



CRUISE TICKET

Guest(s)	LEA RICANATI
	ROLAND RICANATI
Ship	MSC MAGNIFICA
Cabin	9120
Port	Hamburg, Germany
Embarkation Date	29/05/2022
Booking number	41031742

Dear Guest,

Welcome to MSC Magnifica and to Cruising Re-Imagined! We are delighted that you have chosen to cruise with us.

MSC Cruises is a family-owned company. Like you, we know how much it means to enjoy holiday times together. For your safety, we have put in place rigorous protocols overseen by a panel of international health experts to ensure one of the safest holiday environments possible at sea. Throughout the ship, you will find guidelines designed to maintain what you love the most in a cruise vacation.

Marrying traditional craftsmanship with ground-breaking design, MSC Magnifica truly lives up to her name, offering a cruise that's memorably magnificent. With a high ratio of balcony cabins, extended dining areas and its magrodome swimming pool, MSC Magnifica offers all the services and entertainment possibilities you may dream of for your perfect holiday.

In the following pages, you will find all the information you need to prepare for your holiday, to help you embark smoothly and to assist in ensuring a truly wonderful - and carefree - experience during your stay with us.

We look forward to welcoming you very soon to Cruising Re-Imagined!

Pierfrancesco Vago
Executive Chairman, MSC Cruises

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01. EMBARKATION FORM

THIS FORM MUST BE PRESENTED AT EMBARKATION

Please note that this page must not be printed using double-sided printing

Cabin: **9120**

Embarkation form of: **LEA RICANATI - (A) - FANTASTICA**



106655398

Ticket Nr.:0080462261

Dear LEA RICANATI,

This form, completed automatically with the details provided at the time of booking, must be presented at the embarkation.

Please make sure that personal documents shown at embarkation are the same provided at the time of booking.

NAME OF
EMERGENCY
CONTACT

Name/Last Name

SHLOMIT

Tel.no

+97235651152

If the details entered are incorrect, please enter the correct details in the box below

NAME OF
EMERGENCY
CONTACT

Name/Last Name

Tel.no

ARE THESE DETAILS CORRECT?

If not, please perform the Web Check-in or ask your Travel Agent for help.

Ship: MSC Magnifica	Embarkation port: Hamburg, Germany	Embarkation date: 29/05/2022	
ALL FIELDS ARE REQUIRED	Your check-in opens: ⁽¹⁾ 10:00	Your check-in closes within 1 hour from: 10:00	
LAST NAME	RICANATI	COUNTRY OF ISSUE	ISR
FIRST NAME	LEA	ADDRESS ⁽²⁾	Hamelacha 3
NATIONALITY	Israel	CITY	Tel Aviv
DATE OF BIRTH	15/09/1949	ZIP CODE	6721503
GENDER	F	STATE	
PLACE OF BIRTH	ISRAEL	COUNTRY	Israel
PASSPORT/ID CARD NO.	32863208	MOBILE ⁽²⁾	+97235651152
DATE OF ISSUE (DD/MM/YY)	06/10/2018	HOME PHONE NO.	
EXPIRY DATE (DD/MM/YY)	05/10/2028	E-MAIL ⁽²⁾	shlomitbs@senior.co.il

⁽¹⁾ Please do not arrive for check-in before the time indicated. You will be requested to wait outside the terminal until your scheduled time. Please to respect the assigned check-in time and to avoid any late arrival at the cruise terminal. The departure time could change without any notice and the embarkation closes 2 hours before the ship's sailing.

⁽²⁾ Guest mobile and e-mail contact information is mandatory to ensure important updates are received regarding the cruise, or in the case of alerts related to COVID-19. Please ensure accurate and up-to-date contact information for at least one member of your party is provided.

Signature

Cabin: **9120**
LAST NAME: **RICANATI**
FIRST NAME: **LEA**
GENDER(*): **F**
Embarkation Date: **29/05/2022**
Deck: **9**



106655398

RECEIPT FOR THE SHIP

(only for Guests required to leave their passport when embarking)

106655398

RECEIPT FOR THE GUEST

(only for Guests required to leave their passport when embarking)

Cabin: **9120**
LAST NAME: **RICANATI**
FIRST NAME: **LEA**

Ticket Nr.:0080462261

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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106655398

MANDATORY HEALTH QUESTIONNAIRE

Please complete and sign this mandatory health questionnaire within 6 hours prior to embarkation. This form must be submitted during the embarkation process. We recommend following health and safety measures while travelling to the ship and in the terminal. At the terminal and boarding it is required to wear a face mask.

Date: 29/05/2022	Ship: MSC Magnifica	Cabin: 9120	Booking Number: 41031742
Port: Hamburg, Germany	Last Name: RICANATI	First Name: LEA	
Please answer based on the last 14 days:			
Have you stayed or travelled in one of the countries listed on https://www.msccruises.com/en-gl/list-of-countries.aspx ?			<input type="radio"/> Yes <input type="radio"/> No
Have you had close contact ⁽¹⁾ with or helped care for anyone suspected or diagnosed as having COVID-19, or who is currently subject to health monitoring for possible exposure to COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you had a fever of $\geq 37.5^{\circ}\text{C}$ (99.5°F), cough, shortness of breath or any of the below symptoms:			<input type="radio"/> Yes <input type="radio"/> No
- Chills or repeated shaking with chills			<input type="radio"/> Yes <input type="radio"/> No
- Muscle/Body aches			<input type="radio"/> Yes <input type="radio"/> No
- Headache			<input type="radio"/> Yes <input type="radio"/> No
- Sore throat			<input type="radio"/> Yes <input type="radio"/> No
- Loss of taste or smell			<input type="radio"/> Yes <input type="radio"/> No
- Cough			<input type="radio"/> Yes <input type="radio"/> No
- Difficulty in breathing			<input type="radio"/> Yes <input type="radio"/> No
Have you worked with a health care worker infected with COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you shared the same classroom environment with someone with COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you travelled with a patient with COVID-19 in any kind of conveyance?			<input type="radio"/> Yes <input type="radio"/> No
Have you lived in the same household as a patient with COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you tested positive for being infected with COVID-19 or have you completed a period of self-isolation related to COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Please answer the following questions:			
Have you suffered from vomiting and/or diarrhea in the last 3 days?			<input type="radio"/> Yes <input type="radio"/> No
Have you had a COVID-19 vaccination in the last 6 months? (select "Yes" even if you only got the first dose)			<input type="radio"/> Yes <input type="radio"/> No
I understand this Questionnaire may be forwarded to the health authorities. I have answered truthfully. I understand a false declaration can affect my health and safety as well as that of other Guests and crew.			
Signature: The above declarations are released being aware of the penal sanctions in case of false declarations (pursuant to articles 75 and 76 of the Italian Presidential Decree 445/2000). In case of Guests under 18 years old the questionnaire has to be filled by the parent or legal guardian.			

