

# JESSICA CLAIRE

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## Accomplishments

Showcase Facility - Electrolux 2018

Electrolux account had become a showcase facility in which all Ryder Standard are implemented, with a high level of people involvement, strong Lean Culture. Showcase facilities are used by Business Developers to show new customers processes and capacity of Ryder as a supply chain solution.

## Professional Experience

**Customer Logistics Manager - Operations / Safety** , 07/2018 to 09/2019

**Intel Corp.** â€“ Santa Clara, CA,

Performed as Site 1st Shift Supervisor and Safety Manager.

Coordinated a 45 associates operation in a 930K square feet warehouse.

Planned operation base on customer forecast, identifying peak and low (Black Friday, Cyber Monday, Seasonal Peaks) period to adjust operation.

Maintained relationships with customer corporate level based on operational execution and value creation.

Hired, trained, guided, developed and supervised leads to meet the requirements of the position with the accounts.

Managed operations to meet or exceed internal and external KPIs. Implemented mitigation plans if necessary.

Monitored and held operations accountable for maintaining a safety culture that meets or exceeds annual safety targets.

Implemented and developed Lean and continuous improvement culture (Waste Walks, Gemba Walk, Visual management)

**Product Engineer**, 07/2005 to 07/2017

**Collins Aerospace** â€“ Remote City, IA,

Worked with Design on Seasonal Development stages to make corrections on adopted original samples.

Managed the cycle approval process from initial development through to stock approval.

Interfaced with Design, Merchants, Production Quality Assurance and Suppliers daily to ensure most updated information has been communicated.

Measured and analyzed approval samples using the history, specific references and compared against the original sample for approval.

Maintained and updated daily approval samples comments spreadsheet, indicating the approval status styles.

Kept organized records of template garment specification including Labeling, Packaging standards and/or construction standards and monitored all new developments for consistency.

Resolved technical issues with the factories on a daily basis.

Reviewed graded specs, tolerances and construction for consistency before being sent to factories for production.

Maintained seasonal binders of specs for Technical Designer brand responsibility.

Tracked shipment of approval samples from and to factories on a daily basis.

**Specification Writer, Quality Control Assistant**, 10/1996 to 07/2000

**Johnson Matthey** â€“ Pasadena, TX,

Wrote specification sheets, including sewing construction, trim, grading, pattern and label parts.

Attended fittings and corresponded with contractors overseas.

Served as a Liaison between Spec Department with other Department such as Quality Control, Design, Trims, Pattern Making, Washing and Shrinkage, Fabrication Matching, Sample Room, Grading and Marking.

Analyzed Line Development Management Reports (LDM) for domestic and overseas operations to ensure that deadlines were met.

Kept and updated extensive database and books. Trained new hires.

**Specification Writer**, 03/1993 to 10/1996

**Liz Claiborne Inc.** â€“ City, STATE,

Wrote Specification Sheets, including Sewing construction, Trim, Grading, Patterns and label parts.

Served as a Liaison between Spec Department with other Department such as Quality Control, Design, Trims, Pattern Making, Sample Room, Grading and Marking.

Managed the distribution and tracking of the specification packages from their production through to delivery to all appropriate factories, warehouses and relevant personnel.

Monitored performance against deadlines and reported progress to the production group at weekly reviews.

Kept and updated extensive database and books. Trained new hires.

**Production Line Supervisor**, 07/1990 to 12/1990

**Pepsi-Cola Of Honduras** – City, STATE,

Supervised line operations and staff.

Supervised and researched daily water treatment.

Responsible for calculating the required quantities of raw materials for the daily production and controlling output against plan.

Investigated and reported line efficiency on a daily basis.

**Freelance Teacher**, 01/1988 to 03/1989

**National Autonomous University Of Honduras** – City, STATE,

Chemistry, Mathematics and Physics

## **Education**

: Chemical Engineering, 11/1987

**National Autonomous University of Honduras** - ,

GPA: