



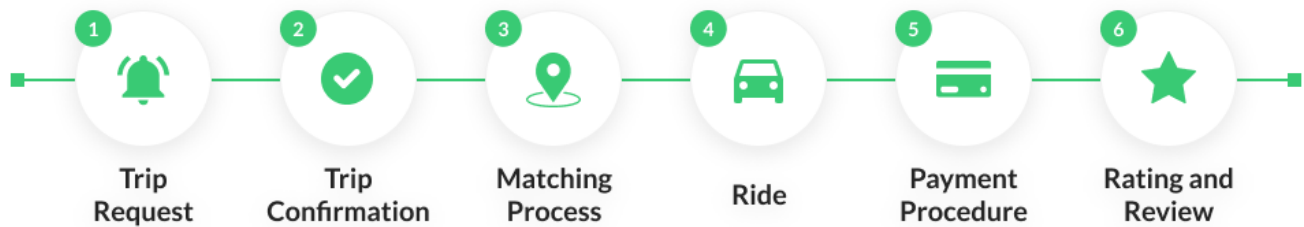
**VISION VIVANTE**  
*"We Execute Ideas"*

## **PROJECT PROPOSAL: V1.1**

**PROJECT NAME: CREATE A TAXI PLATFORM SIMILAR TO UBER**

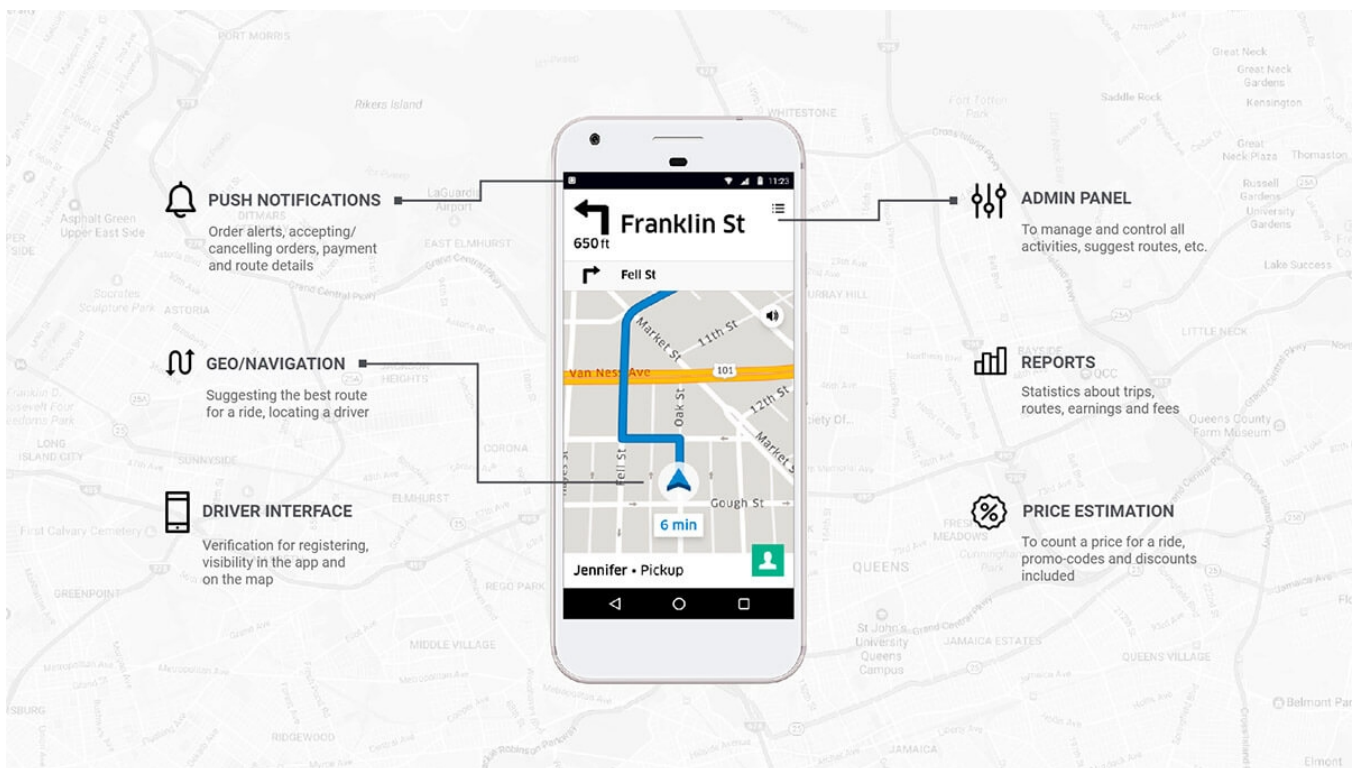
**SUBMITTED ON DATE: 19<sup>TH</sup> OCTOBER 2018**

**1) Objective:** The objective is to create a Taxi App similar to Uber App (not clone as Uber is created in years not in month) with following vision:

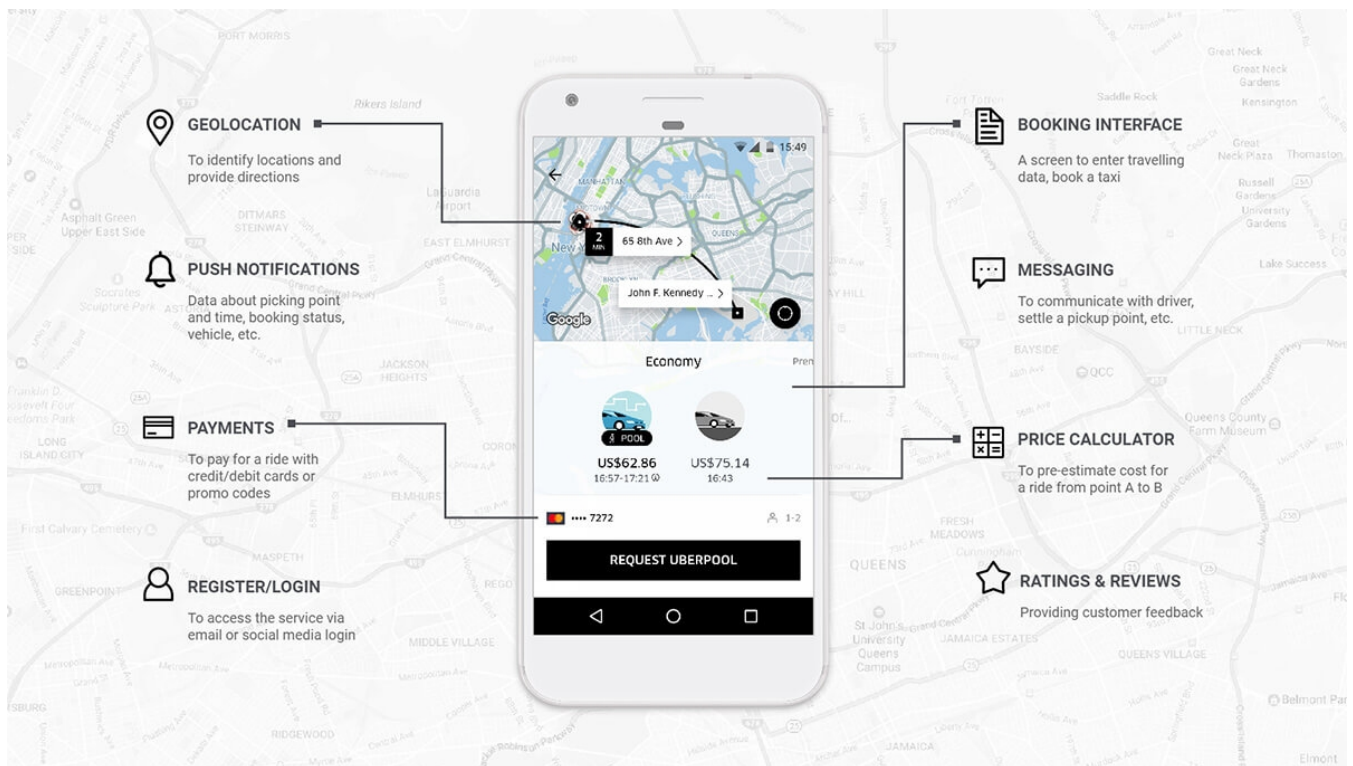


a) Driver App: The driver should be able to register, create an account and add vehicles with all required documents intuitively so the on-boarding process is smooth. On acceptance by admin he should be able to accept/reject the rides and payments along with Reviews.