(1) Close contact is defined as 15 minutes or more at a distance of less than 1.5 meters.

In case of flu-like symptoms development in the 14 days after your cruise, you should report it to your doctor or health referent.

TEMPORARY ADDRESS: If at any time within 14 days after your cruise ends, you will not be staying at the permanent address listed on the embarkation form, please provide the address of the location you will be staying below.

Country

City

Address

ZIP Code

State

Hotel Name (if any)

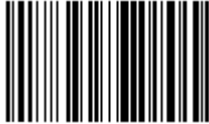
MSC Cruises S.A., as data controller with headquarters in Geneva (Switzerland), and other companies of the MSC Cruises group acting as data processors, such as MSC Crociere S.p.A., with registered office in Naples (Italy), process your personal data for the purposes declared on this form in accordance with the EU Regulation on data protection 2016/679 ("GDPR"). Special categories of data are processed on the basis of Art. 9(2)(i) GDPR and the processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health. You can exercise your rights set out in Articles 15-22 GDPR, as applicable, by sending an email to dpo@msccruises.com. For more information, please refer to the privacy policy available on the last page of your ticket and on all MSC Cruises websites.

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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01. EMBARKATION FORM
THIS FORM MUST BE PRESENTED AT EMBARKATION

Please note that this page must not be printed using double-sided printing

Cabin: **9120**

Embarkation form of: **ROLAND RICANATI - (A) - FANTASTICA**


106655399

Ticket Nr.:0080462261

Dear ROLAND RICANATI,

This form, completed automatically with the details provided at the time of booking, must be presented at the embarkation. Please make sure that personal documents shown at embarkation are the same provided at the time of booking.

**NAME OF
EMERGENCY
CONTACT**

Name/Last Name

SHLOMIT

Tel.no

+97235651152

If the details entered are incorrect, please enter the correct details in the box below

**NAME OF
EMERGENCY
CONTACT**

Name/Last Name

Tel.no

ARE THESE DETAILS CORRECT?

If not, please perform the Web Check-in or ask your Travel Agent for help.

Ship: MSC Magnifica	Embarkation port: Hamburg,Germany		Embarkation date: 29/05/2022
ALL FIELDS ARE REQUIRED	Your check-in opens: ⁽¹⁾ 10:00		Your check-in closes within 1 hour from: 10:00
LAST NAME	RICANATI	COUNTRY OF ISSUE	ISR
FIRST NAME	ROLAND	ADDRESS ⁽²⁾	Hamelacha 3
NATIONALITY	Israel	CITY	Tel Aviv
DATE OF BIRTH	17/06/1948	ZIP CODE	6721503
GENDER	M	STATE	
PLACE OF BIRTH	ISRAEL	COUNTRY	Israel
PASSPORT/ID CARD NO.	23409274	MOBILE ⁽²⁾	+97235651152
DATE OF ISSUE (DD/MM/YY)	31/12/2016	HOME PHONE NO.	
EXPIRY DATE (DD/MM/YY)	01/01/2027	E-MAIL ⁽²⁾	shlomitbs@senior.co.il

⁽¹⁾ Please do not arrive for check-in before the time indicated. You will be requested to wait outside the terminal until your scheduled time. Please to respect the assigned check-in time and to avoid any late arrival at the cruise terminal. The departure time could change without any notice and the embarkation closes 2 hours before the ship's sailing.

⁽²⁾ Guest mobile and e-mail contact information is mandatory to ensure important updates are received regarding the cruise, or in the case of alerts related to COVID-19. Please ensure accurate and up-to-date contact information for at least one member of your party is provided.

Signature

Cabin: **9120**

LAST NAME: **RICANATI**

FIRST NAME: **ROLAND**

GENDER(*): **M**

Embarkation Date: **29/05/2022**

Deck: **9**



106655399

RECEIPT FOR THE SHIP

(only for Guests required to leave their passport when embarking)



106655399

RECEIPT FOR THE GUEST

(only for Guests required to leave their passport when embarking)

Cabin: **9120**

LAST NAME: **RICANATI**

FIRST NAME: **ROLAND**

Ticket Nr.:0080462261

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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106655399

MANDATORY HEALTH QUESTIONNAIRE

Please complete and sign this mandatory health questionnaire within 6 hours prior to embarkation. This form must be submitted during the embarkation process. We recommend following health and safety measures while travelling to the ship and in the terminal. At the terminal and boarding it is required to wear a face mask.

Date: 29/05/2022	Ship: MSC Magnifica	Cabin: 9120	Booking Number: 41031742
Port: Hamburg, Germany	Last Name: RICANATI	First Name: ROLAND	
Please answer based on the last 14 days:			
Have you stayed or travelled in one of the countries listed on https://www.msccruises.com/en-gl/list-of-countries.aspx ?			<input type="radio"/> Yes <input type="radio"/> No
Have you had close contact ⁽¹⁾ with or helped care for anyone suspected or diagnosed as having COVID-19, or who is currently subject to health monitoring for possible exposure to COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you had a fever of $\geq 37.5^{\circ}\text{C}$ (99.5°F), cough, shortness of breath or any of the below symptoms:			<input type="radio"/> Yes <input type="radio"/> No
- Chills or repeated shaking with chills			<input type="radio"/> Yes <input type="radio"/> No
- Muscle/Body aches			<input type="radio"/> Yes <input type="radio"/> No
- Headache			<input type="radio"/> Yes <input type="radio"/> No
- Sore throat			<input type="radio"/> Yes <input type="radio"/> No
- Loss of taste or smell			<input type="radio"/> Yes <input type="radio"/> No
- Cough			<input type="radio"/> Yes <input type="radio"/> No
- Difficulty in breathing			<input type="radio"/> Yes <input type="radio"/> No
Have you worked with a health care worker infected with COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you shared the same classroom environment with someone with COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you travelled with a patient with COVID-19 in any kind of conveyance?			<input type="radio"/> Yes <input type="radio"/> No
Have you lived in the same household as a patient with COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Have you tested positive for being infected with COVID-19 or have you completed a period of self-isolation related to COVID-19?			<input type="radio"/> Yes <input type="radio"/> No
Please answer the following questions:			
Have you suffered from vomiting and/or diarrhea in the last 3 days?			<input type="radio"/> Yes <input type="radio"/> No
Have you had a COVID-19 vaccination in the last 6 months? (select "Yes" even if you only got the first dose)			<input type="radio"/> Yes <input type="radio"/> No
I understand this Questionnaire may be forwarded to the health authorities. I have answered truthfully. I understand a false declaration can affect my health and safety as well as that of other Guests and crew.			
Signature: The above declarations are released being aware of the penal sanctions in case of false declarations (pursuant to articles 75 and 76 of the Italian Presidential Decree 445/2000). In case of Guests under 18 years old the questionnaire has to be filled by the parent or legal guardian.			

