# Aparna Gore

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## Skills

Languages: Java, OOPS concepts, HTML/CSS, JavaScript

Automation Tools & Framework: Jira, Zephyr, New Relic, New POS labs, Selenium WebDriver, Eclipse IDE, Cucumber,

TestNG, BDD, Maven, Jenkins, Postman, Rest Assured **Dev tools:** Visual Studio Code, Git, Gitlab, Github

Testing tools: Jira, Zephyr, iTools, Charles, Fiddler, Adyen, Sift, Braze, SessionM

# Work Experience

Capgemini India, Pune Aug 2021 - Present

#### Associate Consultant

- Facilitated daily stand-ups with a team of five developers and quality assurance analysts across two time zones; resolved 15+ critical roadblocks, ensuring on-time feature releases and zero post-release defects.
- Led compatibility testing across 10+ Android and iOS devices, ensuring consistent performance, UI responsiveness, and zero critical defects related to device-specific behavior.
- Modified API responses directly in Charles Proxy to test various scenarios. Also captured error logs using it to attach
  to the defects raised during testing.
- Mentored 5+ junior testers on tool usage (New Relic, Charles Proxy, iTools) and best practices in mobile testing and defect management.

#### Sr. Analyst

- Led peer reviews of test artifacts to enhance accuracy and test coverage by 30% multiple QA cycles.
- Captured and documented 10+ detailed crash reports, including stack traces and device-specific details using New Relic.
- Executed 100+ end-to-end test cases of user flows such as in-store and in-app purchases, validating product selection, cart management, payment integration, and refund workflows via New POS Labs.
- Simulated GPS locations using iTools to test features dependent on geolocation such as geofencing, mapping, and navigation.

### Analyst

- Executed comprehensive manual testing for web and mobile applications, including functional, regression, smoke, and exploratory testing, resulting in a 30% improvement in product quality and stability.
- Designed and maintained detailed test plans, test cases, and test scripts, ensuring 100% coverage and alignment with project requirements.
- Participated in daily stand-ups and sprint planning sessions to clarify requirements and communicate testing progress and blockers.

# **Project Work**

### McDonald's - An american fast food chain

Dec 2021 - Present

Aug 2017 - Jun 2021

Percentage: 83.18/100

- Performed functional, smoke, system, regression and exploratory testing for mobile and web application.
- Maintained the Page Object Model (POM) structure to ensure modularity, reusability, and ease of maintenance.
- Achieved a 70% reduction in manual testing efforts, improved defect detection rates, and enhanced overall test coverage.

## Education

#### **Walchand Institute of Technology Solapur**

B.E. in Electronics and Communication Engineering

## **Awards and Certificates**

- Agile Software Development (2021): This course teaches Agile principles, team collaboration, project management, and tools like JIRA.
- YER/Performance Review (2024): Achieved highest performance rating for exceptional contributions given throughout the year. It's a quarterly award given to 1 employee in a team for their extraordinary contribution.