

Procurement Performance Dashboard

07/10/2024 19:30
Last Refreshed Date





Procurement SLA Appendix



BD 01.1 - ARIBA PR: # of Purchase Requestion approved within 2 business days

BD 01.2 - NON-ARIBA PR: # of Purchase Requestion converted into PO within 2 business days

BD 02 - # of Vendor Master updates processed within 15 business days

BD 03.1 - AP Hold Resolution (Past Due)

BD 03.2 - AP Hold Resolution (Overall Pending Aging)

BD 05 - # of PR to PO created right the first time

BD 06 - # of Request for Quotation Initiated within 2 BD

BD 01.1 - ARIBA PR: # of Purchase Requisition approved within 2 business days

Product Company

All

Region

All

Org ID

All

Country

All

PR_Status

All

Exhibit Comment

All

Week Number

All

Month

Jul-24

SLA Status

All

Min Target %

97.00 %

Exp Target %

99.00 %

Metric Type

CPI

Numerator

917

Denominator

939

Exception

22

With Exp %

100.00%

Without Exp %

97.66%

Monthly Volume

1,000

500

0

939

Jul-24

Weekly Volume

200

205

214

198

226

28

29

30

31

96

27

PR Status

1,000

500

0

894

28

17

Reject

Return

Processed

SLA % (W/O Exp)

Fail 2.34%

Pass 97.66%

Exception Summary

DT-BLR

15

NAM - BLR

5

APAC - BLR

1

Cairo BLR

1

0

5

10

15

Volume by Product Company Level

DT

528

TPS

257

HQ

78

DS

64

TPS EMEA

12

0

200

400

SLA Volume Trend (with Exception)

100%

50%

0%

100.00%

Pass

SLA Status

1,000

500

0

917

Pass

22

Fail

BD 01.2 -NON-ARIBA PR: # of Purchase Requisition converted into PO within 2 business days

Product Company

All

Region

All

Org ID

All

Country

All

PR_Status

All

Exhibit Comment

All

Week Number

All

Month

Jul-24

SLA Status

All

Min Target %

97.00 %

Exp Target %

99.00 %

Metric Type

KPI

Numerator

476

Denominator

476

Exception

0

With Exp %

100.00%

Without Exp %

100.00%

Monthly Volume

476

400

200

0

Jul-24

Weekly Volume

135

100

50

0

87

105

28

29

80

69

30

31

PR Status

476

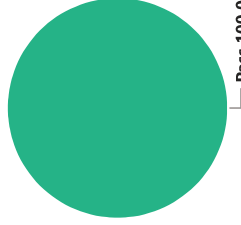
400

200

0

Processed

SLA % (W/O Exp)



Exception Summary

Volume by Product Company Level

TPS

HQ

DS

0

11

3

200

400

SLA Volume Trend (with Exception)

100%

50%

0%

100.00%

Pass

SLA Status

476

400

200

0

Pass

BD 02 - # of Vendor Master updates processed within 15 business days

Product Company

All

Region

All

Org ID

All

Country

All

Request Status

All

Exhibit Comment

All

Week Number

All

Month

Jul-24

SLA Status

All

Min Target %

98.00 %

Exp Target %

99.00 %

Metric Type

CPI

Numerator

114

Denominator

125

Exception

11

With Exp %

100.00%

Without Exp %

91.20%

Monthly Volume

Month	Volume
Jul-24	125

Request Status

Status	Count
Processed	125
Failed	0

SLA % (W/O Exp)

Status	Count	Percentage
Pass	114	91.20%
Fail	11	8.80%

Exception Summary

Category	Count
Dailan DL	3
DT-BLR	3
NAM - BLR	3
APAC - BLR	1
EMEA (Budapes...	1

Volume by Product Company Level

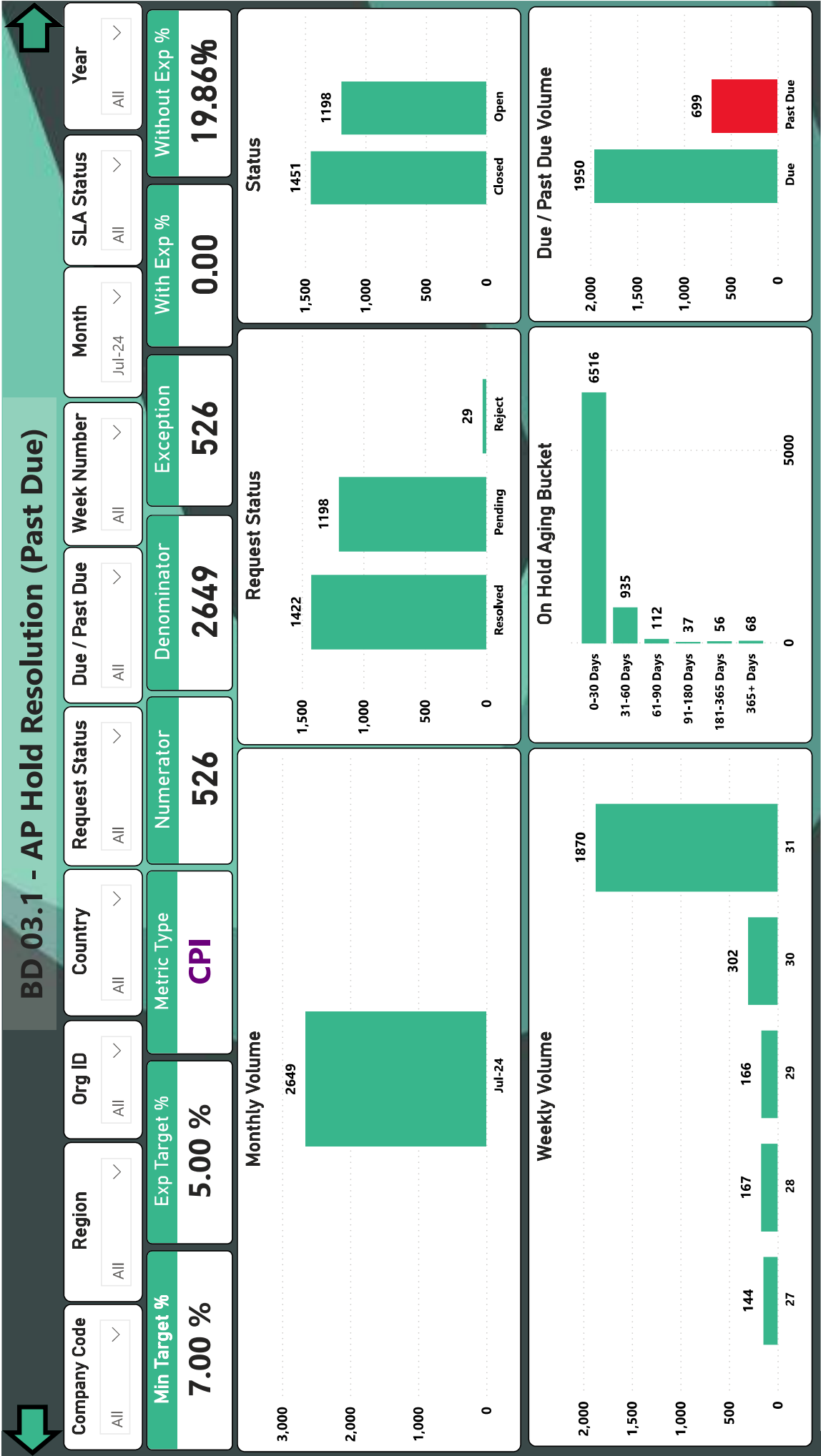
Category	Count
TPS	52
DT	47
HQ	14
HQ-HR	7
DS	5

SLA Volume Trend (with Exception)

Status	Count
Pass	114
Fail	0

SLA Status

Status	Count
Pass	114
Fail	11





BD 03.2 - AP Hold Resolution (Overall Pending Aging)



