

# JESSICA CLAIRE

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## CAREER OVERVIEW

Highly skilled and experienced educator with a strong background in information technology. Adept at addressing the needs of a variety of learners and administrators. Strongly knowledgeable about all approaches to distance learning.

## QUALIFICATIONS

- Vast experience with e-learning development software
- Strong understanding of teaching methodologies
- Extensive knowledge of emergent and current technologies
- Excellent organizational and management skills
- Ability to create training modules, storyboards and content outlines
- Proven ability to work with multiple parties in collaboration
- High proficiency with HTML and authoring tools

## SKILLS

- Adobe: Captivate, Media Encoder, Reader
- Microsoft: Excel, Internet Explorer, Media Player, Outlook, Paint, PowerPoint, SharePoint, Skype, Visio, Word
- Google: Chrome, Docs, Drive, Forms, Gmail, Sheets
- IBM: DB2, SQL, Stored Procedures, Kenexa
- Other: Apple iMovie, Dayana Networks Voice Record Pro, SAP Success Factors, Tech Smith Snag It, VMWare, YouTube, C, HTML, Javascript

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## WORK EXPERIENCE

06/2015 to Current

### E-LEARNING DESIGNER

**Children's Memorial Hospital** â€ Skokie, IL,

- Design, developed and project managed education team for 501(r) regulatory compliance curriculum including learning objectives, content analysis, story boarding, interactive design, test, project scheduling, instructional design and development design
- Design, developed and project managed education team for We ID for Patient Safety including learning objectives, content analysis, story boarding, interactive design, problem based scenarios, test, project scheduling, instructional design and development design
- Analysed, designed, documented and tested e-Learning process for new LMS and authoring tool including pretest, posttest, curriculum, SCORM and feedback surveys
- Designed, tested and implemented technical solution for SharePoint training resource pages, knowledge center, navigation and department sites
- Researched, designed, tested and implemented a solution for How To videos on SharePoint video channel

04/2009 to 05/2015

### INSTRUCTIONAL DESIGNER

**Vista Equity Partners** â€ Atlanta, GA,

- Gathered requirements, allocated and managed budgets, designed and developed curriculum, managed eLearning and ILT delivery, planned and executed United States and International training, measured training, championed corporate initiatives, supported organizational requirements, and advised leadership from first line managers to senior executives.
- Integrated technology in training, designed, developed and delivered eLearning and ILT experiences, designed, maintained and updated eLearning and ILT training materials, created and maintained training project time lines, ensured quality content and materials, included instructional pedagogy and adult learning theories, assessed learning outcomes and used eLearning authoring tools and techniques.

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1991 to 03/2009

### TRAINER

**Amerihome Mortgage Company** â€ Columbia, MO,

- Designed, developed, authored, delivered and implemented training delivered in the class room and online for data and security software
- Project managed and collaborated with stake holders, content owners and subject matter experts to create learning objectives, content and assessments
- Designed courses for various delivery methods including class room, web, computer, magazine articles, book publications, and speaking at conferences
- Project managed proposals, schedules, resources, and tasks for implementation and delivery of training and proof of concepts

- Implemented training as editor, subject matter expert, class manager, trainer and class administrator

## EDUCATION AND TRAINING

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- 2015      **Master of Science: INSTRUCTIONAL DESIGN AND TECHNOLOGY**  
**WESTERN ILLINOIS UNIVERSITY** - Macomb, IL  
 GPA:
- 1994      **Master of Science: COMPUTER SCIENCE**  
**DEPAUL UNIVERSITY** - Chicago, IL  
 GPA:
- 1984      **Bachelor of Science: Facilities Planning and Management**  
**PENNSYLVANIA STATE UNIVERSITY** - University Park, PA  
 GPA:

## CERTIFICATIONS

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- IBM Database
- IBM Application Development
- IBM Technology Expert
- NIH Protecting Human Research Participants
- Writing
- Editing

## COMMUNITY SERVICE

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- Innovation Hub Stakeholder at the Illinois Math and Science Academy
- Volunteer Instructional Designer at York High School
- Society President for the Children of the American Revolution Society
- Volunteer for York Athletic Boosters
- Volunteer for York Academic Boosters
- Coach for Sandburg Science Olympiad Team
- Coach for American Youth Soccer Organization
- Volunteer for Elmhurst Swim Team

## PRESENTATIONS

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- International DB2 User Group, Spain, 1998
- Information on Demand, Unites States, 2006
- Information on Demand, United States, 2007

## PUBLICATIONS

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- Debra Claire and David Majcher: Test Data Management, in: eLearning, IBM Corporation, 2009
- Debra Claire and David Majcher: Data Archiving, in: eLearning, IBM Corporation, 2009
- Debra Claire, Vitor Rodrigues, Manoj K. Sardana, Michael Schenker, Kathryn Zeidenstein, Raul F. Chong: Getting started with IBM Data Studio for DB2, in: eBook Tutorial, IBM Corporation, 2009
- Paolo Bruni, Sabine Kaschta, Marcel Kutsch, Glenn McGeoch, Marichu Scanlon, Jan Vandensande, JessicaE: DB2 9 for z/OS Stored Procedures , in: eBook Tutorial, IBM Corporation, 2008
- Debra Claire, Marina Greenstein: DB2 9 Application Development Certification Exam 733, in: electronic IBM Certification Exam, IBM Corporation, 2007
- Debra Claire, Marina Greenstein: DB2 9 Application Development Certification Exam 733 Preparation Tutorial: eBook Certification Tutorial, IBM Corporation, 2007
- Debra Claire: Introduction to IBM Data Studio, Part 1: Get started with IBM Data Studio, in: eLearning developerWorks, IBM Corporation, 2006
- Debra Claire: Introduction to IBM Data Studio, Part 2: Get started with IBM Data Studio, in: eLearning developerWorks, IBM Corporation, 2006
- Debra Claire: DB2 Developer Workbench, Part 3: Developer Workbench and XML, in: eLearning developerWorks, IBM Corporation, 2006
- Dennis Bockus, JessicaClaire, Robert Newman, Grant Hutchison, Ming Wu: Oracle to DB2 UDB for Windows, OS/2 and Unix Version 7.2, in: White Paper, IBM Corporation, 2002
- Debra Claire: When in Rome, in: DB2 Magazine, IBM Corporation, 2001 Paolo Bruni, Debra Claire, Gregory Green, and Luca Montini: Converting from Oracle AIX to DB2 for OS/390, in: Redbook, IBM International Technical Support Organization, 1999
- Patrick Dantressangle, JessicaClaire, Mark Leung, Ricardo D. Macedo, Ling Tay: Developing Cross- Platform DB2 Stored Procedures, in: Red Book, IBM International Technical Support Organization, 1999

## AFFILIATIONS

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- Association for Talent Development
- eLearning Brothers
- IBM Technical Certification Board
- IBM Customer Advisory Board
- Instructional Design Central