Also the Driver should be able to manage his profile and review his Trip, Earnings and other details.



- b) Rider App: The Rider should be able to find a ride and book easily and also make payments via Cash or Online. They should be able to review the driver after ride or look for help in App if anything is wrong.



- c) Admin Panel: The admin panel should be able to supervise the Rides, Reviews and Ratings and manage the application including managing the Drivers, City wise Fare, Payments, Vehicles, Documents etc....

For both Drivers and Riders the Push Notification and Map should work fluently so they can visualize the ride and stay up to date with event in real-time.

## 2) Story

### a) Planning and Documentation

- i) Project Discussion via voice or chat to conclude the major point of the project
- ii) ETA doc composing of Feature List Module Wise, Effort Estimation, Delivery Milestones, Payment Milestones, Delivery Time, Technical Platform and Other Agreement Details etc...
- iii) Data Base Schema Designing

### b) Website Development

- i) Designing

(1) Mock-Up(PSDs) Designing: We will use a Twitter Bootstrap based Template so no designing is required.

(2) Design Slicing (PSDs to HTML5/CSS3): We will use a Twitter Bootstrap based Template so no designing is required.

ii) Development: Following will be features as per user type for Website

(1) User Type 3: Super Admin

iii) Web Services/API Development

(1) User Type 1: Rider

(2) User Type 2: Driver

c) Mobile App Development: The features will be same as in website but content will be specific and point to point. Further the Mobile App is only for Rider Employee as he is the one who will use app in fields. If you wish to create features for other users type also please let me know but that will increase the cost.

i) Designing: Same for both iOS and Android

(1) Mock-Up(PSDs) Designing:

(a) User Type 1: Rider

(i) Splash Screen

(ii) Register

(iii) Login

1. Forgot Password

(iv) Home Screen:

1. Add Destination

2. Schedule

3. Configure Ride

4. Ride Details as per Ride Type Selected

5. Ride Cost Bifurcation

6. Payment Method

7. Confirm Booking

8. Show Pick-Up Location on Map by Dragging the Pin Icon

9. Confirm Pick-Up

10. Confirm Payment Option and Proceed

11. Confirm Booking(For Pool Option)

12. Finding Drivers and then Found Driver

13. Found Driver

a. Show route on Map

i. Call Icon

ii. Send Pick-Up Notes

iii. Night Flash Light Locater

b. More Ride Details-Swipe Up

i. Destination

ii. Payment

iii. Share Ride Trip

iv. Cancel the Ridev. Safety

1. Safety Facts
2. Share my trip
3. Call Authorities and Share the Location

vi. Save the destinationc. Driver About to Reach**14.** Ride Started

- a. Rate or Tip
- b. Compliments Received by Driver

**15.** Ride Completed

- a. Driver Photo and Name
- b. Star Rating
- c. Compliments
- d. Write a Note
- e. Add a Tip (3 default options with ability to add custom)

(v) Menu Option**1.** Promotional Links**2.** Your Trips

- a. Past (Trips Done)
- b. Future Trips (Trips Scheduled)

**3.** Payment

- a. Cash in Wallet
- b. Option to add funds
- c. Auto Refill
- d. Add PIN/Gift Code (Voucher)
- e. Payment Methods
- f. Add Promo/Coupon Code

**4.** Help

- a. Last Trip Card with options
- b. All Topics
- c. Archive Messages

**5.** Free Rides**6.** Settings

- a. Manage Account
- b. Manage Favorites
- c. Manage Trusted Contacts
- d. Manage Family
- e. Rewards
- f. Privacy
- g. Security

**(b) User Type 2: Driver**(i) Register**1.** Add Documents

- 2. Enable GPS
- (ii) Login
  - 1. Forgot Password
- (iii) Home Screen
  - 1. Map in Background
  - 2. My Account
  - 3. Today's Earning
    - a. See Daily Summary
    - b. See Trips
    - c. Last Trip
    - d. See All Trips
    - e. Quest
    - f. Quest Details Screen
    - g. This Week
    - h. Weekly Summary
  - 4. Go Online
  - 5. Finding the Trips
    - a. Suggested Move
    - b. Add a Destination
    - c. Driving Preferences
    - d. Go Offline
    - e. New Trip Request Screen
    - f. New Trip Request Delayed
- (iv) Profile Screen
- (v) Payments Screen
- (vi) Account Screen:
  - 1. Vehicles
  - 2. Add Vehicle
  - 3. Documents
  - 4. Upload New Document
  - 5. Payment Method
  - 6. Payment/Transactions
  - 7. Invoice PDF
  - 8. Edit Info
  - 9. Report an App Issue
  - 10. About
- (vii) New Trip Request Screen
  - 1. Reject
  - 2. Accept
- (viii) To Pick-up Location Screen
  - 1. Start The Route Icon
  - 2. Driver Reached to Pick-Up Location
  - 3. Waiting Timer
  - 4. Call to Rider Option

(ix) Start The Trip Screen

1. Direction to move
2. Drop-off Location
3. Route in Map
4. Show current Location Icon

(x) Trip Planner Screen

1. Pick-Up and Rider name
2. Drop-Off and Rider name
3. Pause-Stop New Trip Requests

(xi) Driver Trip Cancel(xii) Start The Trip(xiii) End Trip Screen

1. Complete the Trip
2. Show Collect Cash Button
3. Show the amount
4. Payment charged automatically
5. You're Online
6. Advance New Trip Request

(xiv) Pool Trips(xv) Cancellation

1. By Rider
  - a. No cancellation fee to driver
  - b. Cancellation fee to driver
2. By Driver
3. Account Need Attention

(2) Design Slicing:(a) *User Type 1: Rider*(i) Splash Screen(ii) Register(iii) Login

1. Forgot Password

(iv) Home Screen:

1. Add Destination
2. Schedule
3. Configure Ride
4. Ride Details as per Ride Type Selected
5. Ride Cost Bifurcation
6. Payment Method
7. Confirm Booking
8. Show Pick-Up Location on Map by Dragging the Pin Icon
9. Confirm Pick-Up
10. Confirm Payment Option and Proceed
11. Confirm Booking(For Pool Option)
12. Finding Drivers and then Found Driver

**13. Found Driver**

- a. Show route on Map
  - i. Call Icon
  - ii. Send Pick-Up Notes
  - iii. Night Flash Light Locater
- b. More Ride Details-Swipe Up
  - i. Destination
  - ii. Payment
  - iii. Share Ride Trip
  - iv. Cancel the Ride
  - v. Safety
    - 1. Safety Facts
    - 2. Share my trip
    - 3. Call Authorities and Share the Location
  - vi. Save the destination
- c. Driver About to Reach

**14. Ride Started**

- a. Rate or Tip
- b. Compliments Received by Driver

**15. Ride Completed**

- a. Driver Photo and Name
- b. Star Rating
- c. Compliments
- d. Write a Note
- e. Add a Tip (3 default options with ability to add custom)

**(v) Menu Option**

- 1. Promotional Links**
- 2. Your Trips**
  - a. Past (Trips Done)
  - b. Future Trips (Trips Scheduled)
- 3. Payment**
  - a. Cash in Wallet
  - b. Option to add funds
  - c. Auto Refill
  - d. Add PIN/Gift Code (Voucher)
  - e. Payment Methods
  - f. Add Promo/Coupon Code
- 4. Help**
  - a. Last Trip Card with options
  - b. All Topics
  - c. Archive Messages
- 5. Free Rides**
- 6. Settings**



- a. Manage Account
- b. Manage Favorites
- c. Manage Trusted Contacts
- d. Manage Family
- e. Rewards
- f. Privacy
- g. Security

**(b) User Type 2: Driver**

**(i) Register**

- 1. Add Documents**
- 2. Enable GPS**

**(ii) Login**

- 1. Forgot Password**

**(iii) Home Screen**

- 1. Map in Background**
- 2. My Account**
- 3. Today's Earning**
  - a. See Daily Summary
  - b. See Trips
  - c. Last Trip
  - d. See All Trips
  - e. Quest
  - f. Quest Details Screen
  - g. This Week
  - h. Weekly Summary
- 4. Go Online**
- 5. Finding the Trips**
  - a. Suggested Move
  - b. Add a Destination
  - c. Driving Preferences
  - d. Go Offline
  - e. New Trip Request Screen
  - f. New Trip Request Delayed

**(iv) Profile Screen**

**(v) Payments Screen**

**(vi) Account Screen:**

- 1. Vehicles**
- 2. Add Vehicle**
- 3. Documents**
- 4. Upload New Document**
- 5. Payment Method**
- 6. Payment/Transactions**
- 7. Invoice PDF**
- 8. Edit Info**

- 9. Report an App Issue
  - 10. About
  - (vii) New Trip Request Screen
    - 1. Reject
    - 2. Accept
  - (viii) To Pick-up Location Screen
    - 1. Start The Route Icon
    - 2. Driver Reached to Pick-Up Location
    - 3. Waiting Timer
    - 4. Call to Rider Option
  - (ix) Start The Trip Screen
    - 1. Direction to move
    - 2. Drop-off Location
    - 3. Route in Map
    - 4. Show current Location Icon
  - (x) Trip Planner Screen
    - 1. Pick-Up and Rider name
    - 2. Drop-Off and Rider name
    - 3. Pause-Stop New Trip Requests
  - (xi) Driver Trip Cancel
  - (xii) Start The Trip
  - (xiii) End Trip Screen
    - 1. Complete the Trip
    - 2. Show Collect Cash Button
    - 3. Show the amount
    - 4. Payment charged automatically
    - 5. You're Online
    - 6. Advance New Trip Request
  - (xiv) Pool Trips
  - (xv) Cancellation
    - 1. By Rider
      - a. No cancellation fee to driver
      - b. Cancellation fee to driver
    - 2. By Driver
    - 3. Account Need Attention
- ii) *iOS Development:* Following will be features as per user type created using
- (1) ***User Type 1: Rider***
    - (a) **Logo-Splash Screen**
    - (b) **Register:**
      - (i) First Name
      - (ii) Last Name
      - (iii) Email Address
      - (iv) Phone Number
      - (v) Password

(vi)City

(vii)Invitation Code

**(c) Login or** (move to next screen if already logged in)

(i) With Mobile Number

(ii) With Social Accounts

(iii)Forgot Password: Mobile Number OTP Push Verification.

**(d) Home Screen:** This will show Map with current location, 8 nearby drivers and most recent locations with option to add a destination manually.

**(i) Add Destination:** This screen will show:

1. **Schedule:** This will allow to select date and time before proceeding further, rider can skip this and book for now.
2. **From Option:** This is detected by default using Geo Location and can be changed by clicking the filed
3. **To Option:** Here you type destination and auto suggestions are shown while you type so you can select from same.
4. **+ Add Stoppage:** This allow you to add upto 2 stoppage and 1 final destination with max. waiting period of 3 mins allowed at each stoppage, exceeding which will add to bill as waiting period.
5. **Saved Places:** These are places you have saved in past like Home, Office etc...
6. **History Places:** This are places (only upto 5) which are searched or booked in past

**(ii) Configure Ride**

1. Choose Ride Type

a. Economy

i. Base X: Base Cars with Base Pricing for Per Km and Time in Journey

ii. Pool: Cheapest option and allow to share the ride with other riders (anonymous) going in same direction. The direction is decided by 1<sup>st</sup> person to book a ride and rest are assigned automatically in same direction only (i.e. within x kms of route for 1<sup>st</sup> ride)

iii. Comfort:

b. Premium: Premium Features with Premium Prices.

i. Black

ii. Select

c. Extra Seats: Bigger vehicles with more seats

i. XL

ii. Black SUV

2. Ride Details as per Ride Type Selected

a. Map with Route and Nearby Drivers

b. See Pricing with Arrival Time and show followings Bifurcation on double click

- i. Show Price
  - ii. Capacity
  - iii. Estimated Arrival
  - iv. Per Minute Waiting Charge
  - v. Done
- c. Show Payment Method with Option to Change
  - i. Cash
  - ii. List of Payment Options Added from Profile
- d. Confirm Booking (For other than Pool Option)
  - i. Show Pick-Up Location on Map by Dragging the Pin Icon
  - ii. Also show the location name of Pin and change with location dragged
  - iii. Confirm Pick-Up
  - iv. Confirm Payment Option and Proceed
- e. Confirm Booking(For Pool Option)
  - i. Show Amount and Time of Arrival Range
  - ii. Short Walk (Add \$X if don't want to walk)
  - iii. How many seats (max 2)
  - iv. Request Pool
- f. Finding Drivers and then Found Driver
- (iii) **Found Driver**
  - 1. Show route on Map with Vehicle and its movement
  - 2. Time to Reach at Pick-Up Spot
  - 3. See Driver Details:
    - a. Profile Pic/Car Pic
    - b. Name
    - c. Star Ratings
    - d. Languages Known
    - e. Car Name
    - f. Car Registration Plate Number
    - g. Call Icon
      - i. Call the driver number from default Phone App
    - h. Send Pick-Up Notes
      - i. Select from templates or write custom message
    - i. Night Flash Light Locator
  - 4. More Ride Details-Swipe Up
    - a. Destination
      - i. Add/Change
    - b. Payment
      - i. Change Method
    - c. Share Ride Trip
      - i. Show Contacts with Link to Ride Share
    - d. Cancel the Ride

e. Safetyi. Safety Factsii. Share my tripiii. Call Authorities and Share the Locationf. Save the destination5. Driver About to Reacha. Show Driver Arriving Soon Push Notificationb. Driver Reached and send a Push Notificationc. If Customer doesn't report within 3 minutes, he will be charged for waiting period and if doesn't report after 5 minutes, the driver may cancel and rider may be charged Cancellation Charges.d. Once customer is in the Vehicle, the driver can start the Ride and Ride is Started

