

# **Team Meeting**

March 21st / 10:00 AM / CONFERENCE ROOM

#### **Attendees**

Financial Analyst, Fulfillment Director, Human Resources Specialist, Quality Assurance Tester, Customer Service Manager, IT Specialist, Inventory Manager, Training Manager

## **Purpose and Expectations**

This meeting is to discuss about feedback on product quality, delivery timelines and customer support. Please be prepared to brainstorm to get ideas on how to improve before real launch.

## **Agenda**

- **Topic #1:** On time deliveries improvements
- **Topic #2:** Customer service software improvements
- Topic #3: Live Chat Support

### **Notes**

### **Action Items**

1.