(1) Close contact is defined as 15 minutes or more at a distance of less than 1.5 meters.

In case of flu-like symptoms development in the 14 days after your cruise, you should report it to your doctor or health referent.

TEMPORARY ADDRESS: If at any time within 14 days after your cruise ends, you will not be staying at the permanent address listed on the embarkation form, please provide the address of the location you will be staying below.

Country

City

Address

ZIP Code

State

Hotel Name (if any)

MSC Cruises S.A., as data controller with headquarters in Geneva (Switzerland), and other companies of the MSC Cruises group acting as data processors, such as MSC Crociere S.p.A., with registered office in Naples (Italy), process your personal data for the purposes declared on this form in accordance with the EU Regulation on data protection 2016/679 ("GDPR"). Special categories of data are processed on the basis of Art. 9(2) GDPR and the processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health. You can exercise your rights set out in Articles 15-22 GDPR, as applicable, by sending an email to dpo@msccruises.com. For more information, please refer to the privacy policy available on the last page of your ticket and on all MSC Cruises websites.

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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02. YOUR CRUISE > Itinerary

Day	Port	Arrival	Departure
SUN 29/05/22	Hamburg, Germany	--:--	19:00
MON 30/05/22	AT SEA	--:--	--:--
TUE 31/05/22	Kirkwall, United Kingdom	08:00	18:00
WED 01/06/22	AT SEA	--:--	--:--
THU 02/06/22	Reykjavik, Iceland	10:00	--:--
FRI 03/06/22	Reykjavik, Iceland	--:--	18:00
SAT 04/06/22	Isafjordur, Iceland	07:00	19:00
SUN 05/06/22	Akureyri, Iceland	08:00	18:00
MON 06/06/22	AT SEA	--:--	--:--
TUE 07/06/22	Invergordon, United Kingdom	12:00	20:00
WED 08/06/22	AT SEA	--:--	--:--
THU 09/06/22	Hamburg, Germany	07:00	--:--



Please note that this itinerary is subject to change without prior notice.

Arrival and departure timings might differ from those indicated. For worry free cruising we recommend booking your transfers and excursions with MSC what guarantees adaptation to the ship's schedule.

02. YOUR CRUISE > Booking Information

Ship	MSC MAGNIFICA		
Booking number	41031742		
Guest(s)	0106655398	(A)	LEA RICANATI
	0106655399	(A)	ROLAND RICANATI
Deck	9	Cabin	9120
Experience	FANTASTICA		
Category	BR1 - Deluxe Balcony (Module 16 sqm - Balcony 5 sqm - Decks 9)		
Embarkation Date	29/05/2022	Your check-in opens	10:00 Hamburg, Germany
		Your check-in closes within 1 hour from	10:00
Disembarkation Date	09/06/2022	Disembarkation starts at	07:00
Dining Request	FIRST SITTING		

Your dining time will be assigned on board. Guests on the same booking, or traveling together, will be assigned to the same table.

Please do not arrive for check-in before the time indicated. You will be requested to wait outside the terminal until your scheduled time. Please to respect the assigned check-in time and to avoid any late arrival at the cruise terminal. The departure time could change without any notice and the embarkation closes 2 hours before the ship's sailing. When planning your returns individually, please consider that disembarkation might take up to 2-4 hours due to operational needs.

Travel Agency BISHVIL HAZAHAV, HAMELACHA 3, , TEL AVIV, 6721503, Tel: 97233762730

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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02. YOUR CRUISE > What is Included

BOOKING FLEXIBILITY

Opportunity to choose the cabin and its location
 1 free cruise change*

COMFORT

Modern ships and elegant cabins
 MSC for Me (where available)
 24-hour room service (delivery at a fee)
 Breakfast in cabin (free delivery)

FOOD & DRINKS BENEFITS

Discounted drinks package option available at the time of booking
 Extensive buffet with a wide array of cuisines
 Fine dining restaurants serving gourmet meals and accommodating a variety of dietary requirements
 Chance to request preferred dinner sitting (subject to availability)
 20% discount on a dedicated speciality restaurant prepaid package

SPORT AND ENTERTAINMENT

Varied programme of West End-style theatre shows
 Pool area
 Open-air sports facilities
 Well equipped gym with panoramic view
 Entertainment activities for adults, infants and children
 Recreational activities for children

SERVICES

Qualified multilingual personnel

OTHER PRIVILEGES

MSC Voyagers Club points

* The free cruise change is applicable either on the cruise dates or on the destination. Such change needs to be performed within 1 month before departure, for a new cruise to sail within 3 months from the original departure. Any cruise change shall be requested through our contact centers.

04. CRUISE DESTINATIONS

DISCOVER YOUR DESTINATIONS

For information on where to go and what to do in each of the ports of call, check out our website. To find out more about your destinations, visit our website msccruises.com.



YOUR MSC SHORE EXCURSIONS

To go ashore during the cruise, **MSC Cruises highly recommends to participate in one of or MSC Shore Excursions to ensure the same high standards of health and safety ashore as on board.** Not all destinations allow independent disembarkation and it may depend on the Guest's vaccination status. Some excursions will require an official COVID certificate to access some venues (e.g. museums, churches,..) or to participate any event.

Starting from April 1, 2022 Guests will be able to go ashore independently according to local requirements which are continually monitored and subject to change. Guests who are travelling with unvaccinated children are also able to go ashore independently. For the best ashore experience, we recommend all guests explore destinations with the comfort, convenience, and safety of an MSC Cruises Shore Excursion.

More information on our website msccruises.com.

Visit the MANAGE BOOKING area on our website msccruises.com and save up to 20% by booking in advance your MSC shore excursions!

05. ENHANCE YOUR CRUISE



YOUR WELLBEING

Relax in the award-winning MSC Aurea Spa, and discover a world of wellbeing. Save up to 40% by booking in advance.