(iv) **Ride Started:** You can see the route on the Map from current location to the destination with Time of Arrival Changing Dynamically as per distance between current location and destination. You can see following In-Ride Options by swiping up the Ride Details card at bottom:

1. Destinationa. Add/Change2. Rate or Tip3. Paymenta. Change Method4. Share Ride Tripa. Show Contacts with Link to Ride Share5. Cancel the Ride6. Safetya. Safety Factsb. Share my tripc. Call Authorities and Share the Location7. Compliments Received by Driver8. Save the destination

(v) **Ride Completed:** As soon as destination is reached driver can mark the ride complete and Rider will see **Ride Complete Screen** with following options:

1. Push Notification2. Driver Photo and Name3. Star Rating4. Compliments5. Write a Note6. Add a Tip (3 default options with ability to add custom)7. Done

(e) **Menu Option:** This will allow Rider to access following options apart from Booking a ride:

(i) Promotional Links like

1. Make Money Driving: Link to Register as Driver and Get the App
- (ii) Your Trips: This shows list of your trip with:
  1. Option to choose
    - a. Past (Trips Done)
    - b. Future Trips (Trips Scheduled)
  2. Route Map screen shot
  3. Date and Time of Trip
  4. Vehicle Registration Number
  5. Amount Paid
  6. Trip Status
- (iii) Payment
  1. Cash in Wallet
  2. Option to add funds
  3. Auto Refill: Set a minimum amount whenever reached X amount be added automatically from the added payment method.
  4. Payment Methods
    - a. List
      - i. Remove
      - b. Add New
  5. Add Promo/Coupon Code
    - a. This will adjust the fair automatically according to discount amount
- (iv) Help: This allow rider to raise an issue using following options:
  1. Last Trip Card with options
    - a. Cancellation Fee Issue
    - b. Switch payment method for the trip
    - c. Something else
      - i. List of Issues to select from
      - ii. Which further provide list of sub-issues related
      - iii. And then finally show a final topic with option to add details
  2. All Topics
    - a. List of Issues to select from
    - b. Which further provide list of sub-issues related
    - c. And then finally show a final topic with option to add details
  3. Archive Messages
    - a. List of conversations in the past with ability to review the conversation
- (v) Free Rides: This will allow you to share your unique code/link with friends so if they create an account and book 1st ride you will get \$x/- wallet cash.
- (vi) Settings: This allow rider to tweak the following settings:
  1. Manage Account
  2. Manage Favorites
  3. Manage Trusted Contacts
  4. Manage Family
  5. Rewards
  6. Privacy

a. Location

b. Notifications

i. Account and Trip Updates: Push Notifications or Message

ii. Discount and News: Push Notification or Off or SMS

7. Security

a. 2FA: When this will be enabled you will be asked to Password and Verification Code sent on email

8. Sign Out

## (2) **User Type 2: Driver**

(a) **Logo-Splash Screen**

(b) **Register:**

(i) First Name

(ii) Last Name

(iii) Email Address

(iv) Phone Number

(v) Password

(vi) City

(vii) Invitation Code

(viii) Select License Type

1. LMV

2. Auto

3. Moto

(ix) Add Documents (The checklist will be automatically created according to the Vehicle Type selected and City of the Driver)

1. Driving License

2. Vehicle Registration Document

3. Identity Card Front Side

4. Identity Card Back Side

5. Photo

(x) Enable GPS (MUST, without enabling this registration can not be completed)

(c) **Login or** (move to next screen if already logged in)

(i) Forgot Password: Mobile Number OTP Push Verification.

(d) **Home Screen** with status "You Are Offline"

(i) Map in Background with current location (This will remain in back always with all options below on top of it)

(ii) My Account (With Profile Pic): On click it will show "My Account Screen"

1. Payments: See "Payments" Screen

2. Profile: See "Profile" Screen

3. Account: See "Account" Screen

4. Notifications List

(iii) Today's Earning: This shows total amount earned today and if clicked it bring down a small screen with followings options, which can be swiped left and right:

1. Today (Default Screen): This shows number of trips completed today and option to click a link **“See Daily Summary”**
    - a. See Daily Summary Screen:
      - i. Day and Date
      - ii. Amount Earned
      - iii. Number of Trips
      - iv. Total Time Online
      - v. Total Amount
      - vi. Button to click “See Trips”
  2. Last Trip (Swipe Left): This shows details of the last Trip Taken with following details:
    - a. Amount of Last Trip
    - b. Date and Time with Ride Type
    - c. Button to click “See All Trips”: Following options will be shown in **“See All Trips”**
      - i. List of Trips date wise
      - ii. Each List will show the followings
      - iii. Time
      - iv. Amount of Trip
      - v. Ride Type
  3. Quest: These are offers/Incentives for Drivers to make as many as more Trips
    - a. Drive 1 more Trip to make \$1 extra with button See Details to see “Quest Details Screen”
    - b. See Details will show followings
    - c. List of Daily Quest and Quest Completed
  4. This Week: This will show amount earned in the current week with number of trips completed and button to see **“Weekly Summary”**
    - a. “Weekly Summary”: This will show followings:
      - b. Daily Earning Bar
      - c. # of Trips in week
      - d. # of Hours Online in week
      - e. Total Earnings
        - i. Trips Earning
        - ii. Tips Earning
      - f. Costs
        - i. Instant Pay Fees
      - g. Payouts
- (iv) Go Online when opening the App for 1<sup>st</sup> time. Else this show your status **“You're Online”** or **“You're Offline”**
1. “You're Online” and “Finding the Trips”
    - a. Scroll up the section to see “My Day” screen



- i. **Suggested Move:** This feature will show a High Demand Area by showing it on Map and Driver can move to there.
  - ii. **Add a Destination:** This is “Go Home Feature”
  - iii. **Driving Preferences:** This allow drivers to select type of Trips they are happy to accept, this will list all type of Rides meeting eligibility criteria of driver from available ride types in the System. The driver can select or de-select from the list and he will get request only for the selected rides. This will also show him his chances of getting a ride in % or something and also allow him to Enable or Disable the “Auto Accept” button.
  - iv. **Go Offline**
- 2. **Search Icon:** This is “Go Home Feature” which allow driver to add destination of his choice so that he can will be assigned only Trips within certain distance of destination route. There is a limitation on using this feature, drivers can use this feature only Twice a Day
- 3. **New Trip Request Screen:** Show “**New Trip Request**” Screen
- 4. **If Driver don't get a New Trip Request within 2 mins, i.e. new trip request is delayed we show him “New Trip Request Delayed” screen with possible time when he may get a new request for the location. This will help him to decide if should stay there or move to some other location! This time value is decided after a lot of data is saved and we can analyze it to find an average value.**
- (e) **Profile Screen:** This shows followings:
  - (i) Profile Picture
  - (ii) Star Rating
  - (iii) Total Trips
  - (iv) Total Time spent on App
  - (v) Bio
  - (vi) Languages Known
  - (vii) From
  - (viii) Compliments/Badges
    - 1. How many “6 Star rating”
    - 2. How many “Great Attitude”
    - 3. How many “Great Conversation”
  - (ix) Fun Facts
  - (x) Other Facts
    - 1. Example: What do you outside the App?
  - (xi) Edit
    - 1. Same option above can be edited by driver.
- (f) **Payments Screen:** This shows the Weekly Payment earned by driver
- (g) **Account Screen:** This will allow driver to manage his account including:

