## support-reporting-level1

November 6, 2024

## 0.1 load data

- root: location of the csv files.
- fromDt and toDt are start and end dates for range

```
[1]: import sys
     sys.path.append('../')
     import dataframeLoader as dfl
     import pandas as pd
     from importlib import reload
     reload(dfl)
     # Provide csv data location and appliance and timerange information.
     root = '../../.dataDir'
     fromDt = '2024-09-26'
     toDt = '2024-10-03'
     # Provide list of prometheus metrics to load.
     # metricsArr = ['cpu_used', 'download_workers_count', 'memory_used', __
     ⇒'task_queue_length', 'infra_access_latency', 'pod_cpu_usage',
      → 'pod_memory_usage']
     metricsArr = ['cpu_used'
                   ,'task_queue_length'
                   , 'memory_used'
                   ]
     daterange=[fromDt, toDt]
     df = dfl.loadApplianceTimeSeriesData(root, metricsArr, daterange)
```

```
loading Unstrctured Data from file: SCANPROC-*.csv
loading Strctured Data from file: STRUCTURED-*.csv
processing securiti_appliance_cpu_used-max*.csv
processing securiti_appliance_cpu_used-avg*.csv
processing securiti_appliance_task_queue_length-max*.csv
```

```
processing securiti_appliance_task_queue_length-avg*.csv
processing securiti_appliance_memory_used-max*.csv
processing securiti_appliance_memory_used-avg*.csv
loading Unstructured Data from file: UNSTRUCTURED-*.csv
```

## 0.2 Generate plotly report

• appliance\_id: unique identifier of the appliance.

```
[2]: reload(dfl)
    appliance_id='58e98e10-1b19-4c84-93c0-db2ad5903b80'
    dfp = df[(df['appliance_id'] == appliance_id)]
    # Get Full list of metrics in dataframe
     # metrics_category_order = list(dfp.metrics.unique())
     # Provide metrics to show from the data frame. Order is preserved.
    metrics_category_order = [
                "dataScannedinGB"
                ,"numberOfColsScanned", "numberOfChunksScanned"
                ,"scanTimeInHrs", "fileDownloadTimeInHrs", "uniqPodCount"
                ,"numFilesScanned", "avgFileSizeInMB", "IdleTimeInHrs"
                 ,"cpu_used_avg", "memory_used_avg"
                 ","taskq_max","tmp_taskq_avg", "linkerq_avg",
    title = 'Appliance plot for appliance_id '+appliance_id+' between '+fromDt+'
      →and '+toDt
    fig = dfl.plotMetricsFacetForApplianceId(dfp, title, metrics_category_order,_u
     fig.show()
```