STAYING CONNECTED

With the fastest internet at sea, don't miss out on receiving up to 20% off when purchasing Satellite Internet packages in advance.



YOUR SPECIALTY RESTAURANT

Celebrate a special occasion in style in one of our Specialty Restaurants.



YOUR DRINKS

Quench your thirst and save up to 15% by booking one of our great value all inclusive drinks packages before you depart.

Visit the MANAGE BOOKING area on our website msccruises.com to discover more and book.

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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05. ENHANCE YOUR CRUISE > DISCOVER THE MSC FOR ME APP

DISCOVER MSC FOR ME

Download the free MSC for Me App before you leave home to make the most of your cruise experience. Use the app to avoid lines onboard, and to make reservations for onboard experiences.

HOW TO DOWNLOAD MSC FOR ME IN 3 EASY STEPS:

- 1 Make sure your mobile device is connected to the internet
- 2 Download the MSC for Me app from Google Play (Android) or the App Store (iOS)
- 3 Log into the app using your booking number



GET EVEN MORE OUT OF YOUR CRUISE WITH MSC FOR ME

Before you sail

- Complete the web check-in
- Learn about onboard venues, specials and events before boarding
- Customise your cruise by making reservations for onboard services and packages

On board

- Customise your cruise by making reservations for the Aurea Spa, Shore Excursions, and Theatre Shows. Keep track of your expenses and check your personal agenda. Save time and avoid lines



To use the **free** app when on board, **make sure you're connected to the MSC Magnifica Hotspot Wi-Fi** network and not to your data connection.

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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06. GET READY FOR DEPARTURE



Travel documents and visas

Please make sure you have all the necessary travel documents and visas required to visit the ports of call on your itinerary. For further information, visit our website or check our brochure. **Bring your completed mandatory health questionnaire which must be submitted during embarkation.**



Payment Methods

The Cruise Card eliminates the need to carry cash on board, giving you access to all products and services available. Cruise Card Activation Points are available on board to register credit/debit/pre-paid cards. Bring your credit/debit card and PIN code and ensure your card is enabled for use abroad.



Your Luggage

Things to pack: casual clothes for life on board, a swimsuit, a tuxedo, dinner jacket or dark suit and tie for men, a dressy outfit, formal gown or cocktail dress for women, shoes and clothing for gym lovers, a pullover or a shawl for the change in temperature, a travel adapter for any electrical devices.

Things NOT to pack (all forbidden on board): alcohol, food or beverages, firearms, sharp objects such as blades and scissors, flammable and explosive material, items with heating elements or open flames are prohibited such as clothing irons, kettles, candles, incense, and drones.

Things to keep in your hand luggage: travel documents, money, face mask and hand sanitizer, jewellery, electronic devices, medicines, nappies, and any other valuables or items you may need at short notice.

07. IMPORTANT COVID-19 INFORMATION



Below you will find important information about our **Cruise with Confidence** protocol, which we ask you to read carefully and respect.

COVID-19 INSURANCE

During the holiday, you may be exposed to specific COVID-19 risks that may not be usually covered by existing insurance policies. For all upcoming cruises from 2021-2022 Winter season onwards, it is **mandatory for all Guests to be in possession of COVID-19 travel insurance prior to cruise.** The MSC COVID Protection Plan includes an insurance policy for COVID-19 risks and can be added to the cruise. Alternatively, Guests may purchase other insurance packages which include COVID-19 protection. Proof of COVID-19 insurance in English, Italian, German, French or Spanish - clearly showing the COVID-19 coverage - is a requirement to embark: failure to produce it will mean Guests will be denied embarkation. Please visit our website to learn more.

PRE-BOARDING MEASURES AND SCREENING

As per our stringent MSC Health & Safety protocol, all guests both vaccinated and unvaccinated, will need to undergo Health and COVID-19 screenings including but not limited to a health questionnaire and a contactless temperature check at the terminal before boarding. **COVID-19 health and safety requirements are in continuous evolution. It is guests' responsibility to check MSC Cruises channels (e.g. website) to stay up to date with the latest information and refer to local authorities' official information channels for mobility and travel rules which may apply according to their country of origin and destination.** Guests over 65 years or with serious health conditions are advised to consult a doctor or local health authority for guidance before travelling. Boarding will be denied depending on screening results and if during the last 14 days ship guests have been in contact with COVID-19 patients or have symptoms including cough, fever (exceeding 37.5 °C, 99.5 °F), shortness of breath, or loss of taste/smell.

ON-BOARD HEALTH MEASURES

On-board Guests will be asked to take a daily temperature check upon disembarkation and embarkation in port of calls, and on-board on dedicated stations for who will not disembark. Guests may need to undergo an additional swab test during the cruise whilst on board, on top of the existing pre-boarding COVID-19 testing. When required, the test is mandatory.

Guests will be able to access restaurant and bar menus from their personal device by scanning a QR code. Please be sure to have a **QR code reader** option on your mobile device. During the cruise, Guests are asked to frequently wash their hands with soap and water, or hand sanitizer, and to avoid touching their nose, eyes and mouth without first washing their hands. It is **requested to practice proper etiquette** if coughing or sneezing, to properly dispose of used tissues, and to maintain physical distance. In addition to maintaining social distancing, unless otherwise stated in onboard signage, **Guests shall be required to always wear face masks** in the indoor public areas, except when seated in bars and restaurants. When outdoor, face mask is mandatory only when a safe distance cannot be maintained unless onboard signage states differently. During the cruise, Guests who develop flu-like symptoms or a fever, are asked to immediately **call the ship's Medical personnel from their cabin.** Guests will be asked to share previous travel history and may be isolated following consultations. A medical assessment will be conducted and it will be determined if Guests will be disembarked and moved to a local shoreside facility for quarantine, or if they can remain onboard until arrival at the final destination. The same actions will apply to close contacts staying in the same cabin and family members, as well as any crew member who may have served these Guests. With the aim to guarantee Guest's health and safety during the cruise, the Company has developed a set of **stringent safety and medical procedures** to be followed during the entire cruise, starting from the booking process until the final disembarkation from the ship. MSC Cruises may refuse boarding or may disembark any Guest in case of breach of such procedures or when the medical staff of the ship deem that the Guest is not fit to travel as a result of further screening and medical evaluation. For further information about the COVID-19 and our protocol, please visit [msccruises.com](https://www.msccruises.com).

