Yogesh Naoghare

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Career Objective: Seeking a position as **AWS Solution Architect** with Linux Foundation in a challenging environment utilizing 5 years of experience with basic UNIX platforms and total Telecom/IT experience 9.4 years.

Certifications:

Sr no.	Exam no.	CERTIFICATIONS
1	640-802	CCNA
2	070-291	Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure
3	073-270	Installing, Configuring, and Administering Microsoft Windows XP Professional
4	073-290	Managing and Maintaining Windows Server 2003 Environment
5	Foundation	ITIL FOUNDATION V 3
	SALESFORCE	Certified Platform APP Builder
6	RHEL 6.0	Completed Certification training from Seed InfoTech
7	AWS	Solution Architect Associates

Education:

Sr no	Qualification	Board/University	Year of Passing	Percentage
1	B.E. in EXTC	Pune University	2009	61.40%
2	Diploma in EXTC	MSBTE	2005	69.76 %
3	S.S.C.	Maharashtra Board	1999	63.87 %

IT Technical Skills: AWS, DXL, CLOUD, UNIX, LINUX, SQL, ETL, AD, WINDOWS, IAM

TOOLS USED: Kibana,Promethius,Graffana,Zabbix,IBM Mremote,IBM urban code,BMC Remedy 10.1,IDM,ETL,Summit,Summus,Webex,IBM Tivoli, SAP Tiger 7.10

Professional Experience:

1) Currently working with Vodafone Shared Services India

Designation: Assistant Manager

Project: Vodafone Italy

Duration: 30 Sep 2014 to till now

Roles and Responsibilities:

- ❖ Lead and prioritise the Application Support team's work load
- ❖ Manage and Own the Problem Management Process
- ❖ Contribute to the planning of application/infrastructure releases and configuration changes
- ❖ Provide timely and export advice on emerging trends and issues affecting Service Delivery and Support. Develop strategies to allow Application Support to manage resultant problems
- ❖ Supports team manager and performs management duties when manager is absent or out of office
- ❖ Provides encouragement to team members, including communicating team goals and identifying areas for new training or skill checks
- ❖ Assists management with hiring processes and new team member training
- ❖ Answers team member questions, helps with team member problems, and oversees team member work for quality and guideline compliance
- ❖ Communicates deadlines and goals to team members
- ❖ Conducts team meetings to update members on best practices and continuing expectations
- ❖ Generates and shares comprehensive and detailed reports about team performance, mission-related objectives, and deadlines
- ❖ Provides quality customer service, including interacting with customers, answering customer enquiries, and effectively handling customer complaints
- ❖ Change implementation in application as per requirements.
- ❖ Escalation handling of critical/severity level issues.

AWS:

- ❖ Basic knowledge on cloud computing SAAS,PAAS,IAAS
- ❖ Cloud Type: -Public, Private.
- ❖ knowledge on Amazon Web Services EC2, ELB,ALB, VPC, S3,VPC
- ❖ Basic knowledge on Amazon Web Services IAM, RDS, Route 53
- ❖ Create/Managing buckets on S3.
- ❖ Basic knowledge on AMI/Snapshots.
- ❖ Setup/Managing Linux Servers on Amazon (EC2, EBS, ELB and IAM).
- ❖ Build and release EC2 instances Amazon Linux, Windows for POC, Development and Production environment.