Company Code

All

Region

All

Org ID

All

Country

All

Request Status

All

Due / Past Due

All

Week Number

All

Month

Jul-24

SLA Status

All

Year

All

Min Target %

15.00 %

Exp Target %

12.00 %

Metric Type

CPI

Numerator

1198

Denominator

2649

Exception

1063

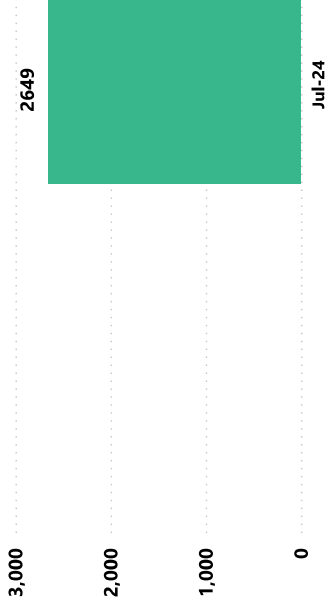
With Exp %

0.05

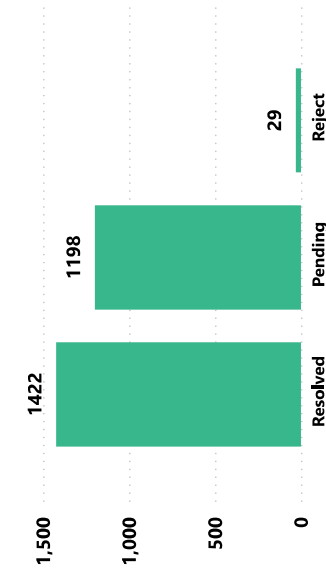
Without Exp %

45.22%

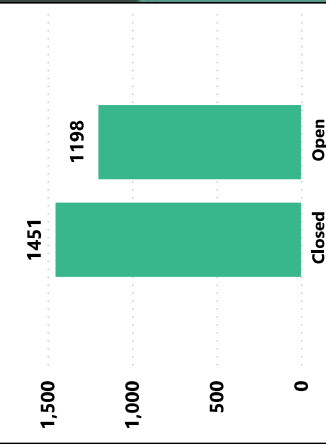
Monthly Volume



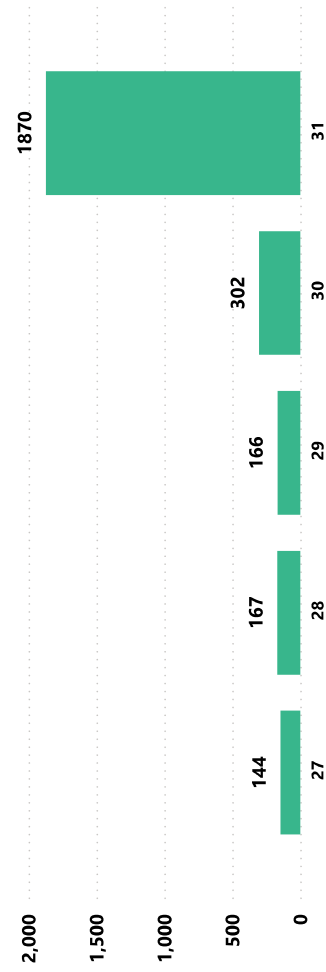
Request Status



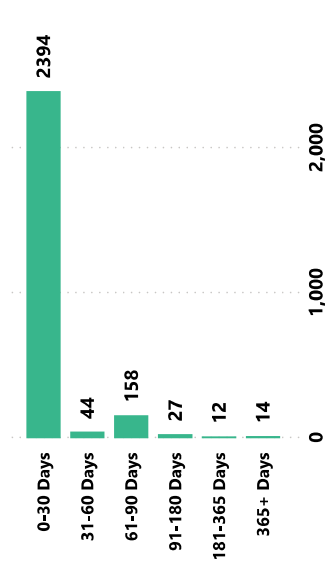
Status



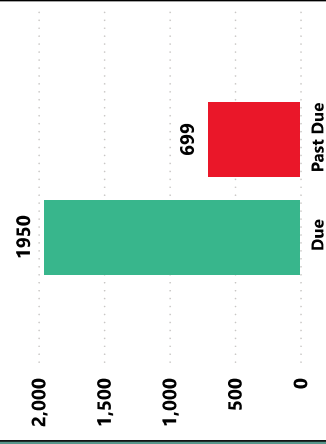
Weekly Volume



On Hold Aging Bucket



Due / Past Due Volume



BD 05 - # of PR to PO created Right the First Time