(i) Vehicles: This will show Registration number of active vehicles on profile and on clicking will show

1. List of added Vehicles with

- a. Icon of Vehicle
- b. Name of Vehicle
- c. Registration Number of Vehicle

2. Add Vehicle

- a. Make
- b. Model
- c. Year
- d. License Plate
- e. Vehicle Color

(ii) Documents: This will show list of documents categorized in Driver and Vehicle with its **“Status”**

1. Status

- a. Green Tick: Valid Document with date of expiration
- b. Red Sign: Document Expired or Pending for Upload if never uploaded
- c. Yellow Sign: Document Processing

2. Driver

- a. Partner Photo
- b. Driving License
- c. Identity Card Front Side
- d. Identity Card Back Side
- e. Police Enrollment Form

3. Vehicle 1

- a. Registration Document
- b. Doc 2

4. Upload New Document: On clicking any of above listed document, you can see current document and upload new one

- a. Option to take picture or Upload a Document

(iii) Payment Method: **Please express your preferences for this Driver Payout Methods?**

(iv) Payment/Transactions: This will show all of the amount in and out from the Driver wallet. There will be following informations:

1. Filters

- a. Transaction Type
  - i. All Transactions
  - ii. Ride Charges
  - iii. Tips
  - iv. Platform Fee
  - v. Withdrawn
  - vi. Bonus
  - vii. Others

- b. Period
  - 2. Date and Time of Transaction
  - 3. Description of Transaction (like *Fare for Ride, from “ABC” to “XYZ”*).  
The Ride under;line shows that it will be click-able and open Ride detailed page.
  - 4. Invoice PDF
  - 5. Amount
    - a. Plus (in Green without any symbol): This is amount added to user wallet from any source (like Ride, Referral Bonus, Tips etc...)
    - b. Minus (in Red with minus symbol): This is amount deducted from user wallet from any reason (like Platform Fee, Refund, Withdrawn etc...)
  - 6. Help Icon for support related to the Transaction
  - 7. Brief
    - a. Total Ride Charges
    - b. Total Platform Fee
    - c. Total Earning
    - d. Total Withdrawn
    - e. Total Available in Wallet
  - (v) Edit Info
  - (vi) Report an App Issue
  - (vii) About
- (h) **New Trip Request Screen:** With timer of 30 secs to Accept (otherwise will get rejected) and following options:
  - (i) Surge (If applicable):
    - 1. When Riders trying are more than Drivers Available within an area of 10 Kms.
    - 2. Surge= %/100 of Riders more than Driver. For example if there are 10 drivers and 20 riders, X2
  - (ii) Reject
    - 1. The trip will get rejected and sent to next most nearby available driver
  - (iii) Accept: Show “To Pick-up Location” screen
    - \* The app will send a notification to Rider about the duration of time the driver will take to reach to Rider and distance and driver's location and his route to pick-up location.
  - (iv) Distance
  - (v) Time to reach
  - (vi) Rider Star Rating
  - (vii) Any Price Surge
- (i) **To Pick-up Location Screen**
  - (i) Direction to move, i.e. Straight 100m or Left 100m etc....
  - (ii) Pick Up Location
  - (iii) Route in Map
  - (iv) Show current Location Icon

(v) Time and Distance to reach pick-up location

(vi) Rider Name to pick-up

(vii) Current Location Icon: This will bring the user to current location

(viii) Start The Route Icon: This will start the Map to follow.

1. Driver Reached to Pick-Up Location, detected automatically: The Rider will be sent a notification that “Your Driver Has Reached” and following options will appear on the screen

a. Waiting Timer: After reaching at pick-up location and spending 1 minute there, the waiting period will start and waiting charge levied to Rider.

b. Call to Rider Option (This will use default in Phone Call Function)

c. Start The Trip: Show “Start The Trip” screen

#### **(j) Start The Trip Screen**

(i) Direction to move, i.e. Straight 100m or Left 100m etc....

(ii) Drop-off Location

(iii) Route in Map

(iv) Show current Location Icon

(v) Time and Distance to reach Drop-off location with an option to open “**Trip Planner Screen**” which will have following options:

1. Pick-Up and Rider name with status (Green done and Gray pending)

2. Drop-Off and Rider name (Green done and Gray pending)

3. Pause-Stop New Trip Requests: This will stop any new requests when you will be about to end this trip.

(vi) Rider Name to Drop-off and option to open menu for “**Driver Trip Cancel**” screen

(vii) Current Location Icon: This will bring the user to current location

(viii) Start The Trip Icon: This will start the Map to follow.

(ix) Driver reached to destination location detected automatically, so End Trip Screen will appear.

#### **(k) End Trip Screen**

(i) Location Name Reached

(ii) Map

(iii) Time Taken and Distance Covered

(iv) Rider Name

(v) Complete the Trip Button

1. Show Collect Cash Button, in case cash payment was selected by user

a. Show the amount to collect and option to End the Trip

b. Give Rating

2. Payment charged automatically to Rider's payment method

3. “You're Online” Screen is Displayed and you can go offline by scrolling up to see “My Day” screen

(vi) During the trip near to end, you may be prompted for a new **Advance New Trip Request** via “**New Trip Request Screen**” and driver can accept or reject the Trip.

(l) **Pool Trips:** These are special trips which allow rider to book for same trip at less price by sharing the Ride with other random Riders. At same time the Driver can make multiple trips and achieve the target in single trip. There will be following additional options from normal Rides:

(i) Driver can accept or reject the 1<sup>st</sup> ride but onwards then all rides will be automatically accepted.

(ii) There will a POOL sign on each ride if its a Pool ride.

(iii) Driver can stop further auto booking in advance, see “Pool-Stop Rides” options

(iv) Driver will be given a complete Pick-up and Drop Sequence according to locations distance from current location. There may be combination of Pick-Drop events. Driver have to just follow the Route.

1. Whenever a Pick-Up or Drop Location is arrived Driver is given with option to Start or End the Trip for that location.

(v) Driver will see each Pool trip as a separate trip.

(vi) Any rider can not Book more than 2 seats for single booking due to security purpose.

(m) **Cancellation**

(i) **By Rider**

1. No cancellation fee to driver: If within 5 minutes of booking,

2. Cancellation fee to driver: If after 5 minutes of booking and you have already moved on the route to pick-up location of Rider.

(ii) **By Driver**

1. Rider No-Show - Cancellation fee to driver: When Driver have reached the pick-up location and waited for 5 minutes there and Rider is not there yet!

2. Wrong address shown - Cancellation fee to driver

3. Do not charge rider - No Cancellation fee to driver:

4. Rider request cancel - Cancellation fee to driver:

5. Too many riders - Cancellation fee to driver:

6. Too much luggage - Cancellation fee to driver:

7. Safety concern - Cancellation fee to driver:

(n) **Account Need Attention:**

(i) Safety Concern raised by Rider

(ii) Any Fraud like Trip Start and End Time

(iii) Lending Your Account to Someone Else

(3) **Miscellaneous Features**

(a) **Acceptance Rate:**  $(\text{Trip Accepted} \div \text{Total Trip Offered}) * 100$  - When Drivers keep on canceling the Trip Requests, his acceptance rate is decreases.

(i) **Desired Acceptance Rate:** This is figure which is decided by Admin and factored in to Select Driver for a Ride from more than one available.

