Amirul Ashraf

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Professional Summary

Dedicated and professional with history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.

Professional Experience

IT Support Officer

GAPbuster Worldwide Malaysia Sdn Bhd

01/2021 - Present

- Providing timely, efficient and accurate technical production support
- Manual testing procedures and verified performance of tests according to established item specifications and protocol.
- Resolve application incidents and complete service requests based on escalation and priority processes
- Deliver bug fixes and minor enhancement on time and to specification
- Created help desk tickets, troubleshot and resolved desktop issues(JIRA). Collaborated with colleagues in both domestic and international support facilities.
- Resolved escalated issues by serving as subject matter expert on wide-ranging issues.

Electric and Electronic Engineer

PRIMA AUTOMATION SDN. BHD

11/2020 - 01/2021

- Create/modify programming on industrial robotic arm "XARM6" based on client requirement
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Modify programming on AGV & AMR robot (Industrial 4.0)
- Completed in-depth performance tests of parts and systems undergoing design optimization in simulated environments.
- Enhanced real-world system operation by standardizing production and field installation processes.

Software Intern

Prestigious Discovery Sdn Bhd

06/2019 - 09/2019

- Prepared and submitted reports and other documentation to assist development team members.
- Collaborated effectively with members of software development team and personnel in other departments.
- Wrote clean, clear and well-tested code for SCADA project.

Electronic Engineer

Glexim Sdn Bhd

07/2016 - 12/2016

- Created, aligned and optimized electrical instrumentation and testing equipment.
- Repaired printed circuit boards or subassemblies by replacing electronic and or mechanical components in correct orientation.
- Perform level 1,2 and 3 support

Project Junior Engineer

Mykris Asia Sdn Bhd

12/2015 - 07/2016

1. Liaised with company executives and project managers to acquire resources to move projects forward. Monitoring, advice and solve problems related with subcontractor.
2. Communicated with industrial equipment installers to deliver technical support throughout project execution.
3. Supported leaders throughout decision-making and launch by providing regular compliance reports to drive process improvement and corrective measures.
4. Completed daily construction tasks while providing safe working conditions, staying on budget and meeting project deadlines.
5. Monitored installation of materials and equipment for compliance with drawings and specifications.

Skills

Mysql, SCADA, Microsoft Office, Circuit Design, ROS, CSS3, HTML5, JavaScript, MS SSMS (Microsoft SQL Server Management Studio)

Education

Bachelor of Electronic Engineering with Honor

University of Tun Hussein Onn Malaysia
05/2021

- Thesis - Mobile Robot Simulation Using Webots and Robot Operating System Two For Poultry Farm Application

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Languages

English, Malay