Product Company

Region

Org ID

Country

PR_Status

Week Number

Month

SLA Status

Min Target %
98.50 %

Exp Target %
99.00 %

Metric Type
GPI

Numerator
36530

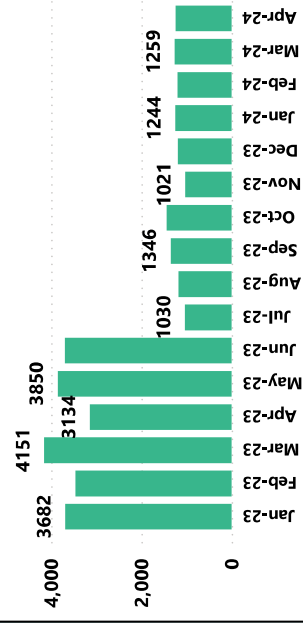
Denominator
36531

Exception
0

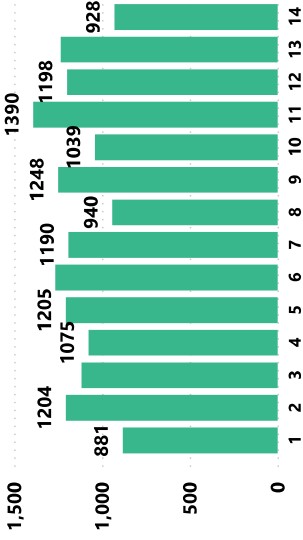
With Exp %
100.00%

Without Exp %
100.00%

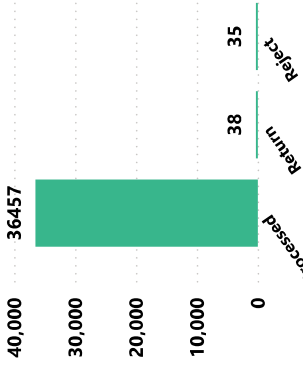
Monthly Volume



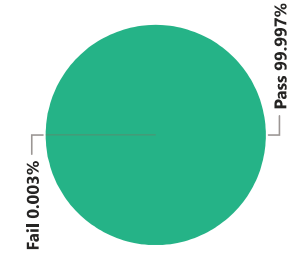
Weekly Volume



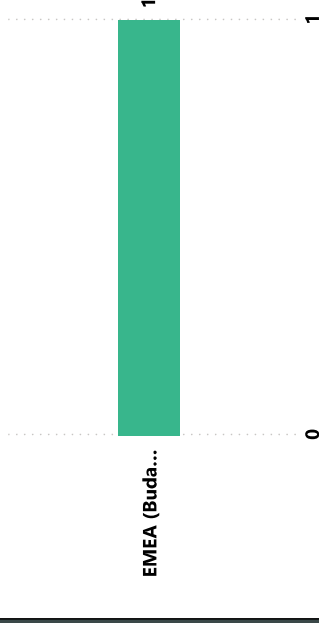
PR Status



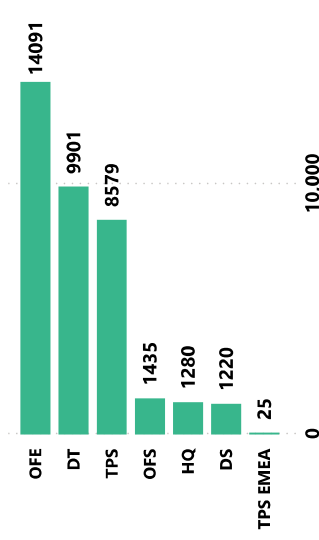
SLA % (W/O Exp)



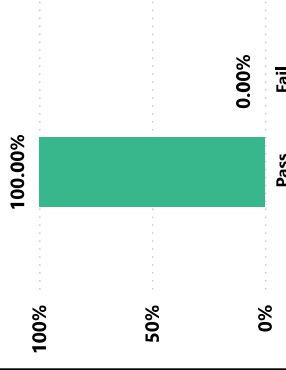
Quality Error



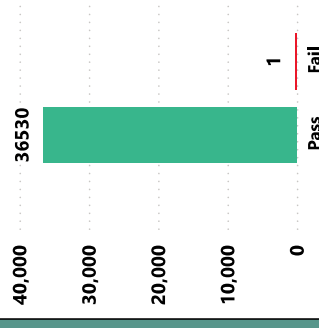
Volume by Product Company Level



SLA Volume Trend (with Exception)



