# MAYANK GUPTA

# **Business Development Professional**

Contact Details:

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Location: Ghaziabad, Uttar Pradesh

# Sales Development ★ Revenue Generation ★ Client Acquisition ★ People Management

Growth Oriented Professional and qualified MBA (Marketing & Finance) with experience in delivering breakthrough sales results, defining sales strategy and recovering business performance through New Client Acquisition

✓ Merit of significantly increasing the revenue at Pan India level, backed by numerous awards and recognitions; currently leading a team of 12 members including 2 team leaders and 10 executives

#### Core Competencies

- Strategic Planning
- New Business Development
- Client Portfolio Generation
- Market Research

- Lead Generation
- Business Analysis
- Requirement Gathering
- Client Relationship Management
- Marketing
- Revenue Generation
- Brand Awareness
- Team Leadership

Technical Purview: Well versed with Tally, IRDA, MS Office (Excel, Word, PowerPoint) and Internet applications

#### **PROFILE SYNOPSIS**

- **Business** and **Sales Accelerator** with enriched experience in:
  - ✓ Offering tactical sales plans, identifying business opportunities, meeting sales targets & creating new revenue streams
  - ✓ Acquiring new clients, retaining current accounts and expanding customer base
  - ✓ **Generating new sales** that will turn into long-term business relationships
  - ✓ Conducting market research to understand brand dynamics, and target audience
  - ✓ Handling 'Brand Building' and 'Market Development' to safeguard the organizational value
- Strong aptitude in maintaining knowledge of company's product portfolio while ensuring correct competitive positioning
- Client-centric in interfacing with key clients for understanding their requirements and suggesting the most viable services
- **Team-oriented**, able to juggle multiple priorities, take initiatives and ownership of work to ensure seamless operations

#### **WORK EXPERIENCE**

# Assistant Sales Manager JustDial Limited | Feb '16 - Present

**Justdial** 

Growth Path: Team leader | Jun '17 → Assistant Sales Manager | Sep '18

#### Accomplishments:

- Bagged First Position in Area Sultan Contest by doing 6 contract in ten days
- Consistently delivered exceptional sales growth at Pan India level
  - o Top Performer from Apr '18 Jun '18, May '18, Jul '18 and Nov '18
  - o **Second Performer** from Jan '18 Mar '18
  - o Third Performer in Apr '18, Sep '18, Oct '18 and Dec '18
- Successfully leading a team of 12 members including 2 team leaders and 10 executives

# **Key Deliverables**

### **Sales and Business Development:**

- Explaining JD services to customers; generating customer interest and converting them into clients within assigned territory
- Finding new prospects through cold calls, marketing, and other resourceful means; targeting existing customers for upsell opportunities
- Participating in planning & executing sales promotions while analysing sales figures, tracking sales team performance on regular basis and maintaining sales report
- Synthesizing demand at customer/market level into a roadmap to ensure business value, consistency, adoption of best practices, innovation and scalability of solutions
- Pursuing market development opportunities & achieving continuous growth in sales volume and market share year-on-year

#### **Marketing Initiatives:**

- Monitoring the entire marketing structure and ensure financial success for sustainable growth of the firm
- Deploying innovative marketing strategies to capture & retain market share for achieving business growth, profitability targets & customized marketing thrust
- Performing market research involving study of diverse industry and data evaluation to develop a better understanding of the market scenario
- Improving the business foothold and accomplish sales targets by converting the leads into business development prospects

## **Team Coordination & People Management:**

- Leading a team of 12 members and communicating sales activity to contribute to product and service planning
- Organized sales pipeline to present a superior overview and facilitate sales team in achieving business goals and quota
- Training and motivating new employees hired by the company and working effectively in a multi-stakeholder environment for achieving challenging Sales Target and Gross Profit margins
- Scouting business prospects and communicating business plans to existing & potential customer
- Serving as the link of communication between key customers and internal teams; identifying opportunities for business network expansion

# Customer Relation Land Craft Developer | Apr '15 - Jun '15



- Handled back office related operations and customer queries
- Assessed customer reviews, to improve customer experience by resolving client issues
- Identified prospective clients and generated new business by building opportunities; analysed client's requirements and provided best services accordingly

## Insurance Consultant Bajaj Allianz | Jan '13 – Jan '14



Received Early Bird certificate for good performance

- Spread awareness to customer about the benefits of Insurance Policy
- Drove increased revenue and profit to achieve the company's growth & corporate objectives
- Identified potential clients by generating leads & opportunities through market visits, cold/warm calling, database study etc.
- Conceptualized & executed brand establishment strategies to drive sales, augment turnover & achieve desired targets

#### **EDUCATION**

2016 MBA (Marketing & Finance) from IP University
 2013 Bachelor of Commerce (B.Com) from Vinayaka Mission University
 2010 Class XII (CBSE) from Dehradun Public School
 2005 Class X (CBSE) from Dehradun Public School

~References & other documents will be available upon request~