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Question 1

Question Type: MultipleChoice

Client-side scripts manage what?

Options:

A- Forms and Forms Fields

B- Playbook access

C- Database and backend

D- User access

Answer:

A

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/script/server-scripting/concept/c_ServerScripting.html

Question 2

Question Type: MultipleChoice

Which of the following GuideRecord methods run a query against a database table?

Choose 3 answers

Options:

A- -query( )

B- runQuery()

C- query()

D- -get()

E- get(

Answer:

A, C, E

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/app-store/dev_portal/API_reference/GlideQuery/concept/GlideQueryGlobalAPI.html#GlideQueryAPI

https://docs.servicenow.com/bundle/tokyo-application-development/page/app-store/dev_portal/API_reference/glideRecordScoped/concept/c_GlideRecordScopedAPI.html

Question 3

Question Type: MultipleChoice

Which of the following is a good practice for adding instructions to a form?

Options:

A- Annotations

B- Related links to wiki pages

C- A context Menu UI Action

D- A population read-only field

Answer:

A

Explanation:

'Add instructional text and other design elements to your forms by using form annotations in Form Builder.'
https://docs.servicenow.com/bundle/sandiego-application-development/page/administer/form-builder/task/create-form-annotations.html

Question 4

Question Type: MultipleChoice

When designing and creating a form, what do you create to organize fields on a form?

Options:

A- Related lists

B- Tabs

C- Sections

D- Buttons

Answer:

C

Explanation:

When designing and creating a form, you can create sections to organize fields on a form. Sections are containers that group related fields together and provide a label and a description for the group. You can use sections to improve the readability and usability of the form. You can also collapse or expand sections to show or hide the fields within them.

The other options are not valid ways to organize fields on a form. Related lists are not fields, but lists of records that are related to the current record on the form. Tabs are not part of the form, but part of the application menu that allows you to navigate between different modules. Buttons are not fields, but elements that perform actions on the form, such as saving, updating, or deleting the record.

[Form sections]

[Related lists]

[Application menus and modules]

[Form buttons]

Question 5

Question Type: MultipleChoice

Which class is NOT part of the Client side scoped APIs?

Options:

A- GuideDialogWindow

B- GuideAjex

C- GuideRecord

D- GuideForm

Answer:

C

Explanation:

This class allows you to create and manipulate dialog windows on the user interface. You can use this class to display messages, forms, or custom HTML content in a modal window.

GuideAjex: This class allows you to make asynchronous calls to the server and process the response. You can use this class to retrieve data, execute scripts, or perform actions on the server without reloading the page.

GuideForm: This class allows you to access and manipulate the fields and values on a form. You can use this class to get or set field values, show or hide fields, add or remove options, or validate field inputs.

The class GuideRecord is not part of the Client side scoped APIs. GuideRecord is part of the Server side scoped APIs, which are a set of classes and methods that allow you to interact with the database and perform server-side logic on the ServiceNow platform. GuideRecord is a class that represents a record in a table and allows you to query, insert, update, or delete records on the server.

[Client side scoped APIs]

[Server side scoped APIs]

Question 6

Question Type: **MultipleChoice**

Which one of the following is NOT part of the Form Designer?

Options:

A- Form layout

B- Page header

C- Schema map

D- Field navigator

Answer:

C

Explanation:

https://developer.servicenow.com/dev.do#!/learn/courses/sandiego/app_store_learnv2_learnmore_sandiego_learn_more/app_store_learnv2_learnm

The Form Designer is a tool that allows you to create and customize forms on the ServiceNow platform. The Form Designer has four main components:

Form layout: The form layout shows the preview of the form and allows you to drag and drop fields, sections, and related lists onto the form. You can also resize, reorder, and delete the elements on the form layout.

Page header: The page header shows the name of the table and the form that you are editing. You can also access the form properties, save the form, and switch to the form view from the page header.

Field navigator: The field navigator shows the list of available fields for the table and allows you to search, filter, and add fields to the form. You can also create new fields and edit existing fields from the field navigator.

Schema map: The schema map is not part of the Form Designer. The schema map is a separate tool that shows the relationships between tables and fields on the platform. You can access the schema map from the System Definition > Tables module or from the context menu of a table.

[Form Designer]

[Schema map]

Question 7

Question Type: **MultipleChoice**

When a selecting a data type for a field that will be displayed on a form, which of the following statements is NOT correct?

Options:

A- Use the Choice data type to limit options in a field

B- Use the Data data type to enter the date and time of day.

C- Use the Phone Number data type to automate phone number data validation.

