1. Introduction and Project Overview

Project Name: Food Delivery App (Web & Mobile)

Objective:

To build a food delivery platform that operates via both web and mobile applications. Users can browse restaurants, add items to their cart, place orders, and track order statuses. The platform will feature a restaurant management dashboard and real-time order tracking.

2. Roles and Responsibilities

Role	Responsibility
Project Manager	Oversees the project, manages timelines, and ensures communication between stakeholders.
Backend Developer	Develops the server-side logic, API routes, and manages the database.
Frontend Developer	Builds the user interface for both web and mobile platforms.
UI/UX Designer	Designs wireframes and ensures a user-friendly interface.
Database Administrator	Designs and maintains the database schemas.
QA Tester	Conducts testing to ensure functionality and performance.
Restaurant Owners	Provide feedback on the dashboard and order management features.
Users (Testers)	Test the app from the perspective of a customer for feedback and user experience improvements.

3. Development Methodology

Agile Development Process

The project will follow an **Agile** methodology, breaking down development into iterative sprints (usually 2 weeks). Each sprint will deliver specific functionalities and refinements, with regular updates and communication among stakeholders.

4. Feature Breakdown and Requirements

Core Features (MVP)

1. User Authentication

Secure user registration and login using JWT.

2. Restaurant Browsing

Users can view a list of restaurants and filter by location or cuisine.

3. Menu Viewing

Each restaurant displays its menu with item details.

4. Cart Management

Users can add items to the cart and update quantities.

5. Order Placement

Users can review and confirm their order at checkout.

6. Order Tracking

Users can track the status of their order (Pending, Preparing, Delivered).

7. Restaurant Dashboard

o Restaurant owners can manage their menu and view incoming orders.

Optional Features (Post-MVP)

1. Push Notifications (Mobile)

o Customers receive order status updates via push notifications.

2. Real-Time Order Tracking

• Use WebSockets or polling to display real-time order status updates.

3. Payment Integration

o Integrate with payment gateways like Stripe or PayPal for online payments.

5. Project Milestones and Timeline

Phase 1: Planning & Design

Duration: 2 Weeks

Define the project scope and features.

- Create wireframes and mockups for both the web and mobile versions.
- Finalize database and API design.

Phase 2: Backend API Development

Duration: 4 Weeks

• Develop authentication, restaurant listings, menu management, and order-related APIs.

• Set up and configure the database.

Phase 3: Frontend Web Development

Duration: 4 Weeks

- Develop the user interface for web users (React/Vue.js).
- Implement functionality for restaurant browsing, cart management, and order placement.

Phase 4: Mobile App Development

Duration: 4 Weeks

- Develop the mobile app using React Native or Flutter.
- Ensure seamless interaction with the backend API.

Phase 5: Testing

Duration: 2 Weeks

• Conduct unit, integration, and user acceptance testing (UAT).

Phase 6: Deployment

Duration: 1 Week

- Deploy the web app (Netlify/Vercel).
- Deploy the mobile app to the Google Play Store and Apple App Store.

Phase 7: Post-Launch and Maintenance

• Regular updates, bug fixes, and optional feature implementation.

6. Wireframes and Design Prototypes

Tool Used: Figma

- Attach all wireframes for each key page: restaurant listings, menu views, cart, order tracking, and restaurant dashboard.
- Ensure designs for both mobile and web interfaces are user-friendly and consistent.

7. Database and API Design

Database Schema (MongoDB or PostgreSQL)

- **Users Table**: Stores user data (customer, restaurant owner, admin).
- Restaurants Table: Stores restaurant details.

- Menultems Table: Stores menu items and their respective prices.
- Orders Table: Stores order data, including status and related restaurant and customer IDs.

API Design

- Authentication API: /api/auth/register, /api/auth/login
- Restaurant API: /api/restaurants, /api/restaurants/:id/menu
- Order API: /api/orders, /api/orders/:orderId

8. Testing Strategy

Unit Testing

Test individual components and APIs to ensure functionality works as expected.

Integration Testing

Ensure that the web and mobile frontends communicate properly with the backend API.

User Acceptance Testing (UAT)

Conduct testing with a group of users (customers and restaurant owners) to validate the user experience.

Performance Testing

Evaluate the system's performance under load (e.g., concurrent users).

9. Deployment and Maintenance Plan

Web Deployment

- Platform: Netlify, Vercel, or AWS
- **Deployment Process:** Set up CI/CD pipelines to automatically deploy the latest changes after testing.

Mobile App Deployment

- Platform: Google Play Store (Android), Apple App Store (iOS)
- Process: Build the mobile app with React Native/Flutter and submit it to app stores.

Backend Deployment

- Platform: Heroku, AWS, or DigitalOcean.
- **Process:** Deploy the backend APIs and ensure the database is configured.

Post-Launch Maintenance

- Bug fixes, system updates, and regular monitoring using tools like Google Cloud Monitoring or New Relic.
- Gather user feedback and implement requested features or improvements.

10. Risk Management and Mitigation

Risk	Mitigation Plan
Timeline Delays	Break down tasks into smaller, manageable parts, and prioritize features.
Technical Complexity	Allocate additional time for researching complex features like real-time updates or payment integration.
App Store Rejection	Follow the respective store guidelines strictly and test the mobile app thoroughly before submission.
Scalability Issues	Use scalable services (like AWS, Heroku) to handle growing traffic and implement caching strategies (Redis) if needed.

11. Communication Plan

- **Weekly Stand-ups**: All team members meet virtually to review progress, discuss blockers, and plan upcoming tasks.
- Task Management: Use Jira or Trello for task assignment, tracking, and sprint planning.
- **Stakeholder Updates**: Weekly email updates or meetings with key stakeholders to report progress and gather feedback.
- **Tools**: Use Slack for daily communication, GitHub for version control, and Google Drive for shared documents.