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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08. MAIN STEPS FOR EMBARKATION

Port: HAMBURG

Buchheisterstraße 16 (Buchheisterstr. 12 für Navigationssysteme),
 20457 Hamburg, Germany 53°31' 48"N 09° 57' 30"E

a) How to reach the port

Car:

Hamburg Cruise Center Steinwerder - Kronprinzenkai, Buchheisterstrasse 16, 20457 Hamburg (for navigation systems: Buchheisterstrasse 12). When you arrive at Hamburg Cruise Center Steinwerder enter the parking lot 'A' by pulling a parking ticket.

Train:

At Hamburg train station you will find an MSC drop off luggage point. An MSC Shuttle bus will be available to bring you to Hamburg Steinwerder Cruise Terminal. Tickets are purchasable at the Shuttle bus departure (if not included in your cruise ticket).

Plane:

In addition to a taxi rank, there is a suburban train service between the airport and Hamburg central station.

Driving to your cruise departure port or airport? For the best car parking and hassle-free departure solution, look no further than Park & Cruise. Ultra-convenient parking locations with competitive prices and security guaranteed by our partners MSC. Choose and book your parking space in one of our 35 affiliate car parks at airports all over Europe, or in one of our 17 affiliate car parks at MSC ports. Go to our website <https://www.msccruises.com/en-gl/Homepage.aspx> for more information and to book your parking space!

Get ready for a carefree experience, prepare all necessary documents to embark the ship: health questionnaire, embarkation form, your ID or Passport.

When you arrive at the **TERMINAL**:


1

You will be required to **wear your face mask** while in the terminal. Attach the luggage tag found in the ticket. Leave your luggage to the butler team and it will be delivered to your cabin. For a full list of items allowed on board, please check the last page.


2

Hand in your completed and signed mandatory health questionnaire to the MSC check-in staff.

Present a printed copy of the embarkation form included in this document.


3

Proceed to the security control. Staff may search you and/or your luggage and confiscate any articles that could represent a safety risk.

Once you're on **BOARD**:


4

Embark on the ship. You can embark in the time frame indicated in your embarkation form.


5

Go to your cabin. Your cruise card acts as your key cabin.

For families with children: You will find also the obligatory safety wristbands for your children and the Welcome on Board Family Folder. If the children wristband is not delivered in your cabin before the departure please contact the Guest Service.


6

Your Cruise Card is already activated for shipboard use. However, you must register your credit card or make a cash deposit within 48 hours at one of the Cruise Card Activation Points to continue making purchases onboard.


7

Watch the MSC Cruise Guide presentation on your cabin TV to learn more about your cruise and follow the daily updated health guidelines.

09. SAFETY AND CODE OF CONDUCT ON BOARD



Safety Information

COMPULSORY SAFETY EMERGENCY DEMONSTRATION

Prior to departure on embarkation day a compulsory safety emergency demonstration will take place. In accordance with the International Convention for the Safety of Life at Sea (SOLAS), all Guests are required to participate by watching the safety video on the in-cabin TV and by visiting their assigned Assembly Station.

LIFEJACKETS

Lifejackets are provided for use in an emergency and they will be given at the Assembly Station in case of emergency.

CHILDREN 0-12 YEARS

If you are travelling with infants or children under 12 years, on embarkation they will be provided with an ID wristband to be worn for the entire cruise. In the unlikely event of an emergency, while your children are involved in Kids Club activities, our staff will escort them to the Children's Pick-up Area. They will wait for you to arrive, then proceed to your Assembly Station.

FIRE EMERGENCY SIGNAL: TWO LONG BLASTS

Fire is one of the greatest dangers at sea, but some simple rules can help eliminate the risk. Smoking in the stateroom and on stateroom balconies is prohibited. Never throw lighted cigarettes, cigars, or matches over the ship's side as they may be blown back on board. Use the ashtrays provided in designated smoking areas. If you see a fire, raise the alarm immediately by activating one of the manual fire alarms, or by alerting the officers manning the bridge or a crew member. In the event of a fire, fire doors will close automatically. If corridors are filled by smoke, crawl on all fours, follow the Low-Level Lighting on the corridor and stairway walls. Never use the lifts in an emergency situation.

EMERGENCY SIGNAL: 7 SHORT BLASTS FOLLOWED BY 1 LONG BLAST

If you hear this signal, whether the ship is at sea or in port, go quickly to your cabin, collect your protective clothing, head covering, reliable footwear, and any medication you may require, then go to your Assembly Station. Do not use the lift. In a power failure, you may be trapped. When you reach your Assembly Station, remain as quiet as possible, in order to hear any

instructions which may be broadcast over the speaker system or by the officers in the Assembly Station. If you are incapacitated or need assistance to reach your Assembly Station in an emergency, please tell the Reception.

MAN OVERBOARD SIGNAL: 3 LONG BLASTS

If you see a person fall overboard or if you see someone in the water, immediately throw a lifebuoy to the person. Lifebuoys are clearly available in several locations around the outer decks. Do not take your eyes off the person in the water, and shout out loudly 'Man overboard' and specify the Left or Right side of the ship (looking forward). Do this until the officers on the bridge or a member of the crew hear you and take action.

PREVENTION OF ACCIDENTS

An accident or injury could ruin your cruise. Therefore, we kindly ask you to take the necessary time to carefully follow the instructions described in the safety video you can watch in your cabin.

CODE OF CONDUCT

We want every Guest to have a truly enjoyable cruise experience. Therefore, MSC Cruises does not tolerate any behavior affecting the comfort, health, safety, and security of other Guests or our crew. Please refer to the contract conditions for more details on this important policy.

SECURITY PROTECTION

Guests are protected by a comprehensive system of security, such as the MSC Cruises Access Control and Screening System, which requires proof of identity to access with tickets and on a pre-approved list. Also, all luggage must pass through strict check-points. Staterooms are protected by locks and are individually equipped with safe boxes, public areas are monitored by cameras and highly trained Security Officers continuously patrol the ship and are on emergency call 24/7. Minors may only go ashore if accompanied by an adult.

USE OF GYM

Participation in the gym is voluntary and may involve a certain degree of risk. Guests represent not to have any medical condition preventing the use of equipment in the gym and take full responsibility for whatsoever risks, injuries, or damages arising from the presence into the gym and the use of its equipment. Guests aged 13-15 may enter the gym accompanied by an adult on the signature of a waiver and 16 and 17-year-olds may enter unaccompanied on the signature of a waiver.



