

FREQUENTLY ASKED QUESTIONS

Need help or more information on a particular topic?
Search through our list of questions to find the answers
you're looking for.

FREQUENTLY ASKED QUESTIONS

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TECHNICAL SUPPORT

[UNIFI BUSINESS](#)

How can I enhance my internet experience?

We have great tips for you [here](#).

How do I know if my physical setup is okay?

Check this diagram [here](#) to learn more about the Unifi physical connection.

How to check my voice quality (telephone) issues?

If you experience any of the below, your service may be having a voice quality issues:

1. Cross line
2. No line
3. Noisy

To learn more about these conditions, click [here](#).

How do I fix my slow internet connection?

First, you may need to check the equipment setup, and if the setup is okay but the problem still persists, you may want to check the device that is connected to your internet. Click [here](#) for the step by step infographic that you can perform to check your internet connection problem.

What should I do if I am having problem with my Unifi service?

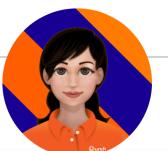
If you have any problems with Unifi service, you may troubleshoot using Unifi [EasyFix](#) or via MyUnifi app, or chat with us at [Unifi portal](#), via live chat, 24 hours daily.

Alternatively, you can reach us on Facebook: Facebook.com/weareunifi or Tweet us on Twitter @helpmeunifi from 9am to 12midnight.

What should I do if I have problem with my Digital solutions?

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Home & Personal



Business



Support



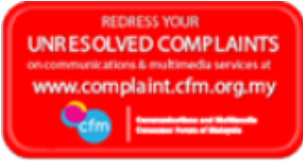
Others



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