

# AMIT KUMAR

📍 New Delhi, India | 📞 +91-7042884438 | ✉️ [amitkmr076@gmail.com](mailto:amitkmr076@gmail.com)

🔗 [LinkedIn Profile](#) | 💻 [GitHub Profile](#) | 🌐 [Portfolio Link](#)

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## PROFESSIONAL SUMMARY

Commerce graduate with Management Honors transitioning into technology through DevOps, data analytics, and AI development training. Brings technical support and business operations experience with strong client management and process optimization skills. Eager to contribute by bridging business requirements with technical solutions.

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## CORE SKILLS

- **Technical:** AWS, Docker, Kubernetes, Terraform, Jenkins, CI/CD, Git, Linux, SQL, Python
  - **Analytics:** Tableau, Power BI, Excel, Data Visualization
  - **AI & Development:** AI-Assisted Development, No-Code Solutions, Business Process Automation
  - **Business & Support:** Technical Support, Customer Support, Process Optimization, Project Management
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## PROJECTS

- **CI/CD Pipeline with Kubernetes** • Automated Django app deployment using Docker, Jenkins & Kubernetes
  - **Terraform Infrastructure Automation** • Built reusable AWS Terraform modules for infrastructure provisioning
  - **AI-Assisted Portfolio Development** • Created professional portfolio website using AI development tools
  - **Gaming Industry Data Analysis** • Performed exploratory data analysis on gaming trends using Python and Tableau
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## WORK EXPERIENCE

### Technical Support Intern | New Delhi | 2022

- Provided customer support for technical queries and resolved system issues through troubleshooting
- Performed quality assurance testing by identifying bugs and validating assets

### Business Operations Assistant | Gaming & Event Management | Part-time | 2018 (Final Year & Post-Graduation)

- Managed daily operations including client relations and inventory management
  - Implemented process optimization techniques to enhance operational efficiency
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## EDUCATION

- **M.Com (Commerce) - 2018**
  - **B.Com (Management Honors) - 2016**
  - **PG Diploma in Intellectual Property Rights - 2020**
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## CERTIFICATIONS

- **DevOps Zero to Hero Professional Certification**
- **Deloitte Data Analytics Virtual Internship – Forage**
- **AI Tools & Applications Masterclass – 2025**