The MSC Foundation partners with trusted life-changing organisations or leads the implementation of its own programmes for environmental conservation, education, health, the socio-economic empowerment of vulnerable communities and disaster relief. Your donation will contribute to regenerating and protecting the marine ecosystem and to providing humanitarian support for communities in emergency situations. Each €/USD/GBP 1 donation per guest will be added to your bill at the end of your cruise, but you are welcome to cancel it at any time or make an additional donation of your choosing. More information will be available during your cruise. mscfoundation.org

Booking number : 41031742	Ship: MSC Magnifica	Embarkation Date: 29/05/2022	Cabin: 9120
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10. LUGGAGE TAGS

You are responsible for ensuring that these labels are correctly attached to all luggage at all times during transit.

Please double check upon arrival at the airport, if applicable, and embarkation port.

Please note that there may be a delay in receiving your luggage in the stateroom if your luggage is unlabelled or not clearly labelled.

1. Fold along the dotted line.
2. Wrap the tag around the luggage handle and close by using tape or stapling (see picture).



↑ TO CORRECTLY SECURE YOUR LABEL, STAPLE OR TAPE HERE. ↑

Your Experience	FANTASTICA
Booking number	41031742
Guest(s)	LEA RICANATI




6
Deck

9120
Cabin

MSC MAGNIFICA 29/05/2022



LUGGAGE LABEL

LUGGAGE LABEL



MSC MAGNIFICA
29/05/2022

Cabin	9120
-------	------

Deck


9
106655398



Guest(s)	LEA RICANATI
Booking number	41031742
Your Experience	FANTASTICA

↓ TO CORRECTLY SECURE YOUR LABEL, STAPLE OR TAPE HERE. ↓

REMOVE NOW



KEEP WITH YOU



Guests are advised that Port Security has the duty to search Guests and luggage to confiscate any article internationally known as dangerous for the safety and security of Guests, Crew and ship. Such items will be confiscated and not returned. Also, if explosive material, guns or illegal drugs are detected, law enforcement will be immediately alerted. In connection with this, MSC Cruises will be forced to deny access to any guests not complying with these mandated regulations. In the interest of health and safety, beverages and food (including partially eaten or home cooked items) may not be brought on board either. Exception: dry, packaged and commercially produced foods as well as confectionary. Objects that are considered to be fragile, personal and/or valuable (jewelry, electronics, money, travel documents, backpacks, medicines, diapers... etc.) must be carried as hand luggage only since MSC Cruises cannot accept liability for their damage or loss. Make sure to keep your ID/Passport and all check-in documents handy.

10. LUGGAGE TAGS

You are responsible for ensuring that these labels are correctly attached to all luggage at all times during transit.

Please double check upon arrival at the airport, if applicable, and embarkation port.

Please note that there may be a delay in receiving your luggage in the stateroom if your luggage is unlabelled or not clearly labelled.

1. Fold along the dotted line.
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↑ TO CORRECTLY SECURE YOUR LABEL, STAPLE OR TAPE HERE. ↑

Your Experience	FANTASTICA
Booking number	41031742
Guest(s)	ROLAND RICANATI




6
 Deck

9120
 Cabin

MSC MAGNIFICA 29/05/2022



LUGGAGE LABEL

LUGGAGE LABEL



MSC MAGNIFICA
29/05/2022

Cabin	9120
-------	------

Deck

9


106655399



Guest(s)	ROLAND RICANATI
Booking number	41031742
Your Experience	FANTASTICA

↓ TO CORRECTLY SECURE YOUR LABEL, STAPLE OR TAPE HERE. ↓

REMOVE NOW



KEEP WITH YOU



Guests are advised that Port Security has the duty to search Guests and luggage to confiscate any article internationally known as dangerous for the safety and security of Guests, Crew and ship. Such items will be confiscated and not returned. Also, if explosive material, guns or illegal drugs are detected, law enforcement will be immediately alerted. In connection with this, MSC Cruises will be forced to deny access to any guests not complying with these mandated regulations. In the interest of health and safety, beverages and food (including partially eaten or home cooked items) may not be brought on board either. Exception: dry, packaged and commercially produced foods as well as confectionary. Objects that are considered to be fragile, personal and/or valuable (jewelry, electronics, money, travel documents, backpacks, medicines, diapers... etc.) must be carried as hand luggage only since MSC Cruises cannot accept liability for their damage or loss. Make sure to keep your ID/Passport and all check-in documents handy.

MSC Cruises Privacy Information Notice based on Article 13 of Reg. (EU) 2016/679

1. Who we are: MSC Cruises and the companies of our group

MSC Cruises S.A., headquartered in Avenue Eugène-Pittard 40, Geneva, Switzerland, registered for tax purposes under number 060.667.071 (CHE- 112.808.357), acting as data controller, and the companies of our group (as mentioned at section 4.a) of this notice), acting as data processors (collectively, “we” or “us”), are committed to the fair processing of the passengers’ personal data (“your data”). In order to provide you with a great cruise experience, we collect personal data about you on different occasions, such as when you browse the websites of our companies, when you book a cruise or when you make on-board purchases.

Please read carefully this information notice, which is based on article 13 of the General Data Protection Regulation (Reg. (EU) 2016/679 or simply “GDPR”).

For any doubts regarding the content of this document, please contact our designated Data Protection Officer via email at dpo@msccruises.com. You can also send requests in writing to MSC Cruises S.A., Avenue Eugène-Pittard 40, Geneva, Switzerland; in that case, please specify “For the Attention of the Data Protection Officer” on the envelope.

2. Why, when and how we collect personal data about you

Our main objective is to provide you with a great experience during your cruise. Below you will find the main purposes why your data is processed. Please click on each to find out what categories of data are collected and how we use such data in each case.

a. Providing you with information regarding your requests about our cruises (via website, call centre or email)

We need to know your name, contact details as well as the content of your request. Without this data, we cannot provide you with the requested information. We will only use this information to answer your request. This processing is carried out to take steps at the request of the data subject prior to entering into a contract (Article 6.1(b) GDPR). In addition, and only where you indicate your express and specific consent, we will use your contact details to send you newsletters and marketing communications via email or SMS about our products and services that may interest you. This processing is based on your consent, pursuant to Art. 6.1(a) GDPR, and you can revoke the consent at any time emailing us using the contact email address provided in section 1 of this notice.

b. Completing and handling the booking of a cruise

To travel on-board our ships, you need to provide your name, contact details, date of birth and nationality at booking stage. We also register some information about your cruise choices, such as cabin type and type of cruise experience. We process this data on the basis of our contract with you (Article 6.1(b) GDPR).