(ii) This may also become reason of ***Account Suspension*** or a ***Temporary Suspension***

iii) **Android Development:** Following will be features as per user type created using

(1) ***User Type 1: Rider***

(a) **Logo-Splash Screen**

(b) **Register:**

(i) First Name

(ii) Last Name

(iii) Email Address

(iv) Phone Number

(v) Password

(vi) City

(vii) Invitation Code

(c) **Login or** (move to next screen if already logged in)

(i) With Mobile Number

(ii) With Social Accounts

(iii) Forgot Password: Mobile Number OTP Push Verification.

(d) **Home Screen:** This will show Map with current location, 8 nearby drivers and most recent locations with option to add a destination manually.

(i) **Add Destination:** This screen will show:

1. **Schedule:** This will allow to select date and time before proceeding further, rider can skip this and book for now.

2. **From Option:** This is detected by default using Geo Location and can be changed by clicking the filed

3. **To Option:** Here you type destination and auto suggestions are shown while you type so you can select from same.

4. **+ Add Stoppage:** This allow you to add upto 2 stoppage and 1 final destination with max. waiting period of 3 mins allowed at each stoppage, exceeding which will add to bill as waiting period.

5. **Saved Places:** These are places you have saved in past like Home, Office etc...

6. **History Places:** This are places (only upto 5) which are searched or booked in past

(ii) **Configure Ride**

1. **Choose Ride Type**

a. **Economy**

i. **Base X:** Base Cars with Base Pricing for Per Km and Time in Journey

ii. **Pool:** Cheapest option and allow to share the ride with other riders (anonymous) going in same direction. The direction is decided by 1<sup>st</sup>

person to book a ride and rest are assigned automatically in same direction only (i.e. within x kms of route for 1<sup>st</sup> ride)

iii. Comfort:

b. Premium: Premium Features with Premium Prices.

i. Black

ii. Select

c. Extra Seats: Bigger vehicles with more seats

i. XL

ii. Black SUV

2. Ride Details as per Ride Type Selected

a. Map with Route and Nearby Drivers

b. See Pricing with Arrival Time and show followings Bifurcation on double click

i. Show Price

ii. Capacity

iii. Estimated Arrival

iv. Per Minute Waiting Charge

v. Done

c. Show Payment Method with Option to Change

i. Cash

ii. List of Payment Options Added from Profile

d. Confirm Booking (For other than Pool Option)

i. Show Pick-Up Location on Map by Dragging the Pin Icon

ii. Also show the location name of Pin and change with location dragged

iii. Confirm Pick-Up

iv. Confirm Payment Option and Proceed

e. Confirm Booking(For Pool Option)

i. Show Amount and Time of Arrival Range

ii. Short Walk (Add \$X if don't want to walk)

iii. How many seats (max 2)

iv. Request Pool

f. Finding Drivers and then Found Driver

(iii) Found Driver

1. Show route on Map with Vehicle and its movement

2. Time to Reach at Pick-Up Spot

3. See Driver Details:

a. Profile Pic/Car Pic

b. Name

c. Star Ratings

d. Languages Known

e. Car Name

- f. Car Registration Plate Number
          - g. Call Icon
            - i. Call the driver number from default Phone App
          - h. Send Pick-Up Notes
            - i. Select from templates or write custom message
          - i. Night Flash Light Locator
      - 4.** More Ride Details-Swipe Up
        - a. Destination
          - i. Add/Change
        - b. Payment
          - i. Change Method
        - c. Share Ride Trip
          - i. Show Contacts with Link to Ride Share
        - d. Cancel the Ride
        - e. Safety
          - i. Safety Facts
          - ii. Share my trip
          - iii. Call Authorities and Share the Location
        - f. Save the destination
    - 5.** Driver About to Reach
      - a. Show Driver Arriving Soon Push Notification
      - b. Driver Reached and send a Push Notification
      - c. If Customer doesn't report within 3 minutes, he will be charged for waiting period and if doesn't report after 5 minutes, the driver may cancel and rider may be charged Cancellation Charges.
      - d. Once customer is in the Vehicle, the driver can start the Ride and Ride is Started
- (iv) Ride Started:** You can see the route on the Map from current location to the destination with Time of Arrival Changing Dynamically as per distance between current location and destination. You can see following In-Ride Options by swiping up the Ride Details card at bottom:
  - 1.** Destination
    - a. Add/Change
  - 2.** Rate or Tip
  - 3.** Payment
    - a. Change Method
  - 4.** Share Ride Trip
    - a. Show Contacts with Link to Ride Share
  - 5.** Cancel the Ride
  - 6.** Safety
    - a. Safety Facts
    - b. Share my trip
    - c. Call Authorities and Share the Location



7. Compliments Received by Driver

8. Save the destination

(v) Ride Completed: As soon as destination is reached driver can mark the ride complete and Rider will see **Ride Complete Screen** with following options:

1. Push Notification

2. Driver Photo and Name

3. Star Rating

4. Compliments

5. Write a Note

6. Add a Tip (3 default options with ability to add custom)

7. Done

(e) Menu Option: This will allow Rider to access following options apart from Booking a ride:

(i) Promotional Links like

1. Make Money Driving: Link to Register as Driver and Get the App

(ii) Your Trips: This shows list of your trip with:

1. Option to choose

a. Past (Trips Done)

b. Future Trips (Trips Scheduled)

2. Route Map screen shot

3. Date and Time of Trip

4. Vehicle Registration Number

5. Amount Paid

6. Trip Status

(iii) Payment

1. Cash in Wallet

2. Option to add funds

3. Auto Refill: Set a minimum amount whenever reached X amount be added automatically from the added payment method.

4. Payment Methods

a. List

i. Remove

b. Add New

5. Add Promo/Coupon Code

a. This will adjust the fair automatically according to discount amount

(iv) Help: This allow rider to raise an issue using following options:

1. Last Trip Card with options

a. Cancellation Fee Issue

b. Switch payment method for the trip

c. Something else

i. List of Issues to select from

ii. Which further provide list of sub-issues related

iii. And then finally show a final topic with option to add details

2. All Topics

- a. List of Issues to select from
  - b. Which further provide list of sub-issues related
  - c. And then finally show a final topic with option to add details
- 3. Archive Messages
  - a. List of conversations in the past with ability to review the conversation
- (v) Free Rides: This will allow you to share your unique code/link with friends so if they create an account and book 1st ride you will get \$x/- wallet cash.
- (vi) Settings: This allow rider to tweak the following settings:
  - 1. Manage Account
  - 2. Manage Favorites
  - 3. Manage Trusted Contacts
  - 4. Manage Family
  - 5. Rewards
  - 6. Privacy
    - a. Location
    - b. Notifications
      - i. Account and Trip Updates: Push Notifications or Message
      - ii. Discount and News: Push Notification or Off or SMS
  - 7. Security
    - a. 2FA: When this will be enabled you will be asked to Password and Verification Code sent on email
  - 8. Sign Out

## **(2) User Type 2: Driver**

### **(a) Logo-Splash Screen**

### **(b) Register:**

- (i) First Name
- (ii) Last Name
- (iii) Email Address
- (iv) Phone Number
- (v) Password
- (vi) City
- (vii) Invitation Code
- (viii) Select License Type
  - 1. LMV
  - 2. Auto
  - 3. Moto
- (ix) Add Documents (The checklist will be automatically created according to the Vehicle Type selected and City of the Driver)
  - 1. Driving License
  - 2. Vehicle Registration Document
  - 3. Identity Card Front Side
  - 4. Identity Card Back Side
  - 5. Photo

