

AMIT KUMAR

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🌐 LinkedIn Profile | ⚡ GitHub Profile | 🚀 Portfolio Profile

PROFESSIONAL SUMMARY

Commerce graduate with Management Honors transitioning into technology with expertise in DevOps, data analytics, and AI development. Experienced in agile environments with hands-on skills in cloud platforms, automation, and data visualization. Combines business understanding with technical abilities to deliver practical solutions that drive growth and efficiency.

CORE SKILLS

- **Technical:** AWS, Docker, Kubernetes, Terraform, Jenkins, CI/CD, Git, Linux, SQL, Python
- **Analytics:** Tableau, Power BI, Excel, Data Visualization
- **AI & Development:** AI-Assisted Development, No-Code Solutions, Business Process Automation
- **Business & Support:** Technical Support, Customer Support, Process Optimization, Project Management

PROJECTS

- **CI/CD Pipeline with Kubernetes** • Automated Django app deployment using Docker, Jenkins & Kubernetes
- **Terraform Infrastructure Automation** • Built reusable AWS Terraform modules for infrastructure provisioning
- **AI-Assisted Portfolio Development & Custom AI Assistant** • Created professional portfolio website using AI development tools while also building intelligent AI assistant for business process automation
- **AI Prompt Engineering Analysis** • Analyzed ChatGPT prompt effectiveness and usage patterns through interactive dashboards using Power BI and statistical modeling

WORK EXPERIENCE

Technical Support Intern | New Delhi | 2022

- Provided customer support for technical queries and resolved system issues through troubleshooting
- Performed quality assurance testing by identifying bugs and validating assets

Business Operations Assistant | Gaming & Event Management | Part-time | 2018 (Final Year & Post-Graduation)

- Managed daily operations including client relations and inventory management
- Implemented process optimization techniques to enhance operational efficiency

EDUCATION

- **M.Com (Commerce) - 2018**
- **B.Com (Management Honors) - 2016**
- **PG Diploma in Intellectual Property Rights - 2020**

CERTIFICATIONS

- **DevOps Zero to Hero Professional Certification**
- **Deloitte Data Analytics Virtual Internship – Forage**
- **AI Tools & Applications Masterclass – 2025**