

# support-reporting-level1

October 19, 2024

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[1]: import dataframeLoader as dfl
import pandas as pd

from importlib import reload
reload(dfl)

# Provide csv data location and appliance and timerange information.
root = '.././.dataDir'
appliance_id='58e98e10-1b19-4c84-93c0-db2ad5903b80'
fromDt = '2024-09-26'
toDt = '2024-10-03'

# Provide list of prometheus metrics to load.
# metricsArr = ['cpu_used', 'download_workers_count', 'memory_used',
↳ 'task_queue_length', 'infra_access_latency', 'pod_cpu_usage',
↳ 'pod_memory_usage']
metricsArr = ['cpu_used'
              , 'task_queue_length'
              , 'memory_used'
              ]

daterange=[fromDt, toDt]
df = dfl.loadApplianceTimeSeriesData(root, metricsArr, daterange)

dfp = df[(df['appliance_id'] == appliance_id)]
# Get Full list of metrics in dataframe
# metrics_category_order = list(dfp.metrics.unique())
# Provide metrics to show from the data frame. Order is preserved.
metrics_category_order = [
    "dataScannedinGB"
    , "numberOfColsScanned", "numberOfChunksScanned"
    , "scanTime", "fileDownloadTimeInHrs", "uniqPodCount"
    , "numFilesScanned", "avgFileSizeInMB", "IdleTimeInHrs"
    , "cpu_used_avg", "memory_used_avg"
    , "taskq_max", "tmp_taskq_avg"
    ]
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title = 'Appliance plot for appliance_id '+appliance_id+' between '+fromDt+'  

↳and '+toDt  

fig = dfl.plotMetricsFacetForApplianceId(dfp, title, metrics_category_order)  

fig.update_layout(plot_bgcolor="black", font_color='white',  

↳paper_bgcolor='black')  

fig.show()

```

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loading Unstrctured Data from file: SCANPROC-*.csv  

loading Strctured Data from file: STRUCTURED-*.csv  

processing securiti_appliance_cpu_used-max*.csv  

processing securiti_appliance_cpu_used-avg*.csv  

processing securiti_appliance_task_queue_length-max*.csv  

processing securiti_appliance_task_queue_length-avg*.csv  

processing securiti_appliance_memory_used-max*.csv  

processing securiti_appliance_memory_used-avg*.csv  

loading Unstrctured Data from file: UNSTRUCTURED-*.csv

```