SLA Status





BD 06 - # of Request for Quotation Initiated within 2 BD



Product Company
All

Region
All

Org ID
All

Country
All

PR_Status
All

Exhibit Comment
All

Week Number
All

Month
All

SLA Status
All

Min Target %
97.00 %

Exp Target %
99.00 %

Metric Type
GPI

Numerator
8722

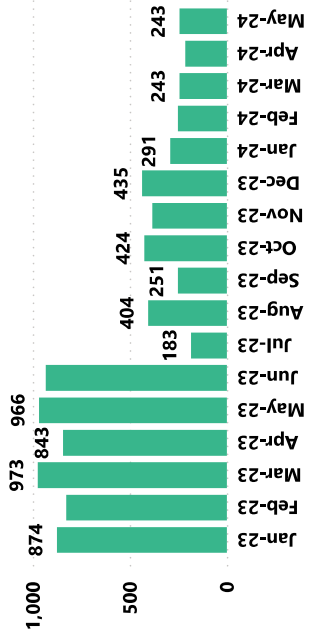
Denominator
8931

Exception
209

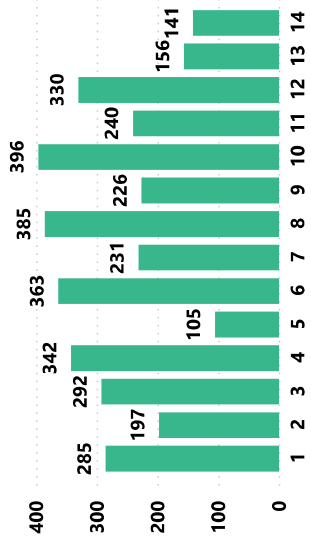
With Exp %
100.00%

Without Exp %
97.66%

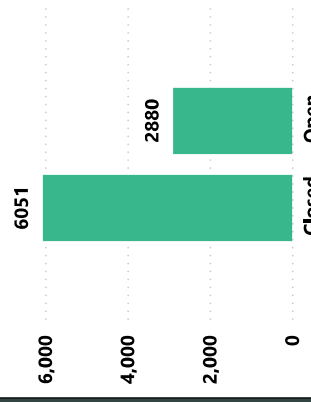
Monthly Volume



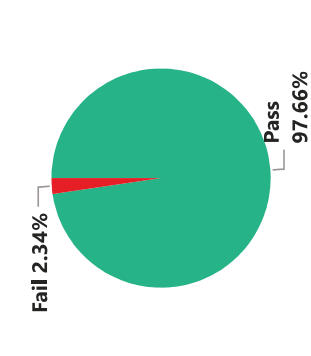
Weekly Volume



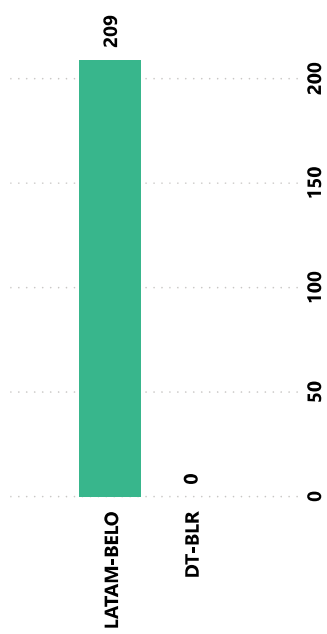
PR Status



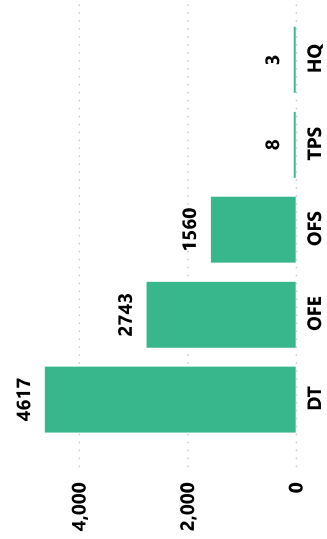
SLA % (W/O Exp)



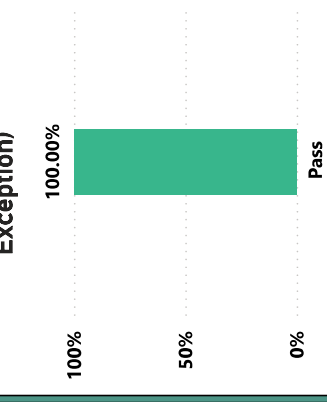
Exception Summary



Volume by Product Company Level



SLA Volume Trend (with Exception)



SLA Status

