FREQUENTLY ASKED QUESTIONS

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FREQUENTLY ASKED QUESTIONS

GENERAL

UNIFI REWARDS

BILLING

TECHNICAL SUPPORT

PROMOTIONS

MYUNIFI APF

TECHNICAL SUPPORT

WIFI@UNIFI

Help! I can't connect to wifi@Unifi, What should I do?

Don't worry. You can try the steps below to get connected:

- a) Choose the "Forget (remove) the wireless network" function from your device's Wi-Fi setting
- b) Turn off the Wi-Fi function on your device and turn it on again
- c) Clear the cache on your device
- d) Restart your device



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