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Question 1

Question Type: MultipleChoice

Which of the following steps can be used to import new data into ServiceNow from a spreadsheet?

Options:

A- Select Data Source, Schedule Transform

B- Load Data, Create Transform Map, Run Transform Most Voted

C- Define Data Source, Select Transform Map, Run Transform

D- Select Import Set, Select Transform Map, Run Transform

Answer:

B

Explanation:

The steps to import new data into ServiceNow from a spreadsheet are: Load Data, Create Transform Map, Run Transform. Load Data is the process of uploading the spreadsheet file and creating an Import Set table that contains the data to be imported. Create Transform Map is the process of defining how the fields from the Import Set table map to the fields of the target table in ServiceNow. Run

Transform is the process of executing the Transform Map and copying the data from the Import Set table to the target table.
Reference:Import sets,Transform maps

Question 2

Question Type: MultipleChoice

A graphical view of relationships among tables is a .

Options:

A- Schema map

B- Dependency view

C- Graphical User Interface

D- Map source report

Answer:

A

Explanation:

'Schema map: Provides a graphical representation of the relationships between tables.'

https://docs.servicenow.com/bundle/tokyo-platform-administration/page/administer/table-administration/concept/c_TableAdministration.html

Question 3

Question Type: MultipleChoice

Which one of the following is true for the Application Picker?

Options:

A- All custom application scope and the Global scope appear in the Application Picker

B- All applications in ServiceNow, including baseline applications like Incident, appear in the Application Picker

C- Only custom applications appear in the Application Picker

D- Only downloaded applications appear in the Application Picker

Answer:

A

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/build/applications/task/t_SelectAnAppFromTheAppPicker.html

Question 4

Question Type: MultipleChoice

When creating an application through the Guided Application Creator, which of the following is a user experience option?

Options:

A- Portal

B- Mobile

C- Self-service

D- Workspace

Answer:

B

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/build/guided-app-creator/concept/guided-app-creator.html

Question 5

Question Type: MultipleChoice

When writing a Client Script to provide feedback targeted at a specific field, which method should be used?

Options:

A- g_form.showInfoMessage()

B- g_form.showFieldMsg()

C- g_form.addInfoMessage()

D- g_form.addFieldMsg()

Answer:

B

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/script/useful-scripts/reference/r_DisplayFieldMessages.html

Question 6

Question Type: MultipleChoice

What plugin enables the Guided Application Creator?

Options:

A- com.glide.sn-guided-app-creator

B- com.glide.service_creator

C- com.glide.snc.apps_creator

D- com.snc.apps_creator_template

Answer:

A

Explanation:

'Guided Application Creator is enabled via the Guided Application Creator (com.glide.sn-guided-app-creator) plugin, which is active by default in the Now Platform.' Located under 'Activation Information' section at this URL:

https://docs.servicenow.com/en-US/bundle/tokyo-application-development/page/build/guided-app-creator/concept/guided-app-creator.html

Question 7

Question Type: MultipleChoice

Access Control debug information identification whether each element of an Access Control granted of denied access. The elements of an Access Control evaluated?

Options:

A- Conditions, Script, Roles

B- Script, Conditions, Roles

C- Conditions, Roles, Script

D- Roles, Conditions, Script

Answer:

C

Explanation:

The elements of an Access Control are evaluated in the following order: Conditions, Roles, Script. The Conditions are a set of criteria that must be met for the Access Control to apply. The Roles are a list of user roles that are required to access the object. The Script is an optional script that can further restrict or allow access based on custom logic. If any of these elements return false, the Access Control denies access and stops evaluating the remaining elements. Reference:Access control rules

Question 8

Question Type: MultipleChoice

In a Business Rule, which one of the following returns the sys_id of the currently logged in user?

Options:

A- g_form getUserID()

B- g_form getUserSysy

C- gs.getUserSysID()

D- gs.getUserID()

Answer:

D

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/app-store/dev_portal/API_reference/glideSystemScoped/concept/c_GlideSystemScopedAPI.html

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