D- Use the string data type for a free-form text field.

Answer:

C

Explanation:

The data type of a field determines the format, validation, and display of the field value on a form. When selecting a data type for a field, you should consider the purpose and function of the field. The statements A, C, and D are correct for selecting a data type for a field. For example:

Use the Choice data type to limit options in a field: The Choice data type allows you to create a field that has a predefined set of options for the user to select from. The options can be displayed as a drop-down list, radio buttons, or checkboxes. For example, you can use the Choice data type for a field that indicates the priority of a task.

Use the Phone Number data type to automate phone number data validation: The Phone Number data type allows you to create a field that accepts and validates phone numbers. The field will automatically format the phone number according to the user's locale and country code. For example, you can use the Phone Number data type for a field that stores the contact number of a user.

Use the string data type for a free-form text field: The string data type allows you to create a field that accepts any text input from the user. The field can have a maximum length of 255 characters. For example, you can use the string data type for a field that captures the short description of an incident.

The statement B is not correct for selecting a data type for a field. There is no Data data type in ServiceNow. To enter the date and time of day, you should use the Date/Time data type. The Date/Time data type allows you to create a field that accepts and displays a date

and time value. The field will use a calendar widget and a time picker to help the user enter the value. For example, you can use the Date/Time data type for a field that records the due date of a task.

[Field types]

[Date/Time field type]

Question 8

Question Type: **MultipleChoice**

What are the ways to designate data tables when Guided Application Creator (GAC)?

Choose 3 answers

Options:

A- Upload an existing PDF

B- Create a new table on the platform

C- Use an existing table on the platform

D- Upload an existing spreadsheet

E- Upload an existing word processing document.

F- Use a freeform database

Answer:

A, B, D

Explanation:

The Guided Application Creator (GAC) is a tool that helps you create applications on the ServiceNow platform by guiding you through the steps of defining the data model, user interface, and logic. When using the GAC, you can designate data tables in three ways:

Upload an existing PDF: You can upload a PDF file that contains the table schema and sample data. The GAC will parse the PDF and create the table and fields based on the file content.

Create a new table on the platform: You can create a new table on the platform by specifying the table name, label, and description. You can also add fields, indexes, and relationships to the table using the GAC.

Upload an existing spreadsheet: You can upload a spreadsheet file that contains the table schema and sample data. The GAC will parse the spreadsheet and create the table and fields based on the file content.

The other options are not valid ways to designate data tables when using the GAC. You cannot upload an existing word processing document or use a freeform database. You can use an existing table on the platform, but you cannot designate it as a data table. You can only use it as a reference table for lookup fields.

Guided Application Creator

Create a table from a PDF or spreadsheet

Create a table from scratch

Question 9

Question Type: MultipleChoice

Why would you build a custom app?

Options:

A- To fulfill is specific use case on internal processes.

B- To avoid using a code repository like GiotHub or GitLab

C- To create a custom integration for a 3rd party system

D- To replace servieNow base tables

Answer:

A, C

Explanation:

A possible reason to build a custom app is to fulfill a specific use case on internal processes. For example, you may want to digitize a manual process that is not covered by an existing ServiceNow solution, such as managing inventory, tracking expenses, or scheduling events. Building a custom app on the Now Platform can help you automate workflows, improve data quality, and provide better user experiences. The other options are not valid reasons to build a custom app. To avoid using a code repository like GitHub or GitLab is not a reason to build a custom app, as you can still use source control integration with your custom app development. To create a custom integration for a 3rd party system is not a reason to build a custom app, as you can use integration tools such as IntegrationHub or REST APIs to connect with external systems without creating an app. To replace ServiceNow base tables is not a reason to build a custom app, as it is not recommended to modify or delete base tables that are essential for ServiceNow functionality. Reference:Build Custom Apps in ServiceNow -- eBook

Question 10

Question Type: MultipleChoice

When creating an application through the Guided Application Creator, which of the following is NOT an option for creating a table?

Options:

A- Upload spreadsheet

B- Create table from template

C- Extend a table

D- Create table from scratch

Answer:

B

Explanation:

Create table from template is not an option for creating a table through the Guided Application Creator. The other options are available for creating a table in the app. Upload spreadsheet allows you to import data from an Excel file and create a table based on the spreadsheet columns and rows. Extend a table allows you to create a child table that inherits fields and behaviors from a parent table. Create table from scratch allows you to define your own fields and data types for a new table. Reference:Create tables

https://docs.servicenow.com/bundle/tokyo-application-development/page/build/guided-app-creator/concept/gac-tables.html

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