- (x) Enable GPS (MUST, without enabling this registration can not be completed)
- (c) **Login or** (move to next screen if already logged in)
  - (i) Forgot Password: Mobile Number OTP Push Verification.
- (d) **Home Screen** with status “You Are Offline”
  - (i) Map in Background with current location (This will remain in back always with all options below on top of it)
  - (ii) My Account (With Profile Pic): On click it will show “**My Account Screen**”
    - 1. Payments: See “**Payments**” Screen
    - 2. Profile: See “**Profile**” Screen
    - 3. Account: See “**Account**” Screen
    - 4. Notifications List
  - (iii) Today's Earning: This shows total amount earned today and if clicked it bring down a small screen with followings options, which can be swiped left and right:
    - 1. Today (Default Screen): This shows number of trips completed today and option to click a link “**See Daily Summary**”
      - a. See Daily Summary Screen:
        - i. Day and Date
        - ii. Amount Earned
        - iii. Number of Trips
        - iv. Total Time Online
        - v. Total Amount
        - vi. Button to click “See Trips”
    - 2. Last Trip (Swipe Left): This shows details of the last Trip Taken with following details:
      - a. Amount of Last Trip
      - b. Date and Time with Ride Type
      - c. Button to click “See All Trips”: Following options will be shown in “**See All Trips**”
        - i. List of Trips date wise
        - ii. Each List will show the followings
        - iii. Time
        - iv. Amount of Trip
        - v. Ride Type
    - 3. Quest: These are offers/Incentives for Drivers to make as many as more Trips
      - a. Drive 1 more Trip to make \$1 extra with button See Details to see “Quest Details Screen”
      - b. See Details will show followings:
      - c. List of Daily Quest and Quest Completed
    - 4. This Week: This will show amount earned in the current week with number of trips completed and button to see “**Weekly Summary**”

- a. “Weekly Summary”: This will show followings:
- b. Daily Earning Bar
- c. # of Trips in week
- d. # of Hours Online in week
- e. Total Earnings
  - i. Trips Earning
  - ii. Tips Earning
- f. Costs
  - i. Instant Pay Fees
- g. Payouts

(iv) Go Online when opening the App for 1<sup>st</sup> time. Else this show your status “You're Online” or “You're Offline”

1. “You're Online” and “Finding the Trips”

- a. Scroll up the section to see “My Day” screen
  - i. Suggested Move: This feature will show a High Demand Area by showing it on Map and Driver can move to there.
  - ii. Add a Destination: This is “Go Home Feature”
  - iii. Driving Preferences: This allow drivers to select type of Trips they are happy to accept, this will list all type of Rides meeting eligibility criteria of driver from available ride types in the System. The driver can select or de-select from the list and he will get request only for the selected rides. This will also show him his chances of getting a ride in % or something and also allow him to Enable or Disable the “Auto Accept” button.

iv. Go Offline

2. Search Icon: This is “Go Home Feature” which allow driver to add destination of his choice so that he can will be assigned only Trips within certain distance of destination route. There is a limitation on using this feature, drivers can use this feature only Twice a Day

3. New Trip Request Screen: Show “**New Trip Request**” Screen

4. If Driver don't get a New Trip Request within 2 mins, i.e. new trip request is delayed we show him “New Trip Request Delayed” screen with possible time when he may get a new request for the location. This will help him to decide if should stay there or move to some other location! This time value is decided after a lot of data is saved and we can analyze it to find an average value.

(e) Profile Screen: This shows followings:

- (i) Profile Picture
- (ii) Star Rating
- (iii) Total Trips
- (iv) Total Time spent on App

- (v) Bio
- (vi) Languages Known
- (vii) \_\_\_\_\_ From
- (viii) \_\_\_\_\_ Compliments/Badges
  - 1. How many “6 Star rating”
  - 2. How many “Great Attitude”
  - 3. How many “Great Conversation”
- (ix) Fun Facts
- (x) Other Facts
  - 1. Example: What do you outside the App?
- (xi) Edit
  - 1. Same option above can be edited by driver.
- (f) **Payments Screen:** This shows the Weekly Payment earned by driver
- (g) **Account Screen:** This will allow driver to manage his account including:
  - (i) **Vehicles:** This will show Registration number of active vehicles on profile and on clicking will show
    - 1. List of added Vehicles with
      - a. Icon of Vehicle
      - b. Name of Vehicle
      - c. Registration Number of Vehicle
    - 2. Add Vehicle
      - a. Make
      - b. Model
      - c. Year
      - d. License Plate
      - e. Vehicle Color
  - (ii) **Documents:** This will show list of documents categorized in Driver and Vehicle with its “**Status**”
    - 1. Status
      - a. Green Tick: Valid Document with date of expiration
      - b. Red Sign: Document Expired or Pending for Upload if never uploaded
      - c. Yellow Sign: Document Processing
    - 2. Driver
      - a. Partner Photo
      - b. Driving License
      - c. Identity Card Front Side
      - d. Identity Card Back Side
      - e. Police Enrollment Form
    - 3. Vehicle 1
      - a. Registration Document
      - b. Doc 2
    - 4. Upload New Document: On clicking any of above listed document, you can see current document and upload new one
      - a. Option to take picture or Upload a Document

(iii) Payment Method: Please express your preferences for this Driver Payout Methods?

(iv) Payment/Transactions: This will show all of the amount in and out from the Driver wallet. There will be following informations:

1. Filters

a. Transaction Type

i. All Transactions

ii. Ride Charges

iii. Tips

iv. Platform Fee

v. Withdrawn

vi. Bonus

vii. Others

b. Period

2. Date and Time of Transaction

3. Description of Transaction (like *Fare for Ride, from “ABC” to “XYZ”*).

The Ride under;line shows that it will be click-able and open Ride detailed page.

4. Invoice PDF

5. Amount

a. Plus (in Green without any symbol): This is amount added to user wallet from any source (like Ride, Referral Bonus, Tips etc...)

b. Minus (in Red with minus symbol): This is amount deducted from user wallet from any reason (like Platform Fee, Refund, Withdrawn etc...)

6. Help Icon for support related to the Transaction

7. Brief

a. Total Ride Charges

b. Total Platform Fee

c. Total Earning

d. Total Withdrawn

e. Total Available in Wallet

(v) Edit Info

(vi) Report an App Issue

(vii) About

(h) **New Trip Request Screen:** With timer of 30 secs to Accept (otherwise will get rejected) and following options:

(i) Surge (If applicable):

1. When Riders trying are more than Drivers Available within an area of 10 Kms.

2. Surge= %/100 of Riders more than Driver. For example if there are 10 drivers and 20 riders, X2

(ii) Reject

1. The trip will get rejected and sent to next most nearby available driver
- (iii) Accept: Show “To Pick-up Location” screen
- \* The app will send a notification to Rider about the duration of time the driver will take to reach to Rider and distance and driver's location and his route to pick-up location.

(iv) Distance

(v) Time to reach

(vi) Rider Star Rating

(vii) Any Price Surge

#### (i) **To Pick-up Location Screen**

(i) Direction to move, i.e. Straight 100m or Left 100m etc....

(ii) Pick Up Location

(iii) Route in Map

(iv) Show current Location Icon

(v) Time and Distance to reach pick-up location

(vi) Rider Name to pick-up

(vii) Current Location Icon: This will bring the user to current location

(viii) Start The Route Icon: This will start the Map to follow.

