interpersonal and communication skills as a Student-Ambassador and from the overall customer service experience.
- Experienced in team-based collaborative project work.

EDUCATION

Software Engineering Technology-AI (Advance Diploma)

Jan 2022 - Present

Centennial College, Toronto, ON

Expected graduation April 2024

- GPA: 3.83
- Relevant Courses: C#, Python, Web development (HTML5, CSS, JavaScript), SQL, Unix/Linux operating system, Software Engineering Fundamentals, Software Requirement Engineering.

WORK EXPERIENCE

Student Ambassador

Jan 2022 – Present

Centennial College, Toronto, ON

- Provide quality customer service and hospitality to prospective students and their families.
- Lead campus tours to groups of 10-15 people.
- Answered student queries related to registration and finance.
- Demonstrated excellent coordination and communication skills by working in a team of 12 members.

Front Desk Associate

May 2022 – Present

First Service Residential, Toronto, ON

- Answer phone calls and resolve any issues or concerns of resident(s).
- Identify, investigate, and resolve security breaches and/or disturbances on-site.
- Handle 50+ trouble alarms and fire alarms by following safety and evacuation protocols.
- Monitor and screen visitors according to rules and regulations to avoid and prevent intruders or trespassers from entering the building.

Pre-Servicer

Jan 2022 – April 2022

Toronto Transit Commission, Toronto, ON

- Monitored any abnormalities in the working streetcars and immediately reported any concerns to the supervisor.
- Performed pre-maintenance check-ups of 40 trams daily and noted any abnormalities in the operation of trams.
- Efficiently worked in a team of 8 members and communicated through radio devices about problems and solutions.

Training & Certifications

- Canadian Red Cross - Certified in Emergency First Aid & CPR Level C Valid until Jan - 2025
- Ontario Security License Valid until March - 2023