- ❖ Setup and attached EBS volumes to Ec2 instances
- ❖ Setup and managed security groups, VPC' specific to environment.
- ❖ Created AMI images of critical EC2 instances as backup using AWS GUI.
- ❖ Created AWS Cloud formation templates on creating Entire VPC Architecture end to end (Creation of EC2 instances & its infrastructure).For testing purpose.
- ❖ Provide highly durable and available data by using S3 data store.
- ❖ Utilize Amazon Glacier for archiving data.
- ❖ Configured and managing security groups and VPC.
- ❖ Configured and managing ELBs.
- ❖ Configured and managing S3 storage.
- ❖ Hands on experience on VPC, Subnets, and Route tables etc.
- ❖ Infra-structure development on AWS using various services like EC2, S3, RDS, Route 53, Cloud Front, Cloud Watch, IAM, VPC etc.
- ❖ EC2 instances, Auto Scaling, Elastic Load Balance and AMIs.
- ❖ Attaching or Detaching EBS volume to AWS EC2 instance.
- ❖ Configured Cloud watch alerts.
- ❖ Launching and configuring of Amazon EC2 (AWS) Cloud Servers using AMI's (Linux) and configuring the servers for specified applications.
- ❖ Setup and launch Amazon Linux and Windows ec2 instances, network interface with Elastic IP's.
  - ❖ Basic Knowledge of Docker, Docker swarm & kubernetes.
  - ❖ Basic knowledge of Ansible.

2) Worked with Symphony Teleca Corporation

Designation: Senior Consultant

Duration: 19th March 2012 to 29 Sep 2014

Customer: MSC Software

Roles and Responsibilities:

- ❖ Responsible for maintaining Global IT mailbox.
- ❖ Creating Virtual machines for all global users as per their requirements.
- ❖ Using Summit Ticketing tool report issue and forward to concerned team after first level troubleshooting such as Outlook; VPN; Systems; FTP etc.
- ❖ Responsible for receiving calls from MSC global users.
- ❖ Responsible for maintaining SLA and shift handovers.
- ❖ Responsible for maintaining IT assets and update Global Hardware inventory.
- ❖ Responsible for creation and deletion of Global users AD, RSA and FTP, WebEx, Arkadin accounts JIRA, Confluence, and Enterprises tester.
- ❖ Responsible for maintaining of Cob webserver.
- ❖ Responsible for allocation disc space quota on file servers.
- ❖ Responsible of creation and deletion of Distribution lists, security groups on clouds.
- ❖ Managing license of Microsoft office 365,JIRA,ET,CATIA,WEBEX,ARKADINE,ANGEL,ACTRAN

3. Worked with Wipro InfoTech

Role: Service Desk Engineer
Designation: Helpdesk Coordinator
Duration: March 14th, 2011 – 14 March 2012
Customer: Vodafone India Service Private Limited (VISPL)

Roles and Responsibilities:

- ❖ Responsible for maintaining IT mailbox.
- ❖ Responsible for receiving calls from global users
- ❖ Using Remedy Ticketing tool report issues and forward to concerned team after first
   level troubleshooting.
- ❖ Responsible for maintaining SLA and shift handovers.
- ❖ Responsible for creating Purchase Order Requisition in SAP Tiger 710.
- ❖ Responsible for troubleshooting all issue related to system, VPN, remote assistance, etc,
   and document resolution in the ticket.
- ❖ Responsible for maintaining IT assets and update in Inventory Management System

4. Worked with Global Tele systems Limited (GTL)

Designation: NOC Engineer (Network Operations Centre)
Duration: July 6th, 2010 – March 13th, 2011

Roles and Responsibilities:

- ❖ Responsible for Live Alarm monitoring & receiving the complaints from the customer,
   Issuing Trouble Tickets for the Alarms, Complaints and faults.
- ❖ Role involves mapping of major telecom operators like GIL, GTL, AIRCEL, CNIL, TATA,
    Airtel, UNINOR, BSNL, EIL-BSNL, etc.
- ❖ Role involves taking immediate action of those complaints as Cluster Engineer &
    escalation to Technicians through phone calls and SMS.
- ❖ Working on BMC Remedy 7.1 for Trouble Tickets & POWERTECH Automation Solution.
- ❖ Responsible for resolving the fault within SLA (Service Level Agreement)
- ❖ Responsible for Preventive/Corrective maintenance of all customer sites
- ❖ Role involves preparing Daily Progress Report, Daily Fault Report & PM Report to send i to Circle Managers
- ❖ Role involves using (Remote Monitoring System) for continuous alarms monitoring

PERSONAL DOSSIER

Date of Birth: 24th NOV 1984

Languages Known: English, Hindi, Marathi & Gujrathi

Passport No: Z4885403

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