1. Driver Reached to Pick-Up Location, detected automatically: The Rider will be sent a notification that “Your Driver Has Reached” and following options will appear on the screen

a. Waiting Timer: After reaching at pick-up location and spending 1 minute there, the waiting period will start and waiting charge levied to Rider.

b. Call to Rider Option (This will use default in Phone Call Function)

c. Start The Trip: Show “Start The Trip” screen

#### (j) **Start The Trip Screen**

(i) Direction to move, i.e. Straight 100m or Left 100m etc....

(ii) Drop-off Location

(iii) Route in Map

(iv) Show current Location Icon

(v) Time and Distance to reach Drop-off location with an option to open “**Trip Planner Screen**” which will have following options:

1. Pick-Up and Rider name with status (Green done and Gray pending)

2. Drop-Off and Rider name (Green done and Gray pending)

3. Pause-Stop New Trip Requests: This will stop any new requests when you will be about to end this trip.

(vi) Rider Name to Drop-off and option to open menu for “**Driver Trip Cancel**” screen

(vii) Current Location Icon: This will bring the user to current location

(viii) Start The Trip Icon: This will start the Map to follow.

(ix) Driver reached to destination location detected automatically, so End Trip Screen will appear.

**(k) End Trip Screen**

**(i)** Location Name Reached

**(ii)** Map

**(iii)** Time Taken and Distance Covered

**(iv)** Rider Name

**(v)** Complete the Trip Button

**1.** Show Collect Cash Button, in case cash payment was selected by user

**a.** Show the amount to collect and option to End the Trip

**b.** Give Rating

**2.** Payment charged automatically to Rider's payment method

**3.** “You're Online” Screen is Displayed and you can go offline by scrolling up to see “My Day” screen

**(vi)** During the trip near to end, you may be prompted for a new **Advance New Trip Request** via “**New Trip Request Screen**” and driver can accept or reject the Trip.

**(l) Pool Trips:** These are special trips which allow rider to book for same trip at less price by sharing the Ride with other random Riders. At same time the Driver can make multiple trips and achieve the target in single trip. There will be following additional options from normal Rides:

**(i)** Driver can accept or reject the 1<sup>st</sup> ride but onwards then all rides will be automatically accepted.

**(ii)** There will a POOL sign on each ride if its a Pool ride.

**(iii)** Driver can stop further auto booking in advance, see “Pool-Stop Rides” options

**(iv)** Driver will be given a complete Pick-up and Drop Sequence according to locations distance from current location. There may be combination of Pick-Drop events. Driver have to just follow the Route.

**1.** Whenever a Pick-Up or Drop Location is arrived Driver is given with option to Start or End the Trip for that location.

**(v)** Driver will see each Pool trip as a separate trip.

**(vi)** Any rider can not Book more than 2 seats for single booking due to security purpose.

**(m) Cancellation**

**(i) By Rider**

**1.** No cancellation fee to driver: If within 5 minutes of booking,

**2.** Cancellation fee to driver: If after 5 minutes of booking and you have already moved on the route to pick-up location of Rider.

**(ii) By Driver**

**1.** Rider No-Show - Cancellation fee to driver: When Driver have reached the pick-up location and waited for 5 minutes there and Rider is not there yet!

**2.** Wrong address shown - Cancellation fee to driver



- 3. Do not charge rider - No Cancellation fee to driver:
- 4. Rider request cancel - Cancellation fee to driver:
- 5. Too many riders - Cancellation fee to driver:
- 6. Too much luggage - Cancellation fee to driver:
- 7. Safety concern - Cancellation fee to driver:

(n) **Account Need Attention:**

- (i) Safety Concern raised by Rider
- (ii) Any Fraud like Trip Start and End Time
- (iii) Lending Your Account to Someone Else

(3) **Miscellaneous Features**

(a) Acceptance Rate:  $(\text{Trip Accepted} \div \text{Total Trip Offered}) * 100$  - When Drivers keep on canceling the Trip Requests, his acceptance rate is decreases.

- (i) Desired Acceptance Rate: This is figure which is decided by Admin and factored in to Select Driver for a Ride from more than one available.

(4) This may also become reason of *Account Suspension* or a *Temporary Suspension*

iv) **Compile**

- (1) Driver Android App
- (2) Rider Android App
- (3) Driver iOS App
- (4) Rider iOS App

v) **Publish to App Store**

- (1) Driver Android App
- (2) Rider Android App
- (3) Driver iOS App
- (4) Rider iOS App

d) **Testing:** We don't charge for testing but we do unit testing and after provide with link to check features and tasks to admin on each milestone delivery. We fix any issues raised by client.

e) **UAT:** User acceptance testing is done by client on each milestone delivery, this part is most important for success of a project as a constructive feedback from client keep both parties on same page.

f) **Implementation:**

i) **Website:** The web application will be hosted on LAMP with cPanel based hosting solution.

ii) **Mobile Apps:** We will publish the apps to the app store.

g) **Support:** We will provide you with 1 year free support for features after final delivery, i.e. till final delivery issues are to be fixed and support time will not start.

h) **Maintenance:** After support we provide as required support and charge nominally.

**3) Technology Stack:**

a) **Designing:** PhotoShop

b) **For Back-End, Web Services and Admin Panel:**

i) **Architecture:** MVC

ii) Technologies: Custom PHP with framework Laravel

c) Data Base: MySQLi

d) Hosting: Linux Ubuntu

e) For Mobile Apps

i) iOS

(1) Architecture: MVC or MVVP

(2) Technologies: SWIFT/Objective C with XCode

ii) Android

(1) Architecture: MVP

(2) Technologies: Java with Android Studio

f) 3<sup>rd</sup> Parties Services

i) Geo-location/Map: Google

ii) Push Notification: FireBase

iii) Real Time Data Communication Authentication: FireBase

iv) SMS: Twillio or Similar

v) Email: SendGrid or Similar

vi) Payment: PayPal, BrainTree, Stripe (One as per Choice of Client)

vii) Analytics: Google Analytics

g) Project Management: Trello

h) Communication: Freelancer (Primary), Skype/Google Hangout/WhatsApp (For Call and Screen Share)

#### **4) Efforts Estimation: TOBEDISCUSSED Months**

a) For Web Development:

i) Back-End

ii) Web Services

iii) Admin Panel

b) For Mobile Apps

i) iOS for Driver

ii) iOS for Rider

iii) Android for Driver

iv) Android for Rider

#### **5) Compensation Estimation: US\$TOBEDISCUSSED/-**

a) For Web Development:

i) Back-End

ii) Web Services

iii) Admin Panel

b) For Mobile Apps

i) iOS for Driver

ii) iOS for Rider

iii) Android for Driver

iv) Android for Rider

#### **6) Payments Procedures and Terms:**

a) Option 1: Fixed Price Based

i) Client will have to FUND (saved in Escrow on portal not released to us) in milestones which to be shared once client approves the proposal.

ii) Invoices will be raised on weekly milestones basis as per tasks done during that week but condition is that the tasks must be approved by client. If there will be any issues the milestone will not be released until issues are fixed by dev team and client approve the same.

iii) Total budget will remain same as agreed in beginning for the agreed list of features, CRs(Change Requests) will be billed additionally.

**7) NOTES:**

a) No infrastructure is included in the above estimation.

b) No training is included in the above estimation.