You also need to provide information about valid travel documents and visas, where applicable. We process this information to comply with regulatory requirements in the ports of call, therefore on the basis of an existing legal obligation (Article 6.1(c) GDPR). During the booking, in some cases, you could communicate data revealing information about your health or even your religious preferences (for example, food preferences that indicate the observance of a specific religion – such as kosher or halal food – or medical conditions requiring special attention on-board – such as disabilities, or celiac disease). We collect this data in our Special Needs form and process it only on the basis of your informed and specific consent (Art. 9.2(a) GDPR). It is not mandatory to provide this data, but please be informed that if you do not provide it, we are unable to accommodate your needs on-board.

When you book with a Travel Agency, that Travel Agency will insert the above data into our booking systems, acting as autonomous data controller; the Travel Agency will be responsible for the processing it carries out on your personal data and for taking the adequate data protection measures. Please contact your local Travel Agency for information about how it processes your personal data.

c. Sending you personalised newsletters and communications according to your preferences

When you write us a message using the “Contact us” page and indicate that you wish to receive personalised information about our products and services by clicking the consent box, we will contact you via email or SMS to let you know our latest offers and cruise products that we think might be of interest to you. Similarly, you have the opportunity of providing your informed and specific consent to receive personalised information from us when you sign up for our Newsletter, when you enrol in the MSC Voyagers Club, when you request a brochure or a call from us, as well as when you sign up for a ship visit or participate in one of the competitions we organise. In all the cases above, it is not mandatory to provide your consent to receive personalised messages and offers from us, but without your consent we will not be able to send you personalised offers. Since the processing of your data for the purposes indicated above is based on your specific consent (Article 6.1(a) GDPR), you can revoke this consent at any time by clicking on the “unsubscribe” link at the bottom of a marketing email received from us or by using the contact email address provided in section 1 of this notice. Before you board the cruise ship, we will also register your interest in receiving special personalised offers in your cabin. For example, if you are travelling with children, we will send you specific information about the events we organise for children on board. You can choose not to provide this consent, but in that case you will not receive personalised messages in the cabin during the cruise. We will process your personal data on the basis of our legitimate interests in informing you of the on-board promotions that are active during your cruise and that may enhance your cruise experience (Article 6.1(f) GDPR). You can obtain information about the balancing test upon request by using the contact email address provided in section 1 of this notice.

d. Sending you information about similar products and services to the ones you already booked

When you give us your email in the context of booking a cruise with us, we will send you information about products or services that are similar or related to the ones you booked, unless you exercise your right to opt out of receiving marketing communications from us at the time of booking. For example, we will send you information about drinks package deals or excursion deals that are available on the cruise you booked. If you do not wish to receive this kind of information, please select the opt-out box when booking or click the relevant “unsubscribe” link in any of the emails that we sent you. This data processing is carried out on the basis of our legitimate interests in informing you of similar or related products and services that we offer and that may enhance your cruise experience (Article 6.1(f) GDPR). You can obtain information about the balancing test upon request by using the contact email address provided in section 1 of this notice.

e. Handling requests, complaints and comments

We keep track of the comments and complaints that you make on board in order to adequately respond to your requests. We process these data in connection with our provision of services to you, therefore on the basis of the booking contract (Article 6.1(b) GDPR). You have the option of making an anonymous complaint or comment, but please be aware that in such case it will be impossible for us to follow up on the complaint or to provide assistance and support.

In addition, we can use the content of the request, complaint or comment to improve our services on board. We limit as much as possible the use of data that may identify you personally in this case. This processing is carried out on the basis of our legitimate interests in developing our services in a way that ensures our guests get a pleasant experience on board, in accordance with Article 6.1(f) GDPR. You can obtain information about the balancing test upon request by using the contact email address provided in section 1 of this notice.

f. Ensuring on-board security

We keep track of the people who are on board at all times in order to be able to handle crisis situations and to ensure everybody's security throughout the cruise. We therefore record your name, cabin number, picture (taken when you come on board), date of birth, people you are travelling with, port of embarkation, port of disembarkation and information about special needs that may require specific assistance in case of emergencies. We further equipped the ships with CCTV recording systems for safety and security purposes with the aim to protect the legitimate interest of our guests and crew on board. We process these data on the basis of the need to ensure public security and to manage potential crisis situations (Article 6.1(d) GDPR). For this processing, the data controller is MSC Cruise Management (UK) Ltd, 5 Roundwood Avenue, London, and the data processor is MSC Cruises S.A., Avenue Eugène-Pittard 40, Geneva.

g. Additional data processing activities on-board

Some additional information about you may be collected during the cruise on paperback forms, in order to enable you to participate in specific activities (for example, the gym or the Spa) or to handle the request of specific packages (for example, the Romantic Sunset package). The data processed varies depending to the specific activity on board, however, we make sure to only collect the strictly necessary data to achieve the specific purposes. You will be required to complete the form if you want to receive that specific offer/event/package requested and we will process the data on the basis of our contract with you (Article 6.1(b) GDPR). We also process some personal data about you to assign you to a dinner table at one of our main restaurants during the cruise, to make sure that you are able to enjoy your meal without having to look for an adequate table for yourself and the people you are travelling with. To assign the tables, our Maître D' takes into account elements such as the size of the group you are travelling with, the place where you booked the cruise and your preferred language. You can request a different table at all times by contacting the Maître D' or the Guest Service on-board. This data processing is conducted on the basis of our legitimate interests in ensuring that all passengers are assigned adequate dinner seating on-board (Article 6.1(f) GDPR).

The information collected on board is stored for as long as necessary for each purpose. You can obtain information about the balancing test upon request by using the contact email address provided in section 1 of this notice.

3. How long we store the data

In accordance with Article 5.1(e) GDPR, the personal data that we collect is kept in a form which permits the identification of data subjects for no longer than is necessary for the purposes for which the personal data are collected and processed in each specific case, and in any case not longer than as specified by the relevant applicable laws. We have defined a Corporate Data Retention Policy that specifies the time frame for data processing at the end of which all copies of the personal data are either destroyed or anonymised using adequate techniques that do not permit the re-identification of the data subject. To obtain more information about our Corporate Data Retention Policy please contact us using the contact details provided at section 1.

4. Categories of data recipients and personal data transfer

a. Companies of our group

Depending on the country where the booking is made from, and to provide you with specific services, we share information about you with the companies of our group. All companies are processing the personal data in compliance with the GDPR.

