

# AMIT KUMAR

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 [LinkedIn Profile](#) |  [GitHub Profile](#) |  [Portfolio Profile](#)

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## PROFESSIONAL SUMMARY

Commerce graduate with Management Honors transitioning into technology with expertise in DevOps, data analytics, and AI development. Experienced in agile environments with hands-on skills in cloud platforms, automation, and data visualization. Combines business understanding with technical abilities to deliver practical solutions that drive growth and efficiency.

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## CORE SKILLS

- **Technical:** AWS, Docker, Kubernetes, Terraform, Jenkins, CI/CD, Git, Linux, SQL, Python
  - **Analytics:** Tableau, Power BI, Excel, Data Visualization
  - **AI & Development:** AI-Assisted Development, No-Code Solutions, Business Process Automation
  - **Business & Support:** Technical Support, Customer Support, Process Optimization, Project Management
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## PROJECTS

- **CI/CD Pipeline with Kubernetes** • Automated Django app deployment using Docker, Jenkins & Kubernetes
  - **Terraform Infrastructure Automation** • Built reusable AWS Terraform modules for infrastructure provisioning
  - **AI-Assisted Portfolio Development & Custom AI Assistant** • Created professional portfolio website using AI development tools while also building intelligent AI assistant for business process automation
  - **AI Prompt Engineering Analysis** • Analyzed ChatGPT prompt effectiveness and usage patterns through interactive dashboards using Power BI and statistical modeling
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## WORK EXPERIENCE

### Technical Support Intern | New Delhi | 2022

- Provided customer support for technical queries and resolved system issues through troubleshooting
- Performed quality assurance testing by identifying bugs and validating assets

### Business Operations Assistant | Gaming & Event Management | Part-time | 2018 (Final Year & Post-Graduation)

- Managed daily operations including client relations and inventory management
  - Implemented process optimization techniques to enhance operational efficiency
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## EDUCATION

- **M.Com (Commerce) - 2018**
  - **B.Com (Management Honors) - 2016**
  - **PG Diploma in Intellectual Property Rights - 2020**
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## CERTIFICATIONS

- **DevOps Zero to Hero Professional Certification**
- **Deloitte Data Analytics Virtual Internship – Forge**
- **AI Tools & Applications Masterclass – 2025**