Depending on the country where the booking is made from, your personal data could be processed by one of the companies of our group, acting as data processors upon instructions from the data controller. The companies of the MSC Cruises group that process personal data of European passengers are: MSC Cruises S.A., MSC Crociere S.p.A., MSC Cruise Management UK Ltd, MSC Cruises UK Ltd, MSC Food & Beverage Division Spa, MSC Kreuzfahrten AG, MSC Cruises Belgium NV, MSC Cruises Scandinavia AB, MSC Kreuzfahrten (Austria) GmbH, MSC Netherlands B.V., MSC Cruises Ltd – Cyprus, Mediterranean Shipping Cruises Cruceros Sau and MSC Kreuzfahrten GmbH. Personal data of passengers in the EU is not usually shared with companies of our group that are located outside of Europe. However, should data need to be transferred to a non-EU/EEA country, MSC Cruises will adopt relevant safeguards to ensure that the transfer is carried out in compliance with the applicable privacy legislation, in particular the provisions of the GDPR.

b. Commercial partners

Some services that you book with us are provided by our commercial partners. For example, some shore excursions or experiences may be provided by local tour guides that have been carefully selected by MSC Cruises for their knowledge and experience. We need to communicate your name to such partners in order to provide you with the service you booked. In such cases, we only communicate the data that is strictly necessary and we have agreements in place with our commercial partners to ensure that the data we communicate to them is used only for specific purposes related to the fulfilment of your request.

Our commercial partners operate in the following industries:

- Tourism (e.g. tour operators, local tour guides);
- Transportation services (e.g. bus, train, airplane or other means of transportation depending on type of service required on a case by case basis);
- Insurance companies (e.g. when there is a need to activate your insurance package during a cruise);
- Restaurants and shops (e.g. where you sign up for a lunch, dinner or for special offers); in some cases, where lunch/dinner is included in a package offered by us and provided by one of our commercial partners, we communicate data about allergies or food preferences that may reveal health information about you. We take utmost care to only reveal your identity when this is strictly necessary and, where possible, we work with anonymous data.

Thus, personal data of are transferred to a non-EU/EEA country if the commercial partner is based outside the EU/EEA. MSC Cruises adopts relevant safeguards to ensure that the transfer is carried out in compliance with the applicable privacy legislation, in particular the provisions of the GDPR, either by signing a specific contract with the commercial partner or by signing appropriate safeguards as approved by the European Commission, as the case may be.

c. Data sharing with port agents and authorities

As a travel operator, we need to share some information about our passengers with local port agents and authorities for immigration purposes. The sharing of data with these agents and authorities can trigger the transfer of data outside the EU/EEA if these entities are

based abroad, outside the EU/EEA. These data are shared and transferred based on the legal obligation that MSC Cruises has in relation to the provision of information to the relevant authorities, and only the strictly necessary data is communicated.

5. Your data subject rights

The GDPR provides for enhanced rights and MSC Cruises is committed to giving you the appropriate control of your own personal data. In particular, you have the following rights in connection to your personal data:

- a. The right to access your personal data** and obtain specific information about how we process it, in accordance with Article 15 GDPR; please be aware that you can only exercise this right in relation to your own data or to the data of a minor or another vulnerable person, where you have provided such data as a holder of parental authority or legal responsibility. MSC Cruises reserves the right to ask for proof of identity, as well as to refuse to provide the personal data if the identity or relevant connection to the data subject cannot be proven.
- b. The right to rectify your personal data**, in accordance with Article 16 GDPR, including by means of providing a supplementary statement.
- c. The right to obtain the erasure of personal data concerning you**, in accordance with Article 17 GDPR, unless the data are necessary for exercising the right of freedom of expression and information; for compliance with a legal obligation which requires processing by Union or Member State law to which MSC Cruises is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; for reasons of public interest in the area of public health in accordance with points (h) and (i) of Article 9.2 as well as Article 9.3 GDPR; or for the establishment, exercise or defence of legal claims.
- d. The right to obtain the restriction of the processing of your personal data.** In accordance with Article 18 GDPR, this right may be exercised in the following cases:
 - Temporary restriction, where you are contesting the accuracy of the personal data; in this case, we will restrict the processing of your data for a period enabling us to verify the accuracy of your data and we will provide feedback to you as to the lifting of the restriction;
 - The processing is unlawful and you oppose the erasure of the personal data and request the restriction of their use instead;
 - MSC Cruises S.A. no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defence of legal claims;
 - Where you have objected to processing pursuant to Article 21.1 GDPR, the processing is restricted pending the verification whether our legitimate grounds override your rights as data subject.
- e. The right to data portability.** In accordance with Article 20 GDPR, you may exercise this right in those cases where the processing is based on your consent or on your contractual relationship with MSC Cruises S.A. or one of the companies of our group, and the processing is carried out by automated means.
- f. The right to object, at any time, to the processing of the personal data concerning you.** In accordance with Article 21 GDPR, you may exercise this right where the processing is based on the performance of a task carried out in the public interest or in the exercise of official authority vested in us, or where the processing is based on our legitimate interests.
- g. The right not to be subject to a decision based solely on automated processing**, including profiling, which produces legal effects concerning you or which similarly significantly affects you. In accordance with Article 22 GDPR, you may exercise this right unless the processing is necessary for entering into, or performance of, a contract between you and MSC Cruises S.A. or one of the companies of our group; or is authorised by Union or Member State law to which we are subject and which also lays down suitable measures to safeguard your rights and freedoms and legitimate interests; or if the processing is based on the your explicit consent.
- h. The right to lodge a complaint with a supervisory authority**, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement, if you consider that the processing of personal data relating to him or her infringes this Regulation, in accordance with Article 77 GDPR.
Please find the list of all European Data Protection Supervisory Authorities at the following link:
http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm

To exercise your data subject rights, please write an email to privacyhelpdesk@msccruises.com. Requests may also be sent in writing to MSC Cruises S.A., Avenue Eugène-Pittard 40, Geneva, Switzerland; in that case, please specify "For the Attention of the Data Protection Officer" on the envelope.

6. Changes to this Information Notice

We reserve the right to update, modify, add or remove portions of this information notice at any time. Significant changes to the processing of your personal data will require your approval, in accordance with the applicable legislation. If you would like to obtain a copy of the current or a previous version of the information notice, please contact us using our contact details provided in section 1 of this notice.

7. Contact us

MSC Cruises S.A. and the companies of the MSC Cruises group are fully committed to ensuring that your privacy is respected at all times and that the personal data processing put in place is compliant with the applicable data protection legislation. If you have any doubts or questions about the data processing carried out by us or by one of the companies of our group, please contact us using our contact details provided in section 1 of this notice.